Iowa State Highway Commission

OFFICE PROCEDURES HANDBOOK

Prepared by Management Review Department November 1970

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IONA STATE HIGHWAY COMMISSION LIBRARY

# OFFICE PROCEDURES HANDBOOK

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## Foreword

The Office Procedures Handbook has been written in response to questions asked by Highway Commission secretaries. We hope it will save you time and effort by serving as a handy reference. Some of the topics included are general; others are related specifically to Highway Commission work. Of course, all your questions probably are not answered here. However, as you learn the answers to other questions, you can insert extra pages in the handbook. You will also want to add or note any changes which occur in personnel policies and other topics which affect your work.

#### How To Use The Table Of Contents

Because you will probably be adding new pages to different sections of the handbook, some "expansion room", or unused page numbers have been allowed.

Each section begins with ten or a multiple of ten. For example, the first section, "Correspondence" begins with page 10 and continues through 16. The next section begins with "20". So, if you add new pages on correspondence, they can be inserted in that section and numbered "17", "18", etc., and you can add to the Table of Contents accordingly.

# CORRESPONDENCE

# Incoming Mail

Mail in the Central Office is opened and delivered to the various departments at approximately 8:00 a.m., 10:30 a.m., and 2:45 p.m. Any correspondence which has money or checks enclosed is delivered to the Cashier in the Accounting Department. A receipt is issued and the money is deposited in the safe. The correspondence and the receipt are forwarded to the proper department for action.

Ask your supervisor who is to sort and distribute mail. If this is your job, you must find out who receives different types of mail and which you will handle yourself.

When an incoming letter refers to another letter or file, attach that to today's letter before you distribute the mail.

#### Outgoing Mail

Outgoing mail is picked up at the same time the mail is delivered plus additional pickups at 1 p.m. and 4 p.m. Mail deposited in the office boxes after 4 p.m. will be dispatched the next day.

No staples or paper clips should be used in letters mailed in individual envelopes because they jam the postage meter.

#### Envelopes

It is unnecessary for Central Office personnel to address envelopes for letters going to the Federal Highway Administration, District Offices and Resident Offices. Letters to these destinations are collected throughout the day and mailed in large envelopes at 4 p.m. This can represent a substantial savings in postage.

Mail is collected and sent to Ames in large envelopes from the District and Resident Offices. Each of these offices should check on mailing times.

To facilitate delivery by the Mail Room, write the name of the person who is to receive the copy in the upper righthand corner of the page, unless there is an additional message, in which case a transmittal slip should be used. Envelopes are not required for inter-office mail, but may be used for confidential information.

Letters of information for the Commissioners may be left in the Director of Highways' Office. They will be picked up by the Commissioners on regular Commission days. If the material has been requested or is of an emergency nature it should be mailed out immediately, in which case a stamped envelope must be provided.

The attention line on an envelope should be placed directly above the address. Any special instructions such as air mail, special delivery, etc., should be noted just under the stamp.

#### Stationery

All correspondence to agencies and individuals outside the Highway Commission, except to the Federal Highway Administration, should be on white Iowa State Highway Commission letterhead. Correspondence to the Federal Highway Administration and within the Highway Commission should be on the blue memo paper, Form 12. This usage is established by Administrative Policy 0103.

For less formal use, and where a prompt reply is desirable, the Inter-Office Message Reply, Form 9, is available.

For informal transmittals, where a written record is not required, you can use the Transmittal Slip, Form 10.

When you are sending out carbon copies, they are made on the pink paper labeled "copy" Form 13, or in some Districts on green "copy" paper, Form 4.

The file copy of each letter and memo is on white paper labeled "File Copy", Form 740, and sent to Central Files. You may make an extra copy for your working files.

#### Style

There are several acceptable styles of form and punctuation for business letters. Whichever style you or your boss prefers should be used consistently. A consistent use of names should also be followed. Accepted convention in the Highway Commission is to use two initials with the last name.

When a letter is written by one person and sent out under another's name, it is shown by the initials and the signature:

L. E. Butler Director of Management Review

by \_\_\_\_

M. M. Brennan Management Analyst

When an attention line is used, it begins at the left margin two spaces below the address and above the salutation. You may use three sets of initials; those of the person under whose name the letter is written, the dictator, and the typist. However, modern usage says that only the initials of the dictator and the typist need be shown. The initials or signature of the person for whom the letter was written indicate that it has been read and approved for mailing. When the letter is mailed under the name of the person who wrote it, only the typist's initials need be shown at the bottom.

When a letter or copies are sent to several persons, the addressees are listed in order of position, with outsiders first:

Outsiders Commissioners Division Directors Department Heads Others

An example of a letter typed in modified block style with blocked paragraphs and mixed punctuation is shown on page 14. A letter within the Highway Commission would ordinarily be typed on the blue memo, Form 12, as shown on page 13.

When a letter or memo requires more than one page, there should be at least three lines on the last page, not just the signature. Pages after the first page are headed with the name of the addressee with "Mr." or his title, the page number and date. In formal correspondence, the name of the company or governmental agency goes over the addressee's name. For example:

Office of the Attorney General Mr. Turner -2-

June 25, 1970

Leave at least four lines after the second page heading.

The second page of a memo:

To: M. M. Brennan Page 2 From: L. E. Butler M 12 I-11-69-15181 6215

# IOWA STATE HIGHWAY COMMISSION

Date

Secretaries, All Offices

June 25, 1970

REFER TO:

L. E. Butler

ject Correct Memo Form

ched

m

A part of the office procedures handbook is this example of a correctly typed memo. The simplified memo form uses no salutation or complimentary closing. The paragraphs may be blocked or indented.

The writer may sign his name or initials at the bottom or beside his type-written name. The typist's notation is as usual.

A short memo or letter may be double spaced. Letters of more than a few lines are single spaced.

rdw

- 14-



# THE IOWA STATE HIGHWAY COMMISSION . 515-232-7250 . AMES, IOWA 50010

JOSEPH R. COUPAL, JR. Director

H. E. GUNNERSON Chief Engineer June 25, 1970

Secretaries All Offices Iowa State Highway Commission

Dear Secretaries:

#### Correct Letter Form

A part of the <u>Office Procedures Handbook</u> is this example of a correctly typed letter. This letter is typed in modified block style with blocked paragraphs and mixed punctuation. It would also be correct to indent the paragraphs 5, 10, or 15 spaces.

In this style, the date line is typed to end at the right hand margin. When an attention line is used, it begins at the left margin. The subject line is centered over the body of the letter.

Mixed punctuation is used here; that is, a colon after the salutation and a comma after the complimentary closing. It would also be correct to use open punctuation; that is, no punctuation mark after the salutation or closing.

Sincerely yours,

L. E. Butler Director of Management Review

MMB:rdw

Danbury

STEPHEN GARST Coon Rapids WILLIAM O. GRAY Cedar Rapids

COMMISSIONERS

DERBY D. THOMPSON Burlington

#### Proper Forms of Address

State

Senator

The Honorable Robert D. Ray Governor of (The State of) Iowa \* Governor State Capitol Building Des Moines, Iowa 50319

Dear Governor Ray:

- The Honorable Richard D. Turner \* State Attorney General of Iowa Attorney State Capitol Building General Des Moines, Iowa 50319
- \* State Mr. Marvin R. Selden, Jr. Comptroller State Comptroller State Capitol Building Des Moines, Iowa 50319

The Honorable (full name) State Senator State House Des Moines, Iowa 50319

State The Honorable (full name) House of Representatives Representative State House Des Moines, Iowa 50319

County Honorable (full name) Supervisor, County County Seat, State, Zip Supervisor

Mayor Honorable (full name) Mayor of the City of \_ City, State, Zip Dear Mayor \_\_\_\_:

Dear Sir: or Dear Mr. Turner:

Dear Sir: or Dear Mr. Selden:

Dear Senator \_\_\_\_: or Dear Mr. \_\_\_\_:

Dear Sir: (or Madam:) or Dear Mr. (Mrs. or Miss)\_\_\_\_ (NOT Dear Representative)

Dear Sir: (or Madam:) or Dear Mr. (Mrs. or Miss) :

\* as of September 1970

The Post Office recommends the use of two-letter abbreviations for states. These are typed in capital letters, without punctuation, and followed by three spaces and the five-digit ZIP Code. When fully automated postal service is in operation, this form will be required. The abbreviations are:

CA CO CT DE FL GA HI ID IL IN KS KY LA MD MA MI MN	Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi
MS	Mississippi
MO	Missouri
ΜT	Montana

NB Nebraska NV Nevada NH New Hampshire NJ New Jersey New Mexico NM New York NΥ NC North Carolina ND North Dakota 0H Ohio 0 K Oklahoma 0R Oregon PA Pennsylvania RΙ Rhode Island SC South Carolina SD South Dakota TN Tennessee ТΧ Texas UT Utah VΤ Vermont VA Virginia WA Washington West Virginia WV WI Wisconsin WY Wyoming

# TELEPHONE, TELEGRAM AND RADIO

# TELEPHONE

#### Taking Calls

When answering the telephone, identify your office and yourself as, "Highway Commission, Miss Jones", or "Personnel Department, Mary". Speak clearly and pleasantly and treat all callers courteously.

Avoid doing things which would annoy you if you were calling, such as leaving callers hanging on the line, failing to call back, and hanging up abruptly. Have a pad and pencil handy for taking messages fully and accurately, and deliver messages promptly, noting the date and hour of each. If your office has an interoffice buzzer and a call comes in for someone else:

Find out who the caller is, and ask him to hold the line.

Push the hold button, then push the local button and dial the person wanted.

Tell him who is calling on what line.

If he is not there or cannot take the call, push the caller's button and give him the message; then ask for his message.

To transfer a call slowly operate and release your receiver button at least four times. This will signal the PBX operator and she will gladly transfer your call.

If your telephone is not operating properly, report it to the switchboard operator.

#### Making Calls From Central Complex Office

For calls within the Highway Commission push a call line and dial the three-digit extension number.

For Ames numbers outside the Commission, push a call line, and dial 9. After you hear a dial tone, dial the seven-digit number.

