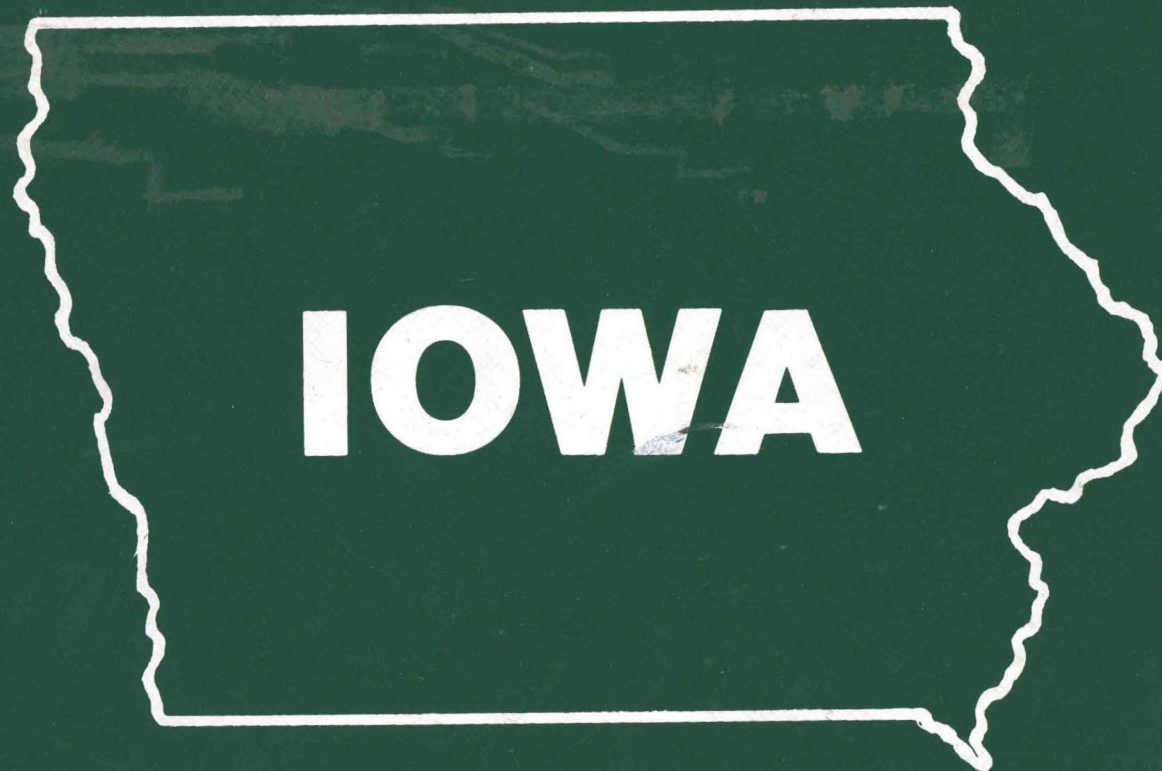


INFORMATION AND REFERRAL
RESOURCE BOOK



AREA AGENCIES ON AGING
IN IOWA

North Central Iowa Area Agency on Aging
500 College Drive
Mason City, Iowa 50401
Tel: 1-515-423-1264 - Ext. 281

Area X Agency on Aging
6301 Kirkwood Blvd. - S. W.
Cedar Rapids, Iowa 52406
Tel: 1-319-398-5559
Toll Free: 1-800-332-5934

North Central Iowa Area Agency on Aging
330 Avenue M
Fort Dodge, Iowa 50501
Tel: 1-515-576-2301

Area XI Agency on Aging
104½ East First & Locust Street
Des Moines, Iowa 50309
Tel: 1-515-244-3257

Area IV Agency on Aging
626 Insurance Exchange Building
Sioux City, Iowa 51102
Tel: 1-712-279-6286

Area XIII Agency on Aging
409 First National Bank Building
Council Bluffs, Iowa 51501
Tel: 1-712-328-2540

Hawkeye Valley Area Agency on Aging
2530 University
Box 690
Waterloo, Iowa 50704
Tel: 1-319-233-5214
Toll Free: 1-800-772-2032

Area XIV Agency on Aging
215 North Elm
Creston, Iowa 50801
Tel: 1-515-782-4040

Hawkeye Valley Area Agency on Aging
Iowa Valley Community College
22 West Main
Marshalltown, Iowa 50158
Tel: 1-515-752-4643

Area XV Agency on Aging
Indian Hills Community College
Ottumwa, Iowa 52501
Tel: 1-515-682-8081 - Ext. 217

Area IX Agency on Aging
105 South Main Street
Davenport, Iowa 52800
Tel: 1-319-322-2695

If an Area Agency on Aging is not listed for
your region, the Iowa Commission on the Aging
is your contact for information.

INTRODUCTION AND FOREWARD

One of the responsibilities of the Area XV, Agency on Aging is Information and Referral. By cooperating with existing agencies, this program seeks to identify and serve the needs of the 35,000 persons 60 years of age or older, in this ten county area.

This resource book was compiled to assist those persons who are helping the elderly reach the proper organization or obtain the service they need.

Organizations or services listed were considered on the basis of:

1. A local direct service offered to the elderly.
2. A local direct service offered to anyone on a non-sectarian, non-religious basis, and which would include the elderly.
3. A state or federal agency offering services, which would specify or include the elderly.
4. Agencies recommended by the State Commission on the Aging.

A resource book will be compiled for each county, duplicated, and placed with agencies who frequently serve the elderly. This book is loose-leafed to simplify up-dating, and indexed by service-offered rather than alphabetically listed. Agencies are encouraged to use the book to their advantage, write in corrections or add their own pages of important local information.

Area XV, Agency on Aging welcomes any suggestions for adding resources to the book, and would appreciate being contacted concerning changes within an organization. Additions, corrections, and updating will be continuous.

Information and Referral
Area XV, Agency on Aging
Indian Hills Community College
Industrial Airport
Ottumwa, Iowa 52501

EMERGENCY ASSISTANCE

Fire

Fairfield 515-472-3134

Libertyville 515-693-3051

Lockridge 319-696-2051

Packwood 515-695-3881

Pleasant Plain 319-694-2955

Medical Emergency

POLK - PACKWOOD VOLUNTEER FIRE DEPARTMENT ... 515-695-3881

The Polk-Packwood Volunteer Fire Department has a respirator-inhalator that is available by calling the Fire Department number. They are trained in the use of this equipment and all operators hold the multi-media First Aid Card.

AREA SERVED: Packwood and anyone who has a Packwood phone.

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ALCOHOLISM

Central Iowa Foundation for Alcoholism

Polk County Alcoholism Service Center

ALCOHOLISM

Central Iowa Foundation for Alcoholism

Contact Joann Bailey, Director Richard Rowe, Counselor

Phone 515-684-5425

After hrs/emergency 515-684-5425

Hours 8:00 a.m. - 4:30 p.m. Mon. thru Fri.

Collect calls accepted no

Toll free number no

The philosophy of the Central Iowa Foundation for Alcoholism is that rehabilitation and recovery should be accomplished in the home community where the alcoholic must learn to live comfortably without the use of alcohol. The foundation provides family counseling and education along with treatment for the problem drinker.

Branch service offices are in Jasper, Poweshiek, Keokuk, and Wapello counties. In Wapello County, AA meetings are held, there is an intermediate care center, and an alcoholism treatment unit.

Central Iowa Foundation for
Alcoholism
407 North Ash
Ottumwa, Iowa 52501
Wapello

Fee: none.

Eligibility: must be in need of service.

Necessary documents: none.

Area served Wapello County
and surrounding areas.

Convenient entrance for elderly and
handicapped: no.

Languages spoken: English.

Information date: 11/5/74

ALCOHOLISM

Polk County Alcoholism Service Center

Contact Kathryn Barnhill - Social Worker

Phone 515-282-5001

After hrs/emergency 24 hr
answering service.

Hours 8:00am. - 5:00pm. Mon thru Fri.

Collect calls accepted yes

Toll free number no

Central intake point for all persons with drinking problems, their families, and significant others. All services including in patient hospital treatment, outpatients treatment, job placement, General Relief, food, legal consultation, vocational rehabilitation referrals, group and individual counseling, and etc., are provided or can and will be provided if the situation warrants. Services are the same for all ages.

Polk County Alcoholism Service
Center
1915 Hickman
Des Moines, Iowa 50314
Polk

Fee: none. County will fund inpatient
treatment if client cannot.

Eligibility: involvement with
alcoholism by individual or
family member.

Necessary documents: none.

Area served Polk County
and South-Central Iowa.

Convenient entrance for elderly and
handicapped: yes, East Side ramp.

Languages spoken: English.

Information date: 11/1/74

COUNSELING

Community Mental Health Center -- See HEALTH SERVICES

EDUCATION

Indian Hills Community College

Jefferson County Extension Service

Public Library

Public School District Offices

Southeastern Library Services

State Library Commission of Iowa

EDUCATION

Indian Hills Community College

Contact Adult Education Department

Phone 515-682-8081 Ottumwa After hrs/emergency NA
515-856-2143 Centerville

Hours 8:00 a.m. - 4:30 p.m. Mon. thru Fri.

Collect calls accepted no Toll free number no

Educational opportunities are available for individuals 60 years of age or older, through the combined efforts of Indian Hills Community College and your local community school district. In the non-career department: ABE classes (Adult Basic Education) and GED classes (General Educational Development) are available tuition free, to anyone interested in receiving a high school equivalency certificate. Participants must be at least 16 years of age of age or older, and not enrolled in school.

Other areas of Adult Education are: Career and Continuing Education.

Life-Time Learning Centers are available at Fairfield, Ottumwa, and Centerville. They are set-up to accomodate anyone wishing to study a particular course being offered.

Of special interest to those approaching retirement is, PRE-RETIREMENT PLANNING. It is 7 class sessions of 2 hours each, in which the concerns of the retired are discussed with specialists in the particular concern area.

Indian Hills Community College
Ottumwa Industrial Airport
Ottumwa, Iowa 52501
Wapello

Fee: fees will vary.

Eligibility: anyone.

Necessary documents: none.

Area served anyone wishing to enroll.

Convenient entrance for elderly and handicapped: no, except for ramp entrance to COC building.

Languages spoken: English.

Information date: 11/5/74

EDUCATION

Jefferson County Extension Service

Contact Stan Stover or Adelen Clark

Phone 515-472-4166

After hrs/emergency NA

Hours 8:00am.-5:00pm. Mon thru Fri

Collect calls accepted no

Toll free number no

Extension is a cooperative venture of the U.S. Department of Agriculture, Iowa State University and the local extension districts. Educational programs and information are available in the broad areas of agriculture, home economics, public affairs and 4-H and youth development.

