

Monday Morning Eye-Opener April 1, 2024

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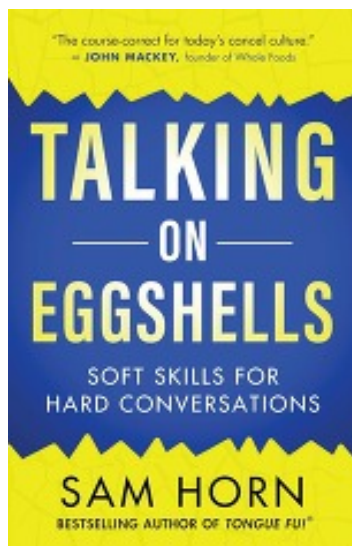
MONDAY MORNING EYE-OPENER

FROM THE STATE LIBRARY OF IOWA



April 1, 2024

Next Big Ideas Book Discussion



May 17: Talking On Eggshells

Next in the line-up for **Big Ideas Book Discussions** is Talking on Eggshells by Sam Horn. Scheduled for **May 17** (9:30-11:00AM) the subtitle lends a good description “*Soft Skills For Hard Conversations.*” In the workplace, we’re often faced with hard conversations. Some are anticipated, like bracing for tough job performance reviews. But many hard conversations happen unexpectedly, becoming unhappy encounters with patrons, co-workers, and colleagues.

If you ever left one of those situations thinking “*I should have said ... I wish I had said ...*” then this could be the book for you 😊 Author Sam Horn poses this question to readers:

“What if there were ways to confidently handle challenging situations in the moment—instead of thinking of the perfect response on the way home?!”

From Amazon, here’s more about the book: “*Want to know how to speak up instead of shut down and keep your cool even when others don’t? Talking on Eggshells shows you how. This inspiring book shares everyday character-building situations and offers examples of what to say and not to say so you’ll never be tongue-tied or tongue-twisted again. Sam Horn’s relatable, real-life stories and energizing insights will help you think on your feet, reduce stress, and deal more proactively and diplomatically with bosses, coworkers, customers, friends, family members, children, even that date who just ghosted you. You’ll love this go-to guide for clearly communicating what you want and need to get the results you desire and deserve.*”

Sam Horn is the founder and CEO of the Intrigue Agency and the Tongue Fu!® Training Institute. As a communication strategist, she helps people design and deliver one-of-a-kind presentations, pitches, and brands that scale their impact for good. She has three TEDx talks to her credit and several books including Tongue Fu, Got Your Attention?, and Someday Is Not A Day In The Week.

In **Big Ideas Book Discussions**, State Library staff and partners facilitate discussions using books outside of library management, but with plenty of application to library management. Choosing books on leadership, customer service, presentation skills, etc. we connect those ideas with public library service. Participants are encouraged to purchase books used throughout the **Big Ideas** series for local collections.

Join us for the next good read: [Talking On Eggshells](#).

Register in IALearn

Blank Park Zoo News



Programs and Passes

The State Library has long enjoyed a partnership with the Blank Park Zoo in Des Moines to the benefit of Iowa's public libraries. We're happy to share Zoo news regarding summer library programs, along with distributing free Zoo passes.

Earlier this year, Blank Park Zoo let us know about their plans for their **Zoo To You** programs offered to public libraries this summer. Zoo staff writes *"Our actions impact the communities and wild places around us both near and far. Learn about the important part we play in nature and how you can live alongside wildlife."*

"In an effort to make our programs more affordable for facilities, we have made some changes to our mileage fees. We are no longer charging by the mile for mileage. All facilities located in Polk and surrounding counties (Boone, Dallas, Jasper, Madison, Marion, Marshall, Story, and Warren) will not be charged a mileage fee. For all other Iowa counties, it is now just a flat \$75 mileage fee, regardless of the distance from the Zoo."

Their staff goes on to explain that the Zoo's ambassador animals that travel on the **Zoo to You** trips are small in size. Exhibit animals, such as big cats and primates, are NOT a part of their traveling ambassador program. Find the **Zoo to You** program options and reservation form at the button below

Blank Park Zoo Passes

And this additional news from Youth Services Consultant Janeè Jackson-Doering; the State Library enjoys a long partnership with Blank Park Zoo and each year, the Zoo staff gives us Zoo passes to distribute to Iowa's public libraries. The passes are free and they've just arrived at the State Library, so they're now available for you to request. Each pass gives one free admission to the zoo for kids ages 3-12. All passes are delivered via IAShares and they come in bundles of 50.

If you would like to have some passes to give away to kids at your library, please contact Dori Buls at dori.buls@iowa.gov or call 515- 281-5790 and let her know how many you'll need. Please contact Madison @ Blank Park Zoo education@blankparkzoo.org (515-974-2550) with specific Zoo scheduling questions. Finally, contact [Janeè Jackson-Doring](#) with questions regarding the Zoo passes in particular or summer programming ideas in general 😊

Blank Park's Zoo To You Program

Iowa Small Libraries Spring Workshop

April 12 ... Onsite and Online

Save this date on your calendar: **Friday April 12** is **ISLA's Annual Spring Workshop** (10:30AM-12:00noon) The program is titled ***Building Support One Story At A Time*** with author and storyteller Tina Bakehouse.

Tina will be speaking at Harlan Public Library, but there are three other satellite locations for people to gather: at the public libraries in Cherokee, Grundy Center, and Fairfield. If you can't travel that day, you can still watch via ZOOM at home, a direct ZOOM link will be provided upon registering.



Building Support, One Story At A Time

From ILSA workshop planners: *"Who doesn't love a good story? The challenge becomes sharing your strong story in a quick, effective way that lands in the hearts of your audience to gain funding and support. Join us for an engaging workshop to boost your confidence and connect with your audience."*

Tina Bakehouse has spent over 20 years teaching public speaking and education, including coaching university students and faculty in Creighton University's Communication Center and coaching TEDx speakers. She is committed to creating her own story by helping others share their stories with confidence and communicate more effectively, both in business and interpersonally. She has published one book *Discovering Our Magnetic Speaker Within*.

About ISLA

The **Iowa Small Library Association (ISLA)** is a subdivision of the Iowa Library Association. ISLA's purpose is to provide a channel for receiving information on issues affecting small public libraries and to provide a means of sharing problems, solutions, programs, and experiences among small public libraries.

Make plans to attend **ISLA's Building Support One Story At A Time**; registration is open at the button below. The cost is free for ISLA members, thanks to sponsorships from Biblionix and Library Furniture International. For attendees who are not ISLA members, the workshop fee is \$10.00

[Register For ISLA's Spring Meeting](#)

Coming Up ...

PopYS Conference Next Week

There's a break in the continuing education action this week because next week is action-packed! Next week **April 8-9** is the **State Library's PopYS Conference** happening in Ames, a conference with the interests of youth services staff at heart. Following the conference is a stand-alone workshop on **April 10--The Summer Reading Summit**. This offers one last opportunity to gather with others to put the finishing touches on "**Read, Renew, Repeat**" summer programming.

**For everyone attending these events in Ames,
enjoy your time and safe travels!**



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