

FY 2019 ANNUAL REPORT

JULY 1, 2018 – JUNE 30, 2019



Iowa Utilities Board

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ABOUT THE IOWA UTILITIES BOARD

MISSION STATEMENT

The Iowa Utilities Board (IUB) regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

VISION STATEMENT

The IUB is valued as the regulatory expert and solutions-oriented partner regarding utility issues.

GUIDING PRINCIPLES - CORE VALUES

The IUB implements the following guiding principles in the fulfillment of agency duties:

- We believe in continuous improvement and learning
- Each of us is responsible and accountable for our contribution to fulfilling the mission and vision of the Iowa Utilities Board
- We demonstrate respect for all people
- All stakeholders receive equitable treatment
- Consumers receive value in utility services and utilities receive an opportunity to earn a reasonable return on prudent investments
- Economic growth and quality of life are supported by ensuring utility services are adequate to meet customer demand
- Consumers are provided with the information they need to make informed choices about their utility services
- Market solutions are implemented where appropriate

ORGANIZATION

The IUB is an independent, quasi-judicial agency. The three Board members are appointed by the Governor and confirmed by the Iowa Senate. Subject to confirmation by the Senate, the Governor shall appoint a member as the chairperson. The chairperson shall be the administrator of the utilities division and the appointment as chairperson shall be for a two-year term. The IUB is one of six autonomous divisions under the umbrella of the Department of Commerce.

BOARD MEMBERS

Geri Huser	Board Chair (May 1, 2015 – present)
Nick Wagner	Board Member (May 24, 2014 – present)
Richard W. Lozier, Jr.	Board Member (May 1, 2017 – present)

STAKEHOLDERS

The IUB's two primary customer groups are utility customers and utility companies. The agency also considers utility associations, federal agencies, regulatory agencies in other states, other State of Iowa agencies, environmental and industry groups, and all Iowans to be its stakeholders.

JURISDICTION AND REGULATORY AUTHORITY

ELECTRIC

The IUB regulates electricity under Iowa Code chapter 476. It regulates the rates and services of two investor-owned electric companies, MidAmerican Energy Company (MEC) and Interstate Power and Light Company (IPL), a subsidiary of Alliant Energy. Together these companies serve more than one (1) million electric customers in Iowa. Iowa's municipal electric utilities are regulated for service and only in matters specified by statute. Rural electric cooperatives are regulated for service and have the option of choosing to be regulated for rates. In addition, IUB Federal/Regional staff works closely with two Regional Transmission Organizations (RTO) with Iowa connections: the Midcontinent Independent System Operators (MISO), and the Southwest Power Pool (SPP). The MISO website states it is a not-for-profit organization that ensures reliable, least-cost delivery of electricity across 15 U.S. states and one Canadian province. The SPP website notes that the organization oversees the bulk electric grid and wholesale power market in the central United States on behalf of a diverse group of utilities and transmission companies in 14 states. This includes Iowa. SPP ensures the reliable supply of power, adequate transmission infrastructure, and competitive wholesale electricity prices for a 546,000-square-mile region, including more than 60,000 miles of high-voltage transmission lines. During this reporting period, IUB staff worked with and through both the MISO and SPP organizations on various policy and market-related issues that arose at the Federal Energy Regulatory Commission.

NATURAL GAS

The IUB has general jurisdiction over gas utilities furnishing natural gas by piped distribution under chapter 476, but does not regulate propane gas. The IUB regulates the rates and services of four investor-owned gas utilities: MEC, IPL, Black Hills Energy (BHE), and Liberty Utilities. The IUB also regulates certain areas of gas service provided by municipal utilities. Gas utilities having fewer than 2,000 customers are subject to separate rate and service regulatory provisions under Iowa Code § 476.1C. The IUB's jurisdiction also includes: inspection of interstate natural gas pipelines on behalf of the Federal Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA), under Iowa Code 479A. The pipeline safety program is annually certified by PHMSA and provides the IUB the authority for conducting inspections and accident investigations on intrastate pipelines that lie entirely within Iowa.

TELECOMMUNICATIONS

The IUB has general regulatory authority over two-way, landline telecommunications under chapter 476. The IUB regulates only some services, and not the rates, of local service providers in Iowa. In addition, under Iowa Code chapter 476 and 47 U.S.C. § 252 of the Federal Telecommunications Act of 1996, the IUB has authority to resolve disputes between carriers.

The IUB has jurisdiction pursuant to Iowa Code § 476.103 to hear all complaints regarding any unauthorized change to a telecommunications customer's account (i.e., slamming and cramming), even if the service in question is deregulated. The IUB does not regulate commercial mobile radio service (cellular or mobile), internet service, or cable television service, but does

assist customers with information about these services. In addition, the IUB issues cable television franchise agreements pursuant to Iowa Code chapter 477.

Under chapter 477C, the IUB administers a dual party relay service to allow communication-impaired persons to use a communications device. It also administers an equipment distribution program to provide communications devices to eligible persons who are hard of hearing, deaf-blind, or have difficulty speaking.

The Iowa General Assembly created the dual party relay service program with the recognition that many Iowans who are deaf, hard-of-hearing, or have speech impairments are not able to utilize telephone system communications without the program.

The IUB administers the program, which has two primary components. First, section 477C.3 directs the Board to plan, establish, administer, and promote a statewide dual party relay service, which is a communication system that provides individuals who are communication-impaired, access to the telephone system functionally equivalent to the access available to persons who are not communication-impaired. Second, section 477C.4 directs the Board to plan, establish, administer, and promote a program to secure, finance, and distribute specialized or supplemental telephone equipment used by communication-impaired Iowans to provide access to the telephone system.

In addition, Section 477C.5 establishes a dual party relay council appointed by the Board, which consists of eleven members representing the deaf and hard-of-hearing community, telecommunication companies, and other groups.

The Council advises the Board on all matters concerning relay service and the equipment distribution program.

WATER

The IUB regulates the rates and service of one investor-owned water utility, Iowa-American Water Company. The company serves water customers in the cities of Davenport, Clinton, Bettendorf, Riverdale, Panorama Park, LeClaire, Blue Grass, and Dixon, Iowa.

The IUB does not regulate municipally owned waterworks or rural water districts.

SEWER AND WASTEWATER

The IUB has limited authority over the rates, services, and disconnection of water, storm water, and sanitary sewer services provided by investor-owned utilities.

The IUB has limited statutory authority to approve the sale and acquisition of water, sanitary sewer, or storm water utilities with a fair market value of \$500,000 or more and specify advance rate-making principles as part of the sale.

OTHER AUTHORITIES

The IUB's jurisdiction also includes: certification of electric power generators (chapter 476A); safety and siting authority over electric transmission lines (chapter 478); safety and siting of intrastate natural gas pipelines (chapter 479); and the siting of hazardous liquids pipelines (chapter 479B). Additionally, the IUB has a Memorandum of Understanding with the Attorney General's Office regarding Iowa's One Call law and investigations related to violations of the One Call law regarding underground utility infrastructure. One Call complaints may be investigated by IUB staff and then forwarded to the Attorney General for enforcement.

In addition to ratemaking and service regulation, the IUB has the authority to resolve complaints about utility service, approve plans for energy efficiency programs, approve plans for the recovery of costs to control emissions from generating facilities, oversee affiliate transactions, and review utility company proposals for reorganization.

IUB ADMINISTRATIVE RULES

The IUB's rules can be found in Iowa Administrative Code 199, Chapters 1–45 and available at: <https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=199>.

During FY 2019 the IUB continued its comprehensive review of each of its rules chapters in compliance with [Iowa Code section 17.A.7\(2\)](#), which states that a rules review be conducted over each five-year period of time. Pursuant to IUB rule found in IAC 199–3.11, *Review of Rules*, the IUB performs an ongoing review of its rules and makes information available to the public on the IUB website about the rule-making process and proposed rules.

FY 2019 PROJECT, PROGRAMS AND FUNCTION HIGHLIGHTS

INFORMATION TECHNOLOGY (IT)

The IUB works with the Office of the Chief Information Officer (OCIO) for IT consulting and planning. OCIO transitioned to a vendor to provide desktop support during FY2019.

During this reporting period, work was completed to move the IUB's computerized system for managing time and expenses from IT infrastructure to cloud computing. The transition to cloud computing for the Electronic Filing System (EFS) has been initiated by its IT vendor and OCIO. A Request for Proposal was initiated and a software vendor was selected to develop and release a customer contact database (portal). The portal will provide a secure method for utilities to update and maintain company contact information, streamline required annual report filings and store compliance filings. Requirements gathering for the portal has occurred throughout this reporting period.

The IUB IT and administrative staff continue to provide technology support to the Board members during in-office and off-site hearings and meetings, and assists with video-streaming and needs at these proceedings. The IUB also completed an AV technology system upgrade in its hearing room to improve public access and participation for IUB hearings or proceedings.

ELECTRIC TRANSMISSION SAFETY AND FRANCHISE PETITIONS

Sixty-six electric franchise petitions were filed with the IUB between July 1, 2018, and June 30, 2019. During this time period, the IUB issued 22 new electric transmission line franchises, 35 extensions to expiring franchises, five new franchises for existing lines, and one amendment regarding an abbreviated process franchise. In addition, 20 public informational meetings were held on proposed transmission line projects and no new electric transmission line franchises were withdrawn.

The IUB's Safety and Engineering section staff inspected 31 electric transmission line operators for compliance with safety standards. Staff inspected office records and conducted 42 safety code compliance inspections of electrical lines and facilities. These inspections also reviewed the utilities' compliance with required inspection and maintenance plans. Staff also conducted 91 field inspections for franchise petitions that were filed with the IUB.

The utilities filed five electric contact accident reports with the IUB. One of the accidents resulted in a fatality. Staff investigated and made recommendations to the IUB regarding safety and service matters as a result of one citizen complaint.

NATURAL GAS SAFETY AND PERMIT APPLICATIONS

As part of a certification agreement with and grant funding provided from the United States Department of Transportation, Office of Pipeline Safety, the IUB can be reimbursed for up to 80 percent of the cost of its natural gas pipeline safety inspection program. Because this grant funding is issued on a calendar-year basis, all information is for CY 2018.

In CY 2018 the IUB Safety and Engineering staff inspected:

- One distribution liquefied natural gas (LNG) unit;
- No liquefied petroleum gas units;
- 45 municipal gas distribution units;
- 14 private and other gas distribution units;
- Four interstate transmission units;
- One interstate LNG unit; and
- 35 intrastate transmission units.

The IUB received notice of one federally reportable pipeline incident for an LNG facility; however, the report was retracted as the incident was not considered to be reportable.

Safety and Engineering staff found 131 probable violations of federal and state pipeline safety rules, which resulted in 38 compliance actions. The 131 probable violations are the result of individual inspections filed as RG or P dockets with the IUB and are entered into the IUB's Safety and Engineering section database for tracking. During this reporting period, the IUB received four filed pipeline permit petitions.

The IUB issued one new pipeline permit, eight renewals to expiring permits, and issued four amendments to pipeline permits. In addition, two pipeline permits were withdrawn.

PUBLIC INFORMATION – MEDIA RELATIONS

During this reporting period, the IUB Communications Manager and Information Specialist provided agency information on over 650 inquiries from the news media, utility industry press, general public, and other stakeholders regarding the IUB's proceedings and major dockets. Public information responses included inquiries from individuals on how to attend or participate in an IUB proceeding to how to file written comments and/or objections regarding open dockets before the IUB. Responses also included information about how interested persons can find information on the IUB website or file written complaints about utility service under the IUB's informal complaint process pursuant to 199 IAC, chapter 6.

Communications highlights during this reporting period include:

- Provided monthly updates to the IUB website content management system (Drupal) through coordination with the OCIO Citizen Facing Website Program.
- Posted regular content updates to the agency website to provide robust information to utility customers, stakeholders, and the general public in order to connect more Iowans to IUB proceedings and specific docket information.
- Increased social media messaging via the agency's Twitter account.
- Issued 44 news releases during this reporting period to help inform Iowans about specific IUB docket decisions or other proceedings, and provided helpful consumer tips information to utility customers and stakeholders.
- Served as lead IUB representative at agency public informational meetings to present, inform and provide information to landowners regarding proposed electric transmission line or pipeline projects before the IUB.
- Handle reporting responsibility for the agency's Performance Plan data.
- Assisted in providing information to questions from the general public and the media at IUB public monthly meetings and at statewide IUB utility rate case public proceedings.
- Presented and provided public information at IUB hearings and workshops.
- Served as IUB representative at a series of community outreach events that connected with Iowans to educate and inform the public and stakeholders about the Iowa One Call law and general services of the IUB.
- Provided ongoing information regarding the agendas, minutes, and live video-streaming of the IUB's hearings and monthly meetings to the public, media and stakeholders.
- Provided specific information to inquiries regarding recently passed legislation, which resulted in changes to the IUB's regulatory authority.

