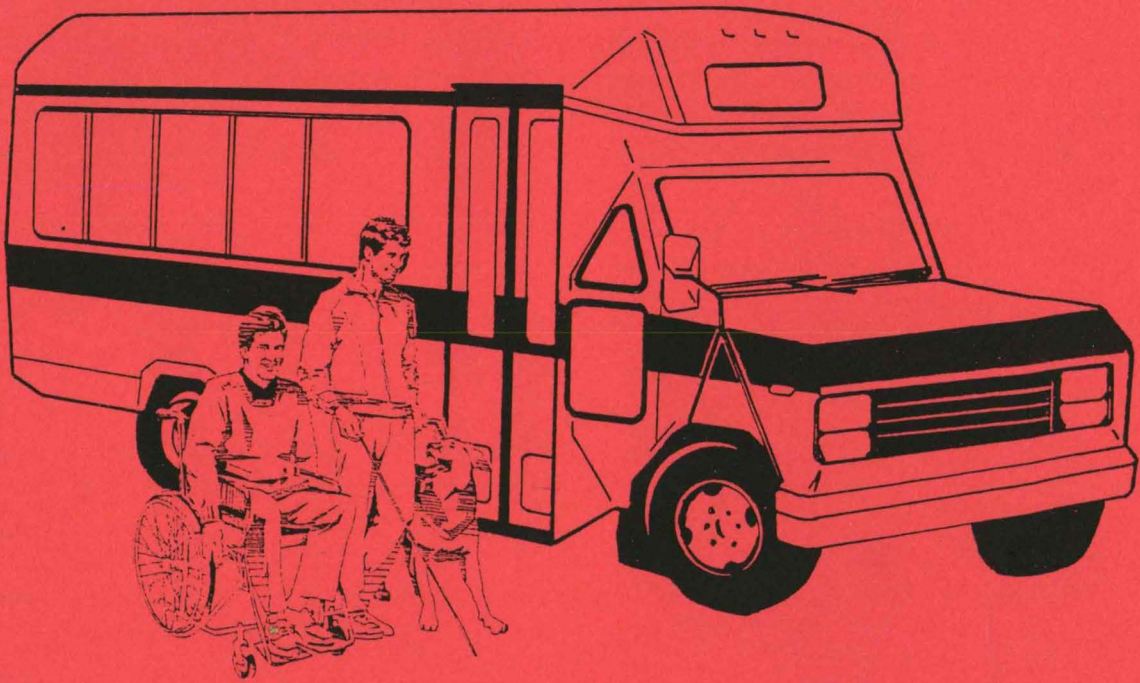


HV
3023
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1992

City of Muscatine

Plan for Compliance with the Paratransit Requirement of the Americans with Disabilities Act



January 1992

Prepared by

 **Bi-State**
Regional Commission

RESOLUTION 84758

APPROVE 1992 ADA PARATRANSIT PLAN -
CITY TRANSIT SYSTEM

WHEREAS. The City Transit System of the City of Muscatine, Iowa has heretofore has a public input meeting and a public hearing to obtain input on its paratransit plan: and

WHEREAS. The Americans with Disabilities Act requires preparation of said paratransit plan: and

WHEREAS. The Bi-State Regional Commission has under contract with the Iowa Department of Transportation, prepared the 1992 Muscatine ADA Paratransit Plan for the City of Muscatine:

NOW. THEREFORE. BE IT RESOLVED by this Council that:


The 1992 Muscatine ADA Paratransit Plan be approved.

PASSED. APPROVED. AND ADOPTED THIS 16th DAY OF JANUARY, 1992.

CITY COUNCIL OF THE CITY OF MUSCATINE, IOWA


JOHN KEIG, MAYOR

ATTEST:


A. J. Johnson, City Clerk

ada.hrg

CITY OF MUSCATINE

John Keig, Mayor

City Council

Ralph Freese
Dan Gray
James H. Harder

Larry Kemp
Jeanette Phillips
Clair York

A. J. Johnson, City Administrator

Transportation Advisory Commission

Shirley Lenz
Lynn Reed
Doug Reist

Lulu Stiger
Michael Vaupel

Staff

Kathy Kakert, Transit Manager

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Krista L. Billhorn, Planning Aide
Michael E. Botlo, Planning Aide

TABLE OF CONTENTS

	<u>Page</u>
Section I	Introduction MTP-I-1
Section II	Existing Conditions MTP-II-1
Section III	Needs and Policy Directions MTP-III-1
Section IV	Transit Development Strategy and Five-Year Program . MTP-IV-1
Appendix A	Dial-A-Ride Service MTP-A-1
Appendix B	Muscatine Bus Routes MTP-B-1
Appendix C	Recent Development Chronology and Historical Funding MTP-C-1
Appendix D	Results of School Bus Coordination MTP-D-1

ABSTRACT

In July of 1990, President George Bush signed the American's With Disabilities Act (ADA) into law. In compliance with that law, the Department of Transportation (DOT) released Federal Register 49 CFR 37 as the set of final rules for transit systems to meet requirements mandated by the general policies of the ADA law. 49 CFR 37.113 requires each transit system to submit a Paratransit Plan for meeting the new requirements stated within the other sections of the DOT final rule. Under Section 37.113, Paragraph C-2-I states that Section 18 recipients are required to send their Paratransit Plan on to the State Administrative Agency. Since the Muscatine transit system falls into this category, the Bi-State Regional Commission is submitting this plan, on behalf of the City of Muscatine, to the Iowa Department of Transportation.

SECTION I
INTRODUCTION

INTRODUCTION

AREA DESCRIPTION

The City of Muscatine is a community of 22,881 located along the banks of the Mississippi River in eastern Iowa. The City has several commercial and industrial centers of its own and is centrally located between two major economic centers. To the northeast lies the Quad Cities metropolitan area, boasting a population base of over 200,000. To the northwest lies the Iowa City/Cedar Rapids corridor, which provides a combined total of over 150,000 residents.

Muscatine has some unique social characteristics. The City has a Hispanic population percentage of 7.3% (based on the 1990 Census). This figure is significantly higher than most communities within the State of Iowa. Muscatine also has a fairly high percentage of citizens over 65 years of age. Approximately 13.4% of the community's population is over the age of 65.

EXISTING TRANSIT SERVICES

Public transportation within the City of Muscatine is provided as a municipal function by the "City Transit System." City Transit operates both fixed-route and Dial-a-Ride service. The service is operated for the benefit of the general public and is under the direction of the City's Transit Supervisor. Policy is determined by the City Council, acting on the advice of the Transit Advisory Commission. The Transit System's offices are located at 1459 Washington, and the telephone number for the office is (319) 263-8152. The FAX number is (319) 263-2127.

The Great River Bend Regional Transit System provides public transportation services to all persons, with priorities for the elderly and disabled, in Muscatine County as well as in Cedar, Clinton and Scott Counties. The Regional Transit System does not compete with City Transit for trips within Muscatine. It does bring persons from other parts of Muscatine County to congregate meal sites, shopping or medical facilities in Muscatine, as well as transporting Muscatine residents to the University of Iowa Hospitals and Clinics in Iowa City. The Regional Transit System is a service of Great River Bend Services, Inc., a not-for-profit corporation based at 3719 Bridge Avenue in Davenport, Iowa.

There are three other providers of special transportation for the disabled and elderly within the Muscatine area. Lutheran Homes Society, Muscatine Care Center, and Senior Circle Adult Day Care all provide some form of transportation. The following fact sheets provide background information into all the systems operating in the Muscatine area.

MUSCATINE CITY TRANSIT SYSTEM
1459 WASHINGTON
MUSCATINE, IOWA 52761
319-263-8152
CONTACT PERSON, KATHY KAKERT

SPONSOR City of Muscatine

SERVICE AREA City of Muscatine

NATURE OF SERVICE Fixed route and door to door service

VEHICLES 10 small buses, three with wheelchair lifts

PRINCIPAL CLIENTS General public

PERSONS SERVED All residents

OPERATING HOURS 5:50 a.m. - 5:45 p.m. Monday thru Friday
8:30 a.m. to 5:00 p.m. Saturday

NATURE OF DESTINATION Any where within the city

PRIORITY CALL SYSTEM None

FEES Fixed Route: \$.65 - one way, all passengers
Dial-a-Ride: \$ 2.00 - General Public
\$.75 - elderly, disabled and escorts

Book of tickets: 12 for \$7.00
Monthly pass: \$25.00;

FUNDING Farebox, Local, State and Federal

DRIVERS AND ESCORTS Drivers are paid city employees

SERVICE RESTRICTIONS

SENIOR CIRCLE ADULT DAY CARE
1808 MULBERRY
MUSCATINE, IOWA 52761
319-264-8995
CONTACT PERSON, CATHY DETERS

SPONSOR Benjamin Hershey Convalescent Home Board

SERVICE AREA Muscatine County

NATURE OF SERVICE Adult Day Care

VEHICLES 15 passenger van which belongs to the Church of Christ (limited availability)

PRINCIPAL CLIENTS Elderly, handicapped individuals

PERSONS SERVED Senior citizens enrolled in the day care program

OPERATING HOURS 9:00 a.m. to 4:00 p.m.

NATURE OF DESTINATION Vehicle is only used on rare occasions to transport clients to specific social events

PRIORITY CALL SYSTEM Staff arranges on an individual basis

FEES None

FUNDING Use of van is donated by Church of Christ

DRIVERS AND ESCORTS Charlotte Jensen (Driver)
Cathy Deters, Therese Peck and Yolanda Perez (Escorts)

SERVICE RESTRICTIONS Only transport clients from Senior Circle Building to special activities, then back to Senior Circle Building

MUSCATINE CARE CENTER
2002 CEDAR STREET
MUSCATINE, IOWA 52761
319-264-2023

CONTACT PERSON, SHARON SCHUMAKER, ADMINISTRATOR
OR MARGARET OLSON, ACTIVITY DIRECTOR

SPONSOR Muscatine Care Center

SERVICE AREA

NATURE OF SERVICE Doctor appointments and activity outings for residents

VEHICLES Care Center van

PRINCIPAL CLIENTS Residents of the Muscatine Care Center

OPERATING HOURS Whenever needed

NATURE OF DESTINATION

PRIORITY CALL SYSTEM Doctors appointments first

FEES None

FUNDING Provided by the facility

DRIVERS AND ESCORTS Designated staff

SERVICE RESTRICTIONS Muscatine Care Center residents only

LUTHERAN HOMES SOCIETY
HERSHEY ROAD
MUSCATINE, IOWA 52761
319-263-1241
CONTACT PERSON, RAY POE

SPONSOR Evangelical Lutheran Church in America (affiliation)

SERVICE AREA Muscatine

NATURE OF SERVICE Transportation for Lutheran Homes' residents

VEHICLES 1986 Chevy 11 passenger van (2 wheelchair positions)

PRINCIPAL CLIENTS Residents of Lutheran Homes Society

OPERATING HOURS 8:00 a.m. to 4:00 p.m.

NATURE OF DESTINATION Pleasure, shopping, sightseeing and doctor appointments

PRIORITY CALL SYSTEM Doctor appointments, other uses as possible

FEES None

FUNDING Budget item

DRIVERS AND ESCORTS 2 plus chauffer's licensed activity directors

SERVICE RESTRICTIONS Service limited to Lutheran Homes Society residents with some exceptions for family members needing service to visit residents at home.

SECTION II

DESCRIPTION OF FIXED ROUTE SERVICE

DESCRIPTION OF FIXED ROUTE SERVICE

Public transportation within the City of Muscatine is provided by the City Transit System, under the authority of the City of Muscatine. The system is under the direction of the City Council and is directly overseen by the Transit Supervisor. In addition, a Transit Advisory Commission, made up of various individuals within the community, reviews and advises the Transit Supervisor on matters concerning the system.

