



**OFFICE OF AUDITOR OF STATE**  
**STATE OF IOWA**

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Auditor of State

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**NEWS RELEASE**

FOR RELEASE June 27, 2008

Contact: Andy Nielsen  
515/281-5834

Auditor of State David A. Vaudt today released an audit report on the Iowa Department of Human Services – Case Management Unit for the year ended June 30, 2007.

The Unit helps individuals with mental retardation, chronic mental illness or developmental disabilities gain access to appropriate living environments, needed medical services, and interrelated social, vocational and educational services.

The Unit had gross revenues totaling \$12,742,206 for fiscal year 2007, a 3% increase over fiscal year 2006, and included fees for service of \$12,740,546. The Unit's expenditures and service fee refunds for the year totaled \$12,666,106, a 3% increase over the prior year. The increase in revenues and expenditures is due primarily to an increase in the number of clients served and an increase in the cost of care.

A copy of the audit report is available for review in the Iowa Department of Human Services – Case Management Unit, in the Office of Auditor of State and on the Auditor of State's website <http://auditor.iowa.gov/reports/reports.htm>.

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**IOWA DEPARTMENT OF HUMAN SERVICES –  
CASE MANAGEMENT UNIT**

**INDEPENDENT AUDITOR'S REPORTS  
BASIC FINANCIAL STATEMENTS AND  
SUPPLEMENTARY INFORMATION**

**JUNE 30, 2007**

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**Iowa Department of Human Services – Case Management Unit**

**Officials**

Name

Title

**State**

Honorable Chester J. Culver  
Charles J. Krogmeier  
Dennis C. Prouty

Governor  
Director, Department of Management  
Director, Legislative Services Agency

**Agency**

Kevin W. Concannon  
Sally Cunningham  
Jeanne Nesbit

Director, Department of Human Services  
Deputy Director, Field Operations  
Division Administrator, Division of Child Support  
Recovery, Case Management and Refugee Services  
Bureau Chief, Case Management Unit

Diane Diamond

**Iowa Department of Human Services – Case Management Unit**



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Independent Auditor's Report

To the Council Members of the  
Iowa Department of Human Services:

We have audited the accompanying financial statements of the governmental activities and the major fund of the Iowa Department of Human Services – Case Management Unit as of and for the year ended June 30, 2007, which collectively comprise the Unit's basic financial statements listed in the table of contents. These financial statements are the responsibility of the Iowa Department of Human Services – Case Management Unit's management. Our responsibility is to express opinions on these financial statements based on our audit.

We conducted our audit in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe our audit provides a reasonable basis for our opinions.

As discussed in Note 1, the financial statements of the Iowa Department of Human Services - Case Management Unit are intended to present the financial position and changes in financial position of only that portion of the governmental activities of the State of Iowa that is attributable to the transactions of the Iowa Department of Human Services - Case Management Unit. They do not purport to, and do not, present fairly the financial position of the State of Iowa as of June 30, 2007, and the changes in its financial position for the year then ended in conformity with U.S. generally accepted accounting principles.

In our opinion, the basic financial statements referred to above present fairly, in all material respects, the respective financial position of the governmental activities and the major fund of the Iowa Department of Human Services – Case Management Unit as of June 30, 2007, and the respective changes in financial position for the year then ended in conformity with U.S. generally accepted accounting principles.

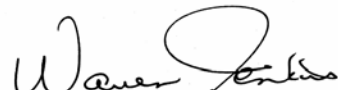
In accordance with Government Auditing Standards, we have also issued our report dated June 2, 2008 on our consideration of the Iowa Department of Human Services – Case Management Unit's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards and should be considered in assessing the results of our audit.

The Unit has not presented Management's Discussion and Analysis which introduces the basic financial statements by presenting certain financial information as well as management's analytical insights on information the Governmental Accounting Standards Board has determined is necessary to supplement, although not required to be part of, the basic financial statements.

The budgetary comparison information on pages 16 and 17 is not a required part of the basic financial statements, but is supplementary information required by the Governmental Accounting Standards Board. We have applied certain limited procedures, which consisted principally of inquiries of management regarding the methods of measurement and presentation of the required supplementary information. We did not audit the information and express no opinion on it.

Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the Iowa Department of Human Services – Case Management Unit's basic financial statements. Other supplementary information is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information has been subjected to the auditing procedures applied in our audit of the basic financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic financial statements taken as a whole.

  
DAVID A. VAUDT, CPA  
Auditor of State

  
WARREN G. JENKINS, CPA  
Chief Deputy Auditor of State

June 2, 2008

## **Basic Financial Statements**



**Exhibit A**

Iowa Department of Human Services – Case Management Unit  
Governmental Fund Balance Sheet and Statement of Net Assets  
June 30, 2007

	General Fund	Adjustments (Note 5)	Statement of Net Assets
<b>Assets</b>			
Cash	\$ 1,458,377	-	1,458,377
Accounts receivable	1,260,344	-	1,260,344
Due from other state agencies	3,713	-	3,713
Prepaid expenditures	174	-	174
Capital assets, net of accumulated depreciation	-	45,647	45,647
<b>Total assets</b>	<b>\$ 2,722,608</b>	<b>45,647</b>	<b>2,768,255</b>
<b>Liabilities</b>			
Accounts payable	\$ 208,547	-	208,547
Salaries payable	527,017	-	527,017
Due to other state agencies	57,606	-	57,606
Third party payor settlement payable	1,538,177	-	1,538,177
Deferred revenue	21,665	(21,665)	-
Compensated absences:			
Due within one year	-	737,004	737,004
Due after one year	-	221,888	221,888
<b>Total liabilities</b>	<b>2,353,012</b>	<b>937,227</b>	<b>3,290,239</b>
<b>Fund Balance/Net Assets</b>			
Unreserved fund balance	369,596	(369,596)	-
<b>Total liabilities and fund balance</b>	<b>\$ 2,722,608</b>		
Net assets:			
Invested in capital assets		45,647	45,647
Unrestricted (deficit)		(567,631)	(567,631)
<b>Total net assets</b>		<b>\$ (521,984)</b>	<b>(521,984)</b>

See notes to financial statements.

Iowa Department of Human Services – Case Management Unit

Statement of Governmental Fund Revenues, Expenditures and  
Changes in Fund Balance and Statement of Activities

Year ended June 30, 2007

	General Fund	Adjustments (Note 6)	Statement of Activities
Revenues:			
Fees for service:			
Medicaid	\$ 10,091,822	(65,505)	10,026,317
Merit Behavioral Counties	2,496,867	(3,659)	2,493,208
Miscellaneous	151,857	3,493	155,350
Gross revenues	1,660	131	1,791
Less: service fee refunds	12,742,206	(65,540)	12,676,666
Net revenues	132,743	-	132,743
	12,609,463	(65,540)	12,543,923
Expenditures:			
Personal services	10,544,661	69,203	10,613,864
Travel and subsistence	468,802	-	468,802
Supplies and materials	105,866	-	105,866
Depreciation and loss on equipment disposition	-	8,631	8,631
Contractual services	1,350,908	-	1,350,908
Equipment and repair	62,927	(5,823)	57,104
Claims and miscellaneous	199	-	199
Total expenditures	12,533,363	72,011	12,605,374
Excess of revenues over expenditures	76,100	(76,100)	-
Change in net assets	-	(61,451)	(61,451)
Fund balance/net assets beginning of year	293,496	(754,029)	(460,533)
Fund balance/net assets end of year	\$ 369,596	(891,580)	(521,984)

See notes to financial statements.

Iowa Department of Human Services – Case Management Unit

Notes to Financial Statements

June 30, 2007

**(1) Summary of Significant Accounting Policies**

The Iowa Department of Human Services – Case Management Unit (Unit) began operations in 1989 to provide services designed to help consumers with mental retardation, chronic mental illness or developmental disabilities gain access to appropriate living environments, needed medical services, and interrelated social, vocational and educational services.

The basic operations of the Unit are primarily financed by Iowa’s Medicaid program. Other sources of financing are the client’s county of legal settlement, the State of Iowa, and the clients themselves.

The Unit’s financial statements have been prepared in conformity with U.S. generally accepted accounting principles as prescribed by the Governmental Accounting Standards Board. The more significant of the Unit’s accounting policies are described below.

