

Lottery Help Line 800.228.0010

For Help With Pull-Tab Vending Machines 800,235,7198

For Help With Terminals 800.858.4744

For Help With Instant Ticket Vending Machines 800,235,7198

www.ialottery.com

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Courier Ticket Deliveries to Begin Nov. 4

Towa Lottery retailers will begin to receive scratch game deliveries via UPS beginning Nov. 4.

The first two games to arrive via courier delivery will be Santa Games Doubler and Winter Bucks.

Retailers will be able to activate tickets themselves and begin to sell them immediately.

Here's a review of how to activate instant tickets received via UPS:

- Using the Wave terminal, access the "Activate Shipment" button located under the tab labeled Instant - Pull-tab.
- To activate all packs, scan the bar code on the Instant Ticket Manifest packaged inside the green UPS shipment bag with the tickets.
- You may also enter the shipment number on the Instant Ticket Manifest to activate all packs for that shipment.
- The screen will say "Shipment Received."
- The "Manifest Report" will print with a list of the games and packs that were activated.
- You can begin to sell the tickets immediately after they are activated.

The current Lottery payment terms will remain the same. If you have stock outs during this conversion process, please call 800-228-0010.

Questions? Ask your District Sales Representative during his/her scheduled visit. 🕹







Action Briefs

Super Tech Promotion Q & A...



Ready or not, the holidays are coming! The Iowa Lottery kicked off the holiday season with its third tech-themed holiday pro-

motion. This year, it's called Super Tech; and the Lottery is giving away some super prizes.

Since the way the promotion works has changed a bit, there is a lot of information to dole out to players about Super Tech. The Lottery will do its best to make things as simple as possible.

Recently, the Lottery received this question about the promotion. A player reached out via email and asked, "I entered ten holiday tickets into the Super Tech promotion using my VIP Club account, but I don't have any entries into the Super Prize. Why?"

That IS a great question. And here's the answer: Players need to enter one of each of the 10 holiday tickets available this holiday season to receive one eligible entry for the Super Prize.

Retailers know that the holiday tickets are hitting stores in waves this season, but all 10 tickets will be available by early November.

Players can find out all about the lottery's VIP Club, plus the Super Tech promotion and the great prizes available by visiting ialottery.com.

Santa Games Doubler, Winter Bucks Hit the Shelves Oct. 31

Santa Games Doubler

Cost: \$2

Top Prize: \$10,000 Odds: 1 in 3.72 Game begins: Week of Oct. 31

Prize	Odds
\$2	1 in 6.25
\$4	1 in 18.75
\$5	1 in 30.00
\$10	1 in 75.00
\$20	1 in 150.00
\$50	1 in 600.00
\$100	1 in 4,000.00
\$200	1 in 10,000.00
\$10,000	1 in 120,000.00



Play Santa's games for a chance to win! Match any of "Your Symbols" to the "Jolly Symbol" and win the prize shown for that symbol. Find the symbol and win **double** the prize shown for that symbol. This game has two scenes.

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Winter Bucks

Cost: \$1

Top Prize: \$1,500 Odds: 1 in 4.50 Game begins: Week of Oct. 31

Players could win some bucks this winter.	Prize	Odds
N. 1 C. (37 N. 1 2)	\$1	1 in 7.50
Match any of "Your Numbers" to	\$2	1 in 20.00
the "Winning Number" and win the	\$3	1 in 60.00
prize shown for that number. Find the	\$5	1 in 100.00
symbol and win triple the prize	\$9	1 in 200.00
shown for that symbol.	\$15	1 in 200.00
shown for that symbol.	\$30	1 in 600.00
	\$90	1 in 2,500.00
	\$1,500	1 in 120,000.00

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		24 LOTTERY ACTION DEL	25	26	27	28	29
OCT./NOV. 2011	30	31 SANTA GAMES DOUBLER (\$2)/WINTER BUCKS (\$1) BEGIN	Nov. 1	2	3	4	5
1/NO	6	7 LOTTERY ACTION DEL	8	9	10	11 VETERAN'S DAY HOLIDAY LOTTERY OFFICES CLOSED	12
30	13	14 WHAT A GEM (\$.50)/ BEAR IN THE WOODS (\$.25) PULL-TABS BEGIN	15	16	17	18	19
	20	21	22	23	24	25	26
						DAY HOLIDAY Fices Closed	

Madrid Man Experiences Once-in-a-Lifetime Win



When a Madrid man used his \$20 instant-scratch ticket win to purchase two "Triple Platinum 777" scratch tickets, he never dreamed one of those would reveal a \$100,000 top prize.

