News & Updates

Supporting our Customers

A Facilities Overview with Patrick Kazeze

Our Facilities team is unique in that they are jack-of-all-trades and cover many disciplines. The team provides oversight of our network vendor. They also coordinate the planned network maintenance, monthly testing of backup generators, and HVAC at over 1500 sites. This group also operates and manages local and long-distance calling features for our voice customers. Read about the TAC and NOC teams.

- Typical Day for the TAC Team…Expect the Unexpected
- Our NOC – First Line of Support
- Automation Increases Efficiencies

Read a Facilities Overview with Patrick Kazeze

CISA Cybersecurity Resources

The recent CISA Insights is intended to ensure that senior leaders at every organization in the United States are aware of critical cyber risks and take urgent, near-term steps to reduce the likelihood and impact of a potentially damaging compromise. All organizations, regardless of sector or size, should immediately implement the steps.

- Reduce the likelihood of a damaging cyber intrusion.
- Take steps to quickly detect a potential intrusion.
- Ensure that the organization is prepared to respond if an intrusion occurs.

Read the Cybersecurity Resource

Internet2 Updates

Register for the 2022 Presidential Primary Sources Project

Broadband News

Central Iowa Broadband Internet Study and Maps

New Online Tool Allows Voters to View Ballot Images

Microsoft Fends Off Record-breaking 3.47Tbps DDoS Attack

Senators Urge NTIA to Prioritize Funding for Broadband Projects in Unserved Areas

US Lawmakers Want to Make Sure Pandemic Telehealth Coverage Doesn't Lapse

Schools Share Strong Measures That Protect Student Data

FCC Announces $1.2B Funds for Broadband Deployment in US

Potential E-Rate Changes: Cybersecurity and New Competitive Bidding

Ohio Lawmakers Push for 911 Upgrade to Allow Texts, but County Officials Balk at the Costs

3 Musician Skills that Translate to Coding

The **Presidential Primary Sources Project** provides **a free program from Jan - Mar 2022** for students to examine artifacts, documents, and video clips. Register today!

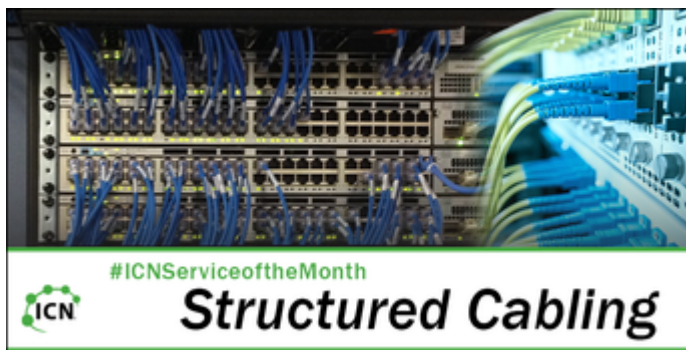**New Internet2 Backbone Uses a Range of New Technologies,** *Telecompetitor*
Internet2 has finished the transition of its research and education network traffic to the fifth-generation backbone that interconnects with 37 state and regional networks, serving every state in the country.

Highlights from Social Media

ICN Industry of the Month: Education

ICN Service of the Month: Structured Cabling

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