



IOWA DEPARTMENT OF NATURAL RESOURCES

# Water Supply News

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## EPA Webinar: Utility Workforce Diversity Programs

*From CIFA, 5/27/2020*

EPA is hosting the Utility Workforce Diversity Programs Webinar, which is one in a series that highlights utilities' innovative approaches to replacing the retiring utility workforce.

“Developing a resilient, diverse, and sustainable water workforce is a very important priority for EPA. Utility leaders across the country are embracing the opportunity to develop a more diverse workforce that is representative of the communities they serve. The benefits of a more diverse workforce are can be realized by both and smaller utilities alike. Please join EPA and our partners to learn about the benefits two utilities are seeing every day as a result of their commitment to diversity in the workforce.”

- [Flyer](#)
- **Date:** Tuesday, June 23, 2020
- **Time:** 12:30 - 2:00 CDT
- [Registration](#)
- **Cost:** Free of charge

## FEMA Cloth Face Masks Available to Water and Wastewater Workers through IOWARN

Reminder: FEMA has provided re-useable/washable cloth face masks for operations personnel in the Water Sector through the WARN (Water/Wastewater Agency Response Network) in each state. There are ten distribution sites in Iowa; the IOWARN contact is John Lins, 515-208-1993, [lins@dmww.com](mailto:lins@dmww.com). Contact the distribution point nearest to you to arrange mask pickup.

The current allocation is 1 package of masks per operations employee. Eligible operations employees are any water/wastewater employee whose job does not allow them to practice social distance with coworkers or the public. The masks can be washed 15 times and reused for an extended time period.

Water and Wastewater Utilities in each region have provided the location and instructions on how to request and pick up masks in a minimal contact manner below. The masks are free of charge.

Utilities are encouraged to get masks for their employees even if they don't think they need them right now. **Having masks on hand is one checkbox on a preparedness plan.**

**NOTE:** We encourage you to contact your neighboring communities and pick up masks for them as well. You **MUST** inform the pickup location which systems you are picking up for if they are Water or Wastewater and how many employees at each.

## Site #1: Region 1 - Waterloo

**Pickup Location:** 325 Sycamore St. Waterloo IA

**Pickup Instructions:** Email request to [ryan.manahl@waterloo-ia.org](mailto:ryan.manahl@waterloo-ia.org)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day from 8:00 am – 9:30 am or 10:00 am – 12:30 pm at the west overhead door across from the Post Office. The facility is locked. Upon arrival remain in your vehicle and call Ryan at 319-415-5340; the masks will be brought out to your vehicle.

## Site #2: Region 2 - Mason City

**Pickup Location:** Water Plant 339 13 St NE Mason City IA

**Pickup Instructions:** Email request to [region2masks@masoncity.net](mailto:region2masks@masoncity.net) or call 641-421-3683 between the hours of 8:00 AM to 3:00 PM Monday thru Friday.

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks will be bagged and marked with the utility name on it for pick up and placed in the front entrance of the plant office. Pick up hours will be from 10:00 AM to 3:00PM Monday thru Friday. Problems call: 641-421-3683

## Site #3: Region 3 - Sioux City

**Pickup Location:** Water Plant 1101 Tri View Ave. Sioux City IA 51104

**Pickup Instructions:** Send email request to [bpuetz@sioux-city.org](mailto:bpuetz@sioux-city.org)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day by pulling up to front entrance (South Gate) and push the call button. Tell the operator who you are and where you are from. Proceed to the front entrance of the main building, ring the doorbell and someone will meet you at the front door with your masks. Problems call: 712-279-6150

## Site #4: Region 3 - Storm Lake

**Pickup Location:** Water Plant 6011 Hwy 110 Storm Lake IA

**Pickup days & times:** Monday, Tuesday, Wednesday 9:00am to 12:00pm

**Pickup Instructions:** Email request to [ssewart@stormlake.org](mailto:ssewart@stormlake.org)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Use South entry gate and enter the front door that is marked for "Mask Pickup". Masks will be bagged and marked with the utility name on it for pick up on a table inside the door. Problems call: 712-291-2682

## Site #5: Region 4 - Council Bluffs

**Pickup Location:** Water Plant 2000 N 25<sup>th</sup> St Council Bluffs IA 51501 (I 29 exit 55)

**Pickup Instructions:** Email request to [fbouska@cbwaterworks.com](mailto:fbouska@cbwaterworks.com)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks will be bagged and marked with the utility name on it for pick up the following day at the shipping & receiving door (ring bell). Problems call: 712-328-1006 ext. 1022

## Site #6: Region 5 - Ames

**Pickup Location:** Water Plant 1800 E 13<sup>th</sup> St Ames Iowa 50010

**Pickup Instructions:** Email request to [hpetersen@cityofames.org](mailto:hpetersen@cityofames.org)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day by entering at the main entrance on the east side of the building. Masks will be bagged and marked with utility name on a table in the lobby. Problems call: 515-239-5150

## Site #7: Region 5 - Marshalltown

**Pickup location:** 205 E State St. Walk in door on East side of building

**Pickup Instructions:** Email request to [questions@marshalltownwater.com](mailto:questions@marshalltownwater.com)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks will be bagged and marked with utility name on a table inside east door. Problems call: 641-753-7913

## Site #8: Region 5 - Rathbun Regional Water Association East Treatment Plant

**Pickup location:** 16166 Hwy J29 Centerville IA 52544

**Pickup Instructions:** Email request to [jbuckingham@rrwa.net](mailto:jbuckingham@rrwa.net)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day between 8:00 am – 4:00 pm. Enter gate and follow signs to East treatment plant overhead door, enter walk in door. Masks will be bagged and marked with utility name on a table inside the walk-in door. Problems call: (641) 895-7353

## Site #9: Region 6 - RRWA East Distribution Shop Salem IA

**Pickup location:** 1677 Salem Rd. Salem IA 52649

**Pickup Instructions:** Email request to [jbuckingham@rrwa.net](mailto:jbuckingham@rrwa.net)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day between **8:00 am – 9:00 am**. Masks will be bagged and marked with utility name on a table inside the large overhead Wash Bay door. Problems call: (641) 895-7353

## Site #10: Region 6 - Iowa City

**Pickup Location:** Water Plant (Customer Entrance) at 80 Stephen Atkins Drive, Iowa City IA 52240

**Pickup Instructions:** Send email request to [-4dceb@iowa-city.org](mailto:-4dceb@iowa-city.org) (*make sure the dash is included in the email address*)

**Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Masks can be picked up the following day between 8am – 4pm. Packages will be clearly marked with the Utility name on a table in the front lobby. Problems call: 319-356-5160

## Operator Certification: Continuing Education Opportunities

To find continuing education opportunities, please view the “Training Calendar” at [programs.iowadnr.gov/opcertweb/](http://programs.iowadnr.gov/opcertweb/)

## A note on Iowa DNR and COVID-19

The Iowa Department of Natural Resources is working with state and local officials to reduce the spread of COVID-19 and has transitioned employees to work remotely. DNR offices are closed to the public during this time and only available by appointment.

In another effort to further reduce the spread of COVID-19, the DNR is encouraging the use of the online services for submitting applications, payments and other daily tasks and interaction with DNR staff.

- [Full list of DNR's online services](#)
- [Up-to-date information on DNR services, facilities and events impacted by COVID-19](#)
- [Technical information for regulated businesses in regards to COVID-19](#)

We thank you for your patience and flexibility during this time. If you need to contact DNR staff you can reach them by email or phone or by calling 515-725-8200.