

Iowa Transit Services

Transit Agency Information



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Transit Agencies Descriptions

Ames

Ames Transit Agency (CyRide)

Contact Person: Bob Bourne, Director of Transit

Address: 1700 W. Sixth St., Ames, IA 50014

Telephone: 515-292-1105 **FAX:** 515-239-5578

E-Mail: bbourne@cyride.com

Routes & Schedule Number: 515-292-1100

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Ames.

Organizational Structure: The Ames Transit Agency (ATA) is governed by the Board of Transit Trustees, a six-member board made up of: one city council member, the Ames city manager, an Iowa State University vice president, a student appointed by the ISU Government of the Student Body president, a senator of the ISU Government of the Student Body, and an appointee of the mayor.

Special Features/Highlights: Funding for CyRide comes from passenger fares, mandatory fees paid by ISU students, city property taxes, a contribution from ISU, and federal and state assistance. CyRide is 100 percent paratransit compliant. All services are open to the general public.

Days/Hours of Operations: 362 days per year: Monday-Friday, 6:23 a.m. to 12:39 a.m.; Saturday, 7:22 a.m. to 2:30 a.m.; Sunday, 8:55 a.m. -11:37 p.m.

Fare Structure: 75¢ adult; 35¢ students Ames school students; free ISU students

Characteristics of system

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Transit Agencies Descriptions

Ames Ames Transit Agency (Cy Ride)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	60	34	32
Large Bus	51	25	25
Small Bus	8	8	6
Van	--	--	--
Minivan	1	1	1
Auto	--	--	--
Auxiliary Vehicles	3		
Service	3	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	6	--	--
Maintenance	11	5	--
Drivers	29	78	--
Others	--	7	--

Ridership: 3,418,078 **Revenue Miles:** 975,070 **Operating Expenditure:** \$4,200,402

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Transit Agencies Descriptions

Bettendorf Bettendorf Transit System

Contact Person: Matt Simaytis, Transit Manager
Address: 4403 Devil's Glen Road, Bettendorf, IA 52722
Telephone: 563-344-4104 **FAX:** 563-344-4101
E-Mail: msimaytis@bettendorf.lib.ia.us
Routes & Schedules: 563-344-4085
Service Type: Fixed Route, Demand-Response

Profiles of System:

Service Areas: Cities of Bettendorf and Riverdale, Iowa, and downtown Moline, Illinois. **Organizational structure:** The Bettendorf Transit System is administered by the city's transit manager who reports to the director of public works. Policy direction is provided by the city council. Maintenance services are provided by the city's municipal garage.

Special Features/Highlights: Demand-response service and Saturday fixed route service is provided by Great River Bend Services, Inc. The Bettendorf-Moline route bus is equipped with a bike rack which transports up to two bicycles at no additional charge. Bettendorf Transit offers free timed transfers to Davenport Citibus system at Duck Creek Plaza, Bettendorf, and to the Rock Island County (Illinois) Metrolink system in downtown Moline, Illinois.

Days/Hours of Operations: Fixed route: Monday-Friday, 6 a.m. to 6 p.m., Saturday, 8:30 a.m. to 5:30 p.m.; Dial-a-Bus: Monday-Friday, 6 a.m. to 6 p.m.; Saturday, 8:30 a.m. to 5:30 p.m.

Fare Structure: Adults, 60¢; Elderly/Disabled, 30¢; Dial-a-Bus: Adults, \$2.40; Elderly/Disabled/Medicare, \$1.20; Children under age 5 free when accompanied by adult.

Characteristics of System

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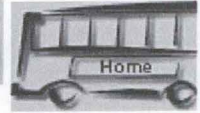
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Transit Agencies Descriptions

Bettendorf Bettendorf Transit System

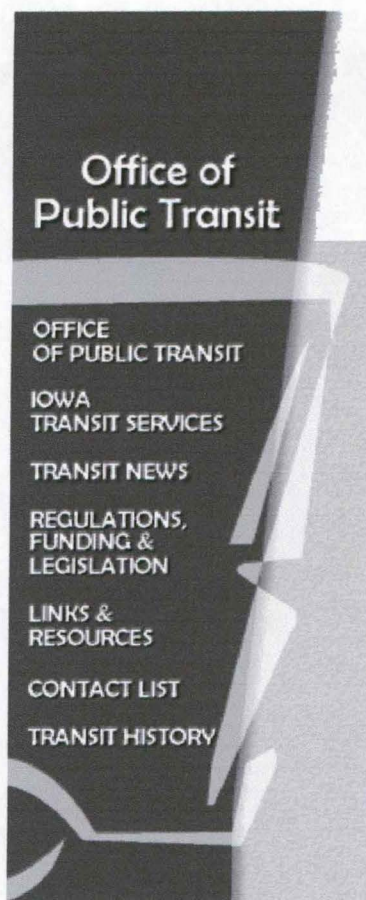
System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	7		
Large Bus	--	--	--
Small Bus	7	7	7
Van	--	--	--
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	0		
Service	--	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	--	--
Maintenance	--	--	--
Drivers	--	8	--
Others	--	3	--

Ridership: 139,392 **Revenue Miles:** 271,121 **Operating Expenditure:** \$615,039

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Transit Agencies Descriptions

Cedar Rapids

Five Seasons Transportation & Parking

Contact Person: William Hoekstra, Transportation & Parking Director

Address: 427 Eighth St. N.W., Cedar Rapids, IA 52405

Telephone: 319-286-5567 **FAX:** 319-286-5509

E-Mail: billh@cedar-rapids.org

Routes & Schedules: 319-286-5573

Service Type: Fixed Route, Demand-Response, Subscription Shuttle Service in Downtown Cedar Rapids Evening service provided by Neighborhood Transportation Service, Inc. (NTS)

Profile of System:

Service Area: Cedar Rapids, Marion and Hiawatha, Iowa.

Organizational Structure: Five Seasons Transportation & Parking is operated under the Director of Transportation & Parking for the city of Cedar Rapids. Policy direction is provided by the mayor and city council.

Special Features/Highlights: Since late 1983 Five Season Transportation has utilized the Ground Transportation Center located in downtown Cedar Rapids as its transfer point, and for dispatching. The facility is a joint venture, also housing intercity carriers and a Montessori School on the main level and private development on upper floors.

Days/Hours of Operations: Monday-Friday, 5:30 a.m. to 7:15 p.m.; Saturday, 7:10 a.m. to 6:30 p.m.

NTS service hours: Monday-Friday, 6:00 p.m. to 6:00 a.m. and 5:00 p.m. Saturday through 6:00 a.m. Monday.

Fare Structure: Base Fare 75¢.

Characteristics of System

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Transit Agencies Descriptions

Cedar Rapids

Five Seasons Transportation & Parking

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	84	59	60
Large Bus	45	43	43
Small Bus	10	10	10
Van	20	2	3
Minivan	8	3	3
Auto	1	1	1
Auxiliary Vehicles	7		
Service	4	--	--
Supervisory	3	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	7	--	--
Maintenance	13	--	--
Drivers	38	9	--
Others	5	--	--

Ridership: 1,194,055 **Revenue Miles:** 1,406,912 **Operating Expenditure:**
\$5,636,944

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Coralville Coralville Transit

Contact Person: Vicky Robrock, Manager
Address: City Hall, P.O. Box 5127, Coralville, IA 52241
Telephone: 319-248-1790 **FAX:** 319-351-5915
E-mail: vrobrock@ci.coralville.ia.us
Routes & Schedule Number: 319-248-1790
Service Type: Fixed Route, Demand-Response

Profile of System:

Service Area: City of Coralville.

