

# Lottery Action Newsletter

VOL. 10, #8 April 21 - May 4, 2003

## Get Credit for Mistake Powerball and Hot Lotto Tickets

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket.

**If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated:**

—The defective play must be confirmed by immediately producing a REPRINT ticket.

—Call the SGI hotline at 800-858-4744. They will provide you with a Control Number. They'll also help you get the information needed to report the problem to the Lottery and, if necessary, help you produce the REPRINT ticket.

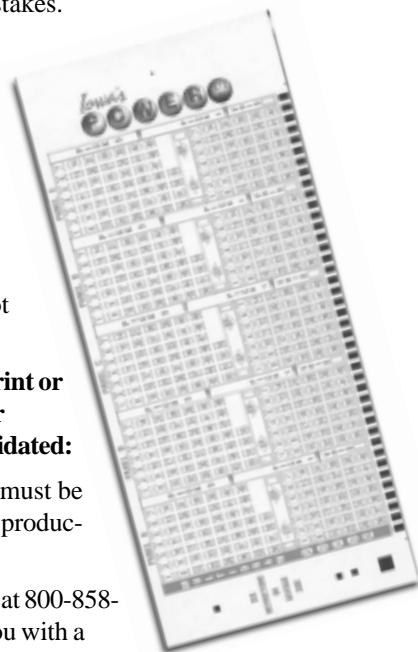
—Any or all parts of the defective ticket, along with the REPRINT ticket and Control Number, must be returned to the Lottery in the retailer settlement envelope.

—When the Lottery receives the defective ticket and the REPRINT ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

**If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:**

—Call the SGI hotline to report the problem and correct ticket information. A Control Number will be provided.

—Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket



## At A Glance...

### Instant Game Start Dates

- April 28 ..... Tee Time Tripler (\$1)
- April 28 ..... Diamond Bingo-Green (\$2)
- May 19 ..... The Hulk (\$1)
- May 19 ..... Wild Time (\$2)
- May 19 ..... Slingo (\$3)

### Revised Game End and Validation End Dates List:

Game #	Game Name	Official Game End	Valid. Period Ends
Game #303	Double Blackjack-Red	01/22/03	04/22/03
Game #338	Treasure Hunt	01/22/03	04/22/03
Game #314	Nifty 50	02/11/03	05/12/03
Game #315	24K Winner	02/11/03	05/12/03
Game #317	Criss Cross Cash	02/11/03	05/12/03
Game #322	Quick Cut	02/11/03	05/12/03
Game #327	Gold & Glory	02/11/03	05/12/03
Game #332	Corned Beef & Cash	02/11/03	05/12/03
Game #334	The Gnu Game	02/11/03	05/12/03

Other important dates are listed on the back of this issue.

after all draws have passed. Then send the ticket and the control number to the Lottery in the retailer settlement envelope. The Lottery will credit you for the cost of the ticket less any winnings.

**The most common reasons for denying credit:**

- 1) The retailer did not call SGI.
- 2) No ticket or play was sent to the Lottery.

In short, if you don't follow the steps outlined above, you are out of luck!

Think about this: why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line. 🍀

# Use Correct Coupon Number When Cashing Lotto Bucks

Recently the lottery mailed out quite a few Lotto Buck coupons to player. We'd like to review with retailers some things to watch for when cashing Lotto Bucks.

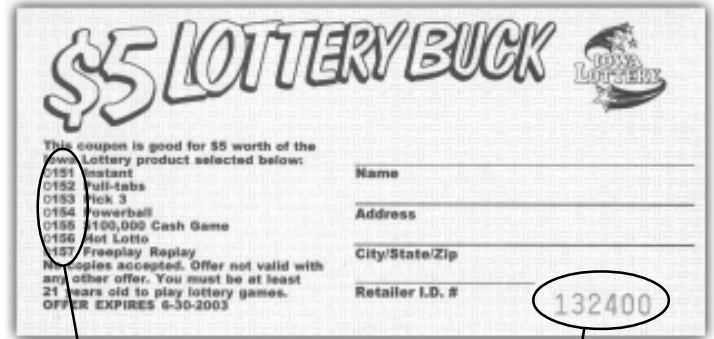
First, when cashing the coupons, use the three-digit "promo" number listed on the left-hand side of the coupon that corresponds to the game that the player has chosen to play. For example, if the player wants to buy Powerball tickets, the retailer should enter the number "154" for the \$5 Lotto Buck or "147" for the \$1 Lotto Buck when asked for the coupon number. Enter the correct three-digit number from

the Lotto Buck into the "coupon" box on your lotto terminal. Don't use the red number in the lower right-hand corner of the Lotto Buck because it is an internal control number. If you follow these steps correctly, your store will receive instant credit from the coupon instead of waiting for the DSR to make their weekly visit.

