

Iowa Department of Elder Affairs

Iowa NAPIS

(National Aging Program Information System)

Activity Report **(State Fiscal Year 2004)**

Iowa Department of Elder Affairs

Clemens Building, 3rd Floor

200 10th Street

Des Moines, IA 50309-3609

Phone: (515) 242-3333

Fax: (515) 242-3300

www.state.ia.us/elderaffairs

(March 2005)

Table of Contents

Introduction	1
NAPIS Data	2
State Fiscal Year 2004 Title III Services	3
State Fiscal Year 2004 Title III-E Family Care Giver Services	4
Unduplicated Client Count & Total Units by County	5
Service Delivery Map	6
Unduplicated Client Count and Total Units By Service and County	7
SLP Service Units SFY 2004	26
(Copied from the SLP SFY 2004 Activity Report)	
AAA Taxonomy Number -- Service Definitions with Units of Service	27
(Copied from the FISCAL YEAR 2005 AAA REPORTING MANUAL)	

Introduction

The Federal Administration on Aging requires performance reporting from State Units on Aging regarding the delivery of specified services to clients. This reporting requirement is the foundation of the Iowa National Aging Program Information System, or "Iowa NAPIS". The Iowa Department of Elder Affairs (DEA) is the state agency responsible for Iowa NAPIS.

Iowa's 13 Area Agencies on Aging are responsible for tracking and reporting on services provided to aging citizens of Iowa funded through Federal and State programs. After collecting detailed information on the services provided, the recipients of the services, the providers of the services, and the associated costs, DEA is responsible for filing an annual State Performance Report (SPR) with the Administration of Aging.

This report shows the number of older Iowans and units of service by service category from Title III funding of the Older Americans Act, the Administration on Aging (AoA) and limited state general fund dollars. During SFY 2004 there were **68,929** unduplicated registered clients and **555,104** aggregate clients that received services and were entered into the NAPIS system.

DEA hopes that this document and the information contained within can be a useful tool for making informed planning decisions. The information provided in this report is the result of hard work and dedication from the Iowa Aging Network who work as a team with the Iowa Department of Elder Affairs toward its mission: "To provide advocacy, educational, and prevention services to older Iowans so they can find Iowa a healthy, safe, productive, and enjoyable place to live and work.

NAPIS Data

Iowa NAPIS data is reported to DEA from AAAs and this report represents information about consumers and services provided from July 1, 2003 through June 30, 2004. NAPIS data is dynamic and any corrections by the AAA at the local level after January 1, 2005 would not be reflected in this report.

The following definitions will assist you in using this document:

Clients: Elderly persons that receive services/benefits from programs offered through public funding (Federal, State, Local, etc.).

Services: A form of benefit received by the client; service can be recorded by individual clients or aggregate clients (tracks service delivery to a number of nonspecific clients); service tracking can included but not limited to: Title III services defined by Administration on Aging (AoA); Senior Living Trust Funding (SLP services); and Title III-E Caregiver services.

Go to Page 20 for a list of service taxonomies and definitions.

NOTE: *This document reflects detailed information on services received through Title III, Title III-E Caregiver and limited State of Iowa dollars. A list of services received through Senior Living Trust Funding can be found on Page 25 of this document. For detailed information on Senior Living Trust Funding (SLP services) see the SLP SFY 2004 Activity Report.*

Registered Service: Services that require a NAPIS client registration containing a "detailed" profile of client characteristics that include:

- Minority status, by individual minority group
- Age group
- ADL/IADL status
- Sex
- Rural status
- Live alone status
- Poverty status

DEA encourages client registration for all services but requires client registration for 9 of the 14 AOA core services that include:

- Personal Care
- Homemaker
- Chore
- Home Delivered Meals
- Day Care/Adult Day Health
- Case Management
- Congregate Meals
- Nutrition Counseling
- Assisted Transportation

and those services funded by Title III funds designated by DEA as a required registered service.

Aggregate Service: Services that do not require a NAPIS client registration containing a "detailed" profile of client characteristics and are entered as an aggregate total of clients that received a service.

Service Unit: Description of how the service is delivered and recorded into the NAPIS system (i.e. hour, contact, session).

**Iowa Department of Elder Affairs
Iowa NAPIS
State Fiscal Year 2004
Title III Services**

Service	Total Unduplicated Registered Client Count	Total Aggregate Client Count	Total Units
Adult Day Care/Health	411	13	182,834
Advocacy (C1)	128	5,469	9,785
Assessment/Intervention (E3)	263	2,278	4,213
Assisted Transportation	1,343	0	55,478
Caregiver Support (A2)	3	12,438	12,502
Case Management	10,895	0	388,195
Chore	573	0	10,234
Congregate Ineligible Meals	845	14,047	53,321
Congregate Meals	38,451	9,112	1,843,516
Congregate Meals/AG	2	52,943	171,384
Counseling (E1)	14	396	5,368
Emergency Response Sys (B4)	94	0	96
Health Screening/WEC (B1)	0	2,311	1,772
Home Delivered Ineligible Meals	2,961	31	405,020
Home Delivered Meals	16,442	851	1,387,813
Home Repair (A1)	15	685	6,984
Homemaker	521	0	12,951
Information and Assistance	3,363	55,092	115,568
Legal Assistance	0	2,862	9,890
Legal Education (C5)	0	304	26
Material Aid (F2)	185	29	242
Medication Management (B6)	685	13,091	14,561
Mental Health Outreach (B5)	4	0	4
Nutrition Counseling	8	9	81
Nutrition Education	2,975	28,853	66,299
Outreach	1,970	33,597	56,512
Personal Care	172	1	3,668
Placement Svcs (E2)	0	149	1,582
Preventative Hlth/Promotion (B2)	203	1,893	7,280
Public Information (F3)	0	42,156	7,006
RAC Coordination (C3)	0	337	169
Reassurance (D3)	18	1,930	8,873
Respite (B03)	108	219	7,134
Senior Center/Recreation (D2)	0	11,205	17,519
Training/Education (D1)	4	1,378	1,257
Transportation	441	18,636	230,094
Visiting (D4)	7	1,271	6,759

Note: Total Unduplicated Registered Clients is an unduplicated count for that specific service. The total unduplicated registered client count of **68,929** is across all services. In other words, if you add the total number of clients from all services it is higher than the actual number of persons served across all services, because some people need and receive more than one service. As a result of AOA reporting requirement changes, beginning October 1, 2004 several Title III-E services now require a client registration.

**Iowa Department of Elder Affairs
Iowa NAPIS
State Fiscal Year 2004
Title III-E Family Care Giver Services**

Service	Total Unduplicated Registered Client Count	Total Aggregate Client Count	Total Units
Title III-E Adult Day Care	8	335	20,115
Title III-E Caregiver Support (A2)	28	1,238	1,436
Title III-E Case Management	518	1,547	5,743
Title III-E Chore	3	2	80
Title III-E Counseling (E1)	202	1,656	4,074
Title III-E Grandparent Rel. (F4)	0	2	2
Title III-E Homemaker	3	11	347
Title III-E Information/Assistance	34	27,361	27,023
Title III-E Legal Assistance	0	19	32
Title III-E Material Aid (F2)	21	163	449
Title III-E Outreach	0	4,097	3,937
Title III-E Personal Care	4	9	498
Title III-E Public Information (F3)	0	201,070	188,182
Title III-E Respite (B3)	50	525	22,891
Title III-E Training/Education (D1)	0	2,271	2,449

Note: Total Unduplicated Registered Clients is an unduplicated count for that specific service. The total unduplicated registered client count of **68,929** is across all services. In other words, if you add the total number of clients from all services it is higher than the actual number of persons served across all services, because some people need and receive more than one service. As a result of AOA reporting requirement changes, beginning October 1, 2004 several Title III-E services now require a client registration.

