

**AGENCY PERFORMANCE PLAN
FY 2022**

Name of Agency: State Public Defender				
Agency Mission: "To ensure that all indigent persons in Iowa are provided high-quality legal representation in criminal, juvenile, and other eligible proceedings in the most efficient and fiscally responsible manner."				
Core Function	Performance Measure (Outcome)	Performance Target	Prior Year Actual	Agency Strategic Plan goals (SP) or Governor's Priorities (GP) linked to measure
CF: Legal Representation				SPD Goal #1 – Provide high quality representation to clients of public defender offices. SPD Goal #2 – Ensure that clients of private court-appointed attorneys are provided high quality representation. SPD Goal #3 – Improve the cost-effectiveness and efficiency of Iowa's indigent defense expenditures. SPD Goal #4 - Compensate attorneys and other indigent defense providers in a timely and accurate manner
Desired Outcome(s):				
Provide high-quality and cost-efficient representation by public defenders to indigent clients in State criminal court, juvenile court, and other proceedings as required by law.	Percentage of public defender cases where there have been no final findings of ineffective assistance of counsel on appeal	99%	99%	
Prompt and fair review and adjudication of claims for payment of indigent defense fees and costs from indigent defense providers.	Percentage of Notices of Action on indigent defense claims that are upheld upon final judicial review	90%	75%	
	Average processing time for an indigent defense claim within an established standard.	35 days	13.28	

Services, Products, Activities	Performance Measures	Performance Target	Prior Year Actual	Strategies/Recommended Actions
<p>1. 1. Public Defender Legal Services Unit # 9710, 9715, 9717, 9720, 9723, 9725, 9726, 9730, 9735, 9740, 9750, 9752, 9755, 9760, 9761, 9770, 9780, 9785, 9810, 9811, 9820, 9825, 9790</p>	<p>Number of cases completed by the State Public Defender (SPD) system.</p>	<p>80,000</p>	<p>88,878</p>	<p>Engage with judges and public defender field offices to ensure that public defender field offices are receiving appointments in all cases for which they are designated.</p> <p>Enhance the case management system to develop automated processes.</p> <p>Promote the use of video conferencing technology to efficiently resolve preliminary legal matters.</p> <p>Review the designations to ensure they efficiently use existing resources and enhance the availability of attorneys in the geographical area.</p>
<p>2. 2. Assigned Counsel Legal Services Unit # 9601, 9610, 9680</p>				<p>Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including enhancement of the web-based claims submission and further enhance the contracting process.</p>
<p>3. Adult Claims</p>	<p>Percentage of adult indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt</p>	<p>90%</p>	<p>99.95</p>	
<p>4. Juvenile Claims</p>	<p>Percentage of juvenile indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p>90%</p>	<p>86.08</p>	
<p>5. Appellate Claims</p>	<p>Percentage of appellate indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p>90%</p>	<p>99.38</p>	
<p>6. Miscellaneous Claims</p>	<p>Percentage of miscellaneous indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p>90%</p>	<p>92.72</p>	