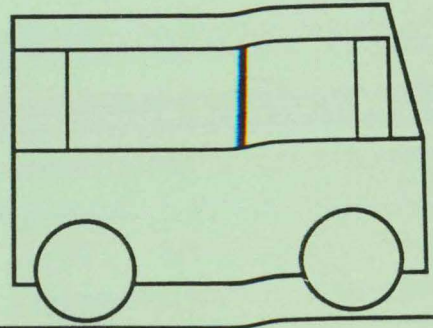
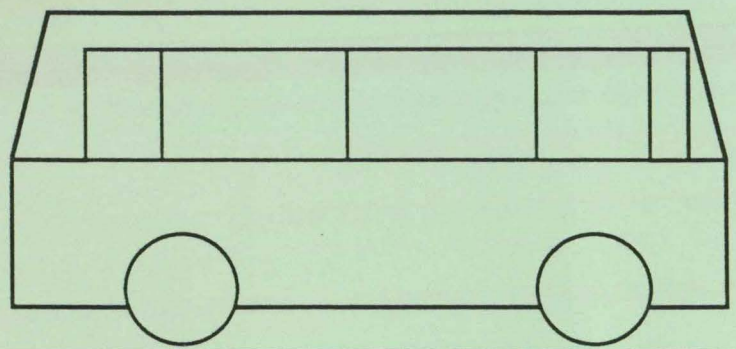


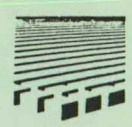
HV
3023
.I8
J65
1993

Iowa City Urbanized Area Complementary Paratransit Plan

Iowa Department of Transportation
Library
800 Lincoln Way
Ames, Iowa 50010



December 1991



Johnson County Council of Governments
Transportation Planning Division

HV3023
.I8
J65
1991

Iowa City Urbanized Area Complementary Paratransit Plan

Prepared on Behalf of:

Coralville Transit
Iowa City Transit
University of Iowa CAMBUS

December 1991

Johnson County Council of Governments
Transportation Planning Division

Jeff Davidson, Transportation Planner
Kevin L. Doyle, Assistant Transportation Planner

Table of Contents

A.	Transit Systems Included in Complementary Paratransit Plan	1
B.	Description of Current Fixed Route Service	2
C.	Existing Paratransit Service	7
D.	Comparable Paratransit Service Plan	11
E.	ADA Eligibility Certification Process	
	• Application Process	22
	• Appeals Process	22
	• Visitors Policy	23
F.	Public Participation Efforts	25
G.	Coordination Efforts	27
H.	Certifications and Resolutions	28
	• City of Coralville	29
	• City of Iowa City	32
	• University of Iowa	35
	• JCCOG (MPO) Certifications	38
	Appendix A - Application for ADA Eligibility	41
	Appendix B - Sample ADA Eligible ID Card	50
	Appendix C - Public Participation Documentation	
	• Outreach letter and mailing list	51
	• Solicitation letter to formulate ad-hoc committee	53
	• Minutes of Ad Hoc Committee meetings	54
	• Copy of public hearing notice for ADA plan	57
	• Minutes of public hearing	58

A. Transit Systems Included in Paratransit Plan

A. Transit Systems Included in Complementary Paratransit Plan

The following transit systems in the Iowa City Urbanized Area are included in the complementary paratransit plan.

Roger Fisher, Manager	John Lundell, Manager	Brian McClatchey
Coralville Transit	Iowa City Transit	Univ. of Iowa CAMBUS
P. O. Box 5127	410 E. Washington Street	Stadium Park Road
Coralville, IA 52241	Iowa City, IA 52240	Iowa City, IA 52242
319-351-7711	319-356-5153	319-335-8633

The following individuals can be contacted for overall ADA information:

City of Coralville ADA	City of Iowa City ADA	Univ. of Iowa ADA
Contact Person:	Contact Person:	Contact Person:
Kelly Hayworth,	Dale Helling,	Phillip Jones,
City Administrator	Asst. City Manager	Assoc. Vice President for Student Services

The contact person for the complementary paratransit plan is:

Kevin L. Doyle, Assistant Transportation Planner
Johnson County Council of Governments
410 E. Washington Street
Iowa City, IA 52240
(319) 356-5253 FAX: (319) 356-5009

B. Description of Current Fixed-Route Service

B. Description of Current Fixed Route Service

Coralville Transit

Coralville Transit operates four routes weekdays between 6:00 a.m. and 6:30 p.m., and one route evenings until 11:30 p.m. An additional peak-hour tripper route provides service to the core area of Coralville during the a.m. and p.m. rush hours. The system route map in the back pocket of this report shows the Coralville Transit routes. The Lantern Park and Tenth Street routes operate with half-hour headways except during midday when headways are one hour. The Express and First Avenue routes operate hourly in the a.m. and p.m. peak, with no midday service. Saturday service is provided on one route that services the Lantern Park/10th Street service area from 7:00 a.m. to 6:15 p.m. There is no fixed-route service on Sundays.

Coralville Transit operates six buses during weekday peak periods, three buses off-peak, and one bus evenings and Saturdays. No service is offered on Sunday. The tripper route does not operate during University of Iowa summer and interim sessions. All Coralville Transit routes are oriented to the Downtown Iowa City Transit Interchange. Coralville Transit currently has no accessible fixed-route vehicles. Paratransit service is currently provided by Johnson County SEATS with accessible vehicles during the same hours and days as the fixed route service.

The base fare on Coralville Transit remains at the level established on April 1, 1981: 50 cents. Children under five, accompanied by an adult, ride for free. An unlimited-ride monthly pass is offered for \$18, and a 20-ride punch pass for \$10. Saturdays and evenings, persons 15 and under are eligible for a 25 cent youth fare. Elderly and handicapped persons and Medicare recipients can ride free at any time. Free transfers are available and may be used on Iowa City Transit. The purchase of \$10 or more from any of the local merchants participating in the Bus and Shop Program entitles the purchaser to one free bus ride any time of day.

Iowa City Transit

Iowa City Transit provides service on 14 regular routes from 6:00 a.m. to 10:30 p.m. The system route map in the back pocket of this report shows the existing Iowa City Transit routes. All routes, except for Seventh Avenue and Westport, operate daily with 30 minute service during peak periods. Midday service is hourly. The Seventh Avenue and Westport routes operate hourly all day long. The Hawkeye Express provides additional peak-hour service to the University of Iowa married student housing complex. Hourly evening service is provided to the same service area using combined routes, from 6:30 p.m.-10:30 p.m. There is no evening service provided by Iowa City Transit on the Hawkeye route; after 6:15 p.m. this route is operated by University of Iowa CAMBUS. Saturday service operates hourly all day with service ending at 7:00 p.m. There is no fixed-route service on Sundays.

Iowa City Transit's route structure was redesigned in 1979 and has remained basically unchanged since that time. There was one major change implemented in July 1987 when the Manville Heights and North Dubuque routes were combined into one route that serves both areas of the city. In September 1991, a new route, Plaen View, was added to serve developing areas in the southwest part of Iowa City. In addition, the Mall Route was expanded to serve additional areas in southeast Iowa City.

During peak periods Iowa City Transit operates 17 buses. Eight are operated weekdays off-peak and all day Saturday. During evening hours five buses are in service. The Downtown Transit Interchange is the center of Iowa City Transit's operation. All regular routes arrive and depart the intersection, allowing for coordinated transfer between buses and with Coralville Transit and University of Iowa CAMBUS. Iowa City Transit currently has no accessible fixed-route buses. Two 40' buses will be replaced in 1993 with 2 lift equipped buses. Paratransit service is provided by Johnson County SEATS with accessible vehicles during the same hours and days as the fixed-route service.

In July 1985, Iowa City Transit raised the base fare of 40 cents to the existing rate of 50 cents. This was the first rate increase since January 1983, when the fare was

raised from 35 cents to 40 cents. The existing fare structure is as follows: 50 cents base fare, \$18-unlimited ride monthly pass, and \$5-ten-ride ticket strip. There is no reduced fare for children except for those under five, who ride free. Elderly persons may ride during off-peak hours and all day Saturday for 25 cents. The disabled and low-income elderly may ride for free during off-peak hours. The purchase of \$10 or more from any local merchant participating in the Bus and Shop Program entitles the purchaser to one free ride any time of the day. Free transfers are available and may be used on Coralville Transit.

University of Iowa CAMBUS

CAMBUS provides service on twelve routes Monday through Friday, and three routes Saturday and Sunday during the academic year. CAMBUS is a no-fare service designed primarily to facilitate circulation throughout the University campus. Although designed primarily to serve University students, faculty, and staff; CAMBUS is also open to the general public.

CAMBUS operates three separate levels of service throughout the year: **academic service** is the highest level of service, **summer service** is approximately 70% of academic service, and **interim service** is approximately 55% of academic service. Differences in level of service are in the amount of service provided, not in the areas served. The service area remains the same during all three periods.

The primary routes, Red and Blue, operate in nearly identical clockwise and counter-clockwise loops, which serve the residence halls, University Hospitals, most class buildings, downtown Iowa City, and various commuter parking lots. The Red, Blue and Hawkeye routes are the only routes which operate on Saturday and Sunday, for 28 weeks per year. The other routes are designed for specific functions: providing service to the outlying Oakdale Campus, providing direct service to the residence halls, providing a shuttle between main campus and the hospital area, providing service to commuter lots, and night service to the Hawkeye Apartments. The system map in the back of this report shows the CAMBUS routes.

During the academic year CAMBUS operates 14 buses during daytime hours, 9 buses between 6:00 p.m. and 9:00 p.m., and 5 buses between 9:00 p.m. and 12:30 a.m. Weekend service on the Red, Blue, and Hawkeye routes operates between noon and midnight with three buses. CAMBUS currently has no accessible fixed-route vehicles. Paratransit service is provided by Bionic Bus.