Of special interest to the elderly are programs and information on food, nutrition, leisure time activities, and consumer education. A Senior Citizens newsletter is published four times a year, a monthly newsletter aimed at the consumer, contains helpful information for all ages on many subjects.

Contact your local county extension office for educational material and bulletins, or to inquire about the newsletter mailing list.

Jefferson County Extension Service
55 S. Court
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: None.

Necessary documents: NA

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Yes, street level entrance.

Languages spoken: English.

Information date: 10/5/74

EDUCATION

Public Library

Contact James Rubis

Phone 515-472-3236

After hrs/emergency NA

Hours 11:00am-8:30pm Mon thru Fri/10:00am-5:00pm Sat/ 1:30-4:00pm Sun

Collect calls accepted no

Toll free number no

Some of the services the Fairfield Public Library offers to Senior Citizens, are:

A collection of large print books.

Lighted magnifyer for those with sight problems.

Reference and information services.

Films every other Tuesday at the Senior Citizen Site (Congregate Meal Site).

Public Library
Fairfield, Iowa 52556
Jefferson

Fee: none.

Eligibility: none.

Necessary documents: none.

Area served Jefferson County
and Southeast Iowa.

Convenient entrance for elderly and
handicapped: no.

Languages spoken: English.

Information date: 10/22/74

EDUCATION

Public School District Offices

For information concerning educational needs, you may contact your local School District Superintendent's Office.

Jefferson County:

Mr. Ralph W. Gambach, Superintendent
Fairfield Community School District
Box 470
Fairfield, Iowa 52556
515-472-2655
High School
515-472-2059

EDUCATION

Southeastern Library Services

Contact Marie Lindquist

Phone 319-324-0019

After hrs/emergency NA

Hours 9:00am.-5:00pm. Mon thru Fri.

Collect calls accepted no

Toll free number 1-800292-0029

Complete library services:
Print or non-print materials.
Informational services.

Services available indirectly through local libraries, or directly available if there is no local library.

Southeastern Library Services
321 Main Street
Davenport, Iowa 52801
Scott

Fee: none.

Eligibility: none.

Necessary documents: none.

Area served 15 Counties.

Convenient entrance for elderly and handicapped: NA

Languages spoken: English.

Information date: 12/11/74

EDUCATION

State Library Commission of Iowa

Contact Your local librarian
Regional Library Director
Phone 515-281-5236 After hrs/emergency NA
Hours 8:00am. -4:00pm. Mon thru Fri.
Collect calls accepted no Toll free number no

The State Library Commission of Iowa acts as a clearing house for information for local and regional libraries. It also acts as an information and referral system for citizens, clubs and organizations who wish to write to them.

The libraries in the state of Iowa have organized themselves into Regional Library Systems with an effective Interlibrary Loan network to distribute library materials in all formats to all the citizens of the state, through the local libraries.

Some library materials are especially geared to the needs of the aging library patron. For example, each Regional Library System has a collection of Large Print books. Six regions have a Mail-A-Book Program.

State Library Commission of Iowa
East 12th & Grand
Des Moines, Iowa 50319

Fee: none/except possibly postage.

Eligibility: none.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: no, use back entrance.

Languages spoken: English.

Information date: 11/2/74

EMERGENCY ASSISTANCE

Jefferson County Chapter American Red Cross

SIEDA Neighborhood Center -- See SUPPORTIVE SERVICES

EMERGENCY ASSISTANCE

Jefferson County Chapter American Red Cross

Contact Mr. or Mrs. H.L. Sellers

Phone 515-472-6220

After hrs/emergency No.

Hours 24 hrs per day

Collect calls accepted Yes

Toll free number No

Jefferson County has a well-stocked Loan Closet of most hospital needs such as hospital beds, mattresses, side rails, wheel chairs, walkers, crutches, bed trays, bed pans, urinals, commodes, etc. This equipment is available for loan on a rent-free basis.

Other services are offered if the individual is a veteran or a member of a military or veteran's family.

Jefferson County Chapter
American Red Cross
605 South Main
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: Must be residents of
Jefferson County.

Necessary documents: If veteran,
discharge papers.

Area served Jefferson County.

Convenient entrance for elderly and
handicapped: NA

Languages spoken: English.

Information date: 10/18/74

EMPLOYMENT

Iowa Employment Security Commission

Rehabilitation, Education and Services Branch of State of Iowa

Department of Public Instruction

Tenco Workshop, Inc.

EMPLOYMENT

Iowa Employment Security Commission

Contact Richard Brownlee, Manager

Phone Donna Bowles, Marilyn Love, Nancy Paben, Interviewers
515-472-5466 After hrs/emergency NA

Hours 8:00am-4:30pm. Mon. thru Fri.

Collect calls accepted no

Toll free number no

Statewide, the Iowa Employment Security Commission through it's offices, offer various services to enhance the placement of older workers.

Services the individual should inquire about at his or her local office are: Interviewing and registering job applicants, job development, testing (proficiency and aptitude), use of mandatory listing as source of referral to certain job openings, special services to veterans and handicapped, labor market information, services to employers, and the U.S. Department of Labor Bonding Program.

Iowa Employment Security
Commission
51 West Washington
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: Depends upon services requested.

Necessary documents: Social Security number.

Area served Jefferson & Van Buren
Counties.

Convenient entrance for elderly and
handicapped: No, use front door.

Languages spoken: English.

Information date: 10/10/74

EMPLOYMENT

Rehabilitation, Education, and Services Branch

Contact Dan Kent - Supervisor

Phone 515-682-7569

After hrs/emergency NA

Hours 8:00am. -4:30pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

Services necessary to return disabled vocationally handicapped persons to employment. This may include physical exams and restoration, counseling, training or re-training, placement, and placement equipment. The services provided are those determined necessary for each individual client.

To be eligible, persons must have a physical, mental, or emotional condition which creates problems for them in job situations and be expected to enter employment after services are provided.

No fees except for 1. non-diagnostic hospital or other physical restoration services. 2. maintenance while receiving services, except diagnostic, and 3. tools, equipment or initial stock for self-employment.

Rehabilitation, Education and
Services Branch of State of Iowa
Department of Public Instruction
Industrial Airport
Terminal and 5th Street
Ottumwa, Iowa 52501
Wapello

Fee: none for most services.

Otherwise, fee is charged on a sliding
scale based on income.

Eligibility: see above.

Necessary documents: Social
Security no.

Area served Area XV,
10 counties.

Convenient entrance for elderly and
handicapped: fairly convenient.

Languages spoken: English.

Information date: 11/5/74

EMPLOYMENT

Tenco Workshop, Inc

Contact Kathryn Hinds, Supervisor

Phone 515-472-9233

After hrs/emergency No

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

Tenco serves the developmentally disabled adult. The purpose of the workshop is to assist each individual in reaching their optimum level of independence.

The program is set up around a work-oriented schedule. A marketable item is produced. Each client is paid a wage based on a piece-rate. Items are sold to pay wages and replenish raw materials. Tenco solicits sub-contract work in the areas of packaging, collating, labeling, stuffing and stamping envelopes, and sortings.

Tenco Workshop, Inc
Highway 34 West
Fairfield, Iowa 52556
Jefferson

Fee: Each client accepted on a tuition basis/Fees paid thru County Board of Supervisors.

Eligibility: Must be developmentally disabled.

Necessary documents: None.

Area served: 10 county area, plus.

Convenient entrance for elderly and handicapped: Yes.

Languages spoken: English.

Information date: 2/10/75

FINANCIAL

Commission of Veteran Affairs

Medicare, Social Security Administration

Social Security Administration

V. A. Regional Office

FINANCIAL

Commission of Veterans' Affairs

Contact Bill S. Foshier, Executive Secretary

Phone 515-472-4341

After hrs/emergency NA

Hours 8:00am-5:00pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

Commission of Veterans Affairs is organized on a State and County level to assist veterans in receiving their benefits.

Veterans who have served during certain periods of the Spanish American War, WWI, Korean War, WWII and Viet Nam War, their widows or minor children, are eligible for temporary services. This assistance includes medical, food, clothing, fuel, hospital, etc.

Commission of Veterans' Affairs
119 East Burlington
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: Must be war veteran of designated War Periods, or a dependent of the veteran.

Necessary documents: Honorable discharge papers.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Yes.

Languages spoken: English.

Information date: 11/74

FINANCIAL

MEDICARE

Contact Service Representatives

Phone 515-682-8059

After hrs/emergency NA

Hours 8:00-4:30 Mon thru Fri.

Collect calls accepted no

Toll free number Zenith 1410

Medicare is a program of health insurance under social security set up to help millions of Americans 65 and older, and many severely disabled people under 65, to pay the high cost of health care. It has two parts - hospital and medical insurance.

The hospital insurance part of Medicare helps pay for the care you receive as a patient in a hospital and for certain followup care after you leave the hospital. The medical insurance part of Medicare helps pay for the doctor's services, outpatient hospital services, and many other medical items and services not covered under hospital insurance. *

In order to check your eligibility and to receive full protection of Medicare, please check with your Social Security Office 2 or 3 months before you reach age 65.

*DHEW Publication No. (SSA) 73-10043

Medicare
Social Security Administration
District Office
601 West 2nd
Ottumwa, Iowa 52501
Wapello

Fee: none to make application.

Eligibility: age 65/or disabled.

Necessary documents: Social Security no./proof of age.

Area served 7 counties,
including Appanoose.

Convenient entrance for elderly and
handicapped: yes, ramp entrance.

Languages spoken: English.

Information date: 11/27/74

FINANCIAL

Social Security Administration

Contact Connie Denny

Phone 515-6828059

After hrs/emergency NA

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted no

Toll free number no

Social Security Administration provides a linkage to services needed. Individuals are assisted in filing applications, and in obtaining necessary documents to support applications, in the following instances:

RETIREMENT BENEFITS

SURVIVORS BENEFITS

DISABILITY BENEFITS

MEDICARE BENEFITS

BLACK LUNG BENEFITS

SUPPLEMENTAL SECURITY INCOME PAYMENTS (SSI)

The Social Security Administration issues Social Security Account Number cards, replaces lost cards, as well as lost Medicare cards. The Administration provides individuals to explain and discuss the social security programs before any interested groups.

A Social Security representative visits in Jefferson County at the Senior Citizens Center, 51 W. Washington, on the 2nd Thursday of each even numbered month from 9:00-11:30am.

Social Security Administration
District Office
601 West 2nd
Ottumwa, Iowa 52501
Wapello

Fee: None.

Eligibility: Varies according to specific benefits.

Necessary documents: None to make application.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Street level entrance in Fairfield/inclined entrance, Ottumwa.
Information date: 11/26/74

Languages spoken: English.

FINANCIAL

VA Regional Office

Contact Samuel L. Holmes

Phone 515-284-4370

After hrs/emergency

Hours 7:45am. - 5:00pm. Telephone service.