For calls to Des Moines, push a call line and dial 8. After you hear a dial tone, dial the seven-digit Des Moines number. Not all phones are connected to this line; if yours is not, you can use the WATS line for calls to Des Moines. For in-state calls, use the WATS line. Dial 7 and wait for the dial tone. Then dial 1 and the area code if it is different from 515, and the seven-digit number. If calling a city with less than seven-digit numbers, dial 7, and the 0 for operator. Give the operator the number you are calling and the WATS number, 0202931.

#### From All Offices

If you are asked to place an out-of-state call, ask the caller for his special billing card, and give the number on the card to the operator. You can find out any phone number in the country by dialing 1, the appropriate area code, and 555-1212. (If you do not know the city's area code, check the phone book, or dial the telephone company operator and ask her.)

#### From Other Highway Commission Offices to Ames Offices

Dial 1-800-362-1813. If direct dialing is not available, give this number to the operator.

## TELEGRAMS

Telegram messages from Ames offices are sent out through the TELEX Teleprinter in the Traffic Weight Operations Office in Building 2.

Special instructions such as "confirmation requested" should be clarified between the initiating department and the Traffic Weight Operations Office.

Telegram messages to be sent out on a scheduled basis should be delivered to Harlan Johnson in the Reproduction Section for 9:30 a.m. or 3:30 p.m. delivery.

Messages to be transmitted immediately should be delivered to the Traffic Weight Operations Office by the initiating department.

All telegram messages should be typewritten, with the address first and then the message. The hard copy, with information on date and time sent, will be returned to the initiating department.

The Traffic Weight Operations Office will telephone the department receiving an incoming message. They will read the message over the phone or mail it through inter-office mail, or the receiving department may pick it up.

#### TWO-WAY RADIO

The two-way radio system uses two channels and five tones. These are assigned to the 99 areas as shown on the map in the Radio Manual.

There are several types of equipment in the system. The <u>base stations</u> and the <u>engineers' and foremen's mobile</u> <u>units</u> can receive and transmit on both channels. <u>Control</u> <u>stations</u> are designed to transmit on either one or two <u>channels</u> and tones. Vehicles which are assigned to only one area, such as snow plows, pickup trucks and county mechanics' vehicles, have single frequency radios. These <u>mobile units</u> cannot transmit directly to one another. <u>Remote repeater stations</u> automatically retransmit broadcasts from nearby mobile stations.

#### Operation

To originate a radio call:

- First, allow the set to warm up and monitor to be sure you aren't interrupting another transmission. Use "F" tone from a number 1 area or "G" tone from a number 2 area (see map in Radio Manual) to contact engineers, engineers' offices, state headquarters or area headquarters. After making contact, switch to the standard area tone.
- 2. Call the station you are contacting by its descriptive call (see Radio Manual Appendix II) and identify your station by the radio unit call number. Transmit, pressing the microphone button to transmit and releasing it to listen. If you are not understood, speak more softly or move the microphone further away.
- 3. Clear and sign off, using the authorized government call sign.

The communications code, called "ten" signals, is found on pages 11 and 12 of the Manual. To save time, these "ten" signals should be used as much as possible.

If you hear "10-33", or emergency signal, stop transmitting immediately and stand by. If no one closer to the scene answers the call, answer it.

To spell out difficult words, use the "word" alphabet which is found on page ten of the Radio Manual ("Adam, Baker, Charlie", etc.).

#### Logging

An ink-written record of transmission is made by the base station operator on the Radio Station Operating Log, which is available from a Communications Technician. The operator must sign each individual entry he makes as well as signing for his shift or duty period. The following types of information must be included in the log:

- 1. Signing on and off of the radio.
- Details concerning any accident, disaster or other than normal radio operation. In case of vehicle accident include time, location, name(s) and vehicle license number(s).
- 3. Information on help given motorists by maintenance employees.
- Time of daily check on antenna lights and condition of the lights.

Corrections of the log may be made only by the person who made the original entry. Corrections are made by striking out the original entry, making the correction, and initialing the correction and noting the date.

As of September 1970

# Members of the Commission

Derby Thompson, Chairman Robert C. Barry, Vice Chairman William O. Gray Koert S. Voorhees Stephen Garst

## Management Staff (alphabetical order)

# Name

# Position

Coupal, J. R., Jr. Director of Highways 304 Deputy Chief Engineer-Development 331 Given, R. H. Gunnerson, H. E. Chief Engineer 304 Holland, L. A. Assistant to the Director of Highways 304 Johnson, R. D. Director of Finance 391 McCoy, J. M. Director of Support Services 391 McLean, D. E. Deputy Chief Engineer-Operations 331 Petersen, J. F. Special Assistant Attorney General 342 Schach, C. F. Director of Planning 304

Deputy Director of Planning

# Department Heads (alphabetical order)

#### Name

Department

Materials

Anderson, G. W. Bloomfield, F. O. Butler, L. E. Carlson, D. G. Chalstrom, J. H. Davis, K. E. Ehlert, D. Fish, R. C. Ford, J. H. Goodwin, J. E. Hensing, A. M. Hoag, J. F. Kassel, R. L. Kies, C. H. Klassen, S. J. McLaughlin, K. P. Mills, E. R. Pestotnik, C. A. Petersen, J. F. Raymond, V. R. Roberts, S. E. Schiel, H. C. Smiley, F. A. Solbeck, G. T. Stober, J. L. Sweitzer, G. A. Wiant, R. Wicklund, D. G.

Management Review Inventory Management State Comptroller's Auditor Contracts Traffic Weight Operations Budgeting Central Services Public Information Construction Data Processing Planning and Programming Purchasing Facilities Management Road Design Highway Planning Surveys Bridge Design Special Ass't. Attorney Gen. Accounting Research Traffic and Safety Maintenance Development Support Secondary Roads Right of Way Urban Personnel

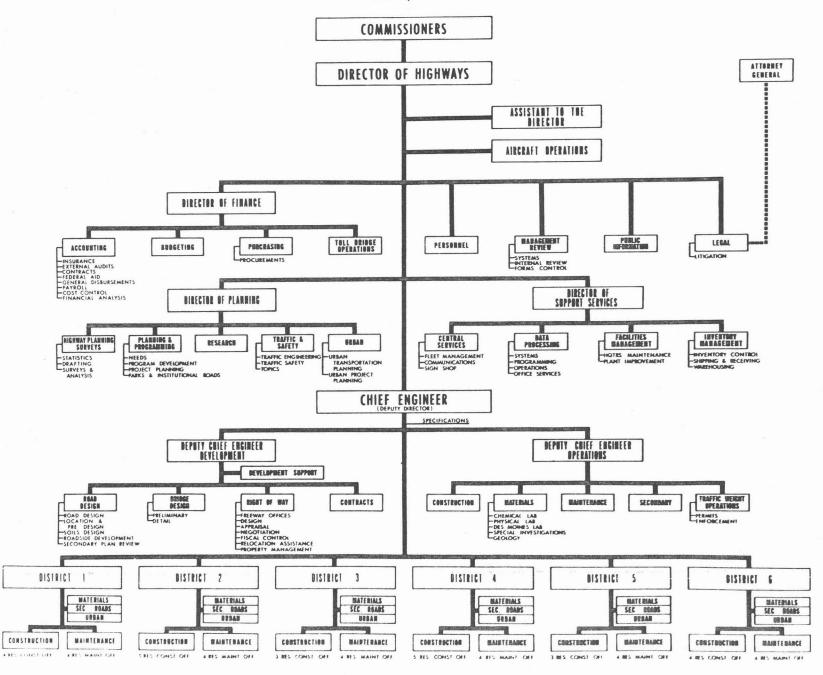
#### Division

Extension

Planning Operations Administration Support Services Finance Development Operations Finance Support Services Administration Operations Support Services Planning Finance Support Services Development Planning Development (Administration) Finance Planning Planning Operations Development Operations Development Planning Administration

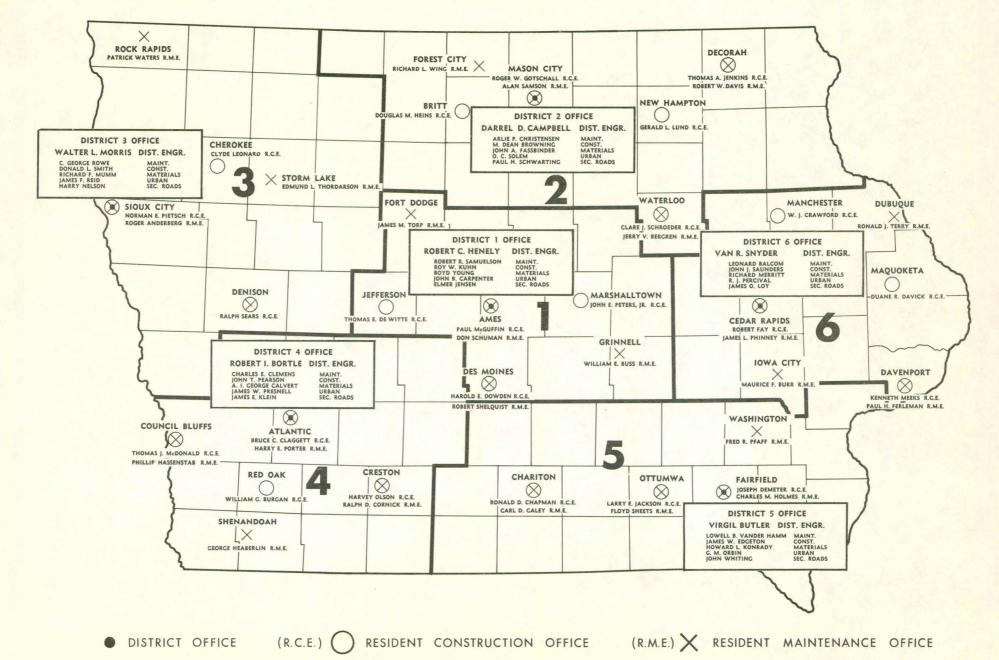
# ORGANIZATION STRUCTURE

JULY 1, 1969



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# IOWA STATE HIGHWAY COMMISSION DISTRICTS NOVEMBER 1, 1970



COST CENTER, OBJECT CODE, FUNCTION CODE

You may need to use the Accounting Coding System. For a complete explanation, see the Accounting Department Policies and Procedures Manual.

