News from the
Iowa Communications Network

icn.iowa.gov   *February 2023*

News & Updates

Connecting Classrooms Together with Voice

A reliable and trusted phone connection is important for your school.

Many Iowa schools are turning to the ICN for deployment of Voice services to connect classrooms throughout their buildings. With ICN's Managed Voice Service, educators can customize settings using any web enabled device to set up voicemail, set call forwarding, manage contacts, and more. The mobility of the Voice solution allows teachers to turn their focus back to their students.
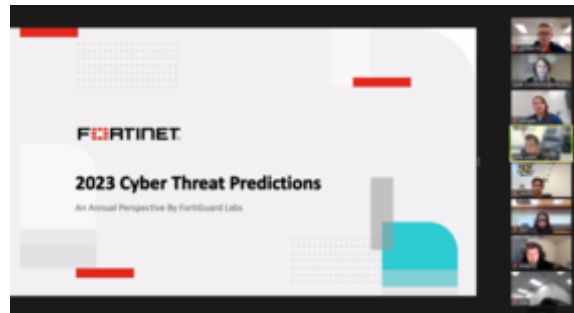
Benefits to schools include:

- ✔ Predictable Billing
- ✔ Inter-Office Connectivity
- ✔ Classroom Safety
- ✔ Private Network
- ✔ Budget Savings
- ✔ And much more.

Learn about our Managed Voice Service.

SYBAC Talks Cybersecurity with Fortinet

During the last couple of months, our SYBAC students from across the State have learned about autonomous vehicles with the Iowa DOT and automation in tractors with John Deere. In February they chatted about cybersecurity. Our guest Mike Lauer, from Fortinet, explained that cybersecurity is a combination of risk and visibility. He confirmed 2022 predictions, highlighted predictions for 2023, and ended with trending areas of focus to stay ahead of threats.

👉 Learn more about our SYBAC program. We will begin taking applications for 2023/2024 in late April. Encourage your students to apply.

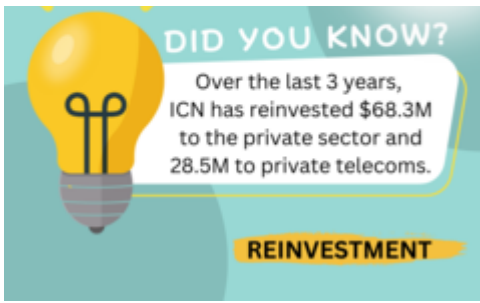### 30 Years of Innovation

Our goal is to provide our readers with a range of information. Below are two sections from our recent Impact Paper.

➡️ We encourage everyone to read our Impact Paper to learn about the Network.

Reinvestment

Over the years, ICN has reinvested millions of dollars back into the private sector. Across the

dollars back into the private sector. Across the State, we partner with private sector companies and private telecom providers, which includes the 270 Part III sites for last-mile leased connections.

Over the last three years, we have reinvested $68.3M to the private sector and 28.5M to private telecoms.

Iowa-based Support

Our Iowa-based expert technicians are available 24 hours a day, 7 days a week for support. We know our customers need on-demand services and our technicians are available immediately.

Over the last five years, we have resolved over 18,800 incident support tickets.

Celebrate 30 Webpage

K-12 Education Notices

E-rate Deadlines Approaching

February 28 is the last date that an FCC Form 470 may be certified by an applicant while still allowing the required 28 days for competitive bidding before the Form 471 application window closes on March 28. The E-Rate section of USAC's website provides resources for new applicants or applicants continuing to participate in the program.

➡️ Widespread Support for E-rate Cybersecurity, Funds for Learning

Internet2 Update: There's Plenty to Learn About Our Presidents!

Join Internet2 for the 2023 Presidential Primary Sources Project sessions featuring interactive discussions and using primary source documents to understand our nation's presidents. Students will examine artifacts, documents, and video clips to learn about presidential campaigns through an interactive web series.

Register for any and all programs.
All programs are live at 11 a.m. ET and 2 p.m. ET.

Internet2's program team will be in touch to confirm your registration.

Latest Broadband and Security News

[Central Rivers Area Education Agency summit addresses cyber threats](#), The Courier

[It's more than a video game](#), Iowa Department of Education

[LightEdge Partners with Iowa State University and Sweetwater Union High School District to Support the Next Generation](#), LightEdge

[Leading the Way: State and Local CIO Priorities for 2023](#), Government Technology

[Leveraging Libraries to End the Digital Divide](#), State Tech

[FirstNet's dedicated wireless network proves useful in spring flooding in Beltrami County](#), FirstNet

[Empower Rural Iowa Broadband Grant Program - Invitation to Qualify #001 - Broadband Intervention Zones](#), Iowa OCIO

[Making Internet for All Right Here in America](#), NTIA