

Lottery Help Line 800.228.0010 For Help With Pull-Tab Vending Machines 800.235.7198 For Help With Terminals or Sci-Scans 800.858.4744 For Help With Instant Ticket Vending Machines 800.235.7198 www.ialottery.com

Oct. 17, 2011

\$0.00 CUSTOMER

SPECIAL OFFERS

HELP Sep 18 201

## Courier Delivery of Lottery Tickets Scheduled to Begin in Early November

SIGN OFF V3.7.868 11:48:17 AM ONLINE

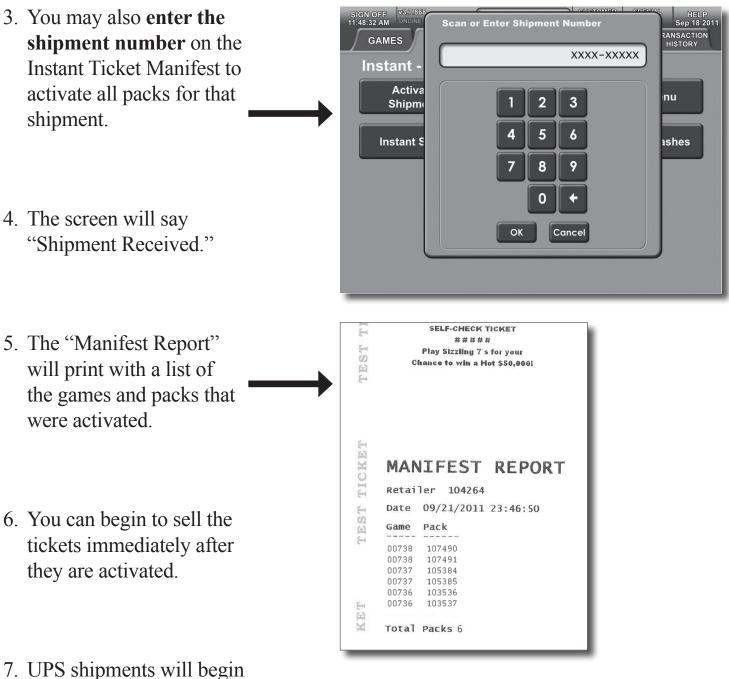


All retailers will begin receiving the new games on the same day. New game shipments will arrive on Fridays via UPS, and new games will start on Fridays instead of the traditional Monday start.

## What do I do after the tickets arrive via UPS at my store?

SPECIAL FUNCTIONS TRANSACTION CASH/ CANCEL 1. Using the Wave terminal, REPORTS GAMES access the "Activate Instant - Pull-tab Shipment" button located Activate Pack **DSR Menu** Shipment Settlement under the tab labeled Instant - Pull-tab. Instant Sales **Pull-tab Sales** Pull-tab Cashes 2. To activate all packs, Page 1 scan the bar code on the INSTANT TICKET MANIFEST TO: RETAILER ITSI 46750 DES MOINES 2323 Grand Ave Instant Ticket Manifest DES MOINES, IA 50312 Order Date: 9/4/2011 1:18:48 PM packaged inside the Shipping Date: 09/05/11 Via: Courier Air Warehouse Transfers green UPS shipment bag 06-0000-46750 with the tickets. Packs Net Game Name From То HOLIDAY BONUS CROSSWORD 107490 107491 738 [2] \$600.00 -- Sub Total MERRY CROSSWORD 105384 105385 737 \$600.00 ---- Sub Total -[2] LUCKY ELVES BINGO 103536 103537 736 [2] \$600.00 - Sub Total -TOTAL 6 \$1 800 00 Continued on back

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 7. UPS shipments will begin with the holiday games
\$2 Santa Games Doubler and \$1 Winter Bucks.

Other Things You Should Know

- The current Lottery payment terms will remain the same.
- If you have stock outs during this conversion process, please call 800-228-0010.
- Questions? Ask your District Sales Representative during his/her scheduled visit.