

EXECUTIVE SUMMARY

STATE FUNDED SERVICES FOR VICTIMS OF DOMESTIC VIOLENCE AND THEIR FAMILIES

Fiscal Year 1984

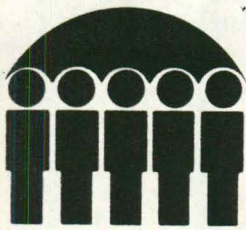
Recent television documentaries, published studies, and newspaper articles have drawn national attention to the impact of domestic violence both on the family and on society as a whole. Like child abuse, the costs of domestic violence, especially spouse-battering and sexual abuse, if added up, would run into millions (if not billions) of dollars not to mention the inestimable social and psychological costs. In order to better track characteristics associated with this problem, the Bureau of Evaluations (in collaboration with the Division of Social Services) developed the Domestic Abuse Project Service Use and Client Information System (DAPSUCIS). Quarterly newsletters provide formative information to DHS as well as State Advisory Committee and other interested persons. The attached report contains both fourth quarter and annual information for FY '84, grant funded projects.

During the fiscal year, twelve projects, located throughout the state, sheltered a total of 1,262 households of which two-thirds accounted for 1,643 children. These families also received counseling/referral services and participated in support groups. Over two in five sheltered households returned home with a similar number leaving the shelters for other living arrangements. In addition, 1,823 unsheltered families used support groups and received project staff/volunteer counseling services (ten projects conducted/sponsored support groups). Telephone Information and Referral/Crisis Intervention services reported 9,639 calls for help, resulting in over 4,000 referrals to legal, social service, and law enforcement agencies.

The twelve grant funded projects reported budgets totaling \$846,008.63 of which approximately one dollar of state funds was matched by nine dollars of community resources, i.e., county, city, private organization, or in-kind donations. A total of forty-four paid staff (twenty-six full-time and eighteen part-time) were complemented by 279 community volunteers, including two college students working almost full-time. The Des Moines and Cedar Rapids based projects accounted for the lion's share of clients served with the other ten projects showing highly representative utilization rates, given their rural or semi-rural locations.

Domestic violence project staff reported 1,122 presentations, reaching 19,846 Iowans. One-fifth of outreach activities took the form of live (radio/TV) or print-media outreach presentations, reaching the homes of countless numbers of persons. Primarily directed at schools and community service/social groups, these efforts were aimed at raising public awareness and publicizing the availability of services to victims of domestic abuse.

The four exhibits and attached summaries detail those descriptive statistics outlined above. I believe they deserve your careful examination and consideration. As you will note, no specific program recommendations are offered. Instead DAPSUCIS simply attempts to provide timely and useful information for policy and decision makers and others interested in this problem.



Iowa
Department
of
Social Services

HOOVER BUILDING DES MOINES, IOWA 50319

September 17, 1984
No. 4

TERRY E. BRANSTAD
GOVERNOR

Michael V. Reagen
Commissioner

DAPSUCIS UPDATE

(Summer 1984)

FISCAL YEAR ANNUAL PROGRAM SUMMARY

INTRODUCTION: What's In This Newsletter/Annual Summary?

This issue of DAPSUCIS Update marks the fourth and final program summary for FY '84. It also signals the adoption of a new format designed to promote ease in readability by those interested in state funded services to victims of domestic abuse. Four exhibits represent the major substance of the newsletter. The first two deal with services to victims of domestic abuse provided during the fourth quarter (April through June) and for the entire fiscal year, respectively. The final two exhibits are presented in the form of spread-sheets and give a project-by-project breakdown of service utilization and budgetary/staffing patterns.

While the past three DAPSUCIS Updates contained narrative program summaries, some readers suggested that a more concise format would be easier to read. Therefore, this issue works toward utmost brevity through the use of a "Bullet-Comment" summary. Each exhibit is summarized through a series of one/two sentence highlights. Where necessary, a paragraph of comment appears under the "bulleted" statement.

The first two exhibits present program data on the same documents as used by the twelve projects for reporting. Where appropriate, brief annotations, percentages or footnotes appear. Hopefully, readers especially projects, and DHS staff will find this format useful for comparative purposes.

The aim of this newsletter, is the timely dissemination of useful, or at least informative, feedback. Information appearing in the four attached exhibits and summarized below are descriptive only. No attempt to posit cause-effect relationships is offered. Given the contemporary interest in domestic abuse, the following pages lay a substantive foundation, based on imperical data, for future evaluative efforts.

STATE FUNDED DOMESTIC ABUSE PROGRAM HIGHLIGHTS (FOURTH QUARTER FY '84)

Exhibit 1-A: Project Outreach/Media Associated Activities

- *During the period April through June 1984, the twelve state funded projects reported 221 presentations, reaching 5,798 individuals.*

IOWA COUNCIL ON SOCIAL SERVICES

Gracie Larsen
(Ames)

Joan Lipsky
(Cedar Rapids)

Dolph Pulliam
(Des Moines)

Lewis Rich
(Glidden)

"Fritz" Robbins
(Waverly)

Madalene Townsend
(Davenport)

J. T. Watson
(West Des Moines)

Comment: While the number of presentations represents a 37% reduction over the third quarter, the actual number of persons reached increased by 7%.

- *Project staff presentations to schools, service/social groups, and human/health service agencies each accounted for about one-fifth of total outreach efforts.*

Comment: Over one in every four (27%) persons reached was from a school or college. Slightly under one-fourth (23%) of those participants represented service/social groups, e.g., church groups or womens' clubs. The major focus appears on primary or secondary prevention activities, i.e., those aimed at public education and early detection.

- *The twelve projects reported eighteen radio/television and twenty-one print media presentations aimed at public education during the fourth quarter.*

Comment: This pattern has remained fairly constant during the fiscal year with both televised and print media use accounting for about one-fifth of outreach activities.

- *Presentations directed at law enforcement agencies accounted for 3% of the total during the three month period.*

Comment: Project referrals to police departments and other law enforcement organizations account for about one in ten attempted linkages. Recent television documentaries have focused on the reluctance of police officers to deal with domestic violence. The need for redoubled efforts to train/reform "front-line" interveners is suggested by the difference between project outreach efforts and referral activities directed at law officers.

Exhibit 1-B: 24-Hour Telephone Information and Referral/Crisis Intervention (I and R/CI) Services

- *During the April through June period, the twelve phone Information and Referral/Crisis Intervention Services reported 2,407 calls, a 12% decline over the previous quarter.*

Comment: April and May each accounted for 30% of the total, while June accounted for 40%.

- *More than half of the calls (54%) occurred during "working hours" (8:00 a.m.-- 5:00 p.m.), while almost three in ten (29%) occurred during evening hours. Weekends and holidays continue to account for about one-fifth of I and R/CI calls.*
- *More than two in every five callers reported they were victims of domestic violence and sought counseling and advice. One-fifth suspected the abuse of another and needed advice. About one-fourth indicated multiple reasons for seeking help.*

Comment: This pattern has remained almost constant during the previous quarters.

- *In general, most calls result in more than one action by project staff/volunteers.*
- *Referrals to community-based services were reported for over one-third (35%) of the callers, while direct counseling/advice giving was indicated for slightly more than three in ten (31%).*

Comment: Requests for information concerning domestic violence or project services and non-specific actions each account for about one-fifth of the total.

- Most callers referred to service agencies show a pattern of multiple attempted linkages with an average of 1.3 referrals reported per caller.
- Referrals to lawyers or other legal assistance accounted for about one-third of the attempted linkages, while those to the Department of Human Services (DHS) were reported for one-fourth of callers during the April through June period.
- Community mental health centers and law enforcement agencies each accounted for about one-tenth of total fourth quarter referrals.

Comment: This pattern has remained constant over the four quarters. It suggests that projects view domestic violence as a socio-psychological, as well as a legal problem.

Exhibit 1-C: Counseling/Advocacy and Support Group Services to Victims of Domestic Violence

- The twelve projects reported that 890 New Households sought Counseling/Advocacy Services during the April-June period, a 6% reduction over the third quarter.

Comment: This number represents 77% of the Total Households served during the quarter, given the 264 third quarter households carried over from the quarter ending in March of this year.

- Almost two in five (39%) of New Households receiving Counseling/Advocacy Services used the 24-hour shelters or participated in a Support Group.

Comment: This pattern has remained relatively stable during the fiscal year. In general, approximately one-third of counseled households used the shelters during the quarter.

- The 588 Unsheltered Households receiving Counseling/Advocacy Services are predominantly headed by married white females of which two in five are between eighteen and twenty-five years of age. Over half (63%) report two or less children.

Comment: It is interesting to note that 27% of counseled household heads reported being separated or divorced with a similar proportion (26%) reported as single. About one in ten counseled household heads is a male.

- During the April-June period, eight projects reported a total of 317 households participating in a Support Group of which 229 Households (about three in four) entered a Support Group during the quarter.

Comment: Although the number of Support Groups conducted per month showed a 21% increase over the third quarter, the actual number of households taking part in a group showed a 7% reduction. A typical month during the period showed twenty-three groups for victims of domestic abuse.

- Almost nine in ten households participating in a Support Group used both the shelters and was counseled by project staff this quarter.

Comment: Only two of the Support Group participants entering during the quarter used neither the shelter nor was counseled.

Exhibit 1-D: Shelter Services for Victims of Domestic Violence and Their Families

- *During the quarter, 254 households entered a 24-hour safe shelter of which two-thirds reported a total of 335 children.*

Comment: This marks a 19% reduction in New Households sheltered over the previous three month period. The rate of turnover (percent of Total Households sheltered leaving during a quarter) has remained stable at about 90%.

- *Of those households entering a 24-hour safe shelter during the quarter, over two in five (43%) stayed three nights or less, about one in four (24%) stayed between four and seven nights, and one-third stayed for more than seven nights.*

Comment: Those New Households with children showed, on the average, longer periods in the shelters as compared with those not accompanied by youngsters. This pattern has remained fairly stable during the year and may reflect the additional time for child accompanied households to locate more permanent living arrangements..

- *Three-fourths of the child accompanied households entering a shelter this quarter reported one or two children. Almost two in five had two children.*

Comment: The trend toward smaller families for sheltered verses unsheltered households has shown stability this year.

- *Almost all (96%) of the Total Households using the shelters during the April-June period received at least one additional project service, i.e., was counseled or participated in a Support Group; three in five (59%) used both services.*

Comment: The urgency of leaving home for safer living arrangements appears to signal the need for more intensive project intervention.

- *Projects reported 456 referrals to community-based services for sheltered households during the quarter, an average of 1.6 attempted linkages per household.*

- *Approximately one-fourth of project referrals for sheltered victims of domestic abuse were to the Department of Human Services (DHS), while a similar proportion were for medical or legal services. Those to law enforcement and mental health agencies each accounted for less than one in ten referrals.*

Comment: In contrast to project phone referrals (Exhibit 1-B), those for sheltered households show greater use of more generic services such as housing, food pantries, churches, locations from which to obtain clothing and other items, etc. Also, referrals to legal personnel were only half as frequent for sheltered clients as compared with phone referrals.

- *The heads of sheltered households continued to show demographic characteristics, during the April-June period, similar to the previous three quarters, i.e., predominantly white, married, eighteen to thirty-five years of age, and female.*

Comment: One characteristic showing a marked change over the third quarter is the proportion of single heads of sheltered households. This proportion increased from 18% to 30% of entering heads of households.

- *During the April-June period, 252 households left the 24-hour shelters, a 12% reduction in departures over the January-March period.*

Comment: All twelve of the shelters served at least one household this quarter.

- *Slightly more than two in every five unsheltered households left for living arrangements other than those from which they entered the shelters. A similar proportion (42%) returned home.*

Comment: Those returning home were almost evenly divided among three categories: returned home with no conditions placed on abuser, returned home with conditions placed on abuser, and returned home/abuser found other living arrangements.... Destinations for 15% of the shelter households were either not specified or unknown.

STATE FUNDED DOMESTIC ABUSE PROGRAM HIGHLIGHTS FOR FISCAL YEAR 1984

(First Annual DAPSUCIS Program Summary)

PURPOSE: The following program highlights are documented in Exhibits 2 through 4, which accompany this summary. All information was obtained either from the state funded projects, through the Domestic Abuse Project Service Use and Client Information System (DAPSUCIS), or from the Department's Bureau of Finance. Information on project budgets and staffing patterns was gathered through an administrative survey conducted prior to the end of FY '84.

EXHIBIT 2-A: Domestic Abuse Project Outreach/Media Associated Activities

- The twelve state funded projects reported 1,122 total presentations (average of 94 presentations per project), reaching 19,846 individuals.
- Eighty-one radio/television presentations, designed to heighten public awareness and disseminate information, occurred.

Comment: This accounted for 7% of total staff/volunteer activities during FY '84.

- A total of 172 print media, e.g., newspapers, shoppers, and other local publications, were reported, accounting for 13% of presentations.
- A lion's share of outreach activities was directed at schools, accounting for 24% of all efforts, while community service and social groups represented one-fifth of total presentations.

Comment: Presentations aimed at human/health service agencies occupied 15% of project yearly activities.

- Presentations to law enforcement agencies and professional associations, combined, accounted for one in every twenty.

Comment: The number of individuals reached (4%) is small when viewed in light of the relatively large numbers referred to lawyers, medical personnel, and police departments (See Exhibits 2B and 2D).

