

News & Updates

Remote Service Options Available

ICN has a variety of [remote solutions](#) available for our customers to integrate into their organizational plans when employees can't meet face-to-face. Please know that assisting our customers is a top priority.

- **Bandwidth Increases:** Our team is ready to assist with immediate bandwidth upgrades.
- **Managed Voice:** Our Managed Voice service includes **Business Communicator** which has a mobility option that gives one presence across all services; access to any device including your desk phone, mobile device, desktop, laptop, or tablet; and conference call collaboration.
 - [Training Guides & Videos](#)
- **Reservationless-Plus Voice Conferencing:** This service provides the ability to host recurring meetings or organize a last minute meeting. Reservationless-Plus conferencing efficiently allows you to bring people together.
- **Additional Resource:** [Cisco Webex](#) expanded its limited-time free offerings to allow employees to stay connected to their teams and continue their business operations. Availability of Webex, Umbrella, DUO, and Anyconnect under this limited-time offer has been extended through July 1.

6 Tips to Increase Cybersecurity

As Iowans take precautionary steps to prevent the spread of COVID-19 coronavirus, it is also important to protect your cyber health and security by being mindful of related scams.

Cybercriminals are quick to exploit concerns surrounding public health by luring individuals into sharing sensitive information. Cybercriminals attempting to access personal information may distribute malicious e-mail attachments or provide links to fake or fraudulent websites featuring protective products and services, or soliciting donations to fraudulent charities or causes.

- Keep Personal Information Out of Email
- Use Extreme Caution with Email Attachments
- Access Only Trusted National Online Medical Resources
- Visit Official State of Iowa Agency Websites and Social Media Accounts
- Verify a Charity's Authenticity before Making Donations
- Stay Abreast of U.S. Cyber Threats to Mitigate Business Risk

Information originally published by [Iowa Department of Public Safety](#).

Official State of Iowa Websites for COVID-19 Coronavirus Information:

[Iowa Department of Public Health](#) is the leading source for Iowa guidelines, testing and reported case-related information.

[Governor Kim Reynolds' Office](#) is providing daily statewide coronavirus status updates.

The [Department of Iowa Homeland Security and Emergency Management](#) coordinates the State of Iowa's collaborative response to COVID-19.

The [Iowa Attorney General's Office](#) cautions Iowans about coronavirus-related price gouging and fraud with an important set of alerts and recommendations.

5 Educational Online Resources for Kids

[Scholastic Learn at Home](#)

[PBS KIDS daily Newsletter](#)

[Prodigy Math Game](#)

[Duolingo](#)

Online catalogs at your local library

Broadband News

[UI technology awards offer opportunity for faculty to enrich classrooms](#)

[Next-Generation 911 Spreads to Local Departments in Florida](#)

[DMACC to Open New Virtual Learning Lab for Students](#)

[Mitchell business owners excited about broadband access](#)

[Iowa Senate passes broadband incentives](#)

[View 6 Tips to Increase Cybersecurity.](#)

Application Window Extended for Schools & Libraries

USAC extended the deadline for applicants to submit their FY2020 FCC Form 471 applications by an additional 35 days. E-rate applicants will now have until Wednesday, April 29 to submit their FY2020 FCC Form 471 applications.

[USAC March 13 Notice](#)

Digital Spring Cleaning

SANS provides some quick tips that will help you get your digital life in order and establish new digital habits all year round. SANS recommends:

- Performing backups to help recover important information
- Delete unused programs or apps
- Update devices and apps
- Review your passwords
- Review any and all add-ons or plugins installed in your browser
- Check your online presence
- Perform an email file purge

[Read list of digital tips.](#)

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[Bills targeting broadband service clear Iowa House](#)

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