CAMBUS also operates a special paratransit system, Bionic Bus. Similar to the fixed route system, it is intended for University students, faculty, and staff, but is also

open to the general public. The Bionic Bus system operates lift-equipped small buses on a demand responsive basis. The Bionic service area includes the entire metropolitan area, whereas the fixed route service includes only the campus area. Service hours are the same as the fixed-route service, 6:00 a.m.-12:00 midnight on weekdays and 12:00 noon-12:00 midnight on Saturday and Sunday. A reduced level of service is provided during summer and interim periods, however, the service area remains the same. The Bionic service also provides weekend service all year while the fixed-route service only operates on academic weekends.

C. Existing Paratransit Service

C. Existing Paratransit Service

- (1) Coralville Transit and Iowa City Transit do not directly provide paratransit service.

University of Iowa CAMBUS, through Bionic Bus, provides demand response paratransit service. Bionic Bus operates 4 lift-equipped small buses. Bionic Bus is primarily intended for University students, faculty and staff, but is also open to the general public. Service is provided throughout the urbanized area during the same time periods as the fixed route service. Service is provided at a reduced level on Saturday and Sunday during the University's summer and interim periods. There is no fixed-route service on weekends during these same periods. The Bionic Bus service will be used by the University to meet the requirement for complementary paratransit service.

- (2) Johnson County SEATS provides demand responsive paratransit service on a contractual basis to Coralville Transit and Iowa City Transit. Coralville and Iowa City also contract with a private taxi company for additional paratransit service that is administered by Johnson County SEATS. Coralville and Iowa City will be using these two services to meet the requirements for complementary paratransit service.

- (3) Existing paratransit service as related to service criteria (§37.131).

Coralville Transit and Iowa City Transit

The following information refers to the contracted paratransit service provided by Johnson County SEATS.

- (a) Service Area - service is provided from any origin or destination in the Iowa City Urbanized Area.

- (b) Response Time - SEATS operates by reservation service for next-day service. Riders must call in at least one day in advance, from 8:00 a.m. to 1:00 p.m., Monday-Friday.
- (c) Fares - SEATS does not have a required fare. They have a "suggested donation" of \$1.50 for a one-way trip, but any amount or nothing can be paid as determined by the rider. (The fixed-route fare for Coralville Transit and Iowa City Transit is \$.50.)
- (d) Trip Purpose Restrictions - SEATS does not impose any restrictions or priorities based on trip purpose.
- (e) Hours and Days of Service - SEATS service is available during the same days and hours as Coralville Transit and Iowa City Transit. In addition, service is available on Sunday from 8:00 a.m. to 2:00 p.m. There is no fixed-route service available on Sunday in Coralville and Iowa City.
- (f) Capacity Constraints - SEATS does not practice any capacity constraints.

Eligibility for SEATS is open to elderly persons (60 or over) and disabled persons with physical or mental disabilities. Eligibility decisions are made by the SEATS director.

Bionic Bus

- (a) Service Area - Bionic Bus serves any origin or destination within the Iowa City Urbanized Area.
- (b) Response Time - Bionic Bus uses real-time scheduling and takes ride requests during normal business hours and on weekends. Riders with repeat trips are encouraged to schedule these on a semester basis to facilitate efficiency in the scheduling of service.

- (c) Fares - there is no charge for Bionic Bus trips, which is the same as the fixed-route service.
- (d) Trip Purpose Restrictions - There are no restrictions on trip purposes for Bionic Bus.
- (e) Hours and Days of Service - Bionic Bus operates the same hours and days as the fixed route service. In addition, weekend service is available during the University of Iowa's summer and interim sessions when regular fixed route service is not available.
- (f) Capacity Constraints - Bionic Bus does not practice any constraints on capacity.

Eligibility for persons with permanent disabilities is determined by the University's Office of Services for Persons with Disabilities. Eligibility and length of eligibility for persons with temporary disabilities is determined by the Bionic Bus supervisor.

Table 1 lists historical paratransit service data for Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS.

Table 1 - Historical Paratransit Service Data

Paratransit Information - Coralville Transit

Item	FY87	FY88	FY89	FY90	FY91
SEATS/CAB	\$11,096	\$10,274	\$17,539	\$26,988	\$34,789
Total Ridership	3,907	3,827	6,053	8,290	9,598
Total Revenue Hours	885	719	1,425	2,240	2,733
Total Revenue Miles	9,359	9,207	16,216	21,584	24,419
Avg. Trip Length	2.4	2.4	2.7	2.6	2.5
Cost Per Ride	\$2.84	\$2.68	\$2.90	\$3.26	\$3.62

Paratransit Information - Iowa City Transit

Item	FY87	FY88	FY89	FY90	FY91
SEATS/CAB	\$98,310	\$109,089	\$138,122	\$181,308	\$228,142
Total Ridership	35,396	38,020	44,719	54,042	58,623
Total Revenue Hours	7,592	8,269	10,723	15,551	18,670
Total Revenue Miles	85,464	94,624	120,940	151,254	166,663
Avg. Trip Length	2.4	2.5	2.7	2.8	2.8
Cost Per Ride	\$2.78	\$2.87	\$3.09	\$3.35	\$3.89

Paratransit Information - University of Iowa CAMBUS

Item	FY87	FY88	FY89	FY90	FY91
BIONIC	\$86,487	\$87,702	\$96,942	\$109,474	\$125,627
Total Ridership	12,773	11,265	11,015	10,256	10,177
Total Revenue Hours	5,928	6,097	6,614	7,078	8,922
Total Revenue Miles	38,246	42,430	41,480	43,609	47,483
Avg. Trip Length	3.0	3.8	3.8	4.3	4.7
Cost Per Ride	\$6.77	\$7.79	\$8.80	\$10.67	\$12.34

Source: UMTA Sec. 15 Data

D. Comparable Paratransit Service Plan

D. Comparable Paratransit Service Plan

(1) Estimating demand for comparable paratransit service is a difficult process due to the many variables that change from community to community. The Iowa City area is not a typical community due to the influence the University of Iowa has had on the development of the community. There has been a strong commitment by the University of Iowa and the cities of Coralville and Iowa City to making the Iowa City Urbanized Area a very accessible city to live and work in. This has resulted in an increasing number of persons with disabilities coming to the University of Iowa and the Iowa City area to go to school, work, and live.

Basing demand using national or adjusted local estimates from the 1980 Census (the 1990 Census did not contain questions on persons with a public transit disability) would likely underestimate the number of ADA-eligible people in this area. Ridership on the existing paratransit systems has been growing in both Coralville and Iowa City over the past five years while Bionic Bus has maintained a steady level. These figures indicate a growing usage by the disabled population which might not be reflected in an estimate of just the ADA eligible population. Paratransit ridership for the past five years for the three transit systems can be found on Table 1.

The following estimate of the eligible ADA population for comparable paratransit service is provided only as a requirement of the ADA. It is based on applying 1980 local data, adjusted with national data, on persons with a public transportation disability to the 1990 Census figures for the total urbanized area population for Iowa City.

Estimate of Eligible ADA Population Iowa City Urbanized Area

Total Urban Area Population 1990	Est. ADA Eligible Cat. 1+3 (1.5%)	Est. ADA Eligible Cat. 2 (1.0%)	Population % from 1980 Census for Persons with Public Transit Disability	Weight Factor	Weighted Est. of ADA Eligible (Cat. 1+3)	Weighted Est. of ADA Eligible (Cat. 2)
71,372	1,071	714	.6457	$.6457/3.5^*$ = .1845	198	132

*3.5 = National average of percentage of persons with a public transit disability.

- (2) Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS will all need to make minor modifications to their existing paratransit services in order to comply with the ADA. The following is a discussion of what each system will need to do to achieve full compliance with the ADA complementary paratransit requirements.

Coralville Transit and Iowa City Transit - The two main differences between the existing paratransit service and what ADA requires are in the areas of response time and capacity constraints.

The paratransit service provided under contract by Johnson County SEATS for Coralville Transit and Iowa City Transit requires riders to call at least one day in advance, between the hours of 8:00 a.m.-1:00 p.m., Monday-Friday.

Sunday and Monday trips must be requested by 1:00 p.m. on the previous Friday. While Johnson County SEATS does not practice any official capacity constraints, it has become increasingly difficult for riders to get next-day service. What has occurred historically is that in order to get a trip at a specific time, riders often call several days in advance to schedule a trip. While riders have adapted to this process and have not had any problems, it does prevent some trip flexibility for disabled riders. This has created a de facto capacity constraint for riders wanting to schedule next-day trips. Johnson County SEATS does, to the extent possible, try to schedule next-day service requests if their schedules allow or if the rider has some flexibility in their departure or arrival time for their trip request.

University of Iowa CAMBUS - Bionic Bus - The paratransit service provided by Bionic Bus currently meets the ADA requirements in all areas except in the area of capacity constraints. Bionic Bus does not limit the number of trips allowed or maintain a waiting list. What has occurred historically is that due to the high number of trips scheduled in advance for the whole semester (subscription service) and the increasing average length of the trips, the availability of call-in trip requests for peak periods has been limited. Bionic Bus is currently able to schedule the majority of call-in trips for same-day service, however, if the ride request is during the peak hours and the rider has little flexibility in their trip departure or arrival time, the ability to meet the request is reduced.

- (3) **Coralville Transit and Iowa City Transit** - Coralville Transit and Iowa City Transit plan to modify the contracted paratransit service with Johnson County SEATS to comply with the service criteria deficiencies described in (2) above. The changes will be implemented during the five-year phase-in period for both fixed route and paratransit service. The first modification will be the introduction of the certification process to determine ADA eligibility. It will be a one-year phase-in period starting July 1, 1993, and ending June 30, 1994. After July 1, 1994, only persons certified as ADA eligible will be able to use the SEATS service.