Your office's Cost Center number is its control account number. A complete listing is in Section II of the Accounting Manual. Each digit of this four digit number is significant:

1st digit - denotes the appropriation, such as primary road fund 2nd digit - denotes the department 3rd and 4th digits - give Section or Expansion within a department or for Inspection and Maintenance Service, give District and Residency.

The Object Code is a three-digit number used to classify an expenditure. The first digit tells the general category of expenditure, and the second and third digits tell the specific type of expenditure. A listing of object codes with descriptions is in Section III of the Accounting Manual.

The three-digit Function Code number classifies expenditures and income by their major purpose or function. The first digit gives the general category; and the second and third give specific sub-categories. The full explanation and description of Function Codes is in Section IV of the Accounting Manual.

## PROJECT NUMBERS

The project number is a number used to identify a segment of road and the plans, contracts, bonds, proposals, etc., related to it. The letter and example below explains the significance of each digit of the project number. A complete explanation of project and project control numbers can be found in the Accounting Manual, Chapter V.

Project Number	F	69	5	(3)	20	85
System prefix; source of funds Route Number (Federal & State) Federal Control Section Number Paren Number Milepost (interstate only)	<				< land	1
System Identification Number < County Number <					 10 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 +	

The ll-digit Project Control Number has similar significance but the elements are in a different order:

Project Control Number	2,0 8,5	0,6,9,5	(0, 0, 3)
Systems prefix code ← County number ←	^	$\uparrow$ $\uparrow$	$\wedge$
First three digits - route nu Fourth digit federal control	mber <		
Paren number <			

# TIME SHEETS

Several different Time and Expense Sheets are used in the Highway Commission. They are filled out the last day of the work period (twice a month) and you receive your pay warrant three working days later. Information on time sheets is given in the Accounting Manual, Chapter VIII-C under "Payroll".

# LIBRARY AND REFERENCE MATERIALS

The library is located in Room 125 of the old main building in Ames. It houses technical engineering and other journals and a large selection of books and magazines. Any of these materials may be checked out to Highway Commission personnel. The librarian will obtain other material as requested, and will search for information on any topic you request. The library is open for browsing, including lunch hours, and you may make requests by phone, letter or in person.

The librarian will obtain any United States Government Print Office publication for you. Requests should be submitted on Form 12 (memo) and initialed by the Department Head.

Listed below are books of particular interest to secretaries which may be found in the library.

Number 1 and 5 you may obtain for your own desk from Office Supplies.

- 1. Hutchinson, L. J., STANDARD HANDBOOK FOR SECRETARIES, 8th ed., 1968, 638p. \$7.95 McGraw Hill Book Co. 330 W. 42nd St. New York, New York 10036
- Laird, ENGINEERING SECRETARY'S COMPLETE HANDBOOK, 3rd ed., \$7.95 Prentice-Hall, Inc. Englewood Cliffs, New Jersey 07632
- 3. Winfrey, TECHNICAL AND BUSINESS REPORT PREPARATION, 3rd ed., 1962, 340p., 144 illus. \$9.50 Iowa State University Press Press Building Ames, Iowa 50010
- 4. State of Iowa, IOWA OFFICIAL REGISTER, No. 53, 1969-1970, 638p. FREE Iowa State Printing Board State Office Building Des Moines, Iowa 50319
- 5. WEBSTER'S SEVENTH NEW COLLEGIATE DICTIONARY, 1967, 1221p. \$6.75 G. & C. Merriam Co., Publishers 47 Federal Street Springfield, Mass. 01101
- 6. COLUMBIA-VIKING DESK ENCYCLOPEDIA, 3rd ed., 1968, 2016p. \$9.95 Viking Press 625 Madison Ave. New York, New York 10022

7.	THE 1970 WORLD ALAMAC AND BOOK OF FACTS, Paperbound, 952p. \$1.95 World Almanac 230 Park Ave. New York, New York 10017
8.	U. S. Bureau of Census, POCKET DATA BOOK, USA, 1969 Paperbound, 360p. \$2.75 U. S. Dept. of Commerce 609 Federal Bldg. 210 Walnut St. Des Moines, Iowa 50319
9.	U. S. Govt. Printing Office, STYLE MANUAL (abridged) rev. ed., 286p. \$1.50 U. S. Dept. of Commerce 609 Federal Bldg. 210 Walnut St. Des Moines, Iowa 50319
10.	U. S. Govt. Printing Office, U.S. GOVERNMENT ORGANIZATION MANUAL 1969-1970, Paperbound, 806p. \$3.00 U. S. Dept. of Commerce 609 Federal Bldg.

210 Walnut St. Des Moines, Iowa 50319

# MANUALS

In an organization as large and diverse as the Highway Commission communications can break down between the decision makers and those who are assigned to carry out the work. Word of mouth or even circulated memorandums are usually not enough to make the operations of the Commission move along smoothly or to adapt to changes in objectives or procedures.

Some types of communications are accomplished through the manuals system. The manuals system consists of:

- The Management Manual (in the brown binder) which explains the organization of the Highway Commission and the responsibilities of each department and section. It contains an organization chart for each department.
- 2. The Administrative Policies and Procedures Manual is organized by divisions and departments. It contains policies and rules which affect more than one department. Several general regulations are found in the Director of Highways' Section of this manual. This manual and the Management Manual are distributed by the Management Review Department.
- 3. The Personnel and the Merit Employment Department Manuals are distributed by the Personnel Department. They contain information on the merit system (pay scheduling, job classification, and hiring policies), on rules of conduct, and on grievance and appeals procedures. The Merit Employment Manual has a limited circulation, but the Personnel Manual is distrubuted more widely throughout the Commission.

There are also departmental manuals, known as "I.M.'s" for "Instructional Memoranda", which contain detailed information on the operations of departments. Examples of these are the Accounting Manual, Personnel Manual, Maintenance Manual, Road Design Manual, Construction manual entitled, "Instructions for Resident Construction Engineers", Secondary Roads manual entitled, "Instructions to County Engineers", Traffic Weight Rules and Regulations, Traffic and Safety Departments "Iowa Manual of Uniform Traffic Control Devices for Streets and Highways", Right of Way Manual, Materials Department Laboratory Manual, etc.

Engineering office secretaries will find the <u>Standard</u> <u>Specifications</u> book useful for becoming familiar with both road-building terms and Highway Commission policy.

# COMMISSION ORDERS AND RESOLUTIONS

Commission Orders and Resolutions must be submitted to the Recording Secretary of the Commission by Friday noon before the Commission meeting date. Commission Orders are submitted on Form 61, and Commission Resolutions on Form 62. The number, date and title are left blank. The original is submitted, and one copy sent to the Division Director. Fifteen copies of any attachment, on letter size paper if possible, are sent with the order. These should not be stapled together. The second and subsequent pages are typed on plain paper of the same color with the page notation, "Page \_\_\_\_\_ of " in the upper right-hand corner.

The body of the order is single spaced, with double spacing between paragraphs. Each paragraph begins, "WHEREAS...", except the final paragraph which begins, "NOW, THEREFORE, BE IT ORDERED (OR RESOLVED)...".

You can find further information on how to prepare Commission Orders and Resolutions, and on what subjects are presented as Commission Orders and Resolutions, in Administrative Policy 0001 and its supplement.

The Director of Highways' Secretary distributes a list of Commission meeting dates twice a year; a current list may be obtained from her.

#### MONTHLY REPORT

Each department sends a report of its past month's activities to the Division Director by the 10th of the month. The original and two copies should be sent to the Division Director by the third working day of the month. These reports are summarized by the Division Director and forwarded along with the reports from the Departments to the Director of Highways. An extra copy should be included from the departments of the Operation and Development Divisions for the Chief Engineer. A final summary report is made to the Governor each month. There is no set format for monthly reports except when particular requests are received from the Director of Highways.

## RESERVING MEETING ROOMS

The Commission Room and the Conference Room may be reserved for meetings whenever available. Reservations may be made by telephoning the Secretary to the Director of Highways.

# RESERVING AIRPLANE

The Commission airplane may be reserved by telephoning the Secretary to the Director of Highways. When the Commission plane is used, the cost of the plane and any expenses of the pilot on over-night trips are to be included. The plane expense is figured at an hourly rate of \$50. If additional information is needed for an estimate of the plane cost, it may be obtained from the Director's Office or the pilot. Requests must be submitted at least two weeks and preferably more before the requested date of travel.

# DEPARTMENTAL & CENTRAL FILES

You should have a copy of the "Classification and Filing Manual" prepared by the Records and Files Section. If you use this system for your office files, you will become familiar with the Central Files system and have an easier time finding materials in it.

If you think a different filing system would suit your needs better, you can design your own. You can find useful ideas on filing systems in the <u>Standard Handbook for Secretaries</u>, by L. J. Hutchinson, which is available at the library or from Office Supplies. If you do set up the filing system yourself, make sure there is a good explanation available so someone else can find material when you're not there.

The Central Files system uses 35 basic categories. The manual explains what type of material goes into each category and gives a detailed breakdown within each category.

Copies of all correspondence go to Central Files. These white file copies should be sent in a batch at the end of the day.

All correspondence concerning an individual project should show the project number and county as it will be filed by project number.

# REPRODUCTION SERVICES

Several types of reproduction services are available, including photocopy, offset printing, assembly, binding, film development, document enlargement and reduction, and diazo.

Xerographic copying machines are easily available to most offices. These are quite simple to operate and may be used for making up to 15 copies of a document.

When you need more than 15 copies, or another type of reproductive service, it can be requisitioned from Offices Services Section of the Data Processing Department in Ames.

The requisition should be made by submitting a completed Form 283, Reproduction Work Request, or Form 283A, Photo Lab Work Request. An example of Form 283 is shown on Page 43. To complete this form, you must determine the type of master and the type and size of paper (etc.) to be used. You can then find the numbers on the reverse of the form for the blanks under "Type of Master" and "Type of Material". In the "Number of Sides", put "1" or "2", depending on whether the paper is to be printed on one side or both sides. You fill out only the portions checked on the sample form; the rest will be completed in the Reproduction Department.