A. Reporting Entity

For financial reporting purposes, the Iowa Department of Human Services – Case Management Unit has included all funds. The Unit has also considered all potential component units for which it is financially accountable and other organizations for which the nature and significance of their relationship with the Unit are such that exclusion would cause the Unit’s financial statements to be misleading or incomplete. The Governmental Accounting Standards Board has set forth criteria to be considered in determining financial accountability. These criteria include appointing a voting majority of an organization’s governing body and (1) the ability of the Unit to impose its will on that organization or (2) the potential for the organization to provide specific benefits to or impose specific financial burdens on the Unit. The Unit has no component units which meet the Governmental Accounting Standards Board criteria.

B. Entity-wide and Fund Financial Statements

The financial statements on pages 8 and 9 combine both an entity-wide perspective and a governmental fund perspective.

The General Fund comprises the Iowa Department of Human Services – Case Management Unit’s governmental fund. This fund is the general operating fund of the Unit and the difference between assets and liabilities of the fund is referred to as “fund balance.”

The entity-wide financial statements (i.e., the Statement of Net Assets and the Statement of Activities) report information on all of the activities of the Unit. Governmental activities are those which normally are supported by taxes and intergovernmental revenues.

The Statement of Net Assets presents the Unit's assets and liabilities, with the difference reported as net assets. Net assets are reported in two categories:

Invested in capital assets consists of capital assets net of accumulated depreciation.

Unrestricted net assets consists of net assets not invested in capital assets, as defined in the preceding category, and not having constraints placed on them from external sources or imposed by law through constitutional provisions or enabling legislation.

C. Basis of Accounting and Measurement Focus

Basis of accounting refers to when revenues and expenditures or expenses are recognized in the accounts and reported in the financial statements. Basis of accounting relates to the timing of the measurements made, regardless of the measurement focus applied.

The entity-wide financial statements are reported using the economic resources measurement focus and the accrual basis of accounting. Revenues are recorded when earned and expenses are recorded when a liability is incurred, regardless of the timing of related cash flows.

Governmental fund financial statements are reported using the current financial resources measurement focus and the modified accrual basis of accounting. Revenues are recognized as soon as they are both measurable and available. Revenues are considered to be available when they are collectible within the current period or soon enough thereafter to pay liabilities of the current period. For this purpose, the Unit considers revenues to be available if they are collected within 60 days after year end. Expenditures generally are recorded when a liability is incurred, as under accrual accounting. However, compensated absences are recorded only when payment is due. Capital asset acquisitions are reported as expenditures in governmental funds.

D. Capital Assets

Capital assets, which include equipment, are reported in the entity-wide Statement of Net Assets at historical cost. Donated capital assets are reported at estimated fair market value at the date of donation. The costs of normal maintenance and repair that do not add to the value of the asset or materially extend asset lives are not capitalized. Reportable capital assets are defined by the Unit as assets with an initial individual cost of more than \$5,000 and an estimated useful life in excess of two years. Depreciation is computed for equipment using the straight-line method over 5 years. The entity-wide Statement of Activities reports depreciation expense.

E. Compensated Absences

Unit employees accumulate a limited amount of earned but unused vacation, compensatory and sick leave hours for subsequent use or for payment upon termination, death or retirement. A liability is recorded when incurred in the entity-wide Statement of Net Assets. Unit employees accrue vacation, sick leave and compensatory leave at rates specified in the Code of Iowa and/or collective bargaining agreements. Accumulated unused vacation leave is payable upon termination of employment. Accumulated unused sick leave is payable only upon retirement and only to limits specified in the Code of Iowa and/or

collective bargaining agreements. A liability for these amounts is reported in governmental fund financial statements only for employees who have resigned or retired. The liabilities for compensated absences are based on rates of pay in effect at June 30, 2007.

**(2) Deposits**

The Iowa Department of Human Services – Case Management Unit’s deposits with the Treasurer of State throughout the period and at June 30, 2007 were entirely covered by federal depository insurance or by the State Sinking Fund in accordance with Chapter 12C of the Code of Iowa. This chapter provides for additional assessments against the depositories to insure there will be no loss of public funds.