CUSTOMER SERVICE

IUB Customer Service staff responds to telephone inquiries or written correspondence about utility activities and service complaints from customers. Staff also assists with general information requests from various utility companies. IUB staff track all telephone calls and written correspondence. The section staff responded to 1,173 telephone complaint inquiries in addition to investigating and processing 894 written complaints/inquiries from customers.

Utility customer complaints are investigated pursuant to complaint procedures found in IUB Administrative Rules at [199 IAC, ch. 6](#).

FY 2019 MAJOR DOCKETS

All filings in dockets opened by the IUB are made in the IUB's Electronic Filing System (EFS). The dockets are identified by docket type and the calendar year of the filing. The major dockets listed below link to EFS where the filings and IUB orders can be reviewed.

- [LaVerne Johnson v. Dakota Access, LLC: Request for Formal Complaint Proceeding, Docket No. C-2018-0114](#)
- [ITC Midwest LLC: Franchise to Erect, Maintain, and Operate an Electric Transmission Line in Franklin County, Iowa, Docket No. E-22334](#)
- [MidAmerican Energy Company: Approval of Energy Efficiency Plan, Docket No. EEP-2018-0002](#)
- [Interstate Power and Light Company: Approval of Energy Efficiency Plan, Docket No. EEP-2018-0003](#)
- [Black Hills Energy: Approval of Energy Efficiency Plan, Docket No. EEP-2018-0004](#)
- [Liberty Utilities: Approval of Energy Efficiency Plan, Docket No. EEP-2018-0005](#)
- [Story City Municipal Electric Utility: Proceeding Regarding Electric Safety Inspection, Docket No. ESA-2017-0001](#)
- [CF Industries v. Iowa Utilities Board: Request for Formal Proceeding, Docket No. FCU-2018-0003](#)
- [U.S. Department of Agriculture v. City of Ames and Interstate Power and Light Company: Service Territory Boundary Issue, Docket No. FCU-2018-0007](#)
- [Black Hills Energy: Transportation of Natural Gas in Dubuque County, Iowa, Docket No. P-0883](#)
- [Interstate Power and Light Company: Gas Rate Increase Proceeding, Docket No. RPU-2018-0002](#)
- [Interstate Power and Light Company: Application for Ratemaking Principles for Proposed Wind XII Project, Docket No. RPU-2018-0003](#)
- [Interstate Power and Light Company: Application for Electric Rate Increase, Docket No. RPU-2019-0001](#)
- [Interstate Power and Light Company: Application for Gas Rate Increase, Docket No. RPU-2019-0002](#)
- [Interstate Power and Light Company: Advanced Metering Infrastructure \(AMI\) Proposal, Docket No. SPU-2018-0007](#)
- [Interstate Power and Light Company: Approval of the Creation of a Regulatory Asset, Docket No. SPU-2018-0008](#)
- [Interstate Power and Light Company: Resale of Electric Energy-Petition for Declaratory Order, Docket No. TF-2017-0305](#)
- [Liberty Utilities: 2018 Reconciliation Regarding Tax Cuts and Jobs Act of 2017 Credit, Docket No. TF-2019-0014](#)
- [Alternative Operator Services \(AOS\) Tariff Review, Rule Making Regarding Inmate Calling Rate Caps, Docket No. RMU-2017-0004](#)

RULE-MAKING DOCKETS

During the reporting period the IUB continued to review dockets on its rules chapters in compliance with Iowa Code 17A.7(2), which requires a rules review be conducted over each five-year period.

During FY 2019, the IUB completed rule makings on the following chapters: 5, 6, 8, 10, 18, 19, 32, and 39.

The following docket numbers and chapters listed are in the review process at the close of the 2019 reporting period:

- Chapter 7, Practice and Procedure, Docket No. [RMU-2016-0022](#).
- Chapter 9, Restoration of Agricultural Lands During and After Pipeline Construction, Docket No. [RMU-2016-0013](#).
- Chapter 11, Electric Lines, Docket No. [RMU-2016-0005](#).
- Chapter 13, Hazardous Liquid Pipelines and Underground Storage, Docket No. [RMU-2016-0015](#).
- Chapter 17, Assessments, Docket No. [RMU-2016-0025](#).
- Chapter 20, Services Supplied by Electric Utilities, Docket No. [RMU-2016-0008](#).
- Chapter 21, Service Supplied by Water Utilities, Docket No. [RMU-2016-0035](#).
- Chapter 22, Telecom Rules, Docket No. RMU-2018-0022
- Chapter 23, Annual Report, Docket No. [RMU-2016-0036](#).
- Chapter 26, Rate Cases, Tariffs, and Rate Regulation Election Practice and Procedure, Docket No. [RMU-2016-0027](#).
- Chapter 35, Energy Efficiency Planning and Cost Review, Docket No. [RMU-2016-0018](#).
- Chapter 41, Advance Rate Making Principles, Docket No. RMU-2019-0041
- Chapter 45, Electric Interconnection of Distributed Generation Facilities, Docket No. RMU-2018-0002
- Electric Vehicle Charging Administrative Rules, Docket No. RMU-2018-0100

COURT CASES AND FEDERAL PROCEEDINGS

IOWA COURTS

CF Industries Nitrogen, LLC v. Iowa Utilities Board

Polk County No. CVCV056463

(Docket No. FCU-2018-0003)

This district court action stems from a complaint CF Industries filed with the IUB in which CF Industries alleged the rates charged by MidAmerican are not just and reasonable. CF Industries requested the IUB open a formal complaint proceeding. On May 10, 2018, the IUB issued an order denying the request for a formal proceeding. On June 8, 2018, CF Industries filed a petition for judicial review from the IUB's May 10, 2018 order. Oral argument before the district court was held on October 31, 2018. In an opinion issued December 10, 2018, the district court remanded the action to the IUB for further proceedings. On February 28, 2019, the IUB issued an order granting request for formal proceeding, setting scheduling conference, and granting admission Pro Hac Vice. On March 21, 2019, the IUB issued an order rescheduling its scheduling conference to April 4, 2019. On April 17, 2019, the IUB issued an order establishing procedural schedule and setting hearing date for outside of this reporting period.

Estate of Johnson v. Iowa Utilities Board

Polk County No. CVCV057960

(Docket No. C-2018-0114)

This matter arises out of an informal complaint filed by the LaVerne Johnson (and continued by Mr. Johnson's estate; Mr. Johnson and his estate are collectively referred to as "Johnson" herein) on July 13, 2018, alleging, in part, that Dakota Access LLC (Dakota Access) was violating the temporary construction easement period and that Dakota Access was not complying with the land restoration requirements in the Agricultural Impact Mitigation Plan approved by the IUB in the Final Order in Docket No. HLP-2014-0001. After the IUB staff issued a proposed resolution of the informal complaint, Johnson requested a formal complaint proceeding. On March 15, 2019, the IUB issued an order denying the request for formal proceeding. On April 15, 2019, Johnson filed a petition for judicial review. An oral argument was scheduled outside of the reporting period.

Johnson v. Iowa Utilities Board

Polk County No. CVCV051990

Supreme Court No. 17-0423 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioner LaVerne Johnson filed a petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016, the matter was consolidated with the Gannon, Lamb, Punttenney, and Sierra Club challenges to the same IUB order. The remainder of the description is in the Punttenney description, *infra*.

Lamb, et al., v. Iowa Utilities Board

Polk County No. CVCV051997 - Docket No. HLP-2014-0001

Supreme Court No. 17-0423 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioners Lamb, et al., filed a second petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016,

the matter was consolidated with the Gannon, Johnson, Puntenney, and Sierra Club challenges to the same IUB order. The remainder of the description is in the Puntenney description, *infra*.

Mathis v. Iowa Utilities Board

Iowa Supreme Court Case No. 18-1184

(Palo Alto No. CVCV025649; Docket No. DRU-2017-0003)

On December 5, 2017, Bertha and Stephen Mathis filed a Petition for Declaratory Order with the IUB, requesting the IUB declare what is a facility as defined in Iowa Code § 476A.1(5). The request concerned a MidAmerican wind energy project in Palo Alto County and whether MidAmerican would be required to obtain a certificate of public convenience, use, and necessity pursuant to Iowa Code chapter 476A. On February 2, 2018, the IUB issued a Declaratory Order, reaffirming its long-standing determination that the term “facility” is measured by the nameplate generating capacity of the wind turbines connected to a single gathering line such that MidAmerican would not be required to obtain a certificate of public convenience, use, and necessity.

On February 5, 2018, the Mathises filed a petition for judicial review in the Iowa District Court for Palo Alto County. After the end of this reporting period, the district court entered a Ruling on Petition for Judicial Review concluding the IUB’s decision was not erroneous, unreasonable, arbitrary, or capricious and was based upon a proper interpretation of the law. The district court, therefore, affirmed the IUB’s decision that MidAmerican is not required to obtain a certificate of public convenience, use, and necessity.

The Mathises appealed the district court’s decision to the Iowa Supreme Court. Oral argument was held on April 2, 2019. On May 3, 2019, the Iowa Supreme Court issued a decision affirming the district court and the IUB. On May 15, 2019, the Mathises files a petition for rehearing. The Iowa Supreme Court denied the petition on May 30, 2019.

Puntenney v. Iowa Utilities Board

Polk County No. CVCV051987 - Docket No. HLP-2014-0001

Iowa Supreme Court No. 17-0423 - Docket No. HLP-2014-0001

Iowa Code chapter 479B charges the IUB with the duty and authority to review and approve the route of a proposed pipeline, protect landowners and tenants from undue damages, and to grant the power of eminent domain where necessary and appropriate. In Docket No. HLP-2014-0001, Dakota Access filed with the IUB a petition to construct approximately 346 miles of 30-inch diameter crude oil pipeline through Iowa as part of a 1,168 mile project to transport crude oil from the Bakken region near Stanley, North Dakota, to an oil transfer station near Patoka, Illinois. Forty-three persons or entities intervened. The IUB hearing began on November 16, 2015, continued for eleven days, and the transcript of that hearing is over 3,500 pages. On March 10, 2016, the IUB issued an order granting Dakota Access’s petition. After the filing of a number of petitions for judicial review in the Iowa District Court for Polk County, on June 22, 2016, the district court consolidated the cases. On February 15, 2017, the district court entered a Ruling for Judicial Review, denying the petitions for judicial review and affirming the IUB’s order. Notices of appeal were filed on March 16, 2017, with the Iowa Supreme Court. The Iowa Supreme Court retained the appeal. Oral argument was held on September 12, 2018. In a decision issued May 31, 2019, the court affirmed the district court’s decision and the IUB’s order. Further appeal is described in the Federal Courts section, *infra*.

Sierra Club v. Iowa Utilities Board

Polk County No. CVCV051999 - Docket No. HLP-2014-0001

Supreme Court No. 17-0423 - Docket No. HLP-2014-0001

On May 26, 2016, Petitioner Sierra Club Iowa Chapter filed a petition for judicial review of an IUB order granting Dakota Access LLC a permit for a hazardous liquids pipeline. On June 22, 2016, the matter was consolidated with the Johnson, Lamb, Gannon, and Punttenney challenges to the same IUB order. The remainder of the description is in the Punttenney description, *supra*.

FEDERAL COURTS

Punttenney, et al., v. Iowa Utilities Board, et al.

U.S. Supreme Court No. 19-447

Iowa Supreme Court No. 17-0423, Docket No. HLP-2014-0001

Following the May 31, 2019, Iowa Supreme Court's decision described *supra*, the plaintiffs filed with the United States Supreme Court an application for extension of time to file a petition for a writ of certiorari outside of the reporting period, which was granted. On September 30, 2019, plaintiffs filed a petition for a writ of certiorari.

FEDERAL COMMUNICATIONS COMMISSION (FCC)

During FY 2019, the IUB submitted its Annual State Certification to the FCC and the Universal Service Administrative Company (USAC) pursuant to the requirements of 47 C.F.R. § 54.314. This rule addresses how the IUB should file its annual certification indicating that the federal high-cost universal service support provided to the eligible telecommunications carriers (ETCs) within Iowa was used for the provision, maintenance, and upgrading of facilities and services for which the support was intended. The IUB's 2018 annual certification covered 221 ETCs that received federal high-cost universal service fund support. In calendar year 2018, Iowa's ETCs received approximately \$188 million of federal high-cost universal service fund support.

During the reporting period, 223 wireline and wireless eligible telecommunications carriers (ETC) serving customers in Iowa received federal Lifeline funding. These carriers received a total of \$5,935,752 in low-income support for the year. During FY 2019, there were 54,017 low-income Iowans that received Lifeline assistance for wireless, wireline and broadband services. Seven of those reside on tribal land. On June 25, 2019, the National Lifeline Eligibility Verifier system became initially available in Iowa for ETC's to enroll customers into the Lifeline program. Once fully implemented, the National Verifier will allow both customers and ETC's to submit an online application for a determination of eligibility.

FEDERAL ENERGY REGULATORY COMMISSION (FERC)

The IUB Federal/Regional team worked, both directly and through the Organization of MISO States (OMS) and the Regional State Committee (RSC), on various policy and market issues that arose in the regional energy markets and at the Federal Energy Regulatory Commission (FERC).

