



IVH Insights

1 APRIL 2015

A Message from the Administrator

Staff -

I would like to let everyone know that I have moved into a different position of Financial Division Administrator. However, I will remain in my Nursing Home Administrator position here at IVH.

So, from the Nursing Home Administrator side, I want to visit briefly about safety and specifically falls. Spring is almost here and everyone wants to get out and should. Please be careful as sometimes it takes a little time to adjusting from hallway walking to sidewalk walking. Uneven surfaces can throw off our balance, and just being aware and alert to possible variances can prevent a fall and possible injury.

That said, it is good to get out when you can and enjoy the fresh air and sunshine.

I want to also congratulate Dr. Bruhl and her team at the Lab & X-Ray department and Respiratory Care for a clean CLIA survey. There were no deficiencies. Nice Job!

We are looking forward to our VA recognition survey coming up in June in order to have their approval on the newly renovated South tower of Malloy.

Thanks,

Mike Jarrell, LNHA
Finance Division Administrator



Spring is here!!!



Commandant's Corner

WELCOME SPRING!

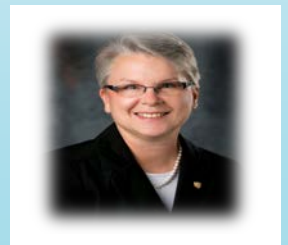
We're almost to the wonderful warm days of spring! We may still have some snow fall on top of green grass, but from now on it won't last long. Spring gives us a reason to look forward to better weather, and at IVH, this spring will bring some much anticipated changes. We'll move residents into the newly renovated Malloy South Tower and move residents and staff out of the Dack building, so the Dack renovations can begin. There's a great deal of planning and coordination that needs to occur for this move, and we'll do our best to keep you informed of all the changes.

We'll soon begin the construction of a World War II Memorial on the IVH grounds. On behalf of the residents, I want to say THANK YOU to all the donors. We're still collecting donations, so if you would like to contribute, see Mike Hines in the Commandant's Office. The Grinnell Mutual Reinsurance Group has helped to raise a good portion of the \$24,000 already collected for this project.

The Iowa Legislature is still in session, so we don't know yet if any changes will be made that impact IVH. We made a request for \$10.8 million to make some much needed improvements and repairs. It's now up to the Legislative Committees to decide the appropriation amounts.

I appreciate all the comments I'm receiving in the Commandant's Suggestion Box. I think we'll be able to implement some very good ideas that are coming from the residents and staff. Together, we can continue to make IVH the best Veterans Home in the USA!

Jodi



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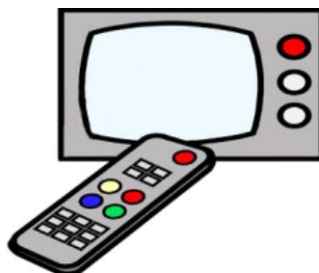
The Iowa Veterans Home Insights is a quarterly published document. The data that goes into the editions are contributions from staff here at IVH. If there are articles or topics that you wish to contribute, or think that our readers may have interest in, feel free to e-mail to me. We try to capture everyone's thoughts and comments for the Insights. We thank you for your contribution!



Michael Hines – Staff Assistant. To submit news or questions, please email:

Michael.hines@ivh.state.ia.us
Phone (641) 753-4309

www.iowaveteranshome.org



Did you know that April is National Turn Off the TV and Read Month

Welcome New Employees by Wayne Pierson, IVH Education Specialist



January NEO

Front (L-R) - Dave McLeland, Leticia Martinez, Cathy Acevedo, Martha Harlan, Skyla Blocker
Back (L-R) - Linda Wiebensohn, Rachel Uetz, JessieBrezina, Christina Hackley, Lori Gregory



February NEO

Front (L-R) - Renee Mikkelson, Rebecca Ledvina, Vincent Marziano, Joanne Hanson
Back (L-R) - Bandith Davenport, Amber Wallen, Jay Nolan, Kyle Grossman



March NEO

Front (L-R) Cory Meling, Stephanie Gwinn, Silvia Merlos Gonzalez, Heather Hinkel, Donna Muth, Kelli Carr
Back (L-R) Maria Herrera, Michael Amundson, Annie Battles, Marvin Wallace, Donna Whitt, Patience Riedesel



World War II Memorial Monument Update by Michael Hines, Staff Assistant

Veterans from all branches have walked through the doors of The Iowa Veterans Home. Veterans of the Civil War, Spanish-American, World War I, World War II, Korean, Vietnam, Gulf, and peacetime have called the Iowa Soldiers Home or IVH “home”. Our past and present male and female WWII veterans have served with honor. American’s have always stepped up to honor, remember and pay respect for those who have served and have paid the ultimate sacrifice in order for us to have the freedom that we have today.