Organizational Structure: Coralville Transit is governed by the Coralville City Council through the city administrator to the transit manager.

Special Features/Highlights: Coralville Transit is one of three public transit systems serving the Iowa City urbanized area. Although Coralville Transit primarily operates within Coralville city limits, it joins the other two at a central transfer point in Iowa City. Coralville contracts with the regional system serving Johnson County for door-to-door service for its elderly and disabled residents.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 6:30 p.m., (With one route until 9 p.m. and one route until 7:40 p.m. and one route until 11:55 p.m.); Saturday, 7:15 a.m. to 8 p.m.

Fare Structure: General Public, 75¢; Elderly & Disabled, Free; Youth (5-15) 50¢, evenings and weekends; Under 5, Free.

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Transit Agencies Descriptions

Coralville Coralville Transit

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	9		
Large Bus	9	9	9
Small Bus	--	--	--
Van	--	--	--
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	1		
Service	1	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	--	--
Maintenance	2	2	--
Drivers	8	7	--
Others	--	--	--

Ridership: 399,553 **Revenue Miles:** 201,526 **Operating Expenditure:** \$1,077,604



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Transit Agencies Descriptions

Council Bluffs

City of Council Bluffs

Contact Person: Claudia Rodenburg, Admin. Asst. for Public Works

Address: City Hall, Council Bluffs, IA 51503

Telephone: 712-328-4634 **FAX:** 712-322-3418

E-Mail: crodenburgcbpw@qwest.net

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Council Bluffs with connections to Omaha, Neb.

Organizational Structure: The transit contracts are administered by the city's assistant director for public works. Policy direction is provided by the city council.

Special Features/Highlights: The city of Council Bluffs operates no transit directly. Fixed route services are purchased from Metro Area Transit (MAT), the public provider in Omaha, Neb. MAT operates five fixed routes providing 30-minute headways through the more densely developed portions of Council Bluffs, with connections to downtown Omaha where transfers are available to other MAT buses. All equipment is owned by MAT. Specialized demand-responsive transportation services for the disabled is purchased from a private ambulance company based in Omaha. This service is provided using three lift-equipped mini-buses owned by the city of Council Bluffs.

Days/Hours of Operations: Fixed Route & Paratransit: Monday-Friday, 4:45 a.m. to 10:03 p.m.; Saturday 6:20 a.m. to 10:03 p.m.; Sunday, 10 a.m. to 7 p.m.

Fare Structure: Adults, \$1.25; Student, \$1.00; Child, 50¢; Elderly/Disabled, 60¢; Free Transfers; Paratransit, \$1.50.

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Transit Agencies Descriptions

Council Bluffs City of Council Bluffs

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	9		
Large Bus	6	4	4
Small Bus	2	2	2
Van	2	2	2
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	0		
Service	--	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	--	1	--
Maintenance	--	--	--
Drivers	--	--	--
Others	--	--	--

Ridership: 157,292 **Revenue Miles:** 334,359 **Operating Expenditure:** \$843,861

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Transit Agencies Descriptions

Davenport Davenport CitiBus

Contact Person: Charles Lowery, General Manager
Address: 2929 Fifth Ave., Rock Island, IL 60201
Telephone: 563-888-2151 **FAX:** 563-328-7234
E-Mail: phd@ci.davenport.ia.us
Routes & Schedule Number: 563-888-2151
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Davenport, Iowa, and downtown Rock Island, Illinois.

Organizational Structure: CitiBus is administered by First Transit, Inc. under a contract with the city. Policy direction is provided by the city council acting through its Public Works Committee. Maintenance and servicing activities are performed by the Quad City Garage Policy Group - a joint creation of the city of Davenport and the Rock Island County Metropolitan Mass Transit District. The facility is owned jointly by the two governmental bodies.

Special Features/Highlights: CitiBus operates out of the Ground Transportation Center in downtown Davenport. Besides serving CitiBus as a downtown transfer point, this facility serves as a terminal for private intercity buses, local taxi companies, and the Scott County Community College urban campus. CitiBus provides connections to the two other public transit providers in the Quad Cities area. Free transfers are available to the Bettendorf Transit System at Duck Creek Plaza in Bettendorf. Ten-cent transfers are available to the Metro Link system serving the Illinois communities of Rock Island, Moline, East Moline, Milan, Colona, Hampton, Carbon Cliff and Silvis.

Days/Hours of Operations: Monday-Friday, 5:15 a.m. to 7:15 p.m.; Saturday, 5:40 a.m. to 7:07 p.m.; Sunday-No service.

Fare Structure: Full Fare, 50¢; Senior Citizen, 25¢; Disabled, 25¢; Student, 25¢; Unemployed, 25¢; Children, 25¢; Flashpass, \$20 per month; Bridgeline Transfer, 10¢.

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Transit Agencies Descriptions

Davenport Davenport CitiBus

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	19		
Large Bus	8	8	8
Small Bus	11	11	11
Van	--	--	--
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	4		
Service	1	--	--
Supervisory	3	1	1
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	--	--	--
Maintenance	--	--	--
Drivers	30	6	--
Others	--	--	--

Ridership: 958,661 **Revenue Miles:** 808,916 **Operating Expenditure:** \$3,667,400

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Transit Agencies Descriptions

Des Moines

Des Moines Metropolitan Transit Authority (MTA)

Contact Person: Steve Spade, Director

Address: 1100 MTA Lane, Des Moines, IA 50309

Telephone: 515-283-8111 **FAX:** 515-283-8135

E-Mail: spades@dmmta.com

Routes & Schedules: Fixed Route 515-283-8100; Paratransit 515-283-8136;

RideShare 515-288-7433

Service Type: Fixed Route, Demand-Response, Vanpool

Profile of System:

Service Area: West Des Moines, Des Moines, Clive, Urbandale, Windsor Heights, Altoona and Ankeny. Paratransit - All of Polk County; Vanpool - Counties of Story, Boone, Dallas, Madison, Marion, Polk, Warren, Jasper and Marshall. Organizational Structure: The MTA is governed by a board of trustees appointed by the cities served and is administered by a general manager.

Special Features/Highlights: MTA's Walnut Street Transit Mall provides an attractive and convenient access to downtown Des Moines which is the primary destination of most MTA riders. MTA provides paratransit services for all of Polk County under a contract with Polk County Social Services. Vanpool services are available for downtown Des Moines area employees coming in from outside the MTA service area, and carpool matching is provided for all of central Iowa.

Days/Hours of Operations: Fixed Route, Monday-Friday, 6 a.m. to 11 p.m., Saturday, 6 a.m. to 6 p.m.; Paratransit ADA service, Monday-Friday, 6 a.m. to 11 p.m., Saturday 6 a.m. to 6 p.m.; Paratransit Contract Service, 7 days/weeks, all hours; RideShare office, Monday-Friday, 8 a.m. to 4:30 p.m.

Fare Structure: Fixed Route: \$1 Base, \$1.25 Express, \$1.50 Commuter, \$2 On-Call/Dial-A-Ride, \$44-45 Commuter Monthly Pass, \$40 Premium Monthly Pass, \$30 Monthly Pass, \$8 Weekly Pass; Paratransit ADA Service: \$2 Base; Paratransit Contract Service: Free through Polk County, if eligible - Call 515-283-9238; RideShare office: dependent on daily vans, miles and quantity of riders within each van. For additional information about vanpool fares and availability call 515-288-RIDE (7433).

