

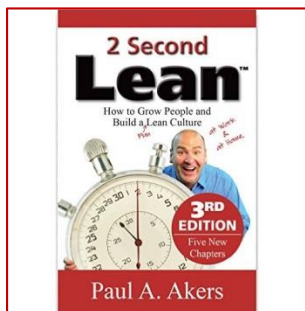
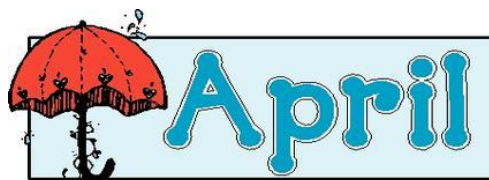


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Happy National Library Week! Today in EYE-OPENER April 10, 2017

- 1) **Big Ideas Book Discussion May 18**
- 2) **Enrich Iowa Sign-Up**
- 3) **SILO Re-vamp Coming Soon**
- 4) **Public Library Support Course This Month**
- 5) **Meetings / Events This Week**



1) **Big Ideas Book Discussion May 18:** Next up in the **Big Ideas Book Discussion** series is 2 Second Lean: How to Grow People and Build a Fun, Lean Culture at Work and at Home by Paul Akers (3rd edition, c2016) This happens online **May 18 (9:30-11:00AM)** From GoodReads: "...2 Second Lean will flip your world right-side up. It's a practical way to improve your life every day by making a simple 2 second improvement. Join author, business expert, radio show host, and international speaker Paul Akers, as he takes you on a LEAN journey that will transform every aspect your life...

from your home to the office."

This book brings us back to the keynote presentation at the State Library's January ILOC conference when we welcomed Teresa Hay McMahon, executive director of the Iowa LEAN Consortium. Teresa has a great deal of experience in applying LEAN concepts to businesses and government agencies. It's all about examining workflow to find new efficiencies, streamlining procedures, re-thinking available resources, while still providing quality customer service. Teresa's experience with LEAN concepts makes her an ideal person to help facilitate this discussion.

In **Big Ideas Book Discussions**, State Library staff and guest stars facilitate discussions using books outside of library management, but with plenty of application to library management. Choosing books on leadership, civic engagement, customer service, presentation skills, etc. we'll connect those ideas with public library service. In addition to a great assortment of non-fiction titles there are other spin-off benefits of **Big Ideas**:

- titles help with collection development for participating libraries
- titles are good choices for local book discussion groups
- this program serves as another model for how to facilitate local book discussions

We encourage participants to purchase books used throughout the **Big Ideas** series for your own collections, so take note to acquire the 3rd edition c2016. Registration is open in the C.E. Catalog <https://statelibraryofiowa.lmscheckout.com/Course/index> Make plans to join us for the next good read: 2 Second Lean!

2) Enrich Iowa Sign-Up: State Library Consultant Scott Dermont has this important reminder: libraries intending to participate in **Enrich Iowa** for **FY2018** must submit an “**Enrich Iowa Letter of Agreement**” by **April 30**. Remember **Enrich Iowa** comprises 3 distinct programs:



- Open Access
- Interlibrary Loan Reimbursement
- Direct State Aid

On this webpage <http://www.statelibraryofiowa.org/ld/e/enrich-ia> find all the **Enrich Iowa** documentation needed, including the **Letter of Agreement**, and eventually a listing of the libraries that submit agreements; you're welcome to check back to confirm that your library's agreement has arrived. Here's a summary of what to do:

- Print a copy of the **Enrich Iowa Agreement** and mark all the boxes to indicate your library's participation. This is an important step, don't leave blank boxes! (note: only public libraries are eligible to participate in Direct State Aid...)
- Sign the **Enrich Iowa Letter of Agreement**, use the library director's signature or other signatory authority
- Send the **E.I. Agreement** to State Library of Iowa—Des Moines Office by U.S. mail or fax (515-281-6191) or scan it and e-mail it to Toni Blair toni.blair@iowa.gov
- **E.I. Agreement** must be received at the Iowa Library Services - Des Moines office by **April 30, 2017**.

