**AGENCY PERFORMANCE PLAN**

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| **Name of Agency: Department of Human Rights, Division of Community Action Agencies (CAA)** | | | | |
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| **Agency Mission: To support community action agencies and other community based organizations’ efforts to assist low-income families with basic energy, food and shelter needs and in working toward self-sufficiency.** | | | | |
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| **Core Function** | **Performance Measure(s)** (Outcome) | | **Performance Target(s)** | **Link to Strategic Plan Goal(s)** |
| **CF: Economic Supports** |  | |  |  |
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| **Desired Outcome(s):** |  | |  |  |
| **Low-income Iowa households will become more energy self-sufficient.** | **Funds leveraged from sources beyond the federal LIHEAP grant (leveraging, customer contributions, Lifeline)** | | **$250,000 increase** | **Goal 2** |
| **Energy savings per household in dollars** | | **$305** | **Goals 2,3** |
|  |  | |  |  |
| **Services, Products, Activities** | **Performance Measure(s)** | **Performance Target(s)** | | **Strategies/Recommended Actions** |
| **1. Weatherization Program**  **Org# 214A, 214C, 214T, 215A,**  **215C, 215T, AQ04, AQ05, IP04, IP05, MA04, MA05, 23A0, 23A1, 23A2, 233C, 234C, 235C** | **# of households served** | **2,100** | | Wx capacity increased statewide |
| New technologies identified |
| Training developed and delivered |
|  |  |  | |  |
| **2. LIHEAP**  **Org# 224A, 225A, 22L3, 224L, 225L, 224C, 225C.** | **Average household benefit in dollars** | **$295** | | Develop leverage grant application for federal dollars |
| Collaborate with Iowa Community Action Assn to seek private funds. |
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**FY 2007AGENCY PERFORMANCE PLAN**

**FY 2007**

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| **Agency Mission: To support community action agencies and other community based organizations’ efforts to assist low-income families with basic energy, food and shelter needs and in working toward self-sufficiency.** | | | | |
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| **Core Function** | **Performance Measure(s)** (Outcome) | | **Performance Target(s)** | **Link to Strategic Plan Goal(s)** |
| **CF: Community Coordination and Development** |  | |  |  |
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| **Desired Outcome(s):** |  | |  |  |
| **Community action agencies will implement a new Developmental Assessment and Resolution (A&R) program to target households facing eminent energy crisis and utility disconnection to reduce disconnections and increase household utility payments.** | **# of community action agencies participating** | | **18 agencies** | **Goals 1, 2** |
| **(The A&R Project will develop performance measures and targets as planning proceeds)** | |  |  |
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| **Services, Products, Activities** | **Performance Measure(s)** | **Performance Target(s)** | | **Strategies/Recommended Actions** |
| **1. Community Networks**  **Org# 244C, 245C, 275A, 275C** | **Developmental Assessment and Resolution program designed with local agencies and stakeholders.** | **Plan completed by Oct. 1, 2006** | | Work with 18 community action agencies, association, and other stakeholders to design plan. |
|  | **Market program to local agencies** | **18 agencies receive orientation and training for program.** | | Meet with CA Assoc Board of Directors and individual agencies. |
|  | **Develop and provide training program to local agencies** |  | | Work with Association and local agencies to design and deliver training program. |
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