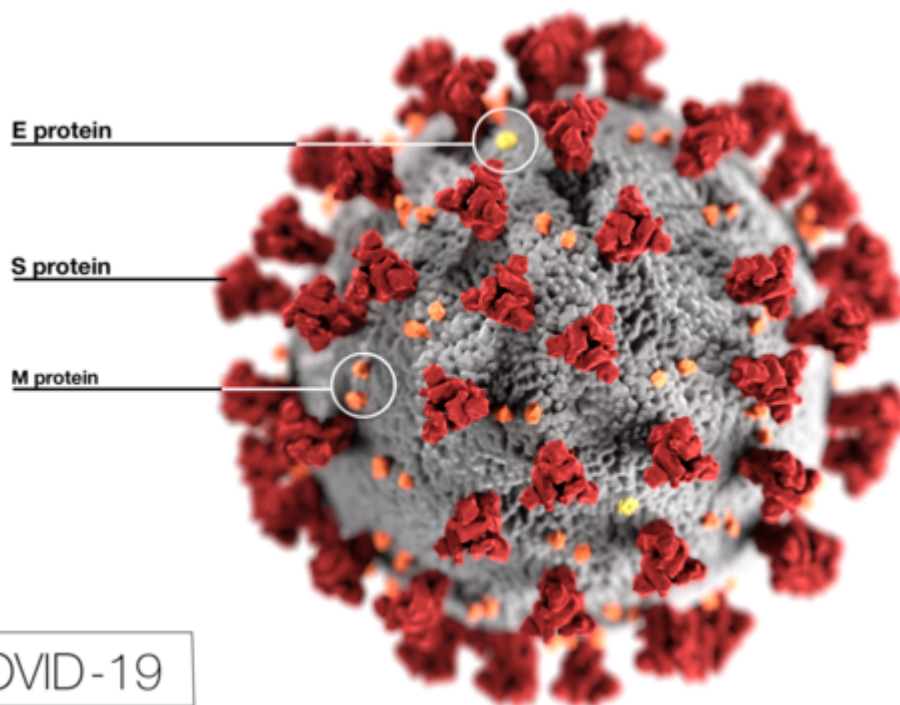




IOWA DEPARTMENT OF HUMAN RIGHTS

Office of Asian & Pacific Islander Affairs (API)

April 2020



Iowa COVID-19 Official Resource Portals

<https://coronavirus.iowa.gov/>

Statewide COVID-19 Hotline - 24-hour public hotline for Iowans experiencing COVID-19 symptoms: Call **2-1-1**

Iowa Governor's Press Releases (sign-up required): <https://governor.iowa.gov/newsroom>

Iowa Dept. of Human Rights COVID-19 resources: <https://humanrights.iowa.gov/covid-19>

Iowa Dept. of Health and Human Services: [COVID-19 Response](#)

Iowa Dept. of Public Health - translated health education materials: <https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/ELL>

Iowa Dept. of Public Health - other translated materials: <https://idph.iowa.gov/Health-Equity/COVID-19-Resources-for-Underserved-Populations>

Iowa Dept. of Public Health - County-by-County Tracking Dashboard: <https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus>

[Find a Primary Care Clinic Near You](#) [List of All County Public Health Departments](#)

Iowa Attorney General - Consumer Protection (file complaints online): <https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint>

Iowa Commission on Volunteer Service (Volunteer Iowa): <http://volunteeriowa.galaxydigital.com/>

Iowa COVID-19 Legal Hotline: 800-332-0419 ([Iowa Legal Aid](#) and volunteer lawyers). The hotline will cover topics like eviction, denial of unemployment benefits or other employment issues, and identity theft.

