# lotery Action 

## Lottery Help Line

### 800.228 .0010

For Help With Pull-Tah Vending Machines 800.285 .7198

For Help With Terminals or Sci-Scans 800.858 .4744

For Help With Instant Ticket Vending Machines 800.235 .7198 www.ialottery.com

## VOL. 15, \#21 Nov. 3 - 16, 2008

## Be Aware of Ticket-Signing Rules

Retailers should be checking every lottery ticket that is presented to them for a player's signature - whether lotto, scratch or pull-tab - before checking or cashing it.

Retailers should be aware that this requirement is part of their signed agreement with the lottery to sell our products. Any failure to follow the lottery's terms and conditions may result in revocation, suspension or termination of their license or limitations on their ability to sell Iowa Lottery tickets.

We appreciate retailers' help and cooperation in enforcing this and all lottery regulations.

## New IIP Connection Coupons Coming This Week

Retailers should be on the alert beginning Nov. 3 for two new coupons from players. Each quarter, Iowa Lottery VIP Club members receive a "VIP Connection" newsletter.
This quarter the newsletter will contain a coupon for $\$ 1$ off a $\$ 2$ or more Powerball with the Power


Play purchase (a $\$ 4$ value). The coupon will have either the number 399 or 400 (pictured above). Both are valid through Dec. 31. These coupons will vary in appearance, depending on whether players receive their newsletter by mail or through e-mail. Coupon \#399 comes from the color printed copy of the newsletter players receive by mail. Coupon \#400 comes via e-mail. The coupon may appear to be a copy - please accept it anyway! If you have a question about a coupon, please call the nearest lottery office or Scientific Games at 800-858-4744.
Read the article on Page 3 of this issue about how to process a coupon!

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## Answers to Your Common Lottery Queetions...

If a jackpot prize is not claimed, what happens to the unclaimed money?
It's very rare that an Iowa Lottery jackpot is not claimed; in fact, it has happened only once
 - back in 1987. Unclaimed Powerball and Hot Lotto jackpots go back to the states in the proportion of sales for that draw. Unclaimed prizes, other than the jackpot, go into prize pools for future games, so players in Iowa have another chance at the cash. Every year, many lesser prizes do go unclaimed, so check your tickets!
What happens to an annuity prize if the winner dies?

Once the money is won, it always belongs to the winner. Iowa law provides that if the winner should die, the money would go to the winner's estate. The lottery will make future payments as determined by the estate or the court.

| Game End and |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Iion End Dates | Official Game End | Valid. <br> Period <br> Ends |
| 500 | Let's Talk Turkey | 9/2/08 | 12/1/08 |
| 525 | Buried Treasure | 9/2/08 | 12/1/08 |
| 562 | Monopoly | 9/2/08 | 12/1/08 |
| 566 | Rake It In | 9/2/08 | 12/1/08 |
| 558 | Quick \$200 | 10/6/08 | 1/5/09 |
| 569 | One-Eyed Jacks | 10/6/08 | 1/5/09 |
| 575 | Dressed for the Holidays | 10/6/08 | 1/5/09 |
| 577 | Surprise Package | 10/6/08 | 1/5/09 |

[^0]Results from your state agencies: www.resultsiowa.org

## Stuif Their Stockingy Wiith Lols of Scratch Tickets!



Stocking Stuffer

Cost: \$1
Top Prize: \$777
Odds: 1 in 4.41
Begin Ordering: Nov. 17

| Prize | Odds |
| ---: | ---: |
|  |  |
| $\$ 1$ | 1 in 7.50 |
| $\$ 2$ | 1 in 20.00 |
| $\$ 3$ | 1 in 50.00 |
| $\$ 6$ | 1 in 60.00 |
| $\$ 17$ | 1 in 300.00 |
| $\$ 34$ | 1 in 300.00 |
| $\$ 777$ | 1 in $60,000.00$ |

Stuff their stockings with fun - Stocking Stuffer is only \$1!

This is the sixth holiday ticket the Iowa Lottery has introduced this season!

If a player gets three like amounts, they win that amount. If a player gets two like amounts and the "Candy Cane" symbol, they win double that amount!

## SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY



IT'S A WONDERFUL LIFE (S2) BEGINS LOTTERY ACTION DELIVERS


Veteran's day holiday -LOTTERY OFFICES CLISEED No dellueriles


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Dec. 1

# It's Easy to Process Coupons! Just follow the process helow and you're on your way to geting creadit! 

When a player hands you a coupon, do you know what to do?

You may see an increase in coupon redemption this month because a new issue of the "VIP Connection" player newsletter has been released with a coupon it. See Page 1 of this issue for more information.
For those who have a SciScan only, here's a review on how to process an instant coupon as well.


Following the steps listed here can help assurre that retailers get crexitit when processing all Iowa Lottery coupons.

Just follow the easy steps listed below to process the coupon and get the proper credit.
On the Extrema:

1) Make the play that the customer requests (the one that the coupon is good for.)
2) Touch "Coupon" on the game screen or the main menu screen.
3) Enter the three-digit number from the coupon (Coupon \#xxx) into the pop-up keypad. Touch "OK."
4) The Extrema will process the coupon and you'll get proper credit for the sale.
5) Put the coupon inside the Weekly Settlement Envelope for your DSR.
On the Sciscan:
6) Sell the instant ticket that the customer requests (the one that the coupon is good for.)
7) Select Option " 1 " from the main display.
8) Enter the three-digit number from the coupon (Coupon \#xxx) into the keypad.
9) The SciScan will process the coupon and you'll get proper credit for the sale.

## Mason City Woman Wins \$40,000 Powerhall Prize



Suzanne Johnson of Mason City

A Mason City woman said she had to look at her ticket multiple times before she could finally believe she'd won a $\$ 40,000$ prize playing Powerball.
"I always check my numbers on my computer and I couldn't believe it," Suzanne Johnson said as she claimed her lottery prize. "I had to check them like six times."
She wasn't the only one who had a hard time absorbing the good news.
"I went out and told my husband and he thought I was playing a joke," she said. "He couldn't believe it either. I couldn't stop grinning and he thought I was really teasing. I think he almost had to look at the ticket before he believed me!"

Johnson, who is 61 and retired, purchased her winning ticket at Casey's, 813 N. Federal Ave. in Mason City.
Johnson won a $\$ 10,000$ prize by matching four of the first five numbers and the Powerball. She also added the Power Play ${ }^{\circledR}$ option to her ticket, which multiplied her prize to $\$ 40,000$.

Johnson said she and her husband plan to pay some bills with her winnings and then take a trip.
"We're going to take a trip next summer," she said. "We were tentatively planning it and now we're going to do it for sure."
5) Give the coupon to your DSR.



[^0]:    Other important dates are listed on the back of this issue.