City Transit operates four fixed routes which run on 40-minute headways (though some neighborhoods have service only every 80 minutes due to alternating routes). All routes serve the Central Business District and serve the Muscatine Mall Shopping Center (see Maps 2-1 to 2-7 for individual route maps and timetables). On Saturdays, the 40 minute headways are extended to 60 minutes system-wide due to decreased demand for service. In addition, the four routes are condensed into two routes.

The following table is a brief description of the existing fleet and those vehicles which have been programmed for replacement with new vehicles that meet ADA requirements.

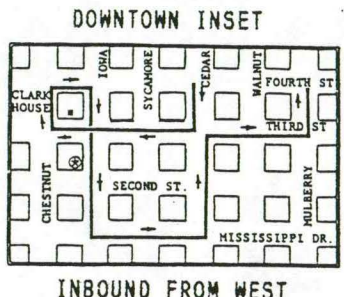
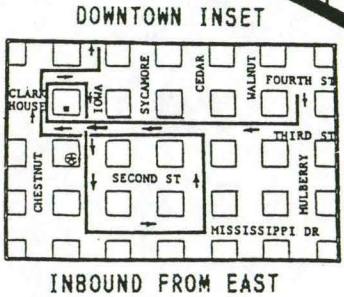
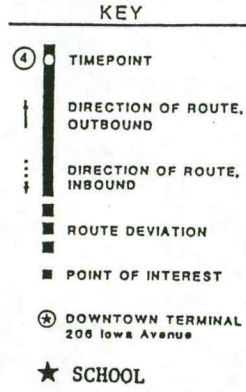
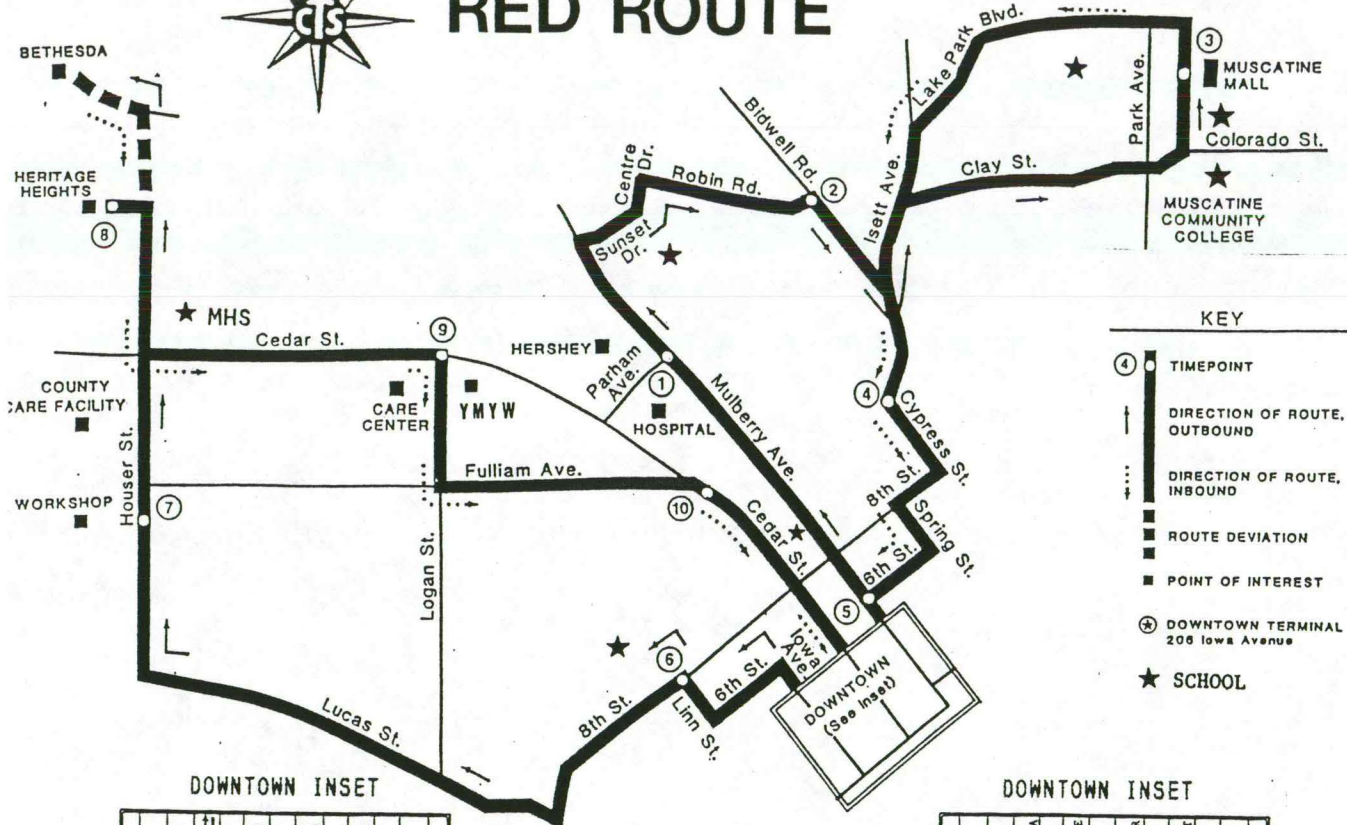
DESCRIPTION	1992	1993	1994	1995	1996	1997
Total Buses in the Fleet	10	10	10	10	10	10
Number of Buses to be Purchased	1	3	0	4	0	1
% of Fleet that is Lift-Equipped	40	70	70	100	100	100
% of Fleet Meeting ADA Specifications	0	20	40	80	80	100

City Transit is available to all public riders for a fare of \$.65 per trip. All four routes operate from 5:50 a.m. to 5:10 p.m., Monday through Friday. At 5:10, one bus operates a destination subscription service. Persons must call the transit office before 5:00 p.m. to schedule a pickup on this service. On Saturdays, the four routes are condensed into two routes which operate from 8:30 a.m. to 4:30 p.m. No destination subscription service is available on Saturdays. City Transit's business offices are open between 8:00 a.m. and 5:00 p.m. Monday through Friday, 8:30 a.m. to 12:00 p.m. on Saturday.

Ridership for FY'91 on City Transit totaled 106,963 passengers. City Transit had an operating budget of \$323,500 in FY'91. Tables 2-1 and 2-2 are copies of the FY'91 and FY'92 budgets for City Transit.



RED ROUTE



RED ROUTE													
EAST					DOWNTOWN				WEST				
1	2	3	4	5	Down Town Term.	Down Town Term.	8th & Linn	7th & Houser	8th & Heritage	9th & Cedar	10th & Cedar	Down Town Term.	
Hospital	Robin & Bidwell	Mall MCC	Isett & Cypress	6th & Mulberry									
***		****											
5:50	6:00	6:05	6:10	6:15	6:20	6:25	6:30	6:35	6:40	6:45	6:50	6:55	7:05
7:10	7:20	7:25	7:30	7:35	7:40	7:45	7:50	7:55	8:00*	8:05	8:10	8:15	8:25
8:30	8:40	8:45	8:50	8:55	9:00	9:05	9:10	9:15	9:20	9:25	9:30	9:35	9:45
9:50	10:00	10:05	10:10	10:15	10:20	10:25	10:30	10:35	10:40	10:45**	10:50	10:55	11:05
11:10	11:20	11:25	11:30	11:35	11:40	11:45	11:50	11:55	12:00*	12:05	12:10	12:15	12:25
12:30	12:40	12:45	12:50	12:55	1:00	1:05	1:10	1:15	1:20	1:25**	1:30	1:35	1:45
1:50	2:00	2:05	2:10	2:15	2:20	2:25	2:30	2:35	2:40	2:45	2:50	2:55	3:05
3:10	3:20	3:25	3:30	3:35	3:40	3:45	3:50	3:55	4:00*	4:05	4:10	4:15	4:25
4:30	4:40	4:45	4:50	4:55	5:00	5:05	5:10	ONE BUS - END OF DAY SERVICE					

* Scheduled stops will be made at the Sheltered Workshop: 12:00 P.M. Mon thru Fri
4:00 P.M. Tues, Wed, Thurs.

** Route will continue north to stop at Bethesda Village/Care Center: 10:45 A.M. & 1:25 P.M. DAILY

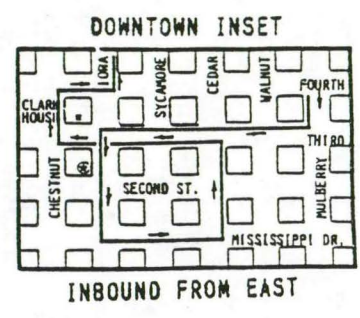
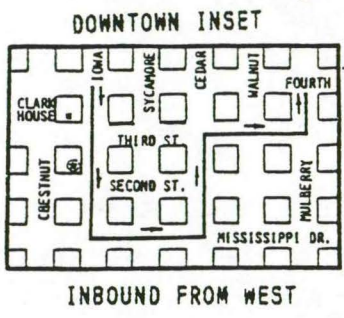
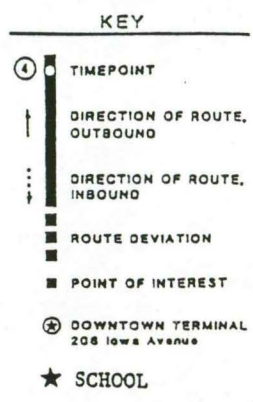
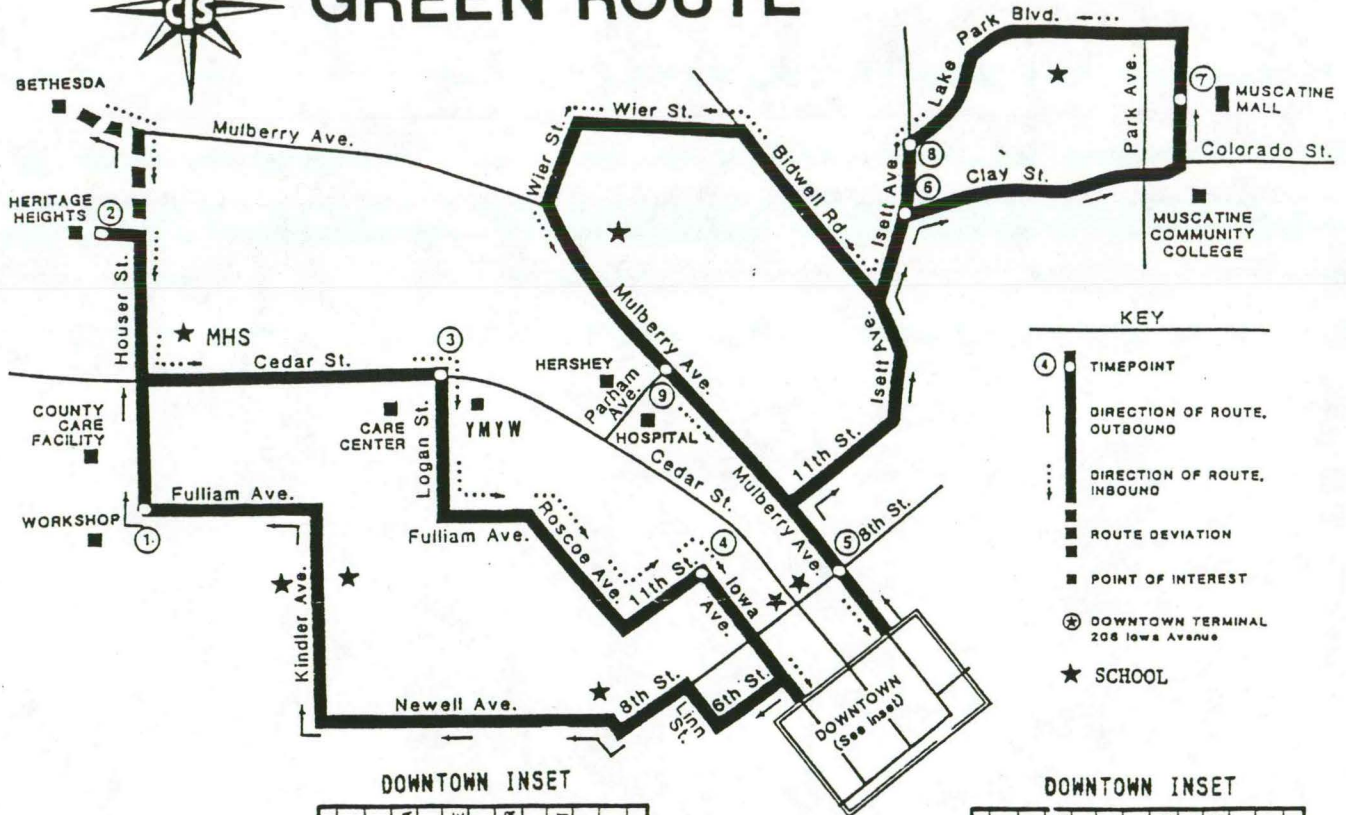
*** Scheduled stops will be made at the Hospital/Health Center main door ON EACH TRIP.