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Des Moines

Des Moines Metropolitan Transit Authority (MTA)

System Description

FY03 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	125		
Large Bus	103	92	92
Small Bus	29	29	29
Van	8	0	0
Van pools	74	--	--
Auto	1	--	--
Trolley	3	3	3
Auxiliary Vehicles	8		
Service	3	--	--
Supervisory	6	--	--
Building/Grounds	2	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	44	7	--
Maintenance	32	1	--
Drivers	84	67	--
Others	--	--	--

FY02 Ridership: 4,029,434 **FY02 Revenue Miles:** 3,028,980 **FY02 Operating Expenditure:** \$11,847,912

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Transit Agencies Descriptions

Dubuque Keyline Transit

Contact Person: Mark A. Munson, Transit Manager

Address: 2401 Central Ave. Dubuque, IA 52001

Telephone: 563-589-4196 **FAX:** 563-589-4340

E-Mail: mmunson@cityofdubuque.org

Routes & Schedule Number: 563-589-4196; Minibus 563-690-6464

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Dubuque.

Organizational Structure: Keyline is administered by a transit manager that reports to the city administrator. Policy direction is provided by the city council acting on the advice of the Dubuque Transit Trustee Board.

Special Features/Highlights: Route coverage is within 1/4 mile of 90 percent of the population of Dubuque. Demand response service is contracted to the City of East Dubuque, Illinois.

Days/Hours of Operations: Route: Monday-Friday, 6 a.m. to 6 p.m.; Saturday, 8 a.m. to 6 p.m. Elderly and Disabled: Monday-Friday, 6 a.m. to 6 p.m. Saturday, 8:00 a.m. to 6:00 p.m.

Fare Structure: 65 & over, Disabled, 50¢; Students, age 5-17, 50¢ Adults, age 18-64, \$1; Mini Bus \$1.

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Transit Agencies Descriptions

Dubuque Keyline Transit

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	20		
Large Bus	12	12	12
Small Bus	6	6	6
Minivan	2	2	2
Auto	--	--	--
Auxiliary Vehicles	2		
Service	1	--	--
Supervisory	1	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	3	--	--
Maintenance	--	--	--
Drivers	7	15	--
Others	--	--	--

Ridership: 365,116 **Revenue Miles:** 572,354 **Operating Expenditure:** \$1,939,852

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Transit Agencies Descriptions

Iowa City Iowa City Transit

Contact Person: Ron Logsdon, Transit Manager
Address: 410 East Washington St., Iowa City, IA 52240
Telephone: 319-356-5154 **FAX:** 319-356-5155
E-Mail: ron-logsden@iowa-city.org
Routes & Schedules: 319-356-5151
Service Type: Fixed Route, Demand-Response

Profile of System:

Service Area: Cities of Iowa City and University Heights.

Organizational Structure: Iowa City Transit is a department of the city of Iowa City. The policies are established by the city council.

Special Features/Highlights: Iowa City is one of three public transit systems serving the Iowa City urbanized area. While its routes are predominantly inside the Iowa City limits, it joins the other two systems at a central transfer point in downtown Iowa City. Elderly and disabled paratransit service is purchased from Johnson County Seats.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 11 p.m.; Saturday, 6 a.m. to 7 p.m.

Fare Structure: 75¢ per trip; \$25 31-day pass; free transfers; elderly & disabled, 35¢.

Characteristics of System

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Iowa City Iowa City Transit

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	31		
Large Bus	21	21	21
Small Bus	8	8	8
Van	2	2	2
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	3		
Service	1	--	--
Supervisory	2	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	4	1	--
Maintenance	5	--	--
Drivers	19	18	--
Others	2	4	--

Ridership: 1,449,129 **Revenue Miles:** 747,161 **Operating Expenditure:** \$3,837,339

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Transit Agencies Descriptions

Sioux City Sioux City Transit

Contact Person: Daniel L. Jensen, General Manager
Address: 2505 Fourth St., Sioux City, IA 51101
Telephone: 712-279-6405 **FAX:** 712-279-6407
E-Mail: danjensen@sioux-city.org
Routes & Schedule Number: 712-279-6404
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: Sioux City, Iowa; South Sioux City, Nebraska; and North Sioux City, South Dakota.

Organizational Structure: The transit manager administers the Sioux City Transit System who, in turn, reports to the city manager. The city council, acting on the recommendations of the transit manager and transit advisory board, provides policy direction.

Special Features/Highlights: Two trolley buses complement the long standing past history that public transit has played in the Sioux City urban area. Sioux City Transit provides elderly and disabled service to persons with specialized transportation needs by contracting with Siouxland Regional Transit System.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 6 p.m.; Saturday, 7 a.m. to 6 p.m.

Fare Structure: Adults: \$1; Elderly/Disabled: 50¢; Students: 75¢; Curb-to-Curb service \$2; Door-to-Door \$7.

Characteristics of System

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Transit Agencies Descriptions

Sioux City Sioux City Transit

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	39		
Large Bus	26	17	17
Small Bus	11	11	11
Van	1	--	--
Minivan	1	1	1
Auto	--	--	--
Auxiliary Vehicles	2		
Service	2	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	--	--
Maintenance	6	--	--
Drivers	23	6	--
Others	1	1	--

Ridership: 1,220,945 **Revenue Miles:** 1,135,532 **Operating Expenditure:** \$3,205,207

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Transit Agencies Descriptions

University of Iowa Cambus

Contact Person: Brian McClatchey, Transit Manager
Address: 100 Cambus Office, University of Iowa, Iowa City, IA 52242-1000
Telephone: 319-335-8632 **FAX:** 319-335-6647
E-Mail: brian-mcclatchey@uiowa.edu
Routes & Schedule Number: 319-335-8633
Service Type: Fixed Route, Demand Response

Profile of System:

Service Area: University campus and facilities, including University of Iowa Hospital & Clinics, the Oakdale campus, and the commuter parking lots.

Organizational Structure: Cambus is governed by the Iowa Board of Regents on recommendations from the University of Iowa administration.

Special Features/Highlights: Cambus is a division of the University of Iowa Parking and Transportation Department. It is a free fare service available to the general public. Cambus services include fixed-route, demand-response, which serves the metro area, and a SafeRide program. It is one of three local transit systems providing coordinated services for the urbanized area, all share a central transfer point in the downtown/main campus area. Cambus is a student-operated service, in existence since 1972.

Days/Hours of Operations: Monday-Friday, 4:25 a.m. to 12:30 a.m.; Saturday and Sunday, 11:30 a.m. to midnight. Friday and Saturday, SafeRide until 2:30 a.m.

Fare Structure: No fare.

Characteristics of System

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Transit Agencies Descriptions

University of Iowa Cambus

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	32		
Large Bus	27	27	27
Small Bus	5	5	5
Van	--	--	--
Minivan	--	--	--
Auto	--	--	--
Auxiliary Vehicles	0		
Service	--	--	--
Supervisory	--	--	--
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	6	--
Maintenance	4	5	--
Drivers	--	120	--
Others	--	17	--

Ridership: 3,353,065 **Revenue Miles:** 680,641 **Operating Expenditure:** \$1,854,935

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Transit Agencies Descriptions

Waterloo

Black Hawk County Metro Transit Authority (MTA)

Contact Person: Walt Stephenson, Director

Address: 1515 Black Hawk St., Waterloo, IA 50702

Telephone: 319-234-5714 **FAX:** 319-234-5152

E-Mail: mettrans@mcleodusa.net

Route & Schedule Number: 319-234-5714

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: Cities of Cedar Falls, Waterloo and Evansdale.

Organizational Structure: The MET is governed by the Metropolitan Transit Authority County Board of Trustees appointed by local elected officials from Waterloo and Cedar Falls.

Special Features/Highlights: All fixed routes are accessible and meet at the central transfer station, conveniently located in downtown Waterloo. Paratransit service is provided for elderly and disabled persons and is operated directly by MET.