Fixed route accessible buses will be phased in between FY93-96. Table 2 lists the planned replacement schedule for fixed route buses. By the end of FY96, Coralville Transit will have five lift-equipped buses and will be considering retrofitting the remaining four buses. Iowa City Transit will have 15 (71%) lift-equipped buses by the end of FY96.

It is projected that by implementing the ADA certification process and restricting usage to only ADA eligible persons and having an accessible fixed-route system that both Coralville Transit and Iowa City Transit will be in full compliance with complementary paratransit requirements under the ADA.

University of Iowa CAMBUS - Bionic Bus - The Bionic Bus service will be modified during the five-year phase-in period so that it will be in full compliance with the Complementary Paratransit requirements of the ADA. The capacity constraints that have resulted due to the high percentage of subscription service and the increasing length of trips will be addressed by changes in both the fixed-route and paratransit service.

CAMBUS will be purchasing two accessible, lift-equipped buses in FY94. In FY94/95, CAMBUS will be considering retrofitting the 15 remaining vehicles with accessible lifts. These vehicles are not scheduled to be replaced until FY2002. An accessible fixed-route system should reduce the long trip lengths which have resulted in a capacity problem, especially during peak periods, on Bionic Bus.

**Table 2
Replacement Schedule for Fixed Route Buses**

Replacement Year (FY)	Coralville Transit	Iowa City Transit	Univ. of Iowa CAMBUS
1993		2	
1994	2	3	2
1995			
1996	3	10	
1997			
1998			
1999			
2000			
2001	4*		
2002		6	15*

Note: All future bus purchases will be wheelchair lift-equipped and meet all ADA accessibility requirements.

*Coralville Transit is considering retrofitting the four vehicles scheduled for replacement in 2001 to be fully accessible in FY96.

*University of Iowa CAMBUS is considering retrofitting the 15 vehicles scheduled for replacement in 2002 so that all fixed-route buses would be fully accessible in FY94/95.

The second change will be the implementation of the ADA certification process to determine ADA eligibility. The ADA certification process will be phased in beginning July 1, 1993, and ending June 30, 1994. After July 1, 1994, only ADA paratransit-eligible individuals will be eligible to use Bionic Bus.

The third change will be the redefinition of the Bionic Bus service area to match the existing service area of the fixed route service as defined in the ADA. This is proposed to occur at the same time as the implementation of the certification process on July 1, 1994. The reduction will change the Bionic Bus service area to be equal to a 3/4-mile corridor on each side of the fixed routes. The 3/4-mile service area is similar to the area included in the Campus Parking Zone. This is consistent with what is considered to be the fixed-route service area in the ADA regulations. CAMBUS is considering the option of contracting with Johnson County SEATS to provide trips requested by University students, faculty, and staff that would be outside this redefined service area, especially in the City of Coralville and outlying portions of Iowa City.

- (4) **Coralville Transit** - Coralville Transit will continue to contract with Johnson County SEATS and a local cab company to provide complementary paratransit service.
- (a) **Service Area** - Until July 1, 1994, paratransit service will be available to or from any origin or destination within the Coralville city limits. After July 1, 1994, service will be available to any origin or destination within the 3/4-mile corridor on either side of the fixed routes in Coralville. This would cover the existing developed part of the City.
 - (b) **Response Time** - Johnson County SEATS will provide trips to only ADA-eligible persons as of July 1, 1994. Trip requests will be accepted during regular office hours Monday-Friday and comparable hours on Saturday and Sunday to schedule next day service.
 - (c) **Fares** - Johnson County SEATS will continue to operate the service with a suggested donation of \$1.50 instead of a fare. This is consistent with the no more than two times the fixed-route fare service criteria because

it is not a required donation. Riders pay what they feel they can afford. Coralville Transit has a fixed route fare of \$.50.

- (d) Trip Purpose Restrictions - Johnson County SEATS will continue to operate with no restrictions on trip purposes.
- (e) Hours and Days of Service - Johnson County SEATS will continue to operate during the same days and hours as the fixed-route service. In addition, Sunday service is available to disabled persons and there is no fixed route service available on Sundays.
- (f) Capacity Constraints - Johnson County SEATS will not limit the availability of complementary paratransit service by imposing any capacity constraints. The implementation of the ADA certification process and limiting the availability of complementary paratransit to only those eligible for it will increase the ability of SEATS to provide next-day trip requests as required by the ADA.

Iowa City Transit - Iowa City Transit will continue to contract with Johnson County SEATS and a local cab company to provide complementary paratransit service.

- (a) Service Area - Until July 1, 1994, Johnson County SEATS will continue to provide all trips within the City limits for eligible persons. Only trips to ADA certified eligible persons will be provided after July 1, 1994. There are no plans at this time to limit the service area to 3/4 mile on either side of the fixed routes after the fixed-route system is fully accessible.
- (b) Response Time - Trip requests will be accepted during regular office hours, Monday-Friday, and during comparable hours on Saturday and Sunday to schedule next day service.
- (c) Fares - Johnson County SEATS will continue to operate the service with a suggested donation of \$1.50 instead of a fare. This is consistent with the no more than two times the fixed route fare service criteria because

it is not a required donation. Riders pay what they feel they can afford. Iowa City Transit has a fixed-route fare of \$.50.

- (d) Trip Purpose Restrictions - Johnson County SEATS will continue to operate with no restrictions on trip purposes.
- (e) Hours and Days of Service - Johnson County SEATS will continue to operate during the same days and hours as the fixed-route service. In addition, Sunday service is available to disabled persons and there is no fixed-route service available on Sundays.
- (f) Capacity Constraints - Johnson County SEATS will not limit the availability of complementary paratransit service by imposing any capacity constraints. The implementation of the ADA certification process and limiting the availability of complementary paratransit to only those eligible for it will increase the ability of SEATS to provide next-day trip requests as required by the ADA.

University of Iowa CAMBUS - Bionic Bus - The University will continue to provide complementary paratransit service with the Bionic Bus service.

- (a) Service Area - The Bionic service area will remain the same until the fixed route fleet becomes fully accessible in FY94/95. There will be a two-phase reduction in the Bionic service area so that when the fixed route buses are fully accessible the Bionic service area will be equal to the 3/4 mile corridor on either side of the CAMBUS fixed routes. This area will serve nearly all the main origins and destinations within the University campus. This is consistent with the service area as defined by the ADA. The University will consider alternative methods of serving eligible persons who live outside this service area.
- (b) Response Time - Trip requests for Bionic service will continue to be accepted during regular office hours, Monday-Friday, and during comparable hours on Saturday and Sunday. Bionic service will continue to operate with real-time scheduling.

- (c) Fares - Bionic will continue to operate as a no-fare system which is the same as the fixed route service.
 - (d) Trip Purpose Restrictions - Bionic bus will continue to operate with no restrictions on trip purposes.
 - (e) Hours and Days of Service - Bionic service will continue to operate during the same days and hours as the fixed-route service (CMBUS). In addition, Bionic service will continue to be available on weekends during the University's summer and interim sessions when no fixed route service is available.
 - (f) Capacity Constraints - Bionic service will not limit the availability of complementary paratransit service by imposing any capacity constraints. The implementation of the ADA paratransit eligibility process and the reduction of the service area to coincide with the fixed-route service should improve the availability of service during all time periods.
- (5) **Coralville Transit, Iowa City Transit, and University of Iowa CMBUS** - The timetable for implementing comparable paratransit service for all three systems and specific milestones is listed on Table 3.
- (6) **Paratransit Operating/Capital Budgets - Coralville Transit, Iowa City Transit, CMBUS - Bionic Bus** - The operating/capital budgets for complementary paratransit service for all three systems are listed in Table 4.

Table 3
Timetable for Implementing Comparable Paratransit Service

<u>Date</u>	<u>Milestone</u>
January 26, 1992	<ul style="list-style-type: none"> • Submit joint paratransit plan for Iowa City Urbanized Area to UMTA. (JCCOG)
May 1992	<ul style="list-style-type: none"> • Award contract for two replacement buses with wheelchair lifts. (Iowa City)
January 26, 1993	<ul style="list-style-type: none"> • Submit updated paratransit plan to UMTA. (JCCOG)
May 1993	<ul style="list-style-type: none"> • Iowa City receives 2 accessible fixed route buses.
July 1993	<ul style="list-style-type: none"> • Begin certification process for ADA eligibility. (Coralville, Iowa City, CAMBUS) • Iowa City begins accessible fixed route service on two routes.
September 1993	<ul style="list-style-type: none"> • Submit UMTA Section 9 grants for three accessible paratransit vans and one accessible small bus. (Coralville, Iowa City and JCCOG)
December 1993	<ul style="list-style-type: none"> • Section 9 grant approved by UMTA for three vans and one small bus.
January 26, 1994	<ul style="list-style-type: none"> • Submit updated paratransit plan to UMTA. (JCCOG)
July 1, 1994	<ul style="list-style-type: none"> • Begin providing paratransit service only to ADA eligible persons. (Coralville, Iowa City, CAMBUS) • CAMBUS to reduce Bionic service area to "Campus Parking Zone."
September 1994	<ul style="list-style-type: none"> • Achieve full compliance with ADA regulation. • Submit UMTA Section 9 grants for seven replacement buses (Coralville-2; Iowa City-3; CAMBUS-2) and three accessible vans. (JCCOG)
December 1994	<ul style="list-style-type: none"> • Section 9 grant approved for seven buses and three vans. • Delivery of three vans and one small bus from UMTA grant. (Coralville and Iowa City)
January 1995	<ul style="list-style-type: none"> • Submit updated paratransit plan to UMTA. (JCCOG)
April 1995	<ul style="list-style-type: none"> • Award contracts for seven replacement buses and three paratransit vans. (Coralville, Iowa City, CAMBUS)

- September 1995
 - Submit UMTA grant for retrofitting 15 buses with lifts (CAMBUS) and purchase of three paratransit vans (Iowa City and Coralville). (JCCOG)
- December 1995
 - UMTA grant approved for retrofitting 15 buses (CAMBUS) and three paratransit vans. (Coralville, Iowa City, CAMBUS)
- January 1996
 - Submit updated paratransit plan to UMTA. (JCCOG)
- April 1996
 - Replacement buses (7) and vans delivered (Coralville, Iowa City, Cambus).
- August 1996
 - Retrofitting of 15 buses completed - CAMBUS begins accessible fixed route service. Bionic bus service area reduced to 3/4 mile corridor on either side of fixed routes.
- September 1996
 - Submit UMTA grant for 13 replacement buses (Coralville-3, Iowa City-10), also retrofitting of four Coralville buses with lifts. (JCCOG)
- December 1996
 - Grant approved for 13 buses and retrofitting for four buses for Coralville.
- January 1997
 - Submit updated paratransit plan to UMTA.