**** Stops will be made ON REQUEST ONLY at Muscatine Community College, prior to Muscatine Mall.

INFORMATION 263-8152



GREEN ROUTE



WEST					GREEN ROUTE									EAST				
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15				
Down Town Term.	Houser & Fulliam	Heritage Heights	Cedar & Logan	11th & Iowa	Down Town Term.	Down Town Term.	8th & Mulberry	Clay & Isett	Mall & MCC	Lake Park & Isett	Hospital & Mulberry	5th & Mulberry	Down Town Term.					
5:50	6:00	6:05	6:10	6:17	6:25	6:30	6:35	6:38	6:42	6:47	6:52	7:00	7:05					
7:10	7:20	7:25	7:30	7:37	7:45	7:50	7:55	7:58	8:02	8:07	8:12	8:20	8:25					
8:30	8:40*	8:45	8:50	8:57	9:05	9:10	9:15	9:18	9:22	9:27	9:32	9:40	9:45					
9:50	10:00	10:05	10:10	10:17	10:25	10:30	10:35	10:38	10:42	10:47	10:52	11:00	11:05					
11:10	11:20	11:25	11:30	11:37	11:45	11:50	11:55	11:58	12:02	12:07	12:12	12:20	12:25					
12:30	12:40	12:45	12:50	12:57	1:05	1:10	1:15	1:18	1:22	1:27	1:32	1:40	1:45					
1:50	2:00	2:05**	2:10	2:17	2:25	2:30	2:35	2:38	2:42	2:47	2:52	3:00	3:05					
3:10	3:20*	3:25**	3:30	3:37	3:45	3:50	3:55	3:58	4:02	4:07	4:12	4:20	4:25					
4:30	4:40	4:45	4:50	4:57	5:05	5:10	ONE BUS - END OF DAY SERVICE											

* Scheduled stops will be made at the Sheltered Workshop: 8:40 A.M. Mon thru Fri
3:20 P.M. Mon & Fri.

** Route will continue north to stop at Bethesda Village/Care Center: 2:05 P.M. & 3:25 P.M.

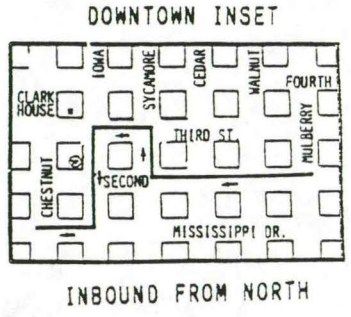
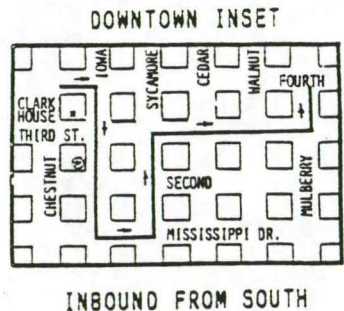
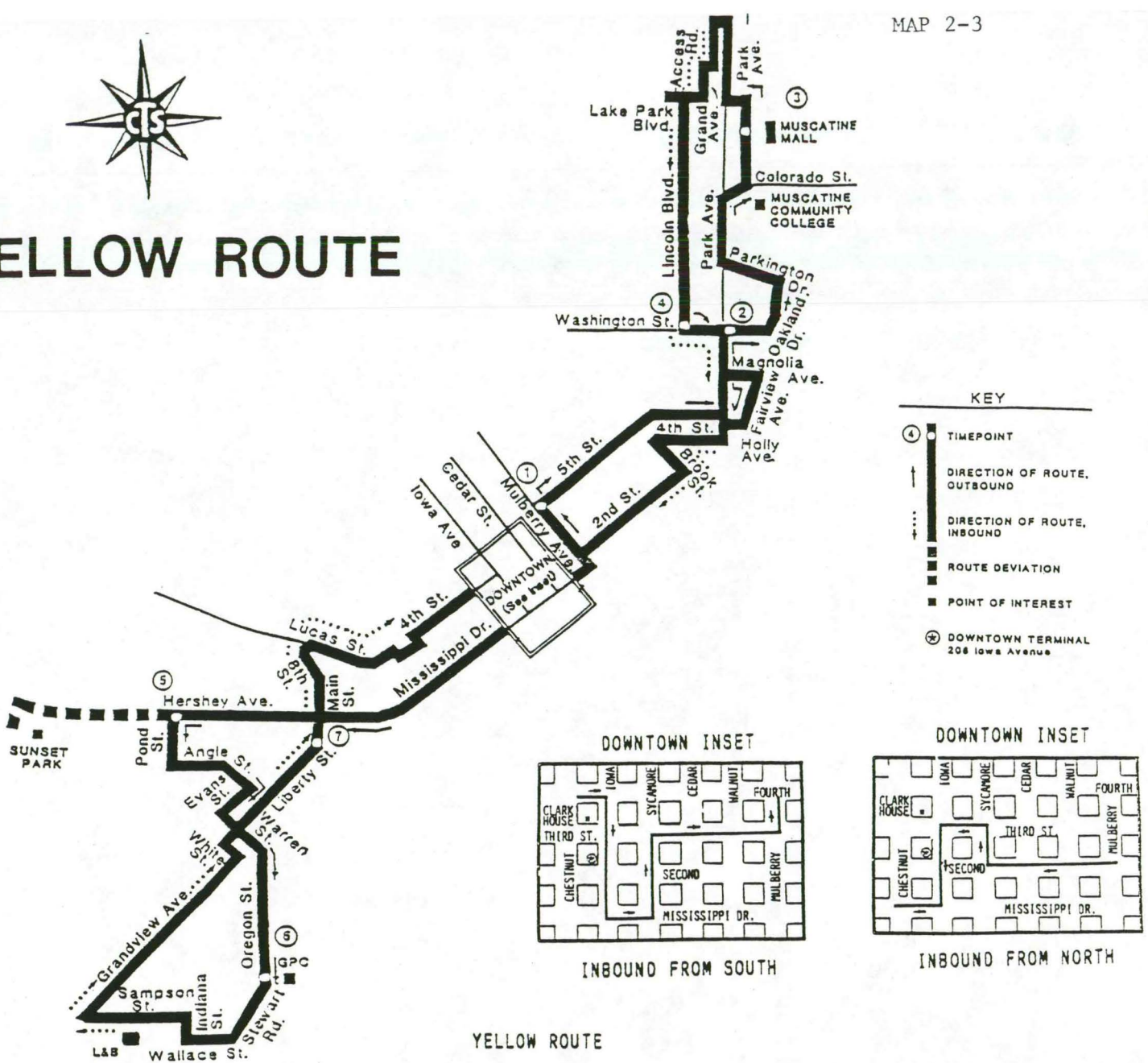
*** Stops will be made ON REQUEST ONLY at Muscatine Community College, prior to Muscatine Mall.

**** Scheduled stops will be made at the Hospital/Health Center main door ON EACH TRIP.

INFORMATION 263-8152



YELLOW ROUTE

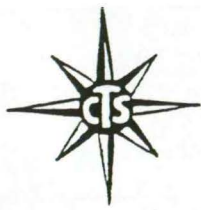


YELLOW ROUTE

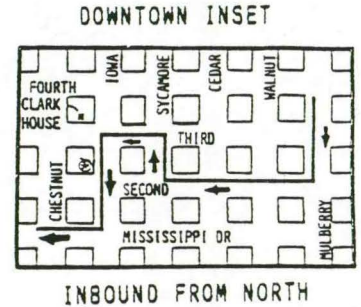
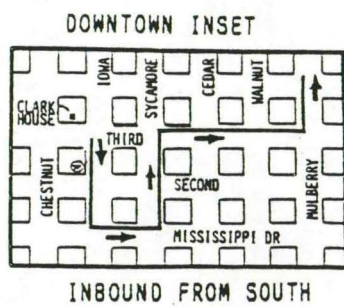
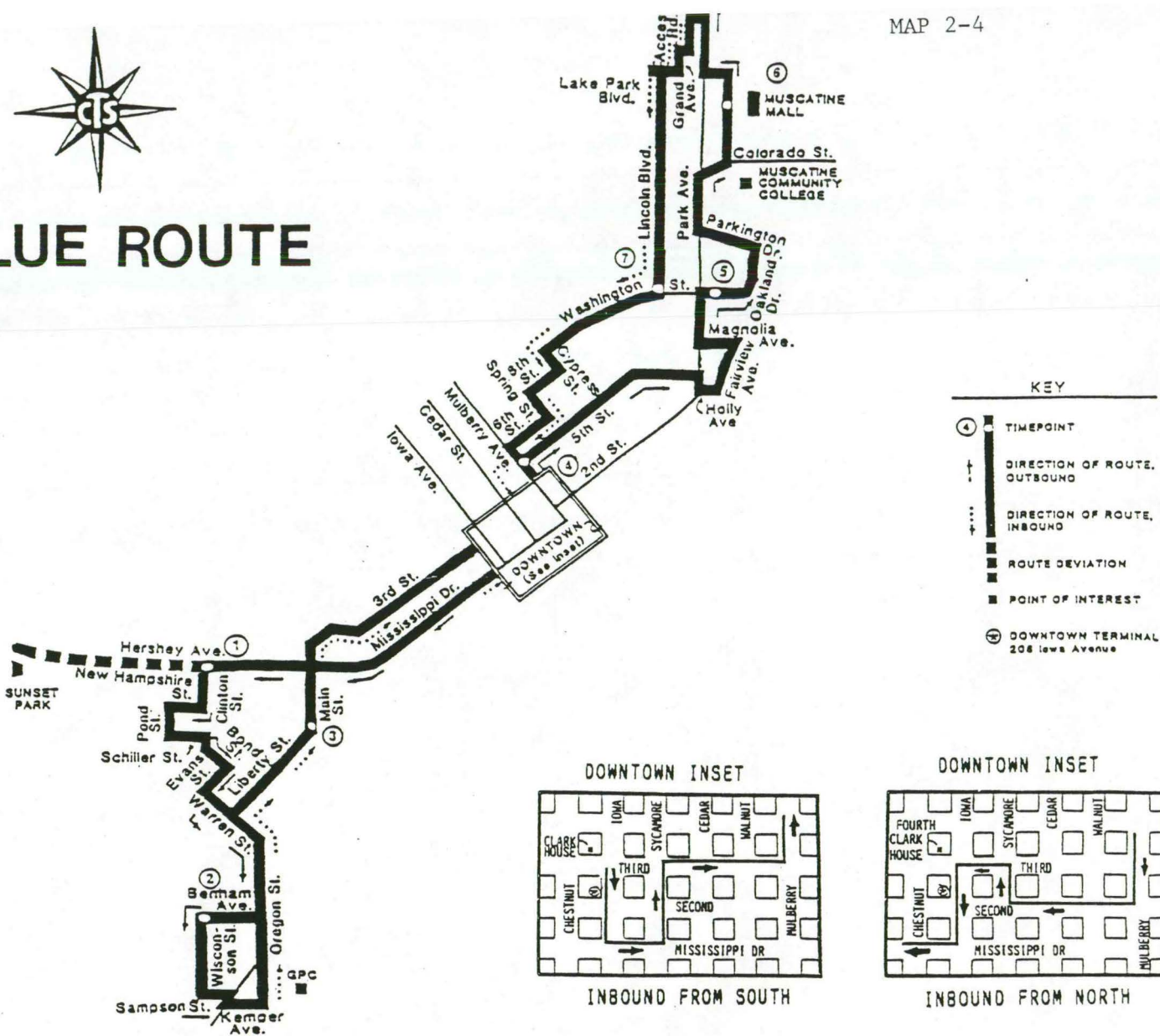
	NORTH					SOUTH				
	1	2	3	4		5	6	7		
Down Town Term.	5th & Mulberry	Park & Washington	Mall MCC	Lincoln & Washington	Down Town Term.	Down Town Term.	Hershey & Pond	Oregon & Stewart	Liber- ty & Main	Down Town Term.
			**				***			
5:50	5:55	6:00	6:05	6:15	6:25	6:30	6:35	6:40	6:50	7:00
7:10	7:15	7:20	7:25	7:35	7:45	7:50	7:55	8:00	8:10	8:20
8:30	8:35	8:40	8:45	8:55	9:05	9:10	9:15	9:20	9:30	9:40
9:50	9:55	10:00	10:05	10:15	10:25	10:30	10:35	10:40	10:50	11:00
11:10	11:15	11:20	11:25	11:35	11:45	11:50	11:55	12:00	12:10	12:20
12:30	12:35	12:40	12:45	12:55	1:05	1:10	1:15	1:20	1:30	1:40
1:50	1:55	2:00	2:05	2:15	2:25	2:30	2:35	2:40	2:50	3:00
3:10	3:15	3:20	3:25	3:35	3:45	3:50	3:55	4:00	4:10*	4:20
4:30	4:35	4:40	4:45	4:55	5:05	5:10	ONE BUS - END OF DAY SERVICE			