**Iowa Department of Elder Affairs
Iowa National Aging Program Information System
(NAPIS)**

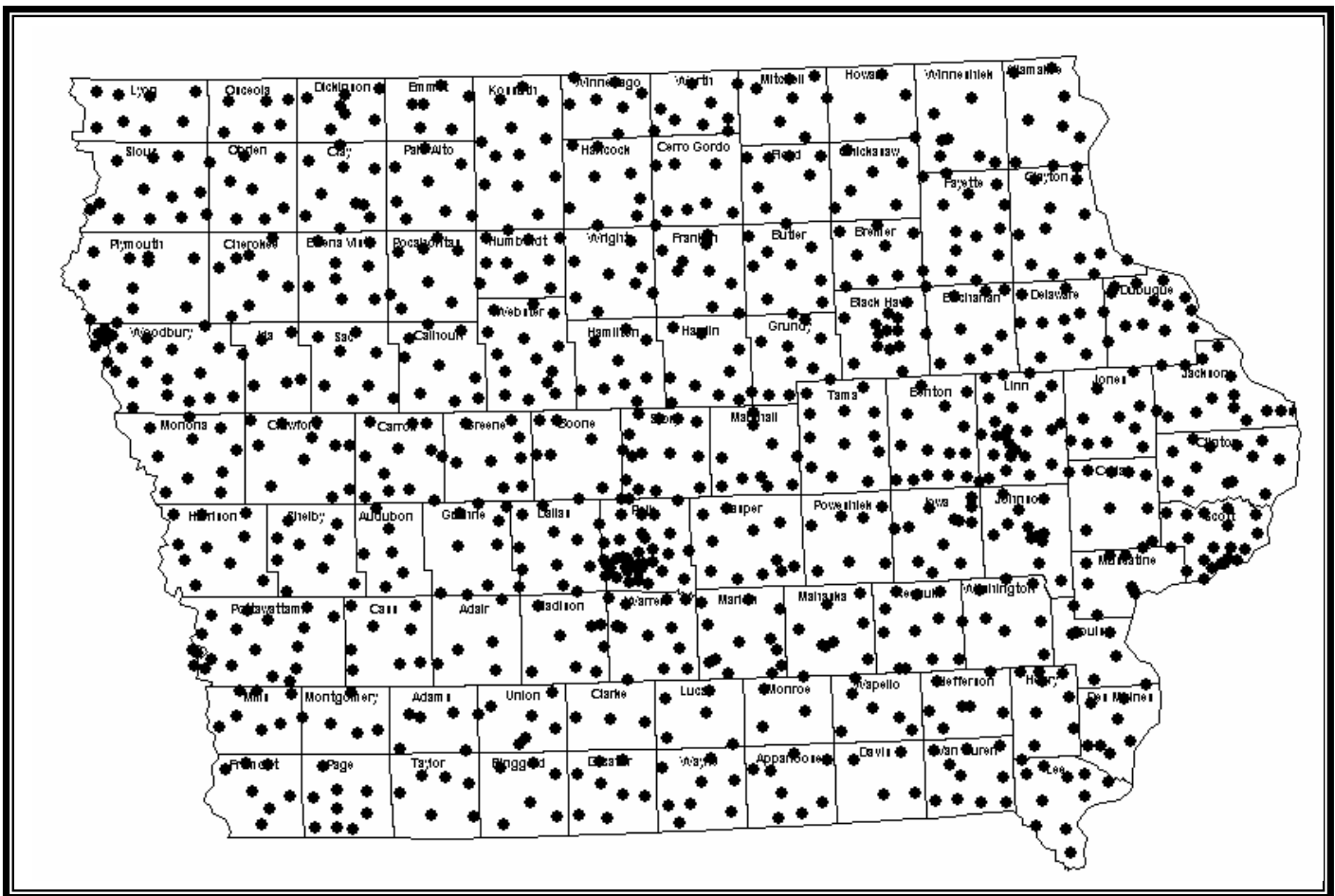
Unduplicated Client Count & Total Units by County

County	Client Count	Total Units	County	Client Count	Total Units	County	Client Count	Total Units
Adair	264	2,125	Floyd	510	4,012	Monona	476	4,233
Adams	152	1,595	Franklin	530	2,717	Monroe	481	3,294
Allamakee	293	18,464	Fremont	111	1,202	Montgomery	189	2,606
Appanoose	528	4,233	Greene	454	3,964	Muscatine	507	6,361
Audubon	236	2,778	Grundy	225	7,096	O'Brien	557	3,147
Benton	1,337	7,319	Guthrie	507	4,023	Osceola	254	2,263
Black Hawk	2,603	78,496	Hamilton	394	2,554	Page	280	3,403
Boone	525	5,100	Hancock	415	2,957	Palo Alto	427	2,770
Bremer	387	10,312	Hardin	679	21,969	Plymouth	839	7,161
Buchanan	645	9,392	Harrison	426	4,443	Pocahontas	374	4,276
Buena Vista	464	2,842	Henry	507	2,953	Polk	6,411	59,612
Butler	529	12,784	Howard	328	28,933	Pottawattamie	734	7,523
Calhoun	396	3,242	Humboldt	371	3,094	Poweshiek	329	11,769
Carroll	678	6,648	Ida	272	2,213	Ringgold	177	1,541
Cass	176	1,765	Iowa	804	4,981	Sac	295	3,432
Cedar	686	4,990	Jackson	981	4,351	Scott	1,580	21,875
Cerro Gordo	1,268	8,717	Jasper	892	9,622	Shelby	262	2,394
Cherokee	226	1,462	Jefferson	539	4,587	Sioux	773	4,584
Chickasaw	804	13,397	Johnson	1,543	12,854	Story	1,152	8,763
Clarke	240	2,666	Jones	849	4,560	Tama	437	11,354
Clay	728	5,466	Keokuk	638	4,519	Taylor	231	2,055
Clayton	564	46,554	Kossuth	439	2,434	Union	308	2,764
Clinton	845	10,391	Lee	828	6,152	Van Buren	625	4,677
Crawford	435	3,864	Linn	3,951	30,672	Wapello	1,053	9,871
Dallas	584	4,621	Louisa	224	1,435	Warren	898	5,637
Davis	339	2,104	Lucas	772	4,374	Washington	760	4,544
Decatur	325	4,189	Lyon	302	2,426	Wayne	279	2,268
Delaware	714	3,686	Madison	476	3,869	Webster	769	7,354
Des Moines	556	3,611	Mahaska	545	7,332	Winnebago	514	4,628
Dickinson	382	3,517	Marion	941	6,152	Winneshiek	459	42,298
Dubuque	2,297	15,357	Marshall	441	12,280	Woodbury	2,030	17,976
Emmet	203	624	Mills	140	1,753	Worth	371	2,571
Fayette	664	54,159	Mitchell	422	4,248	Wright	720	7,846

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Service Delivery Map

The map below represents the resident zip code location of registered clients that received one or more services during SFY 2004.



Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Adair	Case Management	22	136	6.2	1 hour
	Congregate Ineligible Meals	4	4	1.0	1 meal
	Congregate Meals	201	1,338	6.7	1 meal
	Home Delivered Ineligible Meals	15	252	16.8	1 meal
	Home Delivered Meals	44	393	8.9	1 meal
	Title III-E Respite (B3)	1	2	2.0	1 hour
Adams	Case Management	7	34	4.9	1 hour
	Congregate Meals	116	774	6.7	1 meal
	Home Delivered Ineligible Meals	8	244	30.5	1 meal
	Home Delivered Meals	51	543	10.6	1 meal
Allamakee	Case Management	83	1,456	17.5	1 hour
	Congregate Meals	103	6,576	63.8	1 meal
	Home Delivered Ineligible Meals	11	1,063	96.6	1 meal
	Home Delivered Meals	75	4,575	61.0	1 meal
	Homemaker	35	636	18.2	1 hour
	Personal Care	42	750	17.9	1 hour
	Transportation	17	1,318	77.5	1 one-way trip(s)
	Title III-E Case Management	53	265	5.0	1 hour
	Title III-E Respite (B3)	4	93	23.3	1 hour
Appanoose	Case Management	118	979	8.3	1 hour
	Congregate Ineligible Meals	31	392	12.6	1 meal
	Congregate Meals	346	2,279	6.6	1 meal
	Home Delivered Ineligible Meals	1	10	10.0	1 meal
	Home Delivered Meals	35	573	16.4	1 meal
Audubon	Case Management	23	184	8.0	1 hour
	Congregate Meals	136	1,255	9.2	1 meal
	Home Delivered Ineligible Meals	7	137	19.6	1 meal
	Home Delivered Meals	112	1,202	10.7	1 meal
Benton	Case Management	84	84	1.0	1 hour
	Congregate Meals	978	3,560	3.6	1 meal
	Home Delivered Meals	429	3,576	8.3	1 meal
	Information and Assistance	2	2	1.0	1 contact
	Nutrition Education	2	24	12.0	1 session
	Reassurance (D3)	1	24	24.0	1 contact
	Respite (B03)	3	17	5.7	1 hour
	Title III-E Counseling (E1)	12	32	2.7	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Black Hawk	Adult Day Care/Health	12	760	63.3	1 hour
	Advocacy (C1)	39	126	3.2	1 hour
	Assessment/Intervention (E3)	15	421	28.1	1 hour
	Assisted Transportation	318	2,038	6.4	1 one-way trip
	Case Management	511	45,990	90.0	1 hour
	Congregate Ineligible Meals	10	10	1.0	1 meal
	Congregate Meals	988	4,540	4.6	1 meal
	Counseling (E1)	13	89	6.8	1 hour
	Home Delivered Ineligible Meals	217	4,126	19.0	1 meal
	Home Delivered Meals	629	7,276	11.6	1 meal
	Home Repair (A1)	1	1	1.0	1 hour
	Homemaker	9	72	8.0	1 hour
	Information and Assistance	1,097	1,107	1.0	1 contact
	Material Aid (F2)	8	8	1.0	1 client
	Medication Management (B6)	72	92	1.3	1 client
	Nutrition Education	839	10,071	12.0	1 session
	Outreach	82	145	1.8	1 contact
	Personal Care	11	102	9.3	1 hour
	Preventative Hlth/Promotion (B2)	155	486	3.1	1 contact
	Reassurance (D3)	17	434	25.5	1 contact
	Respite (B03)	11	161	14.6	1 hour
	Title III-E Adult Day Care	5	208	41.6	1 hour
	Title III-E Information/Assistance	9	9	1.0	1 contact
	Title III-E Respite (B3)	18	222	12.3	1 hour
	Transportation	2	2	1.0	1 one-way trip(s)
Boone	Adult Day Care/Health	2	72	36.0	1 hour
	Assisted Transportation	101	855	8.5	1 one-way trip
	Case Management	77	231	3.0	1 hour
	Congregate Ineligible Meals	13	13	1.0	1 meal
	Congregate Meals	151	560	3.7	1 meal
	Home Delivered Ineligible Meals	46	628	13.7	1 meal
	Home Delivered Meals	203	2,543	12.5	1 meal
	Homemaker	10	57	5.7	1 hour
	Personal Care	14	141	10.1	1 hour
Bremer	Advocacy (C1)	1	1	1.0	1 hour
	Assisted Transportation	46	237	5.2	1 one-way trip
	Case Management	67	5,940	88.7	1 hour
	Congregate Meals	184	879	4.8	1 meal
	Home Delivered Ineligible Meals	23	307	13.3	1 meal
	Home Delivered Meals	133	1,532	11.5	1 meal
	Homemaker	5	27	5.4	1 hour
	Information and Assistance	116	117	1.0	1 contact
	Medication Management (B6)	4	4	1.0	1 client
	Nutrition Education	105	1,260	12.0	1 session
	Outreach	1	1	1.0	1 contact
	Preventative Hlth/Promotion (B2)	4	7	1.8	1 contact