Table 4
Operating/Capital Budgets for Complementary Paratransit Service
FY92-97

Coralville Transit

Fiscal Year	Operating ⁺	Capital*
1992	\$41,500	0
1993	\$49,000	0
1994	\$52,430	0
1995	\$56,100	0
1996	\$58,905	0
1997	\$61,850	0

⁺Includes SEATS and cab contracts.

*The local match for the vans being purchased in FY93-95 will be funded by Johnson County SEATS. The contract for paratransit service includes a capital replacement charge.

Iowa City Transit

Fiscal Year	Operating ⁺	Capital*
1992	\$258,900	0
1993	\$290,122	0
1994	\$309,941	0
1995	\$328,117	0
1996	\$344,173	0
1997	\$361,032	0

⁺Includes SEATS and cab contracts.

*The local match for the vans and small bus being purchased in FY93-95 will be funded by Johnson County SEATS. The contract for paratransit service includes a capital replacement charge.

University of Iowa CAMBUS
 Bionic Bus

Fiscal Year	Operating	Capital*
1992	\$131,908	0
1993	\$138,504	0
1994	\$145,429	\$17,000
1995	\$152,700	0
1996	\$160,335	0
1997	\$168,352	0

*Local match only, total cost is estimated to be \$68,000.

E. ADA Eligibility Certification Process

E. ADA Eligibility Certification Process

The following is a discussion of the certification process that will be used by Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS-Bionic Bus.

(1) A copy of the application for determining ADA paratransit eligibility for each system can be found in Appendix A. The application must be completed in full and submitted to the appropriate transit system or designated location/person to be considered a complete application. Application locations for each system are as follows:

- Coralville Transit: Coralville City Hall
1512 Seventh St.
Coralville, Iowa 52241
Phone: 351-1266

- Iowa City Transit: Iowa City Civic Center
410 E. Washington St.
Iowa City, Iowa 52240
Phone: 356-5000

- CAMBUS/Bionic: University of Iowa
Office of Services for Persons with Disabilities
3101 Burge Hall
Phone: 335-1462

- (i) Information about the ADA eligibility process will be available from each transit system; printed on schedules and system information; posted on transit vehicles; and distributed to various centers of information dissemination, e.g. public libraries, City Hall (Coralville and Iowa City), and Iowa Memorial Union Information Desk. Information and application materials will be made available in alternate accessible formats as requested.

- (ii) ADA eligibility will be based on the information provided by the applicant on the application form and as outlined in §37.123. Within 21 days following the submission of a complete application, a determination of

eligibility will be made and the applicant will be notified, in writing, of the determination.

- (iii) If an ineligible person who is not a visitor makes a trip request, then they will be informed that they should complete an ADA Paratransit Eligibility Application with the appropriate system within 21 days. No service will be provided after 21 days if they have not completed an application, e.g. if the person doesn't apply until ten days after their first trip request, they would only have 11 days of service available to them even though the transit system has up to 21 days to review an application after they receive it.
 - (iv) If an eligibility determination is not made within 21 days, then the applicant shall be treated as eligible and provided with paratransit service until and unless the transit system denies the application.
 - (v) Persons needing assistance with the completion of the application should contact the respective transit system as listed on page 1.
 - (vi) Each eligible applicant will receive an ADA pass from the respective transit system. A sample identification card is included in Appendix B. The ADA pass will be good for two (2) years and is renewable if the applicant is still disabled.
- (2) The following appeals process is available for individuals who have been denied eligibility by Coralville Transit, Iowa City Transit, or University of Iowa.
- (i) The appeal must be filed in writing at the Johnson County Council of Governments Transportation Planning Division no later than 60 days after the denial of an individual's application. The written appeal shall include reasons and evidence why the applicant feels that they are ADA paratransit eligible as defined in §37.123(e).
 - (ii) Within 30 days of the receipt of the appeal, the JCCOG Transportation Planning Division - Assistant Transportation Planner, will review the

evidence provided and provide a written notification of the decision and the reasons for it.

- (iii) No paratransit service will be provided to an individual filing an appeal until a determination has been made on the appeal. If a decision is not made within 30 days of the receipt of the appeal, then service shall be provided from that time until and unless a decision to deny the appeal is issued.
- (3) The following policy will be followed for visitors requesting complementary paratransit service by Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS.
- (i) A visitor is defined as an individual with disabilities who does not reside in the jurisdiction(s) served by Coralville Transit, Iowa City Transit, University of Iowa CAMBUS, or Johnson County SEATS.
 - (ii) Any visitor shall be considered eligible if they present documentation that they are ADA paratransit eligible, under the criteria of §37.123(e), in the jurisdiction in which they reside.
 - (iii) If a visitor with disabilities does not have the documentation indicating their eligibility, then the respective transit system or Johnson County SEATS, acting on behalf of Coralville Transit or Iowa City Transit, may require from the visitor proof of their residence and, if the disability is not apparent, of his or her disability. This can be presented as a self-certification by the individual that they are unable to use fixed-route transit due to their disability.
 - (iv) Coralville Transit, Iowa City Transit, University of Iowa CAMBUS and Johnson County SEATS (urban contracts only) will not provide service for more than 21 days from the date of the first paratransit trip used by the visitor. Any visitor requesting service beyond 21 days will have to apply for ADA eligibility from the respective transit system.

F. Public Participation Efforts

F. Public Participation Process

The following is a description of the public participation process that was used in the development of the Iowa City Urbanized Area ADA Complementary Paratransit Plan.

- (1) The development of the Complementary Paratransit Plan began with an outreach effort. A mailing list of 31 organizations and individuals that deal with or represent persons with disabilities in the Iowa City Urbanized Area was developed and a letter requesting comments was mailed out. A copy of the letter and mailing list can be found in Appendix C. Six responses were received as a result of this mailing.

As a second step in the public participation process, the JCCOG Board of Directors authorized the formation of an ad-hoc committee comprised of members representing organizations for persons with disabilities and several people with disabilities in the community. A copy of the request that was sent to these members is included in Appendix C.

The ad-hoc committee held its initial meeting on November 4, 1991. A copy of the minutes from this meeting are included in Appendix C. A second meeting was held on December 4, 1991, at which time the committee reviewed the draft of the Complementary Paratransit Plan. The plan was revised as directed by the committee after the meeting. A copy of the minutes for the second ad hoc committee meeting is included in Appendix C.

A public hearing was held on December 11, 1991. A copy of the notice was sent to all the organizations and individuals on the outreach mailing list as well as being published in the Iowa City Press-Citizen. A copy of the notice can be found in Appendix C. The plan was revised based on comments made at the hearing.

The JCCOG Technical Advisory Committee (TAC) met on December 23, 1991, to discuss the plan. The TAC recommended that the plan be approved and adopted by the JCCOG Board of Directors.

The JCCOG Board met on January 7, 1992, to consider the adoption of the plan. The Board adopted the plan and recommended that the individual councils and policy boards also approve the plan.

The Coralville City Council considered adoption of the plan at their January 14, 1992, City Council meeting. The Council passed a resolution adopting the plan at the meeting.

The Iowa City Council considered adoption of the plan at their January 21, 1992, City Council meeting. The Council passed a resolution adopting the plan at the meeting.

G. Coordination Efforts

G. Coordination Efforts

A significant amount of paratransit service coordination already exists in the Iowa City Urbanized Area. Johnson County SEATS, as the paratransit provider for both Coralville and Iowa City, is able to maximize the efficient use of its vehicles by scheduling all the trips for both communities. Bionic Bus provides service primarily to University faculty, staff and students but is available to handle additional service as requested by SEATS.

There are no other entities in the Iowa City Urbanized Area that are subject to the complementary paratransit requirements of the ADA.

H. Certification and Resolutions

H: Certification and Resolutions

This section contains the required ADA certifications and resolutions from the City of Coralville, City of Iowa City, University of Iowa, and the Johnson County Council of Governments, the Metropolitan Planning Organization for the Iowa City Urbanized Area.

tp\adaplan.out

CITY OF CORALVILLE

MAYOR

Michael Kattchee

CITY CLERK

Arlys M. Hannam

CITY ADMINISTRATOR

Kelly J. Hayworth

1512 7th Street

P.O. Box 5127

Coralville, Iowa 52241-5127

(319) 351-1266

COUNCIL

MEMBERS

Allan L. Axeen

Jim L. Fausett

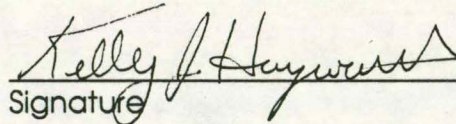
Thomas J. Gill

Diana K. Lundell

William L. Potter

Resolution Authorizing the Iowa City Urbanized Area Complementary Paratransit Plan

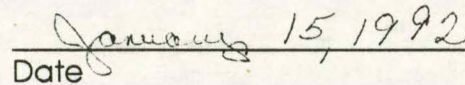
This is to certify that the City Council of the City of Coralville approved and adopted the ADA Complementary Paratransit Plan at an official City Council meeting on January 14, 1992.