* On Tues, Wed, Thurs, route will serve Workshop using Hershey to Houser Street, & will return to complete regular Yellow route trip at 8th & Lucas
 ** Stops will be made ON REQUEST ONLY at Muscatine Community College, prior to the Mall.
 *** Route will continue on Hershey to Sunset Park ON REQUEST ONLY.

INFORMATION 263-8152



BLUE ROUTE



BLUE ROUTE

	SOUTH			NORTH						
	1	2	3	Down Town Term.	Down Town Term.	4	5	6	7	Down Town Term.
	Hershey & Clinton	Benham & Wisconsin	Liber-ty & Main			5th & Mulberry	Park & Washington	Mall MCC	Lincoln & Washington	
5:50	5:55	6:00	6:10	6:20	6:30	6:35	6:40	6:45	6:55	7:05
7:10	7:15	7:20	7:30	7:40	7:50	7:55	8:00	8:05	8:15	8:25
8:30	8:35	8:40	8:50	9:00	9:10	9:15	9:20	9:25	9:35	9:45
9:50	9:55	10:00	10:10	10:20	10:30	10:35	10:40	10:45	10:55	11:05
11:10	11:15	11:20	11:30	11:40	11:50	11:55	12:00	12:05	12:15	12:25
12:30	12:35	12:40	12:50	1:00	1:10	1:15	1:20	1:25	1:35	1:45
1:50	1:55	2:00	2:10	2:20	2:30	2:35	2:40	2:45	2:55	3:05
3:10	3:15	3:20	3:30	3:40	3:50	3:55	4:00	4:05	4:15	4:25
4:30	4:35	4:40	4:50	5:00	5:10	ONE BUS - END OF DAY SERVICE				

- * On Fridays, route will serve Workshop using Hershey to Houser Street, & will return to complete regular Blue route trip at 3rd & Cherry.
- ** Route will continue on Hershey to Sunset Park ON REQUEST ONLY.
- *** Stops will be made ON REQUEST ONLY at Muscatine Community College, prior to the Mall. Route continues north to Jacks/Econofood EACH TRIP, after the Mall.

INFORMATION 263-8152



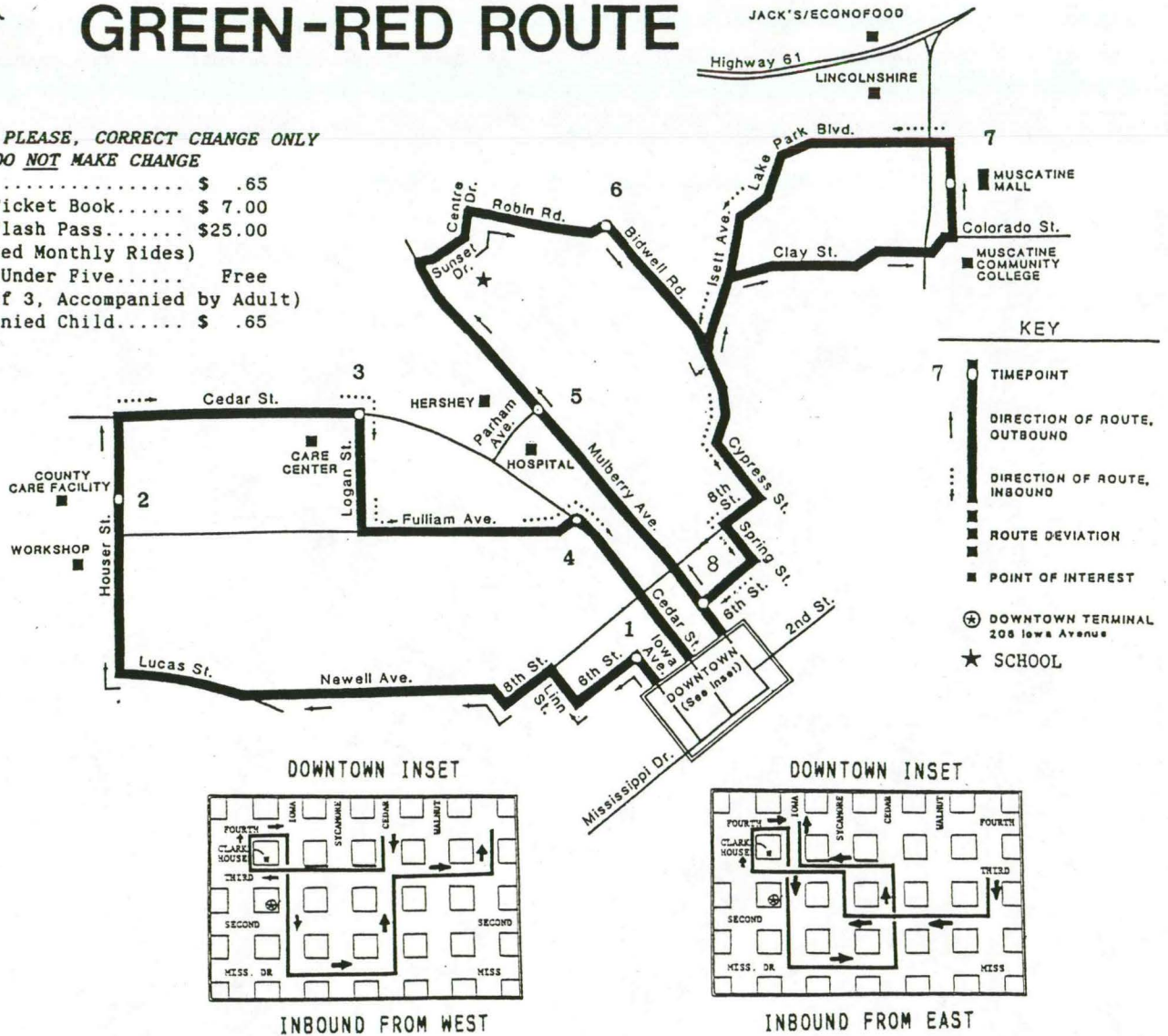
CITY TRANSIT SYSTEM

SATURDAY

GREEN-RED ROUTE

FARES -- PLEASE, CORRECT CHANGE ONLY
DRIVERS DO NOT MAKE CHANGE

Cash..... \$.65
 12-Ride Ticket Book..... \$ 7.00
 Monthly Flash Pass..... \$25.00
 (Unlimited Monthly Rides)
 Children Under Five..... Free
 (Limit of 3, Accompanied by Adult)
 Unaccompanied Child..... \$.65



	1	2	3	4		5	6	7	8		
Down Town Term.	6th & Iowa	Houser & Fulliam*	Cedar & Logan	Fulliam & Cedar	Down Town Term.	Down Town Term.	Hospital & Bidwell	Robin & Mall	Mall & Mulberry	6th & Down Town Term.	
8:30	8:35	8:40*	8:45	8:50	8:55	9:00	9:05	9:10	9:15	9:20	9:25
9:30	9:35	9:40*	9:45	9:50	9:55	10:00	10:05	10:10	10:15	10:20	10:25
10:30	10:35	10:40*	10:45	10:50	10:55	11:00	11:05	11:10	11:15	11:20	11:25
11:30	11:35	11:40*	11:45	11:50	11:55	12:00	12:05	12:10	12:15	12:20	12:25
12:30	12:35	12:40*	12:45	12:50	12:55	1:00	1:05	1:10	1:15	1:20	1:25
1:30	1:35	1:40*	1:45	1:50	1:55	2:00	2:05	2:10	2:15	2:20	2:25
2:30	2:35	2:40*	2:45	2:50	2:55	3:00	3:05	3:10	3:15	3:20	3:25
3:30	3:35	3:40*	3:45	3:50	3:55	4:00	4:05	4:10	4:15	4:20	4:25