8:15am. - 4:30pm. Personal interview.

Collect calls accepted no

Toll free number 1-800-362-2222

The VA Regional Office will help veterans with:

- a. Compensation or pension for disabled veterans.
- b. Compensation or pension for dependents of deceased veterans.
- c. Hospitalization and outpatients care for certain veterans and dependents.
- d. Other disability benefits.
- e. Other death benefits.

Requirements for eligibility varies according to specific benefits. Call the above number for more information.

If filing for dependency benefits, a birth certificate or other dependency evidence will be required.

VA Regional Office
210 Walnut St.
Des Moines, Iowa 50309
Polk

Fee: none.

Eligibility: varies according to specific benefits.

Necessary documents: Social Security no. /birth certificate /proof of military service.

Convenient entrance for elderly and handicapped: yes.

Area served State of Iowa.

Languages spoken: English/Spanish.

Information date: 11/3/74

HEALTH SERVICES

Community Mental Health Center

Glenwood State Hospital -- School

Iowa Soldiers' Home

Jefferson County Hospital

Jefferson County Public Health Nursing Service

Mental Health Institute, Mount Pleasant, Iowa

Oakdale Hospital

State Psychopathic Hospital, University of Iowa

University of Iowa Speech and Hearing Clinic

V. A. Hospital, Iowa City

Veteran's Administration Hospital, Knoxville, Iowa

Veterans Administration Hospital, Des Moines, Iowa

HEALTH SERVICES

Community Mental Health Center

Contact Paul E. Anderson, Executive Director

Phone 319-385-8051

After hrs/emergency None

Hours 9:00am.-5:00pm. Mon. thru Fri. Mt Pleasant
9:00am.-5:00pm. Mon. thru Thurs. Wapello

Collect calls accepted No

Toll free number No

The Community Mental Health Center offers:

Psychotherapy - Individual and Family
Diagnostic Studies with recommendation
Evaluation for other professional organizations
Reconciliation services for the Courts in the dissolution of marriage
Chemotherapy
Marriage Counseling
Post Hospital follow-up care

Community Mental Health Center
125 1/2 West Monroe St.
Mt. Pleasant, Iowa 52641
Henry

Fee: Sliding scale based on income.

Eligibility: Area patients, sliding scale based on income. Other patients, required to pay full fee.

Necessary documents: None.

Area served Henry, Jefferson, Louisa, Washington Counties.

Convenient entrance for elderly and handicapped: No.

Languages spoken: English.

Information date: 11/74

HEALTH SERVICES

Glenwood State Hospital - School

Contact Superintendent, Diagnostic and Evaluation Clinic

Phone 712-527-4811

After hrs/emergency 712-527-4811

Hours 24 hrs a day, 7 days a week.

Collect calls accepted no

Toll free number no

At Glenwood each applicant is evaluated by a team of professionals who make recommendations to the individual, parents, and other appropriate officials.

Glenwood offers care and treatment of the mentally retarded by means of medical, social, and vocational training.

Iowa Department of Social Services
Glenwood State Hospital - School
711 Vine
Glenwood, Iowa 51534
Mills

Fee: county of legal settlement
or as a designated state case.

Eligibility: all ages, IA county of legal
settlement/pre-evaluation prior to
admission /or designated state case.
Necessary documents: application
for admission from county depart-
ment of Social Services.

Area served 52 of Iowa's
99 counties.

Convenient entrance for elderly and
handicapped: most campus buildings
have ramps and/or elevators.

Languages spoken: English.

Information date: 11/3/74

HEALTH SERVICES

Iowa Soldiers' Home

Contact Jack J. Dack, Commandant Ext. 235
Hillis A. MacNaughton, Adjutant Ext. 262
Phone 515-752-1501 After hrs/emergency 515-752-1501
Hours 24 hr service, 7 days a week.

Collect calls accepted no Toll free number no

The Iowa Soldiers' Home has three levels of care for the geriatric and chronically ill veteran, dependent spouse or widowed spouse with domiciliary care, nursing care and hospital type care as defined by the Veterans Administration. Provision is made for professional and professionally directed care among Medical Service, Nursing Service, Social Work Service, Pastoral Service, Physical Therapy, Activity Therapy, Occupational Therapy, Recreational Therapy, Bibliotherapy and such other services as may be appropriate.

Fees: Veterans, dependent spouse or widowed spouse may be admitted without regard to their financial situation. Those who have sufficient assets or income are required to pay a part of their care. Rates are based upon the applicants ability to pay.

Eligibility: Honorably discharged veterans, dependent spouse or widowed spouse who served during specific dates listed and are residents of Iowa three years immediately prior to date of application.

Iowa Soldiers' Home
Marshalltown, Iowa 50158

Fee: none of Veteran status,
otherwise based on ability to pay.

Eligibility: honorably discharged
veterans/served during specific
dates/resident of IA 3 yrs prior.
Necessary documents: Social
Security no./ honorable discharge.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes, with the exception
of the administration building.

Languages spoken: English.

Information date: 11/2/74

HEALTH SERVICES

Jefferson County Hospital

Contact Mr. Walter W. Brownlee

Phone 515-472-4111

After hrs/emergency 515-472-4111

Hours 24 hrs per day, 7 days per week

Collect calls accepted No

Toll free number No

Jefferson County hospital is an acute short term general hospital. It offers an intensive care unit, physical therapy, inhalation therapy, emergency room and laboratory. A patient should generally be referred by a physician.

Jefferson County Hospital
400 Highland
Fairfield, Iowa 52556
Jefferson

Fee: Hospital fee schedule in force
at time of service.

Eligibility: Must generally be referred
by a physician.

Necessary documents: Social Security
no./Health Insurance policy/ Title XIX
numbers.

Area served Jefferson County and
surrounding area.

Convenient entrance for elderly and
handicapped: No, use emergency
room entrance.

Languages spoken: English.

Information date: 10/23/74

HEALTH SERVICES

Jefferson County Public Health Nursing Service

Contact Mrs. Lois Brokken & Mrs. Anne Roth

Phone 515-472-5929

After hrs/emergency None

Hours 8:00am-4:30pm. Mon thru Fri.

Collect calls accepted No

Toll free number No

The Jefferson County Public Health Nursing Service provides professional nursing procedures to those in her care. Additional services are: counseling, medication supervision, active exercises (teach), diet instruction, activity counseling, assist with cancer loan closet equipment, referral, etc.

Jefferson County Public Health
Nursing Service
Court House Annex
Fairfield, Iowa 52556
Jefferson

Fee: No charge, or sliding scale
based on income.

Eligibility: Must be in need of
service.

Necessary documents: None.

Area served Jefferson County.

Convenient entrance for elderly and
handicapped: No.

Languages spoken: English.

Information date: 11/74

HEALTH SERVICES

Mental Health Institute

Contact Mr. Coen C. Plasberg, Superintendent
Dr. Albert Kaplan, Unit Director, Geriatric Unit
Phone 319-385-7231 After hrs/emergency 319-385-7231
Hours 8:00am.-4:30pm., Office Hours
24 hrs, 7 days a week, Service
Collect calls accepted No Toll free number No

The purpose of the Geriatric program is to provide psychiatric and medical treatment for persons requiring in-hospital services in a psychiatric setting. Each patient has an individual treatment plan prescribed for him which may consist of any or all of the following: medication, individual and group therapy, special activities such as physical exercises, homemaking, occupational and recreational therapy, library, film, and reality orientation. Patients requiring major surgery or intensive medical care are referred to the University of Iowa Medical Center. Depending upon individual needs patients leaving the hospital are referred to appropriate persons and facilities in the community for post-hospital aftercare and follow-up.

Mental Health Institute
1200 East Washington
Mt. Pleasant, Iowa
Henry

Fee: Per diem charges.

Eligibility: Application or order of admission from Clerk of Court.

Necessary documents: Health Insurance policy no/Social Security no/Medicare card/Application or order of admission.
Convenient entrance for elderly and handicapped: No, use Ambulance Entrance.

Area served: 23 Counties of Southeastern Iowa

Languages spoken: English/Spanish/
German/Russian/Korean/Dutch. Information date: 2/3/75

HEALTH SERVICES

Oakdale Hospital

Contact Office staff

Phone 319-353-5289

After hrs/emergency 319-353-4966

Hours 24 hr a day, 7 days a week.

Collect calls accepted no

Toll free number no

Diagnosis and treatment of tuberculosis or respiratory diseases.
Evaluation and treatment for alcoholism.

Oakdale Hospital
Oakdale, Iowa 52319

Fee: paid thru the county, with
arrangements by director of
Social Services.

Eligibility: citizen of Iowa.

Area served State of Iowa.

Necessary documents: health
insurance policy/Social Security
no./physician referral.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 11/3/74

HEALTH SERVICES

State Psychopathic Hospital University of Iowa

Contact Dr. George Winokur

Phone 319-353-4081

After hrs/emergency 319-353-3384
5:00 -8:00 pm.

Hours 8:00am.-5:00pm. Mon thru Fri.

Collect calls accepted NA

Toll free number NA

The State Psychopathic Hospital offers help to anyone with mental and emotional problems. Both in-patient and out-patient care are available. Preference is given to legal residents of Iowa.

State Psychopathic Hospital
University of Iowa
Iowa City, Iowa 52242
Johnson

Fee: fees vary according to the patient's circumstances.

Eligibility: resident of Iowa/patients admitted through out-patient services.

Necessary documents: Health Insurance policy.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: use main entrance.

Languages spoken: English.

Information date: 12/3/74

HEALTH SERVICES

University of Iowa Speech and Hearing Clinic

Contact Mrs. Nancy Dwight, Appointment Secretary

Phone 319-353-5463

After hrs/emergency NA

Hours 8:00am. -5:00pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

The services of this clinic for persons 60 years of age and older can be considered as two types as follows: 1. outclinic evaluations and consultation services for persons with speech, language and or hearing problems and 2. day clinic habilitation or rehabilitation service programs for such persons who can come to the clinic for therapy.

Requests for outclinic evaluations should include as complete a description and background of the problem as possible. It is frequently necessary to require additional information other than that initially sent prior to scheduling an appointment, and the length of time an individual must wait to be seen varies, but because of the demand for service, some delays are to be expected. Outclinic service is extremely limited through June, July, and August due to limitations of staff availability.

Therapy for communication problems usually can be arranged if the person who has such a problem can come to the clinic on a regularly scheduled basis.

University of Iowa Speech and
Hearing Clinic
Wendell Johnson Speech and
Hearing Center
University of Iowa
Iowa City, Iowa 52242

Fee: charged according to services provided/reduction or waiver of fees may be requested.

Eligibility: anyone in need of service.

Necessary documents: Social Security no.

Area served no restrictions on area served.