Signature

Kelly Hayworth

City Administrator

Title


Date

ada\certauth.cor

CITY OF CORALVILLE

MAYOR
Michael Kattchee

CITY CLERK
Arlys M. Hannam

CITY ADMINISTRATOR
Kelly J. Hayworth

1512 7th Street
P.O. Box 5127
Coralville, Iowa 52241-5127
(319) 351-1266

COUNCIL
MEMBERS
Allan L. Axeen
Jim L. Fausett
Thomas J. Gill
Diana K. Lundell
William L. Potter

RESOLUTION NO. 92-2

RESOLUTION AUTHORIZING THE APPROVAL AND ADOPTION OF THE IOWA CITY URBANIZED AREA COMPLEMENTARY PARATRANSIT PLAN AS REQUIRED BY THE AMERICAN'S WITH DISABILITIES ACT OF 1990 WITH THE U.S. DEPARTMENT OF TRANSPORTATION, URBAN MASS TRANSPORTATION ADMINISTRATION, AND DESIGNATING THE CITY ADMINISTRATOR AS THE CITY OFFICIAL AUTHORIZED TO EXECUTE ANY CERTIFICATIONS OR ASSURANCES FOR THE PLAN.

WHEREAS, the City of Coralville operates a municipal transit system; and

WHEREAS, as a requirement of the Americans with Disabilities Act of 1990 (ADA), the City must submit a plan for providing complementary paratransit service for persons with disabilities; and

WHEREAS, the Johnson County Council of Governments (JCCOG) has prepared a joint plan as permitted by the ADA on behalf of the City of Iowa City, City of Coralville, and University of Iowa.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CORALVILLE, IOWA, AS FOLLOWS:

1. That the Iowa City Urbanized Area Complementary Paratransit Plan is the official paratransit plan for the City as required by the ADA.
2. That the City Administrator is authorized to execute and file with the plan any certifications or assurances or any other documentation as required by the U.S. Department of Transportation.
3. That the City Administrator, or the Johnson County Council of Governments acting as the City Administrator's representative, is authorized to furnish any additional information as the U.S. Department of Transportation may require in connection with the plan.

It was moved by Gill and seconded by Axeen the Resolution
be adopted, and upon roll call there were:

AYES:

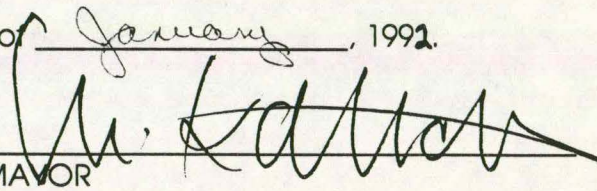
✓
✓
✓
✓
✓

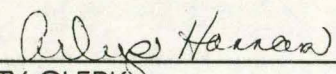
NAYS:

ABSENT:

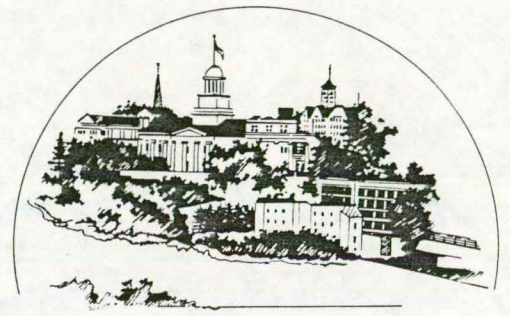
Axeen
Fausett
Gill
Lundell
Potter

Passed and approved this 14 day of January, 1992.


MAYOR

ATTEST: 
CITY CLERK

ada\authres.cor



CITY OF IOWA CITY

**Resolution Authorizing the Iowa City Urbanized Area
Complementary Paratransit Plan**

This is to certify that the City Council of the City of Iowa City approved and adopted the ADA Complementary Paratransit Plan at an official City Council meeting on January 21, 1992.



Stephen J. Atkins
City Manager

1-22-92

Date

ada\certauth.ic

RESOLUTION NO. 92-14

RESOLUTION AUTHORIZING THE APPROVAL AND ADOPTION OF THE IOWA CITY URBANIZED AREA COMPLEMENTARY PARATRANSIT PLAN AS REQUIRED BY THE AMERICAN'S WITH DISABILITIES ACT OF 1990 WITH THE U.S. DEPARTMENT OF TRANSPORTATION, URBAN MASS TRANSPORTATION ADMINISTRATION, AND DESIGNATING THE CITY MANAGER AS THE CITY OFFICIAL AUTHORIZED TO EXECUTE ANY CERTIFICATIONS OR ASSURANCES FOR THE PLAN.

WHEREAS, the City of Iowa City operates a municipal transit system; and

WHEREAS, as a requirement of the Americans with Disabilities Act of 1990 (ADA), the City must submit a plan for providing complementary paratransit service for persons with disabilities; and

WHEREAS, the Johnson County Council of Governments (JCCOG) has prepared a joint plan as permitted by the ADA on behalf of the City of Iowa City, City of Coralville, and University of Iowa.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF IOWA CITY, IOWA, AS FOLLOWS:

1. That the Iowa City Urbanized Area Complementary Paratransit Plan is the official paratransit plan for the City as required by the ADA.
2. That the City Manager is authorized to execute and file with the plan any certifications or assurances or any other documentation as required by the U.S. Department of Transportation.
3. That the City Manager, or the Johnson County Council of Governments acting as the City Manager's representative, is authorized to furnish any additional information as the U.S. Department of Transportation may require in connection with the plan.

It was moved by Ambrisco and seconded by Horowitz the Resolution be adopted, and upon roll call there were:

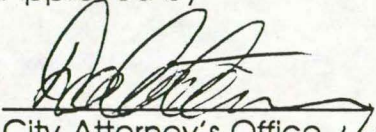
AYES:	NAYS:	ABSENT:
<u> X </u>	<u> </u>	<u> </u> Ambrisco
<u> X </u>	<u> </u>	<u> </u> Courtney
<u> X </u>	<u> </u>	<u> </u> Horowitz
<u> X </u>	<u> </u>	<u> </u> Kubby
<u> X </u>	<u> </u>	<u> </u> Larson
<u> X </u>	<u> </u>	<u> </u> McDonald
<u> X </u>	<u> </u>	<u> </u> Novick

Passed and approved this 21st day of January, 1992.



MAYOR

Approved by



City Attorney's Office 1/15/92

ATTEST: 

CITY CLERK

ada\authres.ic



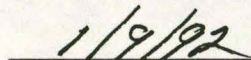
Business Office

**Resolution Authorizing the Iowa City Urbanized Area
Complementary Paratransit Plan**

This is to certify that the University of Iowa approved and adopted the ADA Complementary Paratransit Plan.



Michael J. Finnegan
Business Manager



Date

ada\certauth.ui



Business Office

RESOLUTION NO. 91-2

RESOLUTION AUTHORIZING THE APPROVAL AND ADOPTION OF THE IOWA CITY URBANIZED AREA COMPLEMENTARY PARATRANSIT PLAN AS REQUIRED BY THE AMERICAN'S WITH DISABILITIES ACT OF 1990 WITH THE U.S. DEPARTMENT OF TRANSPORTATION, URBAN MASS TRANSPORTATION ADMINISTRATION, AND DESIGNATING THE UNIVERSITY OF IOWA BUSINESS MANAGER AS THE OFFICIAL AUTHORIZED TO EXECUTE ANY CERTIFICATIONS OR ASSURANCES FOR THE PLAN.

WHEREAS, the University of Iowa operates a transit system; and

WHEREAS, as a requirement of the Americans with Disabilities Act of 1990 (ADA), the University must submit a plan for providing complementary paratransit service for persons with disabilities; and

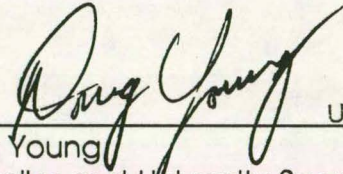
WHEREAS, the Johnson County Council of Governments (JCCOG) has prepared a joint plan as permitted by the ADA on behalf of the City of Iowa City, City of Coralville, and University of Iowa.

NOW, THEREFORE, BE IT RESOLVED BY THE STATE BOARD OF REGENTS AND DELEGATED BY THE PRESIDENT OF THE UNIVERSITY OF IOWA AS FOLLOWS:

1. That the Iowa City Urbanized Area Complementary Paratransit Plan is the official paratransit plan for the City as required by the ADA.
2. That Michael J. Finnegan, Business Manager, is authorized to execute and file with the plan any certifications or assurances or any other documentation as required by the U.S. Department of Transportation.
3. That Michael J. Finnegan, Business Manager, or the Johnson County Council of Governments acting as the University's representative, is authorized to furnish any additional information as the U.S. Department of Transportation may require in connection with the plan.

CERTIFICATION

I, Doug Young, certify that I am the Controller and University Secretary of the University of Iowa, named in the foregoing resolution; and that Michael J. Finnegan, Business Manager, is authorized to execute any certifications or assurances on behalf of the University of Iowa with the U.S. Department of Transportation for the Iowa City Urbanized Area Paratransit Plan.



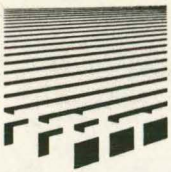
DOUG YOUNG
CONTROLLER AND
UNIVERSITY SECRETARY

Doug Young
Controller and University Secretary

1-10-92

Date

ada\authres.ui

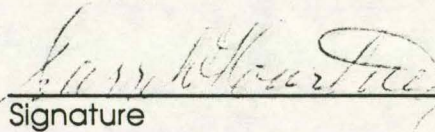


Johnson County Council of Governments

410 E. Washington St. Iowa City, Iowa 52240

MPO Certification of Paratransit Plan

The Johnson County Council of Governments hereby certifies that it has reviewed the ADA paratransit plan prepared by the JCCOG Transportation Planning Division on behalf of Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS as required under 49 CFR 37.139 (h) and finds it to be in conformance with the transportation plan developed under 49 CFR part 613 and 23 CFR part 450 (the UMTA/FHWA joint planning regulations). This certification is valid for one year.