PLEASE NOTE: beginning July 1, 2017 Tier 0 libraries are ineligible to receive reimbursement through the Open Access Program. And because Tier 0 libraries are also not meeting standards (or not participating in the Standards Program) Tier 0 libraries will only be eligible for Interlibrary Loan Reimbursement. Here's a direct link to the **Enrich Iowa Letter of Agreement** <http://www.statelibraryofiowa.org/go/ei/#FY18Agreements>

Call District Office staff or Des Moines staff with questions...



3) SILO Re-vamp Coming Soon: The State Library is poised to roll out a new version of the **SILO Interlibrary Loan System** for participating Iowa libraries and their customers. The new system launched on April 1; library directors and staff are now able to create new accounts and can begin adding new ILL requests starting May 1.

The current **SILO Interlibrary Loan System** has served libraries well for the past 20 years, but the new version improves workflow and adds several features, including a portal for library patrons to request their own interlibrary loans, improving customer service.

Both the old and new **SILO ILL systems** will run simultaneously as transactions continue to move through the old system. Menu options on the old system will gradually disappear as the functionality moves over to the new system.

Libraries will continue to be responsible for uploading their collection of MARC records for inclusion in the **SILO Locator** through the old system until that function is active in the new system. Also, library staff can continue to submit updates to the [Iowa Library Directory](#) through the old system, but eventually that web access will go away. The System Activity Summary Reports will continue to be available through the old system for quite some time.

Webinars to overview the new **SILO ILL system** are planned, dates and times to be announced soon. Training and documentation on the new system will also be coming. Thanks to Emily Bainter for writing this summary!

4) Public Library Support Course This Spring: The State Library has announced the spring 2017 offering of **Public Library Support Course**. As the name implies, this course is intended for library workers in support staff positions who would like to pursue staff certification.



Called **PLS** for short, this course runs for 5 weeks and is conducted entirely online without a travel-to-Des Moines component. Classes begin **April 27** and continue through **May 25**. The cost is \$20.00, registration is limited to 30 people, and registration is open in the new C.E. Catalog <https://statelibraryofiowa.lmscheckout.com/Course/index> **Please register by April 17.**

Here's a look at the **Public Library Support** class topics:

- Principles of learning—onsite and online
- Relationships between staff, directors, board, and city
- Communications: public services such as reference and programming
- Collections and intellectual freedom
- Technology

This course for support staff does not replace the Public Library Management courses—PLM1 and PLM2. The PLM courses are still the required pathway for director certification, required to meet standards at a Tier 1 level. Visit our continuing education webpages for more explanation. Or contact Alysia Peich at our Des Moines office or any of the District Consultants with questions.



5) Meetings / Events This Week: Wishing you a **Happy National Library Week** and many appreciative comments from your patrons!

Speaking of, tomorrow is **National Library Workers' Day**, always designated on the Tuesday of **NLW**. Sharing your plans to acknowledge your staff will make great commentary on **LIBRARY TALK**—someone start the thread and we'll be anxious to read what you're doing!

April brings showers, yes. Plus a new slate of national webinars to choose from. Find descriptions and registration info here

<http://www.statelibraryofiowa.org/ld/c-d/continuing-ed/other-conted>

April 11. 1:00-2:00PM. *Middle-Grade Reading Spring 2017* sponsored by Booklist
<https://www.booklistonline.com/webinars>

April 11. 2:00-3:00PM. *Sleeper Hits for Summer 2017* sponsored by Library Journal
<http://lj.libraryjournal.com/category/webcasts/#>

April 13. 1:00-2:00PM. *Is Your Agency Blind to Cyber Risks?* sponsored by GovLoop
<https://www.govloop.com/training/>

April 14. 2:00-3:00PM. *Crisis in the Library: Are You Prepared?* sponsored by Colorado Virtual Library
<http://create.coloradovirtuallibrary.org/calendar/2017-04/>



Monday Morning Eye-Opener

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