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Buchanan	Adult Day Care/Health	1	88	88.0	1 hour
	Assisted Transportation	35	277	7.9	1 one-way trip
	Case Management	27	2,341	86.7	1 hour
	Congregate Meals	462	1,508	3.3	1 meal
	Home Delivered Ineligible Meals	22	350	15.9	1 meal
	Home Delivered Meals	171	2,116	12.4	1 meal
	Homemaker	3	32	10.7	1 hour
	Information and Assistance	216	217	1.0	1 contact
	Material Aid (F2)	6	6	1.0	1 client
	Medication Management (B6)	3	3	1.0	1 client
	Nutrition Education	203	2,425	11.9	1 session
	Outreach	4	4	1.0	1 contact
	Preventative Hlth/Promotion (B2)	1	4	4.0	1 contact
	Title III-E Adult Day Care	1	9	9.0	1 hour
	Title III-E Respite (B3)	1	12	12.0	1 hour
Buena Vista	Case Management	36	148	4.1	1 hour
	Congregate Ineligible Meals	8	33	4.1	1 meal
	Congregate Meals	329	2,120	6.4	1 meal
	Home Delivered Ineligible Meals	1	5	5.0	1 meal
	Home Delivered Meals	49	476	9.7	1 meal
	Homemaker	5	18	3.6	1 hour
	Title III-E Information/Assistance	1	1	1.0	1 contact
	Title III-E Material Aid (F2)	1	1	1.0	1 client
Butler	Title III-E Respite (B3)	1	40	40.0	1 hour
	Adult Day Care/Health	1	80	80.0	1 hour
	Assisted Transportation	18	85	4.7	1 one-way trip
	Case Management	58	5,310	91.6	1 hour
	Congregate Meals	288	1,176	4.1	1 meal
	Home Delivered Ineligible Meals	22	287	13.0	1 meal
	Home Delivered Meals	210	2,254	10.7	1 meal
	Homemaker	1	13	13.0	1 hour
	Information and Assistance	271	272	1.0	1 contact
	Medication Management (B6)	5	5	1.0	1 client
	Nutrition Education	272	3,253	12.0	1 session
	Preventative Hlth/Promotion (B2)	23	48	2.1	1 contact
	Title III-E Information/Assistance	1	1	1.0	1 contact
Calhoun	Case Management	49	392	8.0	1 hour
	Congregate Meals	290	2,379	8.2	1 meal
	Home Delivered Ineligible Meals	1	16	16.0	1 meal
	Home Delivered Meals	29	352	12.1	1 meal
	Homemaker	20	103	5.2	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Carroll	Case Management	60	488	8.1	1 hour
	Congregate Meals	281	2,367	8.4	1 meal
	Home Delivered Ineligible Meals	26	462	17.8	1 meal
	Home Delivered Meals	278	3,330	12.0	1 meal
	Title III-E Counseling (E1)	1	1	1.0	1 hour
Cass	Case Management	41	368	9.0	1 hour
	Chore	7	28	4.0	1 hour
	Congregate Ineligible Meals	7	65	9.3	1 meal
	Congregate Meals	78	667	8.6	1 meal
	Home Delivered Meals	23	391	17.0	1 meal
	Homemaker	31	246	7.9	1 hour
Cedar	Assessment/Intervention (E3)	1	2	2.0	1 hour
	Case Management	98	109	1.1	1 hour
	Chore	26	209	8.0	1 hour
	Congregate Meals	373	1,890	5.1	1 meal
	Home Delivered Meals	275	2,746	10.0	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Nutrition Education	1	12	12.0	1 session
	Outreach	1	1	1.0	1 contact
Cerro Gordo	Title III-E Counseling (E1)	8	20	2.5	1 hour
	Case Management	236	1,892	8.0	1 hour
	Congregate Ineligible Meals	31	324	10.5	1 meal
	Congregate Meals	606	4,710	7.8	1 meal
	Home Delivered Ineligible Meals	3	80	26.7	1 meal
	Home Delivered Meals	107	1,621	15.1	1 meal
	Information and Assistance	6	6	1.0	1 contact
	Medication Management (B6)	3	12	4.0	1 client
Cherokee	Nutrition Education	6	72	12.0	1 session
	Case Management	32	117	3.7	1 hour
	Congregate Meals	172	1,108	6.4	1 meal
Chickasaw	Home Delivered Meals	28	237	8.5	1 meal
	Adult Day Care/Health	1	160	160.0	1 hour
	Assisted Transportation	156	785	5.0	1 one-way trip
	Case Management	44	3,878	88.1	1 hour
	Congregate Meals	609	1,443	2.4	1 meal
	Home Delivered Ineligible Meals	15	200	13.3	1 meal
	Home Delivered Meals	133	1,075	8.1	1 meal
	Homemaker	3	59	19.7	1 hour
	Information and Assistance	445	447	1.0	1 contact
	Nutrition Education	443	5,318	12.0	1 session
	Respite (B03)	1	32	32.0	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Clarke	Case Management	38	209	5.5	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	160	1,304	8.2	1 meal
	Home Delivered Ineligible Meals	12	246	20.5	1 meal
	Home Delivered Meals	64	906	14.2	1 meal
Clay	Case Management	71	284	4.0	1 hour
	Congregate Ineligible Meals	6	81	13.5	1 meal
	Congregate Meals	542	3,411	6.3	1 meal
	Home Delivered Ineligible Meals	24	456	19.0	1 meal
	Home Delivered Meals	119	1,219	10.2	1 meal
	Homemaker	1	1	1.0	1 hour
	Title III-E Information/Assistance	6	6	1.0	1 contact
	Title III-E Material Aid (F2)	6	6	1.0	1 client
	Title III-E Respite (B3)	1	2	2.0	1 hour
Clayton	Case Management	111	1,813	16.3	1 hour
	Congregate Meals	330	22,362	67.8	1 meal
	Home Delivered Ineligible Meals	26	3,245	124.8	1 meal
	Home Delivered Meals	156	11,429	73.3	1 meal
	Medication Management (B6)	2	10	5.0	1 client
	Transportation	45	5,200	115.6	1 one-way trip(s)
	Title III-E Adult Day Care	1	3	3.0	1 hour
	Title III-E Case Management	92	698	7.6	1 hour
	Title III-E Material Aid (F2)	1	1	1.0	1 client
	Title III-E Respite (B3)	1	864	864.0	1 hour
Clinton	Adult Day Care/Health	2	50	25.0	1 hour
	Assessment/Intervention (E3)	20	20	1.0	1 hour
	Caregiver Support (A2)	2	2	1.0	1 hour
	Case Management	229	2,255	9.8	1 hour
	Chore	2	2	1.0	1 hour
	Congregate Meals	353	2,261	6.4	1 meal
	Emergency Response Sys (B4)	28	28	1.0	1 client
	Home Delivered Ineligible Meals	21	479	22.8	1 meal
	Home Delivered Meals	358	5,231	14.6	1 meal
	Homemaker	27	27	1.0	1 hour
	Material Aid (F2)	6	6	1.0	1 client
	Nutrition Counseling	1	1	1.0	1 hour
	Outreach	6	6	1.0	1 contact
	Personal Care	10	10	1.0	1 hour
	Respite (B03)	3	3	1.0	1 hour
	Training/Education (D1)	2	2	1.0	1 hour
	Transportation	7	8	1.1	1 one-way trip(s)

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Crawford	Case Management	30	248	8.3	1 hour
	Congregate Meals	190	1,324	7.0	1 meal
	Home Delivered Ineligible Meals	9	183	20.3	1 meal
	Home Delivered Meals	237	2,106	8.9	1 meal
	Nutrition Counseling	2	2	1.0	1 hour
	Title III-E Counseling (E1)	1	1	1.0	1 hour
Dallas	Assisted Transportation	58	466	8.0	1 one-way trip
	Case Management	85	265	3.1	1 hour
	Congregate Ineligible Meals	11	29	2.6	1 meal
	Congregate Meals	278	998	3.6	1 meal
	Home Delivered Ineligible Meals	43	619	14.4	1 meal
	Home Delivered Meals	188	2,199	11.7	1 meal
	Information and Assistance	3	3	1.0	1 contact
	Nutrition Education	3	36	12.0	1 session
	Title III-E Counseling (E1)	1	6	6.0	1 hour
Davis	Case Management	34	533	15.7	1 hour
	Congregate Ineligible Meals	16	80	5.0	1 meal
	Congregate Meals	240	733	3.1	1 meal
	Home Delivered Ineligible Meals	8	157	19.6	1 meal
	Home Delivered Meals	60	588	9.8	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Nutrition Education	1	12	12.0	1 session
Decatur	Case Management	78	468	6.0	1 hour
	Congregate Meals	211	1,927	9.1	1 meal
	Home Delivered Ineligible Meals	29	996	34.3	1 meal
	Home Delivered Meals	60	750	12.5	1 meal
	Homemaker	8	36	4.5	1 hour
	Title III-E Respite (B3)	1	12	12.0	1 hour
Delaware	Case Management	146	389	2.7	1 hour
	Congregate Meals	464	1,700	3.7	1 meal
	Home Delivered Meals	178	1,060	6.0	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Medication Management (B6)	59	59	1.0	1 client
	Nutrition Education	1	12	12.0	1 session
	Outreach	237	240	1.0	1 contact
	Transportation	39	225	5.8	1 one-way trip(s)