IUB staff participated in MISO and SPP stakeholder meetings regarding transmission cost allocation review, interconnection procedures, markets and prices, resource adequacy, reliability, regional and interregional planning, and seams issues.

Staff also made contributions to OMS filings at FERC. Examples of OMS filings before FERC included issues such as return on equity for transmission facilities, incentives for transmission infrastructure, the Joint Operation Agreement between MISO and SPP, and modification to the interconnection queue.

REGIONAL ELECTRIC TRANSMISSION MARKETS

The IUB Federal/Regional subsection staff participated as an active member of OMS, addressing various policy and market issues that arose within MISO. This included involvement in the major ongoing comprehensive reviews of MISO approaches to transmission cost allocation and resource adequacy, including locational and seasonal aspects. The section staff also followed activities in other MISO stakeholder groups, including markets, planning, seams, interconnection processes, and advisory committees.

With respect to SPP, IUB staff served on the Cost Allocation Working Group (CAWG). Issues discussed in this working group includes reviewing the new member cost allocation review process, the safe harbor rules regarding transmission project costs, and reviewing cost allocation in wind rich areas. The section also followed interconnection issues discussed at the Generator Interconnection Improvement Task Force, the Supply Adequacy Work Group, and Markets and Operations Policy Committee.

COMMENTS WITH THE ORGANIZATION OF MISO STATES (OMS)

As an active stakeholder, the IUB participated in a number of filings at FERC made by the OMS, including the following:

PL19-4	Commission's Policy for Determining Return on Equity (6/26/2019)
PL19-3	Commission's Electric Transmission Incentives Policy (6/26/2019)
ER19-1895	Revisions to SPP-MISO Joint Operating Agreement (6/7/2019)
ER19-1896	Revisions to SPP-MISO Joint Operating Agreement (6/7/2019)
EL14-12	ROE Reply Brief (4/10/2019)
EL15-45	ROE Reply Brief (4/10/2019)
ER19-1156	Regional Cost Allocation (4/1/2019)
ER19-1124	Economic Project Regional Cost Allocation (3/27/2019)

EL14-12	ROE Supplemental Comments (3/14/2019)
EL15-45	ROE Supplemental Comments (3/14/2019)
ER19-1065	Generator Replacement Proposal (3/8/2019)
EL14-12	Initial ROE Hearing Paper Brief (2/13/2019)
EL15-45	Initial ROE Hearing Paper Brief (2/13/2019)
EL19-28	COMPP Compliant (1/22/2019)
ER19-651	LMR Testing (1/21/2019)
ER19-637	Queue Modifications (1/18/2019)
ER19-650	LMR Availability (1/16/2019)
Letter:	OMS Board Letter to FERC Commissioners to request a review of ROE Incentive Policy (12/19/18)
EL11-66	Out of Time Motion to Intervene New England ROE Briefing Order (11/06/2018)

Doc-Less Interventions

EL19-79	LS Power's complaint over cost allocation for economic sub-345 kV transmission line projects (6/19/2019)
ER19-915	Generator Outage Coordination Filing (2/12/19)
ER19-465	MISO's Compliance with FERC's Order 841 (12/14/18)
ER19-98	New Orleans, LA Cost Allocation Zone Request (10/29/2018)
RP19-59	Northern Natural Gas Company FERC Form No. 501-G (10/23/2018)
ER18-2363	Out-of-Time Motion to Intervene Locational Reforms (10/11/2018)
ER18-2049	Generator Interconnection (8/6/2018)
RP19-1353	Northern Natural Gas Company Section 4 General Rate Case (7/10/2019)

FINANCIALS/ASSESSMENTS FY 2019

REMAINDER ASSESSMENTS

FINAL INDUSTRY DIRECT & REMAINDER ASSESSMENTS FOR FISCAL YEAR 2019

Fiscal Year 2019 Expenditures

Utilities Division	\$9,029,244
Total Assessable Base	\$9,029,244

Fiscal Year 2019 Revenues

Direct Assessment Receipts	\$2,949,110
Annual Pipeline Assessments	\$96,102
Federal Support	\$759,275
Intra-State Transfers and Reimbursements	\$161,263
Other Receipts	\$7,568
Total Revenues	\$3,973,318

Fiscal Year 2019 Remainder Base	\$5,055,926
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Breakdown of FY 2019 Industry Direct & Remainder

Industry Direct – Electric	\$2,002,192
Industry Direct – Gas	\$929,826
Industry Direct – Water	\$79,115
Industry Direct – Telephone	\$652,756
Industry Remainder – Allocated to All Industries	\$1,392,037
Total FY 2019 Industry Direct & Remainder	\$5,055,926

2018 UTILITY ASSESSABLE REVENUES AND 2019 ASSESSMENTS

<i>Investor-Owned (Rate-Regulated)</i>	CY2018 Revenues	FY2019 Industry Direct & Remainder
Electric Companies	\$3,639,201,928	\$2,584,287
Gas Companies	\$994,176,561	\$1,141,655
Water Companies	\$41,184,842	\$89,174
Subtotal	\$4,674,563,331	\$3,815,116
 <i>Non-Rate-Regulated</i>		
Municipal Electric Companies	\$559,987,590	\$198,830
Municipal Gas Companies	\$68,576,897	\$39,377
Rural Electric Cooperatives (Electric)	\$757,036,678	\$268,795
Subtotal	\$1,385,601,165	\$507,002
 <i>Telephone</i>		
Telephone Companies	\$331,840,120	\$733,808
Subtotal	\$331,840,120	\$733,808
 Grand Total	 \$6,392,004,616	 \$5,055,926

Assessment Rates:

Rate-Regulated

Electric Utilities:	\$0.0007101248 or \$0.71 Per \$1,000 of Assessable Revenue
Gas Utilities:	\$0.0011483422 or \$1.14 Per \$1,000 of Assessable Revenue
Water Utilities:	\$0.0021652249 or \$2.16 Per \$1,000 of Assessable Revenue

Non-Rate-Regulated

Electric Utilities:	\$0.0003550624 or \$0.36 Per \$1,000 of Assessable Revenue
Gas Utilities:	\$0.0005741711 or \$0.57 Per \$1,000 of Assessable Revenue
Telephone Utilities:	\$0.0022113309 or \$2.21 Per \$1,000 of Assessable Revenue

REMAINDER ASSESSMENTS BY COMPANY

RATE-REGULATED COMPANIES

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
<i>Investor-Owned Water Companies</i>		
Iowa-American Water Company	\$41,184,842	\$89,174
Subtotal Investor-Owned Water Companies	\$41,184,842	\$89,174
<i>Investor-Owned Electric Companies</i>		
Interstate Power and Light Company	\$1,598,988,503	\$1,135,481
MidAmerican Energy Company	\$2,040,213,425	\$1,448,806
Subtotal Investor-Owned Electric Companies	\$3,639,201,928	\$2,584,287
<i>Investor-Owned Gas Companies</i>		
Interstate Power and Light Company	\$259,771,930	\$298,307
MidAmerican Energy Co.	\$579,360,673	\$665,304
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$5,330,772	\$6,122
Black Hills/Iowa Gas Utility Company, LLC	\$149,713,186	\$171,922
Subtotal Investor-Owned Gas Companies	\$994,176,561	\$1,141,655
Total Rate-Regulated Companies	\$4,674,563,331	\$3,815,116

NON-RATE-REGULATED COMPANIES

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
<i>Non-Rate-Regulated Utilities</i>		
Municipal Electrics		
Afton	\$896,992	\$318
Akron	\$1,631,439	\$579
Algona	\$16,800,105	\$5,965
Alta	\$1,861,641	\$661
Alta Vista	\$180,204	\$64
Alton	\$1,047,952	\$372
Ames	\$67,594,281	\$24,000
Anita	\$772,202	\$274
Anthon	\$637,792	\$226
Aplington	\$829,754	\$295
Atlantic	\$12,009,778	\$4,264
Auburn	\$209,685	\$74
Aurelia	\$874,950	\$311
Bancroft	\$1,851,742	\$657
Bellevue	\$2,658,506	\$944
Bloomfield	\$3,122,515	\$1,109
Breda	\$520,400	\$185
Brooklyn	\$1,390,794	\$494
Buffalo	\$603,206	\$214
Burt	\$374,979	\$133
Callender	\$301,708	\$107
Carlisle	\$2,710,823	\$963
Cascade	\$1,881,065	\$668
Cedar Falls	\$57,063,886	\$20,261
Coggon	\$587,928	\$209
Coon Rapids	\$2,608,610	\$926
Corning	\$1,763,260	\$626
Corwith	\$360,832	\$128
Danville	\$624,125	\$222
Dayton	\$649,385	\$231
Denison	\$10,457,806	\$3,713
Denver	\$1,624,611	\$577
Dike	\$753,911	\$268

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Durant	\$2,155,688	\$765
Dysart	\$1,199,739	\$426
Earlville	\$420,218	\$149
Eldridge	\$4,913,101	\$1,744
Ellsworth	\$846,524	\$301
Estherville	\$7,074,142	\$2,512
Fairbank	\$878,036	\$312
Farnhamville	\$486,927	\$173
Fonda	\$530,259	\$188
Fontanelle	\$641,049	\$228
Forest City	\$5,636,030	\$2,001
Fredericksburg	\$1,947,176	\$691
Glidden	\$900,750	\$320
Gowrie	\$983,972	\$349
Graettinger	\$1,350,631	\$480
Grafton	\$203,719	\$72
Grand Junction	\$687,068	\$244
Greenfield	\$4,300,927	\$1,527
Grundy Center	\$2,432,282	\$864
Guttenberg	\$2,136,189	\$758
Harlan	\$7,014,824	\$2,491
Hartley	\$1,732,108	\$615
Hawarden	\$2,067,101	\$734
Hinton	\$1,048,405	\$372
Hopkinton	\$660,426	\$234
Hudson	\$1,706,045	\$606
Independence	\$8,517,762	\$3,024
Indianola	\$16,896,514	\$5,999
Keosauqua	\$1,537,643	\$546
Kimballton	\$191,588	\$68
La Porte City	\$1,618,112	\$575
Lake Mills	\$2,443,704	\$868
Lake Park	\$1,508,423	\$536
Lake View	\$1,914,443	\$680
Lamoni	\$2,340,357	\$831
Larchwood	\$807,419	\$287

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Laurens	\$3,823,476	\$1,358
Lawler	\$324,378	\$115
Lehigh	\$224,253	\$80
Lenox	\$1,628,875	\$578
Livermore	\$372,603	\$132
Long Grove	\$335,587	\$119
Manilla	\$596,123	\$212
Manning	\$3,044,539	\$1,081
Mapleton	\$1,402,005	\$498
Maquoketa	\$8,499,690	\$3,018
Marathon	\$244,145	\$87
McGregor	\$856,952	\$304
Milford	\$4,420,947	\$1,570
Montezuma	\$2,127,200	\$755
Mount Pleasant	\$9,057,289	\$3,216
Muscatine	\$57,685,599	\$20,482
Neola	\$992,768	\$352
New Hampton	\$4,362,397	\$1,549
New London	\$2,873,058	\$1,020
Ogden	\$1,885,917	\$670
Onawa	\$3,138,857	\$1,114
Orange City	\$7,920,015	\$2,812
Orient	\$242,252	\$86
Osage	\$5,289,721	\$1,878
Panora	\$1,355,680	\$481
Paton	\$137,707	\$49
Paullina	\$1,000,903	\$355
Pella	\$19,977,745	\$7,093
Pocahontas	\$2,093,967	\$743
Preston	\$1,070,891	\$380
Primghar	\$908,285	\$322
Readlyn	\$670,080	\$238
Remsen	\$1,612,518	\$573
Renwick	\$592,187	\$210
Rock Rapids	\$2,371,457	\$842
Rockford	\$919,155	\$326
Sabula	\$504,355	\$179
Sanborn	\$2,489,154	\$884

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Sergeant Bluff	\$3,287,237	\$1,167
Shelby	\$625,002	\$222
Sibley	\$2,990,343	\$1,062
Sioux Center	\$9,795,815	\$3,478
Spencer	\$15,853,139	\$5,629
Stanhope	\$434,754	\$154
Stanton	\$623,280	\$221
State Center	\$1,844,661	\$655
Story City	\$5,666,602	\$2,012
Stratford	\$566,132	\$201
Strawberry Point	\$1,071,978	\$381
Stuart	\$2,045,984	\$726
Sumner	\$2,941,622	\$1,044
Tipton	\$4,545,582	\$1,614
Traer	\$1,886,516	\$670
Villisca	\$1,590,906	\$565
Vinton	\$4,787,785	\$1,700
Wall Lake	\$888,540	\$315
Waverly	\$19,456,286	\$6,908
Webster City	\$13,467,349	\$4,782
West Bend	\$1,968,768	\$699
West Liberty	\$5,353,410	\$1,901
West Point	\$1,542,436	\$548
Westfield	\$94,260	\$33
Whittemore	\$705,315	\$250
Wilton	\$2,608,195	\$926
Winterset	\$5,491,298	\$1,950
Woodbine	\$1,619,346	\$575
Woolstock	\$196,151	\$70
Subtotal Municipal Electrics	\$559,987,590	\$198,827
Municipal Gas		
Allerton	\$1,011,076	\$581
Alton	\$578,358	\$332
Bedford	\$555,841	\$319
Bloomfield	\$780,182	\$448
Brighton	\$272,049	\$156
Brooklyn	\$691,411	\$397

