



April 2020

## News & Updates

### Zoom Security Guidance

ICN was founded on connecting classrooms across Iowa using video conferencing. As we move toward the June 30th end-of-life date of our Video service, many of our State government and education customers have moved to Zoom as a means for conducting virtual meetings and classes.

Zoom has been in the news quite a bit for potential security flaws with their desktop app, as well as “Zoom-Bombing” where uninvited and unintended guests show up to meetings and cause disruption.

Here are three ways to help mitigate the risks of utilizing Zoom, or any online video solution.

1. Set up security parameters correctly.
2. Discourage users from screenshotting meetings and giving away Meeting ID's, usernames, etc.
3. Make sure the latest version is being utilized.

[Read 3 Ways to Help Mitigate the Risks](#)

### Internet2 Partners with the National Archives to Offer New Distance Learning Opportunities for Students

Internet2's Presidential Primary Sources Project, a free, live video conferencing series that is traditionally used in a classroom environment, quickly pivoted to serve millions of families searching for distance learning solutions. Offering live and interactive programs with National Parks Rangers and presidential historians, the Presidential Primary Sources Project offers an opportunity to continue standards-based education from home.

[Read about the distance learning programs](#)

### Network Mobility – Reviewing People, Processes, and Technology During COVID-19

A lot of us are working or taking classes from home due to the impacts of COVID-19. Now is a great time to look at the people, processes, and technology that allow this type of mobility either offered as a job perk, or necessary as part of a Continuity of Operations (COOP) or Continuity of Government (COG) strategy we are faced with today. The risk posture is greatly increased when our resources and people are spread out.

[Network Mobility Blog](#)

### County Government & Local EMAs Can Receive ICN Services

#### Broadband News

[Burlington schools look to boost wifi connection to students without internet](#)

[Iowa clinics serve thousands of patients through tele-health appointments](#)

[Coronavirus prepares internet providers](#)

[Jack Trice Stadium offers drive-up Wi-Fi](#)

[FCC Extends E-Rate Program Deadlines Due to COVID-19](#)

[Using 3D to Make PPE](#)

[Governments Get Creative to Adapt to Coronavirus Reality](#)

[FBI Warns of Stimulus Check Scams](#)

[Telemedicine has emerged as an 'invaluable tool' during COVID-19](#)

[Iowa School Uses 3D Printer to Make Face Shields for Health Care Professionals](#)

[Iowa City Community Schools providing laptops, internet access to students at home](#)

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In response to the Governor's COVID-19 Disaster Proclamation, ICN can provide connectivity and services to County governments and local County Emergency Management Agencies (EMA) for the time period of the disaster proclamation.

[Read Service Announcement](#)