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Des Moines	Case Management	120	496	4.1	1 hour
	Chore	54	227	4.2	1 hour
	Congregate Ineligible Meals	4	4	1.0	1 meal
	Congregate Meals	97	776	8.0	1 meal
	Home Delivered Ineligible Meals	22	373	17.0	1 meal
	Home Delivered Meals	92	1,233	13.4	1 meal
	Home Repair (A1)	8	222	27.8	1 hour
	Homemaker	30	206	6.9	1 hour
	Medication Management (B6)	10	10	1.0	1 client
	Title III-E Caregiver Support (A2)	14	14	1.0	1 hour
	Title III-E Case Management	50	50	1.0	1 hour
Dickinson	Case Management	56	228	4.1	1 hour
	Congregate Ineligible Meals	4	52	13.0	1 meal
	Congregate Meals	186	1,140	6.1	1 meal
	Home Delivered Ineligible Meals	24	323	13.5	1 meal
	Home Delivered Meals	108	1,697	15.7	1 meal
	Respite (B03)	1	7	7.0	1 hour
	Title III-E Information/Assistance	3	3	1.0	1 contact
	Title III-E Material Aid (F2)	1	1	1.0	1 client
	Title III-E Respite (B3)	2	66	33.0	1 hour
Dubuque	Advocacy (C1)	26	38	1.5	1 hour
	Case Management	469	971	2.1	1 hour
	Congregate Meals	1,068	4,324	4.0	1 meal
	Home Delivered Meals	756	8,119	10.7	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Material Aid (F2)	148	148	1.0	1 client
	Medication Management (B6)	414	414	1.0	1 client
	Nutrition Education	1	12	12.0	1 session
	Outreach	1,098	1,099	1.0	1 contact
	Transportation	59	205	3.5	1 one-way trip(s)
	Visiting (D4)	7	26	3.7	1 visit
Emmet	Case Management	29	116	4.0	1 hour
	Congregate Meals	85	435	5.1	1 meal
	Home Delivered Ineligible Meals	3	34	11.3	1 meal
	Home Delivered Meals	1	1	1.0	1 meal
	Homemaker	4	21	5.3	1 hour
	Title III-E Information/Assistance	1	1	1.0	1 contact
	Title III-E Respite (B3)	1	16	16.0	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Fayette	Case Management	126	2,112	16.8	1 hour
	Congregate Meals	409	32,634	79.8	1 meal
	Home Delivered Ineligible Meals	23	3,667	159.4	1 meal
	Home Delivered Meals	143	6,873	48.1	1 meal
	Medication Management (B6)	2	15	7.5	1 client
	Transportation	38	4,106	108.1	1 one-way trip(s)
	Title III-E Adult Day Care	1	44	44.0	1 hour
	Title III-E Case Management	96	430	4.5	1 hour
	Title III-E Material Aid (F2)	1	1	1.0	1 client
	Title III-E Respite (B3)	1	1	1.0	1 hour
Floyd	Case Management	124	1,164	9.4	1 hour
	Congregate Ineligible Meals	23	192	8.3	1 meal
	Congregate Meals	213	1,662	7.8	1 meal
	Home Delivered Ineligible Meals	7	88	12.6	1 meal
	Home Delivered Meals	90	762	8.5	1 meal
	Information and Assistance	12	12	1.0	1 contact
	Nutrition Education	11	132	12.0	1 session
Franklin	Case Management	43	344	8.0	1 hour
	Congregate Ineligible Meals	2	3	1.5	1 meal
	Congregate Meals	250	1,349	5.4	1 meal
	Home Delivered Ineligible Meals	2	56	28.0	1 meal
	Home Delivered Meals	92	831	9.0	1 meal
	Homemaker	16	95	5.9	1 hour
	Information and Assistance	3	3	1.0	1 contact
	Nutrition Education	3	36	12.0	1 session
Fremont	Case Management	29	266	9.2	1 hour
	Congregate Ineligible Meals	3	25	8.3	1 meal
	Congregate Meals	68	690	10.1	1 meal
	Home Delivered Meals	11	214	19.5	1 meal
	Homemaker	1	7	7.0	1 hour
Greene	Case Management	62	512	8.3	1 hour
	Congregate Meals	203	1,211	6.0	1 meal
	Home Delivered Ineligible Meals	28	507	18.1	1 meal
	Home Delivered Meals	145	1,734	12.0	1 meal

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Grundy	Advocacy (C1)	6	6	1.0	1 hour
	Assisted Transportation	2	4	2.0	1 one-way trip
	Case Management	35	3,150	90.0	1 hour
	Congregate Meals	116	887	7.6	1 meal
	Counseling (E1)	1	8	8.0	1 hour
	Home Delivered Ineligible Meals	12	161	13.4	1 meal
	Home Delivered Meals	78	885	11.3	1 meal
	Homemaker	3	8	2.7	1 hour
	Information and Assistance	162	164	1.0	1 contact
	Medication Management (B6)	3	4	1.3	1 client
	Nutrition Education	153	1,770	11.6	1 session
	Outreach	6	6	1.0	1 contact
	Personal Care	5	32	6.4	1 hour
	Title III-E Respite (B3)	1	11	11.0	1 hour
Guthrie	Case Management	49	355	7.2	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	343	2,145	6.3	1 meal
	Home Delivered Ineligible Meals	7	114	16.3	1 meal
	Home Delivered Meals	115	1,408	12.2	1 meal
Hamilton	Adult Day Care/Health	1	24	24.0	1 hour
	Assisted Transportation	1	3	3.0	1 one-way trip
	Case Management	33	264	8.0	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	193	2,141	11.1	1 meal
	Home Delivered Ineligible Meals	1	18	18.0	1 meal
	Home Delivered Meals	9	103	11.4	1 meal
Hancock	Case Management	98	784	8.0	1 hour
	Congregate Ineligible Meals	1	7	7.0	1 meal
	Congregate Meals	226	1,750	7.7	1 meal
	Home Delivered Ineligible Meals	3	50	16.7	1 meal
	Home Delivered Meals	26	364	14.0	1 meal
	Medication Management (B6)	1	2	2.0	1 client
Hardin	Advocacy (C1)	10	10	1.0	1 hour
	Assisted Transportation	69	391	5.7	1 one-way trip
	Case Management	142	12,780	90.0	1 hour
	Congregate Ineligible Meals	2	3	1.5	1 meal
	Congregate Meals	352	1,483	4.2	1 meal
	Home Delivered Ineligible Meals	66	1,134	17.2	1 meal
	Home Delivered Meals	219	1,997	9.1	1 meal
	Homemaker	1	8	8.0	1 hour
	Information and Assistance	329	327	1.0	1 contact
	Nutrition Education	327	3,782	11.6	1 session
	Outreach	10	9	0.9	1 contact
	Personal Care	1	1	1.0	1 hour
	Preventative Hlth/Promotion (B2)	19	44	2.3	1 contact