Iowa Dept. of Transportation: [COVID-19 Public Response](#)

[REAL ID deadline extended to October 1, 2021](#)

Iowa Workforce Development: [File Unemployment Claim](#)

Iowa Economic Development

Authority: <https://www.iowaeconomicdevelopment.com/our-agency-detail-resources?id=6710&panel=3>

State Data Center: [English-Language Learners by County/School Districts](#)

Iowa Dept. of Education: <https://educateiowa.gov/article/2020/04/03/covid-19-guidance-and-information>

Iowa College Aid: <https://www.iowacollegeaid.gov/>

Iowa Board of Regents: <https://www.iowaregents.edu/>

Iowa Community Colleges: <https://educateiowa.gov/community-colleges>

Community-Serving Organizations

211 - United Way: <http://www.211.org/services/covid19>

Download 211 Resource Locator App: <https://www.211iowa.org/211app/>

Asian & Pacific Islander American Health Forum: COVID-19 translations (crowd-sourced) <https://docs.google.com/spreadsheets/d/1XePaKv7Ar59PG7z37Qqzlb8WfynEx5BK5ZfK3VLXlJA/edit#gjid=1074254631>

[COVID-19 Health Literacy Project](#): All materials are reviewed by physicians and medical school faculty members at the Harvard hospitals and created in collaboration with Harvard Health Publishing. All are freely available for download and distribution without copyright restrictions. Supports 35 languages.

Refugee Alliance of Central Iowa (multi-lingual materials): <https://www.refugeeallianceofcentraliowa.org/covid19-information>

The Refugee Response (multi-lingual videos): <https://www.youtube.com/playlist?list=PLOZioxrlwCv3XMucYU8AmVRC7R7vLnYEJ>

EMBARC Refugee Rise AmeriCorps ([Volunteer Iowa](#)) - Polk County Crisis Hotline & Multi-Lingual Resource Portal: <https://sites.google.com/embarciowa.org/embarc-crisis-response/crisis-helpline?authuser=0>

Dubuque Pacific Islander Health Care Initiative: <https://www.facebook.com/dubuquepacificislander/>

Tri-State Marshalllese Community: <https://www.facebook.com/groups/1395405894070279/>

US Federal COVID-19 Official Resource Portals

<https://www.coronavirus.gov/>

Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Health & Human Services (HHS):

Individuals with a change in employment status due to COVID-19 may be eligible to enroll in Affordable Care Act (ACA) coverage through [healthcare.gov](#). A special enrollment period (SEP) is a period outside of open enrollment when a person can enroll in or switch ACA coverage.

HHS Office of Civil Rights in Action - [Anti-Discrimination Memo and Complaints](#)

HHS Office of Refugee Resettlement (ORR)-supported: [Multi-lingual COVID-19 Resources](#)

Internal Revenue Service (*The deadlines to FILE and PAY federal income taxes are extended to July 15, 2020*):

Coronavirus Tax Relief: <https://www.irs.gov/coronavirus>

Report Phishing & Online Scams: <https://www.irs.gov/privacy-disclosure/report-phishing>

Federal Trade Commission: [Spot the Scams](#)

Small Business Administration: [Coronavirus \(COVID-19\): Small Business Guidance & Loan Resources](#)

US Dept. of the Treasury: [Financial Relief Portal](#)

US Dept. of Labor: [Paid Sick Leave](#) and [Workplace Safety](#)

Occupational Safety and Health Administration - [File A Complaint \(OSHA\)](#)

[Report workplace safety violations](#) [online form](#) [workplace COVID-19 guidance](#)

US Dept. of Justice - [Immigrant & Employee Rights](#) [File a Charge](#)

Individuals who believe they have suffered discrimination may call the Immigrant and Employee Rights Section's (IER) toll-free Worker Hotline at 1-800-255-7688 [Voice] or 1-800-237-2515 [TTY].

[US Dept. of Homeland Security \(FEMA\)](#) - [Rumor Control & Misinformation](#)

AGING & CARETAKER RESOURCES

Iowa CareGivers Association: [Memo to Frontline Direct Care Workers](#)

[Justice in Aging](#) - [Nursing Facilities During COVID-19 Outbreak](#)

Iowa Dept. of Aging - [Find A Local Agency on Aging for services and resources](#)

Elderly & Other Underlying Considerations with COVID-19 (page 2): <https://www.polkcountyiowa.gov/media/618691/covid-19-community-spread-mitigation.pdf>

<https://idph.iowa.gov/Health-Equity/Special-Considerations-for-Higher-Risk-Groups>

[Iowa Long-Term Care Ombudsman](#) (legal representative): [Find Your Local Ombudsman](#)

National Center on Law & Elder Rights: <https://ncler.acl.gov/> does not provide direct legal assistance to individuals. Case consultation service is available to legal services and aging network professionals.

