

AGENCY PERFORMANCE PLAN

FY 2008

Name of Agency: Public Employment Relations Board			
Agency Mission: To promote harmonious and cooperative relationships between government and its employees without disruption of public services, via the expert and timely services of a neutral labor relations agency.			
Core Function	Outcome Measure(s)	Outcome Target	Link to Strategic Plan Goal(s)
CF: Adjudication & Dispute Resolution	% of requests for service resolved during the impasse year.	Percent - Outcome	
Services, Products, Activities	Performance Measures	Performance Target(s)	Strategies/Recommended Actions
1. Bargaining Unit Determination	<ul style="list-style-type: none"> % of cases settled by stipulation of the total number of cases filed. 	<ul style="list-style-type: none"> Percent - Outcome 	<ul style="list-style-type: none">
2. Adjudication	<ul style="list-style-type: none"> % of cases settled by case processor % of cases assigned to a hearing officer (ALJ) % of timely issued decisions 	<ul style="list-style-type: none"> Percent - Outcome Percent - Outcome Percent - Outcome 	<ul style="list-style-type: none">
3. Impasse Services	<ul style="list-style-type: none"> Of the total number of requests for mediation the actual number that require mediation. % of cases where fact-finding is prescribed the parties receive a list of qualified fact-finders within ten calendar days of their first scheduled mediation, absent an independent impasse agreement. % of cases in which arbitration was requested, a list of qualified arbitrators was mailed to the parties within three business days of the Board's receipt of the timely request, absent an independent impasse agreement. Of the total number of requests for alternative dispute resolution services the number of assessments, training, facilitation and/or grievance mediations held. 	<ul style="list-style-type: none"> Percent - Outcome Percent - Efficiency Percent - Efficiency Count - Output 	<ul style="list-style-type: none">