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Harrison	Case Management	95	936	9.9	1 hour
	Congregate Ineligible Meals	8	67	8.4	1 meal
	Congregate Meals	259	2,168	8.4	1 meal
	Home Delivered Meals	85	1,238	14.6	1 meal
	Title III-E Respite (B3)	2	34	17.0	1 hour
Henry	Case Management	37	155	4.2	1 hour
	Congregate Ineligible Meals	3	24	8.0	1 meal
	Congregate Meals	349	1,439	4.1	1 meal
	Home Delivered Ineligible Meals	9	117	13.0	1 meal
	Home Delivered Meals	113	1,150	10.2	1 meal
	Home Repair (A1)	2	45	22.5	1 hour
	Medication Management (B6)	1	1	1.0	1 client
	Title III-E Caregiver Support (A2)	5	5	1.0	1 hour
	Title III-E Case Management	17	17	1.0	1 hour
Howard	Case Management	66	962	14.6	1 hour
	Congregate Meals	199	15,996	80.4	1 meal
	Home Delivered Ineligible Meals	9	1,067	118.6	1 meal
	Home Delivered Meals	73	4,859	66.6	1 meal
	Medication Management (B6)	4	87	21.8	1 client
	Transportation	22	1,912	86.9	1 one-way trip(s)
	Title III-E Case Management	39	160	4.1	1 hour
	Title III-E Respite (B3)	1	1	1.0	1 hour
Humboldt	Case Management	55	440	8.0	1 hour
	Congregate Meals	143	924	6.5	1 meal
	Home Delivered Ineligible Meals	17	308	18.1	1 meal
	Home Delivered Meals	100	1,422	14.2	1 meal
Ida	Case Management	22	74	3.4	1 hour
	Chore	9	67	7.4	1 hour
	Congregate Meals	118	913	7.7	1 meal
	Home Delivered Ineligible Meals	3	56	18.7	1 meal
	Home Delivered Meals	91	1,069	11.7	1 meal
	Homemaker	5	34	6.8	1 hour
Iowa	Adult Day Care/Health	1	14	14.0	1 hour
	Assessment/Intervention (E3)	28	135	4.8	1 hour
	Case Management	103	104	1.0	1 hour
	Congregate Meals	590	2,526	4.3	1 meal
	Home Delivered Meals	163	2,188	13.4	1 meal
	Title III-E Counseling (E1)	7	14	2.0	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Jackson	Case Management	181	350	1.9	1 hour
	Chore	37	106	2.9	1 hour
	Congregate Meals	540	2,239	4.1	1 meal
	Congregate Meals/AG	2	17	8.5	1 meal
	Home Delivered Meals	48	366	7.6	1 meal
	Medication Management (B6)	14	14	1.0	1 client
	Outreach	440	448	1.0	1 contact
	Title III-E Personal Care	1	35	35.0	1 hour
	Transportation	148	776	5.2	1 one-way trip(s)
Jasper	Adult Day Care/Health	30	2,193	73.1	1 hour
	Assisted Transportation	47	982	20.9	1 one-way trip
	Case Management	67	201	3.0	1 hour
	Congregate Ineligible Meals	48	62	1.3	1 meal
	Congregate Meals	392	2,041	5.2	1 meal
	Home Delivered Ineligible Meals	36	704	19.6	1 meal
	Home Delivered Meals	285	3,439	12.1	1 meal
Jefferson	Case Management	97	877	9.0	1 hour
	Congregate Ineligible Meals	19	119	6.3	1 meal
	Congregate Meals	349	1,294	3.7	1 meal
	Home Delivered Ineligible Meals	39	1,017	26.1	1 meal
	Home Delivered Meals	98	1,280	13.1	1 meal
Johnson	Adult Day Care/Health	8	318	39.8	1 hour
	Assessment/Intervention (E3)	120	271	2.3	1 hour
	Case Management	344	351	1.0	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	919	5,673	6.2	1 meal
	Home Delivered Meals	391	6,111	15.6	1 meal
	Medication Management (B6)	2	5	2.5	1 client
	Title III-E Counseling (E1)	56	124	2.2	1 hour
Jones	Case Management	123	126	1.0	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	612	2,019	3.3	1 meal
	Home Delivered Meals	182	2,333	12.8	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Nutrition Education	1	12	12.0	1 session
	Outreach	1	1	1.0	1 contact
	Respite (B03)	1	6	6.0	1 hour
	Title III-E Counseling (E1)	15	61	4.1	1 hour
Keokuk	Case Management	44	627	14.3	1 hour
	Congregate Ineligible Meals	13	41	3.2	1 meal
	Congregate Meals	439	1,920	4.4	1 meal
	Home Delivered Ineligible Meals	35	617	17.6	1 meal
	Home Delivered Meals	191	1,310	6.9	1 meal
	Title III-E Counseling (E1)	1	4	4.0	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Kossuth	Case Management	41	328	8.0	1 hour
	Congregate Meals	201	1,495	7.4	1 meal
	Home Delivered Meals	74	611	8.3	1 meal
Lee	Case Management	130	519	4.0	1 hour
	Chore	35	219	6.3	1 hour
	Congregate Ineligible Meals	9	92	10.2	1 meal
	Congregate Meals	311	1,110	3.6	1 meal
	Home Delivered Ineligible Meals	42	747	17.8	1 meal
	Home Delivered Meals	235	3,359	14.3	1 meal
	Home Repair (A1)	2	12	6.0	1 hour
	Medication Management (B6)	14	14	1.0	1 client
	Title III-E Caregiver Support (A2)	7	7	1.0	1 hour
Linn	Title III-E Case Management	73	73	1.0	1 hour
	Adult Day Care/Health	37	1,026	27.7	1 hour
	Assessment/Intervention (E3)	1	1	1.0	1 hour
	Case Management	817	823	1.0	1 hour
	Chore	72	670	9.3	1 hour
	Congregate Meals	1,795	7,614	4.2	1 meal
	Home Delivered Meals	1,430	19,193	13.4	1 meal
	Information and Assistance	7	7	1.0	1 contact
	Medication Management (B6)	3	5	1.7	1 client
	Nutrition Education	7	84	12.0	1 session
	Respite (B03)	71	990	13.9	1 hour
	Title III-E Counseling (E1)	90	259	2.9	1 hour
Louisa	Case Management	25	109	4.4	1 hour
	Congregate Ineligible Meals	5	21	4.2	1 meal
	Congregate Meals	107	408	3.8	1 meal
	Home Delivered Ineligible Meals	3	34	11.3	1 meal
	Home Delivered Meals	60	759	12.7	1 meal
	Home Repair (A1)	1	36	36.0	1 hour
	Homemaker	6	44	7.3	1 hour
	Medication Management (B6)	2	2	1.0	1 client
	Title III-E Caregiver Support (A2)	2	2	1.0	1 hour
	Title III-E Case Management	20	20	1.0	1 hour
Lucas	Case Management	76	346	4.6	1 hour
	Congregate Ineligible Meals	44	217	4.9	1 meal
	Congregate Meals	595	2,072	3.5	1 meal
	Home Delivered Ineligible Meals	40	700	17.5	1 meal
	Home Delivered Meals	105	1,039	9.9	1 meal
Lyon	Case Management	36	148	4.1	1 hour
	Congregate Ineligible Meals	5	65	13.0	1 meal
	Congregate Meals	193	1,431	7.4	1 meal
	Home Delivered Ineligible Meals	11	130	11.8	1 meal
	Home Delivered Meals	65	652	10.0	1 meal

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Madison	Assisted Transportation	42	343	8.2	1 one-way trip
	Case Management	45	135	3.0	1 hour
	Congregate Ineligible Meals	5	11	2.2	1 meal
	Congregate Meals	299	1,350	4.5	1 meal
	Home Delivered Ineligible Meals	29	486	16.8	1 meal
	Home Delivered Meals	139	1,491	10.7	1 meal
	Homemaker	10	53	5.3	1 hour
Mahaska	Case Management	95	900	9.5	1 hour
	Congregate Ineligible Meals	6	48	8.0	1 meal
	Congregate Meals	283	2,363	8.3	1 meal
	Home Delivered Ineligible Meals	43	979	22.8	1 meal
	Home Delivered Meals	185	3,038	16.4	1 meal
	Homemaker	1	1	1.0	1 hour
	Title III-E Counseling (E1)	1	3	3.0	1 hour
Marion	Adult Day Care/Health	1	16	16.0	1 hour
	Assisted Transportation	10	175	17.5	1 one-way trip
	Case Management	159	477	3.0	1 hour
	Congregate Ineligible Meals	49	210	4.3	1 meal
	Congregate Meals	508	2,058	4.1	1 meal
	Home Delivered Ineligible Meals	65	830	12.8	1 meal
	Home Delivered Meals	222	2,217	10.0	1 meal
	Homemaker	16	169	10.6	1 hour
Marshall	Advocacy (C1)	24	26	1.1	1 hour
	Assisted Transportation	46	138	3.0	1 one-way trip
	Case Management	83	7,470	90.0	1 hour
	Congregate Ineligible Meals	3	3	1.0	1 meal
	Congregate Meals	191	805	4.2	1 meal
	Home Delivered Ineligible Meals	37	653	17.6	1 meal
	Home Delivered Meals	136	1,572	11.6	1 meal
	Homemaker	1	1	1.0	1 hour
	Information and Assistance	146	149	1.0	1 contact
	Nutrition Education	120	1,440	12.0	1 session
	Outreach	22	22	1.0	1 contact
	Personal Care	1	1	1.0	1 hour
Mills	Assisted Transportation	19	72	3.8	1 one-way trip
	Case Management	49	442	9.0	1 hour
	Congregate Meals	59	500	8.5	1 meal
	Home Delivered Meals	36	597	16.6	1 meal
	Homemaker	18	141	7.8	1 hour
	Medication Management (B6)	1	1	1.0	1 client
Mitchell	Case Management	48	384	8.0	1 hour
	Congregate Ineligible Meals	27	584	21.6	1 meal
	Congregate Meals	179	1,529	8.5	1 meal
	Home Delivered Ineligible Meals	13	237	18.2	1 meal
	Home Delivered Meals	119	1,514	12.7	1 meal