Convenient entrance for elderly and handicapped: no, use West Door, main entrance.

Languages spoken: English.

Information date: 11/2/74

HEALTH SERVICES

VA Hospital

Contact Mr. John Robertson Ext. 241 or 242

Phone 319-338-0581 After hrs/emergency none

Hours 24 hrs, 7 days a week.

Collect calls accepted no Toll free number no

The VA Hospital provides medical and surgical care, inpatient and ambulatory service.

Veterans Administration Hospital
Iowa City, Iowa 52240
Johnson

Fee: none.

Eligibility: must have served in
Armed forces.

Necessary documents: Social Security
no. /discharge papers .

Area served Eastern 2/3 of Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 10/10/74

HEALTH SERVICES

Veteran's Administration Hospital

Contact R. W. Irish, Outpatient Service Ext. 270
Richard K. Jones, Medical Administration Service Ext. 236
Phone 515-842-3101 After hrs/emergency 515-842-3101

Hours 24 hrs a day, 7 days a week

Collect calls accepted yes Toll free number no

The hospital provides hospitalization and nursing home care treatment to all eligible veterans of both sexes. We also provide outpatient treatment and medication to these same veterans. Hospitalization is provided to service-connected veterans on a priority basis and to other veterans on a bed available basis. Nonservice connected beneficiaries, not in receipt of VA pension, must swear to their inability to pay for this hospitalization. After age 65 this is no longer a requirement.

Fees. No actual hospital charges are made to eligible veterans. However, we refer to an average rate of \$85.00 per day when discussing with a veteran his ability to defray the necessary cost of hospitalization outside the VA. When billing for an ineligible person, our rate is \$47.00 per day. Veterans who have sufficient income are required to purchase their own clothing, canteen supplies and other personal items. However, if there are no funds available, these are furnished at government expense.

Veterans Administration Hospital
West Pleasant Street
Knoxville, Iowa 50138
Marion

Fee: none.

Eligibility: veteran status.

Area served Iowa, Northern MO,
Western IL, Eastern NB, SouthE SD.

Languages spoken: 6 languages.

Necessary documents: health
insurance policy/Social Security
no. /honorable discharge.

Convenient entrance for elderly and
handicapped: yes, use ambulance
entry at the rear of Building 1.

Information date: 11/3/74

HEALTH SERVICES

Veterans Administration Hospital

Contact Dr. Burgeson, Ambulatory Care Service Ext 337
Mr. Harris, Social Work Service Ext 381
Phone 515-255-2173 After hrs/emergency Ext. 337
Hours 24 hrs per day, 7 days a week.
Collect calls accepted limited Toll free number no

The Des Moines VA Hospital treats veterans who need hospitalization for medical or surgical conditions and are legally eligible for admission.

Outpatient treatment is provided for eligible beneficiaries in the Out-patient Clinic, and available to residents of the state of Iowa.

Social work services and other allied health services are provided to the western one-third and northermiddle of the state of Iowa.

Certain dependents and survivors of veterans can receive hospitalization and outpatient treatment from non-VA sources, partially at the expense of the government. These benefits are furnished under the auspices of CHAMPUS.

Recommended application procedure is a telephone call or letter from the veteran's private physician. However, a veteran may mail in an application or present himself to the hospital.

Veterans Administration Hospital
30th and Euclid
Des Moines, Iowa 50310
Polk

Fee: none.

Eligibility: veteran status.

Necessary documents: military discharge papers.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: yes, barrier free.

Languages spoken: English/Spanish/
Swedish/Japanese.

Information date: 11/31/74

HEALTH RELATED SERVICES

Iowa Association for Mental Health

Iowa Chapter Arthritis Foundation

Iowa Commission for the Blind

Iowa Diabetes Association, Inc.

Iowa Heart Association, Inc.

Iowa Society for the Prevention of Blindness

Jefferson Cancer Society Loan Closet

Jefferson County Chapter American Red Cross -- See EMERGENCY ASSISTANCE

Kidney Foundation of Iowa, Inc.

Medicaid, Department of Social Services

Medicare, Social Security Administration

National Multiple Sclerosis Society Eastern Iowa Chapter

United Cerebral Palsy of Iowa

HEALTH RELATED SERVICES

Iowa Association for Mental Health

Contact Dick Tschetter, Executive Director

Phone 515-244-7414

After hrs/emergency none

Hours 8:30 a.m. - 4:30p.m. Mon. thru Fri.

Collect calls accepted no

Toll free number no

Iowa Association for Mental Health provides public education and referral services and advocacy.

Iowa Association for Mental Health
315 E. 5th St.
Des Moines, Iowa 50309
Polk

Fee: none.

Eligibility: must be in need of service.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 10/18/74

HEALTH RELATED SERVICES

Iowa Chapter Arthritis Foundation

Contact Mrs. Marie Ann Hull, Executive Secretary

Phone 515-243-6259

After hrs/emergency 515-278-8615

Hours 8:00 a.m. - 4:30 p.m. Mon. thru Fri.

Collect calls accepted no

Toll free number no

The Iowa Chapter Arthritis Foundation serves the whole state of Iowa through medical research, professional education and public information. Anyone in the state may receive public informational materials free of charge. The Iowa Chapter also makes referrals on information of rheumatologists and clinics in the state of Iowa. Have films on arthritis loaned out to groups for showing. We request one week in advance for use of films as they are in great demand. Also refer public to libraries for recommended books on arthritis.

The Iowa Chapter Arthritis Foundation established an arthritis clinic in Iowa City several years ago and still helps support it in part.

Iowa Chapter Arthritis Foundation
914 Locust Street
Des Moines, Iowa 50309
Polk

Fee: none for public information materials.
charges for clinical services are based on
a sliding fee scale.

Eligibility: referral by physician.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 10/10/74

HEALTH RELATED SERVICES

Iowa Commission for the Blind

Contact Gregory Phelps

Phone 515-283-2601

After hrs/emergency no

Hours 8:00am.-4:30pm. Mon thru Fri.

Collect calls accepted

Toll free number no

The Iowa Commission for the Blind is a state agency located in Des Moines with district offices in Cedar Rapids and Waterloo. Services provided are:

1. Complete library service, including provision of talking book machines, talking book records, cassette recorders, tapes and braille books.
2. Orientation and adjustment center training.
3. Home teaching.
4. Vocational rehabilitation. Training directed toward a vocational goal and assistance in job placement.
5. Makes available aids and appliances such as canes, braille slates and styluses, needle threaders, signature guides, corrugated writing boards, watches, timers, etc.
6. Endeavours to disseminate the right kind of public information about blindness.
7. Utilizes civic groups to achieve the above ends.

Iowa Commission for the Blind
Fourth and Keosauqua Way
Des Moines, Iowa 50309
Polk

Fee: Based on individual need and situation.

Eligibility: handicap relating to sight problem.

Necessary documents: NA

Area served State of Iowa.

Convenient entrance for elderly and handicapped: use main entrance.

Languages spoken: English.

Information date: 12/3/74

HEALTH RELATED SERVICES

Iowa Diabetes Association, Inc.

Contact Edna Elwood

Phone 515-265-6662

After hrs/emergency NA

Hours 9:00am.-4:30pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

Anyone wishing to have information on diabetes should contact the Association. They provide pamphlets, cookbooks, and leaflets. The Association coordinates educational programs in Iowa; sponsors informative meetings, distributes films, tapes, and pamphlets about diabetes; assists diabetics and their families to learn about all aspects of disease; coordinates and assists with diabetes detection programs; and supports diabetes research.

Iowa Diabetes Association, Inc.
Iowa Lutheran Hospital
Des Moines, Iowa
Polk

Fee: none/some rental charge
for films.

Eligibility: none.

Necessary documents: NA

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: NA

Languages spoken: English.

Information date: 12/3/74

HEALTH RELATED SERVICES

Iowa Heart Association, Inc.

Contact Mr. Richard Brennan, Division Director

Phone 515-277-6371 After hrs/emergency NA

Hours 8:30am.-4:30pm. Mon. thru Fri.

Collect calls accepted No Toll free number No

The Iowa Heart Association, Inc. is a voluntary health organization functioning in three specific areas:

RESEARCH

PUBLIC & PROFESSIONAL EDUCATION

COMMUNITY SERVICE

Many bulletins and pamphlets are free to the individual.
Volunteerism among the elderly is encouraged in the programs of
Community Service.

Iowa Heart Association, Inc.
3810 Ingersoll
Des Moines, Iowa 50312
Polk

Fee: None.

Eligibility: NA

Necessary documents: NA

Area served: State of Iowa.

Convenient entrance for elderly and
handicapped: NA

Languages spoken: English.

Information date: 2/5/75

HEALTH RELATED SERVICES

Iowa Society for the Prevention of Blindness

Contact Mrs. G. W. Hilton, Executive Director
Mrs. Kathy Champ, Program Consultant

Phone 515-244-4341 After hrs/emergency none

Hours 8:30 a.m. - 4:30 p.m. Mon. thru Fri.

Collect calls accepted no Toll free number no

The Society has excellent educational material, films and speakers on glaucoma, cataract and other specific eye problems related to the aging. To act as a referral agency for anyone with eye problems.

Iowa Society for the Prevention
of Blindness
1011 Locust
Des Moines, Iowa 50309
Polk

Fee: none.

Eligibility: none.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 10/10/74

HEALTH -RELATED SERVICES

Jefferson Cancer Society Loan Closet

Contact Bernita Pettit or Anne Roth

Phone 515-472-5929

After hrs/emergency 515-472-3002

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

If an individual is in need of any of the following equipment they can pick them up or the Public Health Nurse delivers them - a cancer patient has priority.

Beds, mattresses, side rails, bedpans, urinals, enema cans, shampoo tray, sheets, pillowcases, towels, washclothes, gowns, wheelchair, hoist, bedside table, trapeze, suction machine, portable oxygen machine, sitz bath, air rings, fleazy, bathblankets, 4 pronged walker, elbow & heel protectors, plastic mattress covers, mattress pads.

Jefferson Cancer Society Loan Closet Fee:
Court House Annex
Fairfield, Iowa 52556
Jefferson

Eligibility: Must be in need of equipment.

Necessary documents: Some equipment requires the individual to sign a release form.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: No, however a home visit may sometimes be arranged.

Languages spoken: English.

Information date: 11/74

HEALTH RELATED SERVICES

Kidney Foundation of Iowa, Inc.

Contact Paul H. Dieke, Director of Patient Services

Phone 515-274-4791 After hrs/emergency none

Hours 8:30 a.m. - 5:00 p.m. Mon thru Fri.

