



Dec. 22, 2020

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Availability of eAirServices Assistance During the Holidays

User assistance with the Iowa Environmental Application System for Air (EASY Air), the State & Local Emissions Inventory System (SLEIS) and the online Asbestos Notification System will not be available beginning Wednesday, Dec. 23 through Friday, Dec. 25. Normal helpdesk operations for these systems will resume on Monday, Dec. 28. The helpdesks for these systems will follow up on emails and phone calls beginning Dec. 28.

User assistance for these systems will also be unavailable on Jan. 1, 2021. Normal helpdesk operations for these systems will resume on Monday, Jan. 4, 2021.

The online systems are available for use throughout this period, 24/7. Please go to the [eAirServices](#) webpage for information on accessing and using the systems.

A note on Iowa DNR and COVID-19

The Iowa Department of Natural Resources is working with state and local officials to reduce the spread of COVID-19 and has transitioned employees to work remotely. DNR offices are closed to the public during this time and only available by appointment.

In another effort to further reduce the spread of COVID-19, the DNR is encouraging the use of the online services for submitting applications, payments and other daily tasks and interaction with DNR staff.

- [Full list of DNR's online services](#)
- [Up-to-date information on DNR services, facilities and events impacted by COVID-19](#)
- [Technical information for regulated businesses in regards to COVID-19](#)

We thank you for your patience and flexibility during this time. If you need to contact DNR staff you can reach them by email or phone or by calling 515-725-8200.

DNR's Air Quality News listserve is targeted to the regulated public and consultants to deliver timely regulatory news, program updates, and technical guidance to your email. If you have difficulty,