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Monona	Case Management	78	242	3.1	1 hour
	Chore	24	223	9.3	1 hour
	Congregate Meals	291	1,919	6.6	1 meal
	Home Delivered Ineligible Meals	19	336	17.7	1 meal
	Home Delivered Meals	108	1,472	13.6	1 meal
	Homemaker	12	41	3.4	1 hour
Monroe	Case Management	37	416	11.2	1 hour
	Congregate Ineligible Meals	24	113	4.7	1 meal
	Congregate Meals	354	1,398	3.9	1 meal
	Home Delivered Ineligible Meals	29	623	21.5	1 meal
	Home Delivered Meals	82	744	9.1	1 meal
Montgomery	Case Management	42	422	10.0	1 hour
	Congregate Ineligible Meals	1	3	3.0	1 meal
	Congregate Meals	96	1,111	11.6	1 meal
	Home Delivered Meals	53	837	15.8	1 meal
	Homemaker	13	233	17.9	1 hour
Muscatine	Adult Day Care/Health	38	1,579	41.6	1 hour
	Assessment/Intervention (E3)	8	8	1.0	1 hour
	Case Management	173	1,633	9.4	1 hour
	Chore	9	27	3.0	1 hour
	Congregate Meals	302	2,450	8.1	1 meal
	Emergency Response Sys (B4)	24	24	1.0	1 client
	Home Delivered Ineligible Meals	2	48	24.0	1 meal
	Home Delivered Meals	121	553	4.6	1 meal
	Home Repair (A1)	1	1	1.0	1 hour
	Homemaker	16	23	1.4	1 hour
	Material Aid (F2)	6	6	1.0	1 client
	Personal Care	7	7	1.0	1 hour
	Respite (B03)	1	1	1.0	1 hour
	Title III-E Case Management	1	1	1.0	1 hour
Obrien	Case Management	49	208	4.2	1 hour
	Congregate Meals	401	2,178	5.4	1 meal
	Home Delivered Ineligible Meals	16	243	15.2	1 meal
	Home Delivered Meals	44	480	10.9	1 meal
	Information and Assistance	2	2	1.0	1 contact
	Nutrition Education	2	24	12.0	1 session
	Title III-E Chore	3	7	2.3	1 hour
	Title III-E Information/Assistance	4	4	1.0	1 contact
	Title III-E Material Aid (F2)	1	1	1.0	1 client
Osceola	Case Management	13	52	4.0	1 hour
	Congregate Meals	181	1,551	8.6	1 meal
	Home Delivered Ineligible Meals	6	87	14.5	1 meal
	Home Delivered Meals	54	565	10.5	1 meal
	Homemaker	1	3	3.0	1 hour
	Title III-E Information/Assistance	2	2	1.0	1 contact
	Title III-E Material Aid (F2)	3	3	1.0	1 client

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Page	Case Management	97	844	8.7	1 hour
	Congregate Meals	103	1,029	10.0	1 meal
	Home Delivered Meals	82	1,374	16.8	1 meal
	Homemaker	15	156	10.4	1 hour
Palo Alto	Case Management	19	80	4.2	1 hour
	Congregate Ineligible Meals	5	16	3.2	1 meal
	Congregate Meals	273	1,588	5.8	1 meal
	Home Delivered Ineligible Meals	3	30	10.0	1 meal
	Home Delivered Meals	88	1,054	12.0	1 meal
	Title III-E Information/Assistance	1	1	1.0	1 contact
	Title III-E Material Aid (F2)	1	1	1.0	1 client
Plymouth	Assisted Transportation	1	8	8.0	1 one-way trip
	Case Management	82	264	3.2	1 hour
	Congregate Ineligible Meals	8	96	12.0	1 meal
	Congregate Meals	498	3,967	8.0	1 meal
	Home Delivered Ineligible Meals	32	487	15.2	1 meal
	Home Delivered Meals	212	2,169	10.2	1 meal
	Homemaker	16	105	6.6	1 hour
	Personal Care	8	65	8.1	1 hour
Pocahontas	Case Management	40	320	8.0	1 hour
	Congregate Meals	216	1,997	9.2	1 meal
	Home Delivered Ineligible Meals	18	275	15.3	1 meal
	Home Delivered Meals	111	1,684	15.2	1 meal
Polk	Adult Day Care/Health	115	8,309	72.3	1 hour
	Assisted Transportation	62	1,209	19.5	1 one-way trip
	Case Management	601	1,809	3.0	1 hour
	Chore	206	915	4.4	1 hour
	Congregate Ineligible Meals	154	646	4.2	1 meal
	Congregate Meals	3,274	16,917	5.2	1 meal
	Home Delivered Ineligible Meals	922	13,638	14.8	1 meal
	Home Delivered Meals	1,000	15,546	15.5	1 meal
	Homemaker	87	507	5.8	1 hour
	Personal Care	29	116	4.0	1 hour
Pottawattamie	Case Management	322	2,886	9.0	1 hour
	Chore	22	123	5.6	1 hour
	Congregate Ineligible Meals	7	55	7.9	1 meal
	Congregate Meals	283	2,195	7.8	1 meal
	Home Delivered Meals	128	2,219	17.3	1 meal
	Medication Management (B6)	45	45	1.0	1 client

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Poweshiek	Advocacy (C1)	5	5	1.0	1 hour
	Assisted Transportation	8	31	3.9	1 one-way trip
	Case Management	82	7,384	90.0	1 hour
	Congregate Meals	132	716	5.4	1 meal
	Home Delivered Ineligible Meals	60	1,151	19.2	1 meal
	Home Delivered Meals	95	1,577	16.6	1 meal
	Homemaker	11	44	4.0	1 hour
	Information and Assistance	72	73	1.0	1 contact
	Medication Management (B6)	2	2	1.0	1 client
	Nutrition Education	64	768	12.0	1 session
	Outreach	5	5	1.0	1 contact
	Title III-E Information/Assistance	1	1	1.0	1 contact
	Title III-E Respite (B3)	1	12	12.0	1 hour
Ringgold	Case Management	33	155	4.7	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	114	866	7.6	1 meal
	Home Delivered Ineligible Meals	21	230	11.0	1 meal
	Home Delivered Meals	33	289	8.8	1 meal
Sac	Case Management	30	256	8.5	1 hour
	Congregate Meals	168	1,692	10.1	1 meal
	Home Delivered Ineligible Meals	11	242	22.0	1 meal
	Home Delivered Meals	116	1,240	10.7	1 meal
	Title III-E Counseling (E1)	1	2	2.0	1 hour
Scott	Adult Day Care/Health	117	6,135	52.4	1 hour
	Assessment/Intervention (E3)	56	56	1.0	1 hour
	Assisted Transportation	1	1	1.0	1 one-way trip
	Caregiver Support (A2)	1	1	1.0	1 hour
	Case Management	490	4,814	9.8	1 hour
	Chore	6	6	1.0	1 hour
	Congregate Meals	1,067	6,600	6.2	1 meal
	Emergency Response Sys (B4)	42	42	1.0	1 client
	Home Delivered Ineligible Meals	56	1,459	26.1	1 meal
	Home Delivered Meals	214	2,603	12.2	1 meal
	Homemaker	41	41	1.0	1 hour
	Information and Assistance	2	2	1.0	1 contact
	Material Aid (F2)	10	10	1.0	1 client
	Medication Management (B6)	1	1	1.0	1 client
	Mental Health Outreach (B5)	4	4	1.0	1/4 hour
	Nutrition Counseling	5	5	1.0	1 hour
	Nutrition Education	2	13	6.5	1 session
	Personal Care	26	26	1.0	1 hour
	Respite (B03)	6	6	1.0	1 hour
	Training/Education (D1)	2	2	1.0	1 hour
	Transportation	48	48	1.0	1 one-way trip(s)

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Shelby	Case Management	23	204	8.9	1 hour
	Congregate Meals	148	941	6.4	1 meal
	Home Delivered Meals	86	1,241	14.4	1 meal
	Title III-E Respite (B3)	1	8	8.0	1 hour
Sioux	Case Management	69	275	4.0	1 hour
	Congregate Ineligible Meals	3	49	16.3	1 meal
	Congregate Meals	534	2,119	4.0	1 meal
	Home Delivered Ineligible Meals	19	329	17.3	1 meal
	Home Delivered Meals	202	1,737	8.6	1 meal
	Homemaker	9	54	6.0	1 hour
	Material Aid (F2)	1	1	1.0	1 client
	Respite (B03)	1	9	9.0	1 hour
	Title III-E Information/Assistance	3	3	1.0	1 contact
	Title III-E Material Aid (F2)	2	2	1.0	1 client
	Title III-E Respite (B3)	1	6	6.0	1 hour
Story	Adult Day Care/Health	27	2,336	86.5	1 hour
	Assisted Transportation	111	1,472	13.3	1 one-way trip
	Case Management	108	327	3.0	1 hour
	Congregate Ineligible Meals	66	179	2.7	1 meal
	Congregate Meals	811	2,819	3.5	1 meal
	Home Delivered Ineligible Meals	17	196	11.5	1 meal
	Home Delivered Meals	133	1,427	10.7	1 meal
	Personal Care	1	7	7.0	1 hour
Tama	Advocacy (C1)	13	13	1.0	1 hour
	Assisted Transportation	40	254	6.4	1 one-way trip
	Case Management	55	4,950	90.0	1 hour
	Congregate Meals	282	1,909	6.8	1 meal
	Home Delivered Ineligible Meals	20	359	18.0	1 meal
	Home Delivered Meals	178	1,986	11.2	1 meal
	Information and Assistance	159	160	1.0	1 contact
	Medication Management (B6)	4	4	1.0	1 client
	Nutrition Education	142	1,705	12.0	1 session
	Outreach	12	12	1.0	1 contact
	Preventative Hlth/Promotion (B2)	1	2	2.0	1 contact
Taylor	Case Management	13	75	5.8	1 hour
	Congregate Meals	150	1,120	7.5	1 meal
	Home Delivered Ineligible Meals	8	109	13.6	1 meal
	Home Delivered Meals	77	745	9.7	1 meal
	Title III-E Respite (B3)	1	6	6.0	1 hour
Union	Case Management	34	216	6.4	1 hour
	Congregate Meals	187	1,280	6.8	1 meal
	Home Delivered Ineligible Meals	17	304	17.9	1 meal
	Home Delivered Meals	58	867	14.9	1 meal
	Outreach	1	4	4.0	1 contact
	Title III-E Respite (B3)	4	93	23.3	1 hour