It is my pleasure to update everyone, especially our WWII Veterans, that our funding campaign goal of **\$20,000 has been reached!** Even though the campaign drive will continue to be open for donations we are extremely pleased not only with the community’s effort, but the support that we have received throughout the state of Iowa. With the funding currently received, we will be able to move forward with the next phase of the project, to include the purchase of the granite, final design process, selection of a contractor and finally the foundation and installation of the monument. We have conducted 2 group meetings with WWII residents to discuss the design and what it should represent. Both meetings have gone extremely well and input has been well received and taken into consideration on what their memorial monument should represent. The Commandants Office will continue to keep the Veterans and staff informed on the phases of the monument. We would like to thank the staff for their assistance in ensuring our Veterans had the opportunity to participate in these meetings. All veterans that have attended have been very vocal in this effort. Thank-you for your service!!

Shout-Out to All Nurses –

May 6th is National Nurses Day in the United States. At IVH, it is amazing to see the gifts of our nurses providing care, healing, comfort, and dignity to our residents. The combination of knowledge and wisdom joined with passion and compassion that our nurses demonstrate day after day is one of the greatest assets of the Iowa Veterans Home. The history of nursing is closely aligned with the church's desire to offer healing to the broken world. At this time of year, when nurses are being recognized for their skills and work, I'd like to offer a poem to remind them of the spiritual significance of the service they provide...as well as a "THANK YOU" shout out to all the nursing staff at IVH.

IVH Chaplain Team

Angela Doty (641) 753-4512 or
email: Angela.Doty@ivh.state.ia.us

Craig Nelson (641) 753-4279 or
email: Craig.Nelson@ivh.state.ia.us



Being a nurse means...
You will never be bored.
You will always be frustrated.
So much to do and so little time.
You will step into people's lives
And you will make a difference.
Some will bless you.
Some will curse you.
You will see people at their worst –
And at their best.
You will never cease to be amazed
At people's capacity for
Love, courage, and endurance.
You will see life begin – - and end.
You will experience resounding
triumphs.
And devastating failures.
You will cry a lot.
You will laugh a lot.
You will know what it is to be human
And to be humane.

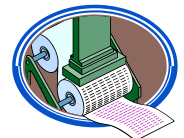
Melodie Chenevert, RN

See Page 4 for more about recognition days!

*****PRINT SHOP HOURS*****

The Print Shop hours of operations are from 8:00AM to 12:00PM and 1:30 PM to 3:45 PM. **The door will be closed but unlocked from 7:30 AM to 8:00AM and 12:00 PM to 1:30 PM for staff business but closed to resident business during these hours.**

For more information contact Denise Ulery at (641) 753-4555 or e-mail denise.ulery@ivh.state.ia.us



Iowa Veterans Home Retirements

Retirements are a time in our lives that we may decide to spend time with our family, volunteer in the community or have the opportunity to do activities that we may not have had the time to do before. Retirements should be celebrated and not mourned as retirements are a happy period to be enjoyed to its utmost. We are grateful for your dedication of hard work here at the Iowa Veterans Home! We wish everyone an enjoyable future ahead after your retirement! May all your coming days be filled with many more rewards of joy and fulfillment. The retirees listed below had a total of **72 yrs** of service to the State of Iowa and the Iowa Veterans Home!

