2012 Iowa Small Hospital Improvement Program (SHIP) Briefing and Survey Report

In August of 2012 the Iowa State Office of Rural Health (SORH) conducted a survey to determine the value of the Small Rural Hospital Improvement Program (SHIP) in Iowa. This survey was distributed to the 84 participating hospitals however, because some hospitals network their SHIP funds we only asked the contract administrators of the contracts to complete the survey. 58 of the 78 SHIP contract administrators completed the survey (74%).

Background: SHIP brings in roughly \$750,000.00 annually to Iowa to assist small Iowa hospitals. Average distribution of approximately \$7,500 per hospital. Seventy three of ninety nine Iowa counties are represented.

Based on survey results and the annual reports submitted by hospitals there is clear indication of the value of the Small Hospital Improvement Program in Iowa.

Contact Information:

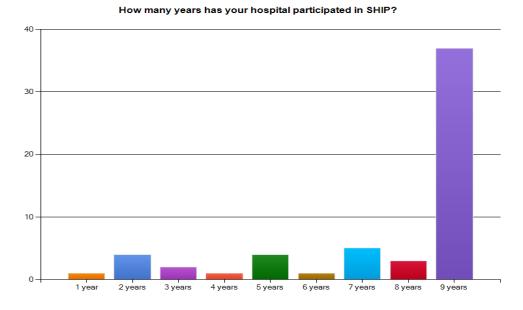
Iowa Small Hospital Improvement Program Iowa Department of Public Health 321 East 12 St., 4th fl. Lucas Bldg Des Moines, IA 50319 (515) 233-2831 FAX (515) 233-2545

http://www.idph.state.ia.us/hpcdp/ship_program.asp

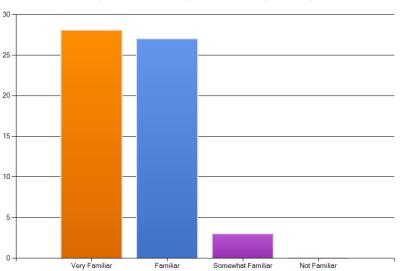
Survey Report

Responses provided by questions asked:

 How many years has your hospital participated in SHIP? Table 1 illustrates the range of hospital participation from one to nine plus years.



2. Please rate your level of familiarity with the services provided by SHIP. Table 2 illustrates 95% of the hospitals are familiar or very familiar.

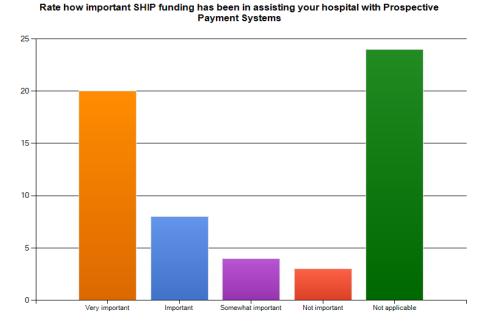


Please rate your level of familiarity with the services provided by SHIP.

Page **2** of **8**

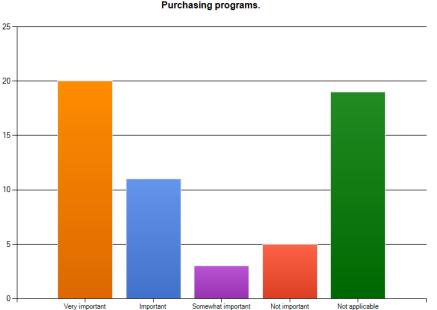
3. Rate how important SHIP funding has been in assisting your hospital with Prospective Payment Systems

Table 3 illustrates 48% of the hospitals find SHIP funding important or very important in regards to prospective payment stsyems.



4. Rate how important SHIP funding has been in assisting your hospital with Value Based purchasing programs.

Table 4 illustrates 54% of the hospitals find SHIP funding important or very important in regards to value based purchasing programs.

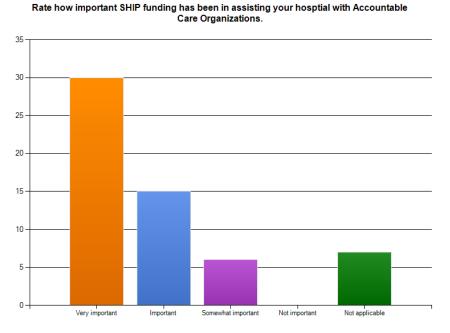


Rate how important SHIP funding has been in assisting your hospital with Value Based Purchasing programs.

Page 3 of 8

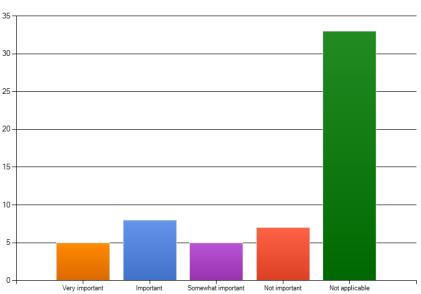
5. Rate how important SHIP funding has been in assisting your hospital with Accountable Care Organizations.

Table 5 illustrates 78% of the hospitals find SHIP funding important or very important in regards to accountable care organizations.



