Under relatively new amenuments to the act, the Public an Health Service keeps watch for p to flame injuries related to textile products. If any are identified, the Department of Commerce then determines whether to use its power to tighten existing

without evidence that what their labels claim.

Has Evidence

Now for the first time, the Food and Drug Administration (FDA) has evidence to judge whether hundreds of these drugs sold by prescription as well as over the drugstore counter are really useful. And useful for

ed into the body. Then last week his gas water Lotio ed into the body.

Monday in response heater inexplicably stopped of Sur Monday in response Men a housekeeper tried to ork, NY letter from the ch When a housekeeper tried to ork, NY letter from the constant it again, it blew up, caus. In many targovers ing slight injuries House intergover the sugnit injuries.

House intergover the sugnit injuries.

tions subcommitt At about the same time, one tatives L. H. F of his secretaries had a similar N.C.) and Flor her home was gas for the sugnit injuries.

Other Sources of Help

The Iowa State University Extension Service

Contact the Extension Home Economist at the Extension Office in your county. She can:

- help you contact the right agency to help you with your problem.
- give you more information about the laws and agencies working to protect consumers.
- provide educational materials and programs.
- American Council on Consumer Interests 15 Gwynn Hall University of Missouri Columbia, Missouri 65201

Write for information on consumer movements, legislation, and educational materials.

Consumers Union 256 Washington Street Mount Vernon, New York 10550

Contact for information on consumer issues and results on products tested.

Legal Aid Society

Locations are Des Moines, Cedar Rapids and Waterloo.

Provides free legal assistance for qualified persons.

Business Help

Your local merchant

Begin with your local merchant. It is your consumer right as well as your consumer responsibility to take your problem directly to him first.

The Manufacturer

Write directly to the company. Your voice counts. One letter may alert the manufacturer to consumer dissatisfaction.

Better Business Bureau (two state locations)

246 Insurance Exchange Building Des Moines, Iowa 50309

710 Badgerow Building 4th and Jackson Sioux City, Iowa 51101

Write either of these to inquire about the integrity or business practices of a particular firm.

Your Local Chamber of Commerce

Contact for help similar to that given by the Better Business Bureau.

Association of National Advertisers -American Association of Advertising Agencies 200 Park Avenue New York, New York 10017

Give your opinions on all types of advertising.

 Central Registry of Magazine Subscription Solicitors 575 Lexington Avenue New York, New York 10022

Check for the Central Registry identification card for assurance of honest selling if you buy magazines from a door-to-door solicitor.

ACT AGAINST ightning Rod ud: \$200 Fine oser at IOWA STATE UNIVERSITY of Science and Technology COOPERATIVE EXTENSION SERVICE Ames, Iowa May 1969 Pm-464

Recovered Suit: Fraud Cites Racket
Suit: Fraud Cites Racket
In Appliance 3-Door Furnace consumers Fixing Firm Gen. Richard C. Turner warn DES MOINES (IDPA) Chain le declared Report Rodent Claws in Food ELYRIA, OHIO (AP) ducted for FDA by the National anal Research I roubled Tale of ight With Faulty Products Co. products

Cooperative Extension Service, Iowa State University of Science and Technology and the United States Department of Agriculture cooperating, Marvin A. Anderson, director, Ames, Iowa. Distributed in furtherance of the Acts of Congress of May 8 and June

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It is important to speak up. Your consumer voice counts. If you have a problem, you can get help from government agencies, consumer organizations and business.

When to Speak Up

- · When you have a legitimate complaint.
- · When you think you've been "taken."
- · When you want corrective action and feel you're not getting it.

Why Speak Up

- · Because fraudulent schemes work against honest merchandising.
- · Because your voice may help others too.
- Because you want corrective action to get a "fair deal."
- · Because legitimate complaints help prompt improvement-for products, for services.

How to Speak Up

- · Have evidence of your problem faulty product, guarantee, contract, sales slip, etc.
- "Tell it like it is"-honestly, accurately.
- Tell it to the right people.
- · Go into action promptly. A delay could weaken your case.

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onsumer advocate Ralph

Prepared by Karen B. Hull, Extension Specialist in Home Management.

arting he ferment about society s what promises to be a drawn-

out and bitterly contested series of actions to get ineffective for example, told the drugs out of the market place

CONTACT YOUR PROTECTION AGENCIES—HERE'S WHERE THE ACTION IS!

Many work to protect consumers. Here are major sources of help to consumers and some of the primary ways they can help you.

Federal Government Help

 Food and Drug Administration 1009 Cherry Street Kansas City, Missouri 64106

To make use of safety claring safety record.

Direct your problem or inquiry here about drugs. . . cosmetics. . . foods. This agency deals with problems of unclean, unsafe or ineffective products.

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Federal Trade Commission 219 South Dearborn Chicago, Illinois 60604

Direct your problem or inquiry here about unfair or deceptive merchandising practices. This agency deals with consumer problems of "bait and switch," fictitious bargains, misleading advertising or labeling (either untruthful or incomplete).

Post Office Department Washington, D.C. 20260

Direct your problem or inquiry here if you suspect frauds that use the mail, such as charity rackets, unfree "free" goods, phony contest prizes.

President's Committee on Consumer Interests **Executive Office Building** Washington, D.C. 20506

Direct your inquiry here when you are in doubt on what to do or where to get assistance.

Your United States Congressmen

Direct inquiry here (1) for information on consumer legislation pending in Congress; (2) to give your view on proposed legislation.

Iowa State Government Help

Iowa Attorney General Consumer Protection Division 1223 E. Court Des Moines, Iowa 50319

Direct your problem or inquiry here related to: deceptive advertising and selling; referral sales that are not in writing.

State Department of Health Lucas Office Building Des Moines, Iowa 50319

Direct your problem or inquiry here regarding health or sanitation compliance of public facilities such as nursing homes...mobile home parks. . . city water supplies. . . swimming pools. . . barber shops and beauty parlors. . . mortuaries.

Iowa Department of Agriculture State House Des Moines, Iowa 50319

Direct your inquiry here regarding inspection or sanitation compliance of any of the following: restaurant, other public eating place, meat market, creamery or motel. Includes inspection of rest rooms in food establishments. Send your inquiry here if you suspect use of inaccurate weights or measures (scales, labels on products, gasoline pumps).

Your Iowa Legislator State House Des Moines, Iowa 50319

Write for information on pending state legislation. Voice your consumer opinion.