Exhibit 2-B: 24-Hour Telephone Information and Referral/Crisis Intervention (I and R/CI) Services

- The twelve state funded projects received 9,639 telephone calls during FY '84.

Comment: See Exhibit 3 for a project-by-project breakdown. A relatively even distribution during the first, second, and third months of each report quarter is suggested; however, a slight rise during the third month of a quarter (from 32% to 36% of total calls) was shown.

- Over half (57%) of I and R/CI calls were answered during working hours, i.e., weekdays between 8:00 a.m. and 5:00 p.m. Approximately one-fourth and one-fifth of calls occurred during evening hours or on weekends/holidays, respectively.

Comment: Conversation with project staff suggest that a predominance of working hour calls may reflect an absence of the abuser from the home or the perception that help is most available during the daytime hours.

- Almost half of the callers (45%) reported being victims of domestic violence and sought counseling and advice. One-fifth suspected the abuse of another and requested advice and support.

Comment: Eleven percent of callers simply wanted information regarding project services or domestic violence. About one-fourth indicated multiple reasons for telephoning the I and R/CI service.

- Almost two-fifths of callers were referred to legal, health, or other human service organizations, while counseling and support comprised the primary response to 31% of FY '84 calls.

Comment: The dissemination of information about project services and aspects of domestic abuse was reported for 21% of phone requests with half as many (10%) of calls resulting in unspecified dispositions.

- A total of 4,555 referrals to community-based services were reported, averaging slightly more than one attempted linkage per referred caller.
- Referrals to lawyers/other legal services (30%) and those to the Department of Human Services (25%) were the two most common categories.
- Attempted linkages with community mental health personnel and law enforcement agencies each accounted for about one-tenth of the total.

Comment: A pattern of relatively large numbers of referrals to police departments both for phone callers and sheltered clients (see Exhibit 2-D) coupled with the small number of project outreach/training activities directed at law officials suggests a need for increased contacts with these officials.

Exhibit 2-C: Counseling/Advocacy and Support Group Services to Victims of Domestic Violence and Their Families

- During FY '84, the twelve state funded projects provided counseling/advocacy services for 3,107 households, an average of 776 per quarter.
- One half of counseled households concurrently used at least one additional project service, i.e., participated in a support group or used the 24-hour safe shelters.
- Over two-fifths (42%) of the counseled households used the shelters.

Comment: Less than one-tenth of counseled households used only support group services, in contrast to over one-fourth who participated in a support group while simultaneously using the safe shelters.

- Counseled households who did not seek shelter are headed (primary client) predominantly by white married females between twenty-six and thirty-five years of age, who report two or less children in the household.

Comment: Unsheltered households using project services tend to be headed by older and less frequently married females than are sheltered households. Eighty-six percent of unsheltered households report children as opposed to only sixty-seven percent of those seeking shelter. Ethnic minorities are represented in both client groups. This suggests that two distinct populations may exist.

- Ten of the twelve state funded projects (83%) conducted or sponsored an average of 18.2 support groups per month, serving a total of 986 Iowans.

Comment: An average of 247 households participated in a group during a typical quarter.

- Of those households participating in a support group, 96% used at least one additional project service, i.e., was counseled or stayed at a 24-hour safe shelter. Eighty-three percent of support group participants stayed at a shelter during FY '84.

Exhibit 2-D: 24-Hour Shelters for Victims of Domestic Violence and Their Families

- State funded domestic violence projects sheltered 1,262 households during FY '84, two-thirds of which contained 1,463 children.
- Almost half (46%) of the total sheltered households stayed for three or less nights in contrast to about one-third (32%) for whom stays of longer than one week were reported.

Comment: Stays of between four and seven days were reported for about one-fifth (22%) of the 1,262 families.

- Adults accompanied by youngsters show longer stays than those unaccompanied by children.

Comment: The difference between child-accompanied and unaccompanied households is most pronounced with respect to stays of longer than seven nights, showing a difference of 6% between the two groups. One shelter forbids stays of longer than three nights. Apparently, the longer stays for child-accompanied adults reflect reduced mobility, as these families must locate accommodations accepting of, and suitable for children.

- Three-fourths of the accompanied adults (76%) reported one or two children, while only 7% of the households contained four or more youngsters.

Comment: Accompanied adults averaged 1.96 children.

- All 1,262 sheltered households used at least one additional project service, with 62% being both counseled and taking part in a support group.

Comment: Over one-third (36%) received counseling and advocacy, but did not participate in a group. The large degree of overlap in project service provision for sheltered clients reinforces the notion that victims of domestic violence and their children need and use a variety of supportive components.

- The twelve projects made a total of 2,050 referrals to community-based services averaging 1.6 attempted linkages per household.
- Almost three in ten households (28%) were referred to the Department of Human Services with one-fifth specifically seeking financial assistance.
- Referrals to legal help accounted for one-fifth (18%) of the total as did those to generic services, e.g., housing, food pantries, churches, etc.
- Finally, projects directed sheltered households to medical, law enforcement and mental health personnel in equal proportions, accounting each for about one in ten referrals.

Comment: Differences between referral patterns for phone and sheltered clients suggest that the latter require more immediate life sustaining help, e.g., medical, financial, and housing type services.

- *The heads of sheltered households are usually white married females, age eighteen to thirty-five years, who are accompanied by at least one child.*

Comment: Only seven males were sheltered during the year. Approximately one-tenth of the population were non-white in ethnic origin. Only one primary client in twenty is over forty-five years of age.

- *During the fiscal year, 1,185 households (94%) left the twelve shelter arrangements.*
- *Over two-fifths (43%) did not return home, but located other living arrangements, while about three in ten (29%) returned home and continued to reside with the abuser.*

Comment: Those returning home were divided between two categories: those for whom conditions were placed upon the abuser (13%) and those for whom no conditions had been placed upon the abuser (16%). An additional 14% returned home following the departure of the abusive individual.

Exhibit 3: Domestic Abuse Annual Program (Project-by-Project) Cost/Service Utilization Summary

- *During FY '84, \$97,200 in state funds were available to Domestic Violence Projects, including \$1,996 to defray expenses of the Advisory Board. The twelve projects and Advisory Board expended \$94,599.01 or 97.3% of this amount.*

Comment: Two projects, those located in Muscatine and Sioux Center, left a total of \$1,330.80 unexpended.

- *Three projects accounted for 73% of all Information and Referral/Crisis Intervention calls received during FY '84, located in Cedar Rapids (33%), Des Moines (22%), and Burlington (18%).*

Comment: The remaining nine projects accounted each for 5% or less of the total I and R/CI calls answered.

- *Two projects accounted for 57% of those households receiving Counseling/Advocacy services, located in Cedar Rapids (39%) and Des Moines (18%).*

Comment: The remaining ten projects each accounted for no more than 6% of the total households counseled.

- *Of the ten projects conducting/sponsoring support groups, four accounted for 84% of the total group participants, located in Des Moines (43%), Cedar Rapids (16%), Ottumwa (15%), and Council Bluffs (10%).*

Comment: The remaining six projects each accounted for 5% or less of the total. (The Des Moines based project considers all sheltered clients as support group participants.)

- *Four of the twelve safe shelters served 68% of those households seeking refuge from domestic violence during the fiscal year, located in Des Moines (34%), Cedar Rapids (13%), Ottumwa (11%), and Iowa City (10%).*

Comment: The remaining eight shelters each served less than 10% of the total. The proportions of children sheltered closely parallels those for adults.

Exhibit 4: Domestic Abuse Program (Project-by-Project) Aggregate Budget and Staff
Pattern Summary

- Seven of the twelve state funded projects are affiliated with a parent agency, three with YWCAs, three with private social service agencies, and one with a community action program (CAP) agency.
- The twelve projects reported a total of \$846,008.63 available through a variety of sources. The lion's share of dollars (40%) came from county, city, and other municipal governments.

Comments: Over two-thirds of the Des Moines based project's funding came from Polk County. Five projects reported no financial/in-kind assistance from public bodies.

- Approximately one dollar in five was contributed either by the parent agency (19%) or through private organizations (21%), e.g., the United Way, church groups, or foundations.
- State funding through DHS grants constituted 11% of the total available resources.

Comment: Exhibit 4 suggests that each DHS dollar was matched by about \$9 from community and other resources. This reinforces the notion that these services are supported by their communities.

- An average of two-thirds of each dollar (64%) pays staff salaries with a range from 54% to 90%.

Comment: No clear difference relative to percent of total dollars for staff salaries was shown for affiliated versus non-affiliated domestic violence projects.

- The twelve projects reported a total of twenty-six full-time and eighteen part-time paid staff during FY '84. Part-time staff worked on the average less than twenty hours per week.

Comment: The Des Moines based project reported eleven full-time staff. If this number is removed from the total, the average number decreases from 2.2 to 1.4 full-time paid staff per project.

- The twelve projects reported a total of 277 part-time and two full-time volunteers during FY '84.

Comment: The two full-time volunteers were students. An average of twenty-three part-time volunteer staff per project suggests that:

- 1) Directors aim to provide services as efficiently as possible; and
- 2) People are willing to contribute their time and talents to serving victims of domestic violence.

One project reported as many as sixty volunteers during the year.

Prepared by:

Lawrence O. Johnsen
Program Planner III
Bureau of Evaluations
Division of Inspector General

IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE OUTREACH/MEDIA ACTIVITY QUARTERLY REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign and date the report.

Project Name: Twelve State Funded Projects Project Number: All Projects
 Fiscal Year: 1984 Report Quarter: 4 1, 2, 3, 4 County Number All Projects
 Project Phone: (NA) - - - - - Date Completed: 08/30/84
 Area Code Number M M D D Y Y
 Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III

For each of the following, indicate the number of media/project staff presentations conducted during the report quarter. Use blanks on left-hand side of page. In the blanks on the right-hand side of the page, write the approximate number of persons who participated during in-person presentations, where appropriate.

<u>Number of Presentations*</u> <u>Percent</u>	<u>Type of Organization</u>	<u>Number of Persons**</u> <u>Percent</u>
1) 18 8%	Radio/Television Stations	Not Applicable (NA)
2) 21 10%	Local Newspapers/Other Publications (Number of Articles 33)	NA
3) 41 19%	Community Service/Social Groups, e.g., Church/Women's Club	1289 23%
4) 49 22%	Schools, Colleges or Other Educational Institutions	1546 27%
5) 45 20%	Human Health Services Agencies (Public or Private)	134 2%
6) 7 3%	Self Help Groups, e.g., Alcoholics Anonymous	96 2%
7) 12 5%	Professional Associations, e.g., County Medical Society	244 4%
8) 6 3%	Local Police, Sheriff's Department, or other Law Enforcement Agency	40 1%
9) 22 10%	Other, Specify: _____	2349 41%
10) 221 100%	Total Presentations Total Persons	5698 100%

(A 37% reduction over third quarter.) (8% increase over third quarter)

* NOTE: Presentation means a phone or in-person presentation conducted for the purpose of seeking clients in need of services, providing information to the public concerning services of the Domestic Abuse Project, or developing rapport with, and linkages to, other services in the community.

** NOTE: The number of persons reached by radio, television or newspapers would be difficult to estimate. No attempt to do so is necessary.

Please use the reverse side of this page or attach additional pages to describe in more detail project outreach activities, if desired (optional).

-2-

- 3) Using the number of calls answered during the quarter (item #1d), indicate the number of callers by reason for telephoning the I and R/CI Service:

	<u>Number of Callers/Percent</u>		<u>Reason for Call</u>
a)	1046	44%	Victim of abuse/needs someone to talk to and advice
b)	511	21%	Suspects abuse of another/needs advice and support
c)	249	10%	No abuse reported/needs information or referral
d)	36	2%	Possible abuser/needs information or referral
e)	565	23%	More than one of the above reasons or other
f)	2407	100%	Total for quarter/should be same number as in item #1d

- 4) Indicate the number of callers for whom each of the following actions were taken, i.e., the dispositions resulting from each call: (A caller may be counted two or more times, if the call resulted in two or more actions.)

	<u>Number of Callers/Percent</u>		<u>Action Taken</u>
a)	1049	35%	Referral to one or more Health/Human/Legal Services
b)	943	31%	Provided counseling and support, but no referral made
c)	482	16%	Caller given information about project services but only minimal counseling and no referral occurred
d)	542	18%	Dispositions other than those listed above
	3016	100%	Total (Average of 1.3 actions taken per call)

- 5) For those callers who were referred to Community Services (item #4a), indicate the number of persons referred to each of the following types of services: (Since callers may be referred to more than one service, they may be counted two or more times).

	<u>Number of Callers Referred/Percent</u>		<u>Referred To</u>
a)	52	4%	Doctor, Clinic, or Hospital
b)	450	32%	Lawyer or Other Legal Services
c)	217	16%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps
d)	122	9%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	6	<1%	Job Service of Iowa or Other Employment Services
f)	197	14%	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	178	13%	Police, Sheriff or Other Law Enforcement Agency
h)	175	12%	Services other than those listed above
	1397	100%	Total (Average of 1.3 referrals per caller who was referred)

- 6) Please use the remainder of this page or additional pages to describe difficulties encountered, changed in the I and R/CI services, or other relevant information associated with the I and R/CI service this quarter (optional).

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IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE COUNSELING/ADVOCACY AND SUPPORT GROUP SERVICES QUARTERLY REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign, and date the report.