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Cascade	\$920,596	\$529
Cedar Falls	\$13,423,484	\$7,707
Clearfield	\$236,545	\$136
Coon Rapids	\$729,698	\$419
Corning	\$838,665	\$482
Emmetsburg	\$1,587,675	\$912
Everly	\$362,667	\$208
Fairbank	\$398,445	\$229
Gilmore City	\$1,041,893	\$598
Graettinger	\$366,343	\$210
Guthrie Center	\$1,051,621	\$604
Harlan	\$2,919,770	\$1,676
Hartley	\$993,009	\$570
Hawarden	\$983,479	\$565
Lake Park	\$721,820	\$414
Lamoni	\$702,945	\$404
Lenox	\$1,570,807	\$902
Lineville	\$74,830	\$43
Lorimor	\$100,453	\$58
Manilla	\$299,651	\$172
Manning	\$1,415,562	\$813
Mapleton	\$462,405	\$265
Montezuma	\$720,685	\$414
Morning Sun	\$332,317	\$191
Moulton	\$193,244	\$111
Orange City	\$2,478,316	\$1,423
Osage	\$2,718,397	\$1,561
Prescott	\$63,308	\$36
Preston	\$381,412	\$219
Remsen	\$690,422	\$396
Rock Rapids	\$1,261,951	\$725
Rolfe	\$373,766	\$215
Sabula	\$362,055	\$208
Sac City	\$985,472	\$566
Sanborn	\$1,290,197	\$741
Sioux Center	\$7,659,461	\$4,398
Tipton	\$1,435,179	\$824
Titonka	\$232,078	\$133

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Wall Lake	\$845,253	\$485
Waukee	\$8,108,268	\$4,656
Wayland	\$666,636	\$383
Wellman	\$570,063	\$327
West Bend	\$696,351	\$400
Whittemore	\$488,500	\$280
Winfield	\$387,529	\$223
Woodbine	\$544,757	\$313
Subtotal Municipal Gas	\$68,576,897	\$39,377
Rural Electric Cooperatives		
Access Energy Cooperative	\$39,286,112	\$13,949
Allamakee Clayton Elec. Coop., Inc.	\$19,898,291	\$7,065
Amana Society Service Company	\$8,218,773	\$2,918
Atchison Holt Electric Coop.	\$2,414,998	\$857
Boone Valley Electric Coop.	\$958,946	\$340
Butler County Rural Elec. Coop.	\$22,922,587	\$8,139
Calhoun County Electric Coop. Assn.	\$5,583,328	\$1,982
Cass Electric Cooperative	\$173,354	\$62
Central Iowa Power Cooperative (CIPCO)	\$8,614,793	\$3,059
Chariton Valley Electric Coop., Inc.	\$12,419,612	\$4,410
Clarke Electric Coop., Inc.	\$13,357,336	\$4,743
Consumers Energy	\$19,999,833	\$7,101
East-Central Iowa Rural Electric Coop.	\$22,334,758	\$7,930
Eastern Iowa Light & Power Cooperative	\$63,757,648	\$22,638
Farmers Electric Cooperative - Kalona	\$2,195,703	\$780
Farmers Elec. Coop., Inc. - Greenfield	\$13,470,760	\$4,783

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Federated Rural Electric Assn.	\$121,670	\$43
Franklin Rural Electric Coop.	\$7,349,437	\$2,610
Grundy County Rural Electric Coop.	\$7,302,542	\$2,593
Grundy Electric Cooperative, Inc.	\$426,407	\$151
Guthrie County Rural Elec. Coop. Assn.	\$14,183,025	\$5,036
Harrison County Rural Electric Coop.	\$11,823,309	\$4,198
Heartland Power Cooperative	\$28,386,727	\$10,079
Iowa Lakes Electric Cooperative	\$61,407,370	\$21,803
Linn County Rural Electric Coop. Assn.	\$50,934,447	\$18,085
Lyon Rural Electric Coop.	\$11,017,033	\$3,912
Maquoketa Valley Electric Cooperative	\$32,638,687	\$11,589
Midland Power Cooperative	\$50,728,907	\$18,012
MiEnergy Cooperative	\$26,693,420	\$9,478
Nishnabotna Valley Rural Elec. Coop.	\$17,875,546	\$6,347
Nobles Cooperative Electric Association	\$23,206	\$8
North West Rural Electric Coop.	\$55,419,924	\$19,678
Osceola Electric Cooperative, Inc.	\$7,209,644	\$2,560
Pella Cooperative Electric Association	\$7,247,466	\$2,573
Pleasant Hill Community Line	\$491,283	\$174
Prairie Energy Cooperative	\$27,208,736	\$9,661
Raccoon Valley Electric Cooperative	\$15,306,288	\$5,435
Southern Iowa Electric Coop., Inc.	\$14,001,865	\$4,972
Southwest Iowa Service Cooperative	\$12,528,534	\$4,448
T. I. P. Rural Electric Coop.	\$15,872,965	\$5,636
United Electric Cooperative, Inc.	\$1,210,795	\$430

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Western Iowa Power Cooperative	\$13,905,303	\$4,937
Woodbury County Rural Electric Coop.	\$10,096,139	\$3,585
Subtotal Rural Electric Cooperatives	\$757,017,507	\$268,789
Total Non-Rate-Regulated Companies	\$1,385,581,994	\$506,993

TELEPHONE COMPANIES

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Telephone Companies		
Ace Telephone Association	\$789,019	\$1,745
Advanced Network Communications, LLC	\$195,534	\$432
Algona Municipal Utilities (Tele)	\$541,408	\$1,197
Alliance Communications Cooperative, Inc.	\$2,888,246	\$6,387
Alpine Communications L.C.	\$2,614,128	\$5,781
Alta Municipal Broadband Communications Utility	\$112,261	\$248
Andrew Telephone Company, Inc.	\$111,628	\$247
ANPI Business, LLC	\$24,759	\$55
Arcadia Telephone Cooperative	\$95,215	\$211
AT&T Corp.	\$931,676	\$2,060
Atkins Telephone Company, Inc.	\$265,324	\$587
Aureon Communications, LLC (fka Alliance Connect, LLC)	\$13,886,377	\$30,707
Ayrshire Farmers Mutual Telephone Company	\$108,400	\$240
Baldwin-Nashville Telephone Company, Inc.	\$68,166	\$151
Barnes City Cooperative Telephone Company	\$60,621	\$134

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
BCM One, Inc. f/k/a McGraw Communications, Inc.	\$4,062	\$9
BCN Telecom, Inc.	\$35,452	\$78
Bernard Telephone Company, Inc.	\$332,534	\$735
Blue Earth Valley Telephone Company	\$8,663	\$19
Breda Telephone Corporation	\$386,963	\$856
Broadsmart Global, Inc.	\$7,838	\$17
Brooklyn Mutual Telecommunications Cooperative	\$686,701	\$1,519
BTC, Inc.	\$1,232,434	\$2,725
BullsEye Telecom, Inc.	\$328,601	\$727
Butler-Bremer Mutual Telephone Company	\$480,754	\$1,063
Cascade Communications Company	\$594,406	\$1,314
Casey Mutual Telephone Company	\$85,338	\$189
Cedar Communications, L.L.C.	\$161,596	\$357
Center Junction Telephone Company, Inc.	\$36,267	\$80
Central Iowa Broadband, Inc.	\$47,910	\$106
Central Scott Telephone Company	\$1,060,136	\$2,344
CenturyTel of Chester, Inc. d/b/a CenturyLink	\$23,927	\$53
CenturyTel of Postville, Inc. d/b/a CenturyLink	\$169,923	\$376
Citizens Mutual Telephone Cooperative	\$1,111,231	\$2,457
Citizens Telecommunications Company of Minnesota, LLC	\$50,817	\$112
Clarence Telephone Company, Inc.	\$480,728	\$1,063
Clear Lake Independent Telephone Company	\$1,270,929	\$2,810
Clear Rate Communications, Inc.	\$312,342	\$691
C-M-L Telephone Cooperative Association	\$477,169	\$1,055
Colo Telephone Company	\$206,350	\$456

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
CommChoice of Iowa, LLC	\$319,429	\$706
Communications 1 Network, Inc.	\$810,246	\$1,792
Community Cable Television Agency of O'Brien County, d/b/a The Community Agency and TCA	\$273,911	\$606
Consolidated Communications of Iowa Company	\$1,164,442	\$2,575
Consolidated Communications of Minnesota Company	\$5,783	\$13
Convergia, Inc.	\$36,523	\$81
Coon Rapids Municipal Communications Utility	\$167,831	\$371
Coon Valley Cooperative Telephone Association. Inc.	\$179,390	\$397
Cooperative Telephone Company	\$384,739	\$851
Cooperative Telephone Exchange	\$133,529	\$295
Corn Belt Communications, Inc.	\$62,890	\$139
Corn Belt Telephone Company	\$136,362	\$302
Cox Iowa Telcom, LLC	\$3,134,475	\$6,931
CS Technologies, Inc.	\$1,459,602	\$3,228
Cumberland Telephone Company	\$85,681	\$189
Danville Mutual Telephone Company	\$299,716	\$663
Dixon Acquisition Company, LLC	\$71,149	\$157
Dumont Telephone Company	\$681,051	\$1,506
Dunkerton Telephone Cooperative	\$196,958	\$436
EarthLink Business, LLC	\$123,909	\$274
East Buchanan Telephone Cooperative	\$453,845	\$1,004
Ellsworth Cooperative Telephone Association	\$120,627	\$267
Embarq Missouri, Inc.	\$7,934	\$18
EnTelegent Solutions, Inc.	\$5,146	\$11

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Enventis Telecom, Inc. d/b/a Consolidated Communications	\$615,177	\$1,360
F&B Communications, Inc.	\$429,656	\$950
Farmers & Merchants Mutual Telephone Company	\$210,813	\$466
Farmers Cooperative Telephone Company	\$282,238	\$624
Farmers Mutual Cooperative Telephone Company of Harlan	\$1,212,876	\$2,682
Farmers Mutual Cooperative Telephone Company of Moulton	\$146,797	\$325
Farmers Mutual Telephone Company of Jesup	\$564,799	\$1,249
Farmers Mutual Telephone Company of Nora Springs	\$874,528	\$1,934
Farmers Mutual Telephone Company of Stanton	\$904,012	\$1,999
Farmers Mutual Telephone Cooperative of Shellsburg	\$645,676	\$1,428
Farmers Telephone Company of Batavia	\$95,494	\$211
Farmers Telephone Company of Essex	\$235,960	\$522
Farmers Telephone Company of Nora Springs	\$504,424	\$1,115
Fenton Cooperative Telephone Company	\$91,492	\$202
FiberComm, L.C.	\$3,065,593	\$6,779
First Communications, LLC	\$246,609	\$545
First Fiber Corporation	\$91,939	\$203
FMTC-I35, Inc. (f/k/a Southwest Telephone Exchange (0485) and Interstate 35 Telephone Co. (0397))	\$781,950	\$1,729
Frontier Communications of Iowa, LLC	\$7,075,294	\$15,646
Fusion Cloud Services, fka Birch Communications, LLC	\$941,014	\$2,081

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Goldfield Access Network, L.C.	\$565,304	\$1,250
Goldfield Telephone Company	\$135,130	\$299
Grand Mound Cooperative Telephone Association (ILEC)	\$128,124	\$283
Grand River Mutual Telephone Corporation	\$2,037,004	\$4,504
Granite Telecommunications, LLC	\$2,636,841	\$5,831
Grasshopper Group, LLC f/k/a Citrix System, Inc. (#4130)	\$227,397	\$503
Great Lakes Communication Corp. d/b/a IGL Teleconnect	\$252,048	\$557
Griswold Cooperative Telephone Company	\$704,862	\$1,559
Grundy Center Communications Utilities	\$117,378	\$260
Guthrie Telecommunications Network, Inc.	\$229,764	\$508
Harlan Municipal Utilities (Tele)	\$236,969	\$524
Harmony Telephone Company	\$9,626	\$21
Hawarden, City of	\$258,436	\$571
Hawkeye Telephone Company	\$120,001	\$265
Heart of Iowa Communications Cooperative	\$1,050,765	\$2,324
Heart of Iowa Ventures, LLC	\$471,751	\$1,043
Hospers Telephone Exchange Inc.	\$247,043	\$546
Hubbard Cooperative Telephone Association	\$201,376	\$445
Huxley Communications Cooperative	\$524,799	\$1,161
IAMO Telephone Company	\$120,776	\$267
ImOn Communications, LLC	\$2,270,565	\$5,021
Independence Light & Power, Telecommunications	\$292,922	\$648

