#### Lottery Action Newsletter

VOL. 9, #16 Aug. 19 - Sept. 8, 2002

## Welcome Fall With Great New Games!



Cost: \$1

Top Prize: \$1,500 Odds: 1 in 4.48

Begin Ordering: Aug. 26



	Prize	Odds
Find an "Ace" and		
double the prize! If any of	\$1	1 in 7.50
"Your Cards" beat the	\$2	1 in 20.00
"House Card," win the	\$4	1 in 42.86
corresponding prize shown	\$8	1 in 100.00
for that Card. Fnd an "Ace"	\$16	1 in 300.00
symbol and win double that	\$32	1 in 300.00
prize automatically! 🐔	\$1,500	1 in 119,700.00

#### Football Fever

**Cost: \$1** 

Top Prize: \$100 Odds: 1 in 4.96

Begin Ordering: Sept. 9

Prize	Odds
\$1	1 in 7.50
\$2	1 in 20.00
\$3	1 in 150.00
\$5	1 in 180.00
\$20	1 in 450.00
\$50	1 in 450.00
\$100	1 in 598.50



If "Your Score" beats "Their Score," win the prize shown for that game. Find a "Football" symbol and win that prize instantly!

#### TOWA TOWA

#### At A Glance. . .

#### **Next Issue Delayed For Labor Day Holiday**

The next issue of "Lottery Action" will be published on Sept. 9 due to the Labor Day holiday. Have a safe and happy holiday.

#### Free Hot Lotto Promo Runs Through Saturday

Players will receive a free Hot Lotto play when they purchase \$5 worth of Powerball or any lotto game on one ticket through Saturday, Aug. 24.

Game End Ai End Dates Li	Official Game End	Valid. Period Ends	
Game #258	Magic Charm Bingo	07/02/02	09/30/02
Game #267	Alley Cat	07/02/02	09/30/02
Game #278	Surprise Package	07/02/02	09/30/02
Game #282	Cash Stampede	07/02/02	09/30/02
Game #290	Fortune Cookie	07/02/02	09/30/02
Game #291	Luck of the Dice	07/02/02	09/30/02
Game #299	3 Cards Up	07/02/02	09/30/02
Game #306	3 Sows & Bucks	07/02/02	09/30/02
Game #307	In The Chips	07/02/02	09/30/02
Game #309	Powerball—		
	The Game Show (Maze)	07/02/02	09/30/02
Game #310	Money Money Money	07/02/02	09/30/02
Game #311	Lucky 7s	07/02/02	09/30/02
Game #313	Halloween Cash	07/02/02	09/30/02

Other important dates are listed on the back of this issue.

#### **Enter Coupon Before Closing Out**

An article in the July 22 edition of "Lottery Action" discussed how to enter coupons correctly. We want to clarify one of the steps we talked about in that article.

The first bullet stated, "Coupon entry must be done before the customer is closed out"; the second bullet said, "Coupon entry must be within 10 transactions of the play the coupon is good for." Since you must enter the coupon before that customer has been closed out, the second bullet statement is true only if the customer has not been closed out yet.

#### Des Moines Woman Will Purchase Home With Winnings

A Des Moines woman will be able to realize her dream of buying a house sooner than she expected now that she has won a \$25,000 lottery prize.

Marian Pinczer said she had planned to purchase a home, but wasn't sure when she could save the down payment.

"This **is** my down payment!" Pinczer exclaimed as she claimed her prize at the Des Moines lottery office. Pinczer, 32, won \$25,000 playing the Lucky Lines scratch ticket.

She saw the ticket in a window display at the Git-N-Go store at 1142 42nd St. in Des Moines and decided to buy one. She scratched the ticket right at the counter.

"I was at the store and I was like 'I just won \$25,000!" Pinczer said. A friend who was with her didn't believe her and Pinczer insisted, "Yes, I did!"

After having the ticket validated, she called her sister and visited her boyfriend at work to tell him the good news.

"He said, 'Now you can get your house!" Pinczer recalled.

She said she also hopes to buy new furniture for her home.



Marian Pinczer of Des Moines will put a down payment on a new house with her winnings.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	18 HOT LOTTO PROMO	19 FUNNY MONEY (PULL-TAB-\$1) BEGINS	20	21	22	23	24 LOTTERY ON WHEELS AT JAMBOREE
$\sim$	IOWA STATE	LOTTERY ACTI	ON DELIVERS				FOODS, GOWRIE
F. 2002	25 THERE'S A HOLIDAY NEXT WEEK. CHECK YOUR DELIVERY SCHEDULE WITH YOUR DSR.	26 ACES HIGH (\$1) BEGINS	27	28	29	30	31
	Sept. 1	A HOLIDAY OFFICES CLOSED	3	4	5	6	7
AUG./SE	8	9 FOOTBALL FEVER (\$1) BEGINS OTTERY ACTION	10	11	12	13	14 LOTTERY ON WHEELS AT L&R HANISH, LAURENS
	15	16  MONEY MAZE (\$3) BEGINS	17	18	19	20	21 LOTTERY ON WHEELS AT FT. DODGE FALL FESTIVAL

#### Game Show Player Takes Mom on Trip, Wins \$5,000

Twenty years after her mother invited her along on a free trip she'd won to Hawaii, Debbie Davis was able to return the favor by taking her mom to Hollywood for the taping of "Powerball—The Game Show."

Davis, 46, won \$5,000 on the Aug. 17 episode of the weekly game show and said it's something she'll always remember. Davis lives in Council Bluffs.

"I have been nervous since I got here but I thought it went really well," she said after taping the show. "I enjoyed myself."



Debbie Davis of Council Bluffs took her mother to Hollywood and won \$5,000.

Davis' mother, Pat Benson, said she had fun just being in the audience and watching Debbie compete.

