



Iowa Department of Human Services

Medicaid e-News

Important Announcement:

CORRECTION:

There was an error in the Dental Wellness Plan links featured in the previous Medicaid e-News. The links have been corrected below:



Dental Wellness Plan Member Mailings

Important mailings are being sent to members regarding changes to the delivery of dental services for Dental Wellness Plan members and adult Medicaid members. The mailings identified below will begin arriving in mailboxes this week:

Current Dental Wellness Plan

Members: Letters are being sent to members who are already enrolled in the Dental Wellness Plan to inform them of changes to the program. Included in this mailing:

- [Letter to Current Members](#)
- [Benefits and Healthy Behaviors](#)

New Dental Wellness Plan Members:

Letters are being sent to adult Medicaid members, age 19 and older, to inform them of their enrollment in the Dental Wellness Plan. Included in this mailing:

- [Letter to New Members](#)
- [Benefits and Healthy Behaviors](#)



Member Services

[Amerigroup Iowa, Inc.](#)
1-800-600-4441

[AmeriHealth Caritas Iowa, Inc.](#)
1-855-332-2440

[United Healthcare Plan of the River Valley, Inc.](#)
1-800-464-9484

[Iowa Medicaid Member Services](#)
1-800-338-8366

Provider Services

[Amerigroup Iowa, Inc.](#)
1-800-454-3730

[AmeriHealth Caritas Iowa, Inc.](#)
1-844-411-0579

[United Healthcare Plan of the River Valley, Inc.](#)
1-888-650-3462

These members will also receive an enrollment packet in the coming weeks. The enrollment packet will include information on selecting a dental carrier.

For more information visit the [Dental Wellness Plan webpage](#), or view the links below:

- [Public Notice for Public Comment](#)
- [DWP 1115 Demonstration Amendment](#)
- [Informational Letter 1788-D](#)

Reminder:

Public Comment Meeting: Sioux City

The Iowa Department of Human Services continues holding public comment meetings to gather input on the IA Health Link managed care program. Meetings are held once per month, in varying locations throughout Iowa. Access the [IA Health Link Public Comment Meetings webpage](#) for more information.

The next public comment meeting will take place at Western Iowa Tech Community College, 4647 Stone Ave., Sioux City, IA 51106, on June 13, 2017, from 5 to 7 p.m.

Help get the word out in your community by printing and posting a flyer available for download [here!](#)

Electronic Health Records (EHR) Assistance: Time is Running Out

Iowa Medicaid Enterprise (IME) has partnered with Telligen to provide EHR Incentive Program Meaningful Use assistance to Iowa dentists through June 30, 2017.

View the informational flyer [here](#).

Provider Tools and Resources:

Prior Authorization Summary by Plan

The Iowa Medicaid Enterprise (IME) has put together a prior authorization (PA) summary by plan. Providers can quickly view and compare PA requirements for each plan with this easy-to-use chart. This chart has been updated with the most current requirements for each Managed Care Organization (MCO). View the PA requirements by plan [here](#).

[Iowa Medicaid Provider Services](#)

1-800-338-7909

FINAL NOTICE: Provider Enrollment Renewal

Provider enrollment renewal is an Affordable Care Act (ACA) requirement for all providers in order to stay active with the Iowa Medicaid Enterprise (IME). This includes providers who were previously enrolled with Magellan and who recently enrolled with the IME.

More information is available [here](#).

Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

Follow Us!



[Sign Up Now](#)

For Iowa Medicaid e-News.

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAProvider

AmeriHealthCaritasIA.com/IAProvider

UHCommunityPlan.com/IAProvider

Verify Eligibility

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.