Project Name: Twelve State Funded Projects Project Number: All Projects

Fiscal Year: 19 8 4 Report Quarter: 4 1, 2, 3, 4 County Number: All Projects

Project Phone: () NA - - - Date Completed: 0 8 / 3 0 / 8 4
Area Code Number M M D D Y Y

Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III
Signature

Please note the following service definitions when completing this report:

Counseling and Advocacy refers to one-to-one direct staff/volunteer contact with a client for a minimum of sixty (60) minutes per month for the purpose of giving guidance and support.

A Support Group refers to two or more clients who meet at least sixty (60) minutes per month with or without a staff/volunteer present for the purpose of offering mutual support and guidance.

A Household denotes a family consisting of at least one adult with or without children or a minor who seeks services independent of another family member.

Both Counseling and Advocacy as well as Support Group Services may be provided at the project site or elsewhere in the community.

I) COUNSELING AND ADVOCACY SERVICES

- 1) Complete the following table, indicating the number of Households receiving Counseling and Advocacy Services during the quarter using the following four categories: Carry-Over Households, New Households, Total Households (Carry-Over plus New Households), and Households Leaving Counseling and Advocacy Services.

	Household Carry Overs From Last Quarter A.	New Households Served This Quarter B.	Total Households Served This Quarter C. (A+B)	Households Leaving Counseling/Advocacy This Quarter D.
Number of House- holds	264 (23% of total)	6% less than third quarter 890 (77% of total)	1154	256 carryover households into FY 85 898 (78% of total)

(Continued)

- 2) Of the New Households (item 1B) receiving Counseling and Advocacy Services this quarter, indicate the number who received each of the following additional services. (Total for this item should not exceed #1B figure.)

	Received Shelter Care ONLY	Received Support Group Services ONLY	Received Both Shelter and Support Group Services	
	A.	B.	C.	D. Total
Number of <u>New Households</u> this Quarter	95	43	207	345
	11% of new C&A clients	5% of new C&A clients	23% of new C&A clients	39% of new C&A clients
	(39% of new clients received at least one additional service.)			(A+B+C)

- 3) Of the New Households(item 1B) receiving Counseling and Advocacy Services this quarter, who did not receive Shelter Care but who may have been in a Support Group, indicate the number of heads of household who belong to each of the following categories:

	Females	Males	Total					
a) Sex:	533-91%	55-9%	588-100%	(6% reduction in nonsheltered C&A clients over third quarter.)				
	Married	Divorced	Separated	Widowed	Single	Unknown		
b) Marital Status:	251-43%	97-16%	63-11%	2-<1%	155-26%	20-3%		
	White	Black	Other	Unknown				
c) Ethnicity:	347 59%	47 8%	15 3%	179 30%				
	Under 18	18 to 25	26 to 35	36 to 45	46 to 60	Over 60		
d) Age: (Years)	26-5%	241-41%	191-32%	95-16%	26-4%	9-2%		
	None	1	2	3	4	5	more than 5	unknown
e) Number of Children:	66 11%	152 26%	155 26%	121 21%	11 2%	5 1%	3 <1%	75 13%

II) SUPPORT GROUP SERVICES

- 1) Complete the following table, indicating the number of Households receiving Support Group Services during the quarter, using the following four categories: Carry Overs from Last Quarter, New Households This Quarter, Total Households (new plus carry overs) This Quarter, and Households Leaving Support Groups This Quarter.

	Household Carry Overs From Last Quarter	New Households Served This Quarter	Total Households Served This Quarter	Households Leaving Support Group Counseling This Quarter
	A.	B.	C. (A+B)	D.
Number of Households	88 28% of total SG clients	13% less than third quarter 229 72% of total SG clients	317	102 Carryover households into FY '85 215 8% of total SG clients

- 2) Of those New Households (item 1B) involved in Support Groups this quarter, indicate the number who received each of the following additional services (Total served should not exceed item #1B).

	Received Shelter Care ONLY	Received Counseling and Advocacy Services ONLY	Received Both Counseling and Advocacy and Shelter Services	Total
	A.	B.	C.	D. Total
Number of New Households this Quarter	0	24 10% of new SG clients	203 89% of new SG clients	227 99% of new SG clients

- 3) Indicate the number of Support Groups conducted or sponsored by your project during each month of the quarter.

	Number/Month	
a) 1st	22	July/October/January/April
b) 2nd	23	August/November/February/May
c) 3rd	24	September/December/March/June

An average of 23 groups per month were reported, a 21% rise over the third quarter.

Four projects reported no groups during the quarter.

2. For those New Households sheltered during the quarter, with and without accompanying children, indicate the length of stay according to the following categories: 1 to 3 Nights, 4 to 7 Nights, and More Than 7 Nights. (Shelter-stay episodes must be continuous and may extend into the next quarter.)

Client Group	1 to 3 Nights	4 to 7 Nights	More Than 7 Nights	Totals
a) Households Without Children	44 - 51%	12 - 14%	30 - 35%	86 - 100
b) Households With Children	66 - 39%	48 - 29%	54 - 32%	168 - 100
c) Total Households	110 - 43%	60 - 24%	84 - 33%	254 - 100

- 3). For those New Households using Shelter Services during this quarter, indicate the numbers of one through five or more children households.

Number of New Households With Children	Number of Children Households						Totals
	1	2	3	4	5	More Than 5 Children	
	61-36%	66-39%	29-18%	7-4%	4-2%	1 -<1% (7 child household)	168 - 100

- 4). Of those Total Households both with and without children served during the quarter (Carry-Overs plus New Households), indicate the numbers for which at least one member received one or more of the following additional project services:

	A.	B.	C.	D. (A+B+C)
Project Service	Counseling and Advocacy Only	Support Group	Both Counseling and Advocacy and Support Group	Total
Number of Households	88-31% of total households	18-6% of total households	167-59% of total households per quarter	273-96% of total households

- 5). Of those Total Households both with and without children (Carry-Overs plus New Households) sheltered during the quarter, indicate the numbers for which at least one member was referred to one or more of the following community services. (Households referred for more than one service may be counted two or more times).

Number of Households Referred/Percent * Referred To

a)	31	7%	Doctor, Clinic, or Hospital
b)	80	18%	Lawyer or Other Legal Services
c)	86	19%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps

d)	37	8%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services Job Service of Iowa or Other Employment Services Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program Police, Sheriff or Other Law Enforcement Agency Services other than those listed above Total (Averaged of 1.6 referrals per sheltered households.)
e)	23	5%	
f)	43	9%	
g)	36	8%	
h)	120	26%	
	456	100%	

6). For those New Households both with and without children sheltered during the quarter, complete the following sub-items relating to the demographic characteristics of the heads of household: (Do not count Carry-Over Households from the previous quarter.)

		Females	Males	Total	
a) Sex:		251-99%	3-1%	254-100%	
		Married Divorced Separated Widowed Single Unknown			
b) Marital Status:		135-53%	27-11%	14-6%	2- <1% 76-30% 0-0%
		White Black Other Unknown			
c) Ethnicity:		225	19	10	0
		89%	7%	4%	0%
		Under 18 18 to 25 26 to 35 36 to 45 46 to 60 Over 60			
d) Age: (Years)		7-3%	102-40%	98-39%	26-10% 20-8% 1- <1%

7). For those Households Leaving the Shelter during the quarter, indicate the numbers who left for each of the following living arrangements:

a)	34	13%	Returned home with no conditions placed on abuser
b)	44	17%	Returned home with conditions placed on abuser
c)	29	12%	Returned home/abuser found other living arrangements and left home
d)	105	43%	Found other living arrangements/did not return home
e)	6	2%	Other
f)	34	13%	Unknown
g)	252	100%	Total

NOTE: During the third quarter, 288 households left the 24 hour shelters. The 252 households leaving this quarter showed a 12% decrease over the third quarter.

All twelve projects sheltered at least one household during the quarter.

- 3) Using the number of calls answered during the fiscal year (item #1d), indicate the number of callers by reason for telephoning the I and R/CI Service:

	<u>Number of Callers/Percent</u>		<u>Reason for Call</u>
a)	4,326	45%	Victim of abuse/needs someone to talk to and advice
b)	1,792	19%	Suspects abuse of another/needs advice and support
c)	1,055	11%	No abuse reported/needs information or referral
d)	202	2%	Possible abuser/needs information or referral
e)	2,264	23%	More than one of the above reasons or other
f)	9,639	100%	Total for FY '84

- 4) Indicate the number of callers for whom each of the following actions were taken, i.e., the dispositions resulting from each call: (A caller may be counted two or more times, if the call resulted in two or more actions.)

	<u>Number of Callers/Percent</u>		<u>Action Taken</u> (Average 1.1 Actions Taken Per Call)
a)	4,047	38%	Referral to one or more Health/Human/Legal Services
b)	3,291	31%	Provided counseling and support, but no referral made
c)	2,196	21%	Caller given information about project services but only minimal counseling and no referral occurred
d)	1,122	10%	Dispositions other than those listed above
e)	10,656	100%	Total for FY '84

- 5) For those callers who were referred to Community Services (item #4a), indicate the number of persons referred to each of the following types of services: (Since callers may be referred to more than one service, they may be counted two or more times).

	<u>Number of Callers Referred/Percent</u>		<u>Referred To</u> (Average of 1.1 Referrals Per Caller Referred)
a)	182	4%	Doctor, Clinic, or Hospital
b)	1,357	30%	Lawyer or Other Legal Services
c)	737	16%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps
d)	376	9%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	92	2%	Job Service of Iowa or Other Employment Services
f)	647	14%	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	467	10%	Police, Sheriff or Other Law Enforcement Agency
h)	697	15%	Services other than those listed above
i)	4,555	100%	Total for FY '84

- 6) Please use the remainder of this page or additional pages to describe difficulties encountered, changed in the I and R/CI services, or other relevant information associated with the I and R/CI service this fiscal year (optional).

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(Continued)

2) Of the New Households (item 1B) receiving Counseling and Advocacy Services this fiscal year, indicate the number who received each of the following additional services. (Total for this item should not exceed #1B figure.)

	Received Shelter Care ONLY	Received Support Group Services ONLY	Received Both Shelter and Support Group Services	D. Total
	A.	B.	C.	
Number of <u>New Households</u> this Quarter	484	256	800	1,540
	16% of total C&A households	8% of total C&A households	26% of total C&A households	50% of total C&A households
	42% of FY '84 C&A households used the shelters.			(A+B+C)

3) Of the New Households(item 1B) receiving Counseling and Advocacy Services this fiscal year, who did not receive Shelter Care but who may have been in a Support Group, indicate the number of heads of household who belong to each of the following categories:

	Females	Males	Total/Percent					
a) Sex:	1,687 93%	136 7%	1,823/100%					
	Married	Divorced	Separated	Widowed	Single	Unknown		
b) Marital Status:	962-53%	215-12%	188-10%	6- <1%	362-20%	90-5%		
	White	Black	Other	Unknown				
c) Ethnicity:	1,373 75%	103 6%	42 2%	305 17%				
	Under 18	18 to 25	26 to 35	36 to 45	46 to 60	Over 60	Unknown	
d) Age: (Years)	64-3%	575-32%	751-41%	331-18%	70-4%	28-1%	4- <1%	
	None	1	2	3	4	5	more than 5	unknown
e) Number of Children:	219 12%	401 22%	472 26%	337 18%	64 4%	31 2%	16 1%	283 15%

NOTE: 86% of the C&A Unsheltered Households reported at least one child in their family.

Average of 2.2 children per C&A Unsheltered Households.

C1003C08

SS-1737-0

II) SUPPORT GROUP SERVICES

1) Complete the following table, indicating the number of Households receiving Support Group Services during the fiscal year, using the following four categories: Carry Overs from Last Quarter, New Households This Quarter, Total Households (new plus carry overs) This Quarter, and Households Leaving Support Groups This Quarter.

	Households Carry Over From FY '84	New Households Served This Fiscal Year	Total Households Served This Fiscal Year	Households Leaving Support Group Counseling This Fiscal Year
	A.	B.	C. (A+B)	D.
Number of Households	102 10% of SG Households carry over into FY '85	986 (10 Projects) An average of 247 per quarter in a group.	986 Households participated	860 87% of SG households left projects during FY '84

2) Of those New Households (item 1B) involved in Support Groups this fiscal year, indicate the number who received each of the following additional services (Total served should not exceed item #1B).

	Received Shelter Care ONLY	Received Counseling and Advocacy Services ONLY	Received Both Counseling and Advocacy and Shelter Services	D. Total
	A.	B.	C.	D. Total
Number of New Households this Quarter	3 <1% of total SG households	131 13% of total SG households	814 83% of total SG households	948 96% of total SG households
	83% of SG households were sheltered during FY '84.			

3) Indicate the number of Support Groups conducted or sponsored by your project during each month of the each quarter during FY '84.

	Number/Month/Percent			
a) 1st	68	32%	July/October/January/April	1st Month 2nd Month 3rd Month of Quarte
b) 2nd	75	34%	August/November/February/May	
c) 3rd	75	34%	September/December/March/June	
d) Total	218	100%		

Average of 18.2 Support Groups per month were conducted/sponsored by Ten State Funded Domestic Abuse Projects.

2. For those New Households sheltered during the year, with and without accompanying children, indicate the length of stay according to the following categories: 1 to 3 Nights, 4 to 7 Nights, and More Than 7 Nights. (Shelter-stay episodes must be continuous and may extend into the next quarter.)