Second, as the example above illustrates, the "promo" numbers on the \$1 Lotto Buck are different than the "promo" numbers on the \$5 Lotto Buck. Retailers need to be careful that they enter the correct "promo" number.

Also remember to keep the cashed Lotto Bucks in your drawer to give them back to the

lottery for proper credit. Please direct any questions to your DSR or to the lottery hot line. ☎



Enter one of these numbers as the "coupon" number in the lotto terminal.

Don't use this number.

APRIL/MAY 2003	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
	20	21	22	23	24	25	26 DOG-GONE LUCKY CONTEST, CLIVE	
	LOTTERY ACTION DELIVERS							
	27	28 TEE TIME TRIPLER (\$1)/DIAMOND BINGO (\$2) BEGIN	29	30	May 1	2	3 DOG-GONE LUCKY CONTEST, CEDAR RAPIDS	
	4	5	6	7	8	9	10	
	LOTTERY ACTION DELIVERS							
11	12	13	14	15	16	17 TRAILER AT TOBACCO OUTLET, IOWA CITY		
18	19 THE HULK (\$1)/WILD TIME (\$2)/SLINGO (\$3) BEGIN	20	21	22	23	24		
LOTTERY ACTION DELIVERS								

## 'Tee Time' and 'Diamond Bingo' Due in Stores Soon

### Tee Time Tripler



**Cost: \$1**  
**Top Prize: \$300**  
**Odds: 1 in 4.97**  
**Begin Ordering: April 28**

Tee up to try some winning! If the player finds three like amounts, they win that amount. If the player finds two like amounts and a "Golf Cart" symbol, they win triple that amount! 🏌️

Prize	Odds
Two tickets	1 in 7.50
\$2	1 in 20.00
\$6	1 in 90.00
\$18	1 in 300.00
\$54	1 in 300.00
\$100	1 in 17,100.00
\$300	1 in 23,940.00



### Diamond Bingo-Green

**Cost: \$2**  
**Top Prize: \$25,000**  
**Odds: 1 in 3.78**  
**Begin Ordering: April 28**

Scratch the "Caller's Card" and "Bonus Numbers." Scratch the numbers on "Cards 1 through 4" that match the numbers on the "Caller's Card" and "Bonus Numbers." If on any one of "Cards 1 through 4" a player matches all numbers in a complete horizontal, vertical or diagonal line; four corners; or an "X" (consisting of eight

numbers plus a "Free" space), they win the corresponding prize in the prize arrow that points at that card. Match a "Mini Diamond" (consisting of four numbers plus a "Free" space) on Cards 1 or 2 and win \$25 automatically. Match a "Large Diamond" (consisting of 12 numbers plus a "Free" space) on Cards 3 or 4 and win \$1,000 automatically! 🏀

Prize	Odds of Winning
\$2	1 in 6.82
\$3	1 in 11.54
\$5	1 in 64.29
\$10	1 in 450.00
\$25	1 in 112.50
\$30	1 in 450.00
\$50	1 in 450.00
\$150	1 in 7,980.00
\$250	1 in 39,900.00
\$500	1 in 59,850.00
\$1,000	1 in 29,925.00
\$2,500	1 in 119,700.00
\$25,000	1 in 239,400.00

## MidAmerican Employees Win \$100,000 in Powerball



Walter Smith, left, and Pat Sparks, smile after claiming their shares of a \$100,000 Powerball prize.

Five Oskaloosa MidAmerican Energy employees playing Powerball together have split a \$100,000 prize.

Walter Smith of Beacon claimed the prize for the group at Iowa Lottery headquarters in Des Moines. Smith says the five men have been playing Powerball twice per week together for about 18 months.

Smith, who purchased the winning ticket at South 7th Grocery in Oskaloosa, explained that he stopped at that store to see if the Powerball jackpot had been won in the previous drawing.

When the clerk ran Smith's ticket through the lotto terminal, she told him he needed to go to Des Moines to collect his prize. After she printed out the numbers, she helped him compare the printout with his ticket.

"I said, 'What's the Powerball?' and she told me and I said, 'We don't have that. What's the other numbers?' She read them across and right away I knew it was \$100,000," Smith said. "I started calling these guys and I don't know that they really believed me!"

The other four winners are: Patrick Sparks, Leroy Lanphier and Thomas Michael O'Connor of Oskaloosa and Stephen Smith of Ottumwa.

