



Medicaid e-News

Transition:



Provider Network Update

We continue building our networks! You can find an update on provider network development at [here](#) that includes:

- **Provider Network Status Summary:** This document features the market share for the health plans by provider type. The market share is available based on the current fee-for-service network.
- **GeoMaps:** These documents map out provider locations and show market share by region. GeoMaps are available for each MCO.
- **Provider Directories:** You can contact the health plans or visit their webpages to find out which providers have signed with each health plan.

[Amerigroup Provider Search Portal](#)

[AmeriHealth Caritas Provider Search Portal](#)

[UnitedHealthcare Provider Search Portal](#)

IMPORTANT DATES FOR MEMBERS



IA Health Link coverage begins April 1, 2016.

[Iowa Medicaid Member Services](#)
1-800-338-8366

Updated Communications Toolkit

The IA Health Link Communications Toolkit has been updated with the April 1, 2016, launch date and is full of resources including FAQs, social media posts, images, links and more. Download it below:

Communications Toolkit

Follow Us!



Coverage Begins:

Coverage will begin for all members transitioning to the IA Health Link on **April 1, 2016**.

Member Choice Continues:

Members can continue to make changes in MCO selection for any reason until **June 16, 2016**, and after for 'Good Cause' such as their provider hasn't joined the MCO network.

Arriving Soon to Members: Confirmation of Coverage letters and coverage cards will be mailed over the next several weeks.

IMPORTANT DATES FOR PROVIDERS

Any Willing Provider: MCO must contract with any willing provider for a period of time.

- Physical and behavioral health: September 30, 2016. (6 months)
- Long Term Services and Supports: March 31, 2018. (2 years)

Continuity of Care: Maintains member/provider relationship regardless of network.

- Existing Authorizations: June 30, 2016. (90 days)
- Non-Residential: Until an assessment is conducted and service plan is updated.
- Residential: Until March 31, 2017. (1 year)

Contracting Continues

Providers are encouraged to continue working with the three managed care organizations (MCOs) to complete contracts and credentialing requirements in time for the anticipated April 1, 2016, launch date. Find the [MCO contacts here](#).

Resources and Tools:

Managed Care Organization Provider Resource Pages Available

Comprehensive resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. You may view them below:

Amerigroup.com/IAProvider

AmeriHealthCaritasIA.com/IAProvider

UHCCommunityPlan.com/IAProvider

Managed Care

Organizations:

[Amerigroup Iowa, Inc.](#)

1-800-600-4441

[AmeriHealth Caritas](#)

1-855-332-2440

[United Healthcare](#)

[Plan of the River](#)

[Valley, Inc.](#)

1-800-464-9484

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what you're looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

Informational Letters:

Reminder: Provider Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff. Providers should watch closely for updates during the transition period.

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