*Scheduled Stops will be made at the County Care Facility

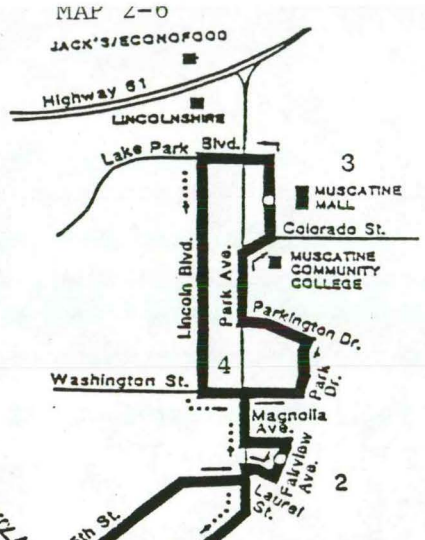
INFORMATION 263-8152



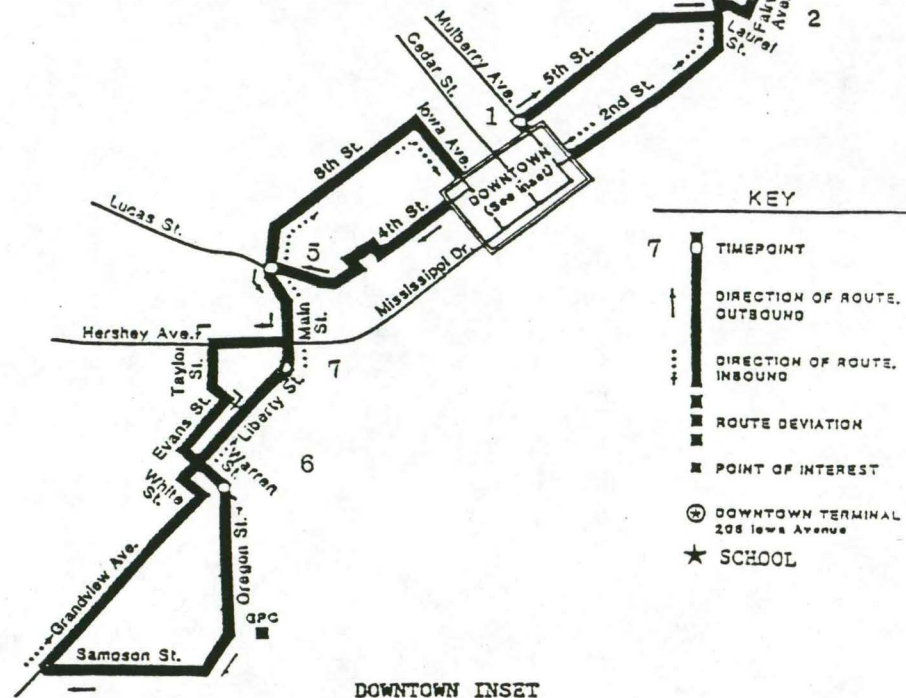
CITY TRANSIT SYSTEM

SATURDAY

YELLOW-BLUE ROUTE

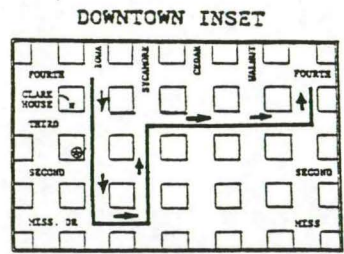


FARES — PLEASE, CORRECT CHANGE ONLY
DRIVERS DO NOT MAKE CHANGE
 Cash..... \$.65
 12-Ride Ticket Book..... \$ 7.00
 Monthly Flash Pass..... \$25.00
 (Unlimited Monthly Rides)
 Children Under Five..... Free
 (Limit of 3, Accompanied by Adult)
 Unaccompanied Child..... \$.63

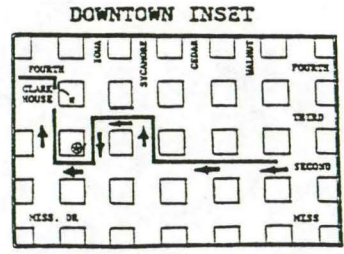


KEY

- 7 TIMEPOINT
- ↑ DIRECTION OF ROUTE, OUTBOUND
- ↓ DIRECTION OF ROUTE, INBOUND
- ROUTE DEVIATION
- POINT OF INTEREST
- ⊙ DOWNTOWN TERMINAL 205 Iowa Avenue
- ★ SCHOOL



INBOUND FROM SOUTH



INBOUND FROM EAST

	1	2	3	4		5	6	7		
Down Town Term.	5th & Mulberry	Fairview	Mall	Lincoln & Park	Down Town Term.	Down Town Term.	Lucas & 8th*	Warren & Oregon	Liberty & Main	Down Town Term.
8:30	8:35	8:40	8:45	8:50	8:55	9:00	9:05	9:10	9:15	9:25
9:30	9:35	9:40	9:45	9:50	9:55	10:00	10:05	10:10	10:15	10:25
10:30	10:35	10:40	10:45	10:50	10:55	11:00	11:05	11:10	11:15	11:25
11:30	11:35	11:40	11:45	11:50	11:55	12:00	12:05	12:10	12:15	12:25
12:30	12:35	12:40	12:45	12:50	12:55	1:00	1:05	1:10	1:15	1:25
1:30	1:35	1:40	1:45	1:50	1:55	2:00	2:05	2:10	2:15	2:25
2:30	2:35	2:40	2:45	2:50	2:55	3:00	3:05	3:10	3:15	3:25
3:30	3:35	3:40	3:45	3:50	3:55	4:00	4:05	4:10	4:15	4:25

*Route will continue on Hershey to Houser Street & stop at Sunset Park ON REQUEST ONLY.
 Phone 263-8152 before noon on Saturday to request a pickup.

INFORMATION 263-8152

When it is necessary to use two routes to complete your trip, ask your driver for a transfer when you board, even if you have a pass. Transfers **MUST** be used at the time given, to complete a one-way trip.

If a dispute arises, please pay the fare and contact the office.

SAFETY

For your safety, the following items are not allowed on City Transit buses. No gasoline, no flammable liquids, no firearms, no furniture, or other large objects. No open alcoholic beverages.

Baby strollers and shopping carts must be kept out of aisles. Two grocery bags per adult are allowed.

No animals except seeing eye dogs are allowed.

ROUTE DEVIATIONS

Special stops will be made on each route as listed below, if requested. Phone the office at 263-8152 to request a pickup, or ask your driver if you want to deboard at one of these locations. Regular trips to some of these locations are shown on the schedules.

MUSCATINE COMMUNITY COLLEGE

-- All Routes

BANDAG -- Yellow & Blue

HERSHEY MANOR -- Red & Green

BETHESDA CARE CENTER -- Red & Green

SUNSET PARK -- Yellow & Blue

HERITAGE HEIGHTS -- Red & Green

FIXED ROUTES

**PLEASE, CORRECT CHANGE ONLY
DRIVERS DO NOT MAKE CHANGE**

Cash..... \$.65
12-Ride Ticket Book..... \$ 7.00
Monthly Flash Pass..... \$25.00
(Unlimited Monthly Rides)

Children Under Five..... Free
Limit of 3, Accompanied by Adult

Unaccompanied Child..... \$.65

DIAL-A-RIDE

Elderly & Disabled:

Cash..... \$ 1.00
11-Ride Pass..... \$10.00

General Public..... \$ 2.00
(Residing more than 4 blocks
from fixed route)

Attendant Riding to Assist

Disabled Person..... \$ 1.00

Children Under 5..... Free
Limit of 3, Accompanied by Adult

DIAL-A-RIDE

Dial-A-Ride is a door-to-door service for senior citizens and disabled persons, operating within the city limits of Muscatine. All Dial-A-Ride vehicles are equipped with wheelchair lifts. The Elderly and Disabled fare is \$1.00 per one-way ride. **RESERVATIONS ARE REQUIRED ONE DAY IN ADVANCE. PHONE 263-8152.**



**CITY TRANSIT SYSTEM
ROUTE MAP & TIMETABLE**

EFFECTIVE OCT. 1991

INFORMATION 263-8152

FIXED ROUTES

Four routes operate on weekdays
-- Red, Green, Yellow, & Blue.
Two routes operate on Saturday
-- Green/Red and Yellow/Blue.

Each route departs from the downtown terminal at 206 Iowa Ave, and stops at the terminal midway through each trip. Passengers may board or depart the bus at any safe, convenient location along the route. (Simply wave as the bus approaches, so the driver knows that you are waiting for the bus.)

END OF DAY SERVICE ON WEEKDAYS

End-of-Day Service is provided after 5:00 P.M. on weekdays, to deliver passengers to their destinations after the fixed routes end the day.

One bus leaves the downtown terminal at 5:10 P.M., makes a stop at the Mall at 5:20 & then takes passengers to destinations **ALONG THE REGULAR FIXED ROUTES.** If you wish to be picked up anywhere along the routes, phone the office before 5:00 P.M.

The driver will drop you at the curb, at a safe location near your destination. For safety reasons, the bus may not enter parking lots, driveways, or alleys to drop passengers.

TRANSIT SYSTEM

FUND STATEMENT

	Actual 1988/89	Actual 1989/90	Budget 1990/91	Revised Estimate 1990/91	Budget 1991/92
Beginning Balance (Deficit), July 1	\$29,680	\$24,440	\$37,753	\$49,232	\$14,864
Revenues					
Transit Charges	\$53,143	\$57,657	\$55,000	\$57,000	\$63,000
Transit Grants					
Operating Subsidy					
Federal Funds	\$25,521	\$19,519	\$17,680	\$17,680	\$17,349
State - Motor Vehicle Tax Funds	49,328	73,818	75,128	75,128	75,886
Other	2,400	164	0	0	0
Capital Expense Subsidy					
Federal Funds	57,712	634	86,250	63,200	31,875
State - General Funds	22,697	0	0	0	0
Subtotal	\$157,658	\$94,135	\$179,058	\$156,008	\$125,110
General Fund Support					
Transit Tax Levy	\$175,960	\$177,042	\$168,924	\$168,924	\$181,026
Personal Property Replacement Funds	9,101	6,016	6,000	6,000	6,000
Subtotal	\$185,061	\$183,058	\$174,924	\$174,924	\$187,026
Interest	\$401	\$1,208	\$500	\$1,000	\$200
Other	194	1,589	0	0	0
Total Revenues	\$396,457	\$337,641	\$409,482	\$388,932	\$375,336
Funds Available	\$426,137	\$362,087	\$447,235	\$438,164	\$390,200
Expenditures	401,697	312,855	438,500	423,300	390,000
Ending Balance (Deficit), June 30	\$24,440	\$49,232	\$8,735	\$14,864	\$200

SUMMARY

PROGRAM:	DEPARTMENT:			ACTIVITY:	
Home and Community Environment	Public Works			Transit System	
	ACTUAL 1988/89	ACTUAL 1989/90	BUDGET 1990/91	REVISED ESTIMATE 1990/91	BUDGET 1991/92
EXPENDITURES:					
Personal Services	\$229,950	\$232,390	\$234,900	\$242,500	\$244,600
Commodities	15,274	16,603	17,600	22,100	22,900
Contractual Services	65,381	60,923	71,000	66,200	79,000
Capital Outlay	81,331	1,182	115,000	92,500	43,500
Debt Service	9,725	0	0	0	0
Total Expenditures	<u>\$401,661</u>	<u>\$311,098</u>	<u>\$438,500</u>	<u>\$423,300</u>	<u>\$390,000</u>
FUNDING SOURCES:					
Transit Charges	\$ 53,143	\$ 57,657	\$ 55,000	\$ 57,000	\$ 63,000
Transit Grants	157,658	94,135	179,058	156,008	125,110
General Fund Transfer	185,061	183,058	174,924	174,924	187,026
Interest	401	1,208	500	1,000	200
Other	194	1,589	0	0	0
Total Funding Sources	<u>\$396,457</u>	<u>\$337,647</u>	<u>\$409,482</u>	<u>\$388,932</u>	<u>\$375,336</u>

SECTION III

DESCRIPTION OF PARATRANSIT SERVICE

DESCRIPTION OF PARATRANSIT SERVICE

EXISTING PARATRANSIT

City Transit also operates a City-wide demand-response service, in addition to its fixed route service. This door-to-door service, referred to as Dial-A-Ride, is open to all general public riders who reside within the municipal boundaries of Muscatine and are more than four blocks from a fixed transit route. In addition, the paratransit service is open to all elderly (60 years and older) and disabled riders who reside within the municipal boundaries of Muscatine. The paratransit service is under the same jurisdiction structure as the fixed route service.

Dial-A-Ride uses a 24-hour advanced reservation call-in for service. Pick-up is generally within a marginal amount of time from the exact time requested for pick-up. Because Dial-A-Ride is primarily intended for use by elderly and disabled individuals, the fares for this service are lower for the elderly and disabled. Elderly and disabled passengers pay a fare of \$1.00, compared to \$2.00 for the general public. The current hours of operation for Dial-A-Ride are from 8:00 a.m. to 5:00 p.m. on weekdays, and from 8:30 a.m. to 5:00 p.m. on Saturdays.

Because Dial-A-Ride is open to the general public, the current certification process for disabled and elderly riders is not very detailed or specific. The only requirement of the process is self certification. If a person feels he/she needs the vehicle due to a disability or is age 60 or older, he/she may call or stop in and request designation as an elderly or disabled rider. Certification remains as long as the person requests it.

