



Medicaid e-News

News and Announcements:

Dental Wellness Plan Changes Delayed Until September 1, 2018



The Iowa Medicaid Enterprise has delayed the implementation of the \$1,000 annual dental benefit maximum (ABM) for adult Medicaid members until September 1, 2018.

The ABM will be implemented for every adult Medicaid member, age 21 and older, for members served through Fee-for-Service (FFS) Medicaid and members enrolled in the Dental Wellness Plan (DWP).

Members will be subject to a \$1,000 ABM for September 1, 2018 through June 30, 2019.

For more information, see [Informational Letter 1916](#).

Latest MCO Quarterly Report Available

The latest quarterly report for the Iowa Medicaid Managed Care Organizations is now available [online](#).

This report, which was released July 10, 2018, includes performance data from January through April 2018 for Amerigroup Iowa, Inc. and UnitedHealthcare Plan of the River Valley, Inc.

Iowa Medicaid
Contacts

[Iowa Medicaid
Member Services](#)

1-800-338-8366

[Iowa Medicaid
Provider Services](#)

1-800-338-7909



IA Health Link
Member Services

[Amerigroup Iowa](#)

1-800-600-4441

[UnitedHealthcare](#)

1-800-464-9484

IA Health Link
Provider Services

[Amerigroup Iowa](#)

1-800-454-3730

[UnitedHealthcare](#)

1-888-650-3462

Public Notices

The following public notices and requests for comment have recently been posted on the Department's website:

[Expand Nursing Facility Special Population Definition](#)

[Implement a Statewide Fee Schedule Reimbursement for Case Management Services](#)

[Increase Home Health Agency Low Utilization Payment Adjustment Rates](#)

Upcoming Public Hearings

The Department has scheduled public hearings on an amendment to the Iowa Wellness Plan that would allow retroactive eligibility coverage for only Medicaid applicants who reside in a nursing facility.

Public Hearing Schedule:

- **August 6, 2018, 11 a.m. - 12 p.m.**
 - The Aalfs Downtown Library, Gleeson Room, 529 Pierce St., Sioux City
- **August 9, 2018, 11:30 a.m. - 12:30 p.m.**
 - Iowa State Capitol, Senate Room 116, 1007 E. Grand Ave., Des Moines

Community Events:

UnitedHealthcare presents Healthy You Fair

A health fair that gives Iowans the opportunity to speak individually with health experts, receive health tips and educational materials, and take part in fun family activities.

Where : Hy-Vee, 2323 W. Broadway Ave., Council Bluffs

When : July 21, 2018, 10:30 a.m. - 1 p.m.

UnitedHealthcare presents Healthy You Fair



Dental Wellness Plan
Member Services

[Delta Dental](#)

1-888-472-2793

[MCNA Dental](#)

1-855-247-6262

Dental Wellness Plan
Provider Services

[Delta Dental](#)

1-888-472-1205

[MCNA Dental](#)

1-855-856-6262

Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

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A health fair that gives lowans the opportunity to speak individually with health experts, receive health tips and educational materials, and take part in fun family activities.

Where: Hy-Vee, 1422 Flammang Drive, Waterloo
When: July 28, 2018, 10:30 a.m. - 1 p.m.

Amerigroup Iowa presents Health and Wellness Fair

A family-friendly event featuring health and wellness information for both adults and youth.

Where: Cedar County Courthouse Lawn, 400 Cedar St., Tipton
When: August 3, 2018, 9 a.m. - 1 p.m.

Reminders:

Good Cause

Remember, members requesting to change their MCO due to 'Good Cause,' first must contact their current MCO to go through their grievance process for resolution. If the issue has not been resolved following the decision of the grievance, the member may call Iowa Medicaid Member Services. The final decision for disenrollment will be determined by DHS. For more information click [here](#).

Provider Tools and Resources:

Providers are Encouraged to Verify Eligibility

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAProvider

UHCommunityPlan.com/IAProvider

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

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