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March 2021

News & Updates

ICN Joins with FirstNet to Deliver Backup Connections for Public Safety

ICN is partnering with Iowa Homeland Security & Emergency Management (HSEMD) to use [FirstNet, Built with AT&T](#) as the backup connection for Iowa-based Public Safety Answering Points (PSAPs) providing 9-1-1 services to Iowans. FirstNet is the only nationwide, high-speed broadband communications platform dedicated to and purpose-built for America's first responders and the extended public safety community. ICN has deployed FirstNet LTE connections to 24 PSAPs, harnessing the robust capabilities of FirstNet and enabling emergency dispatchers to share critical information about the scene of an incident to first responders in a highly secure manner.

[Read Announcement](#)

One Year Later, How ICN and Customers Navigated the COVID-19 Pandemic

Reflecting on the telecommunications and broadband support and consultation to State agencies, the Legislative and Judicial branches of government, healthcare providers, and educational institutions.

- ICN's Communications Test on Remote Infrastructure
- COVID-19 Support

[Read Navigating the COVID-19 Pandemic](#)

ICN Adds Infrastructure Only Firewall Service

Our customers value the flexibility to manage their firewall service. We added internal infrastructure connections to our Firewall service offering. This service includes an ICN owned firewall placed at the customer premise location. Customers manage the configuration, sparing, and operational maintenance of the firewall.

[Read more about this service.](#)

Broadband News

[Attend the 2021 Iowa High School Tech Summit on April 20](#)

[FirstNet to Provide Backup for Iowa 9-1-1 Centers](#)

[New FCC Program to Help Low-Income Households with Internet](#)

[100Mbps uploads and downloads should be US broadband standard, senators say](#)

[Timing of \\$7 Billion E-Rate Expansion Has Education Advocates Eyeing Long-Term Connectivity Planning Over Quick Fixes](#)

[Broadband Discounts to Help Keep Users Connected in Pandemic](#)

[Phishing Attacks Continue to Impersonate Trusted Brands to Deceive Potential Victims](#)

[Charting New Education](#)

E-Rate Announcement

[FCC Seeks Comment On Provision of Support from the Emergency Connectivity Fund](#)

On March 16, 2021, the FCC's Wireline Competition Bureau released a Public Notice ([DA 21-317](#)) seeking comment on the provision of support from the Emergency Connectivity Fund consistent with section 7402 of the American Rescue Plan.

Comments are due on or before **April 5, 2021**, and reply comments are due on or before **April 23, 2021**. All filings should refer to **WC Docket No. 21-93**.

[Iowa allocates \\$15 million in CARES Funds to broadband programs](#)

The State of Iowa has awarded 14 broadband providers with \$15,542,302 in Empower Rural Iowa broadband grants made possible through Governor Reynolds allocation of federal CARES funding. These grants will impact 21 Iowa counties and more than 2,800 homes, schools, and businesses.

[Read Announcement](#)

[Pathways to Fill the Cybersecurity Skills Gap](#)

[With support of local business and tech leaders, new website aims to encourage interest and participation in STEM](#)

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