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Independent Networks, L.C.	\$127,497	\$282
Interstate Cablevision Company	\$212,630	\$470
Ionex Communications North, Inc. d/b/a Birch Communications, Inc.	\$158,771	\$351
Iowa Network Services, Inc.	\$759,915	\$1,680
Jefferson Telephone Company	\$949,171	\$2,099
Jordan Soldier Valley Telephone Company	\$110,914	\$245
Kalona Cooperative Telephone Company, Inc.	\$401,089	\$887
Keystone Farmers Cooperative Telephone Company	\$351,160	\$777
Killduff Telephone Company	\$31,920	\$71
La Motte Telephone Company	\$208,243	\$460
La Porte City Telephone Company	\$633,115	\$1,400
Laurens Municipal Broadband Communications Utility	\$125,957	\$279
Lehigh Valley Cooperative Telephone Association	\$453,510	\$1,003
Lenox Municipal Communications Utilities	\$53,456	\$118
Level 3 Communications, LLC	\$639,945	\$1,415
Level 3 Telecom of Iowa, LLC (f/k/a tw telecom)	\$21,388	\$47
LISCO Corporation	\$1,405,113	\$3,107
Lone Rock Cooperative Telephone Company	\$87,974	\$195
Long Lines Metro, Inc.	\$1,245,496	\$2,754
Lost Nation Elwood Telephone Company	\$308,025	\$681
Louisa Communications, L.C.	\$301,367	\$666
Lynnville Telephone Company	\$74,004	\$164
Mabel Cooperative Telephone Company	\$211,249	\$467
Mahaska Communication Group, LLC	\$1,041,955	\$2,304

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Manning Municipal Communication & Television System Utility	\$122,769	\$271
Mapleton Communications Management Agency	\$104,120	\$230
Maquoketa Valley Electric Cooperative (Tele)	\$15,559	\$34
Marne & Elk Horn Telephone Company	\$439,183	\$971
Martelle Cooperative Telephone Association	\$68,124	\$151
Massena Telephone Company Inc.	\$119,548	\$264
Matrix Telecom, Inc.	\$38,598	\$85
MCC Telephony of Iowa LLC	\$23,736,918	\$52,490
MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services	\$351,098	\$776
McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services	\$8,701,286	\$19,241
Mechanicsville Telephone Company	\$179,266	\$396
Mediapolis Telephone Company	\$661,688	\$1,463
Metropolitan Telecommunications of Iowa, Inc.	\$826,664	\$1,828
Miles Cooperative Telephone Association	\$139,554	\$309
Minburn Telecommunications, Inc.	\$198,391	\$439
Minburn Telephone Company	\$185,105	\$409
Minerva Valley Telephone Company, Inc.	\$279,128	\$617
Mitel Cloud Services, Inc. f/k/a Mitel NetSolutions, Inc.	\$6,420	\$14
Modern Cooperative Telephone Company Inc.	\$228,916	\$506
Monarc Technologies, LLC	\$136,001	\$301

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Municipal Communications Utility of Cedar Falls	\$793,820	\$1,755
Mutual Telephone Company	\$1,957,695	\$4,329
Mutual Telephone Company of Morning Sun	\$102,642	\$227
Nebraska Technology & Telecommunications, Inc.	\$554,437	\$1,226
NEIT Services LLC	\$155,713	\$344
North English Cooperative Telephone Company	\$217,910	\$482
Northeast Iowa Telephone Company	\$597,694	\$1,322
Northern Iowa Telephone Company	\$739,607	\$1,636
Northwest Iowa Telephone Company LLC	\$1,345,485	\$2,975
Northwest Telephone Cooperative Association	\$492,324	\$1,089
Ogden Telephone Company	\$487,560	\$1,078
Olin Telephone Company, Inc.	\$228,516	\$505
Omnitel Communications	\$657,295	\$1,453
Onslow Cooperative Telephone Association	\$62,258	\$138
Oran Mutual Telephone Company	\$65,935	\$146
Orange City Communications, L.L.P.	\$322,975	\$714
Osage Municipal Communications Utility	\$170,359	\$377
Palmer Mutual Telephone Company	\$108,970	\$241
Palo Cooperative Telephone Association	\$223,395	\$494
Panora Communications Cooperative	\$703,206	\$1,555
Partner Communications Cooperative Association	\$1,178,373	\$2,606
Peoples Telephone Company	\$160,005	\$354
PNG Telecommunications, Inc.	\$165,077	\$365
Prairie Telephone Company, Inc.	\$232,924	\$515
Prairieburg Telephone Company, Inc.	\$43,064	\$95

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Preferred Long Distance, Inc.	\$289,688	\$641
Premier Communications, Inc.	\$2,376,513	\$5,255
Preston Telephone Company	\$429,451	\$950
QuantumShift Communications, Inc.	\$3,959	\$9
Qwest Corporation d/b/a CenturyLink QC	\$107,365,118	\$237,420
Radcliffe Telephone Company, Inc.	\$154,202	\$341
Readlyn Telephone Company	\$206,443	\$457
Reasnor Telephone Company, LLC	\$53,613	\$119
Reliance Telephone of Grand Forks, Inc.	\$20,198	\$45
Ringsted Telephone Company	\$135,366	\$299
River Valley Telecommunications Cooperative	\$458,761	\$1,014
Rockwell Cooperative Telephone Association	\$221,954	\$491
Royal Telephone Company	\$90,139	\$199
Sac County Mutual Telephone Company	\$287,914	\$637
Schaller Telephone Company	\$674,560	\$1,492
Scranton Telephone Company	\$161,479	\$357
Searsboro Telephone Company	\$84,209	\$186
Sharon Telephone Company	\$364,840	\$807
Shell Rock Communications, Inc.	\$56,449	\$125
Shellsburg Cablevision, Inc.	\$711,550	\$1,573
Skybeam, LLC	\$61,930	\$137
SkyBlue Solutions, LLC	\$340,146	\$752
South Central Communications, Inc.	\$728,455	\$1,611
South Slope Cooperative Telephone Company, Inc.	\$20,497,949	\$45,328
Spectrotel, Inc.	\$20,211	\$45
Spencer Municipal Communications Utility	\$1,295,227	\$2,864

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Spring Grove Communications	\$14,810	\$33
Springville Cooperative Telephone Association, Inc.	\$344,077	\$761
Stratford Mutual Telephone Company	\$166,943	\$369
Sully Telephone Association	\$303,994	\$672
Superior Telephone Cooperative	\$37,467	\$83
Talk America Services, LLC	\$607,008	\$1,342
Teleport Communications America, LLC	\$17,706	\$39
Templeton Telephone Company	\$225,867	\$499
Terril Telephone Cooperative	\$153,281	\$339
Titonka Telephone Company	\$282,900	\$626
United Farmers Telephone Company	\$111,252	\$246
Van Buren Telephone Company, Inc.	\$804,322	\$1,779
Van Horne Cooperative Telephone Company	\$202,496	\$448
Velocity The Greatest Phone Company Ever, Inc.	\$27,422	\$61
Ventura Telephone Company, Inc.	\$90,831	\$201
ViaSat, Inc.	\$60,733	\$134
Voyant f/k/a Zayo Enterprise Networks, LLC	\$14,707	\$33
Walnut Telephone Company d/b/a Walnut Communications (ILEC)	\$481,608	\$1,065
Waverly Communications Utility	\$176,978	\$391

Company	CY2018 Revenues	FY2019 Industry Direct & Remainder
Webb Dickens Telephone Corp.	\$81,009	\$179
Webster-Calhoun Cooperative Telephone Association	\$1,449,595	\$3,206
Wellman Cooperative Telephone Association	\$501,004	\$1,108
West Iowa Telephone Company	\$862,671	\$1,908
West Liberty Telephone Company	\$790,574	\$1,748
Western Iowa Telephone Association	\$1,095,332	\$2,422
Westside Independent Telephone Company	\$133,708	\$296
Witel Communications, LLC	\$6,289	\$14
Windstream Iowa Communications, Inc.	\$45,272,900	\$100,113
Windstream Iowa-Comm, Inc.	\$2,014,200	\$4,454
Windstream IT Comm, LLC	\$927,001	\$2,050
Windstream Montezuma, Inc.	\$564,572	\$1,248
Windstream of the Midwest, Inc.	\$97,584	\$216
Winnebago Cooperative Telecom Association	\$2,353,260	\$5,204
Woolstock Mutual Telephone Association	\$57,684	\$128
WTC Communications Inc.	\$520,701	\$1,151
Wyoming Mutual Telephone Company	\$194,569	\$430
XO Communications Services, LLC	\$1,021,688	\$2,259
Total Telephone Companies	\$331,834,725	\$733,792

NOTE: The Board did not issue Industry Direct/Remainder invoices of less than \$5. The subtotals by industry may not exactly match the amounts shown in the table labeled 2018 UTILITY ASSESSABLE REVENUES AND 2019 ASSESSMENTS.

DIRECT ASSESSMENTS

Company Name	FY2019 Direct Assessment Total Invoiced
2600Hz, Inc.	\$24.25
Access Energy Cooperative	\$1,011.95
Access Point, Inc.	\$1,007.45
Accessline Communications Corporation	\$24.25
Ace Telephone Association	\$174.70
ACN Communication Services, Inc.	\$19.40
Advanced Network Communications, LLC	\$67.90
Advantage Telecommunications, Corp.	\$58.20
Ag Land Energy 9, LLC	\$111.25
Ag Land Energy Projects (Master)	\$672.00
Airespring, Inc.	\$48.50
Airus, Inc.	\$67.90
Algona Municipal Utilities	\$219.90
Algona Municipal Utilities (Tele)	\$74.40
Allamakee-Clayton Electric Cooperative, Inc.	\$660.39
Alliance Communications Cooperative, Inc.	\$197.40
Alpine Communications L.C.	\$74.40
Alta Municipal Broadband Communications Utility	\$43.65
Alta Municipal Utilities	\$1,215.60
Amana Society Service Company	\$1,303.80
Ames Municipal Electric System	\$4,770.30
AMG Technology Investment Group, LLC d/b/a NextLink Internet	\$4,014.35
Andrew Telephone Company, Inc.	\$135.90
Arcadia Telephone Cooperative	\$135.90
Archetype Business Solutions, Inc.	\$24.25
Atkins Telephone Company, Inc.	\$160.15
Auburn Municipal Utilities	\$93.00
Aurelia Municipal Utility	\$1,041.62
Aureon Communications LLC	\$207.25
Ayrshire Farmers Mutual Telephone Company	\$135.90
Baldwin-Nashville Telephone Company, Inc.	\$135.90

Company Name	FY2019 Direct Assessment Total Invoiced
Bancroft Municipal Utilities	\$168.00
Bandwidth.com Inc.	\$19.40
Barnes City Cooperative Telephone Company	\$135.90
BCN Telecom, Inc.	\$58.20
Bedford Municipal Gas Utility	\$1,722.50
Bernard Telephone Company, Inc.	\$135.90
Big River Telephone Company, LLC	\$323.51
Bigelow Municipal Electric Utility	\$620.23
Billing Services of America, Inc.	\$24.25
Birch Communications, LLC	\$43.65
Black Hills/Iowa Gas Utility Company, LLC d/b/a Black Hills Energy	\$121,265.18
Bloomfield, City of	\$1,084.46
Boomerang Wireless, LLC	\$145.50
Boone Valley Electric Cooperative	\$30.75
Breda Electric System	\$93.00
Breda Telephone Corporation	\$135.90
Broadband Dynamics, LLC	\$19.40
Brooklyn Municipal Utilities	\$907.76
Brooklyn Mutual Telecommunications Cooperative	\$135.90
BTC, Inc.	\$349.40
Buckeye Partners, L.P.	\$2,517.40
Buffalo Center Wind LLC	\$111.25
Buffalo Municipal Light and Power Building Energy Wind Projects (Master)	\$4,558.25
BullsEye Telecom, Inc.	\$140.65
Business Telecom LLC d/b/a EarthLink Business	\$24.25
Butler County Rural Electric Cooperative	\$170.75
Butler-Bremer Mutual Telephone Company	\$208.65
Cable One Inc.	\$61.50
Calhoun County Electric Cooperative Association	\$101.75
CallCatchers Inc.	\$24.25

