



March 11, 2022

*Thank you to the more than 300 library directors and staff that have already completed this survey! We wanted to send another reminder that the survey will remain open until **March 25**.*

Directors: please consider completing the survey if you haven't already, and please forward this survey on to your front line staff and encourage them to complete it as well. We hope to hear from as many people as possible to help this program be successful.

Library Directors & Staff: Share Your Thoughts on the Psychosocial Needs of Your Patrons

Needs Assessment of Iowa Public Libraries: Invitation to Participate in Online Survey

The State Library of Iowa would like to know how they can support you and your library with patron psychosocial needs. These needs include things related to patron experiences and requests for resources related to poverty, mental health problems, substance abuse, or health problems. The State Library has partnered with Dr. Beth Wahler from the School of Social Work at the University of North Carolina at Charlotte to conduct this needs assessment. Dr. Wahler's primary research interests focus on library patrons' psychosocial needs and how social work can help libraries address these needs, and she has completed needs assessments of other public library systems.

The first step of the needs assessment is this survey of all public libraries in Iowa, which will help us understand your perceptions of patron needs, ideas about the library's role in addressing these needs, and how the State Library could best support you.

We are asking you to complete this brief survey and to please be open and honest in your responses. This survey is voluntary and you may stop at any time. Your information will be kept confidential, and your name and any other identifying information will not be recorded or linked to your responses. The State Library will receive a report of the overall findings from this survey, but care will be taken by Dr. Wahler so no identifying information or individual responses will be released.

After this study is complete, the data could be used for future research studies without additional informed consent. If information from this needs assessment is used for future research studies, published, or presented in any public format, Dr. Wahler will not include any information that would identify individual participants.

The survey will take approximately 20 minutes. If you have any questions about the needs assessment or this survey, please contact Beth Wahler at beth.wahler@uncc.edu or 704-687-0642. If you have questions about your rights as a research participant, or wish to obtain information, ask questions, or discuss any concerns

about this study with someone other than the researcher(s), please contact the Office of Research Protections and Integrity at uncc-irb@uncc.edu.

The survey will be open until Friday, March 25, 2022.

[Take the Patron Psychosocial Needs Survey](#)



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