Collect calls accepted yes Toll free number no

The Kidney Foundation is dedicated to finding the total answer to diseases of the kidney: prevention, treatment, and cure. Its basic programs of service include research, public and professional education, patient and community services and organ donation. Through its publications the KFI seeks to educate the public of warning signs of kidney disease and the need for early diagnosis and treatment. Patient services include information on sources of social and financial assistance and representation of patient interests where needed. A Drug Bank Program offers drugs at greatly reduced cost. The organ donation program seeks to make kidneys available for transplant through the distribution of uniform donor cards, and promotion of donation as a moral responsibility.

The Kidney Foundation provides information and counseling to individuals, and provides information to government, communities and organizations.

Periodicals and newsletters are published by the Foundation and distributed without charge to interested persons. A film, "Gift of Life" is available without charge for showing.

Kidney Foundation of Iowa, Inc.
3615 Douglas Avenue
Des Moines, Iowa 50310
Polk

Fee: none.

Eligibility: resident of Iowa with kidney disease.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: yes.

Languages spoken: English/German/
French. Information date: 10/10/74

HEALTH RELATED SERVICES

Medicaid - Department of Social Services

Contact Jim Carlson, Field Specialist in Income Maintenance

Phone 515-684-4639 After hrs/emergency NA

Hours 8:00am.-4:30pm.

Collect calls accepted no Toll free number no

Title XIX Medical Assistance (Medicaid) is available to all Supplemental Security Income recipients. People receiving long-term care in a medical institution who meet all eligibility requirements for Supplemental Security Income, except income, and whose income is sufficient to meet the cost of care in the institution, may be eligible. Medicaid covers a variety of services, including doctors, hospitals, prescription drugs, eye glasses, dental work, home health care, and some sick room supplies.

Many people are eligible for both Medicaid and Medicare.

Medicaid
Department of Social Services
P.O. Box 899
Ottumwa, Iowa 52501

Fee: none.

Eligibility: SSI eligibility requirements/
insufficient income to meet the cost
of care in the institution.
Necessary documents: may be requested
to establish eligibility.

Area served 10 counties of
Area XV.

Convenient entrance for elderly and
handicapped: YES.

Languages spoken: English.

Information date: 12/10/74

HEALTH RELATED SERVICES

MEDICARE

Contact Service Representatives

Phone 515-682-8059

After hrs/emergency NA

Hours 8:00-4:30 Mon thru Fri.

Collect calls accepted no

Toll free number Zenith 1410

Medicare is a program of health insurance under social security set up to help millions of Americans 65 and older, and many severely disabled people under 65, to pay the high cost of health care. It has two parts - hospital and medical insurance.

The hospital insurance part of Medicare helps pay for the care you receive as a patient in a hospital and for certain followup care after you leave the hospital. The medical insurance part of Medicare helps pay for the doctor's services, outpatient hospital services, and many other medical items and services not covered under hospital insurance. *

In order to check your eligibility and to receive full protection of Medicare, please check with your Social Security Office 2 or 3 months before you reach age 65.

*DHEW Publication No. (SSA) 73-10043

Medicare
Social Security Administration
District Office
601 West 2nd
Ottumwa, Iowa 52501
Wapello

Fee: none to make application.

Eligibility: age 65/or disabled.

Necessary documents: Social Security no./proof of age.

Area served 7 counties,
including Appanoose.

Convenient entrance for elderly and
handicapped: yes, ramp entrance.

Languages spoken: English.

Information date: 11/27/74

HEALTH RELATED SERVICES

National Multiple Sclerosis Society Eastern Iowa Chapter

Contact Nola Gracey

Phone 319-365-6494

After hrs/emergency no

Hours 9:00am.-5:00pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

The Multiple Sclerosis Society offers the following services: research education, community and patient service, clerical and nursing programs, professional education, referral services, aids to daily living, case finding, recreation, talking book program, friendly visiting, transportation, and a newsletter.

National Multiple Sclerosis Society
Eastern Iowa Chapter
737 Higley Building
Cedar Rapids, Iowa 52401

Fee: none.

Eligibility: must be multiple sclerosis patient.

Necessary documents: referral by physician.

Area served Eastern half of Iowa.

Convenient entrance for elderly and handicapped: use front entrance.

Languages spoken: English.

Information date: 12/3/74

HEALTH RELATED SERVICES

United Cerebral Palsy of Iowa

Contact David C. Johnston, Service Representative

Phone 319-372-8291

After hrs/emergency 319-372-8291

Answering service will respond.

Hours 9:00am.-9:00pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

United Cerebral Palsy of Iowa will provide consultation, advocacy, "follow along" assistance, literature, informative illustrated talks and information concerning cerebral palsy.

There are life enrichment activities such as bowling, etc.

All of these services are tailored as needed in each case.

United Cerebral Palsy of Iowa
611 1/2 Avenue E
Ft. Madison, Iowa 52627
Lee

Fee: None.

Eligibility: Individuals having cerebral palsy, including their families.

Necessary documents: None.

Area served: Lee, Des Moines,
Henry, VanBuren, and
Jefferson Counties.
Languages spoken: English.

Convenient entrance for elderly and
handicapped: Prefer to meet with individ-
ual in his or her home.

Information date: 1/17/75

HOUSING

Boarding, Custodial, Nursing Homes

Farmers Home Administration

Iowa Association of Homes for the Aging

Low Rent Housing Authority

Ramsey Memorial Home

HOUSING

Boarding Houses Bethany Home Society Inc
304 North Main
Fairfield, Iowa 52556

contact Gladys Pencil, Manager
phone 515-472-4154

Capacity: 12

Custodial Homes Jefferson County Care Facility
RR#3
Fairfield, Iowa 52556

contact Mr. & Mrs. Richard Clark, Administrators
phone 515-472-2253

Capacity: 46

Parkview Care Center
Highway 34 East
Fairfield, Iowa 52556

contact Alberta Blough, Administrator
phone 515-472-5022

Capacity: 112

Nursing Homes Nelson Nursing Home
Highway 34 West
Fairfield, Iowa 52556

contact Christina Nelson
phone 515-472-4759

Capacity: 42

HOUSING

Farmers Home Administration

Contact Larry G. Johnson or Everett Rouse

Phone 515-472-2555

After hrs/emergency NA

Hours 8:00am.-5:00pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

Farmers Home Administration provides:

Loans for Homes and loans for Apartments to rent to Senior Citizens.
Home Purchase Loans, with the rate of interest determined by income.
Home Repair Loans, for low income homeowners. Interest rate is 1%, and 10 years repayment plan.
Repair and Rehabilitation Home Loans, with interest rate determined by income.

Farmers Home Administration
P.O. Box 644
Fairfield, Iowa 52556
Jefferson

Fee: Credit report fee, \$7.00.

Eligibility: Other credit not available/
Adequate income to make payments/
Good Credit rating.

Necessary documents: Social Security
no./Income tax statement/Creditors/
Accounts outstanding.

Convenient entrance for elderly and
handicapped: No, use back door.

Area served Jefferson & Wapello
Counties.

Languages spoken: English.

Information date: 11/74

HOUSING

Iowa Association of Homes for the Aging

Contact Francis A. Lackner, Executive Secretary

Phone 319-363-2879 After hrs/emergency NA

Hours 8:00am. - 5:00pm. Mon thru Fri.

Collect calls accepted no Toll free number no

The Iowa Association of Homes for the Aging is an association of the non-profit retirement and nursing homes in Iowa. We are pleased to assist any person looking for such facilities, will meet with them singly or in groups or arrange speakers for meetings.

Iowa Association of Homes for
the Aging
11 Blake Court, SE
Cedar Rapids, Iowa 52403
Linn

Fee: usual association dues.

Eligibility: members of IAHA must
be non-profit homes, no individual
members.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: facilities are arranged
as the need arises.

Languages spoken: English.

Information date: 10/14/74

HOUSING

Low Rent Housing Authority

Contact Ethan Curtis

Phone 515-472-5364

After hrs/emergency None

Hours NA

Collect calls accepted No

Toll free number No

The Local Housing Agency is in the process of securing a developer owner for a project of 44 units for low income for elderly, under Section 23 of the Federal Housing Code.

Local Housing Agency
City Hall
Fairfield, Iowa 52556
Jefferson

Fee: NA

Eligibility: NA

Necessary documents: NA

Area served: City of Fairfield.

Convenient entrance for elderly and
handicapped: NA

Languages spoken: English.

Information date: 1/17/75

HOUSING

Ramsey Memorial Home

Contact Office staff

Phone 515-274-3612

After hrs/emergency NA

Hours 24 hr service

Collect calls accepted no

Toll free number no

Custodial Home - 34 beds

Basic Nursing - 20 beds

Ramsey Memorial Home
1611 27th St.
Des Moines, Iowa 50310
Polk

Fee: Custodial, \$281.00 per month.
Basic Nursing, \$16.50 per day.

Eligibility: non-sectarian.

Area served Des Moines and
State of Iowa.

Necessary documents: birth
certificate/income tax statement/
health insur. policy/Social Security no.
Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 10/8/74

HUMAN RIGHTS

Iowa Civil Liberties Union

Iowa Civil Rights Commission

HUMAN RIGHTS

Iowa Civil Liberties Union

Contact Claudia Morrissey, Executive Director

Phone 515-282-0923 After hrs/emergency NA

Hours 8:00am. - 5:00pm. Mon thru Fri.

Collect calls accepted occasionally Toll free number no

The Civil Liberties Union provides legal assistance for anyone (regardless of age) who has been denied the rights guaranteed by the U.S. Constitution including:

1. Freedom of speech, assembly and association.
2. Due process.
3. Right of privacy.

Iowa Civil Liberties Union
1101 Walnut
Des Moines, Iowa 50309

Fee: none, if Civil Liberties decides to represent a case.

Eligibility: must have a grievance.

Necessary documents: any information that helps determine violation of civil liberties rights.

Convenient entrance for elderly and handicapped: no.

Area served State of Iowa.

Languages spoken: English.

Information date: 10/8/74

HUMAN RIGHTS

Iowa Civil Rights Commission

Contact Office staff, investigator or aide

Phone 515-281-3286

After hrs/emergency

Hours 8:00am. -4:30pm. Mon thru Fri.

Collect calls accepted yes

Toll free number no

The Iowa Civil Rights Commission handles complaints on the basis of age in the areas of employment and housing.

Eligibility applies to any person who feels discriminated against in regards to employment and housing, because of age.

Iowa Civil Rights Commission
1209 East Court
Des Moines, Iowa 50319

Fee: none.

Eligibility: anyone who feels they have been discriminated against, in employment or housing.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: yes, access to main floor office.

Languages spoken: English/Spanish.

Information date: 10/8/74

INFORMATION AND REFERRAL

Area XV Agency on Aging, I & R Center

Consumer Problems

Heartline

Iowa Citizens' Aide
Inter-Agency Complaint Liaisons

Iowa Commission on the Aging

Iowa Consumers League

Veterans Organizations

INFORMATION & REFERRAL

Area XV Agency on Aging, I & R Center

Contact Vivian Hammes or I & R Volunteers

Phone 515-472-4403

After hrs/emergency No

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted Yes

Toll free number No

The Area XV I & R Center for Jefferson County is in the Senior Citizen Center at 51 West Washington, Fairfield.

