



Medicaid e-News

Public Notice:

Retroactive Benefits

Pursuant to 42 CFR 431.408, notice is hereby given that the Iowa Department of Human Services (DHS) will provide the public the opportunity to review and provide input on an amendment to the §1115 Iowa Demonstration Waiver to implement changes to the effective date for Medicaid benefits effective October 1, 2017. This notice provides details about the waiver amendment submission and serves to open the 30-day public comment period, which closes on July 27, 2017.

Public notice and request for comment has been published and can be viewed [here](#).

Reminder:

Electronic Health Records (EHR) Assistance: Time is Running Out

Iowa Medicaid Enterprise (IME) has partnered with Telligen to provide EHR Incentive Program Meaningful Use assistance to Iowa dentists through June 30, 2017.

View the informational flyer [here](#).

Provider Tools and Resources:

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAProvider

AmeriHealthCaritasIA.com/IAProvider

UHCommunityPlan.com/IAProvider



Member Services

[Amerigroup Iowa, Inc.](#)

1-800-600-4441

[AmeriHealth Caritas](#)

[Iowa, Inc.](#)

1-855-332-2440

[United Healthcare](#)

[Plan of the River](#)

[Valley, Inc.](#)

1-800-464-9484

[Iowa Medicaid](#)

[Member Services](#)

1-800-338-8366

Provider Services

[Amerigroup Iowa, Inc.](#)

1-800-454-3730

[AmeriHealth Caritas](#)

[Iowa, Inc.](#)

1-844-411-0579

[United Healthcare](#)

[Plan of the River](#)

[Valley, Inc.](#)

1-888-650-3462

**[Iowa Medicaid
Provider Services](#)**
1-800-338-7909

Verify Eligibility

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what you're looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

FINAL NOTICE: Provider Enrollment Renewal

Provider enrollment renewal is an Affordable Care Act (ACA) requirement for all providers in order to stay active with the Iowa Medicaid Enterprise (IME). This includes providers who were previously enrolled with Magellan and who recently enrolled with the IME.

More information is available [here](#).

Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

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