Lane Shaver, 56, happens to live near the Market of Madrid, 301 Annex Road in Madrid where he purchased his ticket. He said he makes regular runs to the store, so when he stopped in for apples for

his grandsons one day, he decided to cash in a couple of tickets.

"The other \$10 game I normally play was out, so I hit the Triple Platinum game," Shaver said. "I scratched over and I saw the zero I expected and then I saw another zero and another; and then I realized that wasn't a decimal point, it was a comma. And I knew I was on to something big."

Living close to the retailer, Shaver took the ticket back to the Market of Madrid to have it validated.

"She said, 'You just saw me; what did you forget this time?' And I said, 'I forgot to have you check this ticket," Shaver said. "Her eyes just got big and she joked, 'You know, I am going to college next year!"

Shaver said his wife was home with his two grandchildren when he discovered his big win.

"The feeling in the household was disbelief," he said. "It still hasn't totally hit me.

Yesterday there was no real concept other than this is a dream come true."

Shaver said he plans to use some of his winnings to become debt-free, as well as savings and invest-

ments for retirement.

"This is a once-in-alifetime deal, so I'm going to do it right." — Lane Shaver

"This is a once-in-a-

lifetime deal, so I'm going to do it right," he said.

Shaver said he feels grateful that everyone in the town of Madrid has told him the win happened to someone who deserves it.

To Cancel or Not To Cancel - That's a Good Question!

Here's a review for everyone of which games' tickets can be cancelled and which ones cannot, plus an overview of the Ticket Allowance Program.

Which Games Can Be Cancelled?

Tickets from Iowa's \$100,000 Cash Game, Pick 3 and Pick 4 games can be cancelled, but beware: Tickets must be cancelled the same day in the same store where they were sold and before the sales cutoff time for the game

Follow these steps to cancel a lotto ticket on the Wave terminal:

- Touch the "Cash/Cancel" tab on the main screen
- Touch "Cancel Ticket"
- Scan the bar code on the ticket using the scanner on the front of the printer or manually enter the numbers using the keypad.
- Touch "OK" to accept the serial number and submit it for cancellation

Which Games Cannot Be Cancelled?

You will NOT be able to cancel plays for the Powerball, Hot Lotto or Mega Millions games.

If you run one of these tickets through the terminal, you will receive a prompt informing you that the ticket is not eligible to be cancelled. This includes jammed or misprinted tickets.

Automatic Additional 0.1 Percent Allowance

Retailers should not turn in tickets that are misprinted or produced in error. The Iowa Lottery allocates to all on-line retailers an additional 0.1 percent of ALL on-line games sales added to the base commission rate of 5.5 percent each week. The 0.1 percent applies to all on-line games, not just the games that cannot be cancelled.

What Does This Mean For Retailers?

This allocation serves as an incentive for retailers to keep a mistake-free and more profitable operation. Also, retailers have the opportunity to sell the non-damaged tickets to another customer.