Muscatine currently operates one type of trip priority on its Dial-A-Ride. Individuals who call up to 30 days in advance for medical trips are given priority over other individuals. In addition, after completion of the doctor's appointment, the individual may call immediately and is provided priority pick-up from the appointment. Since capacity on City Transit's Dial-A-Ride is currently not being maximized, there has not been a need to restrict trips or deny trips due to capacity. However, if the vehicle does become full, Muscatine will first deny transportation to those individuals who are general public riders.

SECTION IV

PARATRANSIT MODIFICATIONS AND DEMAND ESTIMATE

PARATRANSIT MODIFICATIONS AND DEMAND

NEEDED MODIFICATIONS TO SYSTEM

The Dial-A-Ride portion of Muscatine City Transit is capable of functioning as the system's ADA designated paratransit service. Currently, there are only a few differences between what is required under ADA and how Dial-A-Ride currently operates. By making the appropriate modifications listed below, Muscatine City Transit will meet the requirements under the ADA.

1. Hours of Operation. One crucial area where Dial-A-Ride currently does not meet ADA requirements is in the area of time of operation. Dial-A-Ride operates from 8:00 a.m. to 5:00 p.m. Monday through Friday and 8:30 a.m. to 5:00 p.m. on Saturday. Fixed route service operates from 5:50 a.m. to 5:10 p.m. Monday through Friday and 8:30 a.m. to 4:30 p.m. on Saturday. Although Dial-A-Bus operates a half-hour longer than fixed route service on Saturday, it operates a full 2 hours and 10 minutes less on weekdays. Under ADA, this is no longer allowed. Therefore, Muscatine Transit will need to adjust its service hours.
2. Remove Medical Priority. ADA clearly states that all trip purposes need to be considered equal. Therefore, the Department of Transportation has prohibited any trip priorities on the required paratransit service. To meet this requirement, Dial-A-Ride will need to remove its existing policy on 30-day advanced call-ins for medical trip priority, and priority pick-ups from medical appointments.
3. Vehicle Equipment. Although the Dial-A-Ride vehicles are equipped with mobility lifts, they currently do not meet all the ADA regulations regarding a paratransit vehicle. Either replacement or modification work will need to be performed to make the vehicles in compliance and satisfy the paratransit vehicle requirement.
4. TTD Service. ADA requires that transit providers have a TTD service available for the hearing impaired who want to schedule rides on the paratransit vehicles. To meet this requirement, Muscatine Transit will either need to coordinate use of a TTD with another department or agency or purchase a TTD machine for their own.
5. Sunday and Holiday Scheduling. Currently, Dial-A-Ride operates its scheduling phone lines only on Monday through Saturday. Due to the 24-hour advanced reservation requirement, reservations will need to be taken on Sundays and holidays when transit service is going to be provided on the following day. Therefore, Muscatine City Transit will need to purchase an answering machine to handle the calls, and have a staff person schedule these calls before the next service day begins.

As for the other requirements relating to response time, reservations and capacity constraints, Muscatine's Dial-A-Bus currently meets all these requirements. Therefore, no modifications will be required at this time. Should ADA produce unexpected demand, additional vehicles will be added to the fleet to insure that no capacity constraints or trip priority lists are created.

ESTIMATED PARATRANSIT DEMAND

Demand for Muscatine's ADA paratransit service is not predicted to increase substantially over the current demand. In FY'91, Muscatine carried a total of 15,835 passengers on its Dial-A-Ride. This figure represents not just disabled, but also elderly and general public riders. That number was a decrease of 5% over the previous year. It is logical to assume that ADA may increase the number of riders by a percentage. However, as table 4-1 indicates, the current trend on Dial-A-Ride is a gradual decline in usage.

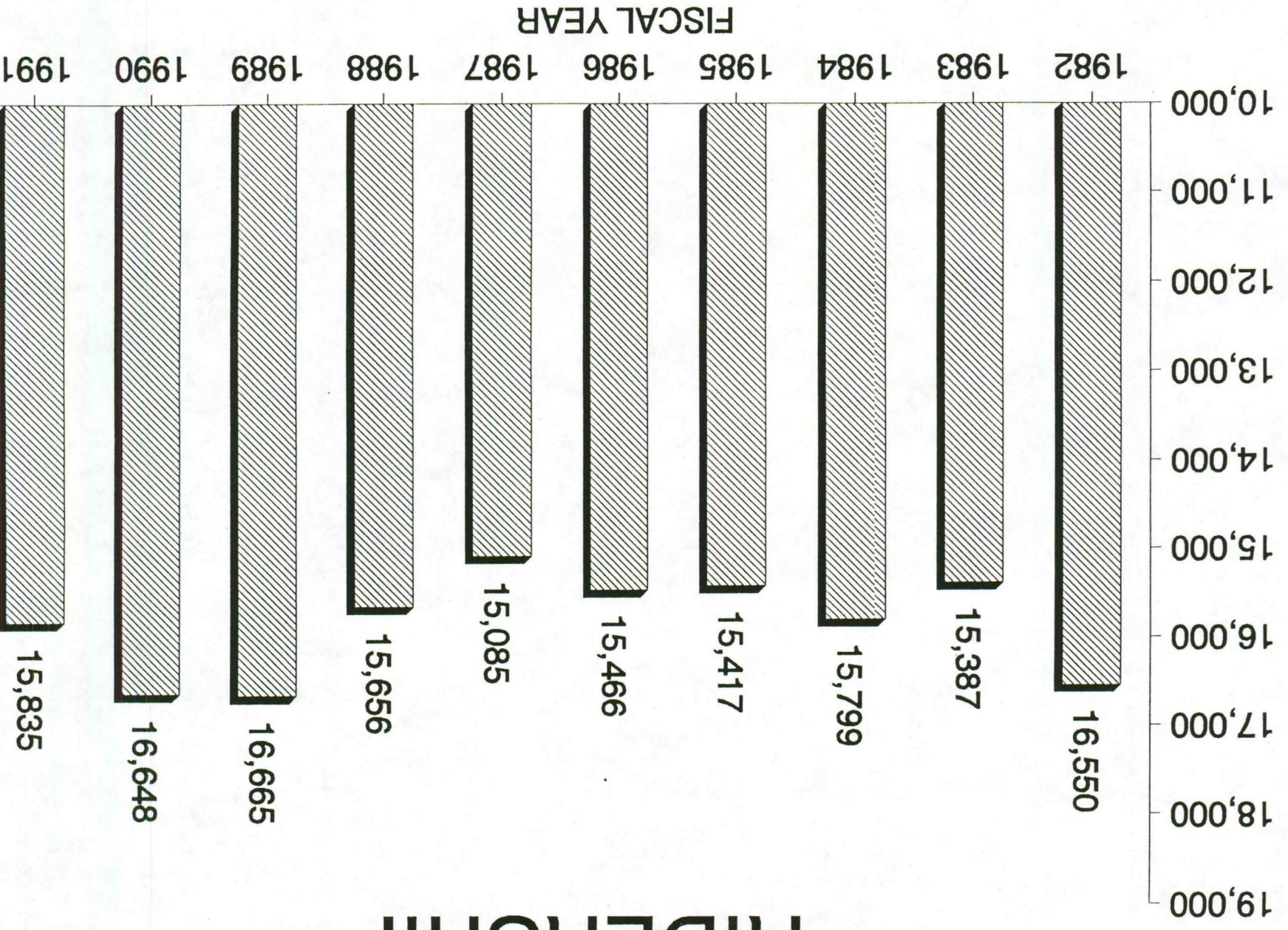
In making a demand estimate, several formulations were considered. The first formula was derived from the ADA Paratransit Handbook produced by the Department of Transportation. Using the procedure outlined in the book, a figure of 4,800 Dial-A-Ride trips can be produced. This is given the fact that the City of Muscatine has a disabled population percentage of 2.5%. However, this figure may not provide a complete picture of the number of disabled riders.

Therefore, this number was compared to a figure which was calculated, using the percentage of FY'92 riders that have so far been disabled. FY'92 current data show that 46% of the riders on Dial-A-Ride are disabled. If a straight line percentage is taken using FY'91 ridership data, a total of 7,284 disabled rides is obtained.

In making a final conclusion concerning a demand estimate, a minor change was made to the first formula from the DOT ADA Paratransit Handbook. Instead of assuming that each individual will make an average of one trip per month, the formula was modified to include the fact that an average 1.5 trips per person per month was made. This produced a total number of 7,200 paratransit trips. This number may be more accurate (using the second formula as a justification).

RIDERSHIP

DIAL A RIDE



SECTION V

DESCRIPTION OF NEW PARATRANSIT SERVICE

NEW PARATRANSIT SERVICE

Description of New Service

After gradual implementation, Muscatine City Transit plans on having a very extensive paratransit system. Following is a full length description of what the completed ADA paratransit system will be for Muscatine City Transit.

Service Area - Muscatine's Dial-A-Ride shall serve the entire incorporated limits of Muscatine. By serving the entire incorporated area, Dial-A-Ride exceeds the three-quarters of a mile from a fixed route regulation for paratransit service.

Hours and Days of Service - Fixed route service for Muscatine Transit will operate from 5:50 a.m. to 5:10 p.m. Monday through Friday and 8:30 a.m. to 4:30 p.m. on Saturday. Dial-A-Ride shall also operate 5:50 a.m. to 5:10 p.m. Monday through Friday and 8:30 a.m. to 4:30 p.m. on Saturday. On days when fixed route service is not operating, Dial-A-Ride will also not be operating.

Fares - Fares for the Dial-A-Ride will be \$1.00 for all disabled riders. That fare may increase, but will never exceed more than twice the base fare for ADA-eligible riders. The fare may increase, however, to a point above twice the fixed route for non-eligible trips.

Response Time - Dial-A-Ride will take no more than one additional hour above the travel time from the time requested for a pick-up to the requested delivery point. Every effort shall be made to pick-up and deliver a passenger within a few minutes of requested time.

Reservations - Reservations for Dial-A-Ride will be taken on a day ahead call in basis. ADA-eligible individuals may phone in up to 14 days in advance for a reservation. Reservations will be taken on Sundays and holidays when transit is being provided the following day.

Capacity and Priority - Dial-A-Ride will not consistently deny disabled passengers based on a capacity constraint. If capacity is being reached, Muscatine Transit will place another vehicle into service for Dial-A-Ride. Muscatine Transit does, however, reserve the right to deny any non-ADA eligible rider service based on a full capacity of ADA-eligible riders. In addition to capacity, Muscatine Transit will not establish trip priorities. All trips will have equal priority.

Subscription Service - Dial-A-Ride will operate with some subscription service. Subscription service will be provided for work, education, and medical therapy trips. In no instances, shall this service exceed more than 50% of the total ridership on the buses. Muscatine Transit does reserve the right to establish a waiting list for those individuals wanting to be on the subscription list.

Disabled Eligibility - In order for an individual to receive classification as an ADA Paratransit eligible rider, the individual must be certified as eligible. The following paragraphs outline the procedures and guidelines needed to become certified as ADA eligible.