Trained staff and volunteers link the Senior Citizen with the services he needs, or provides him with requested information. The I & R Center will also take reservations for Congregate Meals and for the STS buses.

Area XV Agency on Aging,
I & R Center
51 West Washington
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: None.

Necessary documents: None.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Ground level entrance.

Languages spoken: English.

Information date: 1/9/75

INFORMATION & REFERRAL

Consumer Problems

ADVERTISING, CREDIT, FRAUD

J. Thomas Rosch, Director
Bureau of Consumer Protection
Federal Trade Commission
Washington, D.C. 20850
Phone: 202-962-0151

AIR TRAVEL

Jack Yohe, Director
Office of the Consumer Advocate
Civil Aeronautics Board
Washington, D.C. 20428
Phone: 202-382-6376

ALCOHOL, GUNS, TAXES, TRAVEL

John Auten, Director
Office of Financial Analysis
Treasury Department
Washington, D.C. 20220
Phone: 202-964-5914

ANTITRUST

Gregory B. Hovendon, Chief
Consumer Affairs Section
Antitrust Division
Justice Department
Washington, D.C. 20530
Phone: 202-739-4173

BUS & TRAIN TRAVEL

Warner L. Baylor
Consumer Affairs Officer
Interstate Commerce Commission
Washington, D.C. 20423
Phone: 202-343-4141

BUSINESS

Sam Sherwin, Deputy Asst. Secy. for
Domestic Commerce
Commerce Department
Washington, D.C. 20230
Phone: 202-967-5491

CAR SAFETY, HIGHWAYS PUBLIC
TRANSPORTATION

Antonina P. Uccello, Director
Office of Consumer Affairs
Transportation Department
Washington, D.C. 20590
Phone: 202-426-4518

CONSUMER AFFAIRS

Virginia H. Knauer, Director
Office of Consumer Affairs
Washington, D.C. 20201
Phone: 202-245-6164

CONSUMER INFORMATION

David Peterson, Director
Consumer Information Center
General Services Administration
Washington, D.C. 20407
Phone: 202-343-6171

EDUCATION

Dr. Virginia Y. Trotter
Asst. Secy. for Education
Office of Education
Health, Education & Welfare Dept.
Washington, D.C. 20202
Phone: 202-245-8430

ENERGY

Hazel Rollins, Director
Consumer Affairs & Special Impact
Federal Energy Administration
Washington, D.C. 20461
Phone: 202-254-7546
Emmitt J. Gavin,
Assistant to the Chairman
Federal Power Commission
Washington, D.C. 20426
Phone: 202-386-6081

ENVIRONMENT, RESOURCES, PARKS

Ann Richardson
Special Asst. to Asst. Secy.
Program & Budget
Interior Department
Washington, D.C. 20240
Phone: 202-343-7785

FOOD

Nancy Steorts
Special Asst. to the Secy.
Consumer Affairs
Agriculture Department
Washington, D.C. 20250
Phone: 202-447-3165

FOOD, DRUGS, COSMETICS

Dr. John Harvey
Senior Educational Director
Office of Consumer Affairs
Food & Drug Administration
5600 Fishers Lane
Rockville, Md. 20852
Phone: 301-443-3170

HOUSING & URBAN DEVELOPMENT

Wilbur Jones
Consumer Affairs Coordinator
Housing & Urban Development Dept.
Washington, D.C. 20410
Phone: 202-755-7976

MAIL

Thomas Chadwick, Consumer Advocate
U.S. Postal Service
Washington, D.C. 20260
Phone: 202-245-4550

OLDER AMERICANS

Decker Anstrom
Asst. to the Commissioner
Administration on Aging
Health, Education & Welfare Dept.
Washington, D.C. 20201
Phone: 202-245-0724

PRODUCT SAFETY

Mary Kay Ryan
Special Asst. for Legal Matters
Consumer Product Safety Commission
5401 Westbard Avenue
Bethesda, Md. 20207
Phone: 301-496-7377

STOCKS & BONDS

Barbara J. McTigue
Consumer Liaison Officer
Securities & Exchange Commission
Washington, D.C. 20549
Phone: 202-755-4845

WORK REGULATIONS, WAGES

RETIREMENT, PENSIONS

Joanne Gordon
Special Asst. to the Secretary
Labor Department
Washington, D.C. 20210
Phone: 202-961-2027

INFORMATION AND REFERRAL

Heartline

Contact Office staff

Phone 1-800-543-2393

After hrs/emergency none

Hours 9:00am. -5:00pm.

Collect calls accepted no

Toll free number 1-800-543-2393

Heartline is a service of the Des Moines Register for senior citizens.
Its purpose is to answer questions-fast.
It costs nothing. Anyone with a health-related question can find assistance quickly.

Heartline
8514 North Main St.
Dayton, Ohio 45415

Fee: none.

Eligibility: 60 years of age or older.

Necessary documents: none.

Area served State of Iowa

Convenient entrance for elderly and handicapped: NA.

Languages spoken: English.

Information date: 10/15/74

INFORMATION AND REFERRAL

Iowa Citizens' Aide

Contact Thomas R. Mayer, Ombudsman- Douglas L. Hart, 1st Deputy
Ruth L. Mosher, 2nd Deputy.

Phone 515-281-3592 After hrs/emergency none

Hours 8:00 a.m. - 4:30 p.m. Mon thru Fri.

Collect calls accepted yes, on a Toll free number no
station to station basis only.

This office informally reviews administrative acts and fields complaints directed against most agencies of state and local government, at no expense to the citizen. Acts as referral agency in directing citizens to government agency appropriate to their needs. Cannot investigate courts, governor or general assembly. Cannot investigate personnel problems of government employees, and cannot represent people in legal matters.

Iowa Citizens' Aide
515 East 12th
Des Moines, Iowa 50319
Polk

Fee: none.

Eligibility: none.

Necessary documents: any information
that would help support a claim.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: no, use front door.

Languages spoken: English/Russian.

Information date: 11/15/74

INTER-AGENCY COMPLAINT LIAISONS WITH OFFICE OF THE CITIZEN'S AIDE

AGING COMMISSION	Leona I. Peterson, Executive Director or Earle Eldridge, Consultant 415 10th Street Des Moines, Iowa 50319 281-5187	103
ATTORNEY GENERAL Tort Claim Division	John E. Beamer, Special Assistant Attorney General 1223 E. Court, Executive Hills, E. Des Moines, Iowa 50319 281-5881	107
Consumer Protection	Julian B. Garrett, Assistant Attorney General 220 E. 13th Ct., Executive Hills, E. Des Moines, Iowa 50319 281-5926	107A
BANKING DEPARTMENT	Steve Allen, Bank Examination Analyst 5th Floor, 607 Locust Street Des Moines, Iowa 50309 281-3014	109
BLIND COMMISSION	Mrs. Mary Ellen Anderson, Deputy Director 4th & Keosauqua Way Des Moines, Iowa 50309 283-2601	110
BONUS BOARD	John Brokens, Administrator State Capitol Des Moines, Iowa 50319 278-9331	111

JAN 7 - 1975

RECEIVED
COMMISSION ON THE AGING

CIVIL RIGHTS COMMISSION

Joseph L. Tate,
Executive Director

115

1209 E. Court, Executive Hills, E.
Des Moines, Iowa 50319
281-3286

COMMERCE COMMISSION
Public Utilities Division

Raymond Vawter,
Administrator

117

Valley Bank Building
Des Moines, Iowa 50309
281-5469

Railroad Division

Paul Heitmann,
Director

Valley Bank Building
Des Moines, Iowa 50309
281-5844

Warehouse Division

Wallace Dick,
Director

Valley Bank Building
Des Moines, Iowa 50309
281-5987

Motor Transportation

Conrad Amend,
Administrator

Valley Bank Building
Des Moines, Iowa 50309
281-5668

(Or, for any of the above)

Dean A. Briley,
Executive Secretary

Valley Bank Building
Des Moines, Iowa 50309
281-5256

COMPTROLLER	William Krahl, State Budget Director	118
	Capitol Building Des Moines, Iowa 50319 281-5509	
CONSERVATION COMMISSION	Fred A. Priewert, Director	119
	300 4th Street Des Moines, Iowa 50319 281-5145	
CRIME COMMISSION	John Van Brocklin, Deputy Director	121
	3125 Douglas Des Moines, Iowa 50319 281-3241	
DEVELOPMENT COMMISSION	Doug Dashner, Executive Administrator	124
	250 Jewett Building Des Moines, Iowa 50309 281-5571	
EDUCATIONAL RADIO & TV	David J. Brugger, Director of Administration	126
	2801 Bell Avenue Des Moines, Iowa 50306 280-1120	
EMPLOYMENT SECURITY COMMISSION	Thomas E. McDonnell Tax Functions	127
	1000 E. Grand Des Moines, Iowa 50319 281-5339 or Abe D. Clayman, Chairman 281-5374	

FAIR BOARD	Kenneth Fulk, Director E. 30th & Grand Des Moines, Iowa 281-5117	130
GENERAL SERVICES	Stanley McCausland, Director State Capitol Des Moines, Iowa 281-3196	133A
HANDICAPPED COMMITTEE	Mrs. Evelyne R. Villines, Secretary or Don Westergard, Consultant Grimes State Office Building Des Moines, Iowa 281-5969	134
HEALTH DEPARTMENT	Norman L. Pawlewski, Commissioner Lucas State Office Building Des Moines, Iowa 281-5605	135
ENVIRONMENTAL QUALITY	Bryce E. Harthoorn, Regional Program Director 3920 Delaware P.O. Box 3326 Des Moines, Iowa 265-8134	135A

HIGHWAY COMMISSION

H. E. Gunnerson,
Director - Chief Engineer
or
L. A. Holland,
Assistant to the Director

137

Ames, Iowa 50010
296-1101

HISTORY AND ARCHIVES

Jack W. Musgrove,
Director

138

Historical Building
Des Moines, Iowa
281-5111

INDUSTRIAL COMMISSION

Milton Test,
Assistant to the Commissioner

141

610 Des Moines Street
Des Moines, Iowa
281-5934

INSURANCE DEPARTMENT

Tony Schrader,
Attorney & Senior Insurance Analyst

142

Lucas State Office Building
Des Moines, Iowa
281-5705

LABOR BUREAU

Allan E. Stokes,
Administrative Officer

143

4th Floor, E. 7th & Court
Des Moines, Iowa
281-3606

LIBRARY COMMISSION	Jack W. Hurkett, Assistant Director	146C
	Historical Building Des Moines, Iowa 281-5658 or 281-5236	
BEER & LIQUOR CONTROL DEPARTMENT	Ben Byers, Personnel Officer or Rolland A. Gallagher, Director	147
	300 4th Street Des Moines, Iowa 281-5723 or 281-5533 (Byers) (Gallagher)	
MERIT EMPLOYMENT DEPARTMENT	Ray O. Pratt, Employee Services Administrator	149
	Grimes State Office Building Des Moines, Iowa 281-3352	
NATURAL RESOURCES COUNCIL	James F. Cooper, Chief Engineer	151
	Grimes State Office Building Des Moines, Iowa 281-5914	
PUBLIC DEFENSE	Brigadier General Ronald R. Woodin, Deputy	157
	P.O. Box 616 Des Moines, Iowa 50303 278-9211	

