



DISTRICT NEWS

STATE LIBRARY OF IOWA



Southeast District - July 23, 2020

July 24-Week 19 Open Forum

Join us tomorrow for casual conversation via Zoom about whatever is on your mind this week. This is your chance to stay connected, share experiences, and assist each other with questions.

Friday, July 24 from 10-11

<https://zoom.us/j/4091922361>

Meeting ID: 409 192 2361

Passcode: Becky



NEW CHAT SERVICE DEBUT

I want to offer a new way of contacting me! I am delighted that we now have access to the new chat service "Bold 360." While I will continue to answer phone calls and emails, if you have a quick question I highly recommend trying this out! Just click on the "Click here to start chat" icon on my staff page: <https://www.statelibraryofiowa.org/contact-us/people/bheil>. Don't use the red chat icon, it will connect you with the State Library Reference staff.

This is the same service as what is being offered free to all Iowa public libraries. If you are interested in seeing what this looks like, I will be holding office hours to demonstrate the product on the opposite Fridays from our Open Forums. Our first session will be on Friday, July 31 at 10:00. Same link as above. Watch for another bulletin early next week.

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Contact Your District Office

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under the provisions of the Library Services and Technology Act.