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**"You don't believe it, you know? 'Are you sure? Is that really a winner?'"—Pat Sparks**  
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Sparks said he's still in shock over the win. "You don't believe it, you know? 'Are you sure? Is that really a winner?'" he said.

Smith said some of the men had been talking about dropping out of the pool—now they've decided they have a good reason to stay in!

Many of the winners haven't had time yet to decide how they will use their winnings. Smith said he will probably pay off a recently purchased vehicle with his share of the winnings and put the rest in the bank for a while. 🏠

Clip and Save

# IOWA LOTTERY

## GAME INFORMATION


Clip and Save

Game		Start Date	As of April 21, 2003		
304	CASINO ACTION	09/24/01			
305	CASH SPECTACULAR	10/01/01			
323	TWO MUCH FUN	12/10/01			
328	DOUBLE DOWN	01/07/02			
330	WILD CHERRIES	01/28/02			
331	PHARAOH'S GOLD	02/04/02			
336	LUCKY STARS	03/04/02			
333	7-11-21	03/11/02			
301	LOTS O' SPOTS BINGO-Blue	03/18/02			
324	DOUBLE DOUBLER-Orange	03/18/02			
325	DOUBLE BLACKJACK-Green	03/18/02			
326	CROSSWORD-Yellow	03/18/02			
337	SILVER DOLLARS	03/25/02			
343	HOT CARDS	04/22/02			
344	BONUS BASEBALL	05/06/02			
345	DOLLAR SIGNS	05/13/02			
346	SNAKE EYES	05/20/02			
347	STARS AND STRIPES	06/03/02			
348	STRUCK BY LUCK	06/10/02			
349	FAST 5s	06/17/02			
335	LUCKY DAY	06/27/02			
353	LUCKY LINES	07/08/02			
352	GRAND CHAMPION	07/15/02			
342	STINKIN' RICH	07/29/02			
350	RED HOT 7S	08/05/02			
351	WHOOPE DE DOUGH	08/12/02			
355	ACES HIGH	08/26/02			
356	FOOTBALL FEVER	09/09/02			
358	MONEY MAZE	09/16/02			
359	CASH HARVEST	09/23/02			
360	BETLE BAILEY DOUBLE TIME	10/07/02			
357	BONUS CROSSWORD-Aqua	10/07/02			
361	VENETIAN® LAS VEGAS	10/14/02			
354	TOP BANANA	10/21/02			
362	BAH HUMBUCKS	11/04/02			
318	CANDY CANE CASH	11/04/02			
363	LUCKY STREAK	11/18/02			
339	DIAMOND BINGO-Red	11/18/02			
365	CASH FLURRIES	12/02/02			
364	BEGINNER'S LUCK	12/16/02			
378	KUM & GO—WE GO ALL OUT!	01/06/03			
367	POKER FACE	01/06/03			
368	LUCK OF THE DICE	01/06/03			
369	BE MINE	01/27/03			
370	ALL THE MARBLES	01/27/03			
373	SHAMROCK GREEN	02/17/03			
374	TICKET TO VEGAS	02/17/03			
377	BONUS CROSSWORD-Blue	02/17/03			
371	2 FOR THE DOUGH	03/03/03			
372	DOUBLE DOUBLER-Green	03/03/03			
366	THE BUCK STARTS HERE	03/17/03			
376	DOUBLE BLACKJACK-Red	03/17/03			
375	DILBERT	04/07/03			
380	JUMBO BUCKS	04/07/03			
391	RED HOT 7'S	04/07/03			

Game	Start Date	Last Date To Pay Prizes
303	DOUBLE BLACKJACK-RED	08/20/01
338	TREASURE HUNT	04/01/02
314	NIFTY 50	10/08/01
315	24K WINNER	10/15/01
317	CRISS CROSS CASH	11/05/01
322	QUICK CUT	12/17/01
327	GOLD & GLORY	01/07/02
332	CORNED BEEF & CASH	02/11/02
334	THE GNU GAME	02/25/02



If you or someone you know has a gambling problem, call 1-800-BETS OFF.  
You must be at least 21 years old to purchase lottery tickets.

Lotto Game Information				
	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
Freeplay Replay	Wednesday and Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Hot Lotto	Wednesday and Saturday	7:59 p.m.	10:00 p.m.	11:45 p.m.
\$100,000 Cash Game	Monday through Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Pick 3	Every day, Sunday through Saturday	7:59 p.m.	9:20 p.m.	9:40 p.m.
Powerball	Wednesday and Saturday	7:59 p.m.	9:59 p.m.	11:40 p.m.