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## PERSONNEL FORMS

#### Forms M-1A, M-7, and M-8 (Merit Employment Department)

The Personnel Department circulates lists of job vacancies in the Commission, and the Merit Employment Department circulates lists of vacancies in all state agencies. All jobs in the Highway Commission fall into one of three categories: A, B, or C. "A" positions require a score of 70 or better on a written examination. "C" positions are work-test appointments; an applicant can be approved if he meets the minimum requirements and the probationary period is his test. All others are "B" positions. As the Merit Employment Department writes more tests, classes of positions will be shifted from "B" to "A".

"A" Positions	"B" Positions	"C" Positions
Clerk I, II, III, & IV	All Other Classes Not	Materials Inspector I
Clerk Steno I, II, & III	Listed In Divisions A or C	Custodial Worker & Foreman
Secretary I,		Watchman
II, & III		Maintenance Worker I & II
Accounting Clerk I		Maintenance Repairman I
		Rest Area Attendant

Highway Maintenance Man I & II

Automotive Serviceman

Binderyman

To apply for "A" and "B" positions, Commission employees must complete form M-1A, "Supplemental for M-1", the form M-7 card, Application for Examination, and a new M-1, "Application for Employment and Examination" if new information should be added. Applicants who are not Commission employees must complete an M-1 and an M-7 card.

All these forms should be mailed to the:

Iowa Merit Employment Department Grimes Office Building Des Moines, Iowa 50319 When an employee applies for an "A" position, he should inform the Personnel Department, who will schedule the examination for him while the posting is open. The Merit Employment Department will return the top half of the M-7 card directly to the applicant. This M-7 will notify him of the date, time and place of the examination and will serve as an entrance pass to the examination. Merit Employment will notify the employee of his score.

When an employee applies for a "B" position, he will be given a "Training and Experience Rating" and notified of the results by the Merit Employment Department.

When an employee has passed the written examination, or been given a "T & E" rating, he has been "certified" by Merit Employment. His name is put on the list of all "certified" applicants for that class, which is compiled in order of examination score or "T & E" rating. Applicants with the highest score or rating will be considered first.

When an employee applies for a "C" position, he must mail an M-7 card marked "Highway Commission" above the words "TITLE OF <u>ONE</u> EXAMINATION ONLY". An outside applicant need only submit a completed M-1 application to the Personnel Department.

#### Form M-8, Request for Certification

Form M-8 is used to initiate hiring a new employee when a vacancy occurs in an "A" or "B" position in a department. Five copies are prepared and four copies sent to the Personnel Department. The signature of the person authorizing the request must appear in the upper left-hand corner of each copy.

The form is prepared as follows:

Date - Date Prepared

Request No. - DO NOT COMPLETE: Personnel will assign Agency - Highway Commission Division - Your Department or Residency with Cost Center Number. Example: Personnel 1610

Division Code No. - The number 6 (for Highway Commission) followed by the first two numbers of the <u>position number</u>, found in the left-hand column of the Table of Organization. Example: Road Design would be 621.

Location of Work - The site where the employee is to report.

Date Wanted - "Immediately", unless you do not want to fill the vacancy until a later date. In that case the date must be indicated.

- <u>Class Title and Position No.</u> The Class Title (see Pay Schedule By Class Titles, dated February 25, 1970), followed by the class code number, a dash, and then the last three digits of the <u>position number</u>, found in your Table of Organization. Example: Clerk I 0015-136 (Random Sample).
- <u>Previous Incumbent</u> The name of the person who last held the position. The position number used for "Class Title and Position No." above must be the one which was assigned to him.
- <u>Number of Vacancies</u> List the number. Remember that for each vacancy a position number and previous incombent must be listed.
- <u>Pay Range</u> See "Pay Schedule By Class Title" for the correct pay range.
- Starting Salary Please use annual base pay if the salary will be paid on an annual basis, and the hourly figure if it will be paid by the hour.
- Check Permanent or Temporary
- Type of Register DO NOT COMPLETE: Personnel will assign
- <u>Male or Female</u> DO NOT CHECK unless complete justification exists.

Remarks - Use here for:

- 1. Special qualifications not required by job specifications
- Extra position numbers and previous incumbents for additional vacancies
- Explanation of justification for requesting male or female applicants
- Indication of the date when the previous incumbent will be leaving if he has not already been removed from the Table of Organization
- 5. Name of person you may have in mind.

For Division "C" Positions, flexibility is allowed. If you need to fill the vacancy immediately, merely send a 282 and M-1, explaining which position the new employee will occupy. If you do not fill the position immediately, a request for certification should be completed and mailed to Personnel. Only one copy is necessary for Division"C" classes. Applicants will be referred by Personnel without prior Merit approval.

Two copies of the Requests for Certification for Division "A" and "B" positions will be returned to you with the names of those interested in your position. The following procedure is then used:

1. All outside applicants will have been contacted by Personnel to determine availability and interest.

Only the names of those interested will be clearly shown to you; all others listed will have a line drawn through them.

- All Commission applicants should be contacted by your office, unless you request that Personnel schedule personal interviews for you.
- 3. On a promotional register which will have Commission employees <u>only</u>, the top half (or ten, whichever is less) of the register will be referred. You may choose any of the names.
- 4. On a state-wide register which includes <u>all</u> applicants, the choice must be made from the top three available applicants. You may have only two names above the person selected marked "considered but not selected", without being required to justify your choice.

Any applicants selected <u>below</u> the three available candidates are subject to approval by the Merit Employment Department. (Additional instructions are provided on the reverse side of Form M-8).

- Two copies of the Form M-8 must be returned to Personnel after you have indicated your actions in filling the vacancy.
- 6. Xeroxed copies of applications of persons selected and rejected, and Form 282 to initiate the action should accompany the two copies of Form M-8.

# Testing and Rating

 Division "A" appointments require a written examination and, if technical skills are involved, a performance examination.

Applicants must be qualified according to the minimum specifications before they will be allowed to take a test.

At the present time, tests are given in Des Moines. Other testing locations will be available this fall at points throughout the state.

A minimum score of 70 is required to pass the written test. (A perfect score is 100). An example of the testing for Division "A" positions is the test given for clerical applicants.

The examination begins at 9:00 a.m. and three hours are allowed to complete the test. The test covers word usage, punctuation, spelling, general mathematics, and other questions which would be answered by clerical employees on the job. Upon completion of a written examination, applicants may take performance tests, typing and shorthand in this case. They may choose to test on a manual or electric typewriter. Scores of 40 wpm typing and 80 wpm shorthand abilities are required.

The tests are graded the following working day and names of those who "passed" will appear on the register, usually within three working days of the test. Applicants will be notified of their test scores.

If an applicant fails the written examination, he must wait 30 days before retaking the test. A waiting period of seven days is required before repetition of the performance examination is allowed. Anyone may repeat the examination as often as he wishes, but following waiting schedule must be observed:

Performance		Written
After 1st failure		
he must wait:	7 days	30 days
After 2nd failure:	30 days	60 days
After 3rd failure:	30 days	90 days
After 4th failure:	30 days	90 days
Each additional failure:		90 days

2. The Training and Experience Rating is given by the Merit Employment Department. Points are given for each month of experience, and for hours of education related to the class to which one is applying. A minimum score is zero; this would be given to applicants who meet the minimum requirements but have no additional experience or education. Recent experience is given a higher rating than that gained several years ago. There is no ceiling on T & E scores; therefore, it is impossible to tell where an applicant ranks on the register by referring to his T & E score alone. These scores are not given to the applicant for this reason.

#### Points of Interest

Applicants whose names are placed on the register 1. will remain under consideration for at least one year and not more than three years as determined by the Director of Merit Employment. (At the present time this time factor is 18 months, but it will fluctuate with supply and demand.) Therefore, it is not necessary to reapply each time a vacancy in one class occurs, unless one desires to improve his T & E rating by listing additional experience, or desires to retake the test, hoping to improve his score.

- Applicants' names may be removed from the register prior to the above time mentioned for any of the following reasons:
  - a. Request by the applicant himself
  - b. Request by the Personnel Department, if he has been considered and rejected three times by the appointing authority
  - c. Failure to give sufficient reason for declining offers in that class.
- All classes and types of appointment in Divisions "A" and 'B" must be filled through the Merit Employment Department except summer employees.

Each department or residency should have a copy of the Merit rules. Questions should be directed to the Employment Section in Personnel. 5 copies 4 to Personnel pmit in tripificate) 1 Originating Dept. -56-STATE OF IOWA TO: JOIN MEDIT FMPLOYMENT DEPARTMENT

TO: IOWA MERIT EMPLOYMENT DEPARTMENT

Date \_\_\_\_\_current

REQUEST FOR CERT	IFICA	TION		
(Leave				
est No. <u>Blank)</u> Agency <u>Highway</u> Commiss	sion		( 1 1	
ision: Management Review Dept. 0610	*	T		ation List) on Code No. 6-01
STON: Management Review Dept. 0010		. [	Date	
ation of work: Ames		١	vanted	immediately
ss Title and		Previou	us (	Vacant or name
tion No. <u>Clerk I 0015 - 158</u>		Incumbe	ent: _	of person leaving)
s Title and tion No. <u>Clerk I 0015 - 158</u> per of Pay Starting ancies <u>1</u> Range: <u>05</u> Salary: \$ <u>3504.(</u>	00		Perman	nent X Temporary
e of Register (Leave Blank)				(Leave Blank) Male Female
arks:				
CERTIFICATION OF ELIGIBLES	AND	ACTION	TAKEN	
rent Void R	Regist	er		Certificate
rent Void R e Date U DINTING AUTHORITY FILL IN THE BLANKS BELOW AS PE	Jsed:			No.
JINTING AUTHORITY FILL IN THE BLANKS BELOW AS PE	R INS	TRUCTIO	ONS ON	REVERSE SIDE OF FORM
and Address Tolephone No.		Actio	n	Comments
e and Address Telephone No.	1	2	3	Comments
		1		
	-			
(To be filled out and signed b	by Apr	pointin	g Auth	lority)
the Merit Employment Director Action in respect to the foregoing certificatio	ons i:	s indic	ated i	n the columns above.
	IGNED			

DATE

rm M-8 R-5/70

Title

#### -57-INSTRUCTIONS

pies of this certification will be sent to the agency in duplicate. The agency should tain one copy, and return the original copy to the Merit Employment Director as soon action is taken, with clear notation of such action with respect to each person certied. The personnel action form (M-3) should accompany the certification when it is turned. Certification showing completed action should be returned within 21 days to the rit Employment Department in accordance with Section 7.2 (6) of the Rules and Regulations. e following abbreviations may be used for entries in the "Action" column:

A - Selected for appointment	C - Considered but not selected
FR - Failed to reply	*D - Declined appointment

f an eligible declines or waives appointment to this position, ask the eligible to gnify either of these: (1) Not available until further notice; (2) Not available til a definite date. Make a notation of this in the "Comments" column and attach copy of such waiver of appointment, whether it be letter, telephone call or wire. FR (failed to reply), attach copy of letter requesting interview.

cording to the rules and regulations, the appointing authority is allowed the selection i one from the three highest available names on the register.