LENGTH OF STAY

Client Group	1 to 3 Nights	4 to 7 Nights	More Than 7 Nights	Totals
a) Households Without Children	220* - 53%	81 - 19%	116 - 28%	417-100%
b) Households With Children	367 - 43%	191 - 23%	287 - 34%	845-100%
c) Total Households	587 - 46%	272 - 22%	403 - 32%	1262-100%

- 3). For those New Households using Shelter Services during this year, indicate the numbers of one through five or more children households.

	Number of Children Households						Totals
	1	2	3	4	5	More Than 5 Children	
Number of New Households With Children	318-38%	325-38%	145-17%	43-5%	10-1%	4- 1%	845-100%

- 4). Of those Total Households both with and without children served during the year (Carry-Overs plus New Households), indicate the numbers for which at least one member received one or more of the following additional project services:

	A.	B.	C.	D. (A+B+C)
Project Service	Counseling and Advocacy Only	Support Group	Both Counseling and Advocacy and Support Group	Total
Number of Households	449-36%	29-2%	784-62%	1262-100%

- 5). Of those Total Households both with and without children (Carry-Overs plus New Households) sheltered during the year, indicate the numbers for which at least one member was referred to one or more of the following community services. (Households referred for more than one service may be counted two or more times).

Number of Households Referred /Percent *Referred To (Average 1.62 Referrals Per Sheltered Household)

- | | | | |
|----|-----|-----|--|
| a) | 186 | 9% | Doctor, Clinic, or Hospital |
| b) | 375 | 18% | Lawyer or Other Legal Services |
| c) | 377 | 18% | Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps |

d)	<u>197</u>	<u>10%</u>	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	<u>136</u>	<u>7%</u>	Job Service of Iowa or Other Employment Services
f)	<u>229</u>	<u>11%</u>	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	<u>182</u>	<u>9%</u>	Police, Sheriff or Other Law Enforcement Agency
h)	<u>368</u>	<u>18%</u>	Services other than those listed above
	<u>2,050</u>	<u>100%</u>	Total Referrals

6). For those New Households both with and without children sheltered during the year, complete the following sub-items relating to the demographic characteristics of the heads of household.

		Females Males Totals				
a) Sex:	<u>1255-99%</u>	<u>7-1%</u>	<u>1262-100%</u>			
		Married Divorced Separated Widowed Single Unknown				
b) Marital Status:	<u>762-60%</u>	<u>143-11%</u>	<u>72-6%</u>	<u>9-1%</u>	<u>266-21%</u>	<u>10-1%</u>
		White Black Other Unknown				
c) Ethnicity:	<u>1139</u>	<u>65</u>	<u>56</u>	<u>2</u>		
		90%	5%	4%	<1%	
		Under 18 18 to 25 26 to 35 36 to 45 46 to 60 Over 60				
d) Age: (Years)	<u>11-1%</u>	<u>511-40%</u>	<u>530-42%</u>	<u>154-12%</u>	<u>47-4%</u>	<u>9-1%</u>

7). For those Households Leaving the Shelter during the year, indicate the numbers who left for each of the following living arrangements:

a)	<u>149</u>	<u>13%</u>	Returned home with no conditions placed on abuser
b)	<u>186</u>	<u>16%</u>	Returned home with conditions placed on abuser
c)	<u>171</u>	<u>14%</u>	Returned home/abuser found other living arrangements and left home
d)	<u>507</u>	<u>43%</u>	Found other living arrangements/did not return home
e)	<u>39</u>	<u>3%</u>	Other
f)	<u>133</u>	<u>11%</u>	Unknown
g)	<u>1,185</u>	<u>100%</u>	Total

DOMESTIC ABUSE GRANT FUNDED PROGRAM FY '84 ANNUAL COST/SERVICE SUMMARY

(July 1, 1983 through June 30, 1984)

Number/Project	State Money Expended	Unexpended State Dollars Remaining	Number of Calls		Number of Households		Persons Support Group/ %	Households 24-Hour Shelter/ %	Children 24-Hour Shelter %
			Phone Interview/Referral/ %	Crisis Counseling/Advocacy/ %					
1. Story County Sexual Assault Care Center--Ames	\$ 6,870.00	-0-	277- 3%	83- 3%	7- 1%	52- 4%	58- 4%		
2. YWCA Shelter for Battered Women--Burlington	\$ 4,270.00	-0-	1,738- 18%	100- 3%	42- 4%	78- 6%	116- 7%		
3. YWCA of Cedar Rapids & Linn County--Cedar Rapids	\$ 9,815.00	-0-	3,159- 33%	1,210- 39%	156- 16%	162- 13%	204- 12%		
4. Women's Resource Center--Clinton Domestic Violence Program--	\$ 4,907.00	-0-	255- 3%	204- 6%	16- 2%	61- 5%	89- 5%		
5. Council Bluffs Family Violence Center--Des Moines	\$ 5,595.00	-0-	218- 2%	173- 5%	98- 10%	56- 4%	93- 6%		
6. Domestic Violence Project--Iowa City	\$ 9,815.00	-0-	2,157- 22%	548- 18%	432- 43%	430- 34%	533- 32%		
7. Domestic Violence Alternatives--Marshalltown	\$ 6,870.00	-0-	433- 4%	178- 6%	0- 0%	121- 10%	122- 7%		
8. Muscatine Rape/Assault Care Service--Muscatine	\$ 7,018.00	-0-	156- 2%	34- 1%	0- 0%	8- 1%	11- 1%		
9. Adult Family Life/Crisis Association--Ottumwa	\$ 5,578.13	\$ 114.87	183- 2%	189- 6%	54- 5%	91- 7%	127- 8%		
10. Domestic Violence Aid Center--Sioux Center	\$14,720.00	-0-	486- 5%	174- 6%	153- 15%	141- 11%	185- 11%		
11. Council on Sexual Assault and Domestic Violence--Sioux City	\$13,506.07	\$1,215.93	233- 2%	34- 1%	3- 1%	7- 1%	7- 1%		
12. Advisory Board on Domestic Violence	\$ 4,907.00	-0-	344- 4%	180- 6%	25- 3%	55- 4%	98- 6%		
13. Violence	\$ 725.81	\$1,270.19	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable		
TOTALS /AVERAGE PER PROJECT	\$94,599.01	\$2,600.99	9,639-100%	3,107-100%	986-100% N=10	1,262-100%	1,643-100%		
			Avg.-803.3	Avg.-258.9	Avg.- 98.6	Avg.-105.2	Avg.-136.		

Total Available for FY '84 = \$97,200

DOMESTIC ABUSE PROGRAM SUMMARY (FY '84)

(BUDGETS AND STAFFING PATTERNS)

1) COLUMN NO.	(2)	(3)	(4) (a)	(b)	(c)	(d)	(e)	(f)	(5)	(6)	(7)	(8)	(9)	(10)
PROJECT NAME/LOCATION	AFFILIATION WITH	CONTRIBUTION (\$/in-kind)	EXTERNAL FUNDING						% TOTAL \$ FOR SALARIES	NO. of FT PD STAFF	NO. of PT PD STAFF	AVG NO. HRS PT PD ST/WK	NO. of FT VOL.	NO. of PT VOL.
			State DA Grant	Other State (in-kind)	LO/CO or City	Priv. Organ.	Other	TOTAL (PAC+EF)						
1. Story County Sexual Assault Care Ctr.-Ames	Not Affiliated	NA	6,870.00	12,825.00 (in-kind)	18,570.00	11,547.41	2,899.33	52,711.74	65%	2	3	20	1*	40
2. YWCA Shel. for Battered Women-Burlington	YWCA of Burlington	1,000.00 (in-kind)	4,270.00	-0-	4,200.00	16,472.15	818.00	26,760.15	61%	1	-0-	NA	-0-	40
3. YWCA of Cedar Rapids & Linn Co-Cedar Rapids	YWCA of Cedar Rapids & Linn Co.	74,000.00	9,815.00	-0-	34,000.00	24,000.00	6,400.00	148,215.00	67%	2	3	20	-0-	13
4. Women's Resource Center-Clinton	Gateway-YWCA Clinton	66,000.00 (58,000 in-kind)	4,907.00	1,000.00	13,000.00	13,500.00	10,348.00	108,755.00	58%	2	1	20	-0-	29
5. Domestic Violence Program-Council Bluffs	Catholic Council for Social Concerns-CB	7,200.00	5,595.00	-0-	-0-	38,106.00	500.00	51,401.00	57%	2	1	3.5	-0-	-0-
6. Family Violence Center-Des Moines	Iowa Children's & Family Serv.-DM	-0-	9,815.00	-0-	230,747.00	-0-	13,923.00	254,485.00	64%	11	1	8	-0-	1
7. Domestic Violence Project-Iowa City	Not Affiliated	NA	6,870.00	-0-	15,850.00	11,498.00	14,256.71	48,474.71	55%	1	2	20	-0-	60
8. Domestic Violence Alternatives-Marshalltown	Mid-Iowa Community Action-Marshalltown	8,607.00	7,018.00	-0-	-0-	1,882.00	775.00	18,282.00	73%	-0-	2	20	-0-	52
9. Muscatine Rape/Assault Care Serv.-Muscatine	Family Resources, Inc.-Davenport	2,400.00	5,693.00	-0-	-0-	21,843.00	-0-	29,936.00	67%	1	-0-	NA	-0-	6
10. Adult Family Life/Crisis Assoc.-Ottumwa	Not Affiliated	NA	14,722.00	-0-	23,721.00	11,750.00	4,641.00	54,834.00	56%	2	2	22	1*	13
11. Domestic Violence Aid Center-Sioux Center	Not Affiliated	NA	14,722.00	-0-	-0-	-0-	3,305.03	18,027.03	54%	-0-	2	25	-0-	11
12. Council on Sexual As. & Domestic Viol.-SC	Not Affiliated	NA	4,907.00	-0-	-0-	28,220.00	1,000.00	34,127.00	90%	2	1	25	-0-	12
TOTALS	(7 Affiliated Projects)	\$159,207.00	\$95,204.00	\$13,825.00	\$340,088.00	\$178,818.56	\$58,866.07	\$846,008.63	Range 54%-90%	26	18	183.5	2	277
VEPAGES/RANGES	58% of all projects	Average of \$22,743.86 (N=7)	Average of \$7,933.67	Average of \$6,912.50 (N=2)	Average of \$28,340.67	Average of \$14,901.55	Average of \$4,905.51	Average of \$70,500.72	Average of 64%	Avg. 2.2	Avg. 1.5	Avg. 18.4		Avg 23.
PERCENT OF TOTAL DOLLARS		19%	11%	2%	40%	21%	7%	100%		Range 0-11	Range 0-3	(N=10) Range		Range 0-6

Column Explanations: 4c. LO/CO or City = Local/County or City
 4d. Priv. Organ. = Private Organization
 4f. TOTAL (PAC+EF) = Columns, PARENT AGENCY CONTRIBUTION + EXTERNAL FUNDING
 6. NO. of FT PD STAFF = Number of Full-time Paid Staff
 7. NO. of PT PD STAFF = Number of Part-time Paid Staff
 8. AVG. NO. HRS PT PD ST/WK = Average Number Hours Part-time Paid Staff/Week
 9. NO. of FT VOL. = Number of Full-time Volunteers
 10. NO. of PT VOL. = Number of Part-time Volunteers

3.5-25
*Student from College

EXECUTIVE SUMMARY

STATE FUNDED SERVICES FOR VICTIMS OF DOMESTIC VIOLENCE AND THEIR FAMILIES

Fiscal Year 1984

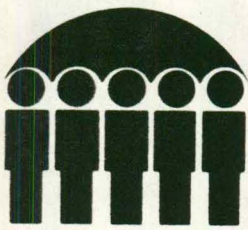
Recent television documentaries, published studies, and newspaper articles have drawn national attention to the impact of domestic violence both on the family and on society as a whole. Like child abuse, the costs of domestic violence, especially spouse-battering and sexual abuse, if added up, would run into millions (if not billions) of dollars not to mention the inestimable social and psychological costs. In order to better track characteristics associated with this problem, the Bureau of Evaluations (in collaboration with the Division of Social Services) developed the Domestic Abuse Project Service Use and Client Information System (DAPSUCIS). Quarterly newsletters provide formative information to DHS as well as State Advisory Committee and other interested persons. The attached report contains both fourth quarter and annual information for FY '84 grant funded projects.

During the fiscal year, twelve projects, located throughout the state, sheltered a total of 1,262 households of which two-thirds accounted for 1,643 children. These families also received counseling/referral services and participated in support groups. Over two in five sheltered households returned home with a similar number leaving the shelters for other living arrangements. In addition, 1,823 unsheltered families used support groups and received project staff/volunteer counseling services (ten projects conducted/sponsored support groups). Telephone Information and Referral/Crisis Intervention services reported 9,639 calls for help, resulting in over 4,000 referrals to legal, social service, and law enforcement agencies.

The twelve grant funded projects reported budgets totaling \$846,008.63 of which approximately one dollar of state funds was matched by nine dollars of community resources, i.e., county, city, private organization, or in-kind donations. A total of forty-four paid staff (twenty-six full-time and eighteen part-time) were complemented by 279 community volunteers, including two college students working almost full-time. The Des Moines and Cedar Rapids based projects accounted for the lion's share of clients served with the other ten projects showing highly representative utilization rates, given their rural or semi-rural locations.