**(3) Capital Assets**

Capital assets activity for the year ended June 30, 2007 is as follows:

	Balance Beginning of Year	Additions	Deletions	Balance End of Year
Capital assets:				
Equipment	\$ 92,424	5,823	(11,616)	86,631
Less accumulated depreciation:				
Equipment	43,969	8,550	(11,535)	40,984
Capital assets, net	<u>\$ 48,455</u>	<u>(2,727)</u>	<u>(81)</u>	<u>45,647</u>

**(4) Changes in Compensated Absences**

Changes in compensated absences for the year ended June 30, 2007 are summarized as follows:

Balance beginning of year	\$ 889,689
Increases	888,414
Decreases	<u>(819,211)</u>
Balance end of year	<u>\$ 958,892</u>

**(5) Explanation of Differences between the Governmental Fund Balance Sheet and the Statement of Net Assets**

The differences result from the long-term economic resources focus of the Statement of Net Assets versus the current financial resources focus of the Governmental Fund Balance Sheet.

When capital assets to be used in governmental activities are purchased, the costs of those assets are reported as expenditures in the governmental fund. However, the Statement of Net Assets includes those capital assets, net of accumulated depreciation, among the assets of the Unit as a whole.

Because the focus of governmental funds is on short-term financing, some assets will not be available to pay for current-period expenditures. Those assets are offset by deferred revenues in the governmental fund and are not included in fund balance.

Long-term liabilities applicable to the Unit's governmental activities are not due and payable in the current period and, accordingly, are not reported as fund liabilities. However, they are reported in the Statement of Net Assets.

The effects of these differences are summarized as follows:

Capital assets, net of accumulated depreciation	\$ 45,647
Deferred revenue	21,665
Compensated absences	<u>(958,892)</u>
Total	<u>\$ (891,580)</u>

**(6) Explanation of Differences between the Governmental Fund Statement of Revenues, Expenditures and Changes in Fund Balance and the Statement of Activities**

The differences result from the long-term economic resources focus of the Statement of Activities versus the current financial resources focus of the governmental fund.

When capital assets to be used in governmental activities are purchased or constructed, the resources expended for those assets are reported as expenditures in the governmental fund. However, in the Statement of Activities, the cost of those assets is allocated over their estimated useful lives and reported as depreciation expense. As a result, fund balance decreased by the amount of financial resources expended, \$5,823, whereas net assets decreased by the amount of depreciation expense and loss on disposal for the year, \$8,631.

Because fees for service of \$21,665 will not be collected for several months after the Unit's fiscal year end, they are not considered "available" revenues in the governmental fund. In addition, the governmental fund reports revenue in the current period for \$87,205 deferred in prior years because it was not considered available at that time.

Current year deferred revenue	\$ 21,665
Prior year deferred revenue	<u>(87,205)</u>
Decrease in deferred revenue	<u>\$ (65,540)</u>

Some expenses reported in the Statement of Activities do not require the use of current financial resources and, therefore, are not reported as expenditures in the governmental fund. These expenses consist of compensated absences totaling \$69,203.

The effects of these differences are summarized as follows:

Capital outlay	\$ 5,823
Depreciation expense and loss on disposal	(8,631)
Increase in compensated absences	<u>(69,203)</u>
Total	<u>\$ (72,011)</u>

**(7) Pension and Retirement Benefits**

The Iowa Department of Human Services – Case Management Unit contributes to the Iowa Public Employees Retirement System (IPERS), which is a cost-sharing multiple-employer defined benefit pension plan administered by the State of Iowa. IPERS provides retirement and death benefits which are established by state statute to plan members and beneficiaries. IPERS issues a publicly available financial report that includes financial statements and required supplementary information. The report may be obtained by writing to IPERS, P.O. Box 9117, Des Moines, Iowa, 50306-9117.

Plan members are required to contribute 3.70% of their annual covered salary and the Unit is required to contribute 5.75% of annual covered payroll for the years ended June 30, 2007, 2006 and 2005. Contribution requirements are established by state statute. The Unit's contributions to IPERS for the years ended June 30, 2007, 2006 and 2005 were \$450,329, \$442,252 and \$362,374, respectively, equal to the required contributions for each year.