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Van Buren	Case Management	51	554	10.9	1 hour
	Congregate Ineligible Meals	20	114	5.7	1 meal
	Congregate Meals	466	2,428	5.2	1 meal
	Home Delivered Ineligible Meals	30	565	18.8	1 meal
	Home Delivered Meals	120	1,016	8.5	1 meal
Wapello	Case Management	203	2,017	9.9	1 hour
	Congregate Ineligible Meals	37	192	5.2	1 meal
	Congregate Meals	586	1,905	3.3	1 meal
	Home Delivered Ineligible Meals	99	2,597	26.2	1 meal
	Home Delivered Meals	255	3,160	12.4	1 meal
Warren	Adult Day Care/Health	3	135	45.0	1 hour
	Assisted Transportation	25	254	10.2	1 one-way trip
	Case Management	33	105	3.2	1 hour
	Congregate Ineligible Meals	19	60	3.2	1 meal
	Congregate Meals	531	2,266	4.3	1 meal
	Home Delivered Ineligible Meals	17	231	13.6	1 meal
	Home Delivered Meals	214	2,393	11.2	1 meal
	Homemaker	22	88	4.0	1 hour
	Personal Care	16	105	6.6	1 hour
Washington	Adult Day Care/Health	5	377	75.4	1 hour
	Case Management	131	145	1.1	1 hour
	Congregate Meals	477	2,086	4.4	1 meal
	Home Delivered Ineligible Meals	2	110	55.0	1 meal
	Home Delivered Meals	168	1,811	10.8	1 meal
	Title III-E Counseling (E1)	7	15	2.1	1 hour
Wayne	Case Management	49	322	6.6	1 hour
	Congregate Ineligible Meals	4	4	1.0	1 meal
	Congregate Meals	195	1,301	6.7	1 meal
	Home Delivered Ineligible Meals	21	367	17.5	1 meal
	Home Delivered Meals	34	274	8.1	1 meal
Webster	Case Management	229	1,840	8.0	1 hour
	Congregate Meals	219	1,763	8.1	1 meal
	Home Delivered Ineligible Meals	71	1,623	22.9	1 meal
	Home Delivered Meals	135	2,128	15.8	1 meal
Winnebago	Case Management	30	248	8.3	1 hour
	Congregate Ineligible Meals	1	1	1.0	1 meal
	Congregate Meals	317	2,184	6.9	1 meal
	Home Delivered Ineligible Meals	16	307	19.2	1 meal
	Home Delivered Meals	182	1,863	10.2	1 meal
	Information and Assistance	1	1	1.0	1 contact
	Nutrition Education	2	24	12.0	1 session

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

Unduplicated Client Count and Total Units By Service and County

County	Service	Clients	Units	Average	Unit
Winnebago	Case Management	109	1,890	17.3	1 hour
	Congregate Meals	230	18,777	81.6	1 meal
	Home Delivered Ineligible Meals	20	2,074	103.7	1 meal
	Home Delivered Meals	120	8,294	69.1	1 meal
	Homemaker	5	54	10.8	1 hour
	Medication Management (B6)	1	13	13.0	1 client
	Transportation	16	1,384	86.5	1 one-way trip(s)
	Title III-E Case Management	76	337	4.4	1 hour
	Title III-E Homemaker	3	151	50.3	1 hour
	Title III-E Material Aid (F2)	3	4	1.3	1 client
	Title III-E Personal Care	2	35	17.5	1 hour
	Title III-E Respite (B3)	3	136	45.3	1 hour
Woodbury	Adult Day Care/Health	6	352	58.7	1 hour
	Assisted Transportation	109	383	3.5	1 one-way trip
	Case Management	624	2,149	3.4	1 hour
	Chore	63	536	8.5	1 hour
	Congregate Ineligible Meals	10	126	12.6	1 meal
	Congregate Meals	1,099	7,234	6.6	1 meal
	Home Delivered Ineligible Meals	131	2,099	16.0	1 meal
	Home Delivered Meals	435	5,090	11.7	1 meal
	Personal Care	1	7	7.0	1 hour
Worth	Case Management	26	216	8.3	1 hour
	Congregate Ineligible Meals	4	45	11.3	1 meal
	Congregate Meals	131	953	7.3	1 meal
	Home Delivered Ineligible Meals	7	142	20.3	1 meal
	Home Delivered Meals	94	1,205	12.8	1 meal
	Medication Management (B6)	2	10	5.0	1 client
Wright	Case Management	73	584	8.0	1 hour
	Congregate Meals	391	3,441	8.8	1 meal
	Home Delivered Ineligible Meals	32	615	19.2	1 meal
	Home Delivered Meals	220	3,206	14.6	1 meal

Note: The table above includes only those services that require a client registration and represents the client's residence county obtained from the client profile.

**Iowa Department of Elder Affairs
SLP Service Unit Report
(July - April SFY 04)**

Service	Total Clients	Total Units	Average Per Client	Rank by Avg/Client	Rank By Clients	Rank by Units
SLP/Adult Day Care	175	24,217	138.4	1	16	4
SLP/Visiting (D4)	14	926	66.1	2	25	22
SLP/Home Delivered Meals	1,428	73,144	51.2	3	5	1
SLP/Respite (B3)	117	4,837	41.3	4	20	12
SLP/Transportation	714	25,563	35.8	5	10	3
SLP/Mental Hlth Outreach (B5)	116	3,654	31.5	6	21	14
SLP/Reassurance (D3)	89	2,596	29.2	7	23	17
SLP/Assisted Transportation	579	16,710	28.9	8	11	6
SLP/Protective Payee (C4)	131	3,735	28.5	9	19	13
SLP/Homemaker/Home Health	1,229	34,557	28.1	10	6	2
SLP/Congregate Meals	133	3,331	25.0	11	18	15
SLP/Personal Care	450	10,797	24.0	12	12	9
SLP/Home Repair (A1)	141	1,894	13.4	13	17	19
SLP/Case Management	1,699	22,620	13.3	14	3	5
SLP/Chore	1,209	13,667	11.3	15	7	7
SLP/Counseling (E1)	92	955	10.4	16	22	21
SLP/Emergency Response (B4)	1,481	8,664	5.9	17	4	10
SLP/Medication Mgt (B6)	34	194	5.7	18	24	25
SLP/Assmnt & Intervention (E3)	2,150	11,934	5.6	19	2	8
SLP/Preventive Health/Prom (B2)	248	1,105	4.5	20	14	20
SLP/Hlth Scrn/WEC (B1)	965	3,041	3.2	21	8	16
SLP/Information & Assistance	765	2,349	3.1	22	9	18
SLP/Material Aid (F2)	2,336	7,039	3.0	23	1	11
SLP/Nutrition Education	10	18	1.8	24	26	26
SLP/Outreach	184	281	1.5	25	15	24
SLP/Legal Assistance	420	364	0.9	26	13	23
Unduplicated Total Clients:	12,052	278,192	23.13			

Note: Total Registered Clients is a count for that specific service. The total unduplicated registered client count of **12,052** is across all services. In other words, if you add the total number of clients from all services it is higher than the actual number of persons served across all services, because some people need and receive more than one service.

AAA Taxonomy Number -- Service Definitions with Units of Service

01 Personal Care (one hour) -- Providing personal assistance, stand by assistance, supervision or cues for persons having difficulties with one or more of the following activities of daily living: eating, dressing, bathing, toileting, and transferring in and out of bed.

02 Homemaker (one hour) -- Providing assistance to persons having difficulty with one or more of the following instrumental activities of daily living: medication management, preparing meals, shopping for personal items, managing money, using the telephone, or doing light housework.

03 Chore (one hour) -- Providing assistance to persons having difficulty with one or more of the following instrumental activities of daily living: heavy housework, yard work, or sidewalk maintenance.

04 Home Delivered Meals (one meal) -- Provision to an eligible client or other eligible participant at the client's place of residence, a meal which: **(a)** complies with the Dietary Guidelines for Americans (published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture; **(b)** provides, if one meal is served, a minimum of 33 and 1/3 percent of the current daily recommended dietary allowances (RDA) as established by the Food and Nutrition Board of the National Research Council of the National Academy Sciences; **(c)** provides, if two meals are served, together, a minimum of 66 and 2/3 percent of the current daily RDA, although there is no requirement regarding the percentage of the current daily RDA which an individual meal must provide, a second meal shall be balanced and proportional in calories and nutrients; and **(d)** provides, if three meals are served, together, 100 percent of the current daily RDA, although there is no requirement regarding the percentage of the current daily RDA which an individual meal must provide, a second and third meals shall be balanced and proportional in calories and nutrients.

05 Adult Day Care/Adult Day Health (one hour) -- Provision of personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four hour day. Services offered in conjunction of adult day care/adult day health typically include social and recreational activities, training, counseling, meals for adult day care and services such as rehabilitation, medications assistance, and home health aide services for adult day health.

06 Case Management (one hour) -- *[Also referred to as direct case management services.]* Assistance either in the form of access to or care coordination in circumstances where the older person and/or their caregivers are experiencing diminished functioning capacities, personal conditions or other conditions or other characteristics which require the provision of services by formal service providers. Activities of case management include assessing needs, developing care plans, authorizing services, arranging services, coordinating the provision of services among providers, follow-up and reassessment, as required.

