

From the State Library - August 18, 2020

SILO Webmail Migrating to New System Sept. 14

Library Directors, a heads up: SILO Webmail will be migrating to a new system next month. Beginning Monday, Sept. 14, you will need to follow a few easy steps in order to access your SILO email.

This will be a hard switchover, so no actions need to be taken until Sept. 14. Detailed instructions will be coming soon, but if you want to be prepared, be sure to have your SILO email address and password handy (if you don't know your password, contact your <u>District LRT</u>).



All of your emails and folders in your current account

will be migrated over to the new system and instructions for accessing the new SILO Webmail via Outlook as well as mobile devices will be available Sept. 14.

AtMail, the new SILO Webmail client, offers additional features and an updated interface. The service is cloudbased, giving you easy access to your emails from anywhere. This also means that power outages affecting State Library servers will no longer impact SILO email service.

Watch for more info coming soon, but in the meantime, put a reminder on your calendar for Sept. 14 for the new SILO Webmail switchover!

1112 East Grand Avenue Des Moines, Iowa 50319 1-800-248-4483

The State Library is supported in part by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act.