Days/Hours of Operations: Monday-Friday, 5:45 a.m. to 6:15 p.m.;
Saturday, 9:45 a.m. to 5:45 p.m.

Fare Structure: \$1.50 Regular Fare; 75¢ Students, elderly, and disabled;
Monthly Passes: \$50.00 Regular; \$45.00 Discounted, for students, disabled, elderly.

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Transit Agencies Descriptions

Waterloo

Black Hawk County Metro Transit Authority (MTA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	33		
Large Bus	23	23	23
Small Bus	6	6	6
Van	2	1	1
Minivan	—	—	—
Auto	2	—	—
Auxiliary Vehicles	2		
Service	1	—	—
Supervisory	1	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	3	—	—
Maintenance	6	—	—
Drivers	32	—	—
Others	3	1	—

Ridership: 490,510 Revenue Miles: 820,172 Operating Expenditure: \$2,837,889



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Transit Agencies Descriptions

Burlington

Burlington Urban Service (BUS)

Contact Person: Larry J. Gantz, Transit Manager

Address: 3510 Division Street, Burlington, IA 52601

Telephone: 319-753-8171 **FAX:** 319-753-8166

E-Mail: gantzl@burlington.dst.ia.us

Routes & Schedule Number: 319-753-8162

Service Type: Demand-Response, Route Deviation, and Subscription

Profile of System:

Service Area: Cities of Burlington and West Burlington.

Organizational Structure: BUS is governed by the Burlington City Council.

Special Features/Highlights: BUS maintenance is provided by the city vehicle maintenance department. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6:50 a.m. to 5:40 p.m.; Saturday 9 a.m. to 4 p.m. (Demand Response)

Fare Structure: 75¢, Tokens four for \$2.

Characteristics of System

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Transit Agencies Descriptions

Burlington Burlington Urban Service (BUS)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	11		
Large Bus	2	1	—
Small Bus	9	8	—
Van	—	—	—
Minivan	—	—	—
Auto	—	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	—	1	—
Maintenance	—	—	—
Drivers	6	8	—
Others	—	—	—

Ridership: 167,465 Revenue Miles: 181,118 Operating Expenditure: \$555,327



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Transit Agencies Descriptions

Clinton

Municipal Transit Administration (MTA)

Contact Person: Dennis Hart, Transportation Director

Address: 1320 S. Second St., Clinton, IA 52732

Telephone: 563-242-3721 **FAX:** 563-242-3793

E-Mail: dennishart@ci.clinton.ia.us

Routes & Schedule Number: 563-242-3721

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Clinton.

Organizational Structure: The MTA is administered by a transportation director who is responsible for both transportation and parking enforcement and who reports to the city administrator. Policy direction is provided by the city council.

Special Features/Highlights: MTA provides its own paratransit service. All routes are fully ADA accessible. All services are open to the general public.

Days/Hours of Operations: Fixed Route: Monday-Friday, 6 a.m. to 6 p.m.; Saturday 9 a.m. to 5 p.m.; Subscription: Saturday, 6 a.m. to 9 a.m.; Paratransit: Monday-Friday, 6 a.m. to 6 p.m.; Saturday 9 a.m. to 5 p.m.

Fare Structure: Adults, 75¢; Elderly/Disabled, 60¢; Students, 50¢; Children under age 5 free; Paratransit, \$1.50.

Characteristics of System

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Transit Agencies Descriptions

Clinton

Municipal Transit Administration (MTA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	14		
Large Bus	3	3	3
Medium Bus	6	6	6
Small Bus	4	1	1
Van	—	—	—
Minivan	1	1	1
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	3	—	—
Maintenance	2	—	—
Drivers	9	11	—
Others	—	2	—

Ridership: 288,021 **Revenue Miles:** 327,780 **Operating Expenditure:**
\$967,429

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Transit Agencies Descriptions

Fort Dodge

Dodger Area Rapid Transit (DART)

Contact Person: Cliff Weldon, Transit Manager

Address: 530 First Ave. S., Fort Dodge, IA 50501

Telephone: 515-573-8145 **FAX:** 515-573-5888

E-Mail: cweldon-midas@dodgenet.com

Jefferson Lines Information: 515-573-5888 TDD Number: 515-573-2819

Routes & Schedule Number: 515-573-8145

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Fort Dodge. Contracts with MIDAS for Jefferson Lines, and Webster County shuttle.

Organizational Structure: DART is owned by the city of Fort Dodge and managed by MIDAS. Policy direction is provided by the Fort Dodge mayor and city council.

Special Features/Highlights: DART provides a shuttle which interlines with Jefferson Lines at I-35 and U.S. 20 junction. This service enables the passengers to travel anywhere within the United States. DART also operates a shuttle service that transports inmates from North Central Correctional Facility, Rockwell City, to work sites in Fort Dodge. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 7 a.m. to 6 p.m.; Saturday & Sunday on contact.

Fare Structure: Adult \$1.00, Student 50¢, Paratransit \$2.00.

Characteristics of System

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Transit Agencies Descriptions

Fort Dodge Dodger Area Rapid Transit (DART)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts or Ramps	Number of Vehicles to ADA standards
Revenue Vehicles	21		
Large Bus	5	5	5
Small Bus	13	12	12
Van	2	1	1
Minivan	1	1	1
Auto	—	—	—
Auxiliary Vehicles	—	—	—
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	1	—
Maintenance	—	—	—
Drivers	—	25	—
Others	—	1	—

Ridership: 228,824 Revenue Miles: 318,322 Operating Expenditure: \$723,280



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Transit Agencies Descriptions

Marshalltown

Marshalltown Municipal Transit (MMT)

Contact Person: Richard Stone, Transit Administrator

Address: 24 North Center St., Marshalltown, IA 50158

Telephone: 641-754-5719 **FAX:** 641-754-5795

E-Mail: rstone@ci.marshalltown.ia.us

Routes & Schedule Number: 641-754-5719

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Marshalltown.

Organizational Structure: Marshalltown Municipal Transit is administered by the city's transit administrator, who reports to the public works director. Policy direction is provided by the city council, acting on the recommendations of the transportation committee. Maintenance is provided by the transit mechanic located at the city's transit garage.

Special Features/Highlights: All fixed routes are accessible and meet at the courthouse, which provides a sheltered public waiting area. Fixed route and paratransit service is provided to persons with mobility impairments with wheelchair lift or ramp-equipped vehicles. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 7 a.m. to 5:30 p.m.; Paratransit: Monday-Friday, 7 a.m. to 5:30 p.m. Saturday 9:30 a.m. to 4 p.m., FR/Demand-Response

Fare Structure: Adults \$1, Demand-Response \$2.

Characteristics of System

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Transit Agencies Descriptions

Marshalltown

Marshalltown Municipal Transit (MMT)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	11		
Large Bus	6	4	4
Small Bus	3	3	3
Van	1	1	1
Minivan	1	—	—
Auto	—	—	—
Auxiliary Vehicles	0	—	—
Service	—	—	—
Supervisory	1	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	—	—
Maintenance	1	—	—
Drivers	2	7	—
Others	—	—	—

**Ridership: 134,784 Revenue Miles: 134,446 Operating Expenditure:
\$441,060**

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Transit Agencies Descriptions

Mason City City of Mason City

Contact Person: Pat Otto, Neighborhood Services Manager

Address: City Hall, 10 First St. N.W., Mason City, IA 50401

Telephone: 641-421-3380 **FAX:** 641-421-3629

E-Mail: potto@masoncity.net

Routes & Schedule Number: 641-421-3616

Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:

Service Area: City of Mason City.

Organizational Structure: The Mason City Transit System is governed by the city council on recommendations from the transit manager, who is the city's Neighborhood Services Manager.

