Member Update

Iowa Public Employees' Retirement System February 2021

My Account Login Process

IPERS' My Account login process may be different from other online accounts you use. The features of our login process are intended to balance ease of use with strong protections that ensure member data security and reduce the risk of that data being compromised. Visit our website to learn more about the My Account login process.

Note: At this time, My Account is not accessible from mobile browsers (i.e. cell phones, tablets).

Member Communication

How to Determine if IPERS Communication is Legitimate

IPERS communicates with our members using various methods. We understand that sometimes it can be difficult to determine if the information you receive is legitimate. Below are the most common channels we use to provide information to our members.

Email - Mass email communication from IPERS will come from this address:

- IPERS@public.govdelivery.com. Please make sure you mark this as a safe email address so communication from IPERS doesn't go into the spam filter. **Website** - Information that is communicated by email is also featured prominently on
- the home page or newsroom at www.ipers.org. Social Media - Information that is communicated by email is also shared on
- Facebook and Twitter. Mail - Occasionally we mail information. Each year, members receive their Annual
- Benefit Statement and the IPERS Summary Annual Financial Report by mail. We also notify members by mail when changes have been made to their account (for example bank account information, address or email changes). Information sent by mail is usually on the IPERS letterhead or includes our logo and contact information.

If you have questions about the legitimacy of information you've received from IPERS, please email <u>communications@ipers.org</u>.

Receiving IPERS Emails

We often use email to communicate important information with our members. You are receiving this newsletter because your email address is included in your member record. If you know an IPERS member who is not receiving email communication from us, encourage them to visit our <u>Receiving IPERS Emails page</u> or <u>contact us</u>.

Annual Benefit Statements

Keep an eye out for your Annual Benefit Statement that will arrive by mail this spring. Be sure to review your statement to see your earnings to date, service accrued and projected retirement benefits. If you notice any errors in your statement, please contact us.

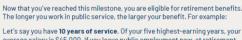


VESTED MEMBERSHIP @ questions about what it means to As a vested IPERS member, you have earned access to several benefits. be vested? If not, check out our

updated publication for Regular and <u>Special Service</u> members. The slimmed down, easy-tounderstand guide explains how you become vested along with the benefits of being vested. If you have additional questions about vesting, you can visit our <u>Vested Members page</u>, consult the Member Handbook or contact us.

Are you vested? Do you have





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contributions and interest earnings. As a vested member, if you leave IPERS-covered employment and take a refund, you will also receive a portion of your employers' contributions made on your behalf, plus interest. The employer portion is a percentage of your employer's contributions calculated by dividing your years of service Example: Jill leaves IPERS-covered

Benefit Payments

Employer Contributions You were always entitled to

100% of your own IPERS



THE LONGER YOU WORK, THE LARGER YOUR BENEFIT





Join the Crowd - Follow us on Social

Media Join the thousands who follow us on social media. Connect with us on Facebook,

<u>Twitter</u> and <u>YouTube</u>. Invite your friends to follow IPERS too!