<u>Name</u>	<u>Position</u>	<u>Years</u>
Arietta Lindeman	Resident Treatment Worker	17 years
Andrea Burt	Physical Therapist 2	29 years
Michael Ahrens	Registered Nurse	9 years
William Hagey	Licensed Practical Nurse	17 years



Resident average age bracket as of 3/10/2015.....
22-54....Avg Age 51.68
55-64....Avg Age 60.51
65-74....Avg Age 69.02
75-84....Avg Age 80.11
85-94....Avg Age 88.81
95+.....Avg Age 97.00

Resident Census as of 3/10/15
Veterans – 466
Widows/Spouses – 90

War Report
WWII – 75
Korea – 98
Vietnam – 194
Peace – 88
Gulf – 5
As of 3/10/15

Iowa Veterans Home Upcoming Events – 2015



Month	Date	Time	Event	Location
April	11	2pm	County Line Band	Malloy LRC
April	18	2pm	Music with Storm Seymour	Malloy LRC
April	22	10am	Earth Day Presentation	Malloy LRC
April	25	1pm	Spring Carnival	Malloy LRC
May	12	9am	Garden Box planting	Courtyard
May	13	9am	Jerry's Barnyard	Courtyard
May	16	11am	Elk's Fish Fry	Malloy LRC
May	18	TBD	Ride to the Wall	Courtyard
May	19	9am	Oscar's Tractor Show	Courtyard
May	25	10:15 am	Memorial Day Program	Malloy LRC
June	6	10am	ABATE Rodeo	Sheeler Parking Lot
June	13	TBA	Klassy Kruisers Car Show	Sheeler Parking Lot
June	14	2pm	Flag Day Program	Malloy LRC
June	20	11am	UAW Vets Day	Malloy LRC
June	27	2pm	Dave's Country Tradition	Malloy LRC

National Recognition Events

Recognition is a communication tool that reinforces and rewards the most important outcomes people create for your business. When you recognize people effectively, you reinforce, with your chosen recognition, the actions and behaviors you most want to see people repeat. Appreciating an employee's hard work along with their occupational skill should always be recognized and acknowledged. For instance there are over 65 national awareness days, months and weeks that are recognized throughout the United States of America.

Some of national recognition events such as Breast Cancer Awareness Month, Memorial Day, Veterans Day, and St. Patrick's Day are very common to many of us. However there are awareness that you may not be aware of. For instance, did you know that the month of October is National Pizza Month? Though the first pizzerias in America can't go unnoticed, it was actually the returning American Soldiers who had fought in Italy that brought back a hunger for pizza. There are many national professional awareness days that are recognized. There are many businesses that individually recognize their employees whether it is a day, week or month as they don't prefer to make it a national recognition day. Thank-you everyone!!

National Professional Social Work Month

Health Information Professionals Week

National Doctor's Day

National Occupational Therapy Month

National Medical Laboratory Professionals Week

National Administrative & Secretary Day

National Painters Day

National Accounting Day

National Safety Week



National Plumbers Day

National Carpenters Week

National Electrician Days

National Dental Hygiene Month

National Nursing Home Week

Housekeepers Week

National Nutrition Week

National Respiratory Care Week

Library Hours at IVH Monday – Friday 9:00 a.m. to 4:00 p.m. Weekend hours are Saturday 10:00 a.m. to 2:00 p.m. and Sunday hours 12:00 – 2:00 p.m. “My library is the place where I find inspiration, information, and connection with the world and peace” –Ruth W. Crocker

Did you know.....The library at IVH is a state library. If you are interested in a book or a subject and we don't have it here we can usually borrow it for you from another library in Iowa.

Questions about the IVH library can be addressed with Sonia Hayek. She can be reached at (641) 753-4412 or e-mail Sonia.Hayek@ivh.state.ia.us



Changes to CMS 5 Star Rating

There has been much press about the changes to the Five-Star Quality Rating System that became effective February 20, 2015. The changes announced will impact how CMS assigns stars for both the Staffing and Quality Measure components reported on their Nursing Home Compare website. Changes include:

- Antipsychotic medication use has been added into the five-star ratings
- How 3 and 4 Star ratings are determined on the Staffing component has changed
- Star level cut points have been rescaled in the quality measure component

Many nursing homes have seen an immediate loss of one or two stars on their Quality Measure component. Because the quality measure contributes to the Overall Star rating there are a significant number of nursing homes who have seen a Star loss in their Overall rating.

