



Medicaid e-News

Transition:



Updated Mental Health and Substance Abuse Services and "B-3" Services Fee Schedules

Effective for dates of service on or after January 1, 2016, Iowa Medicaid Enterprise (IME) is responsible for coverage of Medicaid funded mental health and substance abuse services previously paid through Magellan until the launch of the IA Health Link program on March 1, 2016, pending final federal approval. To learn more see [Informational Letter 1603](#).

Habilitation Incident Reporting Process

Direction has been provided to Home and Community Based Services (HCBS) Habilitation service providers, Integrated Health Home (IHH) and case managers for the submission of major (critical) incident reports previously submitted to Magellan of Iowa.

The Iowa Plan ended December 31, 2015. For dates of service on or after January 1, 2016, the IME will be responsible for coverage of Medicaid funded mental health and substance abuse services previously paid through Magellan until the launch of the IA Health Link on March 1, 2016. To learn more see [Informational Letter 1601](#).



IA Health Link coverage begins March 1, 2016.

[Iowa Medicaid Member Services](#)
1-800-338-8366

Managed Care

Organizations:

[Amerigroup Iowa, Inc.](#)
1-800-600-4441

[AmeriHealth Caritas](#)
1-855-332-2440

[United Healthcare Plan of the River Valley, Inc.](#)
1-800-464-9484

Member Education and Enrollment Tele-Townhall

Burlington
January 19, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Provider Training

Provider training events have now been scheduled in 11 cities across the state. For detailed information on these events see [Informational Letter 1600-MC](#). Find a provider training event near you and [register here](#).

Contracting Continues

Providers are encouraged to continue working with the three MCOs to complete contracts and credentialing requirements in time for the anticipated March 1 launch date. Find the [MCO contacts here](#). Iowa providers have signed more than 77,000 contracts with the MCOs. Each plan has enrolled over 73 percent of the currently active fee-for-service Iowa providers in their network.

Resources and Tools:

Help get the word out in your community!

Iowa Medicaid has scheduled several member training events in communities across Iowa. Promotional flyers are available below. These can be printed and posted at clinics, on community bulletin boards and used as handouts.

[Burlington | January 19, 2016](#)

[Fort Dodge | January 20, 2016](#)

[Clear Lake | January 21, 2016](#)

[Council Bluffs | January 25, 2016](#)

[Sioux City | January 26, 2016](#)

[Cedar Rapids | January 27, 2016](#)

[Waterloo | January 28, 2016](#)

[Ottumwa | February 2, 2016](#)

[Des Moines | February 2, 2016](#)

[Bettendorf | February 3, 2016](#)

[Dubuque | February 4, 2016](#)

Toolkits Have Been Updated

The IA Health Link toolkits are full of useful resources including FAQs, social media posts, images, important links and more. They have been updated with the most recent and accurate information on implementation and MCO choice options. View the links below.

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January 20, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Clear Lake

January 21, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Council Bluffs

January 25, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Sioux City

January 26, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Cedar Rapids

January 27, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Waterloo

January 28, 2016
5-7 p.m.

Member Education and Enrollment Tele-Townhall

Ottumwa

February 2, 2016

Stakeholder Toolkit

Provider Toolkit

Communications Toolkit

Informational Letters:

Reminder: Provider Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff. Providers should watch closely for updates during the transition period.

- All currently enrolled providers can continue to see Medicaid members and receive current reimbursement through Iowa Medicaid during the transition period. [See Informational Letter 1594-MC](#).
- If you're a provider of behavioral health services, please find an important update on this transition in [Informational Letter 1597](#).

5-7 p.m.

Member Education and Enrollment Tele-Townhall

Des Moines

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5-7 p.m.

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Bettendorf

February 3, 2016

5-7 p.m.

Member Education and Enrollment Tele-Townhall

Dubuque

February 4, 2016

5-7 p.m.

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