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| **Name of Agency:** Division of Latino Affairs, Department of Human Rights |
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| **Agency Mission:** To improve the quality of life of Iowa’s Latino people through advocacy, education, legislative recommendations and actions, public information and development of programs and services. |
| **Core Function(s)** | **Performance Measure(s)** | **Performance Target(s)** | **Strategic Plan Goal(s)** |
| **CF: Advocacy** |  |  |  |
| **Desired Outcome(s):**  |  |  |  |
| Qualified interpreter services available to all Iowans requesting such service. | Ratio of qualified interpreters to target population. | 618 | Graduate 30 students in general interpreting and 25 in specialized interpreting. |
| Information is available and provided about Latino persons in Iowa. | Percent of requests met. | 90% |  |
| **Services, Products, Activities** | **Performance Measure(s)** | **Performance Target(s)** | **Strategies/Recommended Actions** |
| Interpreter Program | Number of interpreters available. | 50 | Create statewide roster of graduates. |
| Empowerment of Latino persons. | Percent of students participating.Percent of student feeling empowered. | 10090% | Create a one-hundred-member Congress among 45 Iowa high school, which represents 75% of the state’s minority high school student enrollment. |
| Information and Education | Number of persons viewing film.Number of person attending.Number of state agencies assisted. | 2,0002003 | Documentary film: Made in IowaLatino Business Breakfast |