The CMS changes resulted in an immediate decrease of 2 stars in our Quality Measures and 1 star in our Overall Quality ratings (table reflects new ratings):



Nursing Home Compare Five-Star Ratings of Nursing Homes

Provider Rating Report

Incorporating data reported through 01/31/2015

Ratings for Iowa Veterans Home (16A002) Marshalltown, Iowa				
Overall Quality	Health Inspection	Quality Measures*	Staffing	RN Staffing
★★★	★★	★★★	★★★★★	★★★★★

Providing high quality of care exceptional quality of life



FOR

VOLUNTEERING



We Need One-to-One Volunteers

Help Us Spread the Word

BECOMING A VOLUNTEER

Complete an application and submit it to the IVH Volunteer Services Office.

The Volunteer Services Coordinator will conduct a background check through the DCI and the Abuse Registry, as well as obtaining three personal references.

Each new volunteer will receive a volunteer handbook at their volunteer orientation, as well as a volunteer name tag and parking permit.

Additional training will be provided in the volunteer's area of assignment.

Must be at least 12 years of age to become a registered volunteer.
WE NEED YOU!!

IVH's greatest cheerleaders are often our own employees, residents, and current volunteers. We need your help shouting from the rooftops about the need for one-to-one volunteers.

Volunteer Services' goal is to add a significant amount of one-to-one volunteers for our residents. These volunteers will be a "Friend" to residents that are without family and have few visitors. The volunteer will be asked to come in on a weekly basis to visit with the resident for a short time. The volunteer will provide support, friendship and encouragement while going for a stroll, talking, reading, writing letters, playing games, getting a snack at the Canteen or going to the Library to check out a book or DVD

Currently we have a few precious volunteers doing just that—being a friend to the residents but we need several more.

This is where you can come in. We would love your help in handing brochures out to friends and family, clubs, churches, organizations, and retired people. To help spread the word we have a new brochure ready to be distributed. Copies of the brochure are available in Volunteer Services.

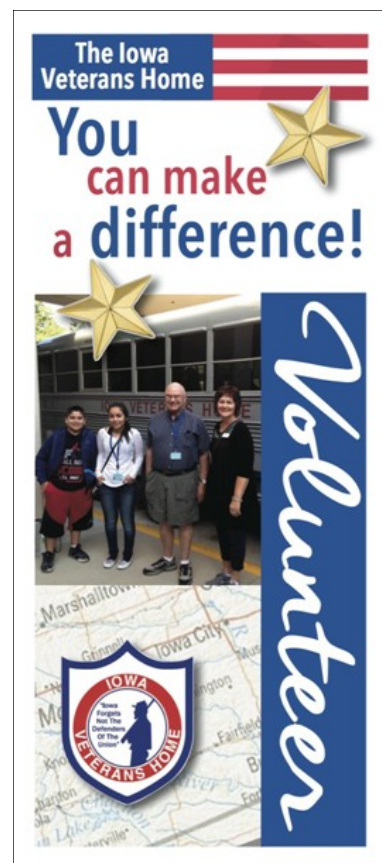
"Become a Friend to a Vet" campaign. We will be sending brochures along with volunteer applications to local churches, running an ad in the paper, and placing posters throughout town.

I truly believe that we can get this Friendship ball rolling for our residents but it will take all of us to help spread the word!!



Red White & Blue
WE ARE HERE TO HONOR YOU
41st Annual Volunteer Appreciation
Luncheon & Awards Program
TUESDAY, APRIL 21st
12:00 p.m.
Registration begins at 11:00 a.m.
Malloy Leisure Resource Center
Iowa Veterans Home
Marshalltown, Iowa
RSVP by noon on Monday, April 13th, by calling the Volunteer Services Office at (641) 753-4406.

April 21st
Volunteer Awards
Luncheon
12:00 Malloy LRC

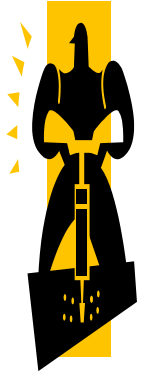


The Iowa Veterans Home
You can make a difference!
Volunteers

New Volunteer Brochures are available in volunteer services.