Domestic violence project staff reported 1,122 presentations, reaching 19,846 Iowans. One-fifth of outreach activities took the form of live (radio/TV) or print-media outreach presentations, reaching the homes of countless numbers of persons. Primarily directed at schools and community service/social groups, these efforts were aimed at raising public awareness and publicizing the availability of services to victims of domestic abuse.

The four exhibits and attached summaries detail those descriptive statistics outlined above. I believe they deserve your careful examination and consideration. As you will note, no specific program recommendations are offered. Instead DAPSUCIS simply attempts to provide timely and useful information for policy and decision makers and others interested in this problem.



Iowa
Department
of
Social Services

HOOVER BUILDING DES MOINES, IOWA 50319

September 17, 1984
No. 4

TERRY E. BRANSTAD
GOVERNOR

Michael V. Reagen
Commissioner

4 DAPSUCIS UPDATE

(Summer 1984)

FISCAL YEAR ANNUAL PROGRAM SUMMARY

INTRODUCTION: What's In This Newsletter/Annual Summary?

This issue of DAPSUCIS Update marks the fourth and final program summary for FY '84. It also signals the adoption of a new format designed to promote ease in readability by those interested in state funded services to victims of domestic abuse. Four exhibits represent the major substance of the newsletter. The first two deal with services to victims of domestic abuse provided during the fourth quarter (April through June) and for the entire fiscal year, respectively. The final two exhibits are presented in the form of spread-sheets and give a project-by-project breakdown of service utilization and budgetary/staffing patterns.

While the past three DAPSUCIS Updates contained narrative program summaries, some readers suggested that a more concise format would be easier to read. Therefore, this issue works toward utmost brevity through the use of a "Bullet-Comment" summary. Each exhibit is summarized through a series of one/two sentence highlights. Where necessary, a paragraph of comment appears under the "bulleted" statement.

The first two exhibits present program data on the same documents as used by the twelve projects for reporting. Where appropriate, brief annotations, percentages or footnotes appear. Hopefully, readers especially projects, and DHS staff will find this format useful for comparative purposes.

The aim of this newsletter, is the timely dissemination of useful, or at least informative, feedback. Information appearing in the four attached exhibits and summarized below are descriptive only. No attempt to posit cause-effect relationships is offered. Given the contemporary interest in domestic abuse, the following pages lay a substantive foundation, based on imperical data, for future evaluative efforts.

STATE FUNDED DOMESTIC ABUSE PROGRAM HIGHLIGHTS (FOURTH QUARTER FY '84)

Exhibit 1-A: Project Outreach/Media Associated Activities

- *During the period April through June 1984, the twelve state funded projects reported 221 presentations, reaching 5,798 individuals.*

IOWA COUNCIL ON SOCIAL SERVICES

Gracie Larsen
(Ames)

Joan Lipsky
(Cedar Rapids)

Dolph Pulliam
(Des Moines)

Lewis Rich
(Glidden)

"Fritz" Robbins
(Waverly)

Madalene Townsend
(Davenport)

J. T. Watson
(West Des Moines)

Comment: While the number of presentations represents a 37% reduction over the third quarter, the actual number of persons reached increased by 7%.

- *Project staff presentations to schools, service/social groups, and human/health service agencies each accounted for about one-fifth of total outreach efforts.*

Comment: Over one in every four (27%)-persons reached was from a school or college. Slightly under one-fourth (23%) of those participants represented service/social groups, e.g., church groups or womens' clubs. The major focus appears on primary or secondary prevention activities, i.e., those aimed at public education and early detection.

- *The twelve projects reported eighteen radio/television and twenty-one print media presentations aimed at public education during the fourth quarter.*

Comment: This pattern has remained fairly constant during the fiscal year with both televised and print media use accounting for about one-fifth of outreach activities.

- *Presentations directed at law enforcement agencies accounted for 3% of the total during the three month period.*

Comment: Project referrals to police departments and other law enforcement organizations account for about one in ten attempted linkages. Recent television documentaries have focused on the reluctance of police officers to deal with domestic violence. The need for redoubled efforts to train/reform "front-line" interveners is suggested by the difference between project outreach efforts and referral activities directed at law officers.

Exhibit 1-B: 24-Hour Telephone Information and Referral/Crisis Intervention (I and R/CI) Services

- *During the April through June period, the twelve phone Information and Referral/Crisis Intervention Services reported 2,407 calls, a 12% decline over the previous quarter.*

Comment: April and May each accounted for 30% of the total, while June accounted for 40%.

- *More than half of the calls (54%) occurred during "working hours" (8:00 a.m.--5:00 p.m.), while almost three in ten (29%) occurred during evening hours. Weekends and holidays continue to account for about one-fifth of I and R/CI calls.*
- *More than two in every five callers reported they were victims of domestic violence and sought counseling and advice. One-fifth suspected the abuse of another and needed advice. About one-fourth indicated multiple reasons for seeking help.*

Comment: This pattern has remained almost constant during the previous quarters.

- *In general, most calls result in more than one action by project staff/volunteers.*
- *Referrals to community-based services were reported for over one-third (35%) of the callers, while direct counseling/advice giving was indicated for slightly more than three in ten (31%).*

Comment: Requests for information concerning domestic violence or project services and non-specific actions each account for about one-fifth of the total.

- Most callers referred to service agencies show a pattern of multiple attempted linkages with an average of 1.3 referrals reported per caller.
- Referrals to lawyers or other legal assistance accounted for about one-third of the attempted linkages, while those to the Department of Human Services (DHS) were reported for one-fourth of callers during the April through June period.
- Community mental health centers and law enforcement agencies each accounted for about one-tenth of total fourth quarter referrals.

Comment: This pattern has remained constant over the four quarters. It suggests that projects view domestic violence as a socio-psychological, as well as a legal problem.

Exhibit 1-C: Counseling/Advocacy and Support Group Services to Victims of Domestic Violence

- The twelve projects reported that 890 New Households sought Counseling/Advocacy Services during the April-June period, a 6% reduction over the third quarter.

Comment: This number represents 77% of the Total Households served during the quarter, given the 264 third quarter households carried over from the quarter ending in March of this year.

- Almost two in five (39%) of New Households receiving Counseling/Advocacy Services used the 24-hour shelters or participated in a Support Group.

Comment: This pattern has remained relatively stable during the fiscal year. In general, approximately one-third of counseled households used the shelters during the quarter.

- The 588 Unsheltered Households receiving Counseling/Advocacy Services are predominantly headed by married white females of which two in five are between eighteen and twenty-five years of age. Over half (63%) report two or less children.

Comment: It is interesting to note that 27% of counseled household heads reported being separated or divorced with a similar proportion (26%) reported as single. About one in ten counseled household heads is a male.

- During the April-June period, eight projects reported a total of 317 households participating in a Support Group of which 229 Households (about three in four) entered a Support Group during the quarter.

Comment: Although the number of Support Groups conducted per month showed a 21% increase over the third quarter, the actual number of households taking part in a group showed a 7% reduction. A typical month during the period showed twenty-three groups for victims of domestic abuse.

- Almost nine in ten households participating in a Support Group used both the shelters and was counseled by project staff this quarter.

Comment: Only two of the Support Group participants entering during the quarter used neither the shelter nor was counseled.

Exhibit 1-D: Shelter Services for Victims of Domestic Violence and Their Families

- *During the quarter, 254 households entered a 24-hour safe shelter of which two-thirds reported a total of 335 children.*

Comment: This marks a 19% reduction in New Households sheltered over the previous three month period. The rate of turnover (percent of Total Households sheltered leaving during a quarter) has remained stable at about 90%.

- *Of those households entering a 24-hour safe shelter during the quarter, over two in five (43%) stayed three nights or less, about one in four (24%) stayed between four and seven nights, and one-third stayed for more than seven nights.*

Comment: Those New Households with children showed, on the average, longer periods in the shelters as compared with those not accompanied by youngsters. This pattern has remained fairly stable during the year and may reflect the additional time for child accompanied households to locate more permanent living arrangements..

- *Three-fourths of the child accompanied households entering a shelter this quarter reported one or two children. Almost two in five had two children.*

Comment: The trend toward smaller families for sheltered verses unsheltered households has shown stability this year.

- *Almost all (96%) of the Total Households using the shelters during the April-June period received at least one additional project service, i.e., was counseled or participated in a Support Group; three in five (59%) used both services.*

Comment: The urgency of leaving home for safer living arrangements appears to signal the need for more intensive project intervention.

- *Projects reported 456 referrals to community-based services for sheltered households during the quarter, an average of 1.6 attempted linkages per household.*

- *Approximately one-fourth of project referrals for sheltered victims of domestic abuse were to the Department of Human Services (DHS), while a similar proportion were for medical or legal services. Those to law enforcement and mental health agencies each accounted for less than one in ten referrals.*

Comment: In contrast to project phone referrals (Exhibit 1-B), those for sheltered households show greater use of more generic services such as housing, food pantries, churches, locations from which to obtain clothing and other items, etc. Also, referrals to legal personnel were only half as frequent for sheltered clients as compared with phone referrals.

- *The heads of sheltered households continued to show demographic characteristics, during the April-June period, similar to the previous three quarters, i.e., predominantly white, married, eighteen to thirty-five years of age, and female.*

Comment: One characteristic showing a marked change over the third quarter is the proportion of single heads of sheltered households. This proportion increased from 18% to 30% of entering heads of households.

- *During the April-June period, 252 households left the 24-hour shelters, a 12% reduction in departures over the January-March period.*

Comment: All twelve of the shelters served at least one household this quarter.

- *Slightly more than two in every five unsheltered households left for living arrangements other than those from which they entered the shelters. A similar proportion (42%) returned home.*

Comment: Those returning home were almost evenly divided among three categories: returned home with no conditions placed on abuser, returned home with conditions placed on abuser, and returned home/abuser found other living arrangements.... Destinations for 15% of the shelter households were either not specified or unknown.

STATE FUNDED DOMESTIC ABUSE PROGRAM HIGHLIGHTS FOR FISCAL YEAR 1984

(First Annual DAPSUCIS Program Summary)

PURPOSE: The following program highlights are documented in Exhibits 2 through 4, which accompany this summary. All information was obtained either from the state funded projects, through the Domestic Abuse Project Service Use and Client Information System (DAPSUCIS), or from the Department's Bureau of Finance. Information on project budgets and staffing patterns was gathered through an administrative survey conducted prior to the end of FY '84.

EXHIBIT 2-A: Domestic Abuse Project Outreach/Media Associated Activities

- The twelve state funded projects reported 1,122 total presentations (average of 94 presentations per project), reaching 19,846 individuals.
- Eighty-one radio/television presentations, designed to heighten public awareness and disseminate information, occurred.

Comment: This accounted for 7% of total staff/volunteer activities during FY '84.

- A total of 172 print media, e.g., newspapers, shoppers, and other local publications, were reported, accounting for 13% of presentations.
- A lion's share of outreach activities was directed at schools, accounting for 24% of all efforts, while community service and social groups represented one-fifth of total presentations.

Comment: Presentations aimed at human/health service agencies occupied 15% of project yearly activities.

- Presentations to law enforcement agencies and professional associations, combined, accounted for one in every twenty.

Comment: The number of individuals reached (4%) is small when viewed in light of the relatively large numbers referred to lawyers, medical personnel, and police departments (See Exhibits 2B and 2D).

Exhibit 2-B: 24-Hour Telephone Information and Referral/Crisis Intervention (I and R/CI) Services

- The twelve state funded projects received 9,639 telephone calls during FY '84.

Comment: See Exhibit 3 for a project-by-project breakdown. A relatively even distribution during the first, second, and third months of each report quarter is suggested; however, a slight rise during the third month of a quarter (from 32% to 36% of total calls) was shown.

- Over half (57%) of I and R/CI calls were answered during working hours, i.e., weekdays between 8:00 a.m. and 5:00 p.m. Approximately one-fourth and one-fifth of calls occurred during evening hours or on weekends/holidays, respectively.

Comment: Conversation with project staff suggest that a predominance of working hour calls may reflect an absence of the abuser from the home or the perception that help is most available during the daytime hours.

- Almost half of the callers (45%) reported being victims of domestic violence and sought counseling and advice. One-fifth suspected the abuse of another and requested advice and support.

Comment: Eleven percent of callers simply wanted information regarding project services or domestic violence. About one-fourth indicated multiple reasons for telephoning the I and R/CI service.

- Almost two-fifths of callers were referred to legal, health, or other human service organizations, while counseling and support comprised the primary response to 31% of FY '84 calls.

Comment: The dissemination of information about project services and aspects of domestic abuse was reported for 21% of phone requests with half as many (10%) of calls resulting in unspecified dispositions.

- A total of 4,555 referrals to community-based services were reported, averaging slightly more than one attempted linkage per referred caller.
- Referrals to lawyers/other legal services (30%) and those to the Department of Human Services (25%) were the two most common categories.
- Attempted linkages with community mental health personnel and law enforcement agencies each accounted for about one-tenth of the total.

Comment: A pattern of relatively large numbers of referrals to police departments both for phone callers and sheltered clients (see Exhibit 2-D) coupled with the small number of project outreach/training activities directed at law officials suggests a need for increased contacts with these officials.

Exhibit 2-C: Counseling/Advocacy and Support Group Services to Victims of Domestic Violence and Their Families

- During FY '84, the twelve state funded projects provided counseling/advocacy services for 3,107 households, an average of 776 per quarter.
- One half of counseled households concurrently used at least one additional project service, i.e., participated in a support group or used the 24-hour safe shelters.
- Over two-fifths (42%) of the counseled households used the shelters.

