

October 7, 2021

Recent update to system requirements for Libby and OverDrive

[Last month](#), OverDrive reported that the web certificate provider [Let's Encrypt](#) would end support for older operating systems at the end of September 2021. Certificates from Let's Encrypt are relied on for secure connections for websites and apps including Libby and OverDrive. As a result of this change, the following is now in effect:

- Libby's minimum iOS version is now iOS 10. To use Libby on an iOS device, users are required to update their device's operating system to iOS 10 or newer. [These are the steps to help iOS users update their operating system version](#).
- The legacy OverDrive for Mac desktop app is only supported on macOS versions 10.12.1 through 10.14.
- Users on legacy web browsers may experience issues loading [libbyapp.com](#) or the Bridges website and should upgrade to a newer browser version, if possible.

The expectation was that affected users would receive a security warning after the Let's Encrypt change, but we've since learned that a warning is not always displayed. Users may experience issues with signing in, borrowing, loading the app's content, etc.

For more information and troubleshooting tips, check out [Libby Help](#) and [OverDrive Help](#).

[OverDrive Help](#) Borrow
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audiobooks

Libby.

The library reading app
from OverDrive

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1112 East Grand Avenue
Des Moines, Iowa 50319