Blog on cultural approaches when assisting Asian elders: [Life at the Intersection: Older Adults Need a Response to COVID-19 Grounded in Equity](#) (Citation: Denny Chan, March 27, 2020, BLOG, Health Equity, Home & Community Based Services -Justice in Aging)

Medicare & Coronavirus - Telehealth & Plan

Coverage: <https://www.medicare.gov/medicare-coronavirus>

ANTI-ASIAN DISCRIMINATION

* If a crime or assault has taken place or in an emergency, contact local law enforcement/police or call 9-1-1 immediately.

[Federal Bureau of Investigation](#): Report Hate Crimes - After reporting to local police, quickly follow up with a tip to the Federal Bureau of Investigation (FBI). [Get Help Now!](#)

FBI Online Tip Form: <https://tips.fbi.gov/>

Iowa Department of Public Safety: Report Hate Crimes - <https://dps.iowa.gov/>
515-281-5138

[Iowa Victim Service Call Center](#): Every advocate at the Call Center receives extensive training in all these crime issues, including Hate Crimes. It works with the Iowa Coalition Against Domestic Violence and the Iowa Coalition Against Sexual Assault to train staff. Advocates are also instructed by many of the culturally-specific groups from around Iowa. **1-800-770-1650** or **text 'IOWAHELP' to 20121**

National Database to Report Incidents: Asian Pacific Policy and Planning Council (A3PCON) and Chinese for Affirmative Action (CAA) have [launched this reporting center](#) to allow community members to report incidents of hate they have experienced. Individual information, including personal identification details, will be kept confidential and will only be shared with permission. In the aggregate, the information will be used for assistance, advocacy and education.

[Translated incident reporting forms](#)

City of Des Moines Human Rights Office - case collection

If you live in the Des Moines area and feel you have been discriminated against because of your age, race, religion, creed, color, sex, sexual orientation, gender identity, national origin, ancestry, disability or familial status, please contact the Des Moines Civil & Human Rights Commission at humanrights@dmgov.org or 515-283-4284.

Important Note: This form is not an official tool to report biased incidents and/or hate crimes. Submitting information about biased incidents or messages in the area (particularly due to the COVID-19/Coronavirus anti-Asian rhetoric) will help community partners ensure issues affecting our fellow API Iowans:

https://docs.google.com/forms/d/e/1FAIpQLSe_VehuejzRKkK8jpyuSIJKtC4eZ-bZwhsNoHk_6gDA3qOFYQ/viewform?vc=0&c=0&w=1

[City of Ames Human Relations Commission](#)

[City of Dubuque Human Rights](#)

[City of Cedar Rapids Civil Rights](#)

[City of Council Bluffs Civil Rights](#)

[City of Iowa City Equity & Human Rights](#)

[City of Sioux City Human Rights](#)

[City of Waterloo Civil Rights](#)

[League of Iowa Human & Civil Rights Agencies](#)

[Iowa Civil Rights Commission](#)

APALA - National Organization of Asian American & Pacific Islander Working People: [Workplace Guidance To Address Discrimination](#)

[Self-Care Tips for Asian Americans Dealing with Racism Amid Coronavirus](#)

CDC - [Reduce Stigma for Asian Americans](#)

US Equal Employment Opportunity Commission (EEOC): [Statement](#)

Report Employer Discrimination: EEOC [Public Portal](#)

US Attorney - Northern Iowa District: <https://www.justice.gov/usao-ndia/civil-rights-ada>

US Attorney - Southern Iowa District: <https://www.justice.gov/usao-sdia>



[Tina Shaw](#) | Executive Officer

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Work 515-281-4219 | Toll Free 800-922-8917 | Fax 515-242-6119

Website: <https://humanrights.iowa.gov/cas/capi>

Archive of past newsletters: <http://bit.ly/2Ilyo1Y>