



News & Updates for Bridges Libraries

June 29, 2022

Invoices for FY2023

It's that time again. Invoices for FY2023 Bridges members will be available in your Marketplace account sometime next week. Just log in an check under the Billing menu.

OverDrive will also be sending a directly linked invoice to the email address on your account. If that hasn't been updated lately, it may go to a previous address. If so, it will still be available in your account.

Bridges Membership Fees FY2023

OverDrive app update

Starting the week of July 25, the message on the right will be displayed to your users in the OverDrive app. Later this year, this in-app message will be updated to remind your users about this change.

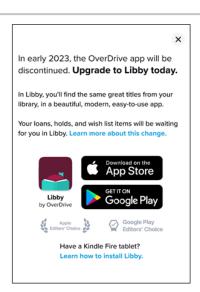
Use the following resources to help your library and users through this transition:

For library staff:

- Bookmark this <u>Resource Center page</u> for helpful FAQs, a preparation checklist, and staff training materials.
- Use this <u>marketing kit</u> to help get the word out to your staff and community.
- Register for a <u>live Q&A session</u> with members of team OverDrive on June 22. If you are not able to join
 live, you can still register to get a link to the recording.

For users:

- In-app messaging will link users to this <u>overview page</u> for more information, FAQs, and helpful video tutorials.
- How-to videos on Libby Help walk users through how to use the app.
- Beginning in August, your users can sign up for virtual training sessions hosted by team OverDrive.
- While Amazon has not yet accepted our submission of the Libby app to the Amazon Appstore, Kindle
 Fire users can now <u>download the app onto their device manually</u>. These steps are also linked to
 from https://www.overdrive.com/apps/libby.



Thank you for being a Bridges member library!

1112 East Grand Avenue Des Moines, Iowa 50319

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