"It wasn't structured," she said. "There was a little bit of looseness in the program and they were telling jokes to the audience. We had fun."

Davis said she planned to use her winnings to pay for home remodeling.

She purchased her ticket at Eddy's at 1839 Madison Ave. in Council Bluffs.

#### Clerks Can Accept Debit Cards But Not Credit Cards

There's a big difference between a credit card and a debit card.

Clerks need to know how to tell them apart because lottery products may be purchased with debit cards, but, by law, they **may not** be purchased with credit cards.

The most important thing is to ask the customer which kind of card they have.

Many banks offer their customers cards that can be used to withdraw money from a

checking or savings
account. These look
like credit cards but
are called debit cards,
and they can be used
to buy lottery
products.

However, a traditional credit card may not be used.

Some banks also issue combination debit/credit cards. It's OK for the customer to use these as a debit card to withdraw money from their account at the bank, but not OK to use them as a credit card.

# Procedure Handles [a Mistake Powerball And Hot Lotto Tickets

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!



Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket.

#### If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated:

- The defective play must be confirmed by immediately producing a REPRINT ticket.
- Call the Scientific Games International (SGI) hotline at 800-858-4744. They'll help you produce the REPRINT ticket and get the information needed to report the problem to the Lottery. They will provide you with a Control Number.
- Any or all parts of the defective ticket, along with the REPRINT ticket and Control Number, must be returned to the Lottery in the retailer settlement envelope.



• When the Lottery receives the defective ticket and the REPRINT ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

### If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:

- Call the SGI hotline to report the problem and correct ticket information. A Control Number will be provided.
- Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the Lottery in the retailer settlement envelope. The Lottery will credit you for the cost of the ticket less any winnings.

#### The most common reasons for denying credit:

- 1) The retailer didn't call SGI.
- 2) No ticket or play was sent to the Lottery.

In short, if you don't follow the steps outlined above, you are out of luck!

Unless the problem ticket is a mutilated ticket, try to sell it to one of your other customers. Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line.

## Clip and Save IOWA LOTTERY Clip and Save GAME INFORMATION

	Game	As of Aug. 19, 2002					
256 272 295	DOUBLE DOUBLER 2000-Yellow BATTLESHIP TEE TIME	09/11/00 05/07/01 05/14/01	Ga	ame	Start Date	7	Last Date To Pay Prizes
308 303 300 312 304 305 314 315 316 317 318 319 320 321 323 322 327 328 329 330 331 332 334 336 333	DOUBLE DOUBLER-Purple DOUBLE BLACKJACK-Red LOTS O' SPOTS BINGO-Yellow CROSSWORD-Purple CASINO ACTION CASH SPECTACULAR NIFTY 50 24K WINNER GOIN' NUTS CRISS CROSS CASH CANDY CANE CASH ICE FISHIN' POWERBALL*—THE GAME SHOW-Magenta NEW YEAR'S BONUS TWO MUCH FUN QUICK CUT GOLD & GLORY DOUBLE DOWN HEARTS & ROSES WILD CHERRIES PHARAOH'S GOLD CORNED BEEF & CASH THE GNU GAME LUCKY STARS 7-11-21	06/04/01 08/20/01 09/17/01 09/17/01 09/17/01 09/24/01 10/01/01 10/08/01 10/15/01 11/05/01 11/15/01 11/26/01 12/03/01 12/10/01 12/10/01 12/10/01 12/17/01 01/07/02 01/14/02 01/14/02 01/28/02 02/04/02 02/25/02 03/04/02 03/11/02	267 AI 278 SU 282 CA 290 FC 291 LU 299 3 C 306 3 S 307 IN 309 PO TH 310 Mo 311 LU 313 HA	AGIC CHARM BINGOLEY CAT RPRISE PACKAGE ASH STAMPEDE DRTUNE COOKIE UCK OF THE DICE CARDS UP SOWS & BUCKS THE CHIPS DWERBALL— IE GAME SHOW-Maz ONEY MONEY MONI UCKY 7S ALLOWEEN CASH  f you or someone you know You must be at least	08/28// 11/15// 03/12// 03/19// 04/16// 06/11// 08/06// 08/13// EY 08/27// 09/06// 09/24//	000 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 01 (0) 0	ts.
301 324 325 326	LOTS O' SPOTS BINGO-Blue DOUBLE DOUBLER-Orange DOUBLE BLACKJACK-Green CROSSWORD-Yellow	03/18/02	1   	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
337 338 341 343	SILVER DOLLARS TREASURE HUNT SCORPION KING HOT CARDS	03/25/02 04/01/02 04/08/02 04/22/02	Freepl Replay	· I and I	6:18 p.m.	6:28 p.m.	6:40 p.m.
344 345 346	BONUS BASEBALL DOLLAR SIGNS SNAKE EYES	0.5/0.0/0.5	Hot Lo	Wednesday and Saturday	7:59 p.m.	10:00 p.m.	11:45 p.m.

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STARS AND STRIPES

STRUCK BY LUCK

GRAND CHAMPION

LUCKY LINES

STINKIN' RICH

351 WHOOP DE DOUGH

RED HOT 7S

FAST 5s LUCKY DAY 06/03/02

06/10/02

06/17/02

06/27/02

07/08/02

07/15/02

07/29/02

08/05/02

08/12/02

	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
Freeplay Replay	Wednesday and Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Hot Lotto	Wednesday and Saturday	7:59 p.m.	10:00 p.m.	11:45 p.m.
\$100,000 Cash Game	Monday through Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Pick 3	Pick 3  Every day, Sunday through Saturday		9:20 p.m.	9:40 p.m.
Powerball	Wednesday and Saturday	7:59 p.m.	9:59 p.m.	11:40 p.m.