Company Name	FY2019 Direct Assessment Total Invoiced
Cascade Communications Company	\$135.90
Casey Mutual Telephone Company	\$1,210.10
Caviness Wind Projects (Master)	\$1,124.25
Cedar Falls Utilities	\$225.68
Cedar Falls Utilities	\$679.82
Center Junction Telephone Company, Inc.	\$135.90
Central Iowa Power Cooperative	\$34,269.28
Central Scott Telephone Company	\$135.90
CenturyLink Communications, LLC	\$133.40
CenturyTel of Chester, Inc. d/b/a CenturyLink	\$1,144.29
CenturyTel of Postville, Inc. d/b/a CenturyLink	\$1,368.59
Chariton Valley Electric Cooperative, Inc.	\$61.50
Citizens Mutual Telephone Cooperative	\$135.90
Citizens Telecommunications Company of Minnesota, LLC	\$116.50
Clarence Telephone Company, Inc.	\$116.50
Clarke Electric Cooperative, Inc.	\$3,559.75
Claro Enterprise Solutions, L.L.C.	\$24.25
Clear Lake Independent Telephone Company	\$135.90
Clear Rate Communications, Inc.	\$587.50
Clearfield Municipal Gas System	\$2,081.15
C-M-L Telephone Cooperative Association	\$523.90
CMN-RUS, Inc d/b/a MetroNet	\$1,057.70
Colo Telephone Company	\$135.90
Combined Public Communications, LLC	\$2,349.30
Comcast Phone of Iowa, LLC	\$24.25
Comm 1 Wireless, Inc.	\$24.25
CommChoice of Iowa, LLC	\$67.90
Commio, LLC	\$19.40
Communications 1 Network, Inc.	\$135.90
Communications Venture Corporation d/b/a INdigital	\$24.25
Consolidated Communications Enterprise Services, Inc. f/k/a Enventis Telecom, Inc.	\$238.60

Company Name	FY2019 Direct Assessment Total Invoiced
Consolidated Communications of Minnesota Company	\$67.90
Consumers Energy Cooperative	\$1,725.44
Coon Creek Telecommunications, Corp.	\$24.25
Coon Creek Telephone Company	\$92.25
Coon Rapids Municipal Communications Utility	\$97.00
Coon Rapids Municipal Utilities	\$32.25
Coon Valley Cooperative Telephone Association, Inc.	\$135.90
Cooperative Telephone Company	\$160.15
Cooperative Telephone Exchange	\$135.90
Corn Belt Communications, Inc.	\$1,188.40
Corn Belt Power Cooperative	\$12,979.00
Corn Belt Telephone Company	\$135.90
Correct Solutions, LLC	\$1,934.25
Cox Communications NFS, LLC d/b/a Cox Business	\$24.25
Cox Iowa Telcom, LLC	\$704.65
Crown Castle Fiber LLC	\$145.50
Crystal Lake Wind, LLC	\$3,998.28
CS Technologies, Inc.	\$19.40
Cumberland Telephone Company	\$135.90
Dairyland Power Cooperative	\$10,087.56
Dakota Access, LLC	\$45,408.90
Danville Mutual Telephone Company	\$135.90
Deltacom, LLC	\$24.25
Digium Cloud Services, LLC	\$258.50
Dike, City of	\$572.25
Dixon Acquisition Company, LLC	\$105.15
Dooley's Natural Gas of Iowa, LLC	\$9,548.80
Dumont Telephone Company	\$92.25
Dunkerton Telephone Cooperative	\$135.90
Eagle Point Energy 2, LLC	\$111.25
EarthLink Business, LLC	\$24.25
East Buchanan Telephone Cooperative	\$135.90
Eastern Iowa Light & Power Cooperative	\$839.75
Elite Octane, LLC (f/k/a Farmers Energy Cardinal, LLC)	\$17.00

Company Name	FY2019 Direct Assessment Total Invoiced
Elk Wind Energy LLC	\$71.00
Ellsworth Cooperative Telephone Association	\$135.90
Enabler, LC	\$24.25
F&B Communications, Inc.	\$190.90
Farmers & Merchants Mutual Telephone Company	\$184.40
Farmers Cooperative Telephone Company	\$135.90
Farmers Electric Cooperative, Inc.	\$338.70
Farmers Mutual Cooperative Telephone Company of Harlan	\$517.70
Farmers Mutual Cooperative Telephone Company of Moulton	\$116.50
Farmers Mutual Telephone Company of Jesup	\$111.65
Farmers Mutual Telephone Company of Nora Springs	\$135.90
Farmers Mutual Telephone Company of Stanton	\$758.15
Farmers Mutual Telephone Cooperative of Shellsburg	\$116.50
Farmers Plus Inc.	\$114.05
Farmers Telephone Company of Batavia	\$135.90
Farmers Telephone Company of Essex	\$135.90
Farmers Telephone Company of Nora Springs	\$135.90
Fenton Cooperative Telephone Company	\$135.90
FiberComm, L.C.	\$92.15
FMTC-I35, Inc.	\$135.90
Fonality, Inc.	\$48.50
Fonda, City of	\$993.92
FPL Energy Hancock County Wind, LLC	\$2,756.70
Franklin Rural Electric Cooperative	\$111.25
Fredericksburg Electric Utilities	\$64.50
Frontier Communications of Iowa, LLC	\$605.05
G3 Telecom USA Inc.	\$24.25
Global Connection Inc. of America d/b/a STAND UP WIRELESS	\$48.50
Global Tel*Link Corporation	\$1,538.89

Company Name	FY2019 Direct Assessment Total Invoiced
GoDaddy.com, LLC	\$24.25
Golden Renewable Energy, LLC	\$1,231.23
Goldfield Access Network, L.C.	\$24.25
Goldfield Telephone Company	\$116.50
Graettinger Municipal ElectricSystem	\$64.50
Grand Mound Cooperative Telephone Association (ILEC)	\$135.90
Grand River Mutual Telephone Corporation	\$160.15
Grasshopper Group, LLC	\$24.25
Green Plains Renewable Energy Inc.	\$688.00
Griswold Cooperative Telephone Company	\$135.90
Grundy Center Communications Utilities	\$67.90
Grundy County Rural Electric Cooperative	\$258.30
Guthrie Telecommunications Network, Inc.	\$135.90
Hamilton Long Distance Company	\$24.25
Hamilton Wind Energy, LLC	\$111.25
Harlan Municipal Utilities (Tele)	\$67.90
Harmony Telephone Company	\$55.00
Harrison County Rural Electric Cooperative	\$71.00
Hartley Municipal Utilities	\$32.25
Hawarden Municipal Utilities	\$66.50
Hawarden Municipal Utilities	\$3,410.19
Hawarden, City of d/b/a HITEC	\$135.90
Hawkeye Interconnect Company	\$332.95
Hawkeye Telephone Company	\$184.40
HD Carrier LLC	\$106.70
Heart of Iowa Communications Cooperative	\$135.90
Heart of Iowa Ventures, LLC	\$662.40
Heartland Divide Wind Project, LLC	\$20,950.32
Heartland Power Solar Energy 1, LLC	\$61.50
Heartland Telecommunications of Iowa dba Premier Communications	\$4,138.20
Hospers Telephone Exchange Inc.	\$270.05

Company Name	FY2019 Direct Assessment Total Invoiced
Hubbard Cooperative Telephone Association	\$135.90
Huxley Communications Cooperative	\$184.40
HZ Iowa LLC	\$2,450.95
IAMO Telephone Company	\$116.50
IDT America, Corp.	\$72.75
ImOn Communications, LLC	\$3,866.42
Independence Light & Power, Telecommunications	\$67.90
Independent Networks, L.C.	\$874.40
Indianola Municipal Utilities	\$629.94
Indianola Municipal Utilities (Tele)	\$105.05
Inmate Calling Solutions, LLC	\$3,039.82
InSITE Solutions LLC	\$24.25
Interstate Cablevision Company	\$1,073.55
Interstate Power and Light Company-Electric	\$858,611.57
Interstate Power and Light Company-Gas	\$544,078.18
Iowa 8 - Monona Limited Partnership	\$116.50
Iowa American Water Company	\$31,852.86
Iowa Communications Alliance	\$53.35
Iowa Lakes Electric Cooperative	\$870.75
Iowa Network Services, Inc.	\$61.50
Iowa RSA 2 Limited Partnership	\$92.25
Iowa Wireless Services, LLC d/b/a i wireless	\$3,503.05
ITC Midwest, LLC	\$276,574.59
i-wireless, LLC	\$72.75
Jefferson Telephone Company	\$135.90
Jordan Soldier Valley Telephone Company	\$135.90
Junction Hilltop Wind Projects (Master)	\$355.00
Kalona Cooperative Telephone Company, Inc.	\$105.15
Keosauqua Light and Power	\$901.55
Keystone Farmers Cooperative Telephone Company	\$135.90
Killduff Telephone Company	\$135.90
La Motte Telephone Company	\$135.90
La Porte City Telephone Company	\$135.90

Company Name	FY2019 Direct Assessment Total Invoiced
La Porte City Utilities	\$1,999.60
Lake Park Municipal Utilities	\$12.90
Lamoni Municipal Utilities	\$1,569.11
Laurens Municipal Broadband Communications Utility	\$67.90
Legacy Long Distance International, Inc.	\$2,098.77
Legent Comm LLC	\$9.70
Lehigh Valley Cooperative Telephone Association	\$135.90
Lenox Municipal Communications Utilities	\$19.40
Lenox Municipal Gas Utilities	\$1,968.90
Level 3 Communications, LLC	\$108.25
Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty Utilities	\$36,646.86
Lingo Communications North, LLC f/k/a Ionex Communications North, LLC	\$882.60
Linn County Rural Electric Cooperative Association	\$1,384.72
Lone Rock Cooperative Telephone Company	\$135.90
Long Distance Consolidated Billing Company	\$385.00
Long Lines Metro, Inc.	\$67.90
Lost Nation Elwood Telephone Company	\$135.90
Louisa Communications, L.C.	\$67.90
LTD Broadband LLC	\$1,106.65
LTE Wireless Inc.	\$24.25
Luther College Wind Energy Project, LLC	\$92.25
Lynnville Telephone Company	\$150.90
Mabel Cooperative Telephone Company	\$135.90
Mahaska Communication Group, LLC	\$298.55
Manning Municipal Communication & Television System Utilities	\$43.65
Manning Municipal Utilities	\$12,930.54
Mapleton Communications Management Agency	\$67.90
Mapleton Municipal Utilities	\$1,335.00

Company Name	FY2019 Direct Assessment Total Invoiced
Maquoketa Valley Electric Cooperative	\$11,355.92
Marne & Elk Horn Telephone Company	\$184.40
Martelle Cooperative Telephone Association	\$179.55
Massena Telephone Company Inc.	\$135.90
Matrix Telecom, Inc.	\$32.30
MCC Iowa LLC d/b/a Mediacom	\$1,035.05
MCC Telephony of Iowa LLC	\$823.50
MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services	\$19.40
McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services	\$279.55
Mechanicsville Telephone Company	\$265.30
Mediapolis Telephone Company	\$135.90
Metro FiberNet, LLC	\$264.46
MidAmerican Energy Company-Electric	\$553,114.39
MidAmerican Energy Company-Gas	\$150,466.60
Mid-Iowa Telecom, LLC	\$19.40
MiEnergy Cooperative	\$3,079.76
Miles Cooperative Telephone Association	\$145.60
Minburn Telecommunications, Inc.	\$135.90
Minburn Telephone Company	\$247.55
Minerva Valley Telephone Company, Inc.	\$262.00
Missouri Network Alliance, LLC d/b/a Bluebird Network, LLC	\$154.80
Mobilitie Management, LLC	\$24.25
Modern Cooperative Telephone Company Inc.	\$135.90
Municipal Communications Utility of Cedar Falls	\$19.40
Muscatine Power and Water	\$46.50
Muscatine Power and Water (Tele)	\$19.40
Mutual Telephone Company	\$135.90
Mutual Telephone Company of Morning Sun	\$166.65
Nebraska Technology & Telecommunications, Inc.	\$372.50
NEIT Services, LLC	\$61.50

Company Name	FY2019 Direct Assessment Total Invoiced
Network Billing Systems, LLC	\$24.25
Network Communication International Corp.	\$1,720.24
New Century Telecommunications, Inc.	\$9.70
New Cingular Wireless PCS LLC	\$102.82
New Harvest Wind Project, LLC	\$284.00
North English Cooperative Telephone Company	\$135.90
Northeast Iowa Telephone Company	\$160.15
Northeast Missouri Electric Power Cooperative	\$10,645.49
Northern Iowa Telephone Company	\$135.90
Northwest Iowa Power Cooperative	\$10,101.53
Northwest Iowa Telephone Company LLC	\$111.65
Northwest Telephone Cooperative Association	\$135.90
Number Access, LLC	\$48.50
Nuso, LLC	\$24.25
Nustar Energy L.P.	\$1,776.80
Ogden Telephone Company	\$135.90
Olin Telephone Company, Inc.	\$135.90
OmniTel Communications	\$135.90
Onawa, City of	\$2,365.30
Oneota Solar, LLC	\$71.00
Onslow Cooperative Telephone Association	\$135.90
Onvoy, LLC	\$474.50
Oran Mutual Telephone Company	\$135.90
Orange City Communications, L.L.P.	\$43.65
Osage Municipal Communications Utility	\$105.15
Osceola Electric Cooperative, Inc.	\$61.50
Palmer Mutual Telephone Company	\$135.90
Palo Cooperative Telephone Association	\$135.90
Panora Communications Cooperative	\$135.90
Partner Communications Cooperative Association	\$197.40
Patriot Mobile, LLC f/k/a EOS Mobile Holdings, LLC	\$24.25
Paullina Municipal Electric Utilities	\$1,112.53

