



Iowa Department of Human Services

Medicaid e-News

Important Reminder:

IA Health Link Public Comment Meeting: Des Moines | December 7, 2016!

The Iowa Department of Human Services continues holding public comment meetings to gather input on the IA Health Link managed care program. Meetings are held once per month, in varying locations throughout Iowa. Access the [IA Health Link 2016 Public Comment Meetings webpage](#) for more information.

The next public comment meeting will take place at the Des Moines Central Library, Meeting Room, 1000 Grand Ave., Des Moines, IA, 50309, on December 7, 2016, from 3 to 5 p.m.

Help get the word out in your community by printing and posting a flyer available for download [here!](#)

Tools and Resources:

Prior Authorization Summary by Plan

The Iowa Medicaid Enterprise (IME) has put together a prior authorization (PA) summary by plan. Providers can quickly view and compare PA requirements for each plan with this easy-to-use chart. This chart has been updated with the most current requirements for each Managed Care Organization (MCO). View the PA requirements by plan [here](#).

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAProvider



Member Services

[Amerigroup Iowa, Inc.](#)
1-800-600-4441

[AmeriHealth Caritas
Iowa, Inc.](#)
1-855-332-2440

[United Healthcare
Plan of the River
Valley, Inc.](#)
1-800-464-9484

[Iowa Medicaid
Member Services](#)
1-800-338-8366

Provider Services

[Amerigroup Iowa, Inc.](#)
1-800-454-3730

[AmeriHealth Caritas
Iowa, Inc.](#)
1-844-411-0579

[United Healthcare
Plan of the River
Valley, Inc.](#)
1-888-650-3462

AmeriHealthCaritasIA.com/IAProvider

UHCommunityPlan.com/IAProvider

[Iowa Medicaid
Provider Services](#)

1-800-338-7909

Verify Eligibility

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

Follow Us!



Sign Up Now

For Iowa Medicaid e-News.

Iowa Medicaid Enterprise | IMECommunications@dhs.state.ia.us | dhs.iowa.gov
100 Army Post Rd., Des Moines, IA 50315

Copyright © 2016. All Rights Reserved.