Special Features/Highlights: The city has a downtown transit center which includes a sheltered waiting area, restrooms, and a schedule and route information board. Paratransit services are purchased from Cerro Gordo County Transit. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6:30 a.m. to 5:30 p.m.

Fare Structure: 50¢ fixed route; \$1 Paratransit.

Characteristics of System

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Transit Agencies Descriptions

Mason City City of Mason City

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	15		
Large Bus	—	—	—
Small Bus	15	12	3
Van	—	—	—
Minivan	—	—	—
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	—	2	—
Maintenance	—	—	—
Drivers	—	16	—
Others	—	—	—

**Ridership: 182,161 Revenue Miles: 330,563 Operating Expenditure:
\$443,151**

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Transit Agencies Descriptions

Muscatine City

Transit System (MuscaBus)

Contact Person: Karen Wilcox, Transit Manager

Address: 1459 Washington St., Muscatine, IA 52761

Telephone: 563-263-8152 **FAX:** 563-263-2127

E-Mail: kwilcox@ci.muscatine.ia.us

Routes & Schedule Number: 563-263-8152

Service Type: Fixed Route, Demand-Response

Profile of System:

Service Area: City of Muscatine.

Organizational Structure: MuscaBus is administered by the city's transit manager. Policy direction is provided by the city council, acting on recommendations of the Transit Advisory Commission. Administration and maintenance are centralized at the city's public works facility.

Special Features/Highlights: MuscaBus operates fixed route and paratransit service Monday through Saturday. Two fixed routes operate on 30-minute headways, and a third route provides service every hour. All services are open to the general public.

Days/Hours of Operations: Fixed Route: Monday-Friday, 6:30 a.m. to 5 p.m.; Saturday, 8:30 a.m. to 4:30 p.m.

Fare Structure: Fixed Route 65¢; Demand Response-Elderly & Disabled 65¢.

Characteristics of System

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Transit Agencies Descriptions

Muscatine City Transit System (MuscaBus)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	10		
Large Bus	—	—	—
Small Bus	10	10	10
Van	—	—	—
Minivan	—	—	—
Auto	—	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	2	—
Maintenance	—	—	—
Drivers	0	16	—
Others	—	1	—

Ridership: 144,990 **Revenue Miles:** 243,881 **Operating Expenditure:**
\$551,596

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Transit Agencies Descriptions

Ottumwa

Ottumwa Transit Authority (OTA)

Contact Person: Pam Ward, Transit Administrator

Address: 2417 South Emma, Ottumwa, IA 52501

Telephone: 641-683-0695 **FAX:** 641-683-0671

E-Mail: pamota1015@lisco.net

Routes & Schedule Number: 641-683-0695

Service Type: Fixed Route, Paratransit (OTA Lift), Demand-Response

Profile of System:

Service Area: City of Ottumwa.

Organizational Structure: OTA is governed by a board of directors appointed by the city council.

Special Features/Highlights: OTA out-sources its major vehicle maintenance to the private sector and performs lighter maintenance work in-house. OTA transports approximately 350 school children daily. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6:20 a.m. to 6 p.m.; Saturday, 9:40 a.m. to 4 p.m.

Fare Structure: \$1 Cash; Tokens & Student Tickets, 75¢; Elderly/Disabled Monthly Pass, \$18; General Public Monthly Pass, \$26; OTA Lift, \$2.

Characteristics of System

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Transit Agencies Descriptions

Ottumwa Ottumwa Transit Authority (OTA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	11		
Large Bus	9	9	9
Small Bus	—	—	—
Van	2	2	2
Minivan	—	—	—
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	—	3	—
Maintenance	—	—	—
Drivers	4	8	—
Others	—	3	—

Ridership: 364,843 Revenue Miles: 248,287 Operating Expenditure: \$557,117



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Transit Agencies Descriptions

Region I

Northeast Iowa Community Action Public Transit

Mary Ann Humpal, CCAP Executive Director

Transit Manager: Earl Henry Jr., CCTM

Address: 305 Montgomery St., P.O. Box 487, Decorah, IA 52101

Telephone: 563-382-4259 **FAX:** 563-382-9854

E-Mail: earl@neicac.org

System Administrator: Monica Roderick, CCTS

Routes & Schedule Number: 866-382-4259

E-Mail: monica@neicac.org

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: Northeast Iowa Community Action Corporation (NEICA) Board on recommendations from the NEICA Transit Advisory Committee, representing human service contractors, local government, and advocacy groups, governs NEICA Transit.

Special Features/Highlights: NEICA Transit provides in town and out of town scheduled bus services to the general public, for work, shopping, meal sites, and contracted services for work activity centers, nursing homes, hospitals, schools and churches. NEICA Transit provides services for elderly of Decorah through a contract with Hometown Taxi of Decorah. NEICA Transit has modified its vehicles with special equipment and trained its drivers to provide maximum mobility to its patrons. NRTS Transit arranges transportation for private preschools and child care centers as well as the North East Iowa Community Action Centers - directed Early Childhood Programs through local school districts. In addition to serving a five county area, NRTS Transit will do trips into Minnesota and Wisconsin on a scheduled basis. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 8:00 a.m. to 4:00 p.m.; Weekends, early mornings and evenings by special arrangement.

Characteristics of System

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Transit Agencies Descriptions

Region I

Northeast Iowa Community Action Public Transit

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	44	—	—
Large Bus	—	—	—
Small Bus	26	19	19
Van	12	8	7
Minivan	6	4	4
Auto	—	—	—
Auxiliary Vehicles	0	—	—
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	—	—
Maintenance	1	—	—
Drivers	6	33	—
Others	—	—	28

Ridership: 246,340 **Revenue Miles:** 857,537 **Operating Expenditure:**
\$1,257,460



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Transit Agencies Descriptions

Region 2

North Iowa Area Regional Transit System

Contact Person: Kevin Kramer, Transit Administrator

Address: 121 Third St. N.W., Mason City, IA 50401

Telephone: 641-423-0491 **FAX:** 641-423-1637

E-Mail: niacog@netins.net

Routes & Schedule Number: 641-423-0491

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: North Iowa Area Regional Transit System is governed by the North Iowa Area Council of Governments on recommendations from the transit administrator employed by the system.

Special Features/Highlights: Transit service in this eight-county area is purchased from local governments, private operators, human service agencies, or municipal providers. Providers include: North Central Human Services, Opportunity Village, Manly Development Corporation, Access, Inc., Exceptional Opportunities, Osage Senior Citizens, Comprehensive Systems, Charles City Transit, Worth County Public Health Nursing, Rockford Sunset Generation, Foster Grandparents Program, and the cities of Algona, Lake Mills and Northwood.

Days/Hours of Operations: Varies by provider; Weekend service in some locations.

Characteristics of System

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Transit Agencies Descriptions

Region 2

North Iowa Area Regional Transit System

System Description

FY03 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	82		
Large Bus	—	—	—
Small Bus	59	59	57
Van	15	6	5
Minivan	8	8	8
Auto	—	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	2	1
Maintenance	—	—	—
Drivers	—	—	—
Others	—	—	—

Ridership: 416,911 **Revenue Miles:** 1,292,671 **Operating Expenditure:** \$1,508,088



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Transit Agencies Descriptions

Region 3

Regional Transit Authority/RTA

Contact Person: Rose M. Lee, Executive Director

Address: 522 10th Ave. E., P.O. Box 1240, Spencer, IA 51301

Telephone: 712-262-7920 **FAX:** 712-262-6276

Email: rllee@nwiarides.org

Routes & Schedule Number: 1-800-358-5037

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: The RTA is governed by a 15-member board of directors appointed by the county boards of supervisors, city managers, and school superintendents.