Company Name	FY2019 Direct Assessment Total Invoiced
Pay Tel Communications, Inc.	\$1,276.78
PEG Bandwidth IA, LLC	\$48.50
PEG Bandwidth IL, LLC	\$130.95
Pella Cooperative Electric Association	\$1,984.80
Pella, City of	\$1,588.54
Peoples Telephone Company	\$135.90
Prairie Energy Cooperative	\$101.75
Prairie Telephone Company, Inc.	\$135.90
Prairieburg Telephone Company, Inc.	\$158.90
Premier Communications, Inc.	\$589.20
Preston Telephone Company	\$135.90
Pro Network Solutions	\$24.25
Prodigy Solutions, Inc.	\$1,993.19
Public Communications Services, Inc.	\$2,565.96
Q Link Mobile LLC	\$33.95
Q Link Wireless, LLC	\$1,499.80
Qwest Corporation d/b/a CenturyLink QC	\$6,355.22
Radcliffe Telephone Company, Inc.	\$135.90
RCLEC, Inc.	\$46.85
Readlyn Telephone Company	\$135.90
Reasnor Telephone Company	\$166.65
Reduced Rate Long Distance, LLC	\$58.20
Reinbeck Municipal Telecommunications Utility	\$43.65
Reliance Telephone of Grand Forks, Inc.	\$3,382.04
Reliant Communications, Inc.	\$58.20
Renwick, City of	\$769.05
Ringsted Telephone Company	\$135.90
River Oaks Digital, Inc., d/b/a Signify Communications	\$1,986.20
River Valley Telecommunications Cooperative	\$190.90
Rockwell Cooperative Telephone Association	\$111.65
Roeder Family Wind Farm LLC	\$101.75
Royal Telephone Company	\$135.90
RSA 1 Limited Partnership	\$116.50
RSA 7 Limited Partnership	\$116.50

Company Name	FY2019 Direct Assessment Total Invoiced
Sac County Mutual Telephone Company	\$160.15
Sage Telecom Communications, LLC	\$48.50
Schaller Telephone Company	\$140.75
Scranton Telephone Company	\$135.90
Searsboro Telephone Company	\$135.90
Securus Technologies, Inc.	\$3,370.47
ServiceTitan, Inc.	\$24.25
Sharon Telephone Company	\$92.25
Shell Rock Communications, Inc.	\$166.65
Shellsburg Cablevision, Inc.	\$534.05
Sibley Municipal Utilities	\$1,073.97
Sievers Family Farms, LLC	\$1,303.00
Sioux Center, City of	\$19.35
Skybeam, LLC	\$116.50
SkyBlue Solutions, LLC	\$19.40
SoTel Systems, LLC	\$169.75
South Central Communications, Inc.	\$135.90
South Front Networks, LLC	\$24.25
South Slope Cooperative Telephone Company, Inc.	\$316.90
Southern Iowa Electric Cooperative, Inc.	\$1,674.33
Southern Minnesota Municipal Power Agency	\$5,424.28
Spencer Municipal Communications Utility	\$67.90
Spire Marketing Inc. f/k/a Laclede Energy Resources, Inc.	\$63.45
Spring Grove Communications	\$55.00
Springville Cooperative Telephone Association, Inc.	\$135.90
Sprint Communications Company, L.P.	\$384.50
Stanhope Municipal Utilities	\$2,747.25
State Center Municipal Utilities	\$163.25
Story City Municipal Electric Utility	\$6,933.25
Story Wind I, LLC	\$4,896.90
Stratford Mutual Telephone Company	\$147.25
Stuart Municipal Utilities	\$39.25
Sully Telephone Association	\$135.90

Company Name	FY2019 Direct Assessment Total Invoiced
Superior Telephone Cooperative	\$135.90
Syndeo LLC	\$24.25
T. I. P. Rural Electric Cooperative	\$1,785.86
TAG Mobile, LLC	\$72.75
TekScape IT, LLC	\$24.25
Tekstar Communications, Inc.	\$24.25
Telco Connection	\$24.25
Teleport Communications America, LLC	\$157.14
Teliix, Inc.	\$192.35
Telrite Corporation	\$24.25
Telrite Corporation d/b/a Life Wireless	\$48.50
Templeton Telephone Company	\$166.65
Tempo Telecom, LLC	\$48.50
Terra Nova Telecom, Inc.	\$97.00
TerraCom, Inc.	\$48.50
Terril Telephone Cooperative	\$166.65
The Community Cable Television Agency of O'Brien County, d/b/a The Community Agency and TCA	\$129.40
Time Clock Solutions, LLC	\$24.25
Titonka Telephone Company	\$160.15
TracFone Wireless, Inc.	\$48.50
Turtle Creek Wind Farm LLC	\$11,015.05
Union Electric Company f/k/a Ameren Missouri	\$2,011.18
United Farmers Telephone Company	\$190.90
United States Cellular Corporation	\$239.50
Valero Renewable Fuels Company, LLC	\$536.10
Van Buren Telephone Company, Inc.	\$166.65
Van Horne Cooperative Telephone Company	\$135.90
Ventura Telephone Company, Inc.	\$166.65
Verizon Select Services Inc.	\$24.25
Virgin Mobile USA, L.P.	\$48.50
Walnut Communications	\$67.90
Walnut Telephone Company d/b/a Walnut Communications (ILEC)	\$135.90
Wapello Solar LLC	\$10,254.30

Company Name	FY2019 Direct Assessment Total Invoiced
Waterloo Gas Transportation, LLC	\$571.50
Waverly Communications Utility	\$9.70
Webb Dickens Telephone Corp.	\$135.90
Webster-Calhoun Cooperative Telephone Association	\$302.55
Wellman Cooperative Telephone Association	\$166.65
Wellman Municipal Gas System	\$188.40
West Bend Municipal Utilities	\$5.30
West Iowa Telephone Company	\$166.65
West Liberty Municipal Electric	\$121.25
West Liberty Telephone Company d/b/a Liberty Communication	\$166.65
West Point Municipal Electric System	\$1,292.40
West Safety Communications Inc.	\$24.25
West Telecom Services, LLC	\$48.50
Western Iowa Power Cooperative	\$71.00
Western Iowa Telephone Association	\$147.25
Westside Independent Telephone Company	\$190.90
Whittemore, City of	\$5.30
Wind Vision, LLC	\$111.25
Windstream Communications, LLC	\$249.00
Windstream Iowa Communications, LLC	\$5,211.36
Windstream Montezuma, Inc.	\$180.50
Windwalkers, LLC	\$101.75
Wing Tel, Inc.	\$24.25
Winnebago Cooperative Telecom Association	\$1,186.15
Woolstock Mutual Telephone Association	\$142.40
Worldwide Telecommunications Inc.	\$121.25
WTC Communications Inc.	\$291.15
Wyoming Mutual Telephone Company	\$210.35
XO Communications Services, LLC	\$19.40
YMax Communications Corporation	\$19.40
	\$2,986,385.68

Assessments Pursuant to Iowa Code Section 476.10A

Company Name	476.10A Reportable CY2017 Revenues	476.10A Assessment Collected in FY2019
Rate-Regulated Electric		
Interstate Power and Light Company	\$1,474,295,187	\$1,474,295
MidAmerican Energy Company	\$1,650,666,477	\$1,650,666
Total Rate-Regulated Electric	\$3,124,961,664	\$3,124,961
Rate-Regulated Gas		
Interstate Power and Light Company	\$220,907,982	\$220,908
MidAmerican Energy Company	\$468,851,911	\$468,852
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$4,940,146	\$4,940
Black Hills/Iowa Gas Utility Company, LLC	\$131,133,135	\$131,133
Total Rate-Regulated Gas	\$825,833,174	\$825,833
Municipal Electric		
Afton	\$858,436	\$858
Akron	\$1,455,318	\$1,455
Algona	\$11,830,210	\$11,830
Alta	\$1,737,881	\$1,738
Alta Vista	\$177,686	\$178
Alton	\$931,281	\$931
Ames	\$64,003,123	\$64,003
Anita	\$805,246	\$805
Anthon	\$598,705	\$599
Aplington	\$768,263	\$768
Atlantic	\$8,824,416	\$8,824
Auburn	\$195,420	\$195
Aurelia	\$756,317	\$756
Bancroft	\$1,190,514	\$1,191
Bellevue	\$2,473,462	\$2,473
Bloomfield	\$3,051,836	\$3,052
Breda	\$504,766	\$505
Brooklyn	\$1,337,057	\$1,337
Buffalo	\$566,134	\$566
Burt	\$205,373	\$205
Callender	\$258,545	\$259
Carlisle	\$2,596,924	\$2,597
Cascade	\$1,801,530	\$1,802
Cedar Falls	\$41,444,134	\$41,444
Coggon	\$540,018	\$540
Coon Rapids	\$1,730,192	\$1,730
Corning	\$1,701,916	\$1,702
Corwith	\$355,295	\$355
Danville	\$614,268	\$614
Dayton	\$524,883	\$525
Denison	\$10,482,552	\$10,483
Denver	\$1,401,151	\$1,401
Dike	\$749,894	\$750
Durant	\$1,851,112	\$1,851

Company Name	476.10A Reportable CY2017 Revenues	476.10A Assessment Collected in FY2019
Dysart	\$1,178,813	\$1,179
Earlville	\$418,685	\$419
Eldridge	\$3,033,477	\$3,033
Ellsworth	\$752,665	\$753
Estherville	\$6,764,407	\$6,764
Fairbank	\$841,219	\$841
Farnhamville	\$530,606	\$531
Fonda	\$501,361	\$501
Fontanelle	\$594,880	\$595
Forest City	\$5,819,056	\$5,819
Fredericksburg	\$2,157,119	\$2,157
Glidden	\$841,768	\$842
Gowrie	\$945,405	\$945
Graettinger	\$876,944	\$877
Grafton	\$198,116	\$198
Grand Junction	\$620,953	\$621
Greenfield	\$4,077,623	\$4,078
Grundy Center	\$2,347,216	\$2,347
Guttenberg	\$1,942,518	\$1,943
Harlan	\$6,589,022	\$6,589
Hartley	\$1,622,392	\$1,622
Hawarden	\$2,018,452	\$2,018
Hinton	\$935,455	\$935
Hopkinton	\$590,828	\$591
Hudson	\$1,493,410	\$1,493
Independence	\$8,162,982	\$8,163
Indianola	\$14,393,562	\$14,394
Keosauqua	\$1,461,120	\$1,461
Kimballton	\$189,005	\$189
La Porte City	\$1,416,558	\$1,417
Lake Mills	\$2,373,425	\$2,373
Lake Park	\$1,478,004	\$1,478
Lake View	\$1,872,728	\$1,873
Lamoni	\$2,381,734	\$2,382
Larchwood	\$796,615	\$797
Laurens	\$2,445,565	\$2,446
Lawler	\$294,099	\$294
Lehigh	\$182,753	\$183
Lenox	\$1,589,155	\$1,589
Livermore	\$329,521	\$330
Long Grove	\$315,674	\$316
Manilla	\$561,191	\$561
Manning	\$2,875,878	\$2,876
Mapleton	\$1,320,146	\$1,320
Maquoketa	\$8,435,794	\$8,436
Marathon	\$262,866	\$263

Company Name	476.10A Reportable CY2017 Revenues	476.10A Assessment Collected in FY2019
McGregor	\$782,202	\$782
Milford	\$3,697,497	\$3,697
Montezuma	\$2,283,993	\$2,284
Mount Pleasant	\$8,683,942	\$8,684
Muscatine	\$57,520,398	\$57,520
Neola	\$589,182	\$589
New Hampton	\$4,964,990	\$4,965
New London	\$2,848,784	\$2,849
Ogden	\$1,667,938	\$1,668
Onawa	\$2,080,896	\$2,081
Orange City	\$7,797,707	\$7,798
Orient	\$225,238	\$225
Osage	\$5,150,473	\$5,150
Panora	\$1,109,999	\$1,110
Paton	\$145,958	\$146
Paullina	\$1,121,106	\$1,121
Pella	\$20,492,434	\$20,492
Pocahontas	\$2,007,227	\$2,007
Preston	\$1,064,814	\$1,065
Primghar	\$850,725	\$851
Readlyn	\$647,056	\$647
Remsen	\$1,543,599	\$1,544
Renwick	\$540,842	\$541
Rock Rapids	\$2,263,109	\$2,263
Rockford	\$809,676	\$810
Sabula	\$449,266	\$449
Sanborn	\$2,160,687	\$2,161
Sergeant Bluff	\$4,814,978	\$4,815
Shelby	\$601,873	\$602
Sibley	\$3,067,809	\$3,068
Sioux Center	\$9,636,044	\$9,636
Spencer	\$12,930,920	\$12,931
Stanhope	\$366,497	\$366
Stanton	\$587,295	\$587
State Center	\$1,909,380	\$1,909
Story City	\$5,324,072	\$5,324
Stratford	\$547,086	\$547
Strawberry Point	\$1,172,862	\$1,173
Stuart	\$1,664,821	\$1,665
Sumner	\$1,934,890	\$1,935
Tipton	\$3,081,677	\$3,082
Traer	\$1,874,101	\$1,874
Villisca	\$1,226,913	\$1,227
Vinton	\$4,593,253	\$4,593
Wall Lake	\$829,608	\$830
Waverly	\$14,723,454	\$14,723