1. **Scheduling A First Trip.** An individual wishing to use Dial-A-Ride for the first time may call to schedule a ride. A new rider on Dial-A-Ride is considered ADA paratransit eligible with a disability for 21 days following their first ride. At the end of 21 days, if the individual has not completed the application process, their status is changed to non-ADA-eligible.
2. **Application Form.** The application form is a simple self-certification form. The form is to be filled out by either the individual, the individual's legal guardian, or by a social service agency on behalf of the applicant. It may be acquired during the scheduling of an individual's first trip, mailed, or picked up from the transit office. The form contains general information questions, as well as a section concerning the specific disability. The individual applicant is also requested to provide two informational sources where the validity of the disability may be confirmed. Those two sources may be either social service agencies or medical physicians. Finally, the applicant or his/her legal representative must sign the form certifying a release of medical information and that all information provided on the form has not been falsified. A copy of the form is enclosed in Appendix C.
3. **Certification Process.** After the application form has been filled out, the individual or an agency may mail or drop the application off at the transit dispatch office. All applications will be reviewed by the Transit Supervisor. The Transit Supervisor will contact the listed verification sources to confirm the existence of the disability. The Transit Supervisor will then make a determination on eligibility, based upon the information on the application and any additional information acquired from the verification process.
4. **Notification of Approval or Denial.** An individual will be notified via mail whether or not they have been certified as ADA paratransit eligible. If the individual has been certified, an identification card will be produced and mailed to the individual. If the individual has been denied, a full letter of explanation shall be included in the denial, including information concerning the appeals procedure and the re-application process. The Transit Supervisor has 21 days to act upon the status of an application. If no decision has been made, the applicant shall become immediately eligible for paratransit service and will remain eligible until such a time that eligibility is either denied or approved.
5. **Appeals Process.** A simple appeals process is used by Muscatine Transit. If an individual believes the Transit Supervisor has erred in reviewing the application, an appeal may be filed with the City

Public Works Director. The Director shall convene a Board to review the initial application, based on the same criteria as mentioned in the above certification process. The Board will overturn the Transit Coordinator's ruling and certify the individual if it feels an error was made. Individuals are considered ADA paratransit eligible during the appeals process, if the appeals process takes longer than the 21 days from initial appeal. The Board is made up of the City Administrator, City Attorney, and one elected member representing the disabled community.

6. Reapplication Process. A person may re-apply for disability certification anytime he/she desires. However, the individual will not receive an additional 21 days of eligibility during the application process. If, after receipt of the application, the Transit Supervisor takes longer than 21 days to review the application, the individual will again be eligible for certification until their application is approved or rejected.
7. Visiting Certified Paratransit Users. Persons who are visiting the City of Muscatine and have been certified as ADA paratransit eligible in another community will be eligible for Muscatine's Dial-A-Ride paratransit for 21 cumulative days during a year. Those individuals who will be visiting for more than 21 cumulative days in a year, will need to complete Muscatine's disabled certification process.
8. No Show Policy. Individuals who fail to appear at their scheduled time or phone a cancellation in one hour in advance of their scheduled pick-up time shall be considered a no show. Individuals are allowed to have one no show each calendar month. If an individual has two no shows, they are placed on probation for the remainder of the calendar month and throughout the next calendar month. If the individual has more than one no show while on probation, they shall have their paratransit service suspended for one month. Those individuals who have service suspended will be placed on a two month probation after serving the suspension.
9. Disruptive Behavior. Muscatine Transit reserves the right to suspend paratransit services to those individuals who exhibit behavior that compromises the safety of other individuals riding the bus. Suspensions based on behavioral problems will remain in effect until a meeting between the Transit Supervisor and the individual. If an agreement can be reached which will end the behavior, paratransit service shall be re-instituted. However, any further violations shall result in a permanent loss of paratransit service. If no agreement can be reached which is satisfactory to all parties, service will remain suspended until the Transit Supervisor makes a determination as to whether or not to permanently suspend service.

Although the described new paratransit service is the final goal of Muscatine's compliance with ADA, arrival at this service level is expected to take some time. The following timetable gives milestone implementation deadlines, and notes when the paratransit service is expected to be in full compliance. A list of projected capital and operations costs for the next five years is attached in the appendix.

TIMETABLE FOR ADA-REQUIRED CHANGES TO OUR PARATRANSIT SERVICE

January 26, 1992 Implement eligibility process for ADA paratransit service, and make policy changes necessary to comply with the six ADA paratransit service criteria.

Offer free fixed route rides to those persons who show an ADA Paratransit Eligible ID Card. (If a person rides the fixed route, the operations cost of that paratransit call is saved, while no operations cost is added to the route.)

January 26, 1992 Add paratransit service hours in early morning (5:50 A.M. to 8:00 A.M.).

This will be a positive addition to our service since more travel times will be available to those who require paratransit service.

Use our approved FY'92 Special Projects Grant to assist with funding the cost of any calls we provide during these hours - up to \$12,500 is available (35% State, 65% Local).

Actual cost will be determined by the number of calls which are received.

July, 1992

Retrofit two existing paratransit buses, to ADA accessibility standards, to meet the requirement that paratransit service be operated with ADA accessible vehicles.

- Replace lifts with models that meet ADA specifications. This project will be fully funded with a grant from Muscatine Health Support Foundation. (\$3,200 per lift - Total Cost \$6,400)
- Modify wheelchair securement position to the required forward facing direction. Apply for FY'93 Section 18 Capital Grant to assist with cost. (75% Federal, 25% Local - Total Cost \$1,000)

September, 1992

Provide Passenger Assistance Techniques (PAT) Training to all employees, to meet the ADA training requirement that all employees be trained to proficiency. Hold training sessions as a part of new driver training in the future.

Apply for Fiscal Year 1993 Special Projects Grant to assist with training. (50% State, 5% Local - Total Cost \$4,000)

November, 1992 Purchase answering machine and Text Telephone for the Deaf (TTD). Apply for Fiscal Year 1993 Section 18 Capital Grant. (75% Federal, 25% Local - Total Cost \$1,000)

December, 1992 Install phone list and train dispatchers in use of TTD.

January, 1993 Make TTD available for public use.

July, 1993 Begin operating our demand responsive "End-of-Day" service (5:00 to 6:00 P.M.) with an ADA accessible vehicle.

Several lift-equipped vehicles will be purchased for fixed route use by this time, and we will have one of these lift-equipped buses stay in service each night to provide accessible End-of-Day trips.

January, 1994 Full compliance with ADA paratransit requirements.

SECTION VI

DESCRIPTION OF PUBLIC PARTICIPATION PROCESS

DESCRIPTION OF PUBLIC PARTICIPATION PROCESS

One of the main goals of the legislation was to insure that the disabled community was given ample input into the process for compliance with ADA. In accordance with that, the Urban Mass Transportation Administration, in its final rules, stated a set of five criteria for which the public input process requirement needed to be met. Those five criteria were: outreach efforts, consultation with individuals with disabilities, public comment on draft plan, public hearing and special public hearing, and ongoing consumer participation. A description of how the City of Muscatine has fulfilled those requirements is listed below.

OUTREACH EFFORTS

During the initial organizational phase, the Transit Supervisor compiled a list of known disabled organizations and centers located within the community. A mailing list was compiled from this list and appropriate information concerning upcoming meetings was dispersed, using the created mailing list. A copy of the list is enclosed in the Appendix.

CONSULTATION WITH INDIVIDUALS WITH DISABILITIES

Several meetings were held with disabled individuals and organizations that represent the disabled. The meeting times and places were publicized in local newspaper and were distributed via the mailing list to all persons and agencies possible. In addition, an open channel of communication was maintained with the local chapter Independent Living Center.

The meetings produced very good dialogue between members of the disabled community and the transit system. Many ideas were discussed concerning establishment of an eligibility system which was fair. The meetings also enabled the disabled community to ask questions concerning the intent of ADA. Copies of the letters concerning the meeting which were sent have been enclosed in the Appendix.

PUBLIC COMMENT ON THE DRAFT PLAN

The City of Muscatine ADA Paratransit Plan was made available for public comments for a period of two weeks beginning December 19, 1991. The Plan was made available on audio cassette for those individuals with a sight impairment. Copies of the Plan, in written and audio cassette formats, were made available through the transit office, Bi-State Regional Commission, and the Iowa-Illinois Independent Living Center. Attached in the Appendix is a copy of a notice informing the public that the Plan was available for public review and comment. Public service announcements about the availability of the Plan (including the accessible format) were made on the local radio station to ensure that persons with sight impairments were reached.

PUBLIC HEARING REQUIREMENT AND SPECIAL PUBLIC HEARING

A public hearing and special public hearing were held on January 2, 1992 regarding the ADA Paratransit Plan and timetable for implementation. The hearing was held at the City Council chambers and was accessible to the public. Two members of the public voiced their approval of the Plan and timetable. The two commentors also provided suggestions for the City. The first suggestion was to monitor the capacity of the Dial-A-Ride vehicle to insure that disabled riders are not being displaced by non-disabled riders. The second suggestion was that the City consider offering Sunday paratransit service. Notices of the hearing, minutes of the meeting, and those comments received from the public in writing are included in the Appendix.

ONGOING CONSUMER PARTICIPATION

City Transit of Muscatine will be working with the Illinois-Iowa Independent Living Center on a regular basis. Illinois-Iowa will assist the system in its purchase of a TTD machine, conducting training seminars on dealing with disabled and special disabled, and will be a key resource agency in insuring that all materials provided by the system are in accessible formats for disabled individuals. In addition to working with Illinois-Iowa, the consumer and agency input group established during the initial set-up phase of ADA will continue to meet to update the Plan and oversee its implementation.

SECTION VII

COORDINATION EFFORTS

COORDINATION EFFORTS

As stated earlier in the Plan, several other agencies operate additional transportation services within the City of Muscatine. Due primarily to use restrictions and vehicle age, City Transit was unable to utilize any of these possibilities in meeting its own demands for paratransit service. However, one agency does offer some future potential, should the City find additional capacity is needed.

Great River Bend Services, Inc., the regional transit provider, could potentially be contracted with to provide additional paratransit service, if Muscatine is faced with capacity problems. This would alleviate the need for the City to incur the additional expense of purchasing another paratransit vehicle if capacity is a problem at a specific time of the day. However, if projected demands are not far off from actual ridership, there appears to be sufficient capacity on Dial-A-Ride's two vehicles.

APPENDIX

CAPITAL AND OPERATIONS BUDGET FOR PARATRANSIT

YEAR	OPERATING COSTS	CAPITAL COSTS	TOTAL
FY'93	\$43,700	\$ 6,400	\$ 50,100
FY'94	\$45,448	\$ 1,000	\$ 46,448
FY'95	\$47,265	-0-	\$ 47,265
FY'96	\$49,155	\$84,000	\$133,155
FY'97	\$51,121	-0-	\$ 51,121

ITEMIZED CAPITAL EXPENDITURES FOR ADA COMPLIANCE

YEAR	DESCRIPTION	COST
FY'93	REPLACEMENT OF TWO (2) LIFTS	\$ 6,400
FY'93	2 WHEELCHAIR SECUREMENT MODIFICATIONS	\$ 1,000
FY'94	TTD MACHINE W/AUTO ANSWER	\$ 500
FY'94	ANSWERING MACHINE W/REMOTE ACCESS	\$ 500
FY'96	TWO (2) REPLACEMENT VEHICLES	\$84,000

PJW/jlh
12-23-91
803-20

Muscatine City Transit reserves the right to verify your disability. Please provide two references which may be contacted to verify your disability. Reference sources may either be medical physicians or social service agencies.

SOURCE 1:

NAME OF PHYSICIAN OR SOCIAL SERVICE AGENCY

ADDRESS

OFFICE TELEPHONE NUMBER

SOURCE 2:

NAME OF PHYSICIAN OR SOCIAL SERVICE AGENCY

ADDRESS

OFFICE TELEPHONE NUMBER

PLEASE READ CAREFULLY

I CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. I ALSO AUTHORIZE MUSCATINE CITY TRANSIT TO INVESTIGATE MY CLAIM OF A TRANSPORTATION DISABILITY.