: the names certified are Mrs. A, Mr. B, and Miss C, and Mrs. A is appointed, Mr. B, and lss C have not been considered and have not been passed over merely because they were mong the first three. If, however, Miss C is appointed, then Mrs. A and Mr. B have been pnsidered and passed over and shall be certified only twice more to the same appointing athority.

ames shall be certified in order of their standing on the list. The number of names certiied shall be three (3), with one (1) name added for each additional vacancy. However, as ach position is filled, the procedure of appointing one person from each of the three highest ames must be followed. Thus, one name must be selected out of every three considered and onsideration must proceed from the top of the register. If, in the case of joint registers, wo or more agencies request certification for the same class, the same names will be ertified to both agencies together with a reserve of names for consideration in the event hat some of the regular number certified are not available for appointment.

ame and Address		1	2	3	Comments
arry Smith	Hartford, Iowa 50118	С	0	С	In poor health, undesirable
ohn Johnson	Attica, Iowa 50024	с	c	, A	EOD 4-21-70
john Doe	Des Moines, Iowa 50312	A)			EOD 4-23-70
Lichard Mallory	Urbandale, Iowa 50322	D			Not available till further notice
arroll Wynn	Carlisle, Iowa 50047	FR			Copy of letter attached
	OF NAMES Ankeny, Iowa 50021	A			EOD 5-1-70
George Smith	Altoona, Iowa 50009				

XAMPLE OF REQUISITION RECEIVED FOR 3 POSITIONS WITH THE CERTIFICATION OF 5 NAMES -

## FORM 282, REPORT OF PERSONNEL ACTION

This form is completed with three copies to report appointment to a position, change in employee status, leave of absence, and separation. A separate section is provided for each of these situations. When an employee transfers from one department to another, this form is completed by the receiving department.

The heading must be completed whenever Form 282 is used, including full name, employee number if action involves a present employee, cost center number, and employee's address if he is a new employee or has moved.

# For Appointment Section I is completed as shown in sample 1

Effective date - must be the 1st or 16th of the month Type of employment - check the appropriate box Class code, class title, and position number - complete Position title - use the normal working title Pay range - use the number

Base step - letter

Annual base salary - enter the salary figure. If an hourly employee, enter the hourly rate here.

Longevity step and annual longevity salary (for re-employment or return from leave of absence, if applicable). Enter number of longevity step and total annual longevity salary.

Status - check appropriate box

Attached forms - check boxes if W-4 and/or IPERS-503 or IPERS 15A are attached.

#### For Update or Transfer use Section II

Effective date - the proposed change must occur either the 1st or 16th of the month.

All employee data that is changed by the personnel action must be shown by including both the present data and the new data. Data which does not change should be left blank.

### For Leave of Absence use Section III

Report absence for maternity, educational or training, candidate, military or personal leave of more than 30 days on this form. Check boxes to indicate whether leave is with or without pay. Show the approximate duration, the last working day and the reason for the leave.

#### For All Separations complete Section IV

The type of separation must be indicated: resignation, retirement, etc., by checking the appropriate box, and the last day of active employment must be indicated.

#### Remarks - Section V

This space may be used for reason for resignation, suspension or dismissal, forwarding address or other information for which space is not included on the form.

Following are copies of Form 282 properly completed as examples for reporting the four types of personnel actions.

Sample 1 - Appointment (re-employment) Sample 2 - Employee Update (promotion) Sample 3 - Leave of Absence (personal) Sample 4 - Separation (Resignation)

SAMPLE 1		-00-	
ORM 282 EVISED 01-69	IOWA STATE HIGH REPORT OF PER		
Employee Name	John Doe	Employee	Number 52650
Address	621 Main Street	Cost Cent	er555401
	Washington, Iowa		
SECTION I: A	PPOINTMENT	Effective Date	6/25/
Class Code 81 Position Number Pay Range 12 Longevity Step Status: X Position II: EN Class Title Class Code Position Title Position Number Annual Base Sa Base Step	Employment 🛛 Reemploym 10 ; Class Title r <u>683-560</u> ; Position ; Base Step <u>A</u> ; A ; Annual Long ermanent 🗌 Temporary : 🖾 W-4, with Social S MPLOYEE UPDATE OR TRANS from from from from from from from from from from from	Highway Mt. Man I         Title       Equip. Operate         nnual Base Salary       \$         evity Salary       Probat         ecurity No.       IPER         FER       Effective I         to       to         to       to         to       to         to       to         to       to         to       to	or ; 4,944 ; ionary S 503 or 15-A Date
Annual Longevit Longevity Step Status	ty Salaryfrom from from	to to to to	
Last date for	LEAVE OF ABSENCE. which salary is due ave of Absence ve of Absence		
	EPARATION. on		scharge 🗌 Layof
			<i>c</i> /10 /
Submitted By: _	Fred Pfaff		6/10/ (Date)
Approved By: .	(signed) (Department Head or	District Engineer)	(Date)
Approved By:	(Personnel )	Director)	(Date)

RM 282 VISED 01-69	IOWA STATE HIGHWAY REPORT OF PERSONN		
mployee Name	John Doe	Employee N	Jumber 52650
ddress	621 Main Street	Cost Cente	er 555401
ity and State	Washington, Iowa	Zip Code	66968
ECTION I: AP	POINTMENT	Effective Date	
<pre>Original Ex lass Code osition Number ay Range ongevity Step tatus: Pe ttached Forms: ECTION II: EM lass Title lass Code osition Title. osition Title. osition Number nnual Base Sala ase Step ay Range ongevity Step. tatus ost Center</pre>	mployment   Reemployment   ; Class Title ; Position Titl ; Base Step; Annua ; Annual Longevit rmanent   Temporary   H W-4, with Social Secur PLOYEE UPDATE OR TRANSFER from H.M.M. from 8110 Equip. from 683-560 aryfrom 12 y Salaryfrom 12 y Salaryfrom	Return from Leav	re of Absence ;; ;; onary 503 or 15-A ate; M.M. II 111 rew. Supv. 83-566 5,460 14
Last date for w	EAVE OF ABSENCE. hich salary is due ve of Absence e of Absence		
SECTION IV: SE	PARATION.		
	n 🗌 Retirement 🗌 hich salary is due		
SECTION V: REM	ARKS.		ער איז עד איז
Submitted By: _	Fred Pfaff		<u>6/10/</u> (Date)
Approved By:	(signed) (Department Head or Dist	rict Engineer)	(Date)
Approved By:	Personnel Dire	ctor)	(Date)

-61-

Y 1 to Personnel Dept.

SAMPLE 2

	IOWA STATE HIGHWA	Y COMMISSION	
RM 282 VISED 01-69	REPORT OF PERSO		
mployee Name	John Doe	Employee	Number <u>52650</u>
ddress	621 Main St.	Cost Cent	er 555401
	Washington, Iowa	Zip Code_	66968
ECTION I: AP	POINTMENT	Effective Date	)
Lass Code osition Number ay Range ongevity Step tatus: Pe ttached Forms: CCTION II: EM Lass Title tass Code osition Title. osition Number nual Base Sal ase Step ay Range	mployment   Reemployment ; Class Title ; Position T: ; Base Step; Ann ; Annual Longer rmanent   Temporary [ W-4, with Social Sec PLOYEE UPDATE OR TRANSFE from from from from from from from y Salaryfrom	itle nual Base Salary vity Salary Hourly	; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ;
inual Longevit	y SalaryIrom	to	gile al subscription that a state in the subscription of the state of the subscription of the
ongevity Step.	from	to	
tatus	from		
ost center	from	to	
ECTION III: L	EAVE OF ABSENCE.	🗌 With Pay	🛛 Without Pay
	hich salary is due	June 30	
	ve of Absence	30 days	
eason f <b>or Lea</b> v	e of Absence Army R	eserve Training Cam	0
ECTION IV: SE	PARATION		
Company	n 🔲 Retirement hich salary is due	Death Di	.scharge 🗌 Layof
ECTION V: REM	ARKS.		
		in die een verschief in Manuel is na die Belande aan de oorde dat die de die de die de die de die de die de die Na het die die verschief in die Beland die Beland was die	ESERCE AND
ibmitted Dur.	Fred Pfaff		6/10/
abilitee by: _			(Date)
oproved By: _	(signed)		
Freiter Dy	(Department Head or D	istrict Engineer)	(Date)
pproved By: _	(Personnel D	irector)	(Date)

SAMPLE 4	-63-		
RM 282 VISED 01-69	IOWA STATE HIGHWAY REPORT OF PERSON		
	John Doe	Employee	Number 52650
ddress	621 Main St.	Cost Cent	er 555401
ity and State	Washington, Iowa	Zip Code	66968
ECTION I: API		Effective Date	
<pre>Original Er 'lass Code 'osition Number 'ay Range ongevity Step 'tatus: Per 'tached Forms: ECTION II: EME 'lass Title 'lass Code 'osition Title 'osition Number. innual Base Sala 'ase Step 'ay Range 'ongevity Step</pre>	<pre>nployment   Reemployment ; Class Title ; Position Tit ; Base Step; Annu ; Annual Longevi rmanent   Temporary   W-4, with Social Secu PLOYEE UPDATE OR TRANSFER from from from from from from from from from from from from</pre>	Return from Lear tle al Base Salary ity Salary Hourly  Probat arity No.  IPER Effective I	ve of Absence ; ; ; ionary S 503 or 15-A Date
	C = 1		
SECTION IV: SE	PARATION.		
	n 🔲 Retirement 🛛 [ hich salary is due	Death Di July 1	scharge 🗌 Layoff
SECTION V: REMA		gnation: paying job.	
Submitted By:	Fred Pfaff		<u>6/1/</u> (Date)
Approved By:	(signed) (Department Head or Dis	strict Engineer)	(Date)
Approved By:	(Personnel Di	rector)	(Date)
ar 2 Detain fer	7:1-		

## TRAVEL FORMS

# Form 5, Request For Attendance at In-State Conferences and Seminars

This form is completed in triplicate as shown on the sample (plus one copy for your own files if desired), signed by the Department Head and Division Director, and sent to the Secretary to the Director of Highways. After the Director of Highways approves, a copy will be returned to you.