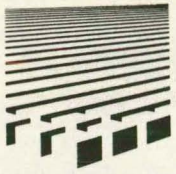
Signature

Darrel Courtney, Chairperson

1-7-92

Date

ada\mpocert

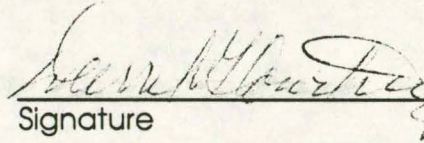


Johnson County Council of Governments

410 E. Washington St. Iowa City, Iowa 52240

Exiting Paratransit Service Survey

This is to certify that the JCCOG Transportation Planning Division on behalf of Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS has conducted a survey of existing paratransit services as required by 49 CFR 37.137 (a).



Signature

Darrell Courtney, Chairperson

1-7-92

Date

ada\survey



Included Service Certification

This is to certify that service provided by other entities, but included in the ADA paratransit plan submitted by the JCCOG Transportation Planning Division on behalf of Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS, meets the requirements of 49 CFR part 37 subpart F providing that ADA eligible individuals have access to the service; the service is provided in the manner represented; and that efforts will be made to coordinate the provision of paratransit service offered by other providers.

Darrell Courtney
Signature

Darrell Courtney, Chairperson

1-7-92
Date

ada\servcert

Appendix A

CITY OF CORALVILLE

MAYOR

Michael Kattchee

CITY CLERK

Arlys M. Hannam

CITY ADMINISTRATOR

Kelly J. Hayworth

1512 7th Street

P.O. Box 5127

Coralville, Iowa 52241-5127

(319) 351-1266

COUNCIL

MEMBERS

Allan L. Axeen

Jim L. Fausett

Thomas J. Gill

Diana K. Lundell

William L. Potter

To: Applicant for ADA Paratransit Eligibility

The Americans with Disabilities Act of 1990 (ADA) requires that each public entity that operates a fixed-route transit system must also provide paratransit service to individuals with disabilities that is comparable to the service provided to individuals without disabilities who use the fixed-route system.

Complementary paratransit service is available only to ADA paratransit eligible individuals. In order to determine your eligibility, the attached application must be completed in full and returned to the City of Coralville.

If you need assistance with the completion of this application, contact the City of Coralville.

ada\applexh.cor

CITY OF CORALVILLE

MAYOR
Michael Kattchee

CITY CLERK
Arlys M. Hannam

CITY ADMINISTRATOR
Kelly J. Hayworth

1512 7th Street
P.O. Box 5127
Coralville, Iowa 52241-5127
(319) 351-1266

COUNCIL MEMBERS
Allan L. Axeen
Jim L. Fausett
Thomas J. Gill
Diana K. Lundell
William L. Potter

Request for Certification of ADA Paratransit Eligibility Coralville Transit

The information obtained in this certification will only be used by Coralville Transit in the determination of eligibility for the provision of paratransit service. Information may be shared with other local transit providers to facilitate travel. The information will not be provided to any other person or agency.

Please print or type this form. All sections must be filled out to be considered a complete application.

1. Name: _____
2. Address: _____
Street

City State Zip
3. Telephone Number: (Home) _____ (Work) _____
4. Why are you applying for ADA paratransit eligibility? _____

Indicate below, by circling, if you are ABLE or UNABLE to perform the indicated activity:

- A. ABLE UNABLE To travel without assistance to the nearest bus stop.
- B. ABLE UNABLE To physically board, ride, and disembark a bus.
- C. ABLE UNABLE To step up and down one 15-inch step and two 10-inch steps.
- D. ABLE UNABLE To locate a bus stop and the correct bus to board.
- E. ABLE UNABLE To board, ride, and disembark a bus without exhibiting behaviors that would prevent you from using the bus.
5. Is your disability temporary? ___ Yes ___ No If yes, for how long? _____
6. Do you use any of the following mobility aids when you travel on paratransit? (Check all that apply.)
___ Manual Wheelchair ___ Electric Wheelchair ___ Crutches
___ Power Scooter ___ Cane ___ Walker
___ Personal Care Attendant ___ Guide Dog ___ Other _____
7. Do you require a Personal Care Attendant when you travel using transit?
___ Yes ___ No
8. Do you require a mechanical lift to board or disembark a transit vehicle?
___ Yes ___ No

9. What additional information can you provide about your disability that will help determine your eligibility? _____

10. I hereby certify that the information furnished above is correct.

Signed: _____ Date: ____/____/____

11. If this application has been completed by someone other than the person requesting certification, that person must complete the following:

Name _____

Address _____

_____ State _____ Zip _____

Daytime Phone _____

Signed _____ Date ____/____/____

12. In order to allow Coralville Transit to evaluate your request, it may be necessary to contact a physician or other professional to confirm the information you have provided. Please complete the following information and authorization form. **You must complete this section in order to be considered for eligibility.**

CHECK ONE: The following ____Physician ____Health Care Professional ____Rehabilitation Professional ____Other _____ is familiar with my disability and is authorized to provide information to Coralville Transit as a requirement to the completion of this certification.

Name _____

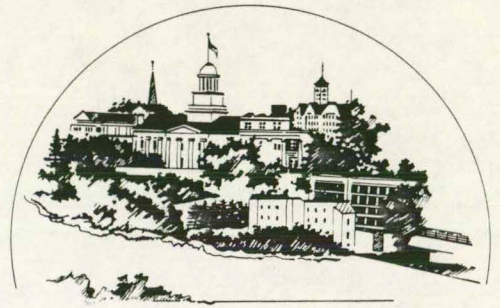
Title _____ Agency/Organization _____

Address _____

State _____ Zip _____ Phone # _____

Print Name _____

Applicant's Signature _____ Date ____/____/____



CITY OF IOWA CITY

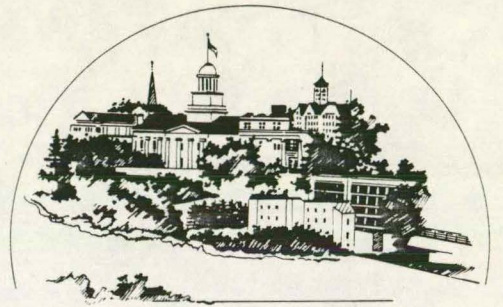
To: Applicant for ADA Paratransit Eligibility

The Americans with Disabilities Act of 1990 (ADA) requires that each public entity that operates a fixed-route transit system must also provide paratransit service to individuals with disabilities that is comparable to the service provided to individuals without disabilities who use the fixed-route system.

Complementary paratransit service is available only to ADA paratransit eligible individuals. In order to determine your eligibility, the attached application must be completed in full and returned to the City of Iowa City.

If you need assistance with the completion of this application, contact the City of Iowa City.

ada\applexh.ic



CITY OF IOWA CITY

Request for Certification of ADA Paratransit Eligibility - Iowa City Transit

The information obtained in this certification will only be used by Iowa City Transit in the determination of eligibility for the provision of paratransit service. Information may be shared with other local transit providers to facilitate travel. The information will not be provided to any other person or agency.

Please print or type this form. All sections must be filled out to be considered a complete application.

1. Name: _____
2. Address: _____
Street _____

City _____ State _____ Zip _____
3. Telephone Number: (Home) _____ (Work) _____
4. Why are you applying for ADA paratransit eligibility? _____

Indicate below, by circling, if you are ABLE or UNABLE to perform the indicated activity:

- A. ABLE UNABLE To travel without assistance to the nearest bus stop.
 - B. ABLE UNABLE To physically board, ride, and disembark a bus.
 - C. ABLE UNABLE To step up and down one 15-inch step and two 10-inch steps.
 - D. ABLE UNABLE To locate a bus stop and the correct bus to board.
 - E. ABLE UNABLE To board, ride, and disembark a bus without exhibiting behaviors that would prevent you from using the bus.
5. Is your disability temporary? ___Yes ___No If yes, for how long? _____
6. Do you use any of the following mobility aids when you travel on paratransit? (Check all that apply.)
- | | | |
|-----------------------------|-------------------------|-----------------|
| ___ Manual Wheelchair | ___ Electric Wheelchair | ___ Crutches |
| ___ Power Scooter | ___ Cane | ___ Walker |
| ___ Personal Care Attendant | ___ Guide Dog | ___ Other _____ |
7. Do you require a Personal Care Attendant when you travel using transit?
___ Yes ___ No
8. Do you require a mechanical lift to board or disembark a transit vehicle?
___ Yes ___ No

9. What additional information can you provide about your disability that will help determine your eligibility? _____

10. I hereby certify that the information furnished above is correct.

Signed: _____ Date: ____/____/____

11. If this application has been completed by someone other than the person requesting certification, that person must complete the following:

Name _____

Address _____

_____ State _____ Zip _____

Daytime Phone _____

Signed _____ Date ____/____/____

12. In order to allow Iowa City Transit to evaluate your request, it may be necessary to contact a physician or other professional to confirm the information you have provided. Please complete the following information and authorization form. **You must complete this section in order to be considered for eligibility.**

CHECK ONE: The following ____Physician ____Health Care Professional ____Rehabilitation Professional ____Other _____ is familiar with my disability and is authorized to provide information to Iowa City Transit as a requirement to the completion of this certification.