Note: *Includes hours spent by assigned Case Manager developing care plans in CMPFE team meetings.*

07 Congregate Meals (one meal) -- Provision, to an eligible client or other eligible participant a nutrition site, senior center or some other congregate setting, a meal which: **(a)** complies with the Dietary Guidelines for Americans (published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture; **(b)** provides, if one meal is served, a minimum of 33 and 1/3 percent of the current daily recommended dietary allowances (RDA) as established by the Food and Nutrition Board of the National Research Council of the National Academy Sciences; **(c)** provides, if two meals are served, together, a minimum of 66 and 2/3 percent of the current daily RDA, although there is no requirement regarding the percentage of the current daily RDA which an individual meal must provide, a second meal shall be balanced and proportional in calories and nutrients; and **(d)** provides, if three meals are served, together, 100 percent of the current daily RDA, although there is no requirement regarding the percentage of the current daily RDA which an individual meal must provide, a *[the]* second and third meals shall be balanced and proportional in calories and nutrients.

08 Nutrition Counseling (one hour) -- Provision of individualized advice and guidance to individuals, who are at nutritional risk, because of their health or nutritional history, dietary intake, medications use or chronic illnesses, about options and methods for improving their nutritional status, performed by a health professional in accordance with state law and policy.

09 Assisted Transportation (one - one way trip) -- Provision of assistance, including escort, to a person who has difficulties (physical or cognitive) using regular vehicular transportation.

10 Transportation (one - one way trip) -- Provision of a means of transportation for a person who requires help in going from one location to another, using a vehicle. ***Provision of a means of going from one location to another location. Does not include any other activity.***

11 Legal Assistance (one hour) -- Provision of legal advice, counseling and representation by an attorney or other person acting under the supervision of an attorney.

12 Nutrition Education (one session) -- A program to promote better health by providing accurate and culturally sensitive nutrition, physical fitness, or health (as it relates to nutrition) information and instruction to participants and caregivers in a group or individual setting overseen by a dietitian or individual of comparable expertise.

13 Information and Assistance- (one contact) -- A service for older individuals that **(a)** provides the individual with current information on opportunities and services available to the individual within his community, including information relating to assistive technology; **(b)** assesses the problems and capacities of the individuals; **(c)** links the individual to the opportunities and services that are available; **(d)** to the maximum extent practicable, ensures that the individual receives the services needed by the individual, and are aware of the opportunities available to the individual, by establishing adequate follow-up procedures. ***NOTE: Information & Assistance is an individual, one-on-one contact between a service provider and an elderly client. An activity that involves a contact with several elderly clients or potential clients (group services) should not be counted as a unit of I & A. Such group services might be defined as "Public Education" or a similar designation that states may adopt. Public education is a very important program activity. However, the range of possible forms this activity takes makes quantification difficult. States may elect to report 'public education' activities in the "Other Title III Services Profile".***

14 Outreach (one contact) -- Interventions initiated by an agency or organization for the purpose of identifying potential clients and encouraging their use of existing services and benefits. ***NOTE: Outreach is an individual, one-on-one contact between a service provider and an elderly client. An activity that involves contact with several elderly clients or potential clients (group services) should not be counted as a unit of Outreach. Such group services might be defined as "Public Education" or a similar designation that states may adopt. Public education is a very important program activity. However, the range of possible forms this activity takes makes quantification difficult. States may elect to report 'public education' activities in the "Other Title III Services Profile".***

AAA OTHER SERVICES

Services Which Address Functional Limitations

A01 Home Repair [hour] Improving or maintaining residence, appliances, etc.

A02 Caregiver Support [hour] Group support programs that develop and/or strengthen informal or family support systems in an effort to enhance the health, happiness, and comfort of elders. Components of such programs include the provision of education and training of family and friends, the formation of peer support groups, and the organization of volunteer community projects to help fill any gaps in the existing service networks.

AAA Services Which Maintain Health

B01 Health Screening/Well Elderly Clinics [hour] Administering standard examinations, procedures or tests for the purpose of gathering information about a client to determine need and/or eligibility for health services. Routine health screening for blood pressure, hearing, vision, and diabetes are included. Administering standard examinations, procedures or tests for the purpose of gathering information about a client to determine need and/or eligibility for services. Information collected may include health status, financial status, activities of daily living, etc. Pre-nursing home admissions screening as well as routine health screening (blood pressure, hearing, vision, diabetes) are included.

B02 Preventive Health/Promotion [contact] Preventive health service designed for the purpose of promoting the health of older adults by conducting health assessments and teaching clients about ways to maintain, restore and improve their health as older adults and provide information about community health care services and resources including referral to appropriate resources for assistance.

B03 Respite Care [hour] Service which offers temporary, substitute supports or living arrangements for older persons in order to provide a brief period of relief or rest for family members or other caregivers.

B04 Emergency Response System [client month] – Telephonic or other electronic service system that alerts first responders in the event of an emergency.

B05 Mental Health Outreach [1/4 hr] An outreach program designed to identify, evaluate and provide mental illness treatment, as well as psycho social support, educational activities, and rehabilitative activities to community dwelling elderly who are unable or unwilling because of stigma or physical impairment to participate in services at a Community Health Center.

B06 Medication Management [client] – May include medication management, screening and education. It may consist of review of a person's medication to assess interactions and/or the setup of medications by a pharmacist or a nurse that results in assisting a person to remain at home. This could also include the use of a medication-dispensing unit.

AAA Services Which Protect Elder Rights

C01 Advocacy [hour] Action taken on behalf of an older person to secure rights or benefits. Includes receiving, investigating, and working to resolve disputes or complaints. Does not include services provided by an attorney or person under the supervision of an attorney.

C02 Adult & Consumer Protective Service [hour] Services designed to protect older individuals, groups and organizations from any type of fraudulent, deceitful, unfair transaction or trade practice. Services designed to help older people prevent injury and/or loss due to crime, as well as those designed to assist the victims of crime. Elder Abuse is defined as the willful (A) infliction of injury, unreasonable confinement, intimidation, or cruel punishment with resulting physical harm, pain or mental anguish; or (B) deprivation by a person, including a caregiver, of goods or services that are necessary to avoid physical harm, mental anguish, or mental illness.

C03 (Taxonomy # Reserved)

(Note: Resident Advocate reporting requirements are removed from AAAs as a reporting requirement in FY 05.)

C04 Protective Payee Service [contact] Services designed to provide financial management for individuals who, at least temporarily, are unable to manage their federal government benefit funds in a manner that preserves the most independence and decision-making power for that individual, while ensuring that the person's basic needs continue to be met. Contact on behalf of a client to protect an older person from neglect, exploitation, or abuse.

C05 Legal Education [contact] Providing education on issues of concern to older persons.

AAA Services Which Promote Socialization/Participation

D01 Training/Education [hour] Providing formal or informal opportunities for individuals to acquire knowledge, experiences or skills. Includes individual or group events designed to increase awareness in such areas as nutrition, crime, or accident prevention; promote personal enrichment, for example, through continuing education; to increase or gain skills in a specific craft, trade, job or occupation. Does not include wages or stipends.

D02 Senior Center/Recreation [hour] To participate in leisure time activities such as sports, performing acts, games, and crafts, either as a spectator or as a performer, facilitated by a provider.

D03 Reassurance [call] Phoning in order to provide comfort or help.

D04 Visiting [visit] Going to see a client in order to comfort or help.

D05 RSVP Senior volunteer program that assists agencies in various manners on a volunteer basis.

AAA Services Which Assure Access and Coordination

E01 Counseling [hour] Uses the casework mode of relating to a client (via interview, discussion, or lending a sympathetic ear) to advise and enable the older person and family to resolve problems (concrete and emotional) or to relieve temporary stresses encountered. May be done on a one-to-one basis or on a group basis and may be conducted by paid, donated or volunteer staff.

E02 Placement Services [hour] Assisting a person or persons in obtaining a suitable place or situation such as employment, housing, institution, etc.

E03 Assessment/Intervention [hour] Uses the casework mode of relating to a client (via interview or discussion) to screen and assess the client's and caregiver's needs; provide information about, referral and assistance to meet identified needs, advocacy, counseling, a written plan of care and related case documentation; inter-agency case coordination; ongoing follow-up and reassessment; evaluation of outcomes of services; exit planning; and, placement assistance. Administration of a standardized tool and the use of other procedures to identify existing impairments, situations, and problems which are barriers to a resident's ability to function and to identify strengths and specific needs.

AAA Services Which Support Other Purposes

F01 Employment [placement] Services include non-SIP (Senior Internship Program) older worker employment activities and expenditures. All SIP activities and resource expenditures would be reported under the related contract reporting requirements. Expenditures and activities above and beyond SIP resources should be included through IOWA NAPIS and financial

F02 Material Aid [client] Aid in the form of goods or services such as food, smoke detectors, eyeglasses, security devices, etc.

F03 Public Information [issues/sessions] Service whereby more than one client, a group, is informed and, or assisted in identifying services that may be available. A newsletter could be an example of Public Information [number of issues, not copies, distributed would be the service unit. In other words, the number of month's newsletters were published]

F04 Grandparent/Relative Caregiver Support [client] Support of a grandparent or step-grandparent of a child, or a relative of a child by blood or marriage, who is 60 years of age or older and: (A) lives with the child; (B) is the primary caregiver of the child because the biological or adoptive parents are unable or unwilling to serve as the primary caregiver of the child; and (C) has a legal relationship to the child, as such legal custody or guardianship, or is raising the child informally. The term "child" means an individual who is not more than 18 years of age.