Special Features/Highlights: The RTA is a private not-for-profit corporation. The RTA has been in operation since 1976. In 1987 RTA was the first Iowa regional transit system to construct its own maintenance and office facility, which was expanded in 1995 to allow for further growth. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 6 p.m., Saturday, 7 a.m. to Noon, Thursday evening, 6 p.m. to 10 p.m.

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Transit Agencies Descriptions

Region 3 Regional Transit Authority/RTA

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	73		
Large Bus	3	2	2
Small Bus	51	41	20
Van	10	5	5
Minivan	9	7	7
Auto	—	—	—
Auxiliary Vehicles	3		
Service	1	—	—
Supervisory	2	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	3	—	—
Maintenance	2	—	—
Drivers	8	58	—
Others	6	—	—

Ridership: 425,289 Revenue Miles: 1,215,282 Operating Expenditure: \$1,836,731

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Transit Agencies Descriptions

Region 4

Siouxland Regional Transit System (SRTS)

Contact Person: Jeff Hanson, Transit Director

Address: 507 Seventh St., Suite 430, Sioux City, IA 51102

Telephone: 712-279-6919 **FAX:** 712-279-6920

E-Mail: jeff@simpco.org

Routes & Schedule Number: 712-279-6286 or 712-279-6919 or 1-800-881-2076; 712-255-4488 Cherokee; 712-364-2428 Ida Grove

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: The SRTS is governed by the Siouxland Regional Transit System policy board, with the members being appointed by the county boards of supervisors. Staff support is purchased from the Siouxland Interstate Metropolitan Planning Council.

Special Features/Highlights: Among its services, SRTS provides transportation to the Headstart centers in Akron, Moorhead, Onawa, LeMars, Battle Creek, and an Indian center in Sioux City. Administrative services are contracted from Siouxland Interstate Metropolitan Planning Council. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6:15 a.m. to 6:15 p.m.;
Saturday, 8 a.m. to 5 p.m.

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Transit Agencies Descriptions

Region 4

Siouxland Regional Transit System (SRTS)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	46		
Large Bus	—	—	—
Small Bus	21	21	21
Van	22	17	—
Minivan	1	—	—
Auto	2	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	4	1	—
Maintenance	—	—	—
Drivers	11	39	—
Others	—	—	—

**Ridership: 202,776 Revenue Miles: 912,705 Operating Expenditure:
\$1,123,717**

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Transit Agencies Descriptions

Region 5

Mid-Iowa Development Association (MIDAS)

Steve Hoesel, Executive Director

Address: 602 First Ave. S., Fort Dodge, IA 50501

Telephone: 515-576-7183 **FAX:** 515-576-7184

E-Mail: shoesel-midas@dodgenet.com

Routes & Schedule Number: 1-800-BUS RIDE **TDD:** 515-576-7183

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: MIDAS is governed by the Mid Iowa Development Association Council of Governments on recommendations from the transit subcommittee and staff.

Special Features/Highlights: MIDAS contracts with DART of Fort Dodge for intercity feeder service to I-35 at Williams. All services are open to the general public.

Days/Hours of Operations: Demand-Response, Monday-Friday, 8 a.m. to 5 p.m.; contract service available, dates and times negotiable.

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Transit Agencies Descriptions

Region 5

Mid-Iowa Development Association (MIDAS)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts or Ramps	Number of Vehicles to ADA standards
Revenue Vehicles	43		
Large Bus	—	—	—
Small Bus	34	32	32
Van	2	—	—
Minivan	7	7	7
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	4	—
Maintenance	3	—	—
Drivers	—	29	—
Others	—	—	—

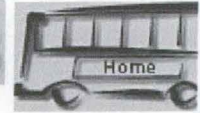
Ridership: 303,759 Revenue Miles: 542,635 Operating Expenditure: \$998,387

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Transit Agencies Descriptions

Region 6

Region 6 Planning Commission (Peoplerides)

Contact Person: Marty Wymore, Executive Director

Address: 24 1/2 North Center St., Marshalltown, IA 50158

Telephone: 641-752-0717 **FAX:** 641-752-9857

E-Mail: mwymore@marshallnet.com

Routes & Schedule Number: 641-752-6202, 1-888-616-4298

Service Type: Demand-Response, Subscription

Profile of System:

Service Area: Hardin, Marshall, Poweshiek and Tama counties. (2,457 square miles)

Organizational Structure: Administration is provided by Region 6 Planning Commission on recommendations from a transit advisory board.

Special Features/Highlights: Regional 6 Planning Commission provides services in Tama County, Marshall County, Hardin County, Poweshiek County, Grinnell, Tama/Toledo and Iowa Falls.

Days/Hours of Operations: Monday-Friday, 7 a.m. to 5 p.m.

Characteristics of System

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Transit Agencies Descriptions

Region 6 Region 6 Planning Commission

System Description

FY 02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	18		
Large Bus	—	—	—
Small Bus	3	3	3
Van	13	13	13
Minivan	2	2	2
Auto	—	—	—
Auxiliary Vehicles	0	—	—
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	2	—
Maintenance	—	—	—
Drivers	3	16	—
Others	—	—	—

Ridership: 64,169 Revenue Miles: 379,799 Operating Expenditure: \$568,083



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Transit Agencies Descriptions

Region 7

Iowa Northland Regional Transit Commission

Sharon Juon, Executive Director

Contact Person: Brian Schoon, Transit Director bschoon@inrcog.org

Ed Holm, Operations Manager eholm@inrcog.org

Address: 501 Sycamore, Suite 333, Waterloo, IA 50703

Telephone: 319-235-0311 **FAX:** 319-235-2891

E-Mail: sjuon@inrcog.org, inrcog@inrcog.org

Routes & Schedule Number: 319-235-0311

Service Type: Demand-Response, Subscription

Profile of System:

Service area: Black Hawk, Bremer, Buchanan, Butler, Chickasaw, and Grundy counties.

Organizational Structure: The RTC is governed by the Iowa Northland Regional Council of Governments (INRCOG) on recommendations from a 17-member Regional Transit Commission. The Regional Transit Commission is comprised of two members appointed from each county; two members appointed by INRCOG; and one member each appointed by the cities of Independence, New Hampton, and Waverly.

Special Features/Highlights: RTC provides service to elderly and disabled persons, along with a significant number of Head Start children throughout the rural areas of the counties in its service area. Exceptional Persons, Inc. is a major provider. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 6 p.m.; Weekend service for special employment and disabled needs.

Characteristics of System

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Transit Agencies Descriptions

Region 7

Iowa Northland Regional Transit Commission

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	24		
Large Bus	1	1	-
Small Bus	20	20	20
Van	2	1	1
Minivan	1	1	1
Auto	-	-	-
Auxiliary Vehicles	0		
Service	-	-	-
Supervisory	-	-	-
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	5	-
Maintenance	-	-	-
Drivers	6	9	-
Others	-	-	-

Ridership: 219,939 **Revenue Miles:** 781,156 **Operating Expenditure:** \$1,635,600

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Transit Agencies Descriptions

Region 8

Delaware, Dubuque and Jackson County Regional Transit Authority (RTA)

Contact Person: Steve Jacobs, Executive Director

Address: 3505 Stoneman Road, Suite 5, Dubuque, IA 52002-5218

Telephone: 563-588-3980 **FAX:** 563-588-3982

E-Mail: sjacobs@pcrta.org

Routes & Schedule Number: 319-588-3980

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: The RTA is a private not-for-profit corporation established by the county boards of supervisors of Delaware, Dubuque and Jackson counties. Members of these three county boards jointly serve as the board of directors of the RTA. Administration and operation of the RTA is contracted to Project Concern - a private not-for-profit organization based in Dubuque. Maintenance of RTA vehicles is performed by private sector garages. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 11 p.m.; Saturday, 8 a.m. to 6 p.m.