Name _____

Title _____ Agency/Organization _____

Address _____

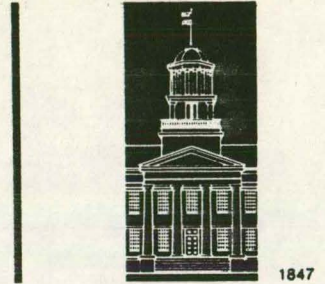
State _____ Zip _____ Phone # _____

Print Name _____

Applicant's Signature _____ Date ____/____/____

The University of Iowa

Iowa City, Iowa 52242



Business Office

To: Applicant for ADA Paratransit Eligibility

The Americans with Disabilities Act of 1990 (ADA) requires that each public entity that operates a fixed-route transit system must also provide paratransit service to individuals with disabilities that is comparable to the service provided to individuals without disabilities who use the fixed-route system.

Complementary paratransit service is available only to ADA paratransit eligible individuals. In order to determine your eligibility, the attached application must be completed in full and returned to the University of Iowa.

If you need assistance with the completion of this application, contact the University of Iowa.

ada\applexh.ui



Business Office

**Request for Certification of ADA Paratransit Eligibility
University of Iowa CAMBUS**

The information obtained in this certification will only be used by University of Iowa CAMBUS in the determination of eligibility for the provision of paratransit service. Information may be shared with other local transit providers to facilitate travel. The information will not be provided to any other person or agency.

Please print or type this form. All sections must be filled out to be considered a complete application.

1. Name: _____

2. Address: _____
 Street _____

 City _____ State _____ Zip _____

3. Telephone Number: (Home) _____ (Work) _____

4. Why are you applying for ADA paratransit eligibility? _____

Indicate below, by circling, if you are ABLE or UNABLE to perform the indicated activity:

- A. ABLE UNABLE To travel without assistance to the nearest bus stop.
- B. ABLE UNABLE To physically board, ride, and disembark a bus.
- C. ABLE UNABLE To step up and down one 15-inch step and two 10-inch steps.
- D. ABLE UNABLE To locate a bus stop and the correct bus to board.
- E. ABLE UNABLE To board, ride, and disembark a bus without exhibiting behaviors that would prevent you from using the bus.

5. Is your disability temporary? ___Yes ___No If yes, for how long? _____

6. Do you use any of the following mobility aids when you travel on paratransit? (Check all that apply.)

- | | | |
|-----------------------------|-------------------------|-----------------|
| ___ Manual Wheelchair | ___ Electric Wheelchair | ___ Crutches |
| ___ Power Scooter | ___ Cane | ___ Walker |
| ___ Personal Care Attendant | ___ Guide Dog | ___ Other _____ |

7. Do you require a Personal Care Attendant when you travel using transit?

 ___ Yes ___ No

8. Do you require a mechanical lift to board or disembark a transit vehicle?

 ___ Yes ___ No

9. What additional information can you provide about your disability that will help determine your eligibility? _____

10. I hereby certify that the information furnished above is correct.

Signed: _____ Date: ____/____/____

11. If this application has been completed by someone other than the person requesting certification, that person must complete the following:

Name _____

Address _____

_____ State _____ Zip _____

Daytime Phone _____

Signed _____ Date ____/____/____

12. In order to allow University of Iowa CAMBUS to evaluate your request, it may be necessary to contact a physician or other professional to confirm the information you have provided. Please complete the following information and authorization form. **You must complete this section in order to be considered for eligibility.**

CHECK ONE: The following ____Physician ____Health Care Professional ____Rehabilitation Professional ____Other_____ is familiar with my disability and is authorized to provide information to University of Iowa CAMBUS as a requirement to the completion of this certification.

Name _____

Title _____ Agency/Organization _____

Address _____

State _____ Zip _____ Phone # _____

Print Name _____


Applicant's Signature _____ Date ____/____/____

Appendix B

Sample ADA Paratransit Identification Card

Security Seal
(public entity logo)

FRONT

<p>Photograph</p> 	<p>Certificate of Eligibility for ADA Paratransit Service</p>		
Name _____			
I.D. # _____			
Signature _____	Date Issued _____	Expiration Date _____	
Eligibility Conditions _____			Travel with PCA Yes <input type="checkbox"/> No <input type="checkbox"/>

BACK

The person identified on this card has been determined "ADA Paratransit Eligible" in accordance with the provisions of 49 CFR Part 37 and may be entitled to receive complementary paratransit service subject to the provisions thereof.

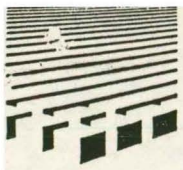
_____ (signature of public entity representative)

_____ (name of issuing public entity)

_____ (city/town) _____ (state)

Paratransit Coordinator's
Phone #: _____

Appendix C



September 19, 1991

Doreen E. Monitto
VNA/Adult Day Program
Senior Center
28 S. Linn Street
Iowa City, IA 52240

Dear Ms. Monitto:

The Johnson County Council of Governments (JCCOG), the Metropolitan Planning Organization for the Iowa City Urbanized Area, is preparing the Complementary Paratransit Plan required by the Americans With Disabilities Act (ADA) on behalf of Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS.

The ADA requires all fixed route transit systems to also operate complementary paratransit service to individuals with disabilities. The service must be comparable to the level of service provided to individuals without disabilities who use the fixed route system.

Currently, Johnson County SEATS provides paratransit service under contract for Coralville Transit and Iowa City Transit. University of Iowa CAMBUS operates their own paratransit service with Bionic Bus.

The ADA narrowly defines who is eligible for complementary paratransit service. A copy of the eligibility criteria as defined by the ADA is attached. Our three local systems do not currently use these definitions in their evaluation of who is eligible for paratransit service, but this may change in the future. The narrow definition is a deliberate Federal initiative to "mainstream" people onto accessible fixed route buses. This will increase the capacity of paratransit service to serve those who really cannot use fixed route service.

None of the three local fixed-route transit systems currently operate any lift-equipped fixed route buses. All three systems will be replacing vehicles over the next 3-5 years and all replacement vehicles will be required to have lifts.

As part of the planning process, we are soliciting your comments on the existing paratransit services provided by SEATS and Bionic Bus. In addition, comments you may have on how paratransit service can better serve your needs are welcome.

Please submit your comments in writing to me on or before October 2, 1991. Your comments will be used in evaluating the existing paratransit services; and in the development of the Complementary Paratransit Plan for the Iowa City Urbanized Area.

Sincerely,

Kevin L. Doyle
Assistant Transportation Planner

DOREEN E MONITTO
VNA ADULT DAY PROGRAM
SENIOR CENTER
28 S LINN ST
IOWA CITY IA 52240

DIANA LEONARD ADMINISTRATOR
DEAF SERVICES COMM OF IOWA
CEDAR RAPIDS REGIONAL OFFICE
221 FOURTH AVE SE
CEDAR RAPIDS IA 52401

MIKE TOWNSEND ASSOC DIR
GOODWILL IND OF SE IOWA
1410 FIRST AVE
PO BOX 1696
IOWA CITY IA 52244

SONDY KASKA ATTORNEY
IOWA PROT & ADVOCACY SERV
COLLEGE OF LAW
UNIVERSITY OF IOWA
IOWA CITY IA 52242

CHRISTINE HUMRICHOUSE
DIRECTOR
NELSON CENTER
1020 WILLIAM ST
IOWA CITY IA 52240

JAMES ZIOLKOWSKI
EXECUTIVE DIRECTOR
SYSTEMS UNLIMITED INC
1556 S FIRST AVE
IOWA CITY IA 52240

SUPERVISOR
DIVISION OF VOCATIONAL
REHABILITATION SERVICES
1700 S FIRST AVE SUITE 250
IOWA CITY IA 52240

PAUL EGLI
3 MELROSE PL
IOWA CITY IA 52246

BILL & MARIS SNIDER
300 MELROSE CT
IOWA CITY IA 52246

BETTE MEISEL
SENIOR CENTER
28 S LINN ST
IOWA CITY IA 52240

PRESIDENT ALLIANCE FOR THE
MENTALLY ILL OF JOHNSON CO
C/O COMMUNITY SUPPORT PGM
505 E COLLEGE ST
IOWA CITY IA 52240

ANNIE TUTTLE
COMMUNITY RELATIONS
DEPT OF VA MEDICAL CENTER
U S HIGHWAY 6 WEST
IOWA CITY IA 52246

CAROL THOMPSON DIRECTOR
IOWA DEPT OF HUMAN SERVICES
911 N GOVERNOR ST
IOWA CITY IA 52245

CHARLES KELLEY DIRECTOR
JOB OPPORTUNITIES OF JOHNSON
COUNTY INC
PO BOX 666
IOWA CITY IA 52242

JOHN A NESBITT
SPECIAL RECREATION INC
362 KOSER AVE
IOWA CITY IA 52246

REBECCA HICKS
PROGRAM COORDINATOR
THRESHOLD
20 E MARKET ST
IOWA CITY IA 52245

LAUREL BAR
BARRIER FREE RESOURCES
PO BOX 401
IOWA CITY IA 52244

LAURA LAW
404 S GOVERNOR ST #8
IOWA CITY IA 52240

TOM ZISKOVSKY
320 E WASHINGTON ST #2D
IOWA CITY IA 52240

KATHY LEVENE
CHATHAM OAKS
RR 3 BOX 7
IOWA CITY IA 52240

T J LEA EXECUTIVE DIRECTOR
ASSOC FOR RETARDED CITIZENS
OF JOHNSON CO
1020 WILLIAM ST
IOWA CITY IA 52240

ROLFE KARLSSON EXEC DIR
EASTER SEAL SOCIETY OF IOWA
PO BOX 4002
DES MOINES IA 50333

ETHEL MADISON COORDINATOR
INDEPENDENT LIVING INC
26 E MARKET ST
IOWA CITY IA 52245

JEFF OWEN PATIENT SERV COORD
MUSCULAR DYSTROPHY ASSOC
PARK PLACE SUITE A
1241 PARK PLACE NE
CEDAR RAPIDS IA 52402

KATHY MILLER APPOINT SECY
W JOHNSON SPEECH & HEARING
UNIVERSITY OF IOWA
HAWKINS DR
IOWA CITY IA 52242

DONNA CHANDLER COORDINATOR
OFFICE OF SERVICES FOR
PERSONS WITH DISABILITIES
3101 BURGE HALL U OF I
IOWA CITY IA 52242

JUDY GALLUZZO
BARRIER FREE RESOURCES
PO BOX 401
IOWA CITY IA 52244

KEITH RUFF
601 S GILBERT ST #611
IOWA CITY IA 52240

JEAN MANN
ELDERLY SERVICES
28 S LINN ST
IOWA CITY IA 52240

BOB JACKSON
MENTAL HEALTH CENTER
505 E COLLEGE ST
IOWA CITY IA 52240



Johnson County Council of Governments

410 E. Washington St. Iowa City, Iowa 52240

October 18, 1991

Donna Chandler, Coordinator
Office of Services for Persons with Disabilities
University of Iowa
3101 Burge Hall
Iowa City, IA 52242

Dear Ms. Chandler:

I wrote to you on September 19, 1991, requesting your input on the existing paratransit services provided by Johnson County SEATS and University of Iowa Bionic Bus to persons with disabilities in the Iowa City Urbanized Area.