CIVIL DEFENSE	Donald C. Hinman, Acting Director	157B
	Lucas State Office Building Des Moines, Iowa 281-3231	
PUBLIC INSTRUCTION	Dr. Richard N. Smith, Deputy Superintendent	158
	Grimes State Office Building Des Moines, Iowa 281-3436	
VOCATIONAL REHABILITATION	W. L. Van Eschen, Assistant Director for Client Services	158A
	801 Bankers Trust Building Des Moines, Iowa 281-3481	
PUBLIC SAFETY COMMISSION	Robert Holetz, Assistant to the Commissioner or Jack Linge, Assistant to the Commissioner	159
	Lucas State Office Building Des Moines, Iowa 281-5261	
PUBLIC SAFETY DRIVERS LICENSE DIVISION	James Feters, Acting Director - 281-5649 or James Fischer, Chief Examiner - 281-5997 or Information - 281-5417	159D
	Lucas State Office Building Des Moines, Iowa	

REAL ESTATE COMMISSION	C. R. Galvin, Director State Capitol Des Moines, Iowa 281-5504	160
RECIPROCITY BOARD	Richard D. Howe, Executive Secretary 5th Floor, Valley Bank Building Des Moines, Iowa 281-3460	161
REGENTS BOARD	Robert Barak, Director of Research & Information Grimes State Office Building Des Moines, Iowa 281-3934	162
REVENUE DEPARTMENT	Richard D. Markham, Deputy for Administration Lucas State Office Building Des Moines, Iowa 281-3135	163
SOCIAL SERVICES	Eugene Fitzsimmons, Executive Services Administrator Lucas State Office Building Des Moines, Iowa 281-5455	165

OFFICE FOR PLANNING
AND PROGRAMMING

Barry Petrowsky
Administrative Assistant

154

523 E. 12th Street
Des Moines, Iowa
381-5974

INFORMATION AND REFERRAL

Iowa Commission on the Aging

Contact Karen K. Laing or appropriate staff

Phone 515-281-5187

After hrs/emergency NA

Hours 8:00am.-4:30pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

Iowa Commission on the Aging is a statewide clearinghouse for programs and information on the elderly. General information and education materials are available to all ages.

The Commission is responsible for administering federal and state funds relating to the elderly. It acts as an advocate for and with the older Iowans.

Iowa Commission on the Aging
415 10th Street
Des Moines, Iowa 50319

Fee: none.

Eligibility: none.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes, main or front
door.

Languages spoken: English.

Information date: 11/2/74

INFORMATION & REFERRAL

Iowa Consumers League

Contact Bob Mumma

Phone 515-872-2329

After hrs/emergency 515-872-1809

Hours Office hours, 8:30-11:00am. Services extended 24 hrs per day

Collect calls accepted No

Toll free number No

Consumer complaints
Credit counseling

Iowa Consumers League
Box 189
Corydon, Iowa 50060
Wayne

Fee: None. League dues-\$2.00,
optional.

Eligibility: Resident of Iowa.

Necessary documents: None.

Area served State of Iowa.

Languages spoken: English.

Convenient entrance for elderly and
handicapped: No, there are stairs.
Arrangements made to meet on 1st floor.
Information date: 1/20/75

INFORMATION & REFERRAL

Veterans Organizations

American Legion

Dillon Lowell, Commander
109 North Court
Fairfield, Iowa 52556
phone515-472-5259

meeting time 1st Monday of the month , 8:00pm.
meeting place American Legion Hall, Fairfield

Veterans of Foreign Wars

Howard Welsh, Commander
51 1/2 South Court
Fairfield, Iowa 52556
phone 515-472-9282

meeting time 2nd & 4th Thursday of the month, 8:00pm.
meeting place VFW Building

LEGAL AND BUSINESS SERVICES

Better Business Bureau of Des Moines

Chamber of Commerce

Consumer Problems -- See INFORMATION AND REFERRAL

Iowa Consumer League -- See INFORMATION AND REFERRAL

LEGAL & BUSINESS SERVICES

Better Business Bureau of Des Moines

Contact Office staff

Phone 515-243-8137

After hrs/emergency NA

Hours 8:30 a.m. - 4:00 p.m. Mon thru Fri.

Collect calls accepted no

Toll free number no

The Better Business Bureau handles consumer information and reviews problems, and or, complaints from consumers.

Better Business Bureau
of Des Moines
246 Insurance Exchange Building
Des Moines, Iowa 50309
Polk

Fee: none.

Eligibility: none.

Necessary documents: any information that
would assist a claim.

Area served Central and Eastern
Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 11/15/74

LEGAL & BUSINESS SERVICES

Chamber of Commerce

Contact W.J. Whitney or Wanda Redkopf

Phone 515-472-2111

After hrs/emergency NA

Hours 8:00am.-5:00pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

The Chamber of Commerce provides application blanks for Blood Bank membership, Information to Consumers, and a file of services available, in the area, to the consumer.

Chamber of Commerce
123 West Burlington
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: None.

Necessary documents: None.

Area served Fairfield area.

Convenient entrance for elderly and
handicapped: Ground level entrance.

Languages spoken: English/Spanish.

Information date: 10/10/74

NUTRITION

Congregate Meals, Area XV Agency on Aging

Meals on Wheels

NUTRITION

Congregate Meals

Contact Vivian Hammes

Phone 515-472-4403

After hrs/emergency None

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

Congregate Meals, sponsored by the Area XV Agency on Aging are available to any person 60 years of age or older. Transportation is available. Reservations for meals and transportation must be made in advance, through the Site manager.

Meal Sites:

Senior Citizen Center, Fairfield 11:30 am. Mon. thru Fri.

Participants are encouraged to stay and play cards after the noon meal.

Congregate Meals
Area XV Agency on Aging
51 West Washington
Fairfield, Iowa 52556
Jefferson

Fee: No fee. However, a suggested contribution of \$.50 to \$.75 is welcomed.

Eligibility: 60 yrs of age or older/
Spouses under 60 are also eligible.

Necessary documents: None.

Area served Anyone wishing to participate.

Convenient entrance for elderly and handicapped: Ground level entrance.

Languages spoken: English.

Information date: 10/10/74

NUTRITION

Meals on Wheels

Contact Mrs. A. M. Rinehart or Mrs. Ben Taylor

Phone 515-4723548 (Rinehart)
515-472-3221 (Taylor)

After hrs/emergency On call

Hours On call

Collect calls accepted No

Toll free number No

Meals on Wheels has 15 units and deliver hot noon meals 7 days a week to shut-ins. Special diets are also prepared.

Meals on Wheels
304 South Main
Fairfield, Iowa 52556
Jefferson

Fee: \$1.00 per meal.

Eligibility: Meals must be requested upon a doctor's orders.

Necessary documents: NA

Area served Fairfield and immediate vicinity.

Convenient entrance for elderly and handicapped: NA

Languages spoken: English.

Information date: 11/74

RECREATION

City Recreation Center

Senior Citizen Groups

Senior Citizen Site

RECREATION

City Recreation Center

Contact Spencer McKinney, Director of Parks and Recreation

Phone 515-472-6248

After hrs/emergency NA

Hours 8:30am.-5:00pm. & 6:00-9:45pm. Weekdays

1:00-5:00pm. Saturdays

Collect calls accepted NA

Toll free number No

The City Recreation Center is set up for organizing structured and unstructured programs of Recreation and Leisure time activities for all persons of varying age groups and interest levels.

Many organized classes are attended by all age groups at the same sessions.

Of interest to Senior Citizens:

Bridge classes

Chess classes

Horseshoes

Knitting classes

Bowling program

Billiards

Bingo

Shuffle Board will be available

City Recreation Center
300 East Burlington
Fairfield, Iowa 52556
Jefferson

Fee: None, except for certain programs.

Eligibility: None.

Necessary documents: NA

Area served: Jefferson County.

Convenient entrance for elderly and handicapped: Ground level entrance, there are steps.

Languages spoken: English.

Information date: 2/12/75

RECREATION

Senior Citizen Groups

Fairfield

Keep Young Club

Mildred Six

1102 Liberty Drive

meeting time: 3rd Tuesday of the month, 12:00pm.

meeting place: First Christian Church, Burlington and 3rd

phone: 515-472-3992

Packwood

Packwood Senior Citizens

Mr. & Mrs. Wilbur Kimple

Packwood, Iowa 52580

meeting time: 2nd Tuesday of the month for co-op

meeting place: Packwood Community Building

phone: 515-695-3456

RECREATION

Senior Citizen Site

Contact Vivian Hammes

Phone 515-472-4403

After hrs/emergency NA

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted Yes

Toll free number No

The Senior Citizen Site is open during the day for service to the elderly. It is an inviting center in which to congregate for visiting, resting during a shopping trip, and recreation such as card-playing, games, craft projects, and classes.

Senior Citizen Site
51 West Washington
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: None.

Necessary documents: None.

Area served: Jefferson County.

Convenient entrance for elderly and handicapped: Ground level entrance.

Languages spoken: English.

Information date: 2/12/75

SOCIAL SERVICES

Food Stamps -- See NUTRITION

Jefferson County Department of Social Services

Medicaid, Department of Social Services

Jefferson County Homemaker -- Home Health Aide Service -- See
SUPPORTIVE SERVICES

SOCIAL SERVICES

Jefferson County Department of Social Services

Contact Robert Drake

Phone 515-472-5011

After hrs/emergency None

Hours 8:00am.-4:30pm Mon. thru Fri.

Collect calls accepted No

Toll free number No

The Iowa Department of Social Services is dedicated to helping Iowans, children, adults and entire families of all social and economic levels. Although the department has at least one office in every county in Iowa, each county may not be able to provide every service listed, at the present time. *

Jefferson County provides assistance in locating housing, nursing or custodial home placement, counseling service, and help in obtaining health and medical services. The Department will keep people informed on benefit entitlements, and is also an information and referral center for SSI benefits, and Food Stamps.

*Office of Public Information, Iowa Department of Social Services
July 1974, PI - 13.