Celebrate Volunteer Appreciation Week — April 12-18

The \$36 million renovation of the Dack and Malloy Buildings is continuing with Phase II of the three-phase project nearly complete. Malloy 2 South had the final round of punch list items reviewed and is ready for final cleaning. Furniture and room equipment will be set in place in April. Malloy 3 South is undergoing corridor handrail installation and final painting. Malloy 4 South is seeing the installation of doors, flooring and cabinets and plumbing fixtures. This project will allow us to move more residents into private rooms with a private bath. Malloy completion is scheduled for May 20, 2015. We are committed as an organization to providing our residents with a clean, safe and comfortable environment that optimizes resident independence, privacy, and dignity and are looking forward to moving residents into the Malloy South Tower. Renovation work on the Dack Building will start this summer.



Malloy Open House Is Coming Soon!!!



MALLOY 4 SOUTH KITCHEN



PENTHOUSE NEW MECHANICALS



MALLOY 2 RESIDENT ROOM



MALLOY 2 RESIDENT RESTROOM

Honor Flight Information

There are 7 regional hubs throughout Iowa that support Honor Flights. If you go to www.honorflight.org you can find the e-mail, telephone numbers and points of contact for each hub.

In loving Memory Veterans

The Iowa Veterans Home extends its deepest condolences to the loved ones of the following residents who recently passed away. We are grateful for the time that they spent with the IVH family. Their presence will be greatly missed.

Taps (Jan-Mar)



Spouses

Patricia Hardman U.S. Army
Nira Loney U.S. Navy

Donald Baum	U.S. Navy
Edna Cushatt	U.S. Army
Daniel Steege	U.S. Navy
Donald Lawrence	U.S. Army
John Helfter	U.S. Army
Marion Hall	U.S. Army
Clio Truby	U.S. Army
James Weldon	U.S. Marine Corps
Patrick Crawford	U.S. Army
Keith Speas	U.S. Navy
William Rose	U.S. Marine Corps
Lloyd King	U.S. Navy
Ralph Greenlee	U.S. Navy
Jaydene Watt	U.S. Navy
Howard McPeck	U.S. Army
David Clark	U.S. Army
Catherine Brown	U.S. Army
June Gunderson	U.S. Marine Corps
Douglas Durham	U.S. Army
Keith Riggins	U.S. Army
James Winter	U.S. Navy
Steven McCoy	U.S. Army
Paul Minier	U.S. Navy
Morris Biddle	U.S. Marine Corps
Milo Dvorak	U.S. Navy/Army



If you have questions about the Iowa Veterans Home Cemetery and the procedure for interment please contact Donnelle Berndt at (641) 753-4218 or email at Donnelle.Berndt@ivh.state.ia.us. You may also view our web page at <http://ivh.iowa.gov> to find information about the Iowa Veterans Home cemetery.

Donations

The Iowa Veterans Home is grateful for all donations that are donated and purchased for the residents. Many of these items are a luxury. All items on the list enhance the quality of life that our veterans and spouses enjoy. Your help in obtaining these items will be greatly appreciated. Thank you!

Note: The following clothing items are needed for the residents at this time:

- Sweatpants Sizes: XL and up
- Henley Shirts w/pockets Sizes: M/L/XL/2XL/3XL/4XL/5XL
- Underwear Sizes: M/L/XL/2XL/3XL/4XL/5XL

Monetary Donations

- Special Activities Account
- Memorial Account

Iowa Veterans Home Memorial Fund

The Iowa Veterans Home gladly accepts memorial funds from individuals, organizations and businesses that can be used for our residents and facility. If you are interested in making a donation in memory of a loved one please contact Mike Hines at (641) 753-4309 or e-mail @ michael.hines@ivh.state.ia.us.

Iowa Veterans Home Longevity Awards (January - March)

<u>5 Years</u>	<u>10 Years</u>	<u>15 Years</u>	<u>20 Years</u>	<u>25 Years</u>	<u>30 Years</u>	<u>35 Years</u>
Terry Rohrs Stephenson	DeLee Freiberg Shirley Dolphin Lynette Borel Kim Gummert Emily Lopez Cindy Perez	Amber Long Chris Barten Kelley Kabrick Hillary Lucas Lorie Raymond Sherry Clark Karen Connell Hope Kix Kevin Stamp	Jan Jeske Irma Morales Russell Pape Shellee Jordebek	Juanita Luther Francine Miller-Cox	Lynda Hauser	Linda Halverson



CONGRATULATIONS TO ALL OF THESE EMPLOYEES FOR THEIR YEARS OF SERVICE!



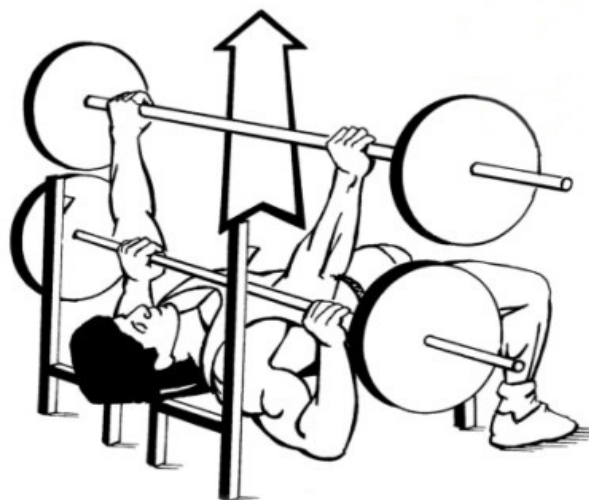
Top 10 Fitness Facts

Health Remedies (AWHAW)

1. Exercise Boosts Brainpower
2. Movement Melts Away Stress
3. Exercise Gives You Energy
4. It's Not That Hard to Find Time for Fitness
5. Fitness Can Help Build Relationships
6. Exercise Helps Ward Off Disease
7. Fitness Pumps Up Your Heart
8. Exercise Lets You Eat More
9. Exercise Boosts Performance
10. Weight Loss Is Not the Most Important Goal



The IVH Wellness Committee: Peggy Nott, Jodi Oaks, Nikki Pansegrau, Maggie Schwarck, Patty Sharp, Melissa Sienknecht, Diana Stonewall, Denise Ulery, Dave Winjum, Shara Coleman, Laurene Dostal, Connie Etter, Karolyn Kellen. We appreciate the hard work that the committee is working towards promoting a healthier facility!



Snack on some dried fruits, such as:

**RAISINS
DRIED PLUMS
DRIED CRANBERRIES**

These foods deliver concentrated **energy** that your body can absorb quickly.

After a workout

WITHIN 2 hours AFTER A WORKOUT RECHARGE with a

SMOOTHIE

made with:
**LOW-FAT MILK
BANANA
A HANDFUL OF MIXED BERRIES**

It'll help
• replenish electrolytes,
• provide muscle-building protein &
• deliver re-energizing carbohydrates



another day closer

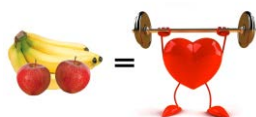
Tips for getting back into exercise

1. Start off slowly and consistently - exercising every 2nd day is okay.
2. You don't need to do marathon sessions - 30 minutes is okay (or less if you need to).
3. Gentle is best - don't go hard until your body (and mind) are ready for it.
4. Do something you enjoy - if you don't like it, you won't keep it up.

healthystories.com.au

Sources:

Mmmomma.com
Healthystories.com.au
Medicinenet.com



Iowa Veterans Homes Cosmetology

We are pleased to announce that Ingrid Sawyer has signed the contract to provide cosmetology services to our residents for the following year. Ingrid has been providing these services since late November and has established good rapport with our residents. If you need to reach Ingrid the salon extension numbers are 4422 for Loftus, 2467 for Ulery, and 2469 for Fox. Currently Ingrid is in the Loftus Salon Mondays, Wednesdays, Thursday mornings and Fridays; the Ulery Salon on Tuesdays; and the Fox Salon on Thursday afternoons. The Beauty Shop Hours will be 7:30 am to 4:00 pm Monday thru Friday. Welcome Ingrid!!



Ingrid Sawyer

Canteen Update by Susan Wilkinson, RN, Clinical Support Services Division Administrator

I hope you have all had an opportunity to visit the newly remodeled Canteen. I know there has been some speculation about how the remodel was paid for and why prices had to be raised so I hope to answer most of the questions in this article.

First, I tried to discover how long the Canteen has been in existence and the best answer I could find was "a long time." We did uncover a picture of the Canteen in a newsletter dated in the 1960's. It shows the Canteen in a basement; most likely in the Sheeler building. The recent remodel was done with memorial money that was donated by the Charles Troester estate. There is a plaque in the Canteen that commemorates this. We did not use any dollars from IVH operations budget to complete this; although our own IVH Facilities staff completed the majority of the work.

The Canteen operations budget is separate from the IVH budget. Staff positions within the Canteen include 1 Canteen Operator, 3 permanent part time canteen clerks and 6 temporary canteen clerks. The Canteen does not generate enough income to cover its' costs but because it is also viewed as a service to our residents, IVH has subsidized the Canteen to ensure its' continuing operation. (It is also a valuable service to our staff but we would not be able to provide a subsidy generated by tax dollars for staff alone.) With increasing food and personnel costs, the subsidy has been rising rapidly. It is this rising cost that prompted us to form a workgroup to look at prices, hours, items offered, staffing, etc. When looking at prices, we used a general benchmark of 30% above cost. This is the same general percentage that other entities such as convenience stores use. However, we also considered the item and what we thought it would reasonably sell for. Sometimes we knew that a 30% above cost amount would make the item too expensive so we used a smaller percentage. This calculation did result in the prices of many items going up but we are still a long way from reducing the subsidy to an acceptable level.

We are committed to keeping our canteen operational and we continue to look for ways to cut expenses and increase revenue. We intend to do this without reducing the number of hours that the canteen is open, without reducing service and without reducing the selection of items available. In fact, we have seen new items added such as the breakfast burrito, yogurt parfaits and fresh fruit and vegetables. Soon we will be adding a coffee bar as well. You can help this initiative by visiting often and buying your favorite items.

If you have suggestions or comments about the canteen, we would love to hear them. Please get those to me and I will take them to our work group.



The photo to the right is the Iowa Soldiers Home Canteen as it looked in the mid 1960's.

Above and Beyond by IVH Employees



I would like to send a huge THANK YOU to the wonderful caring staff in the Amos Fox Building. Recently I had the experience of seeing how the daily routine is in Fox1. The staffs are much more than RN, RTW, LPN, CMA, SW, REC, RA and housekeeping staff. They are truly family to the resident and the resident family. Words cannot express how grateful the Gunderson families are for June's care. Many of you were much more than just staff to June!! *Thanks, Bonnie Gunderson ITSWII*

I would like to thank the music volunteers who come during the noon hour to play for the residents on Sheeler. It really lightens up the environment and brings many smiles!!

Congratulations to Chris Barten, BSN, RN Infection Control Preventionist (ICP) at IVH for his nomination to serve as an Iowa District Infection Prevention Consultant. The Iowa Infection Prevention Consultant, in cooperation with Iowa Department of Public Health and the University of Iowa Hospitals and Clinics' Program of Hospital Epidemiology, acts as a resource for Infection Preventionists in healthcare facilities in the assigned district. If selected Chris will be the only ICP representing long-term care. We are very proud of Chris!! - *Quality & Compliance Bureau*

The Commandant's Suggestion box is still available! The drop box is located on the wall as you enter the south side hall corridor leading into the Malloy LRC. All employees and staff are welcome to participate. Suggestions will be picked-up on Fridays and will be reviewed by the Commandant. You may remain anonymous but if you want a response to your suggestions please put a name with your comment.

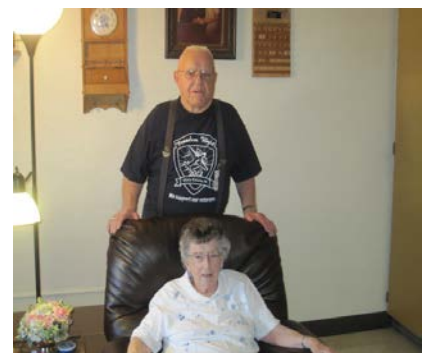
IVH Canteen Hours

*The canteen has been renovated and the ribbon cutting ceremony has taken place and is open for business. The hours of operations are as follows:
M-F 8:30 a.m. – 3:00 p.m. & Sat-Sun 9:00 a.m. – 3:00 p.m. (Except holidays; close at 2:00 on holidays)*



Heinz Hall recognizes married couple of 67 yrs as our quarterly Resident Spotlight

With a large percentage of our population consisting of single veterans and spouses our married couples make up a very small population but are very important part of the mission here. I would like to take this time to introduce Virgil and Marjorie Thompson who have resided in Heinz Hall since April of 2012. Virgil and Marjorie were united in marriage in 1948. Both were occupied with different responsibilities; as Marjorie took care of her parents. Virgil entered the Air Force where he served from 1946 to 1947. Virgil's service to his country took him to San Antonio, TX for basic training and then to Illinois for advanced training in supply and with Virgil's first duty assignment placing him in Colorado Springs, CO. Virgil's and Marjorie's love for dancing started a relationship that has led to 67 years of marriage. Even though Marjorie and Virgil grew up in New Sharon, IA and Grinnell, IA respectively, it was the small Iowa rural town of Malcom that would eventually become their home along with their 5 children. After the war, Virgil farmed for 10 years but that would eventually shift to a career in manufacturing located in Grinnell for 32 years. The company was responsible for making air-filters and mufflers. While Virgil was busy at the manufacturing plant, Marjorie was busy as well...raising 5 kids and working at Brownell in Grinnell!! It was an Honor Flight that Virgil took that made them realize that the Iowa Veterans Home would be a good place for them. Both Virgil and Marjorie feel that the staff here at the Iowa Veterans Home is excellent, friendly and family member orientated. Congratulations Virgil and Marjorie!!



Virgil and Marjorie Thompson



Kami Holmes and a group from Grinnell Mutual Reinsurance Company's Emerging Leaders Program from Grinnell Mutual speak with some of the IVH World War II Veterans about their WWII Memorial Monument project.

World War II Monument Project Making Progress!!

On Thursday, February 12, 2015 a small group from the Grinnell Mutual Reinsurance Company's Emerging Leaders Program gathered in the Malloy LRC to listen and personally meet and say thank-you to some of our IVH WWII Veterans for their service. The visiting group has been responsible for a large portion of the funding for the WWII monument. The veterans in attendance were able to tell their stories where they served, how long they served, military skill that they were trained in, and branch of service and to include their family life after the war. Thank-you Grinnell Mutual Reinsurance Company ELP for leading the way!!

D-Day June 6, 1944



"You are about to embark upon the great crusade toward which we have striven these many months. The eyes of the world are upon you....I have full confidence in your courage, devotion to duty and skill in battle" – *General Dwight D. Eisenhower*



ABM Hard at Work!!

There is just more to janitorial services than a mop hitting the floor or the continuous setting up for meetings and programs. Who is responsible for all of that activity and coordination that goes on a daily basis? That would be our janitorial workers and staff from ABM. As environmental concerns and new technologies have taken commercial cleaning service to a new level, ABM continues to demonstrate a high standard of service throughout the facility.

So who is ABM? ABM provides facility solutions to sites of all sizes – from neighborhood banks and schools to the largest and most complex facilities, such as corporate office parks, major airports and military bases through our 300+ offices across the United States, British Columbia and Puerto Rico, and various international locations.

With every business that has been in business for over a century has a good recipe for success. In 1909, ABM began as a small window washing company in San Francisco with one employee. Today, ABM serves thousands of clients in multiple industries with a vast labor force of nearly 100,000 employees. ABM Janitorial Services combines today's technology with more than 100 years of innovative experience. Some of these services that ABM provides nationwide are Clinical Engineering, Electrical & Lighting, Electrical Testing, Energy Solutions, Parking & Transportation, Security, and Threat Reduction Services. These are just a few of services that are provided.

ABM Janitorial has provided Janitorial services to the Iowa Veteran's Home since 1998. Currently there are approximately 80 employees to provide janitorial services to our facility on a daily basis. This service covers all 6 Nursing Care facilities and 1 Residential Care facility. Our hours of operation are 7:00 a.m. to midnight, 7 days a week. ABM continues their long history of services to our facility. They continue to be a large asset to our operations here at IVH.

Some of the vast services we provide here are cleaning the facility, setting up your Special Events, Space Allocation moves, movement of furnishings, detailed floor work such as stripping and recoating floors, stone polishing terrazzo and concrete, window washing, shoveling snow, patio cleaning, leaf blowing and work orders to name a few. Thank-you ABM for over 15 years of continued support to the staff and employees and most important your continued support to the veterans and spouses that reside at IVH.



Iowa Veterans Home, 1301 Summit Street, Marshalltown, IA 50158

<https://www.facebook.com/iowaveteranshomepage>