**(8) Operating Leases**

The Iowa Department of Human Services – Case Management Unit has leased various office facilities throughout the State of Iowa. These leases have been classified as operating leases and, accordingly, all rents are charged to expense as incurred. The leases expire between June 30, 2007 and June 30, 2011 and require various minimum annual rentals. Certain leases are renewable for additional periods. In most cases, management expects the leases will be renewed or replaced by other leases.

The following is a schedule by year of future minimum rental payments required under operating leases which have initial or remaining non-cancelable lease terms in excess of one year as of June 30, 2007:

Year Ending June 30,	Minimum Rental Payments
2008	\$ 294,638
2009	214,224
2010	90,852
2011	66,143
Total	<u>\$ 665,857</u>

Rental expense for the year ended June 30, 2007 for all operating leases, except those with terms of a month or less that were not renewed, totaled \$351,905.

**(9) Risk Management**

State employee benefits for health, dental, long-term disability and life insurance coverage are insured through commercial insurers. There were no significant reductions in insurance coverage from the prior year and settlements have not exceeded coverage for the past three fiscal years.

The State of Iowa self-insures on behalf of its agencies for losses related to workers' compensation, its motor vehicle fleet, property damage and torts. A contingent fund exists under Section 29C.20 of the Code of Iowa to provide compensation for loss or damage to state property (casualty losses).

**Required Supplementary Information**



Iowa Department of Human Services – Case Management Unit

Budgetary Comparison Schedule

Required Supplementary Information

Year ended June 30, 2007

	Original/ Final Budget	Actual	Final to Actual Variance
Revenues:			
Fees for service:			
Medicaid	\$ 10,894,742	10,091,822	(802,920)
Merit Behavioral Counties	2,881,200	2,496,867	(384,333)
	79,624	151,857	72,233
Miscellaneous	1,098	1,660	562
Total revenues	<u>13,856,664</u>	<u>12,742,206</u>	<u>(1,114,458)</u>
Expenditures:			
Personal services	11,778,592	10,544,661	1,233,931
Travel and subsistence	425,392	468,802	(43,410)
Supplies and materials	142,201	105,866	36,335
Contractual services	1,409,738	1,350,908	58,830
Equipment and repair	94,737	62,927	31,810
Claims and miscellaneous	3	199	(196)
Service fee refunds	5,995	132,743	(126,748)
Total expenditures	<u>13,856,658</u>	<u>12,666,106</u>	<u>1,190,552</u>
Excess of revenues over expenditures	6	76,100	76,094
Balance beginning of year	<u>1,844,835</u>	<u>293,496</u>	<u>(1,551,339)</u>
Balance end of year	<u><u>\$ 1,844,841</u></u>	<u><u>369,596</u></u>	<u><u>(1,475,245)</u></u>

See accompanying independent auditor's report.

Iowa Department of Human Services – Case Management Unit  
Notes to Required Supplementary Information – Budgetary Reporting

June 30, 2007

Budgetary control is exercised over the Iowa Department of Human Services – Case Management Unit through the budgetary process prescribed in Chapter 8 of the Code of Iowa. Each department of the State prepares estimates of expenditures and income for each ensuing fiscal year. These estimates are transmitted to the Department of Management which prepares and submits a tentative budget to the Governor. After holding public hearings, the Governor prepares and transmits the budget to the Iowa Legislature. The Legislature appropriates funds to the various departments based on the budget as adjusted through the appropriation process. Formal and legal budgetary control is based on total operating expenditures by appropriation unit.

The budget for the General Fund is adopted on a basis consistent with U.S. generally accepted accounting principles. There were no material violations of finance-related legal and contractual provisions.