Characteristics of System

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Transit Agencies Descriptions

Region 8

Delaware, Dubuque and Jackson County Regional Transit Authority (RTA)

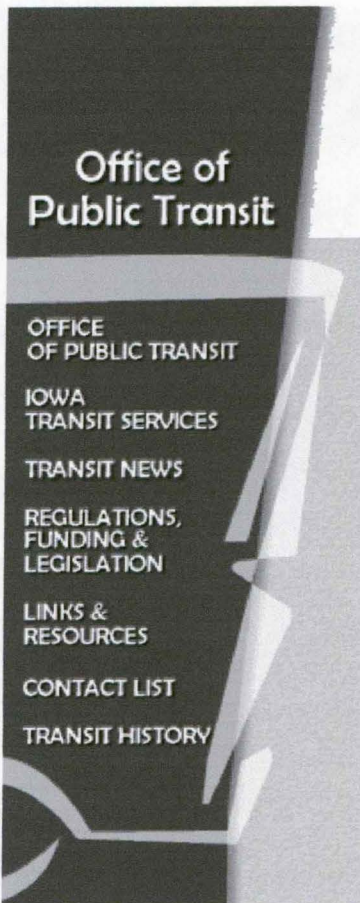
System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	32		
Large Bus	—	—	—
Small Bus	18	18	18
Van	12	—	—
Minivan	2	2	2
Auto	—	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	1	2	—
Maintenance	—	—	—
Drivers	12	14	50
Others	2	2	2

Ridership: 139,466 **Revenue Miles:** 648,761 **Operating Expenditure:**
\$748,179

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Transit Agencies Descriptions

Region 9

River Bend Transit (RBT)

Contact Person: Randy Zobrist, Executive Director
Address: 7440 Vine Street Ct., Davenport, IA 52806
Telephone: 563-386-7484 **FAX:** 563-386-0450
E-Mail: grbs.inc@prodigy.net
Routes & Schedule Number: 1-800-292-8959
Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: River Bend Transit (RBT) is a private not-for-profit corporation which has been designated by the county boards of supervisors in Cedar, Clinton, Muscatine and Scott counties to be the single administrative agency for transit in the rural parts of this region. RBT is administered by an executive director. Policy direction is provided by a board of directors with representation from each county.

Special Features/Highlights: RBT provides specialized transportation services to elderly and disabled persons under contract with the city of Davenport. It provides Dial-A-Bus service to the general public under contract with the city of Bettendorf. All services are open to the general public.

Days/Hours of Operations: Seven days a week. Hours vary according to service area and contracts. Call for a specific transportation service schedule.

Characteristics of System

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Transit Agencies Descriptions

Region 9 River Bend Transit (RBT)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	60		
Large Bus	—	—	—
Small Bus	15	15	15
Van	43	33	33
Minivan	2	—	—
Auto	—	—	—
Auxiliary Vehicles	2		
Service	1	—	—
Supervisory	1	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	6	—	—
Maintenance	1	—	—
Drivers	—	55	—
Others	3	1	—

Ridership: 142,884 Revenue Miles: 800,017 Operating Expenditure: \$1,079,486



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Transit Agencies Descriptions

Region 10

East Central Iowa Transit

Contact Person: Robyn Jacobson, Transit Administrator

Address: 108 Third St. S.E., Suite 300 Cedar Rapids, IA 52401

Telephone: 319-365-9941 **FAX:** 319-365-9981

E-Mail: rjecicog@inav.net

Routes & Schedule Number: 319-365-9941

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: East Central Iowa Transit is governed by the East Central Iowa Council of Governments (ECICOG), an intergovernmental council created to promote regional cooperation and to provide professional planning services to local governments in Benton, Iowa, Johnson, Jones, Linn and Washington counties.

Special Features/Highlights: East Central Iowa Transit is a brokered system, with ECICOG responsible for the administration, coordination and planning functions of the regional system. Transit services are operated by a provider in each affiliated county.

Days/Hours of Operations: Linn County: Monday-Friday, 6:30 a.m. to 6:30 p.m. Benton County: Monday-Friday, 6 a.m. to 5 p.m. Johnson, Jones and Iowa counties: Monday-Friday, 7 a.m. to 5 p.m. Washington County: Monday-Friday, 7 a.m. to 5 p.m., Saturday- Sunday, 7 a.m. to 11:45 a.m.

Characteristics of System

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Transit Agencies Descriptions

Region 10 East Central Iowa Transit

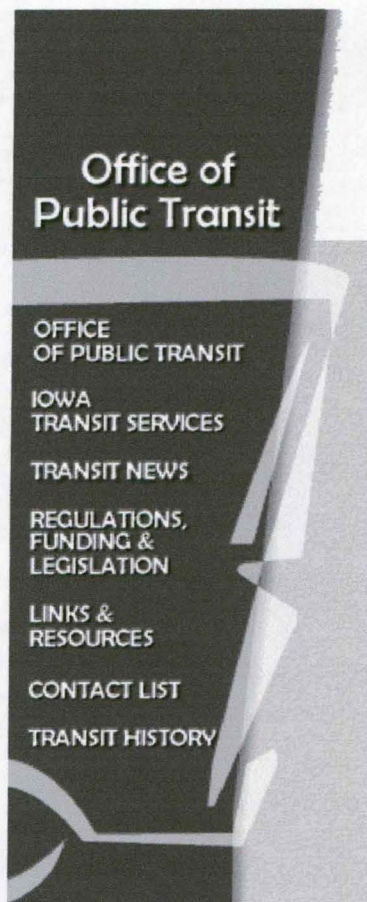
System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	67		
Large Bus	12	12	—
Small Bus	9	9	9
Van	39	29	25
Minivan	6	6	6
Auto	1	0	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	12	5	—
Maintenance	2	5	—
Drivers	26	28	7
Others	—	—	—

Ridership: 248,524 Revenue Miles: 1,027,670 Operating Expenditure: \$1,783,979

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Transit Agencies Descriptions

Region 11

Heart of Iowa Regional Transit Agency (HIRTA)

Contact Person: Jeanette Scoles, Transit Manager

Address: 5800 Fleur Drive, Rm. 215, Des Moines, IA 50321-2854

Telephone: 515-256-5680 **FAX:** 515-256-5681

E-Mail: hirta@netins.net

Routes & Schedule Number: 515-256-5680

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: HIRTA is governed by a policy board appointed by the county boards of supervisors.

Special Features/Highlights: HIRTA is a brokered system and contracts for services through individual social service transportation providers in each of its counties. The contractors include Boone County Transportation; HomeCare Services, Inc.; Five Oaks/Jasper County Transportation; Madison county Elderly Services, Inc.; Marion County; Christian Opportunity Center, Inc.; Heartland Senior Services, Inc.; RRACAP/Warren; and Five Oaks Trailways. All services are open to the general public.

Days/Hours of Operations: General Public service is available Monday through Friday at each location from 7:30 a.m. to 4:00 p.m. Additional service hours/days may be available in each county.