6. Rate how important SHIP funding has been in assisting your hospital with Payment Bundling.

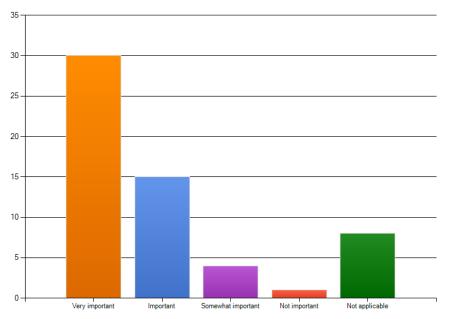
Table 6 illustrates 22% of the hospitals find SHIP funding important or very important in regards to payment bundling.



Rate how important SHIP funding has been in assisting your hospital with Payment Bundling.

Page 4 of 8

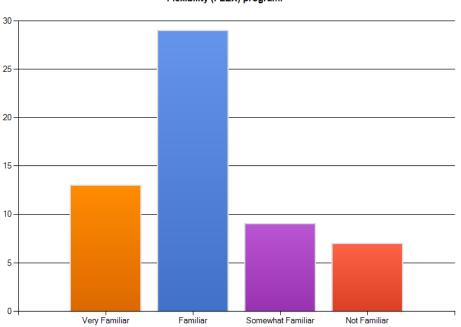
7. Rate how important SHIP funding has been for staff training and education. Table 7 illustrates 78% of the hospitals find SHIP funding important or very important in regards to staff training and education.



Rate how important SHIP funding has been for staff training and education.

8. Rate your level of familiarity with the services provided by the Iowa Medicare Rural Hospital Flexibility (FLEX) program.

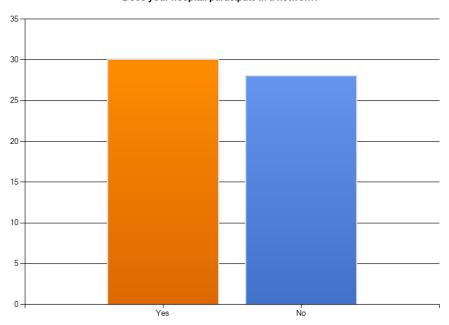
Table 8 illustrates 72% of the hospitals are familiar or very familiar with the FLEX program.



Rate your level of familiarity with the services provided by the Iowa Medicare Rural Hospital Flexibility (FLEX) program.

9. Does your hospital participate in a network?

Table 9 illustrates 51% of the hospitals participate in a network.

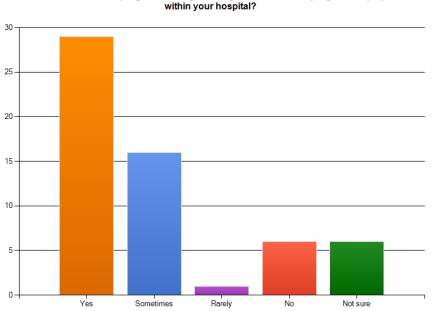


Does your hospital participate in a network?

10. Do the SHIP and FLEX program funding work together to enhance programs or projects within your hospital?

Table 10 illustrates 78% of the hospitals coordinate SHIP and FLEX funding within their hospital.

Do the SHIP and FLEX program funding work together to enhance programs or projects





Page 6 of 8

- **11.** Do you have any suggestions as to how to improve the collaboration activities between these programs (FLEX & SHIP) within you hospital?
- No suggestions. We appreciate the grant dollars as funding without this grant would be difficult
- No...I think they work well together
- I think they work together very well currently.
- We appreciate both programs.
- I think it is going well.
- We are satisfied with the SHIP program.
- Continue to provide education on the programs and what the program dollars can be used for.
- We feel the current system works quite well.
- Appreciate work done with both programs and recognize the difficulty is securing grant funds in the current economic climate.
- work nicely and provide needed funding
- These two programs work well together!
- No----I think there is total collaboration already.

12. List any recommendation that you may have for improving the SHIP grant program.

- I would say that the Survey Monkey was a great addition and a lot easier than in past years.
- Very helpful program.
- I really like the efficiencies the program has created along the way, even, for example, the online format for the year end progress report. With so many programs, projects, etc., it's great when processes are so streamlined, yet valuable
- I think Katie does a great job of keeping us informed and answering questions
- No recommendations the entire program is easy to navigate. Katie does a wonderful job!
- Keep the money coming
- No improvements needed at this time
- I think the program is working fine.
- Allow funding to be applied to EMR software and equipment upgrades
- We really appreciate the chance to enhance quality and education..the funding has been very, very helpful!!!
- Additional education and information
- It is very well known and has been very beneficial to us as a CAH in helping us meet our needs in these areas
- Good Program, thanks for your help

- I do really appreciate all the extra help the staff continues to provide to the small CAH hospitals! Thank you
- I have had a very positive experience with the SHIP program and find it to be well organized with a very accommodating staff. No recommendations for improvement at this time.
- Continue as is.
- None, it is a very effective program.
- We are satisfied with the SHIP program
- The grant program has allowed us to continue our path of excellence by offering better quality and service to our patients. Providing quality and service is so important and to find dollars to commit to these areas for a small critical access hospital can be a struggle at times. Thank you for your support.
- A great job answering questions along with giving guidance, so thank you! appreciated the continued support.
- None at this time. We are very pleased with the program.
- We would like to thank the SHIP program for their ongoing support of rural healthcare.
- Great process for a grant program. No improvement needed.
- I feel the SHIP program is very effective.
- Very good program