Company Name	476.10A Reportable CY2017 Revenues	476.10A Assessment Collected in FY2019
Webster City	\$11,892,836	\$11,893
West Bend	\$1,883,413	\$1,883
West Liberty	\$5,262,471	\$5,262
West Point	\$1,487,962	\$1,488
Westfield	\$74,496	\$74
Whittemore	\$662,726	\$663
Wilton	\$2,640,461	\$2,640
Winterset	\$5,438,868	\$5,439
Woodbine	\$1,612,619	\$1,613
Woolstock	\$194,179	\$194
Total Municipal Electric	\$504,691,925	\$504,689
Municipal Gas		
Allerton	\$1,067,485	\$1,067
Alton	\$510,919	\$511
Bedford	\$417,819	\$418
Bloomfield	\$616,950	\$617
Brighton	\$253,531	\$254
Brooklyn	\$579,760	\$580
Cascade	\$794,013	\$794
Cedar Falls	\$11,554,867	\$11,555
Clearfield	\$167,028	\$167
Coon Rapids	\$676,324	\$676
Corning	\$683,253	\$683
Emmetsburg	\$1,526,928	\$1,527
Everly	\$339,812	\$340
Fairbank	\$338,040	\$338
Gilmore City	\$431,743	\$432
Graettinger	\$363,381	\$363
Guthrie Center	\$800,495	\$800
Harlan	\$2,537,707	\$2,538
Hartley	\$804,734	\$805
Hawarden	\$777,280	\$777
Lake Park	\$659,004	\$659
Lamoni	\$663,820	\$664
Lenox	\$1,024,309	\$1,024
Lineville	\$61,677	\$62
Lorimor	\$100,652	\$101
Manilla	\$261,763	\$262
Manning	\$1,136,208	\$1,136
Mapleton	\$428,224	\$428
Montezuma	\$615,098	\$615
Morning Sun	\$297,550	\$298
Moulton	\$159,649	\$160
Orange City	\$1,812,615	\$1,813
Osage	\$2,453,511	\$2,454
Prescott	\$60,949	\$61

Company Name	476.10A	476.10A
	Reportable CY2017 Revenues	Assessment Collected in FY2019
Preston	\$347,743	\$348
Remsen	\$639,599	\$640
Rock Rapids	\$1,063,804	\$1,064
Rolfe	\$332,567	\$333
Sabula	\$287,817	\$288
Sac City	\$828,662	\$829
Sanborn	\$1,119,828	\$1,120
Sioux Center	\$7,324,786	\$7,325
Tipton	\$1,259,994	\$1,260
Titonka	\$198,226	\$198
Wall Lake	\$746,306	\$746
Waukee	\$5,608,213	\$5,608
Wayland	\$656,559	\$657
Wellman	\$481,724	\$482
West Bend	\$717,921	\$718
Whittemore	\$521,952	\$522
Winfield	\$361,440	\$361
Woodbine	\$498,139	\$498
Total Municipal Gas	\$57,972,378	\$57,976
Rural Electric Cooperatives		
Access Energy Cooperative	\$37,354,407	\$37,354
Allamakee Clayton Elec. Coop., Inc.	\$18,585,994	\$18,586
Amana Society Service Company	\$7,887,476	\$7,887
Atchison Holt Electric Coop.	\$2,282,635	\$2,283
Boone Valley Electric Coop.	\$474,083	\$474
Butler County Rural Elec. Coop.	\$22,410,681	\$22,411
Calhoun County Electric Coop. Assn.	\$4,778,057	\$4,778
Cass Electric Cooperative	\$164,578	\$165
Central Iowa Power Cooperative (CIPCO)	\$9,100,594	\$9,101
Chariton Valley Electric Coop., Inc.	\$11,895,771	\$11,896
Clarke Electric Coop., Inc.	\$12,028,205	\$12,028
Consumers Energy	\$16,989,309	\$16,989
Corn Belt Power Cooperative	\$27,095	\$27
East-Central Iowa Rural Electric Coop.	\$22,076,738	\$22,077
Eastern Iowa Light & Power Cooperative	\$61,001,545	\$61,002
Farmers Electric Cooperative - Kalona	\$2,195,703	\$2,196
Farmers Elec. Coop., Inc. - Greenfield	\$12,719,707	\$12,720
Federated Rural Electric Assn.	\$128,118	\$128
Franklin Rural Electric Coop.	\$7,288,314	\$7,288
Freeborn-Mower Cooperative Service	\$13,256	\$13
Grundy County Rural Electric Coop.	\$6,921,965	\$6,922
Grundy Electric Cooperative, Inc.	\$380,877	\$381
Guthrie County Rural Elec. Coop. Assn.	\$13,377,573	\$13,378
Harrison County Rural Electric Coop.	\$11,174,852	\$11,175
Heartland Power Cooperative	\$28,110,159	\$28,110
Iowa Lakes Electric Cooperative	\$60,627,821	\$60,628

Company Name	476.10A Reportable CY2017 Revenues	476.10A Assessment Collected in FY2019
Linn County Rural Electric Coop. Assn.	\$49,263,981	\$49,264
Lyon Rural Electric Coop.	\$10,212,839	\$10,213
Maquoketa Valley Electric Cooperative	\$31,954,859	\$31,955
Midland Power Cooperative	\$48,616,990	\$48,617
MiEnergy Cooperative	\$24,752,909	\$24,753
Nishnabotna Valley Rural Elec. Coop.	\$17,380,812	\$17,381
Nobles Cooperative Electric Association	\$23,367	\$23
North West Rural Electric Coop.	\$53,426,294	\$53,426
Northwest Iowa Power Cooperative	\$0	\$0
Osceola Electric Cooperative, Inc.	\$7,168,319	\$7,168
Pella Cooperative Electric Association	\$6,921,039	\$6,921
Pleasant Hill Community Line	\$459,543	\$460
Prairie Energy Cooperative	\$26,315,197	\$26,315
Raccoon Valley Electric Cooperative	\$14,713,840	\$14,714
Southern Iowa Electric Coop., Inc.	\$10,749,889	\$10,750
Southwest Iowa Service Cooperative	\$11,820,925	\$11,821
T. I. P. Rural Electric Coop.	\$15,905,331	\$15,905
United Electric Cooperative, Inc.	\$1,439,780	\$1,440
Western Iowa Power Cooperative	\$13,814,017	\$13,814
Woodbury County Rural Electric Coop.	\$9,219,594	\$9,220
Total Rural Electric Cooperatives	\$724,155,038	\$724,157
Grand Totals	\$5,237,614,179	\$5,237,616

IUB BUDGET, EXPENDITURES AND REVENUES - FY 2019

The IUB was legislatively authorized a budget of \$8,732,098 for the 2019 fiscal year. In addition to these authorized funds, the IUB receives federal funding from PHMSA, intra-state funding from other state agencies that share accounting staff, and from pipeline fees. This brought the total budget available to \$9,756,120.

Actual expenditures were \$9,029,244. The IUB is supported by its jurisdictional utilities and bills these utilities only for actual expenditures. Therefore, the revenues expended by the agency were also \$9,029,244.

GRANTS

- The IUB received a Natural Gas PHMSA Base Grant allocation of \$703,445 for its pipeline safety inspection program.

- A \$20,830 PHMSA One Call Grant was obtained for the Attorney General's enforcement and education activities regarding the Iowa One Call excavation damage prevention law.
- The IUB received a \$35,000 PHMSA Damage Prevention Grant for the purpose of establishing a comprehensive program to prevent damage to underground pipelines in states that do not have such programs and to improve damage prevention programs in states that do.
- The IUB received a \$16,495 grant through Iowa Access and the OCIO Citizen Facing Website Program to perform monthly security scans and updates, and for content management support and upgrades to the agency website.



DEPARTMENT OF COMMERCE

AGENCY PERFORMANCE PLAN

FY 2019 REPORT ON PERFORMANCE MEASURES

The IUB's Performance Plan Report highlights the services the IUB provided to Iowans, along with results achieved to ensure the provision of reasonably priced, reliable, environmentally responsible, and safe utility service in the state.

The two basic business functions of the IUB are utility regulation and compliance and resource management.

This information is provided in accordance with the State of Iowa Accountable Government Act, Iowa Code chapter 8E. The following pages contain the Performance Plan Results.

AGENCY PERFORMANCE REPORT

Agency Mission: The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

KEY RESULTS of CORE FUNCTIONS

Strategic Plan Goals:

- Goal 1: Our workforce identifies and responds to industry changes and customer needs.
- Goal 2: The value of IUB services is enhanced by providing a system of efficient, effective, and open communication between the public, stakeholders, and IUB employees.
- Goal 3: The IUB is a decision-making partner on utility-related issues and policy at a state and national level.
- Goal 4: Regulatory decision-making is informed and open and utility performance is monitored.

IUB Core Functions:

- Core Function 1: Regulation and Compliance
- Core Function 2: Resource Management

Performance measures of Utility Regulation and Compliance goals:

INSPECTIONS: Targeted goal of completing 100% of scheduled inspections of Iowa utility facilities completed within a year to try to minimize the number of accidents or incidents caused by improper or maintenance of utility facilities.

Actual: 100%

MEETING STATUTORY DEADLINES: Targeted Goal of 100% of Orders Issued before Statutory Deadline through a review of processes and procedures for tracking and approval to ensure timely and accurate issuance of Board decisions.

Actual: 100%

REVIEW OF ADMINISTRATIVE RULES: Targeted Goal of 100% of Administrative Rules Reviewed by assigning staff resources to meet the requirements pursuant to the five-year rule review established in 199 IAC 3.11(2).

Actual: 100%

LATE PAYMENTS ADDRESSED: Targeted goal of 100% of percent of late payments addressed in a timely fashion by follow up through new tracking process and procedures and with individual contacts to meet targeted guidelines of payments for past due invoices.

Actual: 0% (System for tracking this metric was not established in this reporting period)

PETITIONS APPROVED FOR DOCKETS: Targeted goal of 100% of Petitions Timely Approved for E&P Dockets by monitoring progress on petition reviews and reassigning staff resources as needed.

Actual: 100%

LATE ANNUAL REPORTS ADDRESSED: Targeted goal of 100 % for establishing guidelines and tracking with individual utility contact follow up regarding late filing of utility company annual reports.

Actual: 0% (System for tracking this metric was not established in this reporting period)

CUSTOMER COMPLAINT RESOLUTION: Targeted goal of 100% of customer complaints resolved within 90 days from the date received, improved through update of processes and procedures, staff training, and data tracking to assure that acknowledgement letters and complaint resolution letters are rendered within these goals.

Actual: 28.1% (A large percentage of these complaints were related to high utility bills from a rate-regulated utility. Once the investigations were completed the customer proposed resolutions were all issued)

PIPELINE SAFETY: Targeted goal of 90% or higher for Iowa's score in the annual evaluation of its pipeline safety program by PHMSA, focusing achievement on promptly responding to any criticisms in the OPS annual evaluation to preclude score reduction in subsequent evaluations, maximizing federal grant eligibility, and conducting a pipeline safety program under certificate from the Federal Pipeline Hazardous Materials Safety Administration.

Actual: 99.1% (2017)

Performance measures of Resource Management goals:

EMPLOYEE TRAINING: Targeted goal of 100% for number of annual training sessions in which employees participate, establish tracking to ensure employees are participating, and aligning the organizational structure and allocating resources to support meeting this goal in support of the agency mission and visions.

Actual: 90 %

BOARD FILINGS: Targeted goal of 100% to process electronic filings made to the Board pursuant to established time guidelines, review and update processes and procedures, provide staff training and data tracking to ensure goals are met.

Actual: 89.7%

RESOURCE REALLOCATIONS

Because the IUB is a relatively small agency within the Department of Commerce, in fiscal year 2019 the IUB did not utilize resource reallocation to a measurable degree. Our human resources are sometimes shifted from one section of the agency to another, depending on workload. The staff of the IUB is often organized into multidisciplinary teams with the goal of providing the Board members the best possible information on which to base their decisions.

AGENCY CONTACTS

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Iowa Utilities Board
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Des Moines, IA 50319

The electronic version of the IUB’s Annual Report and Performance Report can be found under the “Records & Information” navigation tab of the IUB website at <https://iub.iowa.gov>.