

**IOWA DEPARTMENT OF VETERANS AFFAIRS
AGENCY PERFORMANCE PLAN
FISCAL YEAR 2022**

Name of Agency: Iowa Department of Veterans Affairs				
Agency Mission: Serve Iowa's veterans, spouses, and dependents; assist them in receiving the county, state, and federal benefits that they are rightfully entitled to; and operate the Iowa Veterans Cemetery.				
Core Function	Performance Measure (Outcome)	Performance Target	Prior Year Actual	Agency Strategic Plan goals (SP) or Governor's Priorities (GP) linked to measure
CF: Veterans Assistance				
Desired Outcome(s):				
Desired outcome: Provide education, information, and benefits assistance to veterans	Percentage of counties utilizing authorized state-funded allocation in accordance with directive or recouped.	100	100	Goal 2: Strengthen partnerships throughout the network resulting in more efficient service to veterans. Provide funding for authorized support of local county programs to inform, educate, and assist veterans.
	Percentage of counties earning/maintaining National Association of County Veterans Service Officers (NACVSO) accreditation.	95	95	Goal 3: Improve quality of county veterans' affairs training programs. Maintain better educated and prepared assistance at county level to assist veterans, spouses, and dependents.
Services, Products, Activities	Performance Measures	Performance Target	Prior Year Actual	Strategies/Recommended Actions
1. Cemetery Operations	Percentage of headstones that are placed within 60 days if receipt at IVC.	100	100	Continue development of Iowa Veterans Cemetery. Headstones are installed in a timely and proper manner to identify veterans' graves.
	Percentage of headstone inscriptions received with no errors.	100	100	Goal 5: Continue development of Iowa Veterans Cemetery. Eliminate reordering and additional costs.
2. Grants and direct assistance to veterans and families	Number of eligible veterans receiving injured veteran grant	4	2	Goal 1: Educate veterans about their benefits, resulting in increased

				knowledge of the support network and actual receipt of benefits. Process requests for eligible injured veteran grant requests and provide financial assistance to veterans and families when the veteran is/was receiving treatment/hospitalized from a combat injury.
	Number of veterans receiving military homeownership grants	445	405	Goal 1: Educate veterans about their benefits, resulting in increased knowledge of the support network and actual receipt of benefits. Provide needed grant assistance to veterans making their first-time
	Number of eligible veterans, spouses, and dependents receiving assistance from Iowa Veterans Trust Fund.	575	459	Goal 1: Educate veterans about their benefits, resulting in increased knowledge of the support network and actual receipt of benefits. Provide financial assistance to eligible veterans and families.