Iowa Refugee Service Center Program and Financial Report for October 1, 1984 through February 28, 1985

The Iowa Refugee Service Center's contract with the Department of State for this period called for the resettlement of 170 Indochinese refugees; actual arrival totaled 23 families, 97 people.

Sponsorship development began accelerating during this period with seventeen presentations carried out. The agency also undertook new initiatives in streamlining and integrating intra-office procedures to more completely assure melding of the pre-arrival, initial resettlement and follow-on services provided for refugees and sponsors. Ninety-day core services continued to be provided with special emphasis placed on early employment. The dismal Iowa economy has had a dampening effect on job availability but we have had remarkable success in keeping cash assistance rates low.

February 1985 refugee welfare usage rates accurately reflected our commitment to quality resettlement; overall useage was 8.8% of the 8600 refugees in Iowa. This can be further broken down by:

- URM maintenance	2.3% (202 people)
- Refugee Cash Assistance	3.0% (255 people)
- ADC	2.6% (223 people)
- Medical only	0.9% ( 74 people)
	8.8% (754 people)

During the five month reporting period, IRSC workers traveled 60,732 miles in providing services and made 15,760 service contacts. Job placements totaled 277 with 183 of these being permanent positions. Other services provided by our eight permanent, six oneyear project appointees and eleven VISTA case management staff in-

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cluded: job development, employer assistance, counseling, landlord/ tenant mediation, translation, coordination of medical services, para-legal service, volunteer resource development and coordination and social service networking and referal.

A detailed breakdown of the cases allocated to our agency from October 1, 1984 through February 28, 1985 is contained in Attachment A. Of the 13 families allocated, containing 37 people, 7 families containing 25 people were family reunification cases with the remainder being free cases. However, 2 cases totaling 7 people were returned to the RDC per their request, leaving us a total of 11 families, 30 people, all of which we were able to assure by the end of February. (See Attachments A and B)

Also please find enclosed (Attachment C) a brochure sent to all refugees assured while they are still in camp or ESL/CO. We feel this ensures that the refugee has some pre-arrival knowledge of our agency and expectations and will, hopefully, set the tone for our involvement with the refugee and sponsor.

The other VOLAGS officed in the state continue to share with us their future resettlement plans (Attachment D). These assist us in anticipating future arrivals and also in providing services to them after they arrive. These forms are then xeroxed and copies are given to the VOLAGS to ensure that all are aware what others are doing.

We would request an increase in the number of cases assigned to us. We anticipate initiating a very strong and effective sponsor recruitment campaign in the coming months and believe we can offer outstanding resettlement opportunities to a substantially larger number of refugees. Program & Financial Report Page 3

By way of information only, we would like to share our observation that Khmer families continue to be more difficult to resettle with some sponsors prefering not to repeat with that ethnic group. We also appear to be receiving an inordinately large number of single person cases; this may be a reflection of overall trends in the program, however, and if so, we stand ready to offer help to our fair share.

Our expenditure report is appended (Attachment E).

I.R.S.C.'S ALLOCATION OCT.1, 1984-FEB.28, 1985

ETHNIC	OCT		NOV .		DEC		JAN		FEB		TOTAL	
	FAM	FREE	FAM	FREE	FAM	FREE	FAM	FREE	FAM	FREE	FAM	FF
CAMBODIAN		1/6										21
HMONG												
LAOTIAN	1/1	1/1	1/4		1/5			1/1			3/10	21
TAI DAM			3/12						1.17		3/12	
VIETNAMESE			1.1.1	1/1				1.00	1/3	1/1	1/3	2,
OTHERS												
SUB-TOTAL	1/1	2/7	4/16	1/1	1/5			2/3	1/3	1/1	7/25	61
TOTAL	3	/8	5/	17	1/5		2/3		2/4		13/37	
SE RETURNED	2	/7		-	-					2/7		

-

TOTAL ASSURANCE: 11/30

## IRSC RESETTLEMENT SUMMARY

OCT.1,1985-FEB.28,1985

ATTACHMENT B

ASSIGNMENT CASES

ASSIGNMENT CASES	OCT.	NOV.	DEC.	JAN.	FEB.	TOTAL
CASES PEOPLE	3	5	1	2	2	13
	8	17	5	3	4	32
ASSURED CASES				T		-
CASES PEOPLE	3	1	6	1	3	13
I LOI LL	8	1-100	22	1	6	37
NEEDED SPONSORS						·
CAESE	2	7	2	2	4	17
PEOPLE	7	19	6	3	7	42
ARRIVED CASES						·1
CASES PEOPLE	6	9	4			23
PEOPLE	27	29	30	11	-	97
ESTIMATED DEPARTURE						·
DATE	JAN.85	1,2,3/85	2,3/85	5/85	3,5/85	
	1. A. S					

October 1, 1984 thru February 28, 1985

ATTACHMENT E

## Application of Grant Funds

Amount Expended

Transportation and baggage	0
Care, maintenance and clothing	\$19,182.41
Housing	11,732.00
Medical, dental	584.65
Other (fees, tuition, documentation, etc.).	1,822.44

2. Program services:

Securing resettlement opportunities	9,371.40
Orientation	0
Counseling	12.66
Placement services	0
Language training	0
Education and/or retraining	293.70
Other	0

3. Support services: . . .

Administrative	staff	3,203.67
	materials	3,239.02
Other	•••••••••••••••••••••••••••••••••••••••	0

4. Payments or pass through to supporting organizations..... 0

Total Expenditures During Period..... \$49,441.95

I hereby certify that Iowa Refugee Service Center has used its best efforts to provide the services specified by the grant agreement and that relative documentation is on file to support the foregoing report.

Manni Aplanding Directer (Signature and Title)

