

NOV 21 1984

STATE OF IOWA



CITIZENS' AIDE OFFICE
CAPITOL COMPLEX
DES MOINES, IOWA 50319
(515) 281-3592

WILLIAM P. ANASTAS
CITIZENS' AIDE / OMBUDSMAN

In reply, please refer to:

February 12, 1982

The Honorable Terry Branstad
President of the Senate
Lieutenant Governor's Office
Capitol Building
LOCAL

Dear Lieutenant Governor Branstad:

In order to fulfill my statutory reporting responsibilities as required by 601G, please accept this letter as a statement of the activities of the Citizens' Aide/Ombudsman for calendar year 1981.

During the year the office received 3,850 contacts. Three thousand sixty-nine of those were treated as logs and 781 were handled as case files. Seven hundred ten of those cases were closed during the calendar year as were sixty-seven of the seventy-one cases remaining open from the preceeding year.

One Critical Report, 81-1, Matters Relating to Cellhouse 20, Iowa State Penitentiary, was issued in March.

Six legislative recommendations were presented to the Legislative Council in December, all relating to my statutory mandate to inform the General Assembly of administrative problems, oversights or errors that may require corrective legislation.

A rewrite of the Administrative Rules promulgated by the Ombudsman under 17A, The Code, was accomplished during the summer with the rules being presented to the Administrative Rules Review Committee and adopted in October.

In Fiscal Year 1980-81 the office operated on an appropriated budget of \$200,000.00 plus \$13,315.00 cost-of-living salary adjustment which was reduced by 4.6% when the Legislative Council directed its agencies to follow the Governor's Executive Order. The adjusted operating budget for Fiscal Year 1980-81 was \$203,503.00. The operating budget for Fiscal Year 1981-82 is \$217,193.00, which includes the agency appropriation and cost-of-living salary adjustment.

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In November I was elected to a two year term as President of the United States Association of Ombudsmen. With Legislative Council approval, I successfully bid to have the Sixth Annual Conference of that organization held in Des Moines in the Fall of 1982.

A more complete annual report detailing the agency caseload, case summaries, activities, reports, recommendations, and accomplishments is being prepared and will be available for general distribution in the near future.

Sincerely,

William P. Angrick II
Citizens' Aide/Ombudsman

WPA:jg