SIGNATURE

DATE

**AMERICANS WITH DISABILITIES ACT
PARATRANSIT CERTIFICATION CARD**

NAME OF CERTIFIED PARATRANSIT INDIVIDUAL	
NAME OF TRANSIT PROVIDER	TELEPHONE NUMBER
CITY TRANSIT OF MUSCATINE, IOWA	(319) 263-8152
EXPIRATION DATE: __/__/__	
SIGNATURE OF CITY TRANSIT COORDINATOR	DATE

**AMERICANS WITH DISABILITIES ACT
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CITY TRANSIT OF MUSCATINE, IOWA	(319) 263-8152
EXPIRATION DATE: __/__/__	
SIGNATURE OF CITY TRANSIT COORDINATOR	DATE

CITY OF MUSCATINE ADA MAILING LIST (18)

12-20-91

60A-34

Muscatine County Residential Services
1906 Houser
Muscatine, IA 52761

Ms. Peggy Buchele
Clark House
117 West Third Street
Muscatine, IA 52761

Ms. Sharon Barnhart, Director
Community Sheltered Workshop
1424 Houser
Muscatine, IA 52761

Ms. Shirley Torgerson, Manager
Towers Apartments
Sixth & Iowa
Muscatine, IA 52761

Ms. Sue George
Housing Specialist
Hershey Manor
1810 Mulberry Avenue
Muscatine, IA 52761

Ms. Cathy Deters
Senior Circle Adult Day Care
1808 Mulberry Avenue
Muscatine, IA 52761

Mr. John Middents
Muscatine Commission on Aging
117 West Third Street
Muscatine, IA 52761

Mr. Mike Johannsen
Muscatine County Community Services
415 East Fourth Street
Muscatine, IA 52761

Bethesda Care Center
3440 Mulberry Avenue
Muscatine, IA 52761

Bethesda Village
3440 Mulberry Avenue
Muscatine, IA 52761

Muscatine Care Center
2002 Cedar Street
Muscatine, IA 52761

Musserville Mealsite - Church of the Mazarene
1235 Lincoln Boulevard
Muscatine, IA 52761

Community Nursing Services of Muscatine
1605 Cedar Street
Muscatine, IA 52761

Mr. Don Kroeter, Work Experience Coordinator
Muscatine High School
2705 Cedar
Muscatine, IA 52761

Ms. Monique Anderson, Executive Director
Illinois-Iowa Independent Living Center
736 Federal
Davenport, IA 52803

Ms. Mary Odell, Director
Muscatine Center for Strategic Action
P. O. Box 618
Muscatine, IA 52761

Association for Retarded Citizens
P. O. Box 251
Muscatine, IA 52761

Ms. Mary McGowan
P. O. Box 35
Muscatine, IA 52761



1504 Third Avenue, P.O. Box 3368
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Phone (309) 793-6300 • FAX (309) 793-6305

MEMORANDUM

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Ann Hutchinson, Mayor

City of East Moline

Chaimmer Emmendorfer, Mayor

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John Keig, Mayor

City of Kewanee

Dewey Colter, Mayor

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Cordova, Hampton, Hillsdale,

Milan, Port Byron, and Rapids City

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Matherville, New Windsor, Orion,

and Sherrard

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Allen Haut, Aging

George C. Heninger, Financial

Marty O'Boyle, Labor

Genevieve Rafferty, Human Services

Simon O. Roberts, Minorities

Executive Director

Gary B. Valtieri

TO: Individuals and Organizations Who are Interested in the City of Muscatine's Plan for Compliance with the Paratransit Requirement of the Americans with Disabilities Act

FROM: Patrick J. Weidemann, Transit Planner
Kathy K. Kakert, Muscatine Transit Manager

DATE: October 16, 1991

RE: Public Input Meeting

The Americans with Disabilities Act (ADA) specifies that all fixed route public transit providers submit a plan to meet the Act's paratransit regulations. The regulations state that the plan must be developed in cooperation with members and organizations of the disabled community. Therefore, the Muscatine Transit System will be holding a public input session on Monday, November 4, 1991, at 10:00 a.m. in the City of Muscatine Public Works building small conference room. The purpose of this meeting is to draw members of the disabled community into the planning process for new regulations concerning the Dial-A-Bus portion of Muscatine City Transit. Specifically, this meeting will allow individuals to hear initial proposals concerning changes to the existing operation of Dial-A-Bus.

We wish to encourage as many individuals as possible to attend. We will be forming an advisory group from these meetings, so your involvement is appreciated. If you are unable to attend the meeting and are interested in having your name or others put on our mailing list and the advisory group, please feel free to give us a call. Locally, you may call Kathy at (319) 263-8152, or you are welcome to call Patrick at (309) 793-6300.

Thank you.

PJW/lam

4-85



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A. Francis Roeders, Citizen

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Francis Marlier, Alderman

City of Bettendorf
Ann Hutchinson, Mayor

City of East Moline
Chalmer Emmendorfer, Mayor

City of Muscatine
John Keig, Mayor

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Matherville, New Windsor, Orion,
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Eldridge, LeClaire, Princeton,
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Marty O'Boyle, Labor
enevieve Rafferty, Human Services
Simon O. Roberts, Minorities

Executive Director
Gary B. Vallem

TO: Individuals and Organizations Who are Interested in the City of Muscatine's Plan for Compliance with the Paratransit Requirement of the Americans with Disabilities Act

FROM: Patrick J. Weidemann, Transit Planner
Kathy K. Kakert, Muscatine Transit Manager

DATE: November 25, 1991

RE: Public Input Meeting Notice Correction

This memorandum is to correct a previous memorandum dated November 21, 1991. The Muscatine Transit System will be holding a public input session on Monday, December 2, 1991, at 10:00 a.m. in the Muscatine City Hall Conference Room.

We apologize for this error and any inconvenience it may have caused. If you are unable to attend the meeting and are interested in commenting on some of the proposed changes, please feel free to give us a call. Locally, you may call Kathy at (319) 263-8152, or you are welcome to call Patrick at (309) 793-6300.

PJW/KKK/lam
4-60





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MEMORANDUM

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John Kaig
TREASURER
Mark W. Schwiebert
MUNICIPAL REPRESENTATIVES

TO: ADA Disabled Advisory Group
FROM: Patrick Weidemann, Transit Planner
Kathy Kakert, Muscatine Transit Coordinator
DATE: December 23, 1991
RE: ADA Plan Review and Public Hearing

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Ruth Reynolds, Alderperson
A. Francis Roederer, Citizen
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City of Moline
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Genevieve Rafferty, Human Services
Simon O. Roberts, Minorities

Executive Director
Gary B. Vallem

This memorandum is to advise you that we are reaching completion of the first year's planning requirements under the Americans with Disabilities Act. Final draft copies of the entire Paratransit Plan have been included with this memo. Additional copies may be obtained by contacting the Muscatine Transit Office or Bi-State Regional Commission. In addition, the Plan is available on cassette tape for the visually impaired. Copies of the tape are also available from both Muscatine Transit and Bi-State.

A public hearing has been scheduled for **Thursday, January 2, 1992, at 7:30 p.m. in Muscatine City Hall.** Any oral or written comments you have on the final Plan may be given during the hearing. In addition, the transit office will be accepting written or telephone comments concerning the Plan from December 23rd to January 17th. Written comments should be directed to the attention of the Transit Coordinator. All written comments will be placed in the Appendix section of the Plan, and verbal comments will be paraphrased in a separate section of the Plan.

If you have any questions on the Plan or the Public Hearing, please feel free to contact either of us at our respective offices. Thank you for your participation in the planning process.

PW/KK/jlh
4-54

Enclosure: Draft copy of Paratransit Plan



Molly P. Carroll, Publisher of the Muscatine Journal, a newspaper of general circulation, printed and published at Muscatine County, Iowa, being duly sworn, says that:

Muscatine City Clerk

Public Notice

Notice of Time and Place of Public Hearing

on the ADA Paratransit Plan

of which annexed printed slip is true, correct and complete copy, was published in said Muscatine Journal once each week for one time/~~times~~ in succession, the first publication having been made there-in on:

	<u>December 11</u>	, 199 <u>2</u>
the second on _____,		199 <u>2</u>
the third on _____,		199 <u>2</u>
the fourth on _____,		199 <u>2</u>
the fifth on _____,		199 <u>2</u>

Molly P. Carroll
Publisher

Subscribed in my presence and sworn to before me by the said Molly P. Carroll this

7th day of January, 1992

Susan Z. Horts
Notary Public in and for
Muscatine County, Iowa

PUBLIC NOTICE
PLACE OF TIME AND
HEARING ON THE ADA
PARATRANSIT PLAN

Public Notice is hereby given that the City Council of the City of Muscatine, Iowa, will hold a Public Hearing to hear objections to the plans, specifications, form of contract and cost estimate for the proposed ADA Paratransit Plan. The hearing will be held in the City Council Chambers, Muscatine, Iowa, on _____ at 7:30 p.m. Interested persons are invited to attend and will be given an opportunity to be heard relative to this matter.

[Signature]
 City Clerk

Molly P. Carroll, Publisher of the Muscatine Journal, a newspaper of general circulation, printed and published at Muscatine County, Iowa, being duly sworn, says that:

Muscatine City Clerk

Notice of Public Input Meeting

of which annexed printed slip is true, correct and complete copy, was published in said Muscatine Journal once each week for one time/~~weeks~~ in succession, the first publication having been made there-in on:

- the first on November 15, 1991
- the second on _____, 1991
- the third on _____, 1991
- the fourth on _____, 1991
- the fifth on _____, 1991

Molly P. Carroll
Publisher

Subscribed in my presence and sworn to before me by the said Molly P. Carroll this

5th day of December, 1991

Edward J. Houts
Notary Public in and for
Muscatine County, Iowa

NOTICE OF PUBLIC INPUT MEETING
 Notice is hereby given that the City Transit System of the City of Muscatine, Iowa, will hold a public input meeting to obtain the views of citizens as it relates to the paratransit plan required by the Americans with Disabilities Act (ADA). Said meeting will be the 2nd day of December, 1991 at 10:00 A.M. in the large conference room at the Public Works Facility, 1459 Washington, Muscatine, Iowa.
 The City Transit System is required to prepare a plan for compliance with ADA paratransit requirements, and to provide for public participation in this planning process. This plan will be submitted to the Iowa Department of Transportation in January, 1992, then forwarded to the Urban Mass Transportation Administration (UMTA) for UMTA approval.
 At the public input meeting, the City Transit System of Muscatine will afford an opportunity for interested persons or agencies to present oral or written input to this plan.
 A. J. Johnson
 City Clerk

11173
Molly P. Carroll, Publisher of the Muscatine Journal, a newspaper of general circulation, printed and published at Muscatine County, Iowa, being duly sworn, says that:

Muscatine City Clerk

Notice of Public Input Meeting

of which annexed printed slip is true, correct and complete copy, was published in said Muscatine Journal once each week for one time/~~weeks~~ in succession, the first publication having been made there-in on:

the first on October 23, 1991
the second on _____, 1991
the third on _____, 1991
the fourth on _____, 1991
the fifth on _____, 1991

Molly P. Carroll
Publisher

Subscribed in my presence and sworn to before me by the said Molly P. Carroll this

5th day of November, 1991

Swan Z. Horts
Notary Public in and for
Muscatine County, Iowa

NOTICE OF PUBLIC INPUT MEETING
Notice is hereby given that the City Transit System of the City of Muscatine, Iowa, will hold a public input meeting to obtain the views of citizens as it relates to the paratransit plan required by the Americans with Disabilities Act (ADA). Said meeting will be the 4th day of November, 1991 at 10:00 A.M. in the large conference room at the Public Works Facility, 1439 Washington, Muscatine, Iowa.
The City Transit System is required to prepare a plan for compliance with ADA paratransit requirements, and to provide for public participation in this planning process. This plan will be submitted to the Iowa Department of Transportation in January, 1992, then forwarded to the Urban Mass Transportation Administration (UMTA) for UMTA approval.
At the public input meeting, the City Transit System of Muscatine will afford an opportunity for interested persons or agencies to present oral or written input to this plan.
A. J. Johnson
City Clerk

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