Monday Morning Eye-Opener March 27, 2023

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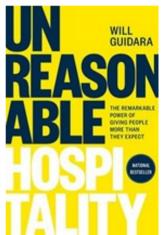




FROM THE STATE LIBRARY OF IOWA

March 27, 2023

Next Big Ideas Book Discussion



Unreasonable Hospitality May 19th

The next *Big Ideas Book Discussion* is scheduled for **May 19** (9:30-11:00AM) And the book up for discussion is

<u>Unreasonable Hospitality: The Remarkable Power of Giving People More Than They Expect</u> (c2022) by Will Guidara. First time author, but long-time restaurant owner, Will Guidara was twenty-six when he took over a struggling two-star bistro in New York City. Eleven years later, the restaurant had received many awards, most notably being named one of the best restaurants in the world.

Since customer service is always top-of-mind in public libraries, this book about transforming customer experiences is sure to connect with library service in ways large and small. From Amazon: "Today, every business can choose to be a hospitality business. And we can all transform ordinary transactions into extraordinary experiences. Guidara urges us all to find the magic in what we do—for ourselves, the people we work with, and the people we serve."

In *Big Ideas Book Discussions*, State Library staff and partners facilitate discussions using books outside of library management, but with plenty of application to library management. Choosing books on leadership, customer service, presentation skills, etc. we connect those ideas with public library service.

Participants are encouraged to purchase books used throughout the *Big Ideas* series for local collections. Join us for the next good read: <u>Unreasonable Hospitality.</u>

Register Today

Iowa Small Library Association News

Spring Meeting April 28

Save this date on your calendars—April 28 for the Iowa Small Library Association Spring Meeting.

Organizers are planning two programs that day, complete with two C.E. Credits. Registration is open at the button below.



Empowering Iowa's Small Libraries

10:00AM. Working with Library Volunteers presented

by Marta Petermann, Adult Programming Librarian and Volunteer Coordinator @ Hiawatha Public Library. How can you effectively recruit and retain volunteers at your library? What is the scope of their role and how do you consistently let them know their value? Marta Petermann has built a mighty volunteer corps at Hiawatha Public Library and will demonstrate that you can, too.

11:00AM. Area Agencies on Aging and Public Libraries, the Perfect Partnership in the Making presented by Aubury Krueger-Kutchara. What is an Area Agency on Aging and what is the scope of the services they provide? Aubury Krueger-Kutchara will provide information on six Area Agencies on Aging in Iowa and will share specific examples of how you can work with your local agency.

In addition to earning two C.E. Credits, one attendee from a Size A or Size B library will be eligible to win a \$100.00 Summer Reading Award. Also two ILA/ISLA members will be eligible to win a scholarship (not to exceed \$250.00) to attend the **lowa Library Association Fall 2023 Conference in Dubuque October 11-13**. Both awards will be random drawings.

The cost is \$5.00 for ILA / ISLA members, or \$10.00 for ILA / non-ISLA members, or \$15.00 for non-ILA / non-ISLA members. Learn more about the <u>lowa Library</u>

Association, the ISLA Subdivision, and membership dues.

Register for ISLA Spring Meeting

From Iowa Dept of Management ...

Town Hall-Style Meetings on Digital Services

This information was shared with the State Library earlier this month and should be of interest to Iowa's library community. The Iowa Department of Management—via the Office of the Chief Information Officer--is holding over 50 town hall-style meetings this spring to solicit feedback from Iowans concerning digital services and broadband Internet. Many of



these town hall meetings are being held in public libraries. Each session starts at 6:00PM and is slated to last 90 minutes.

State Librarian Michael Scott is a member of a committee working on the state's **Digital Equity Plan**. Michael and others on the State Library staff are planning to attend some of these meetings. Certainly, library directors, staff, and trustees are welcome to

attend to learn more about this effort and to offer opinion in these focus group sessions.

From the project press release: "We want to hear from lowans of all walks of life on how they use the Internet and digital services in general. If you ever felt like the digital world is passing you by, for whatever reason, this is your chance to speak up and help lowa identify ways to help you and your community. Attendees will hear a short presentation on digital services, followed by a discussion with the audience on the barriers and potential solutions for full participation in the digital aspects of society."

Again, there are over 50 of these town hall meetings across the state, some have already taken place. The rest continue this week and throughout April and May. Consider attending one at a town near you—find all dates and locations at the button below. Direct any questions to Gloria Van Rees @ 515-782-3661 (gloria.vanrees@jowa.gov)

Find Sites & Dates: Meetings on Digital Services



STEM Fairs and Summer Reading Summits Conclude This Week: March 27-28 in Coralville

STEM Fairs and Summer Reading Summits wrap up this week with the last of the events in Coralville.

Digital Services Town Hall Meetings This Week ... Specific Addresses At The Button Below

- 3/27 @ Sioux City: Western Iowa Tech in Sioux City
- 3/27 @ Knoxville Public Library
- 3/28 @ Sioux City Public Library (Downtown Building)
- 3/28 @ Lamoni City Hall
- 3/29 @ Council Bluffs Public Library
- 3/29 @ Winterset Public Library

3/30 @ Des Area Community College Southridge Center Campus

3/30 @ Ottuuma Indian Hills Community College

Town Hall Meetings on Digital Services

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