For detailed instructions on travel, see Administrative Policy No. 0111.

# IOWA STATE HIGHWAY COMMISSION

• •

SAMPLE

REQUEST FOR ATTENDANCE OF IN-STATE CON	
ation is hereby requested to attend the following conference or semi	nar:
Conference or Seminar: Paperwork Simplification S	eminar
Des Moines, Iowa	
To perform a more professional	
through the use of simplification principles	S
· · · · · · · · · · · · · · · · · · ·	1
Transportation:personal car	
Date: July 23 Returning Dat	
s Attending:H. L. Cantonwine, R. E. Hagen	
	о,
d Total Cost: \$300.00	
Requested By: L. E. Butler (Department Head)	Date:May 7, 1970
Recommended By:(Division Head)	Date:
Approved By:(Director of Highways)	Date:

## Request for Travel Authority (Outside of Iowa)

This form can be obtained from the Director of Highways' Office. The form is completed as shown on the sample. Note that the <u>Department</u> is the Highway Commission and the <u>Division</u> is the Commission Department. The form is not signed by the Department Head, but by the Director of Highways. Three white copies and one yellow copy are sent with four copies of the letter of justification to the Secretary of the Director of Highways. (You may make a copy for your files if you wish.) She will inform you when approval is given by the Director of the Commission and by the State Executive Council.

Contrary to the instruction on the form, requests for more than one person to travel to the same destination may be made on the same form. If necessary, a sheet with the additional names should be attached. The need for more than one person to attend the same meeting should be explained.

Refer to Administrative Policy Olll on Travel Authority.

For information on travel by Commission plane, see "Reserving Airplane", page 40. Note that second and third digits of the Primary Road Fund Number change each fiscal year.

Some employees have blanket permission for out-of-state travel. Blanket permits must be requested each January, and this form must still be submitted as formality.

Executive Council allows only one day before and one day after the meeting.

## -67-STATE OF LOWA

SAMPLE

# REQUEST FOR TRAVEL AUTHORITY

# (Outside of Iowa)

	Date (do not date)
the Executive Council:	
I. B. Dawson, Senior Management And	DIVISION DEPARTMENT alyst, Management Review, Iowa State Highway Commission
<ul> <li>b. of previous trips this calendar year:</li> <li>b. of anticipated trips this calendar year:</li> <li>3</li> </ul>	
EPARTURE FROM:	<u>TO:</u>
Ames, Iowa	Chicago, Illinois
EAVING DATE February 2, 1971	RETURNING DATE: February 6, 1971
ODE OF TRAVEL: Airplane	
EASON FOR TRAVEL: (INCLUDE DATES OF MEETING) To attend meeting of the American I Procedural Auditing, February 3 th professional standards of auditing other additional information justi	rough 6, 1971, in order to improve for the Highway Commission (and any
XPENSE TO BE CHARGED TO: (Account Number) Primary Road Fund 2-71-4-620-601 (the "71" number	will change with new fiscal year)
STIMATED COST: Transportation:(Director's Off Dodging:Lodging:48	ice will notify when a new number is needed Approval respectfully requested
Meals: 32 Other (Please Specify):260 (registration) Total: \$390	(do not sign) Head of department
	EXECUTIVE COUNCIL'S SPACE
his form to be executed in triplicate for <u>each individual</u> , ad submitted to the Secretary of the Executive Council. Then approved the original and one copy will be returned to the Department. Later the Original is to be attached to the travel claim and filed with the State Comptroller for ayment.	
P-A11590 7/69	AUTHORIZATION NO.

The Executive Council, in meeting held March 6, 1969, adopted the following policy pertaining to out-of-state travel:

- 1. The department head is to <u>state the number of prior trips taken</u> in the present calendar year <u>and any pending trips that may be anticipated</u> for the individual for whom travel authorization is requested.
- 2. Requests for travel authorization are to be submitted as early as possible. The Council asks that they be submitted far enough in advance that there will be at least two (2) Council meetings before the departure date. Where this is impossible (because of short notice, etc.) the circumstances are to be stated in the request.
- 3. Department heads shall submit all requests where more than one employee is involved, at the same time; when this is impossible, if additional employees are traveling to the same destination this is to be specifically brought to the Council's attention. In all instances where more than one person is traveling to the same destination, the requests must include an adequate explanation as to why more than one person is required to make the trip.
- 4. All travel by air shall be made at coach class when available rather than first class, and those traveling by car shall be limited to the equivalent of tourist class fare or 10 cents per mile, whichever is lower.
- 5. Blanket travel authority shall not extend outside the United States.
- 6. State employees shall be required to take airport limousines when available instead of taxis. This policy is not intended to be a prohibition against taxis, but rather to limit the expenditures to that of the limousine service. Hence, it is possible to share taxis with others and in emergency situations to use taxis.
- 7. State employees are to request the hotel or motel to state on the bill the single room rate when other than a single room rate was charged.
- 8. In the event an employee's period of <u>absence from the state exceeds the time allowed</u> for the conference or meeting plus an additional day of travel, <u>this fact shall be noted</u> in the travel request.
- 9. Employees must continue, upon the request of the Executive Council, to furnish a written report detailing the benefits derived.
- 10. As in the past, out-of-state travel to be reimbursed from other than state funds is to be submitted for approval
- 11. Where there is a choice of room rates available and the minimum rate room is satisfactory, the minimum rate room is to be occupied.

# FORM 33, EMPLOYEE SUGGESTIONS

The employee suggestion form can be obtained from Office Supplies. To submit an employee suggestion, complete one copy of the form and send it to the Management Review Department in Ames. Your suggestion will be reviewed by the department head, whose area of responsibility is involved, and by Management Staff. If your suggestion is approved, a copy will be included in your personnel file.

Further details can be found in Administrative Policy 0601.

LOYEE SUGGESTION

(Please Type or Print)	DEPT or RESIDE	ENCY	DO NOT WRITE IN THIS BOX
arie Sande	Deputy C	hief Engrs.	SUGGESTION NO.
ESS 26 Lincolnway	Ames, Iowa	ZIP CODE 50010	DATE RECEIVED
RUCTIONS: (One sugges		30010	
	proposed effect for the b	etterment	REVIEWING DEPT.
	in detail. If more space is		
	tach sketches if necessar		
	ENT REVIEW DEPARTMENT		FINAL ACTION
and the property and the transformation of the comparison of the second s	TE HIGHWAY COMMISSIO	N,	FINAL ACTION
S, IOWA 50010	1		
1			
	N INCREASED: (Please Ch	,	
	Public Relations Efficiency	□ Safety □ Other	
L'infordite			
GESTION: That a pr	ocedural or instr	uctional manua	al be prepared for
retaries and sto	nographers Such	a manual woul	ld include a great number
recarres and see	nographers. Such	a manuar woul	to include a great number
items of which a	few might be, co	rrespondence n	requiring a blue memo and
t requiring lett	erhead, preparati	on of Commissi	ion orders or resolutions
uniformity, a l	isting of technic	al words used	on a regular basis and
que to the highw	av industry, use	of central fil	ling system, telephone
	- <u></u>		ing bybeem, cerephone
hniques, instruc	tions for reprodu	ction services	s, etc.,
POSED FFFECT Such	an operating manu	al would give	uniformity of correspondence
		<u> </u>	united and of the correspondence
ch is especially	important from a	public image	standpoint. If all inter-
	2 1 1		
mission correspo	<u>ndence is on a bl</u>	ue memo, it is	easily recognized and
ilitates sorting	of mail, filing.	etc. A list	of regularly used technical
	01 110111 1111191	000. M 1150	of regularly used teemitear
ds inherent to t	he highway indust	ry (perhaps a	short definition should be
luded) would sav	e much time espec	ially for the	new steno. A statement of
t field correspo	ndence requires e	nvelopes and v	which does not would be of
p to the person	responsible for s	ending out the	e mail and could (more)

well result in a savings of postage.

Any filing system to be effective requires cooperation and uniformity of identification from all.

In some areas there would be modifications required for field offices, but I feel it would be for the good of the Highway Commission state wide.

There have been memo instructions on some of these items, and others; but if the Secretary is not the one to sort and distribute the mail, she may never see the instruction. If all such instructions were assembled in a procedures book and updated as required, it would certainly save time and be of great help to stenos and secretaries. A copy of such an instruction or procedural manual should be available for each steno or secretary to study and have for reference at her desk. FORM 177, REQUEST FOR CHANGES OR CORRECTIONS ON PAYROLL RECORD

This form should be used to inform the Accounting Department if you move, marry, divorce, or have any similar change, or, if some item of information is incorrectly recorded on Highway Commission records.

You need not fill in every line; only those where a change has been made or a correction is required. The sample form is completed to show a name change by marriage.

Form 177 is completed in quadruplicate and distributed as noted on the form. The form is available from the Storeroom in pads of 100.

SAMPLE

# IOWA STATE HIGHWAY COMMISSION

## **REQUEST FOR CHANGES OR CORRECTIONS ON PAYROLL RECORD**

# TO: ACCOUNTING DEPARTMENT, PAYROLL SECTION, AMES, IOWA, 50010

OYEE NO.	NAME OF EMPLOYEE (IF NAME CHANGE IS REQUESTED, GIVE NAME PRIOR TO REQUEST)	COST CENTER
,4,2,1	Jane Carson	0,6,1,0,0,0

# MAKE THE FOLLOWING CHANGES OR CORRECTIONS TO MY PAYROLL RECORD:

# CHECK THE APPROPRIATE BOXES AND PRINT THE CORRECT INFORMATION IN THE SPACES PROVIDED BELOW.

X LAST NAME	Jones
FIRST NAME	
MIDDLE NAME OR INITIAL	C
MARITAL STATUS	married
A PAYROLL NAME	Jane C. Jones
HOME ADDRESS	
CITY, STATE, AND ZIP CODE	
BIRTHDAY	
SOCIAL SECURITY NO.	