Comment: Less than one-tenth of counseled households used only support group services, in contrast to over one-fourth who participated in a support group while simultaneously using the safe shelters.

- Counseled households who did not seek shelter are headed (primary client) predominantly by white married females between twenty-six and thirty-five years of age, who report two or less children in the household.

Comment: Unsheltered households using project services tend to be headed by older and less frequently married females than are sheltered households. Eighty-six percent of unsheltered households report children as opposed to only sixty-seven percent of those seeking shelter. Ethnic minorities are represented in both client groups. This suggests that two distinct populations may exist.

- Ten of the twelve state funded projects (83%) conducted or sponsored an average of 18.2 support groups per month, serving a total of 986 Iowans.

Comment: An average of 247 households participated in a group during a typical quarter.

- Of those households participating in a support group, 96% used at least one additional project service, i.e., was counseled or stayed at a 24-hour safe shelter. Eighty-three percent of support group participants stayed at a shelter during FY '84.

Exhibit 2-D: 24-Hour Shelters for Victims of Domestic Violence and Their Families

- State funded domestic violence projects sheltered 1,262 households during FY '84, two-thirds of which contained 1,463 children.
- Almost half (46%) of the total sheltered households stayed for three or less nights in contrast to about one-third (32%) for whom stays of longer than one week were reported.

Comment: Stays of between four and seven days were reported for about one-fifth (22%) of the 1,262 families.

- Adults accompanied by youngsters show longer stays than those unaccompanied by children.

Comment: The difference between child-accompanied and unaccompanied households is most pronounced with respect to stays of longer than seven nights, showing a difference of 6% between the two groups. One shelter forbids stays of longer than three nights. Apparently, the longer stays for child-accompanied adults reflect reduced mobility, as these families must locate accommodations accepting of, and suitable for children.

- Three-fourths of the accompanied adults (76%) reported one or two children, while only 7% of the households contained four or more youngsters.

Comment: Accompanied adults averaged 1.96 children.

- All 1,262 sheltered households used at least one additional project service, with 62% being both counseled and taking part in a support group.

Comment: Over one-third (36%) received counseling and advocacy, but did not participate in a group. The large degree of overlap in project service provision for sheltered clients reinforces the notion that victims of domestic violence and their children need and use a variety of supportive components.

- The twelve projects made a total of 2,050 referrals to community-based services averaging 1.6 attempted linkages per household.
- Almost three in ten households (28%) were referred to the Department of Human Services with one-fifth specifically seeking financial assistance.
- Referrals to legal help accounted for one-fifth (18%) of the total as did those to generic services, e.g., housing, food pantries, churches, etc.
- Finally, projects directed sheltered households to medical, law enforcement and mental health personnel in equal proportions, accounting each for about one in ten referrals.

Comment: Differences between referral patterns for phone and sheltered clients suggest that the latter require more immediate life sustaining help, e.g., medical, financial, and housing type services.

- *The heads of sheltered households are usually white married females, age eighteen to thirty-five years, who are accompanied by at least one child.*

Comment: Only seven males were sheltered during the year. Approximately one-tenth of the population were non-white in ethnic origin. Only one primary client in twenty is over forty-five years of age.

- *During the fiscal year, 1,185 households (94%) left the twelve shelter arrangements.*
- *Over two-fifths (43%) did not return home, but located other living arrangements, while about three in ten (29%) returned home and continued to reside with the abuser.*

Comment: Those returning home were divided between two categories: those for whom conditions were placed upon the abuser (13%) and those for whom no conditions had been placed upon the abuser (16%). An additional 14% returned home following the departure of the abusive individual.

Exhibit 3: Domestic Abuse Annual Program (Project-by-Project) Cost/Service Utilization Summary

- *During FY '84, \$97,200 in state funds were available to Domestic Violence Projects, including \$1,996 to defray expenses of the Advisory Board. The twelve projects and Advisory Board expended \$94,599.01 or 97.3% of this amount.*

Comment: Two projects, those located in Muscatine and Sioux Center, left a total of \$1,330.80 unexpended.

- *Three projects accounted for 73% of all Information and Referral/Crisis Intervention calls received during FY '84, located in Cedar Rapids (33%), Des Moines (22%), and Burlington (18%).*

Comment: The remaining nine projects accounted each for 5% or less of the total I and R/CI calls answered.

- *Two projects accounted for 57% of those households receiving Counseling/Advocacy services, located in Cedar Rapids (39%) and Des Moines (18%).*

Comment: The remaining ten projects each accounted for no more than 6% of the total households counseled.

- *Of the ten projects conducting/sponsoring support groups, four accounted for 84% of the total group participants, located in Des Moines (43%), Cedar Rapids (16%), Ottumwa (15%), and Council Bluffs (10%).*

Comment: The remaining six projects each accounted for 5% or less of the total. (The Des Moines based project considers all sheltered clients as support group participants.)

- *Four of the twelve safe shelters served 68% of those households seeking refuge from domestic violence during the fiscal year, located in Des Moines (34%), Cedar Rapids (13%), Ottumwa (11%), and Iowa City (10%).*

Comment: The remaining eight shelters each served less than 10% of the total. The proportions of children sheltered closely parallels those for adults.

Exhibit 4: Domestic Abuse Program (Project-by-Project) Aggregate Budget and Staff
Pattern Summary

- Seven of the twelve state funded projects are affiliated with a parent agency, three with YWCAs, three with private social service agencies, and one with a community action program (CAP) agency.
- The twelve projects reported a total of \$846,008.63 available through a variety of sources. The lion's share of dollars (40%) came from county, city, and other municipal governments.

Comments: Over two-thirds of the Des Moines based project's funding came from Polk County. Five projects reported no financial/in-kind assistance from public bodies.

- Approximately one dollar in five was contributed either by the parent agency (19%) or through private organizations (21%), e.g., the United Way, church groups, or foundations.
- State funding through DHS grants constituted 11% of the total available resources.

Comment: Exhibit 4 suggests that each DHS dollar was matched by about \$9 from community and other resources. This reinforces the notion that these services are supported by their communities.

- An average of two-thirds of each dollar (64%) pays staff salaries with a range from 54% to 90%.

Comment: No clear difference relative to percent of total dollars for staff salaries was shown for affiliated versus non-affiliated domestic violence projects.

- The twelve projects reported a total of twenty-six full-time and eighteen part-time paid staff during FY '84. Part-time staff worked on the average less than twenty hours per week.

Comment: The Des Moines based project reported eleven full-time staff. If this number is removed from the total, the average number decreases from 2.2 to 1.4 full-time paid staff per project.

- The twelve projects reported a total of 277 part-time and two full-time volunteers during FY '84.

Comment: The two full-time volunteers were students. An average of twenty-three part-time volunteer staff per project suggests that:

- 1) Directors aim to provide services as efficiently as possible; and
- 2) People are willing to contribute their time and talents to serving victims of domestic violence.

One project reported as many as sixty volunteers during the year.

Prepared by:

Lawrence O. Johnsen
Program Planner III
Bureau of Evaluations
Division of Inspector General

IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE OUTREACH/MEDIA ACTIVITY QUARTERLY REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign and date the report.

Project Name: Twelve State Funded Projects Project Number: All Projects
 Fiscal Year: 1984 Report Quarter: 4 1, 2, 3, 4 County Number All Projects
 Project Phone: (NA) - - - - - Date Completed: 08/30/84
 Area Code Number M M D D Y Y
 Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III

For each of the following, indicate the number of media/project staff presentations conducted during the report quarter. Use blanks on left-hand side of page. In the blanks on the right-hand side of the page, write the approximate number of persons who participated during in-person presentations, where appropriate.

<u>Number of Presentations*</u> <u>Percent</u>	<u>Type of Organization</u>	<u>Number of Persons**</u> <u>Percent</u>
1) 18 8%	Radio/Television Stations	Not Applicable (NA)
2) 21 10%	Local Newspapers/Other Publications (Number of Articles 33)	NA
3) 41 19%	Community Service/Social Groups, e.g., Church/Women's Club	1289 23%
4) 49 22%	Schools, Colleges or Other Educational Institutions	1546 27%
5) 45 20%	Human Health Services Agencies (Public or Private)	134 2%
6) 7 3%	Self Help Groups, e.g., Alcoholics Anonymous	96 2%
7) 12 5%	Professional Associations, e.g., County Medical Society	244 4%
8) 6 3%	Local Police, Sheriff's Department, or other Law Enforcement Agency	40 1%
9) 22 10%	Other, Specify: _____	2349 41%
10) 221 100%	Total Presentations Total Persons	5698 100%

(A 37% reduction over third quarter.) (8% increase over third quarter)

* NOTE: Presentation means a phone or in-person presentation conducted for the purpose of seeking clients in need of services, providing information to the public concerning services of the Domestic Abuse Project, or developing rapport with, and linkages to, other services in the community.

** NOTE: The number of persons reached by radio, television or newspapers would be difficult to estimate. No attempt to do so is necessary.

Please use the reverse side of this page or attach additional pages to describe in more detail project outreach activities, if desired (optional).

IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE INFORMATION AND REFERRAL QUARTERLY REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign and date the report.

Project Name: Twelve Statewide Funded Projects Project Number: All Projects
Fiscal Year: 19 8 4 Report Quarter: 4 1, 2, 3, 4 County Number: All Projects
Project Phone: () NA - - - Date Completed: 0 8 / 3 0 / 8 4
Area Code Number M M D D Y Y
Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III

The following items relate to your 24-Hour Telephone Information and Referral/Crisis Intervention Service. Persons served by this service who are reported below should not include those served on a more intensive basis, i.e., by shelter care, counseling and advocacy, or through support groups.

- 1) Total number of Information and Referral/Crisis Intervention (I and R/CI) calls reported during the quarter and by month:

	<u>Month/Number /Percent</u>		
a) 1st	<u>716</u>	<u>30%</u>	<u>July/October/January/April</u>
b) 2nd	<u>716</u>	<u>30%</u>	<u>August/November/February/May</u>
c) 3rd	<u>975</u>	<u>40%</u>	<u>September/December/March/June</u>
d)	<u>2407</u>	<u>100%</u>	<u>Total for Quarter (A 12% reduction over third quarter.)</u>

- 2) Using the total number of I and R/CI calls reported in item #1d, above, indicate the number of calls being answered during the following time intervals:

	<u>Number of Calls/Percent</u>		<u>Time Interval</u>
a)	<u>1311</u>	<u>54%</u>	<u>Weekdays between 8:00 a.m. and 5:00 p.m.</u>
b)	<u>691</u>	<u>29%</u>	<u>Weekdays between 5:00 p.m. and 8:00 a.m.</u>
c)	<u>405</u>	<u>17%</u>	<u>During weekends and holidays</u>
	<u>2407</u>	<u>100%</u>	<u>Total</u>

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- 3) Using the number of calls answered during the quarter (item #1d), indicate the number of callers by reason for telephoning the I and R/CI Service:

<u>Number of Callers/Percent</u>		<u>Reason for Call</u>
a)	1046 44%	Victim of abuse/needs someone to talk to and advice
b)	511 21%	Suspects abuse of another/needs advice and support
c)	249 10%	No abuse reported/needs information or referral
d)	36 2%	Possible abuser/needs information or referral
e)	565 23%	More than one of the above reasons or other
f)	2407 100%	Total for quarter/should be same number as in item #1d

- 4) Indicate the number of callers for whom each of the following actions were taken, i.e., the dispositions resulting from each call: (A caller may be counted two or more times, if the call resulted in two or more actions.)

<u>Number of Callers/Percent</u>		<u>Action Taken</u>
a)	1049 35%	Referral to one or more Health/Human/Legal Services
b)	943 31%	Provided counseling and support, but no referral made
c)	482 16%	Caller given information about project services but only minimal counseling and no referral occurred
d)	542 18%	Dispositions other than those listed above
	3016 100%	Total (Average of 1.3 actions taken per call)

- 5) For those callers who were referred to Community Services (item #4a), indicate the number of persons referred to each of the following types of services: (Since callers may be referred to more than one service, they may be counted two or more times).

<u>Number of Callers Referred/Percent</u>		<u>Referred To</u>
a)	52 4%	Doctor, Clinic, or Hospital
b)	450 32%	Lawyer or Other Legal Services
c)	217 16%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps
d)	122 9%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	6 <1%	Job Service of Iowa or Other Employment Services
f)	197 14%	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	178 13%	Police, Sheriff or Other Law Enforcement Agency
h)	175 12%	Services other than those listed above
	1397 100%	Total (Average of 1.3 referrals per caller who was referred)

- 6) Please use the remainder of this page or additional pages to describe difficulties encountered, changed in the I and R/CI services, or other relevant information associated with the I and R/CI service this quarter (optional).

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IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE COUNSELING/ADVOCACY AND SUPPORT GROUP SERVICES QUARTERLY REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign, and date the report.

Project Name: Twelve State Funded Projects Project Number: All Projects

Fiscal Year: 19 8 4 Report Quarter: 4 1, 2, 3, 4 County Number: All Projects

Project Phone: () NA - - Date Completed: 0 8 / 3 0 / 8 4
Area Code Number M M D D Y Y

Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III
Signature

Please note the following service definitions when completing this report:

Counseling and Advocacy refers to one-to-one direct staff/volunteer contact with a client for a minimum of sixty (60) minutes per month for the purpose of giving guidance and support.