IOWA LOTTERY GAME INFORMATION As of Oct. 24, 2011

	Game	Start Date
498	\$35 MIL. CASH SPECTACULAR	01/09/06
592	BINGO TIMES 10-Orange/Green	03/31/08
632	WILD BINGO	01/05/09
631	LUCKY DIAMONDS	03/30/09
656 660	CROSSWORD-Blue/Green BINGO NIGHT-Purple/Green	12/10/09 12/18/09
671	BLACK PEARLS	01/04/10
659	DBL. BLACKJACK DBL. PLAY	02/22/10
687	RACING TO RICHES	03/29/10
666	LIFETIMES RICHES	04/05/10
680	THE SILVER TICKET CASH BONANZA	04/19/10
667 682	SERIOUS JACK	05/24/10 05/24/10
683	FIRE 'N DICE	05/24/10
685	JUST A BUCK	06/28/10
686	FAT CAT DOUBLER	06/28/10
655	CASH VAULT	07/19/10
688 689	VETERANS HOT 7S RINGS OF CASH	07/19/10 08/09/10
654	FABULOUS FORTUNE	08/30/10
690	BLACK CHERRY DOUBLER	08/30/10
691	COOL CASH	08/30/10
682	TRIPLE DIAMONDS	09/20/10
696 698	REINDEER BINGO HOLIDAY CROSSWORD	10/04/10 10/04/10
700	MERRY MONEY	10/04/10
702	CROSSWORD-Red/Green	10/04/10
694	TINSEL TOWN	10/11/10
695	HAPPY HOLIDAYS	10/11/10
697 699	STOCKING STUFFER TRIPLER SILVER BELLS	10/11/10 10/11/10
701	MAGIC LINE BINGO-Purple/Ylw.	01/03/11
703	IOWA LOTTERY BLACK	01/03/11
704	LOVE TO WIN	01/03/11
706	SHAMROCK SHUFFLE	01/03/11
707 716	MATCH & WIN™ RED HOT CHERRIES	01/03/11 01/03/11
708	GIVE ME \$20	01/03/11
705	DIAMOND DASH	02/14/11
709	ROCK OF AGES	02/14/11
710	RAINING CASH & DOGS!	03/07/11
711 712	LUCKY LINES NEON 9'S	03/07/11 03/28/11
713	SIZZLING 7'S	03/28/11
715	333	04/18/11
717	SUPER CROSSWORD	04/18/11
724	CROSSWORD-Green/Purple	05/06/11
718 720	SPADES DIAMOND MINE	05/09/11 05/16/11
719	MONEY \$EE MONEY DO	05/23/11
725	TRIPLE PLATINUM 777	05/23/11
721	RUBY RICHES	06/20/11
722	TIC TAC 2'S	06/20/11
726 727	VETERANS HOT \$50 PINK PANTHER™	07/18/11 07/18/11
731	MONOPOLY™	07/18/11
729	SUNNY MONEY	08/08/11
730	TRIPLE CHERRY TWIST	08/08/11
728	TWISTED	08/29/11
746 732	GREAT STATE TAILGATE	08/29/11
732 733	LOOSE CHANGE® SPOOKY LOOT	09/19/11 09/19/11
736	LUCKY ELVES BINGO	09/26/11
737	MERRY CROSSWORD	09/26/11
738	HOLIDAY BONUS CROSSWORD	09/26/11
739	HOLIDAY COUNTDOWN	09/26/11 10/03/11
740 741	SNOW BANK BETTY BOOP™	10/03/11
741	SPARKLING WINNINGS	10/03/11
743	HOLIDAY WISHES	10/03/11



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TOVA REFERENCE	Lotte	Lotto Game Information			
Game	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time	
Hot Lotto	Wednesday and Saturday	8:18 p.m.	9:40 p.m.	11:45 p.m.	
\$100,000 Cash Game	Monday through Saturday	8:18 p.m.	8:28 p.m.	8:40 p.m.	
Mega Millions	Tuesday and Friday	8:59 p.m.	10 p.m.	Next Day	
Pick 3 and Pick 4 Midday	Daily	12:30 p.m.	12:40 p.m.	1:00 p.m.	
Pick 3 and Pick 4 Evening	Daily	8:18 p.m.	9:20 p.m.	9:40 p.m.	
Powerball	Wednesday and Saturday	8:59 p.m.	9:59 p.m.	11:40 p.m.	

If you or someone you know has a gambling problem, call 1-800-BETS OFF. You must be at least 21 years old to purchase lottery tickets.