**Iowa Department of Human Services – Case Management Unit**

**Other Supplementary Information**

**Schedule 1**

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## Iowa Department of Human Services – Case Management Unit

## Schedule of Cash Flows

Year ended June 30, 2007

Cash flows from operating activities:	
Cash received for service provided	\$ 14,408,549
Cash paid to suppliers for goods and services	(2,648,176)
Cash paid to employees for services	(11,013,463)
Net cash provided by operating activities	<u>746,910</u>
Cash beginning of year	<u>711,467</u>
Cash end of year	<u><u>\$ 1,458,377</u></u>
<b>Reconciliation of excess of revenues over expenditures to net cash provided by operating activities:</b>	
Excess of revenues over expenditures	\$ 76,100
Adjustments to reconcile excess of revenues over expenditures to net cash provided by operating activities:	
Decrease in accounts receivable	109,568
(Increase) in due from other state agencies	(3,713)
Decrease in third party payor settlement receivable	87,852
(Increase) in prepaid expenditures	(46)
Increase in accounts payable	(683)
Increase in salaries payable	15,670
(Decrease) in due to other state agencies	(1,010,475)
Increase in third party payor settlement payable	1,538,177
(Decrease) in deferred revenue	(65,540)
Net cash provided by operating activities	<u><u>\$ 746,910</u></u>

See accompanying independent auditor's report.



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Auditor of State

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Independent Auditor's Report on Internal Control  
over Financial Reporting and on Compliance and Other Matters  
Based on an Audit of Financial Statements Performed in Accordance with  
Government Auditing Standards

To the Council Members of the  
Iowa Department of Human Services:

We have audited the accompanying financial statements of the governmental activities and the major fund of the Iowa Department of Human Services – Case Management Unit as of and for the year ended June 30, 2007, which collectively comprise the basic financial statements listed in the table of contents, and have issued our report thereon dated June 2, 2008. We conducted our audit in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States.

Internal Control Over Financial Reporting

In planning and performing our audit, we considered the Iowa Department of Human Services – Case Management Unit's internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing our opinion on the effectiveness of the Iowa Department of Human Services – Case Management Unit's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Iowa Department of Human Services – Case Management Unit's internal control over financial reporting.

A control deficiency exists when the design or operation of the control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect misstatements on a timely basis. A significant deficiency is a control deficiency, or combination of control deficiencies, that adversely affects the Iowa Department of Human Services – Case Management Unit's ability to initiate, authorize, record, process, or report financial data reliably in accordance with U.S. generally accepted accounting principles such that there is more than a remote likelihood a misstatement of the Iowa Department of Human Services – Case Management Unit's financial statements that is more than inconsequential will not be prevented or detected by the Iowa Department of Human Services – Case Management Unit's internal control.

A material weakness is a significant deficiency, or combination of significant deficiencies, that results in more than a remote likelihood a material misstatement of the financial statements will not be prevented or detected by the Iowa Department of Human Services – Case Management Unit's internal control.

Our consideration of the internal control over financial reporting was for the limited purpose described in the first paragraph of this section and would not necessarily identify all deficiencies in the internal control that might be significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.


Compliance and Other Matters

As part of obtaining reasonable assurance about whether the Iowa Department of Human Services – Case Management Unit’s financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements, non-compliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of non-compliance or other matters that are required to be reported under Government Auditing Standards.

This report, a public record by law, is intended solely for the information and use of the officials and employees of the Iowa Department of Human Services – Case Management Unit and other parties to whom the Iowa Department of Human Services – Case Management Unit may report. This report is not intended to be and should not be used by anyone other than these specified parties.

We would like to acknowledge the many courtesies and assistance extended to us by personnel of the Iowa Department of Human Services – Case Management Unit during the course of our audit. Should you have any questions concerning any of the above matters, we shall be pleased to discuss them with you at your convenience.

  
DAVID A. VAUDT, CPA  
Auditor of State

  
WARREN G. JENKINS, CPA  
Chief Deputy Auditor of State

June 2, 2008

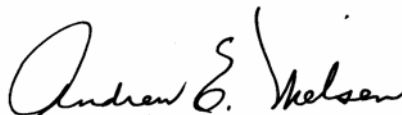
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Iowa Department of Human Services – Case Management Unit

Staff

This audit was performed by:

Suzanne R. Dahlstrom, CPA, Manager  
Dorothy O. Stover, Staff Auditor  
Joshua B. Ludwig, Assistant Auditor

A handwritten signature in black ink that reads "Andrew E. Nielsen". The signature is written in a cursive style with a large initial 'A'.

Andrew E. Nielsen, CPA  
Deputy Auditor of State