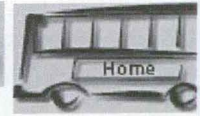
Characteristics of System

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Transit Agencies Descriptions

Region 11

Heart of Iowa Regional Transit Agency (HIRTA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	85		
Large Bus	2	—	—
Small Bus	57	56	56
Van	9	1	1
Minivan	17	13	13
Auto	—	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	—	—
Maintenance	—	—	—
Drivers	—	—	—
Others	—	—	—

Ridership: 378,969 **Revenue Miles:** 1,376,146 **Operating Expenditure:** \$2,286,892



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Transit Agencies Descriptions

Region 12

Western Iowa Transit System

Contact Person: Jim Burns, Transit Director

Address: 1009 E. Anthony, Carroll, IA 51401-0768

Telephone: 712-792-9914 **FAX:** 712-792-1751 **WATS:** 1-800-846-4617

E-Mail: jburns@region12cog.org

Routes & Schedule Number: 712-792-9914

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: The Western Iowa Transit System is governed by the Region XII Council of Governments on recommendations from the transit policy board appointed by the county boards of supervisors.

Special Features/Highlights: Western Iowa Transit System contracts with private taxi services to provide reduced rate fares for the elderly and disabled in the cities of Carroll and Denison. WITS recently completed a new maintenance and office facility which is shared with the Council of Governments. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 7 a.m. to 5:30 p.m.; Saturday and Sunday, Demand-Response.

Characteristics of System

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Region 12

Western Iowa Transit System

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	66		
Large Bus	1	1	—
Small Bus	32	31	23
Van	15	4	—
Minivan	5	3	3
Auto	13	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	—	—
Maintenance	1	—	—
Drivers	11	32	15
Others	—	—	—

Ridership: 258,259 **Revenue Miles:** 1,055,306 **Operating Expenditure:**
\$1,160,310

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Transit Agencies Descriptions

Region 13

Southwest Iowa Transit Agency (SWITA)

Contact Person: M.J. Broomfield, Executive Director

Address: 1501 S.W. Seventh St., Atlantic, IA 50022-0348

Telephone: 712-243-4196 **FAX:** 712-243-3458 **WATS:** 1-800-842-8065

E-Mail: swipcmb@metc.net

Routes & Schedule Number: 712-243-4196

Service Type: Demand-Response, Subscription

Profile of System:

Service Area: Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie and Shelby counties. (4,733 square miles)

Organizational Structure: SWITA is governed by the Southwest Iowa Planning Council on recommendations from the Transit Advisory Committee appointed by the county boards of supervisors.

Special Features/Highlights: SWITA administers subsidized cab service in the city of Atlantic and operates the cab services in the cities of Clarinda, Glenwood, Red Oak and Shenandoah. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6 a.m. to 5:00 p.m.; Saturday and Sunday, On Demand.

Characteristics of System

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Transit Agencies Descriptions

Region 13

Southwest Iowa Transit Agency (SWITA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	56		
Large Bus	14	6	6
Small Bus	22	22	21
Van	6	2	2
Minivan	6	2	2
Auto	8	—	—
Auxiliary Vehicles	1		
Service	—	—	—
Supervisory	1	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	1	—
Maintenance	1	—	—
Drivers	0	60	—
Others	—	—	—

Ridership: 260,997 Revenue Miles: 1,049,442 Operating Expenditure:
\$1,129,061

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Transit Agencies Descriptions

Region 14

Area XIV Agency on Aging, Southern Iowa Trolley (SIT)

Contact Person: Shonda Deranleau, Transit Director

Address: 210 N. Russell, Creston, IA 50801

Telephone: 641-782-6571 **FAX:** 641-782-4519

E-mail: sit@mddc.com

Routes & Schedule Number: 641-782-6571

Service Type: Demand-Response, Subscription

Profile of System:

Service Area: Adair, Adams, Clarke, Decatur, Ringgold, Taylor and Union counties. (3,445 square miles)

Organizational Structure: SIT is governed by the Area XIV Agency board of directors on recommendations from the Transit Advisory Council.

Special Features/Highlights: This region is very sparsely populated (under 18 persons per square mile) and is 25 percent elderly. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 7 a.m. to 5:30 p.m.; weekends by special contract.

Characteristics of System

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Transit Agencies Descriptions

Region 14

Area XIV Agency on Aging, Southern Iowa Trolley (SIT)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	39		
Large Bus	—	—	—
Small Bus	23	20	3
Van	14	9	—
Minivan	2	—	—
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	3	—	—
Maintenance	2	—	—
Drivers	8	20	—
Others	—	—	—

Ridership: 178,332 **Revenue Miles:** 417,158 **Operating Expenditure:** \$766,552



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Transit Agencies Descriptions

Region 15

10-15 Regional Transit Agency

Contact Person: Pam Ward, Transit Administrator

Address: 2417 South Emma, Ottumwa, IA 52501

Telephone: 641-683-0608 **FAX:** 641-683-0671

E-Mail: pamota1015@lisco.net

Routes & Schedule Number: 1-800-227-6390

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: 10-15 Transit is governed by the board of directors from the 10-county boards of supervisors. Program administration and transportation services are purchased under contract from the Ottumwa Transit Authority.

Special Features/Highlights: 10-15 Transit maintains contracts with the SENECA Area Agency on Aging, Tenco Industries, SCICAP Head Start, SIEDA Child Development Programs, and 10 school districts of the 10-county area, First Resources of Keokuk County, Maharishi International University, HyVee, Rescare, Econo Foods, Christian Opportunity Center and SCICAP 1st Step. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 6:30 a.m. to 5:30 p.m.

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Transit Agencies Descriptions

Region 15

10-15 Regional Transit Agency

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	39		
Large Bus	—	—	—
Small Bus	39	39	39
Van	—	—	—
Minivan	—	—	—
Auto	—	—	—
Auxiliary Vehicles	1		
Service	1	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	3	—
Maintenance	—	—	—
Drivers	—	36	—
Others	—	—	—

**Ridership: 218,378 Revenue Miles: 724,489 Operating Expenditure:
\$930,626**

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Transit Agencies Descriptions

Region 16

Southeast Iowa Transit Authority (RTA)

Contact Person: Robert Arbige, Director

Address: 2850 Mt. Pleasant St., Suite 108, Burlington, IA 52601

Telephone: 319-753-0193 **FAX:** 319-753-0687

E-Mail: reg16rta@interl.net

Routes & Schedule Number: 319-753-0193

Service Type: Demand-Response, Subscription

Profile of System:

Organizational Structure: RTA is governed by the board of directors of the Southeast Iowa Community Action Organization.

Special Features/Highlights: RTA operates a medical shuttle (door-to-door) from Region 16 to Iowa City medical facilities/ businesses. Workshop buses deliver passengers to workshops in Burlington, Keokuk, Muscatine, and Montrose. General transit service is provided through contracts with the Area Agency on Aging, contracts with some area cities, or by advance arrangements. Head Start transportation is managed by the RTA on a fee basis. All normal services are provided (drivers, route planning, maintenance, inspections) to Head Start; however, they own the vehicles. All services are open to the general public.

Days/Hours of Operations: Monday-Friday, 4 a.m. to 7 p.m. **Fare Structure:** \$1.50 in city; \$3.50 between cities; Iowa City medical shuttle \$9 to \$18.

Characteristics of System

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Transit Agencies Descriptions

Region 16

Southeast Iowa Transit Authority (RTA)

System Description

FY02 System Characteristics

	Number of Vehicles	Number of Vehicles with Lifts	Number of Vehicles to ADA standards
Revenue Vehicles	23		
Large Bus	4	3	3
Small Bus	18	10	10
Van	1	—	—
Minivan	0	—	—
Auto	0	—	—
Auxiliary Vehicles	0		
Service	—	—	—
Supervisory	—	—	—
	Full-Time Employees	Part-Time Employees	Volunteers
Administration	2	—	—
Maintenance	1	—	—
Drivers	3	16	—
Others	8	—	—

Ridership: 109,428 Revenue Miles: 346,453 Operating Expenditure: \$472,902



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