As part of the planning process required by the Americans With Disabilities Act (ADA) for the development of a Complementary Paratransit Plan for the Iowa City Urbanized Area, the Johnson County Council of Governments Board of Directors has approved the formation of an ad hoc committee to assist the JCCOG Transportation Planning Division with the preparation of this plan.

As an organization representing persons with disabilities who are utilizing paratransit services, we would request that you or someone from your organization be part of this committee. The committee will meet 2-3 times between now and the first part of January, 1992. Discussion items will include paratransit issues and how the requirements of the ADA will be met by Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS. The first meeting is tentatively planned for November 4, 1991 at 1:30 p.m., at the Iowa City Transit facility, 1200 South Riverside Drive, Iowa City.

Please notify me by **4:00 p.m., Monday, October 28, 1991** if you would like to serve on this ad hoc committee. You can call me at 356-5253 or write to me at the address listed above.

Sincerely,

Kevin L. Doyle
Assistant Transportation Planner

cc: Jeff Davidson, Exec. Dir., Johnson County Council of Governments
Roger Fisher, Manager, Coralville Transit
John Lundell, Manager, Iowa City Transit
Brian McClatchey, CAMBUS Coordinator, Univ. of Iowa

MINUTES

JCCOG ADA PARATRANSIT AD HOC COMMITTEE
MONDAY, NOVEMBER 4, 1991 - 1:30 P.M.
CONFERENCE ROOM, IOWA CITY TRANSIT FACILITY

MEMBERS PRESENT: Association for Retarded Citizens - Lea
Coralville Transit - Fisher
Elderly Services Agency - Mann
General Public Users - Snider, Snider, Ziskovksy
Independent Living - Ruff
Iowa City Transit - Lundell
Iowa DOT - Schumann
Johnson County SEATS - Olson
Systems Unlimited - McKay
University of Iowa - McClatchey, Pierson, Chandler

STAFF PRESENT: Davidson, Doyle

1. **CALL TO ORDER:** Doyle called the meeting to order at 1:35 p.m.
 - A. **Introductions:** Committee members introduced themselves and indicated the organization they were representing.
2. **DISCUSS PURPOSE OF AD HOC COMMITTEE:** Doyle discussed the history of the efforts made in providing public transportation for persons with disabilities by the U.S. DOT and UMTA and the development of the transportation part of the Americans with Disabilities Act. In addition, Doyle indicated what the role of the committee would be in the preparation of the Complimentary Paratransit Plan currently being developed on behalf of Coralville Transit, Iowa City, Transit, and University of Iowa CAMBUS by the Johnson County Council of Governments-Transportation Planning Division.
3. **DISCUSS EXISTING PARATRANSIT SERVICE VS. WHAT ADA REQUIRES:** Doyle distributed a table outlining the ADA complementary paratransit service requirements and discussed how they compared to what the local paratransit service currently being provided is. There were several questions from the committee regarding clarification on some of the ADA service criteria. Doyle also distributed and discussed handouts on service area as defined by the ADA and the replacement vehicle schedule for fixed-route buses for the three transit systems. McClatchey added that the University would likely consider retrofitting all buses with wheelchair lifts when they purchase two new buses in FY94. Fisher also stated that Coralville will probably not replace two buses in FY94. Rather, they would wait for the three buses scheduled for replacement in FY96 and purchase a total of five wheelchair lift-equipped buses and retrofit the remaining four. Several committee members commented on the high level of paratransit service currently being provided in the Iowa City area.
4. **DISCUSS UPCOMING WORK ACTIVITIES:** Doyle distributed and discussed the project schedule for completion of the Complimentary Paratransit Plan. Lundell asked what type of public hearing would be held and if each system would have to hold a separate hearing. Davidson responded that it would be a single JCCOG hearing and, due to the time constraints on completing the plan, it would be held in mid-December. Doyle added that it was tentatively scheduled for December 11. Doyle also indicated that the ADA

requires an annual public hearing in conjunction with any updates to the plan and the updates have to be submitted every January 26 to UMTA.

5. **OTHER BUSINESS AND PUBLIC DISCUSSION:** Doyle told the committee that the next meeting was scheduled for December 4, at 1:30 p.m. He asked the committee if they would prefer to meet at the Senior Center classroom. Several committee members indicated that the Senior Center would be a preferable location.
6. **ADJOURNMENT:** There being no other business for the committee, the meeting was adjourned at 2:45 p.m.

Minutes submitted by Kevin L. Doyle.

jccogtp\ada11-4.min

MINUTES

JCCOG ADA PARATRANSIT AD HOC COMMITTEE

WEDNESDAY, DECEMBER 4, 1991 - 1:30 P.M.

CLASSROOM II, SECOND FLOOR, SENIOR CENTER

MEMBERS PRESENT: Association for Retarded Citizens - Lea
Coralville Transit - Fisher
Elderly Services Agency - Mann
Iowa City Transit - Dollman
Johnson County SEATS - Olson
University of Iowa - McClatchey

STAFF PRESENT: Davidson, Doyle

1. CALL TO ORDER:

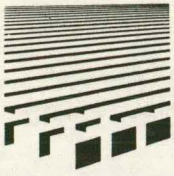
Doyle called the meeting to order at 1:38 p.m.

- A. Introductions: Committee members introduced themselves and indicated the organization they were representing.
- B. Approval of Minutes from November 4, 1991: Mann moved and Fisher seconded that the minutes of the November 4, 1991, Ad Hoc meeting be approved. The motion carried unanimously.

- 2. Discuss Draft Iowa City Urbanized Area Paratransit Plan: Doyle discussed the main changes to the existing paratransit service for the three area transit systems as proposed in the ADA Complementary Paratransit Plan. The Committee discussed at length the proposed ADA eligibility certification process. It was felt by many Committee members that the certification process should include a significant amount of public participation and outreach prior to being implemented on July 1, 1993. Additional comments and corrections were offered by the Committee. Doyle indicated that other comments or corrections should be sent to him by December 13, 1991.
- 3. Discuss Upcoming Work Activities: Doyle outlined the remaining work to be done on the plan, including the public hearing on Wednesday, December 11, 1991. The plan is scheduled for adoption by the JCCOG Board of Directors on January 7, 1992, the City of Coralville on January 14, 1992, the City of Iowa City on January 21, 1992, and the University of Iowa in mid-January 1992.
- 4. Other Business and Public Discussion: There was no other business from the Committee or any public discussion.
- 5. Adjournment: There being no other business for the Committee, the meeting was adjourned at 3:10 p.m.

Minutes submitted by Kevin L. Doyle.

jccogtp\ada12-4.min



Johnson County Council of Governments

410 E. Washington St. Iowa City, Iowa 52240

NOTICE

The Johnson County Council of Governments (JCCOG) will conduct a public hearing on the Complementary Paratransit Plan prepared on behalf of Coralville Transit, Iowa City Transit, and University of Iowa CAMBUS. The plan is a requirement of the Americans with Disabilities Act.

Comments on the plan and the phase-in of specific service adjustments to achieve compliance with the ADA are encouraged.

Copies of the draft plan will be available at the JCCOG offices, 325 E. Washington Street, Suite 300, after December 2, 1991. The plan can be made available, upon request, in other accessible formats.

The public hearing will be held on December 11, 1991, at 7:00 p.m., in the conference room of the Iowa City Transit Facility, 1200 South Riverside Drive, Iowa City, Iowa.

Questions regarding this hearing should be addressed to Kevin Doyle at the address above, or at 319-356-5253.

KEVIN L. DOYLE
ASSISTANT TRANSPORTATION PLANNER
JOHNSON COUNTY COUNCIL OF GOVERNMENTS

jccogtp\jccog1118.nph

Kevin L. Doyle

MINUTES
JCCOG ADA PARATRANSIT PLAN PUBLIC HEARING
WEDNESDAY, DECEMBER 11, 1991 - 7:00 P.M.
CONFERENCE ROOM, IOWA CITY TRANSIT FACILITY

PERSONS PRESENT: Coralville Transit - Fisher
Iowa City Transit - Barclay
University of Iowa - McClatchey
General Public - Strait, Strait, Bears
Iowa City Senior Center - Meisel

STAFF PRESENT: Doyle

Doyle called the public hearing to order at 7:10 p.m.

Meisel distributed her written comments to those present and indicated her concern about the particular needs of the elderly when the certification process starts. She also indicated that the certification application form should also list walkers as a mobility device.

Strait commented on several points, including the need for more driver sensitivity training, especially when the fixed-route buses become life-equipped. She also stressed the importance of a widespread public outreach program when the ADA certification process begins.

Doyle closed the hearing at 8:55 p.m.

jccogtp\ada\ada12-11.min

IOWA DOT LIBRARY



3 5432 00206 6631