

**PERB AGENCY PERFORMANCE PLAN
FY 2023**

Name of Agency: Public Employment Relations Board			
Agency Mission: To promote harmonious and cooperative relationships between government and its employees without disruption of public services, via the expert and timely services of a neutral labor relations agency.			
Core Function	Performance Measure(s)	Performance Target(s)	Link to Strategic Plan Goal(s)
CF: Adjudication and dispute resolution	% of request for services timely processed	90 percent – Outcome	
Services, Products, Activities	Performance Measures	Performance Target(s)	Strategies/Recommended Actions
1. Adjudication	% of ALJ and Board prohibited practice complaints and State Employee Grievance or Disciplinary Action Appeal decisions issued within sixty (60) days of the close of hearing, receipt of transcript or submission of briefs whichever occurs later.	60 percent – Outcome	
	% of ALJ and Board unit decisions issued within ninety (90) days of the close of hearing, receipt of transcript or submission of briefs whichever occurs later.	65 percent – Outcome	

	% of Board declaratory orders and negotiability disputes issued within thirty (30) calendar days after receipt of petition, oral arguments, submission of briefs whichever occurs later.	85 percent – Outcome	0/0 or 0%
2. Compliance	% of certified employee organization (CEO) annual and registration reports reviewed within 3 (three) working days to determine whether reports are in compliance with Iowa Code section 20.25.	100 percent – Outcome	573/573 = 100%
3. Bargaining Unit Determination	% of bargaining unit hearings held within thirty (30) calendar days of the board's receipt of the petition, absent order granting continuance	85 percent – Outcome	1/1 = 100%
4. RElections	% of employer lists processed within three (3) working days of the Board's receipt of receipt of list.	85 percent – Outcome	100%
	% of tallies efiled within 24 hours of the Board's receipt of the tallies by the election agent.	85 percent – Outcome	100%