Jefferson County Department of Social Services . Fee: None.

Social Services

51 East Hempstead

Fairfield, Iowa 52556

Jefferson

Eligibility: Former, future, or potential clients.

Necessary documents: Social Security no./Bank book/Income Tax statement/Insurance policies.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: No, there are stairs.

Languages spoken: English.

Information date: 10/10/74

SOCIAL SERVICES

Medicaid - Department of Social Services

Contact Jim Carlson, Field Specialist in Income Maintenance
Phone 515-684-4639 After hrs/emergency NA
Hours 8:00am.-4:30pm.
Collect calls accepted no Toll free number no

Title XIX Medical Assistance (Medicaid) is available to all Supplemental Security Income recipients. People receiving long-term care in a medical institution who meet all eligibility requirements for Supplemental Security Income, except income, and whose income is sufficient to meet the cost of care in the institution, may be eligible. Medicaid covers a variety of services, including doctors, hospitals, prescription drugs, eye glasses, dental work, home health care, and some sick room supplies.

Many people are eligible for both Medicaid and Medicare.

Medicaid
Department of Social Services
P.O. Box 899
Ottumwa, Iowa 52501

Fee: none.

Eligibility: SSI eligibility requirements/
insufficient income to meet the cost
of care in the institution.
Necessary documents: may be requested
to establish eligibility.

Area served 10 counties of
Area XV.

Convenient entrance for elderly and
handicapped: YES.

Languages spoken: English.

Information date: 12/10/74

SUPPORTIVE SERVICES

Jefferson County Homemaker -- Home Health Aide Service

SIEDA Neighborhood Center

SUPPORTIVE SERVICES

Jefferson County Homemaker-Home Health Aide Service

Contact Lois Brokken or Anne Roth

Phone 515-472-5929

After hrs/emergency 515-472-5929

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

Homemaker-Home Health Aides visit homes of patients who are unable to care for themselves.

Aides give patients baths, fix meals and do light housekeeping, they supervise medications and call the Public Health Nurse if change in patient, etc. Aides are placed in the homes and supervised by the Public Health Nurse. Aides go on errands for the patient, and if funds are available, may transport a patient to Iowa City for medical appointments.

Jefferson County Homemaker
Home Health Aide Service
Court House Annex
Fairfield, Iowa 52556
Jefferson

Fee: \$2.50 per hr, or sliding scale
based on income.

Eligibility: Inability to care for
oneself.

Necessary documents: None ordinarily/Doctor's orders required for
some cases.

Area served Jefferson County.

Convenient entrance for elderly and
handicapped: No, however, a home
visit can be arranged.

Languages spoken: English.

Information date: 11/74

SUPPORTIVE SERVICES

SIEDA Neighborhood Center

Contact Sue Phillips

Phone 515-472-6140

After hrs/emergency 515-472-6140

Hours 8:00am.-4:30pm. Mon. thru Fri.

Collect calls accepted No

Toll free number No

The Neighborhood Center provides emergency food and clothing and some indirect financial aid.

The Center works in conjunction with Crosslines to supply items such as beds, furniture, and special hospital furniture.

There are funds to help the elderly winterize their homes; weather-stripping, chaulking, and plastic to be used over windows. Referrals are made to other agencies, every effort is made to help an individual in need.

SIEDA Neighborhood Center
101 West Hempstead
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: Must be in need of service.

Necessary documents: None.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Yes, ground level entrance.

Languages spoken: English.

Information date: 11/74

TAXES

Internal Revenue Service

Iowa Department of Revenue Credits and Exemptions

Jefferson County Assessors' Office

State Department of Internal Revenue Iowa Tax Division

TAXES

Internal Revenue Service

Contact Office Staff

Phone 1-800-362-2030

After hrs/emergency NA

Hours 8:00am. -4:45pm. Mon thru Fri.

Collect calls accepted no

Toll free number 1-800-362-2030

This office will assist anyone with any question they might have concerning their Federal Income Tax Forms.

Internal Revenue Service
210 Walnut
Des Moines, Iowa 50309

Fee: none.

Eligibility: none.

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: NA

Languages spoken: English.

Information date: 11/18/74

TAXES

Iowa Department of Revenue
Credits and Exemptions

Contact Brian Bruner, Neil Sheldon,
Jim McSwain, Dorothy Vander Linden
Phone 515-281-3301 After hrs/emergency NA
Hours 8:00am. -4:30pm. Mon thru Fri.
Collect calls accepted no Toll free number no

The Credits and Exemptions Section of the Iowa Department of Revenue provide rent and property tax relief by issuing a reimbursement in the form of a state refund check for property taxes paid and/or rent paid by eligible claimants.

Iowa Department of Revenue
Credits and Exemptions Section
Lucas State Office Building Rm 535
Des Moines, Iowa 50319

Fee: none.

Eligibility: claimant must be 65 yrs
of age or older/household income
below \$6,000.

Necessary documents: Social
Security no.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: no, use South entrance
by loading dock.

Languages spoken: English.

Information date: 11/15/74

TAXES

Jefferson County Assessor's Office

Contact Frank Weston

Phone 515-472-2849

After hrs/emergency NA

Hours 8:00am.-4:30pm Mon. thru Fri.

Collect calls accepted No

Toll free number No

Contact the County Assessor's Office regarding matters of property tax, homestead or veteran's property tax exemption, property valuations, or legal descriptions of property.

The County Assessor's Office has forms for the IOWA DISABLED and SENIOR CITIZENS PROPERTY TAX and RENT RELIEF CLAIM, and will assist Senior Citizens in making out the form.

A special courtesy is extended those who cannot come to the Assessor's Office. Make an appointment by phone and someone will visit in the home to assist with forms.

Jefferson County Assessor's Office
Court House
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: Depends upon services requested.

Necessary documents: Social Security no./Any documents to support a claim.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: No, however a home visit can be arranged.

Languages spoken: English.

Information date: 10/22/74

TAXES

State Department of Internal Revenue
Income Tax Division

Contact Office staff

Phone 515-281-3114 After hrs/emergency NA

Hours 8:00am. -4:30pm. Mon thru Fri

Collect calls accepted no Toll free number no

Those with annual incomes of \$2,000 or less do not have to file a state income tax report. Incomes between \$2,00 and \$4,000 are not subject to taxation although they must be reported. Those who make less than \$4,000 and are claimed as an exemption on someone else's return, must fill out a complete return.

State Department of Internal Revenue Fee: none for information.
Income Tax Division
Lucas State Office Building
Des Moines, Iowa 50319

Eligibility: taxpayer.

Necessary documents: proof of income.

Area served State of Iowa.

Convenient entrance for elderly and handicapped: NA

Languages spoken: English.

Information date: 9/24/74

TRANSPORTATION

Ambulance Service

Area XV Agency on Aging, Jefferson County Office

B-Flight, Inc.

TRANSPORTATION

Ambulance Services

Ambulance Service

309 Wilson Boulevard
Fairfield, Iowa 52556

contact Walter Gray
phone 515-472-2144

24 hour service - Medicare approved

TRANSPORTATION

Area XV Agency on Aging, Jefferson County Office

Contact Vivian Hammes

Phone 515-472-4403

After hrs/emergency None

Hours 8:00am.-4:30pm Mon. thru Fri.

Collect calls accepted Yes

Toll free number No

The Senior Transit Service mini-bus offers multi-purpose transportation to all persons 60 years of age and over, in Appanoose County.

Multi-purpose transportation includes rides to congregate meal sites, medical services, shopping, visiting and personal business.

The mini-bus is available for trips outside the county. There are special trips arranged by the dispatchers upon request, or when needed.

Area XV Agency on Aging
Jefferson County Office
51 West Washington
Fairfield, Iowa 52556
Jefferson

Fee: Buses operate on a suggested contribution.

Eligibility: Participant must be 60 yrs of age or older.

Necessary documents: None.

Area served Jefferson County.

Convenient entrance for elderly and handicapped: Ground level entrance.

Languages spoken: English.

Information date: 11/74

TRANSPORTATION

B-Flight Inc.

Contact Bill Palmer or Richard Lyons

Phone 515-472-3166 After hrs/emergency 515-472-6280
515-472-3404

Hours Daytime hrs, 7 days a week

Collect calls accepted No Toll free number No

B-Flight Inc. provides Air Ambulance Service,
within 600 miles of Home Base.

B-Flight Inc.
Box 623
Fairfield, Iowa
Jefferson

Fee: \$.55 per mile, round trip.

Eligibility: None.

Necessary documents: A waiver of
responsibility must be signed.

Area served: Fairfield and
surrounding area.

Convenient entrance for elderly and
handicapped: Yes.

Languages spoken: English.

Information date: 1/20/75

VOLUNTEERS

Gray Ladies

Hospital Auxiliary

Small Business Administration

VOLUNTEERS

Gray Ladies

Contact Mrs. Helen Sellers or Mrs. Dale E. Buchanan

Phone 515-472-5813 After hrs/emergency NA

Hours Volunteer

Collect calls accepted No Toll free number No

The Gray Ladies perform services at the Jefferson County Hospital, deliver and read mail, serve juices, and deliver flowers.

A visit is made once a week to Mt. Pleasant to the Mental Health Hospital.

Gray Ladies
400 East Pierce
Fairfield, Iowa 52556
Jefferson

Fee: None.

Eligibility: None.

Necessary documents: NA

Area served Fairfield and surrounding area.

Convenient entrance for elderly and handicapped: NA

Languages spoken: English.

Information date: 7/74

VOLUNTEERS

Hospital Auxiliary

Contact Mrs. Eugene Kaska

Phone 515-472-4338

After hrs/emergency No

Hours Volunteer Hours

Collect calls accepted No

Toll free number No

Those past retirement age are given an opportunity to volunteer their time in the interest of their community. Hospital Auxiliary will provide a link to other agencies and people who can use the help of volunteers.

Hospital Auxiliary
304 West Hempstead
Fairfield, Iowa 52556
Jefferson

Fee: NA

Eligibility: None

Necessary documents: NA

Area served: Jefferson County.

Convenient entrance for elderly and handicapped: Yes.

Languages spoken: English.

Information date: 1/20/75

VOLUNTEERS

Small Business Administration

Contact Robert L. Brekke

Phone 515-284-4422

After hrs/emergency NA

Hours 8:00am. -4:30pm. Mon thru Fri.

Collect calls accepted no

Toll free number no

The only services the Small Business Administration would have for older people would be those retired executives interested in becoming SCORE volunteers.

Small Business Administration
759 Federal Building
Des Moines, Iowa 50309
Polk

Fee: none.

Eligibility: NA

Necessary documents: none.

Area served State of Iowa.

Convenient entrance for elderly and
handicapped: yes.

Languages spoken: English.

Information date: 11/25/74

STATE LIBRARY OF IOWA



3 1723 02075 2580