A Support Group refers to two or more clients who meet at least sixty (60) minutes per month with or without a staff/volunteer present for the purpose of offering mutual support and guidance.

A Household denotes a family consisting of at least one adult with or without children or a minor who seeks services independent of another family member.

Both Counseling and Advocacy as well as Support Group Services may be provided at the project site or elsewhere in the community.

I) COUNSELING AND ADVOCACY SERVICES

- 1) Complete the following table, indicating the number of Households receiving Counseling and Advocacy Services during the quarter using the following four categories: Carry-Over Households, New Households, Total Households (Carry-Over plus New Households), and Households Leaving Counseling and Advocacy Services.

	Household Carry Overs From Last Quarter A.	New Households Served This Quarter B.	Total Households Served This Quarter C. (A+B)	Households Leaving Counseling/Advocacy This Quarter D.
Number of House- holds	264 (23% of total)	6% less than third quarter 890 (77% of total)	1154	256 carryover households into FY 85 898 (78% of total)

(Continued)

- 2) Of the New Households (item 1B) receiving Counseling and Advocacy Services this quarter, indicate the number who received each of the following additional services. (Total for this item should not exceed #1B figure.)

	Received Shelter Care ONLY	Received Support Group Services ONLY	Received Both Shelter and Support Group Services	D. Total
	A.	B.	C.	
Number of <u>New Households</u> this Quarter	95	43	207	345
	11% of new C&A clients	5% of new C&A clients	23% of new C&A clients	39% of new C&A clients
	(39% of new clients received at least one additional service.)			(A+B+C)

- 3) Of the New Households(item 1B) receiving Counseling and Advocacy Services this quarter, who did not receive Shelter Care but who may have been in a Support Group, indicate the number of heads of household who belong to each of the following categories:

	Females Males Total			(6% reduction in nonsheltered C&A clients over third quarter.)			
a) Sex:	533-91%	55-9%	588-100%				
	Married Divorced Separated Widowed Single Unknown						
b) Marital Status:	251-43%	97-16%	63-11%	2-<1%	155-26%	20-3%	
	White Black Other Unknown						
c) Ethnicity:	347	47	15	179			
	59%	8%	3%	30%			
	Under 18 18 to 25 26 to 35 36 to 45 46 to 60 Over 60						
d) Age: (Years)	26-5%	241-41%	191-32%	95-16%	26-4%	9-2%	
	None 1 2 3 4 5 more than 5 unknown						
e) Number of Children:	66	152	155	121	11	5	3
	11%	26%	21%	2%	1%	<1%	13%
		26%	21%	1%			

II) SUPPORT GROUP SERVICES

- 1) Complete the following table, indicating the number of Households receiving Support Group Services during the quarter, using the following four categories: Carry Overs from Last Quarter, New Households This Quarter, Total Households (new plus carry overs) This Quarter, and Households Leaving Support Groups This Quarter.

	Household Carry Overs From Last Quarter	New Households Served This Quarter	Total Households Served This Quarter	Households Leaving Support Group Counseling This Quarter
	A.	B.	C. (A+B)	D.
Number of Households	88 28% of total SG clients	13% less than third quarter 229 72% of total SG clients	317	102 Carryover households into FY '85 215 8% of total SG clients

- 2) Of those New Households (item 1B) involved in Support Groups this quarter, indicate the number who received each of the following additional services (Total served should not exceed item #1B).

	Received Shelter Care ONLY	Received Counseling and Advocacy Services ONLY	Received Both Counseling and Advocacy and Shelter Services	D. Total
	A.	B.	C.	
Number of New Households this Quarter	0	24 10% of new SG clients	203 89% of new SG clients	227 99% of new SG clients

- 3) Indicate the number of Support Groups conducted or sponsored by your project during each month of the quarter.

	Number/Month	
a) 1st	22	July/October/January/April
b) 2nd	23	August/November/February/May
c) 3rd	24	September/December/March/June

An average of 23 groups per month were reported, a 21% rise over the third quarter.

Four projects reported no groups during the quarter.

2. For those New Households sheltered during the quarter, with and without accompanying children, indicate the length of stay according to the following categories: 1 to 3 Nights, 4 to 7 Nights, and More Than 7 Nights. (Shelter-stay episodes must be continuous and may extend into the next quarter.)

Client Group	1 to 3 Nights	4 to 7 Nights	More Than 7 Nights	Totals
a) Households Without Children	44 - 51%	12 - 14%	30 - 35%	86 - 100
b) Households With Children	66 - 39%	48 - 29%	54 - 32%	168 - 100
c) Total Households	110 - 43%	60 - 24%	84 - 33%	254 - 100

- 3). For those New Households using Shelter Services during this quarter, indicate the numbers of one through five or more children households.

	Number of Children Households						Totals
	1	2	3	4	5	More Than 5 Children	
Number of New Households With Children	61-36%	66-39%	29-18%	7-4%	4-2%	1 -<1% (7 child household)	168 - 100

- 4). Of those Total Households both with and without children served during the quarter (Carry-Overs plus New Households), indicate the numbers for which at least one member received one or more of the following additional project services:

	A.	B.	C.	D.(A+B+C)
Project Service	Counseling and Advocacy Only	Support Group	Both Counseling and Advocacy and Support Group	Total
Number of Households	88-31% of total households	18-6% of total households	167-59% of total households per quarter	273-96% of total households

- 5). Of those Total Households both with and without children (Carry-Overs plus New Households) sheltered during the quarter, indicate the numbers for which at least one member was referred to one or more of the following community services. (Households referred for more than one service may be counted two or more times).

Number of Households Referred/Percent	* Referred To
a) 31 7%	Doctor, Clinic, or Hospital
b) 80 18%	Lawyer or Other Legal Services
c) 86 19%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps

d)	<u>37</u>	<u>8%</u>	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services Job Service of Iowa or Other Employment Services Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program Police, Sheriff or Other Law Enforcement Agency Services other than those listed above Total. (Averaged of 1.6 referrals per sheltered households.)
e)	<u>23</u>	<u>5%</u>	
f)	<u>43</u>	<u>9%</u>	
g)	<u>36</u>	<u>8%</u>	
h)	<u>120</u>	<u>26%</u>	
	<u>456</u>	<u>100%</u>	

6). For those New Households both with and without children sheltered during the quarter, complete the following sub-items relating to the demographic characteristics of the heads of household: (Do not count Carry-Over Households from the previous quarter.)

		<u>Females Males Total</u>				
a) Sex:	<u>251-99%</u>	<u>3-1%</u>	<u>254-100%</u>			
		<u>Married Divorced Separated Widowed Single Unknown</u>				
b) Marital Status:	<u>135-53%</u>	<u>27-11%</u>	<u>14-6%</u>	<u>2- <1%</u>	<u>76-30%</u>	<u>0-0%</u>
		<u>White Black Other Unknown</u>				
c) Ethnicity:	<u>225</u>	<u>19</u>	<u>10</u>	<u>0</u>		
	<u>89%</u>	<u>7%</u>	<u>4%</u>	<u>0%</u>		
		<u>Under 18 18 to 25 26 to 35 36 to 45 46 to 60 Over 60</u>				
d) Age: (Years)	<u>7-3%</u>	<u>102-40%</u>	<u>98-39%</u>	<u>26-10%</u>	<u>20-8%</u>	<u>1- <1%</u>

7). For those Households Leaving the Shelter during the quarter, indicate the numbers who left for each of the following living arrangements:

a)	<u>34</u>	<u>13%</u>	Returned home with no conditions placed on abuser Returned home with conditions placed on abuser Returned home/abuser found other living arrangements and left home Found other living arrangements/did not return home Other Unknown Total
b)	<u>44</u>	<u>17%</u>	
c)	<u>29</u>	<u>12%</u>	
d)	<u>105</u>	<u>43%</u>	
e)	<u>6</u>	<u>2%</u>	
f)	<u>34</u>	<u>13%</u>	
g)	<u>252</u>	<u>100%</u>	

NOTE: During the third quarter, 288 households left the 24 hour shelters. The 252 households leaving this quarter showed a 12% decrease over the third quarter.

All twelve projects sheltered at least one household during the quarter.

- 3) Using the number of calls answered during the fiscal year (item #1d), indicate the number of callers by reason for telephoning the I and R/CI Service:

	<u>Number of Callers/Percent</u>		<u>Reason for Call</u>
a)	4,326	45%	Victim of abuse/needs someone to talk to and advice
b)	1,792	19%	Suspects abuse of another/needs advice and support
c)	1,055	11%	No abuse reported/needs information or referral
d)	202	2%	Possible abuser/needs information or referral
e)	2,264	23%	More than one of the above reasons or other
f)	9,639	100%	Total for FY'84

- 4) Indicate the number of callers for whom each of the following actions were taken, i.e., the dispositions resulting from each call: (A caller may be counted two or more times, if the call resulted in two or more actions.)

	<u>Number of Callers/Percent</u>		<u>Action Taken</u> (Average 1.1 Actions Taken Per Call)
a)	4,047	38%	Referral to one or more Health/Human/Legal Services
b)	3,291	31%	Provided counseling and support, but no referral made
c)	2,196	21%	Caller given information about project services but only minimal counseling and no referral occurred
d)	1,122	10%	Dispositions other than those listed above
e)	10,656	100%	Total for FY '84

- 5) For those callers who were referred to Community Services (item #4a), indicate the number of persons referred to each of the following types of services: (Since callers may be referred to more than one service, they may be counted two or more times).

	<u>Number of Callers Referred/Percent</u>		<u>Referred To</u> (Average of 1.1 Referrals Per Caller Referred)
a)	182	4%	Doctor, Clinic, or Hospital
b)	1,357	30%	Lawyer or Other Legal Services
c)	737	16%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps
d)	376	9%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	92	2%	Job Service of Iowa or Other Employment Services
f)	647	14%	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	467	10%	Police, Sheriff or Other Law Enforcement Agency
h)	697	15%	Services other than those listed above
i)	4,555	100%	Total for FY '84

- 6) Please use the remainder of this page or additional pages to describe difficulties encountered, changed in the I and R/CI services, or other relevant information associated with the I and R/CI service this fiscal year (optional).

IOWA DEPARTMENT OF HUMAN SERVICES
Des Moines

DOMESTIC ABUSE COUNSELING/ADVOCACY AND SUPPORT GROUP SERVICES ANNUAL REPORT
STATEWIDE SUMMARY

Instructions: This report shall be completed by State Funded Domestic Abuse Projects on a quarterly basis and shall be forwarded to the Bureau of Adult, Children and Family Services, Hoover State Office Building, Des Moines, Iowa 50319 - by no later than thirty (30) days following the end of each calendar quarter. Please complete all items, sign, and date the report.

Project Name: Twelve State Funded Projects Project Number: All Projects
 Fiscal Year: 19 8 4 Report Quarter: 1-41, 2, 3, 4 County Number: All Projects
 Project Phone: () NA - - - Date Completed: 0 8 / 3 0 / 8 4
Area Code Number M M D D Y Y
 Person Completing Form: Lawrence O. Johnsen, Evaluations Title: Program Planner III
Signature

Please note the following service definitions when completing this report:

Counseling and Advocacy refers to one-to-one direct staff/volunteer contact with a client for a minimum of sixty (60) minutes per month for the purpose of giving guidance and support.

A Support Group refers to two or more clients who meet at least sixty (60) minutes per month with or without a staff/volunteer present for the purpose of offering mutual support and guidance.

A Household denotes a family consisting of at least one adult with or without children or a minor who seeks services independent of another family member.

Both Counseling and Advocacy as well as Support Group Services may be provided at the project site or elsewhere in the community.

I) COUNSELING AND ADVOCACY SERVICES (FY '84)

- 1) Complete the following table, indicating the number of Households receiving Counseling and Advocacy Services during the year, using the following four categories: Carry-Over Households, New Households, Total Households (Carry-Over plus New Households), and Households Leaving Counseling and Advocacy Services.

	Households Carry Overs From FY '84	New Households Served This Fiscal Year	Total Households This Fiscal Year (A+B)	Households Leaving Counseling/Advocacy This Fiscal Year
Number of House- holds	A.	B.	C.	D.
	256	3,107	3,107	2,849
	Carry over into FY '85	Average of 775.8 per quarter.	Households Statewide	92% of total C&A Households left projects during FY '84.

(Continued)

2) Of the New Households (item 1B) receiving Counseling and Advocacy Services this fiscal year, indicate the number who received each of the following additional services. (Total for this item should not exceed #1B figure.)

	Received Shelter Care ONLY	Received Support Group Services ONLY	Received Both Shelter and Support Group Services	D. Total
	A.	B.	C.	
Number of <u>New Households</u> this Quarter	484	256	800	1,540
	16% of total C&A households	8% of total C&A households	26% of total C&A households	50% of total C&A households
	42% of FY '84 C&A households used the shelters.			(A+B+C)

3) Of the New Households(item 1B) receiving Counseling and Advocacy Services this fiscal year, who did not receive Shelter Care but who may have been in a Support Group, indicate the number of heads of household who belong to each of the following categories:

	Females	Males	Total/Percent					
a) Sex:	1,687 93%	136 7%	1,823/100%					
	Married	Divorced	Separated	Widowed	Single	Unknown		
b) Marital Status:	962-53%	215-12%	188-10%	6- <1%	362-20%	90-5%		
	White	Black	Other	Unknown				
c) Ethnicity:	1,373 75%	103 6%	42 2%	305 17%				
	Under 18	18 to 25	26 to 35	36 to 45	46 to 60	Over 60	Unknown	
d) Age: (Years)	64-3%	575-32%	751-41%	331-18%	70-4%	28-1%	4- <1%	
	None	1	2	3	4	5	more than 5	unknown
e) Number of Children:	219 12%	401 22%	472 26%	337 18%	64 4%	31 2%	16 1%	283 15%

NOTE: 86% of the C&A Unsheltered Households reported at least one child in their family.

