

Department of Human Rights
Division of Latino Affairs
 FY 2008 Agency Performance Plan

Agency Mission: To improve the quality of life of Iowa's Latino population through advocacy, education, legislative recommendations and action, public information and development of programs and services.

Core Function	Performance Measure(s)	Performance Target(s)	Link to Strategic Plan Goal(s)
CF: Advocacy			
Desired Outcome(s):			
Qualified interpreter services available to Iowans requesting such service.	Ratio of qualified interpreters to target population.	1/2000	Graduate 30 students in general interpreting and 25 in specialized interpreting.
Information is available and provided about Latino persons in Iowa.	Percent of requests met.	90%	
Services, Products, Activities			
Interpreter Program	Number of interpreter graduates.	65	Statewide roster of graduates on IDLA web site
Empowerment of minority youth.	number of students participating. Percent of student feeling empowered.	100 90%	Convene 2nd annual Iowa Youth Congress.
Information and Education	Number of persons benefitting. Number of state agencies assisted.	4,000 15	Provide informational workshops, public events and seminars.