OR CHANGES ON INCOME TAX WITHHOLDING, USE A W-4 FORM.

SPECIAL COMMENT OR EXPLANATION:

RIBUTION:	
HITE COPY – ACCOUNTING DEPT. REEN COPY – ACCOUNTING DEPT. LLOW COPY – EMPLOYEE'S DEPT.–FILE COPY	SIGNATURE: C.
NK COPY - EMPLOYEE'S COPY	DATE: June 17, 19

# I.S.H.C. STOCK ISSUE

Form 291 is used to obtain stock items from inventory. It is completed in triplicate and all three copies presented at the central warehouse or field inventory site. Fill out each item on the form as follows:

ISHC Stock Number - The nine-digit number identifying the material is in the Stock Catalogue.

Quantity Requested in Units of Issue - Use the units indicated in the Stock Catalogue.

Description - Use the complete Stock Catalogue description.

System Number - The systems number is to be completed only when costs are charged to a Construction, Right of Way, or Design project. (Refer to Accounting Manual Chapter V-B.)

<u>County Number</u> - The county number must be given when costs are reported to a State control number or project number, or when the function requires county identification. The System Number may be omitted.

<u>Control Section or Building Number</u> - This must be filled in when costs are reported to a State control project number or a specific building. The System Number is left blank.

A-Number, B-Number, Job Number, Bridge Number - Use the letter designation "A", "B", OR "J" and the five-digit number when material is charged to a piece of A or B equipment or to a particular job.

<u>Rural, Urban</u> - Write "1" for rural or "2" for urban when material is to be charged to a construction project.

Part-1, N.P.-2, Susp.-3 - To be completed only when material is to be charged to a construction project. Write "1" for participating, "2" for non-participating, and "3" for suspense. (Refer to Accounting Manual Chapter XI-D.)

Object Code - Leave blank.

<u>Function Code</u> - Fill in the function code. (See Accounting Manual Chapter IV.)

Under "Charge to" in the lower right-hand corner of the form, fill in:

Name of department or residency six-digit cost center number date signature of requesting authority. When the material is received, the person who receives it signs and fills in the date.

If you have any questions on the use or completion of this form, consult the <u>Inventory Control</u> Policies and Procedures Manual or the Inventory Management Department.

D-5201	~ ~		LOCATION	7	6 1	0 0 0	0 0	9	2870	)	. L	J41	4 I U	
QUANTITY I. S. H. C. STOCK REQUESTED NUMBER IN UNITS OF ISSUE	DE	SCRIPTION	QUANTITY ISSUED		COUNTY NUMBER	CONTROL	UNIT OR PAREN. NO.	A B J	A-NUMBER B-NUMBER JOB NUMBER BRIDGE NUMBER	RURAL 1 URBAN 2	PART. 1 N. P. 2 SUSP. 3	OBJECT CODE	FUNCTION	
0 <sub>1</sub> 0 3 <sub>1</sub> 6 <sub>1</sub> 0 <sub>1</sub> 3 <sub>1</sub> 9 <sub>1</sub> 1 1 Pentel Pe	ncil			1									0,1,0	
0,00,00,90,0100 Form 9										1			0,1,0	
0,03,1,0,90,0 1 Rubber Ce	ment												0,1,0	
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	-				1								11	
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							<u></u>			-				_
														_
SHIPPING DATA (use only when issue requires I S H C delivery	service	2				MATERIAI	ISSUER'	12 2					DATE	_
Deliver To: Warehouse Name Route No.	INVENT			DATE			LISSOLA	0 01					DATE	
	No. Pkgs.	CERTIFYING SIGNATURES				01147	05 70							1
The above materials are not carried in this warehouse, but will be delivered directly to the requestor upon receipt at this warehouse.		PACKED BY DATI				CHARGE TO COST CENTER NAME COST CENTER LOC NO				LOC NO	1			
		REC'D FOR SHIPPING BY	DATE			Management Review			0 16	6110000				
	LOADED BY		DATE		REQUEST	DR'S SIGN	IATU	RE				DATE	1	
(Warehouse man's signature)         DATE           COMMENTS:         WEIGHT	_	DELIVERED BY	17	DATE		1/20	1/1		1. In	1.1.	!	Ť1		
LBS.		RECEIVED BY		DATE		RECEIVER	S SIGNA	IUKE					DATE	

### FORM 289 REQUEST FOR PURCHASE

Form 289 is used to request purchase of items not carried in inventory. It must be signed by an employee at the level of department head, resident engineer or above. The original is sent to the Inventory Management Department and the copy retained by the originator.

The following information should be included when it applies:

c/o - The individual or organizational unit and address. (All shipments to Central Offices go to: Inventory Management, Shipping and Receiving Section)

Quantity - how many

Unit price - (to be estimated, or request an estimate from the Purchasing Department)

Amount - (quantity times unit price)

Manufacturer's part number, size, or other identification

Object Code

Description

Total of Estimated Costs

Name of Department or Residency

Cost Center (see Accounting Manual)

Location Number (see Accounting Manual)

System Number (see Accounting Manual, Chapter V-B)

County Number (When county number is used, System Number is left blank)

Control Section or Building (If this is used, System Number is left blank)

Paren or Unit - Used when costs are charged to a contract within a Control Section. For field maintenance, the first digit is always zero and the number indicates highway surface type.

Equipment or Job Number - Used when request is for parts or service for A or B equipment; or for a particular job, use A, B, or J, and the five-digit number. Function Code - Must be included (see Accounting Manual)
Rural "1" or Urban "2" for construction projects only.
Participating - "1", Non-Participating - "2", or Suspense "3" for construction projects only.
Required delivery date - Date material or service is needed.
Requester's Justification - Use this section for special
instructions or comments, for
example, that no substitutions
should be made.
Originator - Should be signed by person making the request if

Authorized Signature - To be signed by the department head, resident engineer, or other authorized person.

he is not authorized.

(DO NOT COM SHIP TO: ADDRESS: CITY AND ST ZIP CODE:	IOWA STA C/O	TE HIGHWAY	Management - Shi In Way Rec		ng and .ng	COMMENT	S:				
REQUIRED DELIVI	ERY DATE		SPECIAL MARKING REQUIRED					TERMS			
QUANTITY	COS UNIT PRICE	ESTIMATE AMOUNT	MANUFACTURER PART NUMBER OR SIZE	OBJ. CODE		RIPTION		VENDOR	QUANTITY	UNIT PRICE	AMOUNT
200	\$0.14	\$28.00	3 <b>5</b> mm #3061	504	plastic ta	ke-up sp	ools				
1500	\$0.09	\$135.00	16mm #3060	504	plastic ta	ke-up sp	ools				
4 gal.	\$5.20	\$20.80	#4228	504	Recordak P	rostar D	eveloper				
											-78
6		ж. 	*vendor recommer	ded:	-						ô
			Eastman Kodak C	pmpa	ny			1			
			1220 Farnam Str Omaha, Nebraska		8102						
ECT							1 1				
DEPARTMENT NA	ME	\$183.80			ST. C.O.NO CTL.SEC. O D. BLDG.	R PAREN OR UNIT	EQUIP. OR JOB		ACTO ODE RURAL 21 0	-1 N	ART – 1 ON–PART –2 JSPENSE – 3
REQUIRED DELIVE		-	JUSTIFICATION:	I							SAMPLE
		t text	DATE AUTHORIZED	SIGNAT	URE	DATE	INVENTO	ORY MAN ACE	MENT	100 - 100 - 100 - 100 - 100	DATE

1 PURCHASING DEPT COPY

# EQUIPMENT CLASSIFICATIONS

Equipment is classified into six categories. You may need to know these for completing forms, keeping office inventory, or for other duties. The equipment classifications are:

- "A" Self-propelled equipment, including parts, labor, and fuel
- "B" Non-self-propelled equipment
- "C" Office furniture and machines
- "D" Shop equipment, including storage tanks and bins
- "E" Engineering equipment
- "F" Radio equipment, including labor, materials, and accessories.

## SUPPLIES FORMS

### Request for Equipment, No. 741

Complete the form as indicated on the sample, with three copies. Send original, second, and third copies to Central Services. Retain fourth copy for your file.

#### Request for Disposal of Equipment, No. 723

Complete as indicated on the sample, and send all three copies to Central Services.

#### Equipment Moving Report, No. 474

This form is used when equipment is transferred from one department to another. It should be initiated by the office from which the equipment is being moved and signed by the head of that office (disbursing official).

The receiving official should fill in the function code for any equipment of class 7-59 and sign the form.

If equipment is sent to Ames, leave the new cost center blank. If it is junked in the field, mark "junked" box and fill in cost center 1690.

Send all three copies to Central Services.