Average of 2.2 children per C&A Unsheltered Households.

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II) SUPPORT GROUP SERVICES

1) Complete the following table, indicating the number of Households receiving Support Group Services during the fiscal year, using the following four categories: Carry Overs from Last Quarter, New Households This Quarter, Total Households (new plus carry overs) This Quarter, and Households Leaving Support Groups This Quarter.

	Households Carry Over From FY '84	New Households Served This Fiscal Year	Total Households Served This Fiscal Year	Households Leaving Support Group Counseling This Fiscal Year
	A.	B.	C. (A+B)	D.
Number of Households	102 10% of SG Households carry over into FY '85	986 (10 Projects) An average of 247 per quarter in a group.	986 Households participated	860 87% of SG households left projects during FY '84

2) Of those New Households (item 1B) involved in Support Groups this fiscal year, indicate the number who received each of the following additional services (Total served should not exceed item #1B).

	Received Shelter Care ONLY	Received Counseling and Advocacy Services ONLY	Received Both Counseling and Advocacy and Shelter Services	Total
	A.	B.	C.	D. Total
Number of New Households this Quarter	3 <1% of total SG households	131 13% of total SG households	814 83% of total SG households	948 96% of total SG households
	83% of SG households were sheltered during FY '84.			

3) Indicate the number of Support Groups conducted or sponsored by your project during each month of the each quarter during FY '84.

	Number/Month/Percent			
a) 1st	68	32%	July/October/January/April	1st Month 2nd Month 3rd Month of Quarter
b) 2nd	75	34%	August/November/February/May	
c) 3rd	75	34%	September/December/March/June	
d) Total	218	100%		

Average of 18.2 Support Groups per month were conducted/sponsored by Ten State Funded Domestic Abuse Projects.

2. For those New Households sheltered during the year, with and without accompanying children, indicate the length of stay according to the following categories: 1 to 3 Nights, 4 to 7 Nights, and More Than 7 Nights. (Shelter-stay episodes must be continuous and may extend into the next quarter.)

LENGTH OF STAY

Client Group	1 to 3 Nights	4 to 7 Nights	More Than 7 Nights	Totals
a) Households Without Children	220 ^a - 53%	81 - 19%	116 - 28%	417-100%
b) Households With Children	367 - 43%	191 - 23%	287 - 34%	845-100%
c) Total Households	587 - 46%	272 - 22%	403 - 32%	1262-100%

- 3). For those New Households using Shelter Services during this year, indicate the numbers of one through five or more children households.

	Number of Children Households						Totals
	1	2	3	4	5	More Than 5 Children	
Number of New Households With Children	318-38%	325-38%	145-17%	43-5%	10-1%	4- 1%	845-100%

- 4). Of those Total Households both with and without children served during the year (Carry-Overs plus New Households), indicate the numbers for which at least one member received one or more of the following additional project services:

	A.	B.	C.	D. (A+B+C)
Project Service	Counseling and Advocacy Only	Support Group	Both Counseling and Advocacy and Support Group	Total
Number of Households	449-36%	29-2%	784-62%	1262-100%

- 5). Of those Total Households both with and without children (Carry-Overs plus New Households) sheltered during the year, indicate the numbers for which at least one member was referred to one or more of the following community services. (Households referred for more than one service may be counted two or more times).

	Number of Households Referred /Percent	*Referred To (Average 1.62 Referrals Per Sheltered Household)
a)	186 9%	Doctor, Clinic, or Hospital
b)	375 18%	Lawyer or Other Legal Services
c)	377 18%	Department of Human Services for Financial Assistance, e.g., AFDC or Food Stamps

d)	197	10%	Department of Human Services for Non-Financial Assistance, e.g., Child Protective Services
e)	136	7%	Job Service of Iowa or Other Employment Services
f)	229	11%	Community Mental Health Center, MHI, or related services, e.g., Drug Abuse/Alcoholism Treatment Program
g)	182	9%	Police, Sheriff or Other Law Enforcement Agency
h)	368	18%	Services other than those listed above
	<u>2,050</u>	<u>100%</u>	Total Referrals

6). For those New Households both with and without children sheltered during the year, complete the following sub-items relating to the demographic characteristics of the heads of household.

	Females Males Totals					
a) Sex:	1255-99%	7-1%	1262-100%			
	Married Divorced Separated Widowed Single Unknown					
b) Marital Status:	762-60%	143-11%	72-6%	9-1%	266-21%	10-1%
	White Black Other Unknown					
c) Ethnicity:	1139	65	56	2		
	90%	5%	4%	<1%		
	Under 18 18 to 25 26 to 35 36 to 45 46 to 60 Over 60					
d) Age: (Years)	11-1%	511-40%	530-42%	154-12%	47-4%	9-1%

7). For those Households Leaving the Shelter during the year, indicate the numbers who left for each of the following living arrangements:

a)	149	13%	Returned home with no conditions placed on abuser
b)	186	16%	Returned home with conditions placed on abuser
c)	171	14%	Returned home/abuser found other living arrangements and left home
d)	507	43%	Found other living arrangements/did not return home
e)	39	3%	Other
f)	133	11%	Unknown
g)	<u>1,185</u>	<u>100%</u>	Total

DOMESTIC ABUSE GRANT FUNDED PROGRAM FY '84 ANNUAL COST/SERVICE SUMMARY

(July 1, 1983 through June 30, 1984)

Number/Project	State Money Expended	Unexpended State Dollars Remaining	Number of Calls	Number of Households	Persons Support Group/ %	Households 24-Hour Shelter/ %	Children 24-Hour Shelter %
			Phone Crisis Interview/Referral/%	Counseling/Advocacy/%			
1. Story County Sexual Assault Care Center--Ames	\$ 6,870.00	-0-	277- 3%	83- 3%	7- 1%	52- 4%	58- 4%
2. YWCA Shelter for Battered Women--Burlington	\$ 4,270.00	-0-	1,738- 18%	100- 3%	42- 4%	78- 6%	116- 7%
3. YWCA of Cedar Rapids & Linn County--Cedar Rapids	\$ 9,815.00	-0-	3,159- 33%	1,210- 39%	156- 16%	162- 13%	204- 12%
4. Women's Resource Center--Clinton	\$ 4,907.00	-0-	255- 3%	204- 6%	16- 2%	61- 5%	89- 5%
5. Domestic Violence Program--Council Bluffs	\$ 5,595.00	-0-	218- 2%	173- 5%	98- 10%	56- 4%	93- 6%
6. Family Violence Center--Des Moines	\$ 9,815.00	-0-	2,157- 22%	548- 18%	432- 43%	430- 34%	533- 32%
7. Domestic Violence Project--Iowa City	\$ 6,870.00	-0-	433- 4%	178- 6%	0- 0%	121- 10%	122- 7%
8. Domestic Violence Alternatives--Marshalltown	\$ 7,018.00	-0-	156- 2%	34- 1%	0- 0%	8- 1%	11- 1%
9. Muscatine Rape/Assault Care Service--Muscatine	\$ 5,578.13	\$ 114.87	183- 2%	189- 6%	54- 5%	91- 7%	127- 8%
10. Adult Family Life/Crisis Association--Ottumwa	\$14,720.00	-0-	486- 5%	174- 6%	153- 15%	141- 11%	185- 11%
11. Domestic Violence Aid Center--Sioux Center	\$13,506.07	\$1,215.93	233- 2%	34- 1%	3- 1%	7- 1%	7- 1%
12. Council on Sexual Assault and Domestic Violence--Sioux City	\$ 4,907.00	-0-	344- 4%	180- 6%	25- 3%	55- 4%	98- 6%
13. Advisory Board on Domestic Violence	\$ 725.81	\$1,270.19	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
TOTALS /AVERAGE PER PROJECT	\$94,599.01	\$2,600.99	9,639-100%	3,107-100%	986-100% N=10	1,262-100%	1,643-100%
			Avg.-803.3	Avg.-258.9	Avg.- 98.6	Avg.-105.2	Avg.-136.

Total Available for FY '84 = \$97,200

DOMESTIC ABUSE PROGRAM SUMMARY (FY '84)

(BUDGETS AND STAFFING PATTERNS)

COLUMN NO. 1)	(2)	(3)	(4) (a)	(b)	(c)	(d)	(e)	(f)	(5)	(6)	(7)	(8)	(9)	(10)
PROJECT NAME/LOCATION	AFFILIATION WITH	CONTRIBUTION (\$/in-kind)	EXTERNAL FUNDING						% TOTAL \$ FOR SALARIES	NO. of FT PD STAFF	NO. of PT PD STAFF	AVG NO. HRS PT PD ST/WK	NO. of FT VOL.	NO. of PT VOL.
			State DA Grant	Other State	LO/CO or City	Priv. Organ.	Other	TOTAL (PAC+EF)						
1. Story County Sexual Assault Care Ctr.-Ames	Not Affiliated	NA	6,870.00	12,825.00 (in-kind)	18,570.00	11,547.41	2,899.33	52,711.74	65%	2	3	20	1*	40
2. YWCA Shel. for Battered Women-Burlington	YWCA of Burlington	1,000.00 (in-kind)	4,270.00	-0-	4,200.00	16,472.15	818.00	26,760.15	61%	1	-0-	NA	-0-	40
3. YWCA of Cedar Rapids & Linn Co-Cedar Rapids	YWCA of Cedar Rapids & Linn Co.	74,000.00	9,815.00	-0-	34,000.00	24,000.00	6,400.00	148,215.00	67%	2	3	20	-0-	13
4. Women's Resource Center-Clinton	Gateway-YWCA Clinton	66,000.00 (58,000 in-kind)	4,907.00	1,000.00	13,000.00	13,500.00	10,348.00	108,755.00	58%	2	1	20	-0-	29
5. Domestic Violence Program-Council Bluffs	Catholic Council for Social Concerns-CB	7,200.00	5,595.00	-0-	-0-	38,106.00	500.00	51,401.00	57%	2	1	3.5	-0-	-0
6. Family Violence Center-Des Moines	Iowa Children's & Family Serv.-DM	-0-	9,815.00	-0-	230,747.00	-0-	13,923.00	254,485.00	64%	11	1	8	-0-	1
7. Domestic Violence Project-Iowa City	Not Affiliated	NA	6,870.00	-0-	15,850.00	11,498.00	14,256.71	48,474.71	55%	1	2	20	-0-	60
8. Domestic Violence Alternatives-Marshall	Mid-Iowa Community Action-Marshalltown	8,607.00	7,018.00	-0-	-0-	1,882.00	775.00	18,282.00	73%	-0-	2	20	-0-	52
9. Muscatine Rape/Assault Care Serv.-Muscatine	Family Resources, Inc.-Davenport	2,400.00	5,693.00	-0-	-0-	21,843.00	-0-	29,936.00	67%	1	-0-	NA	-0-	6
10. Adult Family Life/Crisis Assoc.-Ottumwa	Not Affiliated	NA	14,722.00	-0-	23,721.00	11,750.00	4,641.00	54,834.00	56%	2	2	22	1*	13
11. Domestic Violence Aid Center-Sioux Center	Not Affiliated	NA	14,722.00	-0-	-0-	-0-	3,305.03	18,027.03	54%	-0-	2	25	-0-	11
12. Council on Sexual As. & Domestic Viol.-SC	Not Affiliated	NA	4,907.00	-0-	-0-	28,220.00	1,000.00	34,127.00	90%	2	1	25	-0-	12
TOTALS	(7 Affiliated Projects)	\$159,207.00	\$95,204.00	\$13,825.00	\$340,088.00	\$178,818.56	\$58,866.07	\$846,008.63	Range 54%-90%	26	18	183.5	2	277
AVERAGES/RANGES	58% of all projects	Average of \$22,743.86	Average of \$7,933.67	Average of \$6,912.50	Average of \$28,340.67	Average of \$14,901.55	Average of \$4,905.51	Average of \$70,500.72	Average of 64%	Avg. 2.2	Avg. 1.5	Avg. 18.4		Avg 23.
PERCENT OF TOTAL DOLLARS		(N=7) 19%	11%	(N=2) 2%	40%	21%	7%	100%		Range 0-11	Range 0-3	(N=10) Range		Ran 0-6

Column Explanations: 4c. LO/CO or City = Local/County or City
 4d. Priv. Organ. = Private Organization
 4f. TOTAL (PAC+EF) = Columns, PARENT AGENCY CONTRIBUTION + EXTERNAL FUNDING
 6. NO. of FT PD STAFF = Number of Full-time Paid Staff
 7. NO. of PT PD STAFF = Number of Part-time Paid Staff
 8. AVG. NO. HRS PT PD ST/WK = Average Number Hours Part-time Paid Staff/Week
 9. NO. of FT VOL. = Number of Full-time Volunteers
 10. NO. of PT VOL. = Number of Part-time Volunteers

3.5-25
*Student from College

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