

Department on Aging - Performance Plan SFY 2015

Name: Iowa Department on Aging

Agency Mission: The Mission of the Iowa Department on Aging is to develop a comprehensive, coordinated and cost-effective system of long-term living and community support services (LTCSS) that help individuals maintain health and independence in their homes and communities

Core Function	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
<p>CF: ADVOCACY 297_04</p> <p>Desired Outcome: Promote public policy and service system change that facilitates older Iowan's access to long-term living and community support services, and protects their rights, prevents abuse, neglect, and exploitation.</p>			<p>STRATEGIC PLAN GOAL 1: Educate and empower older Iowans, their families, and caregivers to make informed decisions and easily access, long-term living community support services to remain independent with a high quality of life.</p> <p>STRATEGIC PLAN GOAL 3: Ensure the rights of older Iowans and prevent their abuse, neglect and exploitation.</p>

Services, Products, and/or Activities	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
<p>A. Advocacy / ADRC Information & Access 297_04500_003 Org #: 5197-ADRC Resource Center</p> <p>Desired Outcome: All Iowans have access and information related to long-term living and community support services through an aging and disability resource system network.</p> <p>Initiator: Aging & Disability Resource Center Director</p> <p>Reviewer: Assistant Director</p>	Number of Individual Consumers Receiving Information and Assistance from LifeLong Links (ADRC)	23,500	Strategic Plan Goal 1.1: Expand ADRC network statewide to ensure all Iowans have access and information related to long-term living and community support services.
<p>B. Advocacy / LTCO 297_04502_001 Org #: 3585-Ombudsman</p>	Percent of nursing facilities and programs with a volunteer LTCO	35%	Strategic Plan Goal 3.2: Expand and strengthen capacity of Long-Term Care Ombudsmen.

Services, Products, and/or Activities	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
<p>Desired Outcome: Develop Certified Volunteer Long Term Care Ombudsman Program to optimize resources and expand protections to residents and tenants.</p> <p>Initiator: Volunteer Long-Term Care Ombudsman Coordinator</p> <p>Reviewer: State Long-Term Care Ombudsman</p>			

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<p>CF: HEALTH & SUPPORT SERVICES 297_34</p> <p>Desired Outcome: Older Iowans stay active and healthy through Older American’s Act services including evidence based disease prevention programs and health promotion services.</p>			<p>STRATEGIC PLAN GOAL 2: Empower older Iowans to stay active and healthy through Older American’s Act services including evidence based disease prevention programs and health promotion services.</p>

Services, Products, and/or Activities	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
<p>A. Health & Support / Healthy Aging 297_34302_001 Org #: 3485-Healthy Aging D</p> <p>Desired Outcome: Demonstrate the benefit of the nutrition program in order to help older adults maximize health and independence.</p> <p>Initiator: Nutrition Program Manager</p> <p>Reviewer: Assistant Director</p>	Percent of high nutrition risk Home Delivered Meal, congregate meals, nutrition counseling participants with multiple nutrition risk assessments, who maintained or improved their Nutrition Risk Scores	78%	<p>Strategic Plan Goal 2.3: Promote policies and planning with pragmatic methods to create a balance with innovative and creative ideas at the local level.</p>
<p>B. Health & Support / Healthy Aging 297_34302_002 Org#: 3485-Healthy Aging D</p> <p>Desired Outcome: Frail elderly Iowans meet their preference to remain in their own homes, while delaying or deferring nursing home and other</p>	Average number of months a client’s independent living status is maintained via the Case Management Program for the Frail Elders (CMPFE) prior to institutionalization or death	40	<p>Strategic Plan Goal 2.1: Expand data sharing among state agencies, aging services, health care, and other strategic partners to identify high risk older adults and family caregivers.</p>

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institutional care. Initiator: Statistical Analyst Reviewer: Assistant Director			
B. Health & Support / Healthy Aging 297_34303_001 Org#: 3263 AAA-Caregiver Desired Outcome: Family caregivers have access to services that allow them sustain their caregiving role and maintain their emotional and physical health. Initiator: Iowa Family Caregiver Program Director Reviewer: Assistant Director	The number of clients receiving assistance from the National Family Caregivers Support Program in Iowa	37,000	Strategic Plan Goal 2.1: Expand data sharing among state agencies, aging services, health care, and other strategic partners to identify high risk older adults and family caregivers.

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CF: Resource Management 297_67 Desired Outcome: Redesign and alignment of the Department on Aging to ensure efficiency of operation, transparency and accountability.			STRATEGIC PLAN GOAL 2: Empower older Iowans to stay active and healthy through Older American’s Act services including evidence based disease prevention programs and health promotion services. STRATEGIC PLAN GOAL 4: Continued system adjustment to align responsibility and to accommodate new process designs and innovations.

Services, Products, and/or Activities	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
A. Aging Network Redesign / Oversight & Operations 297_67_200 Org #. 3285 Supportive Services A Desired Outcome: Expand data sharing among state agencies and other aging network partners	Percent of implementation of NAPIS & IAFRS Redesign (IAIS)	100%	Strategic Plan Goal 2.1: Expand data sharing among state agencies, aging services, health care and other strategic partners to identify high risk older adults and family caregivers.

Services, Products, and/or Activities	Performance Measure Outcome(s)	Performance Target	Link to Strategic Plan Goal(s)
to better identify high risk older adults and family caregivers. Initiator: Accountant Reviewer: Assistant Director			
B. Aging Network Redesign / Oversight & Operations 297_67_300 Org #. 3285 Supportive Services A Desired Outcome: Efficiency of operation, transparency and accountability. Initiator: Accountant Reviewer: Assistant Director	Number of reportable comments in the annual audit pertaining to the Department.	0	Supports all four goals in the Department's strategic plan for the period ending June 30, 2014.