M Sets 4-69—15046	REQUEST FOR EC	SAMPLE QUIPMENT	CENTRAL SERVICES USE ONLY
CENTRAL SERVICES DIRECTOR		Equipment Cost Center <u>0</u> 6 <u>1</u>	
L. E. Butler Requesting Authority		Object <u>7 0 3</u>	
Management Review		Function <u>0 1 0</u>	
e: AdditionalA-B-C-D-E-F	Replacement	OD-E-F	

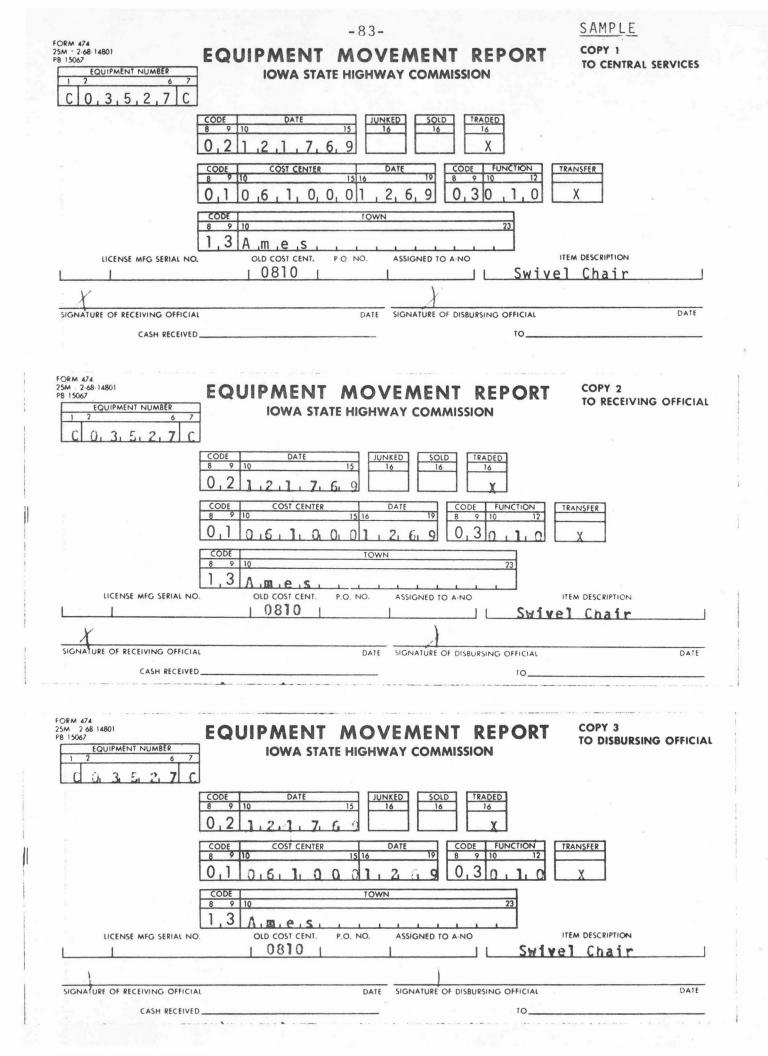
D-E-F No. Replaced 363

be what is wanted in terms of quantity, size, brand, type, title, make, mfg., catalog number and page, when appli-Estimated cost is essential on all items.

JANTITY	DESCRIPTION	CATALOG NUMBER	UNIT PRICE	TOTAL	CENTRAL SERVICES USE ONLY
1	Selectric Typewriter Carbon Ribbon Topaz Bronze Courier 72 - 10 pitch		\$486 less trade in		

	January 29, 1970
ture: Requesting Authority	Date
cate and approval: Funds for the above items are provided in	the appropriate budget for the current year.
	ł
Head — District Engineer	Date
oved for Purchasing Dir. — Central Services	
<ul> <li>Order for only one cost center and one class of equipment</li> <li>Original, second and third copy to Central Services.</li> <li>Retain fourth copy for field file.</li> </ul>	on this form.
(ORIGINAL)	

-82-	SAMPLE
723 1-69	<u>OTTALE</u>
STATE HIGHWAY COMMISSION RAL SERVICES DEPARTMENT	Equipment Serial no. <u>C 00689M</u>
EST FOR DISPOSAL OF EQUIPMENT	License noC
Submit all three copies	to Central Services
EST Authorization is requested to dispose By sale By junking By relea By conversion By transfer to	se to Central Services <u>X</u> Location by town
Description <u>Dictator</u>	Cost Center0610
Make Dictaphone Type Tir	nemaster Model
Mfrs. Serial no. 186998	Motor no.
Reason for request No value; out-dat	
Requesting Authority	Director of Title Mgmt. Review Date 6/12/70
ECTION REPORT IF "A", "B" or "D"	CENTRAL SERIVCES Automotive Equipment Inspector
Inspection has been made of the above that request be approved Not ap	
Condition:	
Inspector:	Date
OVAL:	
District Engineer	
	d Not approved
Remarks:	
Date	Central Services



#### TERMS AND ABBREVIATIONS

Generally it is not proper to use abbreviations in correspondence or other formal writing. There are, however, many terms and abbreviations used in highway work with which you will need to be familiar.

If the word or abbreviation about which you have a question is not listed here, check the <u>AASHO Highway Defin-</u> itions pamphlet from the library, or the <u>Standard Specifica</u>tions book.

AASHO - American Association of State Highway Officials AC - asphaltic concrete ADT, adt - average daily travel AFE - Authority for Expenditure AG - Attorney General Allocation - distribution; assignment (of funds) Appropriation - money set aside by formal action for a specific purpose ARBA - American Road Builders Association ATB - asphalt treated base abutment - the structure which supports the ends of a bridge angle iron - a piece of iron or steel in the form of a right angle, used for joining or reinforcing two beams, girders, etc.

b-b - back to back curb section of an urban highway
BOP - beginning of project
BPR - Bureau of Public Roads, now the Federal Highway Administration

BSR - Budget Status Report

А

В

- backslope the sloping surface of a cut, borrow pit or ditch of which the downward inclination is toward the traveled way
- bench mark a mark on a permanent object indicating elevation and serving as a survey reference
- berm compacted dirt slope built up to the level of a bridge abutment

biennium - two-year period

CL, G , centerline - the center of a highway

CM - concrete monument

С

- CMI trade name for a machine used in subgrade preparation and paving
- CPA Certified Public Accountant
- CPS Certified Public Secretary
- calibration testing of plant equipment or scales for compliance to specification standards
- cantilever that portion of a bridge extending beyond the supporting structure
- climbing lane an additional lane outside the normal roadway to accommodate slow-moving vehicles
- cloverleaf a four-leg interchange with ramps for left turns and outer connections for right turns or two-way ramps for these turns. A full cloverleaf has ramps for two turning movements in each quadrant.
- coding converting into the system and characters which can be understood by a computer

cold mix - a type of bituminous mix

condemnation - the process by which property is acquired for public purposes through legal proceedings under power of eminent domain

core -	•	a cyl	indri	cal	samp	le	cut	out	of	materia	S	to determine	2
		depth	and	qual	lity	of	the	vari	ous	ayers	of	materials	

- cored material from which a core sample has been cut
- crawler-scoop an earth-moving machine which operates on caterpillar tracks
- cul-de-sac a city street open at one end only and with provisions for turning around at the other end

culvert - a drain or waterway of pipe or masonry which crosses under a road or embankment

DCE - District Construction Engineer

DE - District Engineer

DME - District Maintenance Engineer

DP - Data Processing (Department)

data - information; facts. The singular is datum.

- ECL east corporate limits
  - EDP electronic data processing
  - EEO Equal Employment Opportunity
  - EIT engineer in training
  - EOP end of project
  - EOS end of spiral (survey term)
  - EWO extra work order

eminent domain - the power to take private property for public use without the owner's consent, upon payment of just compensation

D

F

FAS - federal aid secondary road system

FHWA - Federal Highway Administration

FICA - Federal Insurance Contributions Act (social security)

FM - farm-to-market (road system)

F/Y - Fiscal Year

flow chart - a graphical representation of a sequence of operations using standard symbols

foreslope - the sloping surface of an embankment, ditch, or borrow pit of which the downward inclination is away from the traveled way

full depth patching - road patching applied to all levels down to the base

gradient - steepness of a slope given as a ratio of height to length

Η

G

F

hc - horizontal curve

D ... .

HP - Highway Planning (Department)

HRB - Highway Research Board

harrow - a machine dragged along the ground to pulverize soil in preparation for seeding

Highway Classification - In 1970, the Legislature passed a law establishing a new system of highway classification. When this is established and in operation, the highway systems will be:

Primary	Secondary	Municipal
freeway/expressway (including Interstate)	trunk	municipal arterial
arterial connector	trunk collector area service	municipal collector municipal service

State park and institutional roads

ID - inside diameter

Ι

K

IHC - Iowa Highway Commission

IHRB - Iowa Highway Research Board

IM - instructional memorandum, intra-departmental memorandum

IPERS - Iowa Public Employees Retirement System

ISHC - Iowa State Highway Commission

input - information read into a data processing unit

J jute mesh - loosely woven burlap fabric placed over new seeding to prevent its washing away

Key Punching - transferring data to cards or tape which a computer can understand by a keyboard operation which punches holes in the cards or tape

Key Punch Operator - person who operates keyboard machine which punches cards or tape.

L lt - left

Local Secondary - road system

M M & D Work - moisture and density determination MC/ST - Magnetic Card Selectric Typewriter mph - miles per hour

magnetic tape - a type of computer storage or memory unit

NCHRP - National Cooperative Highway Research Program NCL - north corporate limits No. - number

N

0

P

OD - outside diameter OEO - Office of Economic Opportunity OEP - Office Emergency Preparedness (fund) output - (in data processing) information produced by a computer

pc - point of curvature
PCC - Portland Cement Concrete
PE - Professional Engineer
PL - property line
PPM - (Administrative) Policies and Procedures Manual
PRF - Primary Road Fund
PS & E - preliminary survey and engineering
psi - pounds per square inch
par-clo - partial cloverleaf

RCB - reinforced concrete box (culvert) RCE - Resident Construction Engineer RME - Resident Maintenance Engineer row; ROW - right of way ROW - Right of Way (Department) RUT - Road Use Tax Reeds canary - a grass used in erosion control right of way - the land area which is reserved or secured by the contracting authority for constructing the work or for obtaining material therefor rip-rap - stone laid on an embankment to prevent washing rt - right

SCL - south corporate limits

ST - spiral tangent

S

R

slip form paver - a machine used in paving, with Portland cement concrete

-97-

sorter - a mechanical device which reads and sorts punched cards according to instructions (data processing term)

spall, spaul - a portion of concrete surface which breaks out

sump pump - pump used to drain a pit or well where water collects

systems analyst - a person who designs, analyzes and diagrams systems, which a programmer then codes into a computer language

T & E Rating - Training and Experience Rating (see page 54)

tie wire - thin wire twisted around two pieces of reinforcing steel to hold them in position while concrete is being poured

TO, T/O - Table of Organization; a bound computer printout of all employees and approved positions

TOPICS - Traffic Operations Program to Improve Capacity and Safety, formerly "Urban Area Traffic Operations Improvement Program"

TS - tangent spiral

TWO - Traffic Weight Operations (Department)

U UAC - use as constructed

vc - verticle curve

vpd - vehicles per day

T,

V

visqueen plastic - thin plastic sheet commonly used as a subgrade moisture barrier under concrete paving

W WCL